Opening Brief of Intervenor Washington Refuse & Recycling Association - 1

26

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Staff or the Company could locate. In its response to Waste Control's Data Request No. 18 (answer prepared August 7, 2014 by Melissa Cheesman), Staff responded that:

RCW 81.20.020, but apparently not upon any Commission precedent that either

Staff if unaware from memory of an instance in which Staff recommended and the Commission approved imposition of investigation costs upon a regulated solid waste company.

Not only is Staff "unaware" of such an instance, so are counsel for Waste Control and WRRA.¹ There must be a reason for this; and that would be that either the Commission/Staff agree with the industry that such an action could have a serious and definite chilling effect upon the free exchange of information between Staff and a company including, by the very nature of a rate case, disagreements over allocations, expenditures and the like. Staff must, and should, make a thorough investigation, and the Company must, and should, respond to these legitimate and necessary inquiries. This takes time and effort on both "sides," and the Company should not have to operate under the fear that just because it fully and fairly presents its case, it may be responsible for Staff's costs, particularly in a case like this where the Company has religiously paid regulatory fees since inception.

The Commission and Staff must also understand and appreciate that the statute (RCW 81.20.020) is permissive, not mandatory, and that it "limits" itself to a one-year period when comparing regulatory fees paid and investigatory costs. In exercising discretion here, both Staff and the Commission should be aware of, and seriously consider, the fact that rate cases (or any other special regulatory action) do not happen every year. In most years that Waste Control has been in business and paying regulatory fees, there have been no rate cases, and certainly no enforcement actions. The regulatory fees are paid just the same in those "quiet years." That must be given due consideration by the Commission; and, in fact, may well be a reason why the Commission has apparently never imposed investigation fees in a rate case. The industry is of the firm belief that imposition

¹ The Data Request was limited to imposition of investigation costs in rate cases, as opposed to enforcement action.

of these fees is only appropriate where there is a clear and proven intent by the regulated entity to, in some manner, defraud, mislead or somehow stray outside the limits of the law. That clearly is not the case here, and no such allegation has been made. A monetary "punishment" for simply presenting one's argument, and responding to voluminous discovery requests, participating in seemingly endless telephonic and e-mail conversations, and meeting whenever requested to do so, is neither appropriate nor fair in this situation, and clearly is not reflective of the intent of the statute.

RATE CASE COSTS: This issue is unique in the undersigned's memory, and certainly presents the Commission with a new, and perhaps novel, take on ratemaking costs by Staff. As we understand, Staff's position is that only 50% of actual costs that were incurred after December 24, 2013 should be recoverable. Waste Control seeks recovery of all rate case expense incurred, starting with the filing of the "original" case (TG-131794) in September of 2013, utilizing a four-year amortization schedule.

To an Intervenor such as WRRA, Staff's position appears not only arbitrary (where did the 50% come from?); but indicates a desire to somehow "punish" the Company for doing just what the Commission has urged solid waste companies to do. That is, file for rates on a regular basis in order for these very rates to be examined and approved (or disapproved) on a regular basis.

Unless there is some statutory or precedential basis for the "50%," it is, by definition, arbitrary. An arbitrary action in the law is one that is ". . . without adequate determining principle" and/or is ". . . not acting according to reason or judgment." Perhaps even a more simple definition is one of common sense, that being that no regulatory agency can or should simply pull something like the "50%" out of thin air and expect that it will not be challenged by the regulated entity. Again, where did this percentage come from, and why does it start on December 24, 2013? No rational explanation has ever been offered, other than it is consistent with the First Prehearing Orders. The Commission should not enforce arbitrary decision making by Staff (or anyone else). Its regulatory role is,

² Black's Law Dictionary, 5th ed. at p. 96.

and has always been, enforcement of statutes and rules, not a tacit acceptance of a completely quizzical theory which has no basis in either the controlling statute or its own rules.³

It certainly appears that with Staff's position on this issue, and the Investigation Fee issue as well, Staff's position is designed to somehow "punish" Waste Control, first, for bringing this rate request and, secondly, for professionally and actively presenting its position. Whether this "punishment motive" is conscious or unconscious really does not matter; the end result, if the Commission accepts Staff's position, will be the same. That is, Waste Control will be financially punished for actively pursuing its rate case, with the majority of that activity responding to Staff's voluminous information demands (formal and informal), and meeting and communicating with Staff.

Perhaps the difference in views here involves the basic dichotomy between the public and private sectors when expert services are required. Staff has a distinct advantage; the attorneys, auditors and accountants are salaried state employees. They are in place and can, and do, devote the necessary full time and effort to a case like this within their employment responsibilities. On the other hand, the owners of Waste Control (and other solid waste companies) are business people, "garbage men," neither lawyers nor auditors nor accountants. Therefore, when embroiled in a matter like this, they must hire, and pay, professionals – particularly attorneys and accountants. This costs money, and the more issues raised by Staff, the more money it costs. It is essential for the Company to present its case and respond correctly and appropriately. The Commission expects nothing less, nor should it.

It appears that Staff does not contest either the legal or accounting rates nor totals incurred here by Waste Control. (See Joint Motion, Oct. 23, 2014).

Nor should they. If there is no argument with the actual rate case costs, then

³ It is tempting to add the word "capricious" to "arbitrary" to throw a much used APA term into the mix. We have not done so because there is no evidence that Staff has been capricious here, and we trust that is not the case. An action by any agency can be arbitrary without being capricious, but the end result is the same – the action can be neither justified nor upheld.

Opening Brief of Intervenor Washington Refuse & Recycling Association - 5

why would it be appropriate to slice the majority of them in half? The answer is that it is not.

What perhaps Staff needs to give more consideration and thought to here is the effect that disallowing half of these costs will have on the Company, its employees and, eventually, the ratepayers. Although regulated, Waste Control is a for profit corporation. It provides its employees with competitive wages and benefits and serves its ratepayer customers with excellent and affordable service. (Check for complaints – there are none). Rate cost recovery, even amortized over four years, is an important part of the financial structure of this, or any other, regulated solid waste company. As with any business, costs here have to be recouped, or the corporation itself, its employees and, eventually, its customers, will have to "make it up." Waste Control simply asks that it be allowed to recover its costs incurred in what has become an extraordinarily expensive exercise; and one which is a reality when operating as a regulated public service company.

It is difficult to exaggerate the chilling effect approval of Staff's proposal would have on the industry, particularly, as noted, upon the smaller local companies. These folks simply cannot afford to retain the expertise needed to file and follow through with a rate case if there is a question concerning full allowance of the reasonable costs thereof. It is doubtful the Commission would consider 50% of a filing, yet that, in essence, is what Staff seeks. It is not for Staff to judge the Company's preparation and presentation of its position; just as it is not for the Company to question how Staff prepares and presents its case. Allowing Staff to "pick and choose" a percentage of cost recovery would create an atmosphere of suspicion and confusion which, ironically, would create even more costs for the Commission and the Company.

CONCLUSION: While the remaining unsettled issues, not addressed here, appear to represent legitimate disputes over accounting and auditing methods, these two do not. They seem to have "come out of nowhere" with neither statutory nor precedential bases. It is as if the rules of the game have changed and no one told the industry. This is particularly true for the cost recovery allocation. The idea of giving Staff (or anyone else) the ability to unilaterally

recommend a percentage for allowance just makes neither legal nor regulatory sense. This time it's 50%; what will it be next time, 40%, 60% or whatever a particular auditor may come up with? That is no way to create and maintain an effective and consistent regulatory structure.

Rate filings should not be or become an adversarial action in which Staff tries to set rates at the lowest possible number, or the Company tries to set them as high as possible. The purpose is to set rates at a level which is fair to the consumer and compensable to the Company. That is the very nature and basis of rate regulation. That is also why there has not been an adjudicated rate case in at least 20 years. Staff's position on these two issues, if accepted, would introduce an entirely new dynamic to rate filings, one with no winners, particularly the ratepayers.

Respectfully submitted this 7 day of November 2014.

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CERTIFICATE OF SERVICE

I hereby certify that I have this day served this document upon all parties of record in this proceeding, by the method as indicated below, pursuant to WAC 480-07-150.

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DATED at Silverdale, Washington, this day of November 2014.

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Opening Brief of Intervenor Washington Refuse & Recycling Association - 7

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