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Via electronic filing

Mr. Mark L. Johnson, Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250

Re: Docket No. UT-100203

Dear Mr. Johnson:

Pursuant to the requirement included in the Commission's Final Order in UT-100203, Appendix B, item 3, Virgin Mobile USA, L.P. ("Virgin Mobile") hereby submits the details regarding upcoming changes to its existing Assurance Wireless Lifeline offers.

First, Virgin Mobile is amending its broadband Lifeline offer to reflect 2 GB of data per month. Such customers will continue to receive 350 domestic voice minutes and unlimited text messages monthly. Existing Lifeline broadband customers will receive this new offer based on their normal service cycle beginning Nov. 1, 2018, with all broadband Lifeline subscribers migrated to the new plan no later than Dec. 1, 2018. New Lifeline broadband customers will receive this offer beginning Nov. 20, 2018.

Second, Virgin Mobile is amending its voice-only Lifeline offer to 1000 domestic voice minutes and unlimited text messages monthly. Existing Lifeline voice-only customers will receive this new offer based on their normal service cycle beginning November 1, 2018, with all voice-only customers migrated to the new plan no later than December 1, 2018. This offer has no data allowance. This voice-only Lifeline offer will also be available to new customers calling customer care and be provided upon request. Otherwise, all new Lifeline customers receive service under the broadband plan described above.

Virgin Mobile is pleased to provide these offerings to Washington consumers. Should you have any questions, please contact the undersigned.

Sincerely,

A handwritten signature in black ink that reads "Ken Schifman". The signature is written in a cursive, flowing style.

Ken Schifman

Cc: Jing Roth via email: jroth@utc.wa.gov