

**BEFORE THE WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

In the Matter of the Petition of:

Douglas and Jessica Rupp; Kathie
Dunn and Chris Hall; Melinda
Inman; Verlin Jacobs; Anthony
Williams; Christine and Samuel
Inman; Robert Jacobs; and Sam
Haverkemp and Chris Portrey,
Petitioners

NO. UT-050778

v.

Verizon Northwest, Inc.,
Respondent.

DIRECT TESTIMONY OF

DENISE BLANCHARD

ON BEHALF OF

RUPP, et al

ISSUE: Impact of the lack of 911 service on Skyko 2

OCTOBER 12, 2005

1 **Q. Please state your name and address.**

2 A. Denise Blanchard. 15209 Index-Galena Rd.

3

4 **Q. In the last 2 years (if you had had telephone service) approximately how**
5 **many times would it have been used it to call 911 for emergency assistance for**
6 **yourself or others? Please state the approximate date and the general nature of**
7 **the emergency (e.g. heart attack, car accident, accident in the home, break-in,**
8 **assault, etc). Describe what you had to do to receive or summon emergency**
9 **assistance.**

10 A. There have been 2 occasions in the past 2 years.

11 1) In the spring of '04 a lady was found at the bottom of our driveway. She had
12 an OD on drugs of some kind. My friend and co-owner got her to Index to an
13 ambulance which saved her life.

14 2) On Sept 30, '05 I personally had to go to the hospital for a bleeding ulcer. If my
15 friend Vern Jacobs had not been home I simply would have died (medical
16 records available on request). I was not even able to get to the neighbors for help.

17 It should be noted that in our area we have disabled people, small children, and
18 senior citizens. All of who could need medical assistance at any time. The lack of
19 phone service could have cost my life. Medical records show clearly that I

1 required two pints of blood. Three doctors told me a delay of even two hours

2 getting to the hospital would have cost my life.

3

4 **Q. Does this conclude your testimony?**

5 A. Yes.