

From: Hoyt, Sheri (UTC) <sheri.hoyt@utc.wa.gov>
Sent: Thursday, December 2, 2021 3:35 PM
To: Basin Disposal Inc. Complaints
Subject: WA UTC Complaint CAS-31381-G2X2S4 for B [REDACTED] N [REDACTED] CRM:0023640

Good afternoon Genesis.

I haven't been able to reach the customer by phone to explain the commission's jurisdiction does not extend to services provided in the City of Pasco. If I can't reach the customer before then, on Dec. 8, 2021, a letter will be mailed to the customer advising him of the outcome of my investigation, that this is non-jurisdictional to the commission, and the complaint will be closed at time of mailing.

I'm closing the complaint with Basin Disposal today. The disposition is Non-jurisdictional. Please note that the Consumer Protection section has an internal quality review program and all closed complaints are subject to review and/or re-opening.

Regards,
Sheri