



December 7, 2004  
Via Overnight Delivery

210 N. Park Ave.  
Winter Park, FL  
32789

Mr. David Dittmore  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive, S.W.  
Olympia, WA 98504

P.O. Drawer 200  
Winter Park, FL  
32790-0200

RE: Ernest Communications, Inc  
WA Emergency Operations Information Request  
RE: UT-031755

Tel: 407-740-8575  
Fax: 407-740-0613  
tmi@tminc.com


Dear Mr. Dittmore:

Enclosed please find a copy of the WA Emergency Operations Information Request, filed on behalf of Ernest Communications, Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

  
Karen E. Gillespie  
Compliance Reporting Specialist

cc: Paul Masters - Ernest Communications, Inc  
file: Ernest Communications, Inc - Reporting - Washington

Rulemaking on Emergency Information  
Docket No. UT-031755

Ernest Communications  
5275 Triangle Pkwy  
Suite 150  
Norcross, GA 30092

**WAC 480-120-414** Emergency operation.

(1) All companies must maintain, revise, and provide to the commission the following:

- (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and

Steve Reynolds: 770-242-9069, x 208

Bryan Cornett: 770-242-9069, x 213

Michael Redd: 770-242-9069, x 204

- (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.

Steve Reynolds: 770-242-9069, x 208

Bryan Cornett: 770-242-9069, x 213

Michael Redd: 770-242-9069, x 204

(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

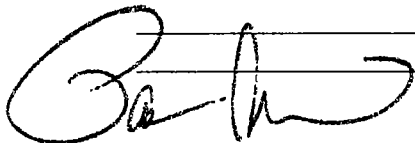
- (a) Local network operations center;

\_\_\_\_\_  
\_\_\_\_\_

- (b) Regional network operations center; or

\_\_\_\_\_  
\_\_\_\_\_

- (c) Emergency operations center.



Paul Masters, President, Secretary & Treasurer

11/30/04  
Date