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December 10, 2020

**VIA E-FILING**

Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr., SW  
Olympia, WA 98504

Received  
Records Management  
12/10/20 14:05  
State Of WASH.  
UTEL AND TRANSP.  
COMMISSION

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering; Docket No. UT-130702

To Whom It May Concern:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of changes to its Lifeline offering in Washington effective December 1, 2020 in accordance with changes in the Federal Communications Commission’s minimum service standards.<sup>1</sup>

As summarized in Attachment A attached hereto, Bundle Plan 1, “Q LINK ALWAYS ON,” now includes 1,000 voice minutes, unlimited text messages and 4.5 gigabytes (GB) of data, and the Tribal Plan includes unlimited voice and text with unlimited data.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-9200 or hkirby@telecomcounsel.com. Thank you.

Respectfully submitted,

*s/ Heather Kirby*

Heather Kirby  
Regulatory Specialist  
Lance J.M. Steinhart, P.C.  
*Attorneys for Q LINK WIRELESS LLC*

Attachment

Debeny PDF Aerialist - Form Actions

See FCC Order adopted November 16, 2020 (DA 20-1358), WC Docket Nos. 11-42, 09-197, 10-90. The Order

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Lifeline voice service.

**Javascript**

ATTACHMENT A

Q LINK WIRELESS LLC – LIFELINE OFFERING EFFECTIVE 12/1/2020

**Bundle Plan (Q LINK ALWAYS ON)**

1,000 anytime minutes per month

Unlimited text and picture messaging

4.5 GB data per month

*Minutes & data do not rollover*

Net cost to Lifeline customer: **\$0**

**TRIBAL Bundle Plan (Q LINK ALWAYS ON TRIBAL)**

Unlimited anytime minutes per month

Unlimited text and picture messaging

Unlimited data per month

Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge

**Additional airtime available for purchase**

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>

Debenu PDF Aerialist - Form Actions

SubmitForm

ResetForm

Import Form Data

Javascript