Docket No. TV-230083 - Vol. II

In re Application of: Accurate NW Moves LLC

April 26, 2023



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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In Re The Application of Accurate NW Moves, LLC for a Permit to Operate as a Motor Carrier of Household Goods.

DOCKET TV-230083

BRIEF ADJUDICATIVE PROCEEDING

VOLUME II

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[All parties appearing via videoconference]

DATE TAKEN: Wednesday April 26, 2023, 1:30 p.m. REPORTED BY: Danielle Schemm, CCR 3395

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ADMINISTRATIVE LAW JUDGE PERASON: All right. It's 1:30 so let's go ahead and get started. Let's be on the record. This is Docket TV-230083 which is an application for a household good permits filed by Accurate Northwest Moves.

Today is Wednesday April 26th, 2023, and the time is 1:30 p.m. My name is Rayne Pearson. I use she/her pronouns, and I'm the administrative law judge presiding over this proceeding. So let's take appearances from both parties, and then we will talk about how we're going to proceed this afternoon.

So let's start with Commission Staff. Ms. Neira,go ahead.

MS. NEIRA: Okay. I'm Ms. Neira here for -- counsel for staff.

ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you. And who is representing the company today? If you could just identify yourself, spell your first and last name for the court reporter.

20 MS. MILLICAN: Jackie Millican.

21 ADMINISTRATIVE LAW JUDGE PERASON: Can you spell your
22 last name?

23 MS. MILLICAN: It's M-i-l-l-i-c-a-n.

ADMINISTRATIVE LAW JUDGE PERASON: And your first name is Jackie?

1	MS. MILLICAN: Jackie J-a-c-k-i-e.
2	ADMINISTRATIVE LAW JUDGE PERASON: Okay. And with
3	you, Mr. Gibbs, could you please introduce yourself?
4	MR. GIBBS: Yes. My name is Andrew Gibbs. I'm the
5	owner of Accurate Northwest Moves.
6	ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you.
7	I think that we got all of your information from you at
8	the prehearing conference, right? Like your email and
9	address? I think we have that on file now.
10	MR. GIBBS: Yes, ma'am, I believe so.
11	ADMINISTRATIVE LAW JUDGE PERASON: All right. So
12	let's talk about how today's brief adjudicative proceeding
13	is going to go. We're here today because the commission
14	issued a notice of intent to deny the company's
15	application as a household goods carrier, and Andrew Gibbs
16	requested a hearing to have an opportunity to respond to
17	the allegations contained in that notice and explain why
18	the application should be approved.
19	So what will happen is Ms. Neira will give a brief
20	overview of Staff's case, and then, Mr. Gibbs, you'll have
21	an opportunity to present your case. You can call your
22	witnesses, and then once all of the witness have
23	testified, both parties will have the chance to make
24	closing statements.

So the other part I want to tell you is that when

25

1	Staff's witness testifies, Mr. Gibbs, you'll have an
2	opportunity to ask Staff's witness questions just like
3	Ms. Neira will have an opportunity to ask you and anyone
4	of your witnesses questions. Okay?
5	MR. GIBBS: Yes, ma'am.
6	ADMINISTRATIVE LAW JUDGE PERASON: And you did submit
7	documents in advance of the hearing. Does Staff have any
8	objection to admitting them in the record?
9	MS. NEIRA: We did review the document, your Honor.
10	Staff does not object to the introduction of these
11	documents. However, we it is our position that the
12	Commission should consider giving little weight since most
13	of these documents are for witnesses that are not
14	available for cross-examination. I believe the ones
15	present are not the same ones who wrote the letters, and
16	this is Items Three to Seven and Nine.
17	ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you.
18	So what we'll do then, Mr. Gibbs, is when it's your turn,
19	I'll have you walk through the exhibits. You can tell me
20	what they are, and we can number them for the court
21	reporter and for the record. Okay?
22	MR. GIBBS: Yes, ma'am.
23	ADMINISTRATIVE LAW JUDGE PERASON: Staff has
24	stipulated to the admission, and then I assume that the
25	company also received Staff's exhibits in advance of the

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1 hearing? 2 MS. MILLICAN: I'm not sure what they would --3 ADMINISTRATIVE LAW JUDGE PERASON: Or Ms. Neira, did you just file a list? 4 5 MS. NEIRA: They were filed and served on March 24th, 2023. 6 ADMINISTRATIVE LAW JUDGE PERASON: Okay. And can you 7 8 just describe what those exhibits are for us? 9 MS. NEIRA: Yes. One of them is the web search 10 transcript for the Washington State Patrol, and the second is the -- one second -- the criminal record information. 11 12 MS. MILLICAN: I guess we did receive those. ADMINISTRATIVE LAW JUDGE PERASON: You didn't receive 13 14 those? 15 MR. GIBBS: Yes, I'm sorry. 16 MS. MILLICAN: No, we did. Sorry about that. 17 ADMINISTRATIVE LAW JUDGE PERASON: You did? 18 MR. GIBBS: Yes, ma'am. 19 ADMINISTRATIVE LAW JUDGE PERASON: And okay. And do you have any objection to admitting those into the record? 20 MS. MILLICAN: 21 No. 22 ADMINISTRATIVE LAW JUDGE PERASON: Then those will be 23 admitted today, and, again, when, Ms. Neira, when your witness presents those, we'll admit them and mark them at 24 25 that time.

1	MS. NEIRA: Okay.
2	ADMINISTRATIVE LAW JUDGE PERASON: Does anyone have
3	any questions before we get started? All right.
4	Hearing nothing, Ms. Neira, if you want to proceed
5	with an opening statement or calling your first witness,
6	you may go ahead when you're ready.
7	MS. NEIRA: Yes. Staff calls Patrick Remfrey.
8	MR. REMFREY: Yes.
9	ADMINISTRATIVE LAW JUDGE PERASON: Okay. Mr. Remfrey,
10	please raise your right hand. Do you swear or affirm that
11	the testimony you give today will be the truth, the whole
12	truth, and nothing but the truth?
13	MR. REMFREY: I do.
14	ADMINISTRATIVE LAW JUDGE PERASON: All right. Thank
15	you. You may proceed, Ms. Neira.
16	EXAMINATION
17	BY MS. NEIRA:
18	Q Okay. Good morning afternoon, Mr. Remfrey.
19	Please state your name for the record.
20	A Patrick Remfrey.
21	Q Who is your employer?
22	A I'm employed by the Washington Utilities and
23	Transportation Commission.
24	Q What is your job title at Commission?
25	A I am the licensing services manager.

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And what are your job duties? 1 Q 2 Α I oversee permitting for transportation industries 3 that the UTC regulates which include the processing, approval, and disapproval of applications, insurance 4 5 filing, database, and cancellation of permits for voluntary or insurance-related cause. 6 What kind of experience and qualifications do you 7 0 posses to perform your job duties? 8 For three years prior to my position as licensing 9 Α services manager, I was the Transportation Specialist 3 10 11 who processed these types of applications. So I've 12 processed several hundred. Are you familiar with Accurate Northwest Moves? 13 Ο 14 А Yes. How did you become familiar with Accurate 15 0 16 Northwest Moves? 17 I first heard of the company when they called Α 18 asking for information on how to apply for the permit. It 19 was on speaker so I overheard that, and then I saw the application when it came in. 20 21 0 Did you review Accurate Northwest's application 22 for authority to operate? 23 Α Yes, I have. 24 What did you find upon review of the application? 0 25 Aside from common and easily resolved А

discrepancies like obtaining insurance filings or vehicle information, which is very normal, I identified several criminal convictions on the background check that we ran that were not disclosed on the application.

5 Q What are the factors you use to determine whether 6 to recommend granting or denying an application for 7 permanent authority?

8 Α Aside from submitting an application that does not contain any indication of fraud, misrepresentation, or 9 erroneous information, the applicant must meet criteria 10 relating to business licensing, financial fitness, vehicle 11 12 and insurance requirements, as well as not having any criminal convictions of that the nature or extent of which 13 would likely interfere with the operation of a household 14 goods moving company. 15

16 Q What is the process in place to verify the 17 information contained in the application?

A When we receive an application, we need a copy of the driver's licenses for all people named within the application, and we use that to run background checks through Transunion's TLO service, and then sometimes we'll also use the Washington State Patrol's Washington Access to criminal history service.

Q What did you find upon running the background check?

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1 A We found several convictions over the past 2 11 years relating to theft, drug possession, assault, 3 making false statements to public servants, amongst 4 others.

5 Q And what information found in the background 6 check -- was it consistent with the application found in 7 the application?

8 A It was not. There were only two convictions 9 listed on the application.

10 Q Were the discrepancies between the crimes listed 11 in the application and those listed in the background 12 check of concern to Staff?

13 A It's concerning because the omission of these 14 convictions indicates to Staff a level of dishonesty and 15 shows that the company may have a willingness to ignore 16 rules and statutes governing the household goods industry 17 in Washington. And a company -- or as a company applying 18 for -- to become a regulated company, this is concerning.

19 Q Considering these offenses occurred more than 20 five years prior to Mr. Gibb's submission to -- Accurate's 21 application, what are Staff's reservations about granting 22 authority to operate?

A Staff's opinion is the nature and extent of these
offenses, as well as the frequency with which they
occurred, to include their omission on the household goods

1	application will likely interfere with the proper
2	operation of the household goods moving company. Many of
3	these offenses were for crimes specifically listed in WAC
4	480.15.302.
5	Q Based on your review of Accurate's application and
6	your findings upon running the background check, what is
7	Staff's recommendation to the commission?
8	A Staff's recommendation is to dismiss the company's
9	application.
10	Q And why is Staff making this recommendation?
11	A Staff believes based on the criminal record of
12	Mr. Gibbs, the requirements that Staff must follow to
13	grant provisional authority, Staff cannot recommend
14	approval of a provisional household goods permit to
15	Accurate Northwest Moves, LLC.
16	MS. NEIRA: Thank you. Thank you, Mr. Remfrey. No
17	further questions, your Honor.
18	ADMINISTRATIVE LAW JUDGE PERASON: All right. Thank
19	you.
20	Mr. Gibbs, did you have any questions for
21	Mr. Remfrey?
22	MR. GIBBS: No. No.
23	ADMINISTRATIVE LAW JUDGE PERASON: All right.
24	Does Staff have any other witnesses?
25	MS. NEIRA: No, your Honor.

		Page 30
	1	ADMINISTRATIVE LAW JUDGE PERASON: If you I'm going
	2	to swear you in before you do anything. And then if you
	3	would like to make an opening statement, you can do that,
	4	give your testimony, and then we can proceed with your
	5	witnesses one by one.
	б	So go ahead and raise your right hand. Do you
	7	swear or affirm that the testimony you give today will be
	8	the truth, the whole truth, and nothing but the truth?
	9	MR. GIBBS: I do.
	10	ADMINISTRATIVE LAW JUDGE PERASON: All right. Go
	11	ahead when you're ready.
	12	EXAMINATION
	13	MR. GIBBS: I don't know. I guess, you know, in my
	14	twenties, when I was, you know, younger, I messed up a
	15	lot. That's all there. The reason why we didn't list any
	16	of those felonies on the background check, when we were
	17	applying for the application, it said it was only going
	18	back five years, so I think that was just a common
	19	misunderstanding. It was just a misunderstanding.
	20	In no way, no way whatever we were trying to hide
	21	anything from you guys or not give you all the information
	22	needed, you know, and I do I do apologize for that. I
	23	mean, I haven't I haven't been in trouble for years,
	24	except for maybe a speeding ticket, you know, and I've
	25	been working really hard to turn my life around, and this
1		

Page 31 is the one thing that's actually really helping me out. 1 Ι 2 don't know. Give me -- please give me a chance, you know. 3 ADMINISTRATIVE LAW JUDGE PERASON: So I have a couple questions. So I have the list of the convictions that 4 were included in the notice, and it said that what was 5 6 listed on the application was the 2014 possession of the 7 controlled substance, and I don't -- oh, the 2014 Second 8 Degree Taking a Motor Vehicle Without Permission, and the 2014 Second Degree Burglary, correct? Those were what 9 were listed? 10 11 MR. GIBBS: Yes, ma'am. It -- honestly I haven't --12 it's -- it was a minute ago. It was a few months ago so. ADMINISTRATIVE LAW JUDGE PERASON: 13 Okav. 14 MR. GIBBS: Yes, ma'am. 15 ADMINISTRATIVE LAW JUDGE PERASON: Okay. And the 16 remaining convictions were a Third Degree Assault in 2017, 17 Second Degree Possession of Stolen Property in 2014, Second Degree Vehicle Prowling in 2014, Vehicle Prowling 18 19 in 2016, Criminal Solicitation in 2013, False or Misleading Statements to a Public Servant in 2012, and 20 Obstructing Law Enforcement Officer in 2012. 21 22 Is that accurate? 23 MR. GIBBS: Yes, it sounds accurate. Yes, ma'am. 24 ADMINISTRATIVE LAW JUDGE PERASON: Okay. So let's 25 talk about the exhibits that you've offered up and get

	Page 32
1	those numbered for the record.
2	MR. GIBBS: All right. My witnesses?
3	ADMINISTRATIVE LAW JUDGE PERASON: No, your exhibits,
4	the documents that you submitted in advance.
5	MR. GIBBS: Yes, ma'am.
б	MS. MILLICAN: We don't have the exhibit list. We
7	just have the exhibits.
8	ADMINISTRATIVE LAW JUDGE PERASON: Right. You
9	MR. GIBBS: Yeah, we don't have the list.
10	MS. MILLICAN: I didn't think we were going to have to
11	
12	ADMINISTRATIVE LAW JUDGE PERASON: No, I'm going to
13	compile a list from what you tell me.
14	MS. MILLICAN: Oh, I'm sorry. We did not I did not
15	print the list.
16	ADMINISTRATIVE LAW JUDGE PERASON: There's not a list.
17	We're going to make a list.
18	MS. MILLICAN: Okay. So we had submitted the form
19	from Department of Corrections showing that everything
20	that Andrew was required to do had been taken care of.
21	ADMINISTRATIVE LAW JUDGE PERASON: All right. So
22	let's go through them one at a time. So the Department of
23	Corrections Form we're going to mark as Exhibit MG-1.
24	And what's the next document?
25	(Hearing Exhibit AG-1 was marked for
1	

identification.) 1 2 MS. MILLICAN: The next documents would be his 3 completion certificate from the treatment center that he 4 went to. 5 ADMINISTRATIVE LAW JUDGE PERASON: All right. Okay. So Treatment Completion Certificate, we are going to mark 6 that as Exhibit MG-2. 7 8 I'm sorry. Am I saying M? I think I mean to say AG-1 and AG-2. I apologize. I don't know where the M 9 Α. 10 came from. Okay. What's the third document? 11 12 (Hearing Exhibit AG-2 was marked for 13 identification.) MS. MILLICAN: The third document would be -- well, I 14 submitted his two certificates of completion from the two 15 16 different treatment centers together. Do you want them 17 separate? 18 ADMINISTRATIVE LAW JUDGE PERASON: We can put them 19 together and mark them as AG-2. That's fine. 20 MS. MILLICAN: Okay. And then it was the -- so we had run a background check through BeenVerified to get his 21 22 felonies. So we went through, and I just kind of wanted to show how we kind of went through and how it was listed 23 24 on the application. It should have said --25 ADMINISTRATIVE LAW JUDGE PERASON: Hold on. Hold on.

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Page 34 You are not sworn in, and I'm not --1 2 MS. MILLICAN: Oh, I'm sorry. 3 ADMINISTRATIVE LAW JUDGE PERASON: You're going to 4 testify after this. I just want to get descriptions and 5 markings for the documents, and you will have an opportunity to speak to everything in those documents. 6 MS. MILLICAN: Okay. So it would be the criminal 7 8 record that we obtained for him. 9 ADMINISTRATIVE LAW JUDGE PERASON: Okay. So BeenVerified Background Check? 10 11 MS. MILLICAN: Uh-huh. 12 ADMINISTRATIVE LAW JUDGE PERASON: We'll mark that as 13 AG-3. 14 (Hearing Exhibit AG-3 was marked for 15 identification.) 16 MS. MILLICAN: Okay. And then there was three letters 17 of recommendation. 18 ADMINISTRATIVE LAW JUDGE PERASON: Okay. Let's put 19 those --20 Okay. MS. MILLICAN: 21 ADMINISTRATIVE LAW JUDGE PERASON: Let's put those 22 together as one exhibit and mark them as --23 MS. MILLICAN: Okay. 24 ADMINISTRATIVE LAW JUDGE PERASON: We'll call them 25 Letters of Recommendation and mark them as Exhibit AG-4.

(Hearing Exhibit AG-4 was marked for 1 2 identification.) 3 MS. MILLICAN: Okay. And then I think the only other 4 thing we had submitted prior was information on the 5 vehicle that we purchased and, like, information regarding 6 the vehicle we purchased, I guess. 7 ADMINISTRATIVE LAW JUDGE PERASON: Okay. What kind of 8 information? Is it, like, a DOL document? 9 MS. MILLICAN: It was -- it was just the -- showing 10 what was purchased and the DOT inspection that was done on it and the lettering for it, just information on --11 12 ADMINISTRATIVE LAW JUDGE PERASON: Okay. And this is for the --13 14 MS. MILLICAN: -- what we were going to be using. 15 ADMINISTRATIVE LAW JUDGE PERASON: Okay. 16 MS. MILLICAN: So we can transport. 17 ADMINISTRATIVE LAW JUDGE PERASON: So we'll call that Moving Truck Information, and we'll mark that AG-5. 18 19 (Hearing Exhibit AG-5 was marked for 20 identification.) 21 MS. MILLICAN: And then the cover letter, that was the 22 only other thing I think that was submitted. 23 ADMINISTRATIVE LAW JUDGE PERASON: Okay. All right. 24 So that's good for the exhibits. 25 Now, did -- did you, Mr. Gibbs, did you want to

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1	speak to you said that you had made a lot of changes.
2	Did you want to talk about what you have done? What you
3	have accomplished? What changes you've made? And did you
4	want to speak to the circumstances or facts around any of
5	the crimes that were committed?
б	MR. GIBBS: I mean, alls I can say is, you know, I
7	was I was on drugs, you know. It was a long time ago,
8	and I'm, you know, I'm not that person whatsoever, what
9	what whatsoever anymore. And I just, you know, I've
10	kept up to AA. I've completed treatments. I've completed
11	DOC. I've stayed out of jail. Once I've been on DOC,
12	I've not been back to jail.
13	ADMINISTRATIVE LAW JUDGE PERASON: Okay. So you're
14	representing that you're clean and sober now?
15	MR. GIBBS: Yes, ma'am.
16	ADMINISTRATIVE LAW JUDGE PERASON: Okay. And how long
17	have you been clean and sober?
18	MR. GIBBS: For a year.
19	ADMINISTRATIVE LAW JUDGE PERASON: Okay. Exactly one
20	year or?
21	MR. GIBBS: It will be a year on the 15th of next
22	month. Sorry. I apologize. So May 15th.
23	ADMINISTRATIVE LAW JUDGE PERASON: Okay. And you said
24	you maintain your sobriety by going to Alcoholics
25	Anonymous meetings?
1	

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1	MR. GIBBS: Yes, ma'am.
2	ADMINISTRATIVE LAW JUDGE PERASON: How often do you go
3	to those meetings?
4	MR. GIBBS: When I can. Sometimes I'm I'm usually
5	trying to work, but I'll usually try to hit the weekends
б	at Friends of Bill, the noons.
7	ADMINISTRATIVE LAW JUDGE PERASON: Okay. So would you
8	say one to two times a week?
9	MR. GIBBS: Yeah, maybe once a week.
10	ADMINISTRATIVE LAW JUDGE PERASON: Okay. Okay.
11	Anything else that you want me to know about?
12	MR. GIBBS: No. No, ma'am.
13	ADMINISTRATIVE LAW JUDGE PERASON: All right. Okay.
14	Ms. Neira, do you have questions for Mr. Gibbs?
15	MS. NEIRA: I have no questions, your Honor.
16	ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you.
17	And then Ms. Millican, are you going to be the
18	next witness?
19	MS. MILLICAN: I guess, yeah, probably.
20	ADMINISTRATIVE LAW JUDGE PERASON: All right. So if
21	you would raise your right hand, I'll swear you in. Do
22	you swear or affirm that the testimony that you give today
23	will be the truth, the whole truth, and nothing but the
24	truth?
25	MS. MILLICAN: Yes.

ADMINISTRATIVE LAW JUDGE PERASON: All right. 1 Go 2 ahead when you're ready. Oh, it looks like --3 Ms. Millican, can you hear me? It looks like you're 4 frozen now. 5 MS. MILLICAN: I can hear you. ADMINISTRATIVE LAW JUDGE PERASON: Okay. 6 Now you're If you said anything, I didn't hear anything 7 unfrozen. 8 you said. 9 EXAMINATION MS. MILLICAN: 10 So the application process, we did it together. We ran his criminal background, kind of tried 11 12 to list the different types of felonies that he had. So on the application, for the date I listed, like 13 2014 and prior for his -- his theft and his -- basically 14 any, like, theft-type felonies, then the drug charges, I 15 16 didn't -- I listed just, like, I think it was 2015 maybe and prior, 2016 and prior. 17 18 So I just assumed that those -- I mean, I quess I 19 didn't list them separately. I just -- I quess I didn't put the number, just the types of felonies and the 20 years -- the year. So that was an oversight, and so I 21 22 apologize about that. 23 Yeah, I definitely wasn't meant to hide any 24 information. I mean, I already knew that there would be a 25 background check for him. I guess I just didn't list them

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1 out correctly.

I wanted to also address when we did the prehearing, we were under the assumption that if we couldn't provide character witness for the meeting, that we could submit -- yeah, the letters of recommendation, but we did not know that we were supposed to have the same people that wrote the letters of recommendation here as witnesses.

9 So we had the character witnesses that came with 10 us to support us today, but they are not the same ones 11 that wrote the letters of recommendation.

12 ADMINISTRATIVE LAW JUDGE PERASON: And that's okay. 13 That's okay. Because it looked to me like the letters of 14 recommendation were more around your business 15 operations --

16 MS. MILLICAN: Uh-huh.

ADMINISTRATIVE LAW JUDGE PERASON: -- as opposed to
speaking to Mr. Gibbs' character; isn't that true?

19 MS. MILLICAN: Yes, there was some -- yes.

ADMINISTRATIVE LAW JUDGE PERASON: Okay. And those are typically submitted with a household goods application anyway. And what Ms. Neira was saying was not that you had to bring them here in order for us to consider them, but that because those people aren't here, and we can't ask them questions, to assign certain evidentiary weight

Page 40 to that, keeping that in mind. 1 2 MS. MILLICAN: Okay. 3 ADMINISTRATIVE LAW JUDGE PERASON: Okay? 4 MS. MILLICAN: Okay. I think that's all that I have 5 right now. I know a couple other people are here to 6 support us only have a limited time. 7 ADMINISTRATIVE LAW JUDGE PERASON: Sure. 8 MR. GIBBS: Like Darcy. 9 MS. MILLICAN: I guess if we could have Darcy --MR. GIBBS: Allbee. 10 MS. MILLICAN: -- Allbee. 11 ADMINISTRATIVE LAW JUDGE PERASON: Sure. I just need 12 13 to --14 MS. MILLICAN: As our next witness. 15 ADMINISTRATIVE LAW JUDGE PERASON: Okay. I need to 16 first ask Ms. Neira if she has any questions for you, 17 Ms. Millican. 18 MS. NEIRA: No questions, your Honor. 19 ADMINISTRATIVE LAW JUDGE PERASON: Okay. All right. 20 So Darcy Allbee, if you would raise your right hand, I'll swear you in. Do you swear of affirm that the 21 22 testimony you give today will be the truth, the whole truth, and nothing but the truth? 23 24 MS. ALLBEE: I do. 25 ADMINISTRATIVE LAW JUDGE PERASON: All right. Go

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1 ahead when you're ready.

2 EXAMINATION 3 MS. ALLBEE: So I am here as a character witness for 4 Andrew and also as a counselor from the agency where he 5 completed his treatment. I was a substitute disorder 6 professional there. I am not there anymore. I'm working 7 in mental health now as a primary therapist, but I did 8 have the opportunity to work with Andrew while he was at 9 the treatment center and get to know him on a personal level. 10 11 I can honestly say that while he was in treatment

at West Sound that he was definitely committed to turning his life around, and I think he's being modest when you asked about the changes that he's made. He's made quite a few changes in his life, and I know that, you know, a lot of those crimes were drug-driven crimes.

While he's been staying clean and has been dedicated to sobriety and his personal growth, he has been committed to changing his life including not committing felonies or crimes and staying clean. Positive actions that he's demonstrating to lead a law-abiding life, I think, show strongly with him.

He also lives in a small community, too, so I have had the chance to see and hear about him through our community in different ways, and I know that he has been

committed to his sobriety, even with challenges he's 1 2 faced, that he's continued to make positive changes. 3 ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you. 4 And what were the dates that he was in treatment with you? 5 MS. ALLBEE: I don't work at that agency anymore, and I don't have, obviously, have client records from there, 6 but it would be on that certificate that he had. 7 8 ADMINISTRATIVE LAW JUDGE PERASON: Okay. 9 MS. ALLBEE: So I don't want to give a date and have it not be the correct date. 10 ADMINISTRATIVE LAW JUDGE PERASON: 11 Sure. All right. Ms. Neira, do you have any questions for 12 Ms. Allbee? 13 14 MS. NEIRA: I have no questions, your Honor. 15 ADMINISTRATIVE LAW JUDGE PERASON: All right. Thank 16 you, Ms. Allbee. 17 MS. ALLBEE: You're welcome, and I have to log off 18 because I am working so. 19 ADMINISTRATIVE LAW JUDGE PERASON: That's fine. 20 MR. GIBBS: Thank you, Darcy. 21 MS. MILLICAN: Thank you, Darcy. 22 MS. ALLBEE: You're welcome. Bye. 23 ADMINISTRATIVE LAW JUDGE PERASON: All right. 24 Mr. Gibbs, who would you like to call next? 25 MS. MILLICAN: Sorry. I'm sorry.

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Page 43 ADMINISTRATIVE LAW JUDGE PERASON: It looks like we 1 have Dominick, Laurie. 2 3 MR. GIBBS: Yeah, we can start with Laurie. She seems 4 next. 5 ADMINISTRATIVE LAW JUDGE PERASON: Okay. All right. MS. NIELSEN: Hi. 6 7 ADMINISTRATIVE LAW JUDGE PERASON: Would you please 8 state your full name for the record and spell your last 9 name? MS. NIELSEN: Laurie Nielsen N-i-e-l-s-e-n. 10 11 ADMINISTRATIVE LAW JUDGE PERASON: All right. And if 12 you could raise your right hand, I'll swear you in. Do you swear or affirm that the testimony you give today will 13 be the truth, the whole truth, and nothing but the truth? 14 15 MS. NIELSEN: Yes, I do. 16 ADMINISTRATIVE LAW JUDGE PERASON: All right. So if 17 you want to go ahead and just explain how you know 18 Mr. Gibbs. 19 EXAMINATION 20 MS. NIELSEN: My brother, Kurt Nielsen, I believe is 21 in AA with him, and so I was aware of his prior 22 challenges, not to the detail that we've gone into today. But I had to move from Mill Creek over here to 23 24 Poulsbo, which involves a lot because you have to deal 25 with the ferry and a lot of trying to coordinate things.

So Kurt had mentioned that he knew someone that could
 help.

3 So I spoke to Andrew, and he was extremely professional on the phone, and he arrived when he said he 4 5 would with his crew, and they were just so incredibly hardworking. I was so impressed, and I just really 6 trusted him right off the bat, so much so that I had moved 7 8 already, and I still had a second load of furniture left at the house, which I entrusted him to just go back with 9 his crew and just pick up for me without me being present, 10 and he was every step of the way, you know, communicating. 11

12 Knowing what I do now, I'm even more impressed at 13 how he has overcome what he's gone through because he is 14 one of the most upstanding individuals I have ever met 15 professionally or personally, so much so that he is going 16 over to move my mom now, and I just -- I think he's one 17 heck of a really genuinely good person.

18 So I commend him for everything that he's 19 accomplished to where he is now, not knowing where he was 20 before, but he's just an exceptional human.

ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you.
Ms. Neira, do you have any questions for
Ms. Nielsen?
MS. NEIRA: Yes, your Honor.

25 Q Ms. Nielsen, do you know whether Mr. Gibbs had a

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Page 45 permit for -- a moving permit whenever he conducted the 1 2 move? 3 No, I did not. Α 4 MS. NEIRA: Okay. That's all, your Honor. Thank you. 5 ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you. And who would you like to call next? 6 7 MR. GIBBS: Kim Damalas. 8 ADMINISTRATIVE LAW JUDGE PERASON: All right. If, 9 Kim, if you could you state your full name and spell your last name? 10 MS. KIM DAMALAS: Good afternoon, your Honor. 11 Kimberly Damalas D-a-m-a-l-a-s. 12 ADMINISTRATIVE LAW JUDGE PERASON: All right. And if 13 14 you could raise your right hand, I'll swear you in. Do you swear or affirm that the testimony you give today will 15 16 be the truth, the whole truth, and nothing but the truth? 17 MS. KIM DAMALAS: T do. 18 ADMINISTRATIVE LAW JUDGE PERASON: All right. And you 19 can go ahead when you're ready, just explain how you know Mr. Gibbs. 20 21 EXAMINATION 22 MS. KIM DAMALAS: Sure. I met Andrew, Mr. Gibbs, 23 two years ago when we were moving from Seattle to Gig 24 Harbor. He had previously worked with my sister on a move 25 and was highly recommended. I met him during that move,

and he was immediately friendly, professional. You could
 tell right away that the work ethic was unmatched.

I will tell you that I am a retired Air Force officer, and I tell you this for a couple of reasons. First of all, Andrew helped me with my 17th move of my adult life, so I have seen many, many other individuals in that capacity, and I had -- I had no doubts at all or no concerns at all with my property in his hands.

9 In fact, he was almost overly concerned of 10 pointing out, you know, parts of my furniture that had 11 been scratched before to make sure, you know, I knew he 12 was being careful and was being concerned about what he 13 was doing with my property.

I had since met him several other times or interacted with him several other times as we have shifted furniture around our houses and around our carport and things like that. We have called him back to do some on-property moving.

And then I guess I would also say that I -- I guess in another aspect that I am very comfortable with him as a person to the point where just this last weekend, I -- we used Andrew to help my 70-year-old mother shift some property around in her house, and I have no concerns about leaving Andrew with my mother, leaving Andrew in her apartment building -- unsupervised sounds wrong but -- 1 unsupervised.

2	Personally when I speak to Andrew, I see someone
3	who is very willing to work hard, very willing to treat
4	people fairly and with respect. I have quite a bit of
5	experience with younger individuals who may or may not be
6	so conscientious, having had several subordinates through
7	my military career, and I don't I don't see anything of
8	what I've heard here today of Andrew's previous lifestyle.
9	I know him from after his treatment and after his
10	reformation, and I just wouldn't I wouldn't question
11	his background based on my interactions with him, and I
12	wouldn't question any any concerns. I don't have any
13	concerns going forward if I were to use him for a move or
14	use him for help at a personal property or personal
15	friend.
16	I have no problems recommending Andrew, and, as
17	Ms. Nielsen said, I find him a very a very genuine and
18	warm, caring person, and he is just very positive about
19	life and absolutely trustworthy to me. And that's all I
20	have, your Honor.
21	ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you.
22	Ms. Neira, do you have questions for this witness?
23	MS. NEIRA: Yes, your Honor.
24	Q Ms. Damalas, you said Mr. Gibbs helped you move
25	your mom's house last week?

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Page 48 Just move property within the house. 1 Α 2 Okav. And did you hire Accurate Northwest for Ο this service? 3 4 Α We -- we hired him to move things within the 5 house, not actually carry from point to point. 6 MS. NEIRA: Okay. Thank you. No further questions. 7 ADMINISTRATIVE LAW JUDGE PERASON: All right. Thank 8 you. 9 And who would you like to call next? MR. GIBBS: I'll call Dominick Demming. 10 11 ADMINISTRATIVE LAW JUDGE PERASON: All right. If you 12 would state your name and spell your last name? MR. DEMMING: My name is Dominick Demming. 13 It's 14 spelled D-e-m-m-i-n-g. 15 ADMINISTRATIVE LAW JUDGE PERASON: Okay. And if you 16 could raise your right hand, I'll swear you in. Do you 17 swear or affirm the testimony you give today will be the truth, the whole truth, and nothing but the truth? 18 19 MR. DEMMING: Yes. ADMINISTRATIVE LAW JUDGE PERASON: All right. So if 20 you want to just explain how you know Mr. Gibbs and 21 22 anything else that you'd like to add about his character. 23 EXAMINATION MR. DEMMING: So I, like myself -- or I, like Andrew, 24 25 I'm in the recovery community. I met Andrew in the

1 recovery community a couple years back, and I've watched
2 him do all kinds of things for other people, helping
3 people integrate back into society, learn how to be, you
4 know, appropriate human beings in the culture that we live
5 in.

Andrew, with me personally, he's taught me things that I never knew about from, you know, a past life that I lived myself of, you know, how to be a contributing member. I've learned how to do my taxes. I've learned how to start up my own business. I've learned how to, you know, give and demand respect in a great way.

And again, all the more respect and appreciation for myself because of Andrew and the things that he does not only for me but other people. You know, I know there's other people that may not be here now that Andrew has -- he always points someone in the right direction.

17 You know, he may -- he doesn't go to very many 18 meetings, but his impact on the community around him, especially in the recovery, is substantial. I don't have 19 anything else to add, but that's what he's done for me, 20 and that's what I see in the community of recovery. 21 ADMINISTRATIVE LAW JUDGE PERASON: Okay. 22 Thank you. 23 Dani, were you able to get most of that? 24 MADAM REPORTER: Yes, thank you. 25 ADMINISTRATIVE LAW JUDGE PERASON: All right.

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1	Any questions for this witness?
2	MS. NEIRA: No questions, your Honor.
3	ADMINISTRATIVE LAW JUDGE PERASON: Who would you like
4	to call next?
5	MR. GIBBS: Can I call John Shultz?
6	ADMINISTRATIVE LAW JUDGE PERASON: Sure. Mr. Shultz,
7	if you would just state your name and spell your last name
8	for the record. But you'll have to unmute yourself.
9	MR. SHULTZ: Is that better?
10	ADMINISTRATIVE LAW JUDGE PERASON: Yes.
11	MR. SHULTZ: Okay. My name is John Shultz. J-o-h-n.
12	Last name S-h-u-l-t-z.
13	ADMINISTRATIVE LAW JUDGE PERASON: All right. And if
14	you could raise your right hand, I'll swear you in. Do
15	you swear or affirm the testimony you give today will be
16	the truth, the whole truth, and nothing but the truth?
17	MR. SHULTZ: Yes.
18	ADMINISTRATIVE LAW JUDGE PERASON: All right. So if
19	you want to just explain, just how the other witnesses
20	did, how you know Mr. Gibbs and speak to his character.
21	EXAMINATION
22	MR. SHULTZ: So I've known Andrew for over five years
23	or about five years now or so. I met him we were
24	working we worked as a for a moving company
25	together. And over the course of time, I've worked with

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Page 51 him for -- on and off for that five years, and I really 1 2 see anyone -- like the quality that he would bring -- that 3 he does bring to the customers that he would serve is 4 probably as high as any van line out there. 5 Like other people said, he's one of the nicest people you'll ever meet. He's real caring. He's -- his 6 7 customer service is top notch, the way he handles himself and conducts himself with his customers. I don't know. 8 Ι honestly couldn't think of anyone else who is more 9 10 deserving to operate in the state of Washington. 11 That's all I have to say. 12 ADMINISTRATIVE LAW JUDGE PERASON: All right. Thank 13 you. 14 Ms. Neira, do you have questions for Mr. Shultz? 15 MS. NEIRA: No, your Honor. 16 ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you. 17 MR. GIBBS: All right. Thank you. 18 ADMINISTRATIVE LAW JUDGE PERASON: All right. 19 Ms. Millican, do you have any other witnesses? 20 MR. GIBBS: Yes, your Honor. MS. MILLICAN: Can we call Kris? She's joining us on 21 22 the phone. She wasn't able to make the Zoom. 23 ADMINISTRATIVE LAW JUDGE PERASON: Is she the 206 number? 24 25 MS. MILLICAN: Yes, ma'am.

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Page 52 ADMINISTRATIVE LAW JUDGE PERASON: Okay. If you could 1 2 state your name and spell your last name, please? 3 MS. KRISTINE DAMALAS: Sure. My first name is Kristine with a K, K-r-i-s-t-i-n-e. Last name is Damalas 4 5 D-a-m-a-l-a-s. ADMINISTRATIVE LAW JUDGE PERASON: Okay. If you would 6 raise your right hand, I'll swear you in. Do you swear or 7 8 affirm that the testimony you give today will be the truth, the whole truth, and nothing but the truth? 9 MS. KRISTINE DAMALAS: 10 T do. 11 ADMINISTRATIVE LAW JUDGE PERASON: All right. So you 12 can go ahead when you're ready. 13 EXAMINATION 14 MS. KRISTINE DAMALAS: Thank you. I appreciate the 15 opportunity to speak on Andrew's behalf. I'm Kimberly 16 Damalas's sister so I have a similar story to hers. 17 Although I'm not former military, I've gone 18 through a horrendous amount of moves myself and some of 19 them pretty bad, and honestly the best ones I've had have been with Andrew. You know, I have no reservations, you 20 know, recommending him to family and friends and obviously 21 22 have. 23 You know, as my sister mentioned, you know, Andrew 24 has helped us move things around here in our houses as 25 well as in our mom's house, and he has, you know, the

Page 53 utmost respect for people and property. He takes his job 1 2 seriously and is, you know, kind of goes above and beyond 3 and is super friendly while he does it. 4 So, you know, all of those are things that I 5 really appreciated working with him. And, you know, as other folks have spoken, you know, I don't know that I 6 7 would have, you know, known his background, you know, is 8 what it is. You know, and I think, you know, he has taken, you know, obviously some major steps to reform and 9 10 build a company, which I appreciate. 11 So I think that's all I have to say, unless you 12 have questions for me. ADMINISTRATIVE LAW JUDGE PERASON: 13 T don't. 14 Ms. Neira, do you have any questions for this witness? 15 16 MS. NEIRA: No, your Honor. 17 ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you. 18 MR. GIBBS: Thank you. 19 ADMINISTRATIVE LAW JUDGE PERASON: Is there anyone 20 else? MR. GIBBS: No, I don't think so. I don't -- I'm not 21 22 sure how to tell who is on. ADMINISTRATIVE LAW JUDGE PERASON: It looks to me like 23 24 that's everyone because everyone else I recognize as being 25 Commission Staff.

1	MR. GIBBS: All right. Yes, ma'am, that is it. Yes,
2	your Honor.
3	EXAMINATION
4	ADMINISTRATIVE LAW JUDGE PERASON: All right. I do
5	have a couple questions for you, Mr. Gibbs, in looking at
6	the exhibits. It looks like you graduated the treatment
7	programs in 2017, 2018 and 2019, and you were released off
8	DOC in 2020. But you said that your clean date is
9	May 15th, 2022. So do you want to tell me what happened?
10	MR. GIBBS: I was smoking marijuana, so it's not
11	really considered clean. And I went as soon as I had
12	gotten out of prison, or, you know, gotten released from
13	prison and off of DOC, I immediately put myself back in
14	treatment because I was scared that I was going to
15	relapse.
16	And then work kind of got in with treatment, and I
17	was smoking weed. So I had just pulled myself out so that
18	way I could continue working.
19	ADMINISTRATIVE LAW JUDGE PERASON: Okay. So you
20	you quit smoking marijuana last May, and you've been clean
21	since?
22	MR. GIBBS: Yes, ma'am.
23	ADMINISTRATIVE LAW JUDGE PERASON: And you did that on
24	your own?
25	MR. GIBBS: Yes.

ADMINISTRATIVE LAW JUDGE PERASON: Okay. All right. 1 2 Thank you for that clarification. All right. So do we 3 have anything else that we need to address here today? 4 Ms. Neira, do you have anything further? 5 MS. NEIRA: Nothing further, your Honor. ADMINISTRATIVE LAW JUDGE PERASON: Okay. And anything 6 7 further from the company? 8 MS. MILLICAN: I just kind of wanted to address not filing our UTC permit when we had started the business. 9 Ι kind of covered it all in the cover sheet and how things 10 happened. It didn't kind of work as we had planned for 11 12 the business plan that we had. Unfortunately, I didn't doublecheck when I was 13 told by the Federal Motor Carrier Safety Administration 14 that we didn't need to file the UTC until we were running 15 16 -- until we owned our own truck and were running our own So that was completely my fault, and I obviously 17 truck. should have doublechecked. 18 19 Obviously now I am really wishing I would have doublechecked, but that was not something that was done on 20 There was -- we had zero idea that we were 21 purpose. 22 running, I guess, illegally without the authority. We didn't know at the time that we were supposed 23 24 to have it in place, so I kind of just wanted to address 25 that. It was nothing that was done on purpose or nothing

1	that we were trying to, you know, skate by.
2	We have all I mean, we had thought we had
3	everything in order as far as, like, doing all the state,
4	you know, state requirements for Department of Revenue,
5	all of that kind of stuff. Unfortunately the UTC thing
6	just did not happen, and it, for sure, wasn't anything
7	that was done on purpose. Had we known, we definitely
8	would have done that.
9	ADMINISTRATIVE LAW JUDGE PERASON: Okay.
10	Ms. Nielsen, I see your hand. Just one moment.
11	I just want to clarify. I assume that the company
12	has had conversations with staff and understands that
13	until they get a permit, they cannot operate. You can do
14	labor-only moves, but you can't use your truck.
15	MR. GIBBS: Yes, ma'am.
16	ADMINISTRATIVE LAW JUDGE PERASON: Okay. I just
17	wanted to clarify that.
18	Ms. Nielsen, did you have something you wanted to
19	say?
20	MS. NIELSEN: Yes. I wanted to state for the record
21	that he used a U-Haul not his own moving van, and I hired
22	him as a person not as a company. So if he was in
23	violation of anything, it wasn't for that move. It was
24	he was just done as a recommendation from a friend using a
25	U-Haul.

1 ADMINISTRATIVE LAW JUDGE PERASON: Okay. Well, that 2 actually is still regulated activity under the UTC's 3 rules. If he was -- even though he rented a truck, if he 4 was driving a truck with your belongings in it, that is 5 still a regulated move.

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MS. NIELSEN: Okay.

7 ADMINISTRATIVE LAW JUDGE PERASON: But we understand 8 that he wasn't aware at the time, and, of course, as the 9 consumer you're not at fault for that so.

10 MS. NIELSEN: No, I just wanted to make sure that he 11 wasn't in trouble for doing that. He wasn't trying to 12 drive his truck or anything so.

13

ADMINISTRATIVE LAW JUDGE PERASON: All right.

MS. MILLICAN: Can I say the truck that we purchased, it's not ready. We wouldn't be -- we wouldn't be using it right now even if we have the UTC. We're not ready for that yet. I mean, we got some stuff we need to --

18 MR. GIBBS: It still needs to be lettered.

MS. MILLICAN: Yeah. We purchased the lettering. We just haven't gotten it lettered because we didn't want to continue until we knew whether or not we would be able to operate.

ADMINISTRATIVE LAW JUDGE PERASON: Okay. And you do understand you can't rent a U-Haul either and use that either? 1 MS. MILLICAN: We do now.

2 MR. GIBBS: Yeah.

MS. MILLICAN: Yeah, we do now. Yeah.
ADMINISTRATIVE LAW JUDGE PERASON: Okay. All right.
Anything else? Okay. So before -- oh, sorry. Go ahead.

6 MR. GIBBS: No. I was just saying no, ma'am.

7 ADMINISTRATIVE LAW JUDGE PERASON: So before we 8 adjourn, I'd like to request that the parties waive the requirement that I issue an order in ten days because I'd 9 like to have the transcript available to me because there 10 11 were so many witnesses today. We usually receive the 12 transcript within seven to ten days, and then I would 13 issue an order most likely five to ten days after the transcript is received. Does anyone have an objection to 14 15 that?

16 MS. NEIRA: No objection, your honor.

17 MR. GIBBS: No, ma'am. No objection.

25

ADMINISTRATIVE LAW JUDGE PERASON: Okay. Thank you. All right. Well, thank you all so much for being here today. I really appreciate all the witnesses who took the time out of their day to come and speak on Mr. Gibb's behalf. Thank you to staff, and we are adjourned. [Matter adjourned at 2:17 p.m.]

Docket No. TV-230083 - Vol. II - 4/26/2023

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