

REPORT OF THE TOLEDO TELEPHONE CO., INC. COMPANY UNDER THE
WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM
IN COMPLIANCE WITH WAC 480-123-130

August 31st, 2023

Docket UT-20023

1. WAC 480-123-130(1)(a) - Access Lines Served [NECA 1.3 working loops]

	January 1, 2022	December 31, 2022
Residential	_____ 92 _____	_____ 78 _____
Business	_____ 39 _____	_____ 34 _____
Broadband	1654	1762

2. WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communications services program in calendar year 2022 represent monies that the Company formerly received through the Washington Exchange Carrier Association (WECA) pooling process and the reduction of support under the Federal Communications Commission's (FCC's) Connect America Fund Inter Carrier Compensation Fund (CAF ICC) program. As such, the funds from the universal communications services program contributed to defrayal of the ongoing operation and maintenance expenses of the Company. The funds from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service and high-quality broadband service to customers residing in the area the Company serves.

In December 2021, the Company received \$291,054 from the universal communications services program for the fiscal year ending June 30, 2022.

During the last six months of 2022 the Company constructed 21 new residential broadband lines. During the first six months of 2023, the Company constructed over a dozen new residential fiber/broadband services and began upgrading all ONT's in our network to allow WiFi 6 with better performance, parental controls and extended range. The Company's expense to extend fiber to fulfill new requests, maintenance, software upgrades, backhaul and license fees for 2022 was over \$750,000. The funds received from the universal communications services program can be viewed as contributing to the Company's ability to perform those projects and support including, without limitation, the

repayment of loan funds. In the second half of 2022 the Company plans to add an additional 15 to 20 new residential fiber/broadband services.

The Company's RUS loan obligations are \$10,612,329. Annual debt service is \$1,450,900 annually

The Company currently charges a nominal fee \$125.00 for broadband installation which includes on-site activation of WiFi and assistance for connecting all wireless devices in the home or business. The Company does not charge for the drop supplied to an existing or new individual home or business.

3. WAC 480-123-130(1)(b) – Regulated Expense for 2022 were \$4,147,471

4. WAC 480-123-130(1)(c) – Broadband Buildout Requirements

As required by WAC 480-123-130(c) The Company used support the preceding year build to new homes in the area as well as upgrade Optical Network Terminals that provide secure managed WiFi. 100% of the serviceable locations within the Companies exchange have a 1 gigabit ability. As new locations are developed, the Company will provide service at a minimum 25/25 Mbps.

5. WAC 480-123-130(1)(d) - Unfilled Consumer Requests for New Basic Telecommunications Service*

None

* Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

6. WAC 480-123-130(1)(e) – FCC Form 477

This data was previously March 1, 2023 under Docket UT-20023

7. WAC 480-123-130(1)(h) - Report on Operational Efficiencies/Business Plan Modifications

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company serves. To meet the demand for new broadband services the Company has purchased three additional fleet vehicles and increased technical staff. The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies.

8. WAC 480-123-130(1)(f) – Unsworn Statement

As an Officer of the Company I can provide an unsworn statement that during the preceding year, the Company met the requirements of WAC 480-123-120(5) as required by WAC 480-123-130(1)(f). The Company will file under Docket Number UT-230023 no later than September 15, 2023

9. WAC 480-123-130(1)(i) – 477 Subscription Data

The Company provided 477 subscription data prior to March 15, 2023 under Docket Number UT-230023 and will be filed again no later than September 15th, 2023.

10. WAC 480-123-130(1)(g) – Broadband Availability

The Company offers 1000/1000, far exceeding the FCC requirement of 25/3, throughout 100% of its serviceable locations within the study area, broadband build out specific location information is not included with this filing. Active service addresses and Latitude and Longitude information may be found in the Broadband Data Collection Report filed separately. Filed 477 Data by March 15th 2023 under Docket Number 230020, and will provide 477 data no later than September 15th 2023

11. WAC 480-123-130(1)(g)(h)(i) - Other efforts to advance Broadband

The Company advertises on local radio station and newspapers, mailers and our website. The Company advertises on the Chamber of Commerce LED billboards. The Company hosts and annual “Chamber After Hours” event which has greatly increased our exposure the local real estate companies. Our field staff place yard signs and make door to door contact as they discover new homesites under construction. We work closely with Lewis County PUD to share new service address locations.

Certified Statement as required by WAC 480-123-130(1)(d):

I, Dale Merten, am an officer of The Toledo Telephone Co., Inc., and upon personal knowledge and with responsibility therefor, hereby certify under penalty of perjury, that The Toledo Telephone Co., Inc., materially complied with Commission rules under Chapter 480-120 WAC that are applicable to the Company and its provision of service within the area for which the Company received universal communications services program support.

Signed at Toledo Washington, Washington this 31th day of August, 2023.


VP/COO

