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       BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
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                           COMMISSION
     In re Application No. B-079285 of )
    KITSAP FERRY COMPANY, LLC, d/b/a )DOCKET NO. TS-041007
    KITSAP FERRY COMPANY
                                       )Volume No. I
                                       )Pages 1 - 33
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    For a Certificate of Public
    Convenience and Necessity to
 6
    Provide Commercial Ferry Service. )
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               A public hearing in the above matter was held
 9
     on August 5, 2004, at 6:05 p.m., at Bremerton High
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     School, 1500 13th Street, Bremerton, Washington, before
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     Commissioners RICHARD HEMSTAD and PATRICK OSHIE.
12
13
               The parties were present as follows:
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               WASHINGTON UTILITIES AND TRANSPORTATION
     COMMISSION, by LISA WATSON, Assistant Attorney General,
15
     1400 South Evergreen Park Drive Southwest, Post Office
     Box 40128, Olympia, Washington 98504; telephone,
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     (360) 664-1186.
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23
    Kathryn T. Wilson, CCR
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    Court Reporter
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1 PROCEEDINGS

- 2 COMMISSIONER HEMSTAD: Let's come to order.
- 3 This public hearing is regarding Docket No. TS-041007
- 4 and Docket No. TS-040794, application in connection
- 5 with B-079276, in the matter of the application of the
- 6 Kitsap Ferry Company, LLC, doing business as Kitsap
- 7 Ferry Company. I'm Dick Hemstad. I'll be chairing
- 8 this evening, and with me is Commissioner Pat Oshie.
- 9 Our audience seems to be quite small tonight
- 10 so you don't need to have any limits on time as in a
- 11 typical case. We also have with us tonight a
- 12 representative of the state attorney general's office,
- 13 and are you going to make any description of the
- 14 events?
- MS. WATSON: If you would like to me to, I
- 16 certainly could. My name is Lisa Watson. I'm an
- 17 assistant attorney general, and I represent Commission
- 18 staff in this matter to the Commission. This
- 19 particular matter of Kitsap County is seeking a
- 20 permanent certificate to offer passenger-only ferry
- 21 service between Bremerton and Seattle. They currently
- 22 hold a temporary certificate. As I'm sure you are
- 23 aware, they started operations, and it looks like
- 24 they've been operating since the first. So we are here
- 25 tonight to gather your input on whether you support or

- 1 not support the application.
- 2 COMMISSIONER HEMSTAD: For your information,
- 3 since it's part of the permanent record for this
- 4 proceeding, the remarks will be recorded. So those of
- 5 you who wish to testify, the normal procedure is that
- 6 you will be sworn as a witness, and then if you would
- 7 give your name and address for the record and then
- 8 simply proceed to describe your position with regard to
- 9 the application that we have in front of us.
- 10 I'll proceed first by calling on State
- 11 Representative Pat Lantz.
- 12 MS. LANTZ: Thank you very much for calling
- 13 on me first. We thought there would be lots of people
- 14 so I would have to be forcing my way in front of a
- 15 line, but instead here we are in a very intimate group
- 16 of people.
- 17 My name is Patricia Lantz. I represent the
- 18 26th Legislative District, the legislative district
- 19 that begins at the Narrows Bridge and ends at the
- 20 Warren Street Bridge. My last name is spelled
- 21 L-a-n-t-z. I have to say that Dr. Hemstad is a former
- 22 law professor of mine, and it's always a delight to be
- 23 with him in our new role. I took a course from him on
- 24 government process, or legal process in general.
- 25 I'm here, as I'm positive almost everyone in

- 1 this room is here, to cheer this project on. I'm
- 2 speaking in strong favor of the permanent certification
- 3 of the Kitsap Ferry Company's application for serving
- 4 the Bremerton-to-Seattle route as a passenger-only
- 5 ferry.
- 6 I'm doing this for a rather selfish reason.
- 7 I represent Bremerton. I represent the area from which
- 8 the ferry draws its passengers. I also represent
- 9 Southworth, another area very much in need of the same
- 10 sort of convenient, reasonable, environmentally benign
- 11 way of moving people from home to work.
- This is the second, as you know, of two
- 13 applications, the first one being Kingston. Now we
- 14 have Bremerton, and we look forward to when we have one
- 15 from the South Kitsap and Southworth area as well. It
- 16 seems to me that there isn't much argument. We have an
- 17 opportunity to utilize a unique way of moving people
- 18 and a unique way that to us should just be commonplace,
- 19 and that is utilizing our water, which is a highway.
- I know the 18th Amendment has been
- 21 interpreted to say that indeed the ferries are part of
- 22 our state highway system, but passenger-only ferries
- 23 have been left out of that formula. I think it's a
- 24 shame because actually, as you all know, we once had a
- 25 very active fleet of small boats that moved people very

- 1 efficiently from point A to point B to point C to
- 2 wherever they needed to go, and it's certainly not
- 3 novel for us to start over again with that same idea.
- 4 The problem, of course, is the funding. We
- 5 struggle in the legislature as local government
- 6 struggles. I'm sure you will hear from the county and
- 7 the city about our financial struggles. We look for
- 8 various ways for funding these various kinds of
- 9 projects, and somehow, the taxpayers give and the
- 10 taxpayers take away, and those same taxpayers though
- 11 are crying for services and being hurt severely for the
- 12 lack of services that we can provide them.
- 13 We are going to have about a billion dollar
- 14 shortfall in the next biennium in funding
- 15 transportation. These are just urgent transportation
- 16 needs, so the passenger-only ferry system, which is not
- 17 declared essential in terms of our state constitution,
- 18 goes by the wayside. It's not been a profitable thing
- 19 for the state to run, and we've tried various and
- 20 sundry ways of getting that funding, so the fare box
- 21 recovery makes it possible to even stay in business.
- 22 So now we have before us a proposal that
- 23 represents, I think, the very creative and risk-taking
- 24 minds of both Kitsap Transit, who has supported this
- 25 with a great deal of enthusiasm, and the private

- 1 investors. I want to wish them, as do all my
- 2 constituents, the very, very best of success. The
- 3 whole idea of being able to move from our island, and
- 4 that's essentially where we are. We live on an island
- 5 that we can only get off very soon by paying a
- 6 three-dollar toll or by paying whatever the fare box
- 7 recovery demands are on the ferry system.
- 8 I don't think there is going to be
- 9 competition between the car ferry and the
- 10 passenger-only ferry. I think they are going to
- 11 complement one another, and it will give yet another
- 12 way for people to get to where they need to off of our
- 13 island into the market of the east Puget Sound area.
- 14 There was a campaign, a slogan, when I first
- 15 ran for office eight years ago about, "Come on over.
- 16 It's easy." This was something that was run by the
- 17 Kitsap County realtors in an effort to market housing
- 18 on this side of the Sound, and indeed, it was almost
- 19 easy for a very short period of time when the fast
- 20 passenger-only ferry service was running and it looked
- 21 as if we were going to build another one in Southworth
- 22 but that, "Come on over. It's easy," is no more the
- 23 truth, and I would like it to be something that is a
- 24 reality of where we live. Probably spoken too long,
- 25 but I do speak with a whole lot of passion for why I do

- 1 think this is a very positive step. Thank you very
- 2 much.
- 3 COMMISSIONER HEMSTAD: Next I'll call on
- 4 Senator Betty Sheldon.
- 5 MS. SHELDON: Thank you very much. I'm Betty
- 6 Sheldon, state senator from the 23rd District, so I
- 7 serve the district just north of Representative Lantz,
- 8 so I have Bainbridge Island, Poulsbo, Kingston, and
- 9 part of Bremerton.
- 10 I'm sorting currently through three
- 11 generations of goods at my house, and I have brought a
- 12 show and tell, Money Magazine from September 1990 when
- 13 the community of Bremerton was declared the most
- 14 liveable city in America by Money Magazine, and it
- 15 truly is and it is still today. In fact, today is even
- 16 more exciting because we are really facing a
- 17 renaissance. We have some wonderful things happening
- 18 in downtown Bremerton.
- 19 But the thing that hasn't changed, that
- 20 hasn't gotten better over these past few years is our
- 21 transportation system, and I believe I've spoken to you
- 22 before about the fact that we have gone backwards. I
- 23 am embarrassed to tell you that in the 12 years I've
- 24 been in the senate, our ferry transportation is worse
- 25 than when I started, and that was one of my main

- 1 issues.
- 2 We've had some challenges with the initiative
- 3 system, which has taken away our funding. We have an
- 4 opportunity now for a new public private project, one I
- 5 think is really going to take off and provide the
- 6 service that this community needs so that we can again
- 7 be the top place to live in the U.S., an idyllic urban
- 8 outpost close to a major metropolitan city. Thank you
- 9 very much.
- 10 COMMISSIONER HEMSTAD: Thank you. I'll next
- 11 call on Lois McMahan, a member of the House of
- 12 Representatives. I'm calling on members first because
- 13 they have another meeting to attend so I'm trying to
- 14 accommodate that.
- 15 MS. MCMAHAN: Thank you very much. I'm Lois
- 16 McMahan, state representative from the 26th District,
- 17 which encompasses most of West Bremerton here. I want
- 18 to echo the thoughts of my colleagues who have talked
- 19 about what a good idea this is. I believe that almost
- 20 all of my constituents not only favor this proposal but
- 21 would like to have a similar proposal at Southworth.
- 22 So I really would like to recommend the approval of
- 23 this permanent application, the application for a
- 24 permanent ability to operate the passenger-only ferry.
- 25 It was well stated earlier that we live in a

- 1 very unique area, and also, it's an area that is
- 2 growing where there will be more demand for
- 3 transportation. Several years ago, I think it was in
- 4 1995, the legislature was given the results of a survey
- 5 that was done between Kitsap and King County, and the
- 6 survey showed that 90 percent of the new jobs that
- 7 would be created between the two counties would be
- 8 created in King County, but 90 percent of the
- 9 population growth would be here in Kitsap County,
- 10 between the two counties, and of course, to me, that
- 11 demonstrates the need for people to get back and forth,
- 12 and I believe that these ferries would be a real asset
- 13 in promoting the transportation needs of the growing
- 14 population on this side and also their need for jobs,
- 15 because we know that a lot of the people that use the
- 16 ferries are the commuters that are going to their jobs,
- 17 to and from their jobs. So I would like to recommend
- 18 the approval of this application. Thank you very much.
- 19 COMMISSIONER HEMSTAD: Thank you. I'll call
- 20 on Mayor Cary Bozeman.
- 21 MR. BOZEMAN: I'm Cary Bozeman, 705 Shore
- 22 Drive, and I am the mayor, and excuse my dress, but I'm
- 23 going for my walk right after this.
- I think because of the initiative process in
- 25 this state, we are beginning to understand, A, that the

- 1 level of service that we are going to be able to
- 2 provide citizens in this state is going to gradually
- 3 and maybe dramatically diminish. I think we have done
- 4 a pretty good job in government of camouflaging that
- 5 for the first five or six years. We've spent down our
- 6 reserves, but the real reality is probably soon to hit.
- 7 It did hit here. We had a passenger-only
- 8 ferry service that when it went into effect we saw real
- 9 estate increase and property values go up. It was
- 10 probably an old design boat that was a little big. It
- 11 used probably too much gas, and it caused wakes that
- 12 created legal problems for us, and for a variety of
- 13 reasons, that service went away, and it was pretty
- 14 dramatic for this community.
- 15 What's happened is that the service we have,
- 16 the auto passenger service, which we are thankful for,
- 17 thank God, the commute runs are cattle cars. I ride
- 18 them myself once in awhile. They are all absolutely
- 19 full. There is no food service. It will not help us
- 20 to attract young, new families who might want to come
- 21 here for affordable housing and good schools and where
- 22 they could easily commute back and forth to Seattle.
- 23 That's the market we are looking for. It's unfortunate
- 24 that we weren't able to get food service on these
- 25 ferries and that they are so full in their commute

- 1 time.
- 2 But I think what I believe in government is
- 3 that government's there when it can't happen any other
- 4 way, and what we found was there is another way, and I
- 5 think because of good leadership and people who are
- 6 willing to be creative, we went out and tried to solve
- 7 the problem, and we did try to pass a tax increase in
- 8 this community to support the ferry system, and it was
- 9 soundly defeated, but I think because of people like
- 10 Dick Hayes, our transit leader, and some of the other
- 11 good people in this community, we put together what we
- 12 all love to call and are proud of called public private
- 13 partnerships, and in this case, we've put together a
- 14 public private partnership.
- I hope you will support it. I think it's
- 16 what most communities can do when we actually run out
- 17 of funding and still want to keep trying to provide
- 18 service. The public is going to have to participate
- 19 because the fare fee is going to be a little higher
- 20 than it would be because there is no or little
- 21 government subsidy on this project, but I think it
- 22 shows initiative, creativity, and leadership. I think
- 23 it's what we owe the public to do when we are looking
- 24 for ways to provide services that have been cut because
- 25 of the cut in revenue support that we are seeing in

- 1 this state.
- 2 So I applaud the people that put this
- 3 together, led by Dick Hayes and others. As a public
- 4 official, I think that's what we are supposed to do is
- 5 solve problems even when there doesn't seem to be
- 6 resources. In this case, that's what we've got. I
- 7 hope you will support it.
- 8 COMMISSIONER HEMSTAD: Thank you, Mr. Mayor.
- 9 I'll call on Patty Lent.
- 10 MS. LENT: I'm Patty Lent. I'm Commissioner
- 11 for District 3, Kitsap County. My home address is 1907
- 12 South Marine Drive. I also sit on the Kitsap Transit
- 13 board and am the chair this year. This is a project
- 14 that has been a long time in coming. When we did not
- 15 get funding through a tax initiative, we had to look
- 16 inward to see what we could do as a county and a
- 17 transit board to work with the private sector in
- 18 providing the service for our 20-thousand plus
- 19 commuters that travel each day from the Peninsula over
- 20 to Seattle and the other Sound.
- 21 But we also hope this grows into more than
- 22 just a commuter ferry. We would like it to be one for
- 23 activities that are generated on the other side. When
- 24 there are functions that can benefit both culturally
- 25 and support-wise, we would like to have this available

- 1 for our citizens here in Kitsap.
- 2 It's going to be more than just a commute
- 3 ferry. It's something we've been looking forward to.
- 4 It has the backing of many, many citizens, and I can
- 5 speak also for the board of the commissioners as well
- 6 as the board of the transit. So hopefully, you will
- 7 consider positively to approve this as a permanent and
- 8 not just temporary licensing certificate. Thank you.
- 9 COMMISSIONER HEMSTAD: Katie Walker, do you
- 10 wish to testify? I'll call on Gary Campbell.
- 11 MR. CAMPBELL: I'm Gary Campbell. My address
- 12 is 719 Sidney Avenue in Port Orchard. I'm not an
- 13 elected official and I don't have a meeting to attend,
- 14 but I'll keep this short anyway. I would just like to
- 15 agree and echo what everyone else has said. I just
- 16 found out this was a temporary permit, so I would like
- 17 to ask you to make it permanent.
- 18 I'm a commuter, and when Senator Sheldon
- 19 pulled out the Money Magazine, I remember she stole my
- 20 line, but she actually was referencing another Money
- 21 Magazine. I remember the one from, I think it was
- 22 April of 2002, that also mentioned Bremerton as one of
- 23 the top places in the country to live, and the specific
- 24 reason they listed it was the 40-minute fast ferry ride
- 25 to all the jobs in Seattle, and I think that was the

- 1 same month that Washington State Ferries first started
- 2 talking about maybe getting rid of the passenger-only
- 3 ferry service. I wrote to Money Magazine and sent in a
- 4 newspaper article. They didn't write back.
- 5 It's not that I don't like the car ferries.
- 6 They are kind of fun. It's a really pretty ride. It
- 7 is a slower ride. I can't understand what the big deal
- 8 is about the difference between 40 minutes and 55
- 9 minutes, but I know that on a workday, it's a really
- 10 big difference, and I hope you join with, I assume,
- 11 everybody in the room in the hope that you can make
- 12 this a permanent permit. Thanks.
- 13 COMMISSIONER HEMSTAD: Thank you. Next,
- 14 Cynthia Pekow.
- MS. PEKOW: My name is Cynthia Pekow,
- 16 P-e-k-o-w, and I live on 1798 One Eagle Place Northwest
- in Bremerton, and I just want to put a face on some of
- 18 the commuters that come through here. I moved to
- 19 Bremerton originally in 1990 because there was a
- 20 30-minute, at that time, passenger-only boat, and I
- 21 rode all the ups and downs of the long history of the
- 22 passenger-only boats coming and going and being slowed
- down, and for me, it's a quality-of-life issue.
- 24 I actually cut back. I used to commute five
- 25 days a week, and the amount of time spent away from my

- 1 family, mainly because of the commute -- I cut my
- 2 income and cut back to three days a week commuting just
- 3 because of that. I'm delighted that we have a faster
- 4 option. That's 40 more minutes I get to spend with my
- 5 kids each day, and I treasure that. So I hope you will
- 6 go ahead and expand and approve the permanent for this
- 7 company. Thank you.
- 8 COMMISSIONER HEMSTAD: Thank you. Next I'll
- 9 call on Daren Nygren.
- 10 MR. NYGREN: My name is Daren Nygren. I
- 11 represent the City of Bremerton as the Bremerton City
- 12 council president, and my district is the one that will
- 13 be impacted, has been impacted by the ferry service,
- 14 and we have a lot of commuters. We have a close
- 15 proximity to the ferry terminal.
- 16 Let me thank you for coming out. We welcome
- 17 this opportunity, you coming to our community, so we
- 18 can share our thoughts with you, and it's much
- 19 appreciated. I know how much time you spend in these
- 20 meetings, and I just want to recognize that.
- 21 For the last two years, the City of Bremerton
- 22 has been working to revitalize our city. This process
- 23 has been a collaborative effort. Our partners include
- 24 the federal government; Kitsap County; our local
- 25 transit agency, Kitsap Transit; our county housing

- 1 authority; our city housing authority, and numerous
- 2 private parties. These partners will have invested
- 3 over 200 million dollars to convert what was once
- 4 considered by many to be a ghost town. This is a good
- 5 start, but to continue this momentum, we need your
- 6 support.
- 7 I represent a district which is highly
- 8 dependant on passenger-only ferry service. We are
- 9 planning on converting a large part of the surplus navy
- 10 housing into 300 desperately needed new housing units.
- 11 In order to complete this revitalization, we need to be
- 12 able to provide a fast, affordable transportation
- 13 option for our current residents as well as those we
- 14 are trying to attract to Bremerton. As you may have
- 15 heard, we've heard very positive comments on the
- 16 private service in this first week of its operation.
- 17 With all the limitations our state is facing,
- 18 we don't see the state being able to fill this void. A
- 19 vote for this private service is a positive vote for
- 20 the success of Bremerton. Thank you very much.
- 21 COMMISSIONER HEMSTAD: Next I'll call on Mark
- 22 Goldberg.
- MR. GOLDBERG: Good evening. My name is Mark
- 24 Goldberg. I run a development company in Seattle, PMS
- 25 Developement Company. We are very involved in the

- 1 redevelopment of downtown Bremerton. I would like to
- 2 talk about this issue from a different standpoint.
- Being in the construction business, when I
- 4 was looking for affordable land to build on in Seattle,
- 5 the greater Seattle area, you cannot find a lot to
- 6 build on that would be \$250,000 in the City of Seattle.
- 7 All the construction that's going on is infill. The
- 8 only place that is affordable land in western
- 9 Washington is right here, and transportation is key.
- 10 If you just look at the history of the United
- 11 States, it was transportation that opened up areas.
- 12 The time has come that this area get opened up, and
- 13 having a transportation link is critical. If we put
- 14 that ferry in full time and increase its runs, it's not
- 15 maybe people are going to come here. They definitely
- 16 are going to come here. The issues of GMA are so
- 17 critical that we can't keep chopping down the forests.
- 18 That's not going to work, and we all know that, and
- 19 we've got a budget crunch in Olympia. We need to be
- 20 doing things that's going to promote development where
- 21 there is buildable, affordable land. That's critical.
- 22 One of the things that Mayor Bozeman and the
- 23 city council have done here, they are trying to create
- 24 a walkable community. In order to have a walkable
- 25 community, you have to have housing next to

- 1 transportation. Just the jobs are not here. They are
- 2 on the other side of the water. So if we are going to
- 3 create jobs here, obviously, it's a chicken and egg
- 4 thing. You get a critical mass of people, the other
- 5 services, retail services will come.
- 6 So in my view of things, having this ferry
- 7 come and stay here is critical, and it's probably one
- 8 of the most important things that needs to happen for
- 9 Kitsap County. Thank you.
- 10 COMMISSIONER HEMSTAD: Next I'll call on Jeff
- 11 Kerneen.
- 12 MR. KERNEEN: My name is Jeff Kerneen. I'm a
- 13 resident at 1334 Elizabeth Avenue in Bremerton. I
- 14 would like to thank you for coming out here, because as
- 15 you will probably experience later tonight or as you
- 16 experienced coming here, transportation on the
- 17 Peninsula is really getting pretty bad, from the point
- 18 to where we will pretty much have to pay some form of a
- 19 toll to get off of the Peninsula unless you go via
- 20 Route 3 through Shelton.
- 21 This passenger-only ferry, I've ridden it for
- 22 the last four days. It's a really great service. It
- 23 reminds me of going into a small business, Mom-and-Pop
- 24 operation, and they just want to serve their customers
- 25 and they just want to do a great job for their

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1 community. I can remember on Monday, they were passing
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- 2 out cookies and little candy bars and everyone was very
- 3 happy. Every person who has ridden on this ferry has a
- 4 smile. They don't care that they are paying more
- 5 money. It's more relaxed. It's less stressful, and I
- 6 think those are just things that are very important.
- 7 The fact that I get home at 6:10 at night
- 8 instead of seven o'clock at night just due to
- 9 scheduling and timing of the ferries is a lot,
- 10 especially when you look at the clock and you realize
- 11 you get a whole two-and-a-half hours to make dinner,
- 12 eat dinner, spend time with your kids, help them with
- 13 their homework, maybe water the tomato plants. Next
- 14 thing you know, you've got to go to bed or else you are
- 15 not going to get up in the morning and go to work.
- 16 I think they are doing a great job. I think
- 17 a lot of the people testifying tonight will tell you
- 18 they are going a great job, and I think the next step
- 19 in this stage should be making their application
- 20 permanent and to seriously consider expanding or
- 21 supplementing the current carrier systems so that way,
- 22 people who can't make this time schedule we have now
- 23 will be able to make it and ridership will go up.
- 24 Thank you very much.
- 25 COMMISSIONER HEMSTAD: Next I'll call on

- 1 Deborah Cole.
- MS. COLE: My name is Deborah Cole. I live
- 3 at 2014 Northeast Jensen in Bremerton. I've only lived
- 4 in Bremerton just a little less than two years. One of
- 5 the major reasons I purchased in Bremerton was I could
- 6 not afford to own a home in Seattle.
- When they got rid of the passenger-only
- 8 ferry, it was really a blow. I was fortunate that my
- 9 employer was willing to accommodate a change in hours.
- 10 It was more than just the 40-minute ride versus the
- 11 55-minute ride. It's about options. It's about having
- 12 more ferries run so you don't stand and wait for 45
- 13 minutes for a ferry and then they are full. It's more
- 14 than 45 minutes. It's well over an hour, so we really
- 15 do need this service, if nothing else as a supplement
- 16 to what the state gives us.
- I hope very much you will take into
- 18 consideration how much it means to us because I don't
- 19 think the state previously really looked at what it
- 20 meant to us to have that ferry. Thank you.
- 21 COMMISSIONER HEMSTAD: Next, Roselea Duffy
- 22 indicating maybe. Do you wish to testify?
- 23 MS. DUFFY: I'm Roselea Duffy, 220 Shore
- 24 Drive. I moved to Bremerton six years ago when
- 25 passenger-only boats started back up, the Chinook, and

- 1 putting aside the commuting, my fundamental issue with
- 2 this whole thing about a permit and whether or not they
- 3 are allowed to operate is to remind you that we live in
- 4 America and this is a free country, and if there is
- 5 somebody out there who wants to offer a better option
- 6 and better choices and better service, they should damn
- 7 well be able to because we live in America, and if
- 8 somebody wants to pay for it, they should pay for it
- 9 and that's fine.
- 10 There is affordable options with Washington
- 11 State Ferries, but you have a population over here that
- 12 desperately needs good transportation and is willing to
- 13 pay for it. You tell me where else in America you
- 14 would not be able to allow private enterprise to do
- 15 that, and one of the more successful things than to
- 16 have private and public venture today to create this
- 17 environment of choices and options. We live in
- 18 America. We have choices here.
- 19 COMMISSIONER HEMSTAD: Next I'll call on
- 20 Heather Stroup.
- MS. STROUP: Good evening. My name is
- 22 Heather Stroup, and I live at 1607 Trenton Avenue in
- 23 Bremerton. I'm a long-time commuter on Washington
- 24 State Ferries, and I was very fond of the foot ferries.
- 25 They were very convenient. I was able to ride them

- 1 most days when they were in service, so when we lost
- 2 those in September, it had a major impact on the number
- 3 of hours I commute per day for myself and for many
- 4 others.
- 5 I would also like to comment that on this new
- 6 private service, it has been run very professionally
- 7 and has made a difference in my commute week just this
- 8 week, but the 15 and 20 minutes they are trying to
- 9 characterize isn't really accurate because the
- 10 Washington State Ferries do not leave on time ever. We
- 11 were running on a regular basis 20 minutes late each
- 12 evening, so if you add the 20 to the 20 difference and
- 13 the fact that it's much easier to embark and disembark
- 14 a small vessel, I'm now getting home one hour earlier,
- 15 and for a dollar-something extra a passage, it's
- 16 clearly worth it to me to have that hour back with my
- 17 family and for myself, and I appreciate the opportunity
- 18 to give this input to you folks tonight. Thank you.
- 19 COMMISSIONER HEMSTAD: There are several
- 20 people that have signed up but indicated they would
- 21 rather not testify. At this point I'll ask, is there
- 22 anyone, whether you signed up or not, who would wish to
- 23 testify at this time? Please, towards the back, come
- 24 forward. I'll get to you in a second.
- MR. KOSUSKO: Good evening. My name is

- 1 Andrew Kosusko, K-o-s-u-s-k-o, and I live at 220 Shore
- 2 Drive in Bremerton, also a member of the planning
- 3 commission and an architect that works in downtown
- 4 Bremerton, and one thing that nobody has spoken about
- 5 this evening is very important. We've talked about
- 6 commuters and cutting down on their commute time, which
- 7 I used to do. The other important thing is the
- 8 service, this passenger-only service will provide to
- 9 businesses of Bremerton.
- 10 In our architecture firm, we work extensively
- 11 with consultants and clients on the other side of the
- 12 water, and currently -- well, up until the beginning of
- 13 the week -- we had very limited options to get over to
- 14 see our clients and our consultants, and I'm sure
- 15 that's the same for a lot of other businesses in our
- 16 community. With this passenger-only service option, we
- 17 are able to serve our clients better. We are able to
- 18 meet with our consultants on a more timely basis, and I
- 19 think that will be very critical for the business
- 20 climate of our region. Thank you very much.
- 21 COMMISSIONER HEMSTAD: Next? I believe
- 22 someone else wished to testify. Please come forward.
- MS. SCHMIDT: My name is Laurie Schmidt. I
- 24 live at 5265 Northwest Windjammer Court in Bremerton,
- 25 and the passenger-only ferry has really, I just am

- 1 reiterating what others have said, has made a
- 2 difference in my time schedule, and not only that, I
- 3 find it's such a nice boat to take. It's clean. The
- 4 people are always around. "Can we help you? Can we
- 5 carry your bag? Can we do this? Can we do that?" On
- 6 the Washington State Ferries, I rarely see a crew man
- 7 or woman except for boarding, and then at the other
- 8 end, I see a different crew person. What they do in
- 9 between, I have no idea. They don't clean the boats,
- 10 but whenever they do, it's nice we have an option that
- 11 has service.
- 12 I think that's very important to commuters.
- 13 We work all day. I work nine hours a day. I have a
- 14 four-hour, at least, commute. I'm going 14, at least,
- 15 hours a day, and to have somebody care about my comfort
- on the way to and from work is really, really nice. So
- 17 I do hope you give them permission and that they up
- 18 their runs with more boats, because the options are
- 19 there. The people are wonderful, and as a commuter,
- 20 that is so important. Thank you.
- 21 COMMISSIONER HEMSTAD: Is there anyone else
- 22 who would like to testify? Please come forward.
- MR. MORRIS: My name is Tre Morris, 29411
- 24 Rocky Point Road in Bremerton. I've been commuting on
- 25 ferries for about seven years, and I'm quite certain I

- 1 don't understand all of the issues as to why they have
- 2 a temporary permit for this passenger ferry and why it
- 3 wasn't permanent to begin with, but I can say that for
- 4 me, and I'm bringing a lot of people here, is it boils
- 5 down to quality of life.
- 6 My time is very valuable to me. I have two
- 7 small children that I brought with me today, and to
- 8 basically save that time or to pull that time out of my
- 9 commute -- granted, it's not wasted time. I can sit on
- 10 a Washington State Ferry and work for an hour, or I can
- 11 sit there and pay bills, but I certainly can't sit
- 12 there and enjoy the company of my children or enjoy
- 13 being at my home.
- 14 I'm an electrical engineer, and the job
- 15 market here in Bremerton is such that I can't change
- 16 the location that I work, so I do work in Seattle, and
- 17 I would elect to commute there no matter what. What
- 18 I'm asking is that you take that into consideration,
- 19 not only for me but for the other people who probably
- 20 want to be able to spend more time with their children
- 21 and with their families, so thank you.
- 22 COMMISSIONER HEMSTAD: Is there anyone else
- 23 who would like to testify? If not, perhaps it would be
- 24 helpful, in view of a couple of the comments made, that
- 25 I would provide a bit more background information about

- 1 the process we are going through and the role and
- 2 function of the Washington Utilities and Transportation
- 3 Commission in making this decision.
- 4 What we want to do pursuant to state law is
- 5 to issue a franchise, which is a permanent franchise
- 6 that authorizes a franchisee to provide service, and
- 7 that is a monopoly service that excludes others from
- 8 offering similar service or competing service. It's
- 9 done pursuant to state law. In order to make the
- 10 franchisee able to be profitable or having the
- 11 opportunity to be profitable in the operation, we have
- 12 the authority to issue a temporary permit if the
- 13 conclusion is there is an emergency need for the
- 14 service. We made that determination earlier; hence,
- 15 the temporary permit.
- We are now in the process of considering
- 17 whether it should be permanent, and in doing that, we
- 18 look at the financial capability of the operator to see
- 19 if they have the financial wherewithal and the skills
- 20 in order to operate the service and the overall impact
- 21 of the service on the community. Historically in this
- 22 state, we have the state ferry system, which has a
- 23 monopoly on providing the service in the areas within
- 24 which the state ferry system operates, and so the state
- 25 ferry system has the authority to, pursuant to

- 1 direction from the legislature, to provide
- 2 passenger-only service, but as I think you are all well
- 3 aware, the financial difficulty the state
- 4 transportation system is currently facing ended up with
- 5 the state ferry system terminating the passenger-only
- 6 service; hence, with authority from the legislature,
- 7 then opening the opportunity for private services to be
- 8 provided; hence, the application that we have in front
- 9 of us to provide the service here now, and we have been
- 10 considering this one, and of course, we have considered
- 11 the one that will go from Kingston to Seattle and have
- 12 approved that going through the same process we are
- 13 going through here now.
- 14 I hope that will provide you some background
- 15 information about it. If you have any other questions
- 16 about the process itself, we would be happy to try to
- 17 answer those after we adjourn the meeting here. I see
- 18 I have another sign-up sheet, and there is at least one
- 19 person, Arnie Hobbs, who would like to testify. Would
- 20 you please come forward?
- 21 MR. HOBBS: Thank you. I'm Arnie Hobbs, and
- 22 I'm currently a monthly pass owner or I have a monthly
- 23 pass on the new passenger-only service, and I've got to
- 24 say it's made a huge difference in my life. I'm saving
- 25 an hour a day, which works out to 21, 22 hours a month

- 1 that I can now participate in my local community, and
- 2 by having this transportation option, that means that
- 3 it better assists me in bringing the high wages that I
- 4 earn in Seattle back to this community and spending
- 5 them in this local community, and I want to support
- 6 this effort, especially if it means more flexibility.
- 7 I've been riding the ferry ever since I moved
- 8 to Bremerton a couple of years ago, and the contrast in
- 9 service between what I've experienced on state ferries,
- 10 particularly the deterioration of service in the state
- 11 ferries in the last couple of years, not only the
- 12 frequency but cleanliness, attitude of the crew,
- over-crowdedness, particularly the 5:30 run from
- 14 Seattle, which I just came off of, has made that
- 15 experience not nearly as pleasant as it used to be. So
- 16 I strongly urge the approval of the permanent
- 17 application for the Kitsap Ferry Company.
- 18 COMMISSIONER HEMSTAD: Thank you for your
- 19 comments. Lanette Duchesneau indicated perhaps. Do
- 20 you wish to testify?
- MS. DUCHESNEAU: My name is Lanette
- 22 Duchesneau. I live here off of 11th Street here in
- 23 Bremerton, but I work for the Seattle Mariners, and I
- 24 think it would be great to get this boat going and
- 25 working around Mariner events as well. It is very

- 1 difficult with Washington State Ferries change in their
- 2 schedule. I miss the 10:30 ferry every night by three
- 3 minutes and I have to commute to Bainbridge Island, and
- 4 I would like to see the efforts go great with this boat
- 5 and increase the runs to immediately affect us so we
- 6 can stay here in the Bremerton area instead of
- 7 traveling to Bainbridge to make our job.
- 8 COMMISSIONER HEMSTAD: Thank you. Is there
- 9 anyone else? One more person in the back.
- 10 MR. BENDER: My name is Todd Bender. I've
- 11 been a ferry commuter now for 15 years, started on the
- 12 passenger-only service with the Tyee, came on with the
- 13 Snohomish, Chinook, and I'm very much obviously in
- 14 favor of that. I think the level of passion is here
- 15 from folks about how really needed the service is, so
- 16 clearly, that's not an issue. The issue is, does the
- 17 Kitsap Ferry Company provide the service in a way that
- 18 should be made exclusive, and it's my belief, and I've
- 19 done a lot of travel around on ferries, some good, some
- 20 not so good. It's my belief that Kitsap Ferry Company
- 21 has done a very good job and that the service is
- 22 actually a public service, and I want to talk about
- 23 public service for just a second.
- I work for the environmental protection
- 25 agency. It's my job to do public service in the area

- 1 of transportation issues. It should be the Washington
- 2 State Ferries as well as the state agency, and I think
- 3 it's pretty clear that when they pull the boats
- 4 sometime ago, they did a public disservice. Decreasing
- 5 flexibility, increasing the amount of time we spend
- 6 from 30 to 31 trips a day to and from Bremerton down to
- 7 14, eliminating passenger boats and ferries. What part
- 8 of that can we lock in now? I think a vote for making
- 9 the permit a permanent one would be a public service,
- 10 and I would encourage you to do the public service.
- 11 Thank you.
- 12 COMMISSIONER HEMSTAD: Thank you. I believe
- 13 there is one more person.
- 14 MS. WALKER: My name is Katie Walker. I live
- 15 at 2403 Trenton Avenue in Bremerton. I wasn't going to
- 16 get up and speak because I would basically say the same
- 17 thing everyone else has said until you talked about
- 18 giving a company the right to provide a service and
- 19 just that company, and I felt like I needed to get up
- 20 and let you know that the Washington State Ferry, the
- 21 auto boat I'm taking currently, the service is
- 22 unbelievable.
- I watched a lady yesterday when a kayak
- 24 tipped over and the ferry had to come to a stop, I saw
- 25 a ferry worker take the life ring and hold it and

- 1 looked at the people. There was a lady with a canoe
- 2 trying to pull -- I don't know if it was two boys or
- 3 how old they were, but she was trying to pull them out
- 4 of the way of the boat, and she's working, and this
- 5 ferry worker came out with this life ring, and we were
- 6 aways away from them, pretty far away, and you could
- 7 tell the life ring wasn't going to do a whole lot of
- 8 good, and the lady stood up and took the life ring and
- 9 picked it up and went.... Looked around, held it up and
- 10 tossed it, and as soon as she tossed it, it was like,
- 11 What good did that do that I threw it? It doesn't do a
- 12 bit of good, and I thought, Well, what are you doing?
- 13 Isn't your job to protect, to keep us safe, to keep the
- 14 water safe, to take care of us, to get us back and
- 15 forth? It's public transportation.
- 16 This morning on the Kitsap Ferry Company when
- 17 I was getting off the off-ramp, the guy looked at me
- 18 and said, "Be careful on this ramp with your shoes.
- 19 You don't want to get caught." What a difference. I
- 20 ask for paper towels on the Washington State Ferry
- 21 every single morning because there are no paper towels,
- 22 none. If I'm in the galley eating my breakfast, which
- 23 I do every day, and I spill something, I have to get up
- 24 and go to the pursers office, knock on the door
- 25 repeatedly and ask them for napkins, and they finally

- 1 give them to me. I have walked out of that bathroom
- 2 hundreds of times with toilet paper to wipe up the mess
- 3 because I have nothing else.
- 4 Another issue I've had is that they need to
- 5 keep track of how many people are on the boat for
- 6 safety reasons. I don't believe for a second they know
- 7 how many people are on that boat because they stand
- 8 there with clickers watching us walk by. I can't
- 9 imagine it's accurate, but yet there are times when it
- 10 sells out and you can't get on the boat, and I was
- 11 standing there, and my children are sitting in day care
- 12 that closes and I can't go get them. I can't get on
- 13 the boat. That doesn't make sense to me, how a company
- 14 can stay in business, but it's state run. It's going
- 15 fine.
- 16 The company that has put together the runs
- 17 with the Spirit of Adventure vessel, they are
- 18 wonderful. They are taking surveys. They care what we
- 19 think. They ask us, "What can we do? What can we do
- 20 to bring money over to Kitsap County, " and I know for
- 21 myself, I go to Seattle every day and I make money and
- 22 I come home. I take care of my house and I'm
- 23 self-sufficient and I need that ferry. I cannot make
- 24 the money I make over in Bremerton. I cannot do it.
- 25 Thank you.

COMMISSIONER HEMSTAD: Thank you for your comments. With that, I think we are at the conclusion, and therefore, I will conclude this meeting and thank you all for coming and attending and providing your testimony. (Public hearing concluded at 6:56 p.m.)