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               BEFORE THE WASHINGTON UTILITIES AND
                    TRANSPORTATION COMMISSION
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     WASHINGTON UTILITIES AND
                                   ) Docket No. UW-030410
     TRANSPORTATION COMMISSION,
 4
                     Complainant,
                                   ) Volume II
 5
                                     Pages 13 to 89
                                   )
               vs.
 6
     TIMBERLINE VILLAGE WATER
 7
    COMPANY, INC.,
 8
                     Respondent.
 9
10
                A Hearing in the above matter was held on
11
     August 20, 2003, from 3:05 p.m to 5:15 p.m., at 1300
12
     South Evergreen Park Drive Southwest, Room 206, Olympia,
13
     Washington, before Administrative Law Judge ANN RENDAHL.
14
                The parties were present as follows:
15
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     Joan E. Kinn, CCR, RPR
25
    Court Reporter
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- JUDGE RENDAHL: Good afternoon, we're here
- 3 before the Washington Utilities and Transportation
- 4 Commission this afternoon, Wednesday, August the 20th,
- 5 2003, to hold a settlement hearing in Docket Number
- 6 UW-030410, which is the Washington Utilities and
- 7 Transportation Commission versus Timberline Village
- 8 Water Company, Incorporated. The Commission scheduled
- 9 this hearing by notice to the parties dated August 8,
- 10 2003. I'm Ann Rendahl, the Administrative Law Judge
- 11 assigned to preside over this proceeding.
- 12 The purpose of our hearing this afternoon is
- 13 to take testimony and evidence from the parties in this
- 14 proceeding to allow the Commission to determine whether
- 15 the proposed settlement filed with the Commission on
- 16 August 8th is in the public interest and the proposed
- 17 rates in the settlement are fair, just, and reasonable.
- 18 A public hearing is scheduled to begin this
- 19 evening at 5:30 in this same room, and if there's any
- 20 person who is not a formal party to this case who wishes
- 21 to speak about the proposed settlement, that's the
- 22 opportunity to do so.
- I will take appearances from the parties at
- 24 this time, and because you have given your full
- 25 information at the pre-hearing conference, if you would

- 1 just state your name and the party you represent for the
- 2 record, that will be sufficient. Let's begin with
- 3 Commission Staff.
- 4 MS. TENNYSON: Thank you, my name is Mary M.
- 5 Tennyson, Senior Assistant Attorney General,
- 6 representing Commission Staff.
- 7 JUDGE RENDAHL: Thank you.
- 8 MS. MALANCA: Glenna Malanca representing the
- 9 Timberline Community Association.
- JUDGE RENDAHL: Thank you.
- 11 And Mr. Finnigan is not here today, but,
- 12 Mr. Harrington, you're here representing the Company?
- MR. HARRINGTON: Correct.
- JUDGE RENDAHL: Okay, why don't you go ahead.
- MR. HARRINGTON: My name is Stephen L.
- 16 Harrington representing Timberline Village Water
- 17 Company, Incorporated.
- Judge, do you need my address and things
- 19 since I wasn't here at the last hearing?
- JUDGE RENDAHL: That would be helpful.
- MR. HARRINGTON: Okay.
- JUDGE RENDAHL: If you can give your address
- 23 and telephone number and fax number and e-mail.
- MR. HARRINGTON: Telephone number and fax
- 25 number and e-mail, okay.

- 1 JUDGE RENDAHL: Thank you.
- MR. HARRINGTON: That's kind of what I
- 3 thought. Our address is 3242 Capitol Boulevard, Suite
- 4 B, Tumwater, Washington 98501, phone number (360)
- 5 357-3277, fax (360) 357-3758, and e-mail is
- 6 steveh@thewaterco.net.
- JUDGE RENDAHL: The water co is?
- 8 MR. HARRINGTON: All one word.
- 9 JUDGE RENDAHL: All one word .net?
- MR. HARRINGTON: Correct.
- 11 JUDGE RENDAHL: Okay, thank you. Now because
- 12 Mr. Finnigan is not here, is he still intended to be the
- 13 recipient of any notices or orders, or are you also
- 14 supposed to be receiving those?
- 15 MR. HARRINGTON: We have both been receiving
- 16 them, I believe.
- JUDGE RENDAHL: Okay.
- 18 Well, I have some preliminary matters before
- 19 we go on to hearing the testimony and receiving
- 20 exhibits. After the pre-hearing conference on August
- 21 8th, Staff and the Company filed a settlement agreement
- 22 which was anticipated during the pre-hearing conference.
- 23 And I'm just curious, since I understand Staff and the
- 24 Company and the Association might have discussed matters
- 25 during that time, it would be helpful to know if what we

- 1 have here is a contested settlement hearing or if all
- 2 parties have agreed to the settlement. Does anybody
- 3 want to speak to that?
- 4 MS. MALANCA: I think it would be most
- 5 appropriate for the new party not involved, the
- 6 intervener, not involved in the negotiations. This will
- 7 not be contested, and I would want to point out that it
- 8 wasn't until late yesterday afternoon that our president
- 9 of the Association was able to reach enough board
- 10 members to obtain a majority, just that time of year,
- 11 but we are not going to be contesting the settlement.
- JUDGE RENDAHL: Okay, thank you.
- In terms of the process for the hearing, I
- 14 was anticipating we would hear from Commission Staff, a
- 15 witness from Commission Staff, maybe a witness from the
- 16 Company, and possibly a witness from the Association.
- 17 Starting with Commission Staff and going around, I would
- 18 like to know who you plan to present as a witness.
- 19 MS. TENNYSON: Commission Staff plans to
- 20 present James Ward, a Commission regulatory analyst.
- JUDGE RENDAHL: For the Company.
- 22 MR. HARRINGTON: The Company would be myself,
- 23 Stephen Harrington.
- JUDGE RENDAHL: Thank you.
- 25 And Ms. Malanca.

- 1 MS. MALANCA: We were not involved, the
- 2 Association was not involved in any of the negotiations.
- 3 I can only state that I have been authorized to
- 4 represent the Association at this hearing. We
- 5 understood at 3:00 there would be no comment from other
- 6 than the attorneys, so I have not provided for the
- 7 president to be here, but I am authorized to speak for
- 8 the Association.
- 9 JUDGE RENDAHL: Okay, and you're acting as an
- 10 attorney as well, correct?
- 11 MS. MALANCA: That is correct.
- JUDGE RENDAHL: Okay, so --
- MS. MALANCA: And I could be a witness.
- 14 JUDGE RENDAHL: -- in the event that if you
- 15 have questions of Mr. Ward, there will be an opportunity
- 16 for everyone --
- MS. MALANCA: Yes.
- 18 JUDGE RENDAHL: -- to cross examine Mr. Ward.
- 19 If you do have questions, that's an opportunity to get
- 20 your information --
- MS. MALANCA: Yes.
- JUDGE RENDAHL: -- in that way. And if you
- 23 wish to make a statement at the end, I will take
- 24 statements from the parties, understanding Mr. Finnigan
- 25 is not here and maybe Mr. Harrington wishes to make a

- 1 statement. So we will have an opportunity at the end if
- 2 you wish to do that on the record.
- 3 MS. MALANCA: My impression from dealing with
- 4 the president is that they would have had no testimony
- 5 but to say they don't contest the settlement.
- JUDGE RENDAHL: Okay, thank you very much.
- 7 Okay, And as to exhibits, the notice that
- 8 went out after the settlement agreement was filed
- 9 requested any exhibits be filed by the 15th. Since
- 10 nothing was received, I'm assuming that the settlement
- 11 agreement and the attachments are what's intended as
- 12 exhibits; is that correct?
- MS. TENNYSON: That is correct.
- 14 JUDGE RENDAHL: Okay. And I received a copy
- 15 of those documents, and what I'm thinking would be best
- 16 to do is instead of having the settlement agreement and
- 17 the attachments collectively as one exhibit to separate
- 18 them out and have the agreement itself as Exhibit 1, and
- 19 the first attachment which I will describe as maybe the
- 20 results of operation would be the best way to describe
- 21 it, and then the third exhibit which is titled revenue
- 22 and rate calculations would be Exhibit 3. Is that
- 23 acceptable?
- 24 MS. TENNYSON: That is acceptable to Staff.
- JUDGE RENDAHL: Okay.

- 1 Now the only other sort of housekeeping
- 2 matter before we go ahead is the issue of initial order
- 3 versus a final order. The statutes, RCW 34.05.460(1)
- 4 provide that a presiding officer will enter an initial
- 5 order after a hearing, but there is the option, the
- 6 Commission has done this in past proceedings, is that
- 7 the parties waive their right to an initial order, the
- 8 Commission will enter a final order following the
- 9 settlement hearing. And so at this time I guess I would
- 10 ask if the parties wish to make that request to go
- 11 directly to a final order or not?
- MS. TENNYSON: Yes, we do.
- MR. HARRINGTON: Yes.
- MS. MALANCA: And that is agreeable with the
- 15 Association.
- 16 JUDGE RENDAHL: Okay. And understanding that
- 17 once a final order is entered, if anyone wishes to seek
- 18 reconsideration, there is a ten day period to seek
- 19 reconsideration, and that's usually -- there is a notice
- 20 at the end of the order that explains that and how to go
- 21 about doing that.
- In terms of the hearing process, we will go
- 23 first with Mr. Ward, then allow opportunity for
- 24 cross-examination, and then if Mr. Harrington wishes to
- 25 I quess make a statement and then any questions from any

- 1 party. And then likewise, Ms. Malanca, if you wish to
- 2 make a statement, we will proceed in that way.
- 3 And one last question. In terms of the
- 4 timing of the order, the request is to have the rates in
- 5 effect by September 1. I won't be here next week, and
- 6 the commissioners are out, only one commissioner is in
- 7 the office the first week of September. So I will
- 8 endeavor to make sure that there is a final order
- 9 available for signature next week. If that does not
- 10 occur, it will be the week of September 8th just to
- 11 advise you all of the timing, and so we will try to make
- 12 this happen.
- Okay, let's go forward with Mr. Ward, are you
- 14 ready?
- 15 Let's be off the record for a moment.
- 16 (Discussion off the record.)
- JUDGE RENDAHL: Mr. Ward, will you please
- 18 state your full name and your address for the record,
- 19 please.
- 20 MR. WARD: I am James A. Ward. My address is
- 21 1300 South Evergreen Park Drive Southwest, Post Office
- 22 Box 47250, Olympia, Washington 98504.
- JUDGE RENDAHL: Thank you. Would you raise
- 24 your right hand, please.
- 25 (Witness James A. Ward was sworn.)

- 1 JUDGE RENDAHL: Okay, please go ahead.
- MS. TENNYSON: Thank you.

3

- 4 Whereupon,
- JAMES A. WARD,
- 6 having been first duly sworn, was called as a witness
- 7 herein and was examined and testified as follows:

8

- 9 DIRECT EXAMINATION
- 10 BY MS. TENNYSON:
- 11 Q. Mr. Ward, can you tell us what your position
- 12 with the Commission is and your job responsibilities.
- 13 A. I am a regulatory analyst for the Utilities
- 14 Commission. My responsibilities are to review and
- 15 report my findings of those reviews to the
- 16 commissioners. I review water companies mainly for rate
- 17 cases and contracts and any other charges that they may
- 18 apply in their tariff.
- 19 Q. When you do this review of water company rate
- 20 filings, what kind of things do you look at?
- 21 A. It varies between the companies. I typically
- 22 look at most of the major expenses that a company has,
- 23 the amount of water being used by the customers, and
- 24 also any future costs that the company may incur that we
- 25 can reliably know and measure going into the future.

- 1 Q. And were you assigned to review the rate
- 2 filing by Timberline Village Water Company?
- 3 A. Yes, in Docket Number UW-030410.
- 4 Q. Did any of the other Staff of the Commission
- 5 assist you in auditing the Company's records or looking
- 6 at any other aspects of the filing?
- 7 A. Yes, we had one other regulatory analyst,
- 8 Danny P. Kermode, also assisted me.
- 9 Q. And are the results of his analysis
- 10 incorporated in the settlement and the Exhibits 1 and 2
- 11 that we have in this case?
- 12 A. Yes, they are.
- 13 Q. Okay. Just to give us some background, could
- 14 you describe the request that the Company made in this
- 15 case, let's start with when it was filed, the proposed
- 16 effective date, and the dollar amount, and so just the
- 17 general parameters of the case.
- 18 A. Yes. Timberline Village Water Company,
- 19 Incorporated on March 26, 2003, filed for a general rate
- 20 increase, approximately \$53,651 plus state taxes on
- 21 that. The proposed effective date of that filing was
- 22 May 1st, 2003. That filing included general rates to
- 23 the flat rated customers and also started a metered
- 24 rate, a ready to serve rate, and it was proposing to
- 25 implement several ancillary charges including a revised

- 1 service connection charge and a facilities charge.
- 2 Q. And after reviewing that filing, did you make
- 3 a recommendation to the Commission on suspending the
- 4 filing?
- 5 A. This matter was heard before the Commission
- 6 on April 30th, 2003. Staff had not completed its
- 7 investigation and come to a final determination,
- 8 therefore at that open meeting Staff's recommendation
- 9 was to suspend the filing. The Commission did suspend
- 10 the filing at that open meeting.
- 11 Q. Okay. At this point we have presented a
- 12 settlement agreement to -- we filed it with the
- 13 Commission. I would like you to, if you can, walk us
- 14 through the settlement agreement by paragraph, and just
- 15 describe what each paragraph -- what's included in each
- 16 paragraph.
- 17 A. Okay, I can assume that everyone does have a
- 18 copy of the settlement agreement in Docket Number
- 19 UW-030410 in front of them.
- 20 JUDGE RENDAHL: Now for the record, this has
- 21 been marked as Exhibit 1.
- 22 MS. TENNYSON: That is correct, thank you for
- 23 that correction.
- 24 A. Okay, Paragraph 1 is essentially a background
- 25 stating who the Company is, who the Commission is, and

- 1 what the regulatory authority is over that, quoting the
- 2 appropriate Revised Code of Washington and Washington
- 3 Administrative Codes.
- 4 Paragraph 2 starts to give a history of this
- 5 filing, that the Company on March 26, 2003, did file
- 6 tariff revisions to its currently effective tariff. The
- 7 pages and the revisions are listed in the settlement
- 8 agreement.
- 9 Paragraph 3 talks about the dollar amount and
- 10 the percent increase that was being asked for and also
- 11 outlines some ancillary charges and the facilities
- 12 charge. And it goes on to say that Timberline Village
- 13 at that time served approximately 213 customers in the
- 14 Packwood area, which is in East Lewis County.
- 15 BY MS. TENNYSON:
- 16 Q. Okay, Paragraph 4 I think just goes through
- 17 with what you have just discussed in terms of the filing
- 18 having been suspended, so I think we can skip that one.
- 19 Let's go with Paragraph 5. I understand with
- 20 Timberline Village Water Company they have a what we
- 21 call an SMA company to provide services to the water
- 22 system, to operate and maintain the water system. Can
- you tell us what an SMA is?
- 24 A. SMA is the abbreviation for a satellite
- 25 management agency. This is a recognized agency by the

- 1 State Department of Health that they're authorized and
- 2 certified to manage water systems within the state of
- 3 Washington. The SMA that is being used by Timberline
- 4 Village is called Utility Management Services. They
- 5 provide not only routine maintenance and operations,
- 6 they do meter reading, provide testing services, billing
- 7 services, and handle customer concerns or complaints.
- 8 Q. Now Paragraph 5 of the settlement refers to
- 9 UMS as an affiliated interest of Timberline Village and
- 10 of five other regulated water companies. Can you
- 11 describe why that's significant?
- 12 A. In this case here we have one of the owners
- 13 of Timberline Village Water Company is also an owner of
- 14 the Utility Management Services. What the Commission
- 15 looks for under RCW 80.16 is that the cost incurred to
- 16 the affiliated interest should be passed on to the
- 17 regulated company at that cost. That's a concern when
- 18 you have an affiliated party where you're self dealing
- 19 from one company to another.
- 20 Q. Now it's my understanding the Commission does
- 21 not regulate the Utility Management Services per se.
- 22 Why do we look at what Utility Management Services
- 23 charges to Timberline Village as a regulated water
- 24 company?
- A. As I said earlier, what the Commission is

- 1 after is what is the appropriate cost to provide the
- 2 service to the regulated customer. In reviewing that
- 3 cost of an affiliated company, we go back and look at
- 4 some of the books and records of that affiliated company
- 5 to establish that cost so there isn't some kind of a
- 6 hidden cost involved or a overpricing of services, more
- 7 the self dealing type of situations.
- 8 Q. So the Commission though doesn't tell the
- 9 Utility Management Services what it might charge to
- 10 customers, but is it correct to say they can only -- but
- 11 the Commission looks at what is appropriate rates for
- 12 the customers to pay and what amounts or costs can be
- included in those rates the customers pay?
- 14 A. Right. In the review that we do of the
- 15 regulated water company and the review that we do of the
- 16 non-regulated water company, in this case the affiliated
- 17 interest, SMA, we look at what that cost is to provide
- 18 the service. That is the cost that we allow as part of
- 19 our rate making process, not necessarily what is charged
- 20 or what might be a market price for an item.
- 21 Q. Thank you. Let's go on to look at Paragraph
- 22 6 and beyond in the settlement agreement. Can you --
- 23 let's -- what are the elements of the revenue
- 24 requirement for Timberline Village Water, and how do we
- 25 calculate those?

- 1 A. Timberline Village Water is made up of
- 2 essentially two types of cost. One would be what we
- 3 call a direct cost for Timberline Village. In that case
- 4 here it might be the actual operating cost, for
- 5 instance, of the electricity to run the pumps associated
- 6 with Timberline Village. That's one of the types of
- 7 cost we look at. There are a lot of these direct costs
- 8 that we can review. We also look at some costs that are
- 9 beyond direct cost, for instance, the affiliated SMA
- 10 services being provided. In this case here there was
- 11 that affiliated interest, SMA service being provided.
- 12 There was also shared insurance on a company wide basis
- 13 and officer salary on a company wide basis, and company
- 14 wide I mean by the term of the Utility Management
- 15 Service company wide since this company does offer its
- 16 services to other regulated water systems and also to
- 17 non-regulated entities.
- 18 Q. Okay. In terms of the officer salary, is
- 19 that, in fact, officer salary for Utility Management
- 20 Services, or did you actually look at officer salary for
- 21 kind of all of the water companies, regulated water
- 22 companies that Mr. Harrington is involved with as an
- 23 officer?
- 24 A. What we looked at was, taken on a whole for
- 25 all of the regulated water systems, what would be an

- 1 appropriate salary. At that point, we then took that
- 2 salary, added in benefits and appropriate payroll taxes
- 3 to the regulated water systems. That was then allocated
- 4 back to each water system based on the number of
- 5 customers within that water system.
- 6 Q. Okay. So you didn't look at Timberline
- 7 Village and say precisely that, you know, we think an
- 8 officer of this should make X dollars or -- but you were
- 9 looking at a total salary for -- based on the number of
- 10 customers of all of the systems?
- 11 A. Of all of the regulated water systems, yes,
- 12 which at this point there are five regulated, no, six
- 13 regulated water systems.
- Q. And for Timberline Village, did you use, in
- 15 looking at their rates and in reaching the settlement
- 16 agreement, did you look at standard regulatory
- 17 accounting methods for those employed?
- 18 A. In going back to the Utility Management
- 19 Services, yes. We attempted to establish what a typical
- 20 year of cost would be for Utility Management Services.
- 21 We then removed some items that weren't necessarily
- 22 appropriate to be charged to regulated entities, and
- 23 from there we came up with allocation methods for the
- 24 remainder of those costs to be spread among the
- 25 regulated water companies.

- 1 There was also some portion that was not
- 2 charged to or allocated to the regulated water
- 3 companies. And by a typical year, we're looking at
- 4 approximately 12 months of operation recognizing that
- 5 some of the accounting may be out of period and need to
- 6 be adjusted. We also look at future items that are
- 7 known and measurable and should be included as part of
- 8 the ongoing cost to a regulated utility.
- 9 Q. Okay. So what I'm hearing are you used the
- 10 12 month test period that you typically employ in
- 11 looking at regulated companies; is that correct?
- 12 A. Yes, and we also try to use the same 12 month
- 13 test period of the regulated utility for the
- 14 non-regulated entity that we're looking at.
- 15 Q. Okay. And you also indicated that you looked
- 16 at expenses that might not be appropriate to be -- that
- 17 occurred -- were in that 12 month period that might not
- 18 be appropriate to carry forward; would those be
- 19 restating adjustments?
- 20 A. Typically those are restating adjustments,
- 21 yes.
- 22 Q. And you referred to adjustments or changes or
- 23 known and measurable -- things that were known and
- 24 measurable changes; are those typically called pro forma
- 25 adjustments?

- 1 A. Those are pro forma adjustments when a known
- 2 and measurable cost occurs.
- 3 Q. Thank you. You referenced the insurance or
- 4 combined insurance costs and --
- 5 JUDGE RENDAHL: Ms. Tennyson, can you refer
- 6 to the paragraph number in the settlement that you're
- 7 talking about now?
- 8 MS. TENNYSON: I was just -- that was my next
- 9 word.
- JUDGE RENDAHL: Sorry.
- 11 BY MS. TENNYSON:
- 12 Q. Looking at Paragraph 9 of the agreement, can
- 13 you describe for us how the insurance costs that Utility
- 14 Management Services incurs, how is that allocated to the
- 15 regulated water companies and to the other businesses
- 16 that UMS does work for?
- 17 A. Insurance, essentially what we reviewed there
- 18 was the insurance bill that came to Utility Management
- 19 Services and was paid for by all the regulated and
- 20 non-regulated entities which Mr. Harrington is involved
- 21 in. In looking at that bill, we were able to separate
- 22 it into categories. One of the categories was
- 23 automobile insurance, one was property insurance, and
- 24 another was general liability.
- 25 The automobile insurance, we used that to go

- 1 to what we call the overhead account of Utility
- 2 Management Services. It is spread equally among all of
- 3 the Utility Management Services. The property
- 4 insurance, a portion of that was specifically allocated
- 5 out of Utility Management Services' review for our
- 6 purposes because it dealt with items that were not part
- 7 of or costs being charged to the regulated companies.
- 8 The rest of that portion was charged to the regulated
- 9 companies based on the number of customers within that
- 10 system. The general liability insurance was looked at,
- 11 and most of that insurance was, in fact, caused by the
- 12 regulated water utilities. That once again was also
- 13 allocated based on the number of customers in each of
- 14 those water systems.
- 15 MS. TENNYSON: Your Honor, I might note at
- 16 this point, when we refer -- Paragraph 9 of the
- 17 agreement, we referred several times to items that are
- in Paragraph D(3)(c). Part of that was a -- is only
- 19 because of a formatting issue with trying -- with the
- 20 way that Word works trying to put the italicized numbers
- 21 to -- Paragraph D is unfortunately a fairly long
- 22 paragraph, or I'm sorry, Paragraph 10 and starts with D.
- 23 It was a long paragraph, and we did break it down into
- 24 subparagraphs. There was no way to assign separate
- 25 italicized paragraph numbers in the margin to that using

- 1 Word's features without just messing the whole
- 2 formatting up, so.
- JUDGE RENDAHL: It works just fine.
- 4 MS. TENNYSON: Thank you. But if there are
- 5 specific questions about where the references are, we
- 6 will be happy to address those.
- 7 BY MS. TENNYSON:
- 8 Q. Okay, turning to Paragraph 10, why don't we
- 9 walk through that a little bit. Let's start with the
- 10 first paragraph under it. Just if you don't -- I don't
- 11 want you to read it, but tell us what we're looking at
- 12 there.
- 13 A. Well, essentially Paragraph 10 tries to break
- 14 out the different allocation areas or the cost areas
- 15 that we tried to put some of the costs to. For
- 16 instance, there are the satellite management agency
- 17 functions that we would regulate of the six regulated
- 18 companies. Utility Management Services also provides
- 19 those same type of services to non-regulated water
- 20 utilities, ones that they have contracts with. We also
- 21 looked at some of the other things. Construction work
- 22 is done by Utility Management Services, and there's also
- 23 some direct repairs and maintenance done by Utility
- 24 Management Services. So we tried to identify all of
- 25 these functional type areas that Utility Management

- 1 Services does so we could properly allocate the costs
- 2 through all of these differents and to the regulated
- 3 water systems.
- 4 Q. Okay. Then looking at Paragraph, comes out
- 5 as Paragraph D(1), UMS total cost, that's I believe what
- 6 you referenced earlier that you used standard regulatory
- 7 accounting but then addressed officer salary and the
- 8 insurance costs separately.
- 9 A. Yes, we did.
- 10 Q. Okay. So let's go on to Subparagraph 2
- 11 titled UMS functional cost.
- 12 A. In looking at the cost of Utility Management
- 13 Services, most of the cost that we were able to allocate
- 14 is based on the functions that they do, for instance,
- 15 meter reading, field technician, and general
- 16 administrative type costs. These are the areas we had
- 17 information on about cost studies or timesheets to
- 18 allocate these costs.
- 19 Q. Do all of the regulated companies for which
- 20 UMS performs services, do all of them have meters?
- 21 A. No, but they may have. The person that does
- 22 the meter reading also does the testing. We just
- 23 referred to him always as the meter reader or meter
- 24 tester in a lot of instances, but there is some cost
- 25 associated with that person for each system. In some

- 1 cases it's very minimal, and in other cases it's quite
- 2 large dependent upon the water system.
- Q. Are these, the categories of work functions,
- 4 are these functions that UMS defined or something that
- 5 you defined or how did we get these functions?
- 6 A. These functional cost areas were defined by
- 7 Utility Management Services. We did review them for
- 8 their appropriateness and at this point agreed with what
- 9 was there based on the information available.
- 10 Q. Okay. Going on to Subparagraph 3, it's
- 11 titled UMS allocation factors, basically is this what
- 12 you were referring to in your earlier testimony about
- 13 the functions, and does this just describe them a little
- 14 further?
- 15 A. Yes, this just describes them that the meter
- 16 reader testing function was done on direct hours per
- 17 water system or per job that was done if it wasn't a
- 18 regulated water system. Goes on to do the same thing
- 19 for the technical field support function based on direct
- 20 hours. There was also the administrative and general
- 21 management, a portion of which was removed for
- 22 non-regulated type activity, the remainder of that being
- 23 allocated based on the number of customers in each water
- 24 system.
- 25 Q. Thank you. I know that there was a lot of

- 1 work gone into to look into the allocation and what UMS
- 2 does. What was your purpose in looking at what UMS does
- 3 and looking towards the future, how you believe this
- 4 will assist the Commission in regulated companies?
- 5 A. Once again, Utility Management Services
- 6 provides many services to six regulated water companies
- 7 at least at this point, also to non-regulated contract
- 8 type customers. They do some amount of work for
- 9 construction and some amount of other repairs and
- 10 maintenance. We were attempting to develop a
- 11 methodology that the Company could use in future rate
- 12 cases to those six regulated water companies, also that
- 13 we could use in this rate case which directly involved
- 14 Timberline Village.
- 15 Q. And in looking towards developing a
- 16 methodology, you're looking for consistency, what other
- 17 purposes?
- 18 A. At this point what we came up with based on
- 19 the information was what we describe at the --
- 20 throughout this as a Staff model. Actually, it was a
- 21 company model that Staff adapted and made some changes
- 22 to. We used that model because that was the best
- 23 information available that the Company had. I believe
- 24 if you continue on through this, it talks about that
- 25 this model will most likely be used up until May 1st of

- 1 2004, after which we would like to make adjustments to
- 2 the model. The company has been keeping more accurate,
- 3 more consistent, better time records so we can better
- 4 allocate these functional type work in the future.
- 5 Q. So then referring to Paragraph 12 of the
- 6 agreement, you refer there to the May 1st, 2004, date,
- 7 you're looking at assigning direct costs or having UMS
- 8 assign the direct costs to the regulated companies in
- 9 actual timesheet data; is that correct?
- 10 A. Right, we would have more accurate
- 11 information to assign the costs by. As I said earlier,
- 12 in this model that we're using at this point we have
- 13 used some direct hours, we have used some allocated
- 14 hours based on timesheets and based on time studies.
- 15 Q. Going on to Paragraph 13, which is under the
- 16 heading E, rate of return, can you tell us how you came
- 17 up with a rate of return?
- 18 A. The rate of return is standard rate making
- 19 type of an analysis where we used a weighted cost of
- 20 capital. That is we take the cost of the equity to run
- 21 the company, the cost of any debt associated with the
- 22 company. We look at what the debt notes are at as far
- 23 as interest rates. We also look at what the current
- 24 market is allowing for equity. We then take the
- 25 proportioned amount of equity and debt and come up with

- 1 a weighted cost of capital. In this case, the overall
- 2 rate of return for Timberline Village using the weighted
- 3 cost of capital model is 7.04%.
- 4 Q. Included within that paragraph there's a
- 5 reference to the 6.75% followed by the parenthetical
- 6 prime plus 200 basis points on owner held debt. Can you
- 7 tell us why that figure was used, the prime plus 200
- 8 basis points?
- 9 A. Once again what we have here is an owner who
- 10 has essentially been doing self dealing where he becomes
- 11 the bank for the water company that he owns. This is
- 12 once again an affiliated interest type of transaction.
- 13 In reviewing that, what we have used in the past and has
- 14 been accepted by the Commission is to use the current
- 15 prime rate plus some adjustment of 200 basis points for
- 16 risk analysis. That is where we came up with a 6.75%
- 17 cost of debt that is owed to the owner of the Company
- 18 itself.
- 19 Q. And you said the Commission has accepted this
- 20 prime plus 200 basis points, was that in the American
- 21 Water rate case that was litigated several years ago?
- 22 A. That would have been one of the places, yes.
- 23 Q. I'm trying to remember the docket number, but
- 24 that's not coming to mind at the moment.
- 25 Let's go on to Paragraph 14 titled revenue

- 1 requirement and rates. The rates are set out. Now you
- 2 indicated that for the first time the Company had
- 3 proposed in this filing a ready to serve and metered
- 4 rates. This sets out what the Company proposed and
- 5 where you arrived at settlement; is that correct?
- 6 A. Right. In the analysis and review that we
- 7 have done prior to this of both Timberline Village Water
- 8 direct and of the SMA affiliated costs, we came up with
- 9 an overall revenue requirement of approximately \$32,181
- 10 on an annual basis. To come up with that, we had to go
- 11 back and look at what makes up the customer base of this
- 12 company. There are some metered customers, there are
- 13 some flat rated customers, and the Company is
- 14 introducing at this time ready to serve customers.
- 15 In going back and determining how we would
- 16 come up with the \$32,000, we look at where the costs are
- 17 incurred. We came up with a ready to serve cost of
- 18 approximately \$7.55 per month per customer. Removing
- 19 that from the revenue requirement, we then come up with
- 20 the revenue that we need to get from the average
- 21 residential customer. That establishes the flat rate.
- 22 Then recognizing what the average customer would use if
- 23 they were metered, we can establish what a base rate is
- 24 for that customer and also what a usage rate would be
- 25 for that customer equating them back to the flat rate

- 1 customer. That's essentially how we do rate design to
- 2 come up with a revenue requirement.
- 3 Q. So your goal then in setting the metered rate
- 4 is to, from those customers who have a metered rate, to
- 5 generate approximately the same amount of revenue as the
- 6 flat rated customers?
- 7 A. Yes, assuming they would be the same type of
- 8 user as the flat rated customer.
- 9 Q. Right. So if they're the same size meter but
- 10 if they use lots more water, they're going to be paying
- 11 more?
- 12 A. They would be paying more, yes, than a flat
- 13 rated customer.
- Q. So if you can refer to what's been marked as
- 15 Exhibit 3, this is our revenue and rate calculation
- 16 sheet attached to the settlement agreement, just
- 17 basically it lays out that methodology you have just
- 18 described for us?
- 19 A. Yes, this is a spreadsheet that does that.
- 20 I'm sorry that it's not line numbered or column numbered
- 21 for easier reference, but in the first box on the upper
- 22 right-hand corner where it says residential rate
- 23 design --
- Q. That's in the upper left-hand corner of mine.
- 25 A. Left-hand corner of ours and mine. We take

- 1 into account the ready to serve revenue, what would be
- 2 generated monthly, that calculates across the page to
- 3 the right. We look at what a metered rate would
- 4 generate based on the average usage of a customer. That
- 5 then calculates to the \$27.60 in this case, which should
- 6 be also the flat rated customer of \$27.60. Working
- 7 those numbers across the page, we determine how much
- 8 money could be generated each month and then on an
- 9 annual basis.
- 10 Q. You also have a box in the lower left-hand
- 11 half of the page, larger than residential rate design.
- 12 Do we have larger meters on this company that you know
- 13 of?
- 14 A. At this point we only have approximately 20
- or 21 actual meters, and they're residential meters. I
- 16 am aware that the Company has the potential for some
- 17 future larger than residential meters. I believe there
- is a resort or inn or motel of some type and a
- 19 restaurant that could be available in the future.
- 20 Q. In the lower right-hand corner of the page
- 21 you have some figures in bold, above them the heading I
- 22 would interpret it to mean average bill, it's AVG bill.
- 23 Can you describe what that -- what the calculation there
- 24 is for us?
- 25 A. What this is is it takes the average cost or

- 1 the average revenue to equal the average bill per month
- 2 per customer, which in this case would be \$27.60.
- 3 Timberline Village has filed to separate out its State
- 4 Business and Occupation tax. That is then added back on
- 5 to whatever bill may be generated by the rates. In this
- 6 case it's \$1.39 per month per customer. This company
- 7 has no surcharges currently available, so what this does
- 8 is it says what the average bill the customer would
- 9 receive and pay is. In this case it would be \$28.99 per
- 10 month on average.
- 11 Q. And if, because of the way the Company has
- 12 filed with using the tax separate, if the tax rate
- 13 changed, might the dollar amount here change?
- 14 A. Yes, it would.
- 15 Q. Now we have --
- 16 (Bridge line interruption.)
- 17 JUDGE RENDAHL: Hello, this is Judge Rendahl,
- 18 can I ask who has joined us?
- 19 You're listening to a settlement hearing in
- 20 Docket UW-030410 involving Timberline Water Company.
- 21 Let's proceed.
- MS. TENNYSON: Thank you.
- 23 BY MS. TENNYSON:
- 24 Q. We have discussed briefly that in calculating
- 25 the costs for Timberline Village that you have treated

- 1 officer salary and the UMS insurance separately and
- 2 differently. Can you describe why they were allocated
- 3 on different bases?
- 4 A. In the case of the owners, well, in the case
- 5 of UMS cost, most of UMS cost was allocated based on
- 6 direct hours and overhead based on the number of
- 7 customers. In the case of the salary, that was based
- 8 strictly on the number of customers of the regulated
- 9 water systems that Mr. Harrington is involved with. We
- 10 didn't set a salary directly for Mr. Harrington, we set
- 11 a salary for the management services of each of the
- 12 regulated water systems. Once again, insurance was also
- 13 separated out. That was allocated and based on the
- 14 number of customers after portions were removed that
- 15 would be normally non-regulated type service.
- 16 Q. Okay. In the settlement agreement there's
- 17 also a reference to the ancillary charges, and that was
- 18 also referenced in the Commission's order suspending the
- 19 filing that there were several proposed ancillary
- 20 charges. Can you describe what the settlement
- 21 agreement, what we reached in the agreement as the
- 22 ancillary charges?
- 23 A. Currently the Company has only one of the
- 24 ancillary charges listed. That is a service connection
- 25 fee. Currently that charge is \$200. The company had

- 1 proposed \$550, and in the settlement we have agreed to
- 2 \$550. The other charges that the Company has proposed
- 3 is a late charge of \$3.50. That is part of the
- 4 settlement at \$3.50. A new account fee, \$15, part of
- 5 the settlement, \$15. A non-sufficient fund fee was
- 6 proposed at \$25, the settlement was at \$15. A special
- 7 meter read was proposed at \$25, settlement at \$25. The
- 8 last charge was the facilities charge, this was proposed
- 9 at \$1,850, the settlement has no facility charge
- 10 associated with it.
- 11 Q. Can you describe why Staff did not feel that
- 12 a facilities charge was appropriate for this company?
- 13 A. A facility charge is a funding mechanism
- 14 whereby the Company can continue to grow. Essentially
- 15 what it does is it provides a source of money for future
- 16 improvements. This company currently has an established
- 17 service area and has no plans to our knowledge to grow
- 18 outside of that service area. They still have current
- 19 capacity within that service area. Therefore, this
- 20 facility charge would not be an appropriate funding
- 21 mechanism in this case at this point.
- 22 MS. TENNYSON: I have no further questions
- 23 for Mr. Ward at this time.
- JUDGE RENDAHL: Okay.
- 25 Mr. Harrington, do you have any questions for

- 1 Mr. Ward?
- 2 MR. HARRINGTON: No.
- JUDGE RENDAHL: Okay.
- 4 Ms. Malanca, do you have any questions for
- 5 Mr. Ward?
- 6 MS. MALANCA: Yes, I do, a couple.
- 7 JUDGE RENDAHL: Please go ahead.
- 8 MS. MALANCA: Thank you.

9

- 10 CROSS-EXAMINATION
- 11 BY MS. MALANCA:
- 12 Q. Mr. Ward, I want to clarify for my
- 13 edification some of these allocations of costs and how
- 14 they relate to the affiliated company contract that is
- 15 filed and has been filed in the last few years for
- 16 Timberline Village Water Company. There are various
- 17 costs that are allocated on the basis that has been
- 18 agreed to between the parties. Some of those costs are
- 19 covered, are they not, in the contracts that have been
- 20 filed with affiliated company or management services?
- 21 A. Right, we have an affiliated or we have on
- 22 file a copy of those reports and a copy of --
- Q. By contract --
- 24 A. -- the contracts that are filed each year by
- 25 Utility Management Services for each of the regulated

- 1 water entities that it has that are regulated by this
- 2 Commission. That report or that contract does have a
- 3 dollar amount in there and terms and conditions in there
- 4 for Utility Management to provide services to each of
- 5 the regulated water utilities.
- 6 Q. Now that's I believe reflected in Exhibit 2,
- 7 the cost for apparently through December 31st, '02, and
- 8 then some pro forma figures, and included are the
- 9 contractual operation management, which is the
- 10 affiliated company service, the service contract?
- 11 A. Right, but I would like to point out that
- 12 what is here may not necessarily be what is in the
- 13 contract. As I discussed earlier, what we look at is
- 14 the cost to provide the service, not necessarily the
- 15 charge that one company may levy against the other and
- 16 they may agree to in fact. But we look at the cost to
- 17 provide the service to the regulated customer.
- 18 Q. That's excellent. Then my question is, is
- 19 Exhibit Number 2 reflective of your settlement
- 20 negotiations, not the filed contracts?
- 21 A. Right, it is part of the settlement, not the
- 22 filed contracts.
- Q. Were these figures -- I believe I had -- I
- 24 thought I had seen Exhibit 2 prior to negotiations
- 25 commencing. Is this indeed actually a result of your

- 1 negotiations, Exhibit Number 2?
- 2 A. Exhibit Number 2 is a result of the
- 3 settlement agreement, yes.
- Q. Okay. The format may be the same, but it
- 5 sounds as though some of those figures have changed
- 6 subsequent to negotiations?
- 7 A. I'm not sure what other sheet you're
- 8 referring to. The company did provide a copy very
- 9 similar to this format with their initial filing as
- 10 their results of operation.
- 11 Q. That's of which I speak, and this though is a
- 12 product of negotiations?
- 13 A. Right, yes.
- 14 Q. That answers many of my questions.
- The last question I do have, when you were
- 16 first reviewing Paragraph 8 with your attorney, you
- 17 indicated that there was an officer salary that had been
- 18 allocated for all of the regulated companies for
- 19 Mr. Harrington, and then later I believe I heard you say
- 20 that you didn't set a salary for Mr. Harrington, just
- 21 for Management Services. Exhibit 2 indicates there's a
- 22 salary for Mr. Harrington and for Management Services,
- 23 and is that the accurate reflection? I may have
- 24 misunderstood you in that second instance.
- 25 A. Let me clarify what I did do.

- 1 Q. Okay.
- 2 A. We looked at a salary appropriate for the
- 3 regulated water systems, and we allocated that to each
- 4 of the water systems. That is shown on Exhibit Number
- 5 2. It would be down under salary officers, second line
- 6 under expenses.
- 7 Q. I see that.
- 8 A. It carries over to the far right-hand revised
- 9 period at \$8,595 on an annual basis. That is the
- 10 allocated amount for any management service provided by
- 11 Utility Management Services or by Mr. Harrington or by
- 12 whoever that may be. That is the charge we allowed or
- 13 the cost we allowed in the Timberline Village rate case.
- Q. Then further down there's an item,
- 15 contractual operation management, SMA, and that shows
- 16 \$26,604. Am I -
- 17 A. Yes.
- 18 Q. Could you clarify that?
- 19 A. That is --
- 20 JUDGE RENDAHL: You're referring, excuse me,
- 21 you're referring at this point to Exhibit 2 still?
- MS. MALANCA: That is correct.
- JUDGE RENDAHL: And the final column where it
- 24 reads --
- MS. MALANCA: Yes.

- JUDGE RENDAHL: -- \$26,604 across from
- 2 contractual ops/management/SMA testing?
- MS. MALANCA: Final column to the right,
- 4 that's correct.
- JUDGE RENDAHL: Okay, thank you.
- A. Yes, that is the cost of Utility Management
- 7 Services to provide its services that I described
- 8 earlier to Timberline Village. Mainly the cost
- 9 associated with that would be the normal cost to operate
- 10 the business of Utility Management Service. In Utility
- 11 Management Services, we did not allow any costs for
- 12 management per se.
- 13 BY MS. MALANCA:
- Q. Okay. Exhibit 3, the box on what I will call
- 15 the lower left-hand side of the page, does that relate,
- 16 the larger than residential rate design, does that
- 17 relate to metered service only?
- 18 A. Yes, it does.
- 19 Q. Okay. And do you know or can you explain why
- 20 a difference of \$22.80 for a base rate on a metered
- 21 service jumping to \$38.76 in a 1 inch metered? I
- 22 believe that's a connection size, isn't it, service
- 23 connection size?
- A. 1 inch meter is, yes.
- 25 Q. If the water is metered, can you explain why

- 1 it would be appropriate to charge a base rate without
- 2 any consideration of water usage just based on the size
- 3 of the service connection?
- 4 A. This goes back to Department of Health and
- 5 how they allocate what they call equivalent residential
- 6 units, and essentially what they look at is the capacity
- 7 of a meter to take water. And in this case here, a 1
- 8 inch meter would have the capacity of 1.7 times a
- 9 standard 3/4 inch meter. So Department of Health is
- 10 allocating in some cases that a 1 inch meter actually
- 11 uses almost two residential units. In order to keep the
- 12 Company whole and in order to charge appropriately the
- 13 cost, we have this factor for the meter size, because
- 14 the Company does need to maintain approximately 1.7
- 15 times the capacity in their system to serve this 1 inch
- 16 customer than they would a standard 3/4 inch customer.
- 17 Q. As far as you know, are all or most of the
- 18 residential connections the 3/4 inch versus a 1 inch?
- 19 A. I do not know what size any of the
- 20 connections are.
- Q. Okay. Or if that's a standard to use a
- 22 larger service connection in newer construction, you
- just -- you don't know that?
- 24 A. Typically from what I have found, newer
- 25 construction uses a 5/8, 3/4 inch meter for most

- 1 residential services. That provides more than adequate
- 2 water pressure and quantity for residential.
- 3 MS. MALANCA: Thank you.
- I have no further questions.
- 5 JUDGE RENDAHL: Thank you.
- I have do have a few questions, and I hope
- 7 you will bear with me, and it's just so that I can make
- 8 sure I understand what's happening in the settlement.
- 9 I'm going to go again back through, as you did,
- 10 Ms. Tennyson, and go by paragraph to ask my questions.

- 12 EXAMINATION
- 13 BY JUDGE RENDAHL:
- 14 Q. So if we're looking at what has been marked
- 15 as Exhibit 1 and referring to Exhibit 2 primarily, you
- 16 talk about the revenue requirement, Mr. Ward, and what
- 17 makes up the revenue requirement. And when you look at
- 18 Exhibit 2, titled results of operation statement, as
- 19 Ms. Tennyson went through with you, there are various
- 20 adjustments that are made in the rate making process to
- 21 make sure that the costs and expenses that the Company
- 22 has experienced and may experience are fully reflected.
- 23 And so when you go, when you look at the results of
- 24 operation statement, Exhibit 2, for example, looking at
- 25 the second column titled, from the left, titled company

- 1 12-31-02, do you see that column?
- 2 A. Yes.
- 3 Q. And as you go down across from where it says
- 4 on the left materials and supplies, there's a bold
- 5 reference to R5. Now my question to you, does that mean
- 6 that's a restating adjustment, probably the fifth one
- 7 made; is that correct?
- 8 A. Yes, it is.
- 9 Q. And those restating adjustments are reflected
- 10 in the next column over where it states restating
- 11 adjustment, correct?
- 12 A. Right.
- 13 Q. And then as you go across the page, just for
- 14 -- I have titled my columns A through J, so if that
- 15 helps you A is where it's headed revenues, B company
- 16 12-31-02, C is restating adjustments, and so on until
- 17 you get to the revised period on the right with J, so
- 18 that might make it clearer as I walk through this.
- 19 A. I agree.
- Q. Was the settlement, the revised rates in
- 21 column I, did those revisions in column I, were those
- 22 revised based on column H to get column J; is that the
- 23 calculation that was made?
- 24 A. Essentially, yes.
- 25 O. Okay. But if you look at salary officers and

- 1 go over to column I, there's a debit or a subtraction of
- 2 \$5,205. If I subtract that from the left-hand column,
- 3 column H, from \$17,580, I don't get \$8,595. So that was
- 4 one of my questions, is there a way to clarify how the
- 5 \$8,595 was reached with that debit?
- 6 A. That would have to go back to column D, per
- 7 books adjusted.
- 8 Q. Okay.
- 9 A. The per books adjusted is the recognized
- 10 level of cost for that year. Then coming forward there
- 11 were pro forma adjustments by the Company. There is the
- 12 proposed rates and any revenue sensitive items they
- 13 would have had under column G. And essentially under
- 14 column I is the adjustments necessary to come up with
- 15 the revised rates going forward under column J. Some of
- 16 those are from H when they were agreed with, some we're
- 17 back to column D when they were not agreed with, trying
- 18 to show the results of what the Company had proposed and
- 19 of what the settlement had proposed simultaneously.
- Q. Thank you, that's very helpful.
- 21 And again referring back, comparing between
- 22 Exhibit 1 and Exhibit 2, looking at Paragraph 8 of
- 23 Exhibit 1, which is the discussion of the apportionment
- 24 of officer or Mr. Harrington's salary as you have
- 25 discussed on the record, and Attachment 2, that figure

- 1 of \$8,595 in column J is the officer salary for UMS and
- 2 as you described not necessarily a salary for
- 3 Mr. Harrington but whatever officer might, management
- 4 cost might be allocated to Timberline?
- 5 A. Right, yes. I would like to make one
- 6 clarification, you started to say to manage or I think
- 7 Utility Management Services. This is only the
- 8 management cost or salary apportioned to Timberline
- 9 Village, and who that goes to was not determined by us
- 10 at the Commission.
- 11 O. Thank you.
- 12 The UMS property and liability insurance
- 13 that's discussed in Paragraph 9 of Exhibit 1, can you
- 14 explain where this item is reflected in the Exhibit 2,
- 15 the results of operation statement?
- 16 A. To begin with, a portion of that cost was
- 17 removed. The remainder of that was added together in a
- 18 separate spreadsheet along with the other insurance
- 19 cost, and that is reflected under column A about midway
- 20 down the page, the line called insurance. And if you
- 21 look across through to column J as you have labeled it,
- 22 the allocated portion to Timberline Village for all
- 23 insurance is \$3,070. We made an adjustment Pl0a of \$994
- 24 to come up with that figure, and that was based on
- 25 column H and I to equal J.

- 1 Q. Okay. So I understand that the total of the
- 2 \$3,070 reflected in column J for insurance was
- 3 calculated on a separate spreadsheet where a portion of
- 4 insurance cost was removed for unregulated activities,
- 5 and the remainder of the various types of insurance
- 6 costs were then totalled and allocated by customer to
- 7 all the various water systems; is that a correct
- 8 understanding?
- 9 A. To the regulated water systems, yes.
- 10 Q. Okay, thank you.
- MS. TENNYSON: Your Honor, I do believe that
- 12 it's a portion of the insurance expense may, for
- 13 automobile insurance, may be reflected in the
- 14 contractual operations management SMA. I'm not
- 15 positive, I don't have that spreadsheet, but I believe
- 16 that's correct.
- 17 A. There are two portions that went to the
- 18 general administrative cost. Automobile was one of
- 19 those, and there was also some portion of property
- 20 insurance for property held by Utility Management
- 21 Services. Those went to the general administrative
- 22 cost, which then comes back into Exhibit 2 under the
- 23 contractual operations management SMA cost.
- Q. And that would be a portion of the \$26,000
- 25 figure?

- 1 A. Yes, it would be.
- Q. Okay, thank you, that's helpful.
- 3 Now you stated earlier that the allocation
- 4 method was originally proposed by Timberline and has
- 5 been modified by Staff for use in this filing; is that
- 6 correct.
- 7 A. Yes, it is.
- 8 Q. Paragraph 11 I believe of Exhibit 1 states
- 9 that Staff has strong concerns about using standard
- 10 costs as allocation factors. First, can you clarify for
- 11 me what you mean by standard costs?
- 12 A. Essentially what the Company had done
- 13 originally was taken the total cost of Utility
- 14 Management Services and allocated it based on the
- 15 functions or allocated it based on the number of
- 16 customers. In some cases, either one of those was not
- 17 correct. For instance, allocating the cost of UMS staff
- 18 based on the number of customers would not be
- 19 appropriate. Basing it on the amount of time recorded
- 20 spent on each water system would be more appropriate.
- 21 That is what we mean by standard cost. So we didn't
- 22 take just a simple single factor. And in some cases in
- 23 reviewing this, it was determined that some costs would
- 24 not be allocated to the regulated customers but held by
- 25 Utility Management Services for work it does to

- 1 non-regulated systems.
- 2 Q. Now when you say standard, are you then
- 3 differentiating that from some other term that you might
- 4 use, versus direct costs?
- 5 A. Direct costs might be another term, yes.
- 6 MS. TENNYSON: Or if I might, Your Honor,
- 7 actual time. I mean that Paragraph 11 does reflect the
- 8 absence of accurate or complete timesheets and that the
- 9 Company, UMS, and Staff would like to move towards
- 10 allocating the costs using actual timesheet data so that
- 11 each system that UMS performs work for, there can be a
- 12 direct charge rather than estimating how many hours have
- 13 been spent on that system.
- 14 Q. So standard could mean estimated in that
- 15 sense based on the discussion by Ms. Tennyson?
- 16 A. Yes.
- 17 Q. Okay. And what exactly, I mean you may have
- 18 already said that, but what are your exact concerns with
- 19 using the estimated, it doesn't exactly quantify what
- 20 should be allocated?
- 21 A. Right. In one case what was done for the
- 22 field technicians was essentially a time and motion
- 23 study was performed as to what amount of time it should
- 24 take a person to do certain jobs on a water system.
- 25 However, not all water systems are constructed the same.

- 1 Some water systems may take longer time than the
- 2 standard, and some may take less time than the standard.
- 3 But what was used initially was a model or a time and
- 4 motion study to derive what should be standard costing.
- 5 What we're proposing in the future to be used is actual
- 6 timesheets, which would give us direct cost or direct
- 7 time for a water system.
- 8 Q. So what happens after May 1st, 2004?
- 9 A. Essentially in going through the analysis,
- 10 the Company recognized that they didn't have the best of
- 11 information to do this work with, and they have started
- 12 to keep those accurate timesheets. However, they don't
- 13 have a full year of timesheets yet. They have
- 14 approximately nine months. To give the Company time to
- 15 get a full year and then to analyze that information, it
- 16 was established that May 1st would be essentially the
- 17 date at which we would stop using the current model that
- 18 we have and go with the revised one, which would use
- 19 better information, direct timesheets and costing.
- 20 Q. So after May 1, does that mean the Company
- 21 plans to come back for a rate adjustment or simply Staff
- 22 and the Company will review those and see what needs to
- 23 occur?
- 24 A. Essentially what it means is after May 1 we
- 25 would expect a new model that uses direct hours for its

- 1 cost, not the model we have agreed to in the Timberline
- 2 Village case, which uses a portion of standard cost or
- 3 estimated cost and a portion of some direct cost.
- 4 Q. But there is no intention at this point to
- 5 come back to the Commission to make adjustments based on
- 6 the actual direct cost allocation?
- 7 A. Not to my knowledge at this point.
- 8 O. Okay. I'm going to now ask some questions
- 9 about the contract with UMS. It's not directly
- 10 addressed in the settlement agreement, but did you
- 11 review the UMS contract in the course of your review of
- 12 the Company's rate filing?
- 13 A. I did a cursory review of the report that
- 14 they submit, which is actually a copy of the contract,
- 15 yes.
- 16 Q. Okay. And was that contract approved by the
- 17 Commission?
- 18 A. The affiliated interest contracts are not
- 19 approved by the Commission. They are only a form that
- 20 the Company uses to report, which is required by the
- 21 Commission. Rates are set based on the cost found
- 22 appropriate at the time of a rate case, not based on a
- 23 copy of the contract used as a report form.
- Q. So there was no contract, no UMS contract
- 25 filed with the Commission, no UMS contract with

- 1 Timberline or other water companies filed with the
- 2 Commission?
- 3 A. Well, there is a copy of the contract, yes,
- 4 used for reporting purposes.
- 5 Q. Okay. But you're saying it did not require
- 6 Commission approval?
- 7 A. No, it did not.
- 8 Q. Okay, thank you.
- 9 And can you restate most likely for the
- 10 record why you think the adjustments and allocations to
- 11 the affiliated and regulated water companies based on
- 12 the Company's and Staff's adjusted allocation model is
- 13 fair, just, and reasonable?
- 14 A. Essentially in working with the Company, we
- 15 have found these settlement costs to be the appropriate
- 16 costs as best we could with the data and the information
- 17 we had. There are costs to run the water system, there
- 18 are costs to provide the service. These adjustments we
- 19 have made and these revised rates we have come up with
- 20 appropriately meets those costs to allow the Company to
- 21 earn its appropriate revenue requirement.
- 22 Q. In looking at the rate of return, which is in
- 23 Paragraph 13 of Exhibit 1, Ms. Tennyson asked you a few
- 24 questions about what was discussed in Paragraph 13. Can
- 25 you explain what the third party debt reference is for?

- 1 A. In this case here what we have is affiliated
- 2 interest debt where Mr. Harrington has loaned money to
- 3 Timberline Village Water Company. In talking about the
- 4 cost of capital, we did use the prime plus 200 basis
- 5 points to establish what that cost would be in this case
- 6 for him loaning money to the Company. Had the Company
- 7 gone to an actual third party bank and received that
- 8 money, that loan, we would have used whatever the bank
- 9 would have established as the appropriate interest rate.
- 10 Q. Thank you.
- Okay, if you will turn to Paragraph 14 of
- 12 Exhibit 1, the first sentence states that the settlement
- 13 agreement results in a revenue increase of \$32,181 with
- 14 a 69.94% increase in annual revenue. If you will look
- 15 at the results of operation under column A, the capital
- 16 letters operating revenue, and go all the way over to
- 17 column I, what I am referring to as column I, revised
- 18 rates, it appears to say \$33,839, which seems to be
- 19 different, and I'm wondering if there's a reason for
- 20 that differential.
- 21 A. Yes. When we looked at this, we looked at
- 22 the overall revenue necessary for the Company. In
- 23 setting the rates, we looked at what rates would be
- 24 generated by that. What you're seeing under the revised
- 25 rates also includes the taxes, which were not part of

- 1 our revenue requirement calculation, but they're added
- 2 on after the fact. So when you look at that operating
- 3 revenue of \$33,839, it's simply a summary of what is
- 4 above that, not actually what the amount of revenue
- 5 needed in a rate increase would be.
- 6 Q. So the \$27,900 from unmetered sales and the
- 7 \$4,076 for ready to serve would total the \$32,181?
- 8 A. That and additional revenue generated by
- 9 ancillary charges of \$195, and I also believe it
- 10 included the \$848 of pro forma revenue from new
- 11 customers coming on.
- 12 Q. And in column I, I'm just seeing those
- 13 figures, but in the column J you're saying that the
- 14 total revenue for the Company, not just the increase,
- 15 but the total revenue would include the metered sales as
- 16 well as the --
- 17 A. Yes.
- 18 Q. -- ready to serve and utility tax and other
- 19 ancillary charges?
- 20 A. Yes.
- 21 Q. Okay. The other discrepancy that I needed
- 22 your help with was the \$4,076 figure for ready to serve
- 23 on Exhibit 2. And on Exhibit 3 if you look at the box
- 24 with the not straight lines but hatched lines, it
- 25 appears to say RTS and you go under the column this

- 1 case, \$4,079. Now I just wanted to know if there was a
- 2 reason for that discrepancy?
- 3 A. I would say rounding errors within Excel and
- 4 how it calculates on one sheet to what it calculates on
- 5 the second sheet.
- 6 Q. And I will accept that.
- 7 Okay, and now if you could just state for me
- 8 just so that I am sure what the, based on Exhibits 2 and
- 9 3, what the settlement rates are. And maybe I will
- 10 just, I will give you a title of the charge and you can
- 11 explain to me what it is and where I might find it on
- 12 those two. The unmetered service per month under the
- 13 settlement is now?
- 14 A. The total of the unmetered service under
- 15 column J, Exhibit 2, is \$70,914. The metered rates
- 16 proposed based on the additional customers is \$848.
- 17 Ready to serve revenue on an annual basis would be
- 18 \$4,076, on Exhibit 2, \$4,079 on Exhibit 3. There's also
- 19 \$195 of ancillary charges on an annual basis.
- Q. And those are the service connection, late
- 21 payment, account setup, NSF charge, et cetera?
- 22 A. It would not include the service connection.
- 23 That is not part of the revenue calculation. That is
- 24 essentially a cost reimbursement to the Company to
- 25 install a meter. That is not shown anywhere on any of

- 1 these sheets.
- Q. Okay, thank you. But in terms of the rate
- 3 per month that the customers will see, if you look at
- 4 Exhibit 3 on the box on the upper left, it says, ready
- 5 to serve \$7.55 and flat rate \$27.60. Is that what rate
- 6 the customers would see, not including tax, per month?
- 7 A. Yes.
- 8 Q. Okay.
- 9 A. And if I can go on in that same column, that
- 10 same box, a metered customer would see a base rate of
- 11 \$22.80 plus any usage they would have. And in my
- 12 calculations, we used an average of 400 cubic feet, so
- 13 they would see a bill of approximately \$27.60.
- 14 Q. And where do you -- oh, I see. So in that
- 15 column, you reflect \$4.80 for 400 cubic feet of use?
- 16 A. Yes.
- Q. So the base rate is \$22.80 for a meter, but
- 18 the experience that you think the customers will -- the
- 19 experience to the customer is \$27.60 using 400 cubic
- 20 feet?
- 21 A. Yes.
- 22 Q. Which would be the same as the flat rate?
- 23 A. Yes, assuming they're the same type of user
- 24 of water.
- 25 Q. And did you adjust the proposed rates, the

- 1 rates that were proposed in the Company's filing for the
- 2 1 inch, 1 1/2 inch, and 2 inch metered service; is that
- 3 what is reflected in the box in the lower left-hand
- 4 side?
- 5 A. What is reflected in the box is my
- 6 calculation of what those rates would be, yes.
- 7 Q. And when you mean your calculation, does the
- 8 settlement agreement anticipate that the Company would
- 9 use the I might say the X factor that's discussed in
- 10 that box as the basis for calculating the rate?
- 11 A. The settlement discussion did not have
- 12 anything about oversized meters or larger than
- 13 residential rate design. I don't believe this company
- 14 filed for anything other than a 3/4 inch residential
- 15 meter. My spreadsheet calculates this out as part of
- 16 what it does. I don't have the filing in front of me,
- 17 but I don't recall that they filed for anything other
- 18 than a 3/4 inch service.
- 19 JUDGE RENDAHL: Let's be off the record for a
- 20 moment.
- 21 (Discussion off the record.)
- 22 BY JUDGE RENDAHL:
- 23 Q. I have handed Mr. Ward a copy of the
- 24 Company's filing where it did indicate rates proposed
- 25 for larger than residential rate design. And I quess I

- 1 will ask the question again, did Staff -- are the rates
- 2 for the larger than residential rate design listed in
- 3 Exhibit 3 intended to be a part of the settlement?
- A. At this point I will have to defer that to
- 5 the Company. This is the rate design that Staff would
- 6 use based on its X factor based on its 3/4 inch
- 7 residential service.
- 8 Q. When you state this, you mean on Exhibit 3?
- 9 A. Yes, on Exhibit 3.
- 10 Q. Okay. And I think what I will do is I will
- 11 have Mr. Harrington appear as a witness separately, so
- 12 we will defer this question at this point to
- 13 Mr. Harrington, and I will move on to my next question
- 14 for you.
- 15 And I'm almost done for those of you who
- 16 wanted to know how long we're going to be going.
- 17 Aside from the larger than residential rate
- 18 design that we were just discussing, leaving that issue
- 19 aside, why are the rates that are proposed in the
- 20 settlement agreement in the public interest and fair,
- just, and reasonable?
- 22 A. In working with the Company and the
- 23 information we had, Staff and the Company have agreed
- 24 that these are the appropriate rates that would generate
- 25 what we have found to be the appropriate costs to

- 1 provide the service.
- Q. In terms of the facilities charge, I think
- 3 you adequately answered Ms. Tennyson's question about
- 4 why it was not recommended to be included in the
- 5 settlement.
- 6 I think my last question to you, if you look
- 7 at Exhibit 3 in the upper right-hand column or upper
- 8 right-hand area, there is no box around it, but I think
- 9 you testified earlier that the calculations in the
- 10 left-hand side box, the calculations that appear in the
- 11 left-hand side box are based on the columns on the
- 12 right-hand side; is that correct?
- 13 A. The columns on the left-hand side generate
- 14 the columns on the right-hand side.
- 15 Q. Okay, and can you maybe walk through the
- 16 base, zero usage metered rate base of \$22.80 and how
- 17 that flows through to the right just for my edification?
- 18 A. In looking at the \$22.80 as a meter base in
- 19 the box called residential rate design, if we had 20
- 20 customers at the metered base, that would generate
- 21 approximately \$456 of monthly cash flow. On an annual
- 22 basis, that would generate \$5,472. Moving down,
- 23 assuming we had the same 20 metered customers, if they
- 24 were using approximately 400 cubic feet per month
- 25 generating \$4.80 per month per customer of revenue, that

- 1 would equate to an overage per month of approximately
- 2 \$96 or on an average basis or an annual basis \$1,152.
- 3 So from the metered customers on an annual cash flow
- 4 basis, we should be able to generate \$6,624.
- Q. Okay.
- 6 A. Then moving down a little further, we go
- 7 through the same thing with a ready to serve, \$7.55, 45
- 8 customers, carried out to an annual basis of \$4,079.
- 9 Flat rated customer at \$27.60, 197 flat customers,
- 10 carries out to an annual basis of \$65,246.
- 11 Q. And your intent at this point was to reach a
- 12 revenue that matched the operating revenue in column J
- 13 or as close to that?
- 14 A. The required operating revenue, yes, absent
- 15 any taxes since that is an add-on factor.
- 16 Q. Okay. And I misspoke, I do have one other
- 17 question, it has to do with the ready to serve charge
- 18 and the reduction from the original proposed rate to the
- 19 \$7.55 rate. Can you explain the basis for that
- 20 reduction?
- 21 A. Essentially what we had here was two
- 22 operating principles that were opposite of each other.
- 23 What the Company used to calculate their ready to serve
- 24 rate was their proposed metered base rate less some
- 25 cost, and what Staff used was some fixed cost directly

- 1 associated with ready to serve type customers. So Staff
- 2 came from the bottom up, Company came from the top down.
- 3 Staff used only what it considered to be appropriate
- 4 costs for a ready to serve customer, Company used what
- 5 they considered to be removed costs to establish the
- 6 ready to serve customer rate.
- JUDGE RENDAHL: Thank you. Okay, with that,
- 8 I think my questions are done for you, Mr. Ward.
- 9 Is there any redirect for Mr. Ward?
- 10 MS. TENNYSON: Just a couple of points to
- 11 make sure that we have the record clear.

- 13 REDIRECT EXAMINATION
- 14 BY MS. TENNYSON:
- 15 Q. When we were discussing the, in response to
- 16 my questions and to the Judge's questions, when we were
- 17 discussing the metered rate, if a customer who has a
- 18 meter and is being charged the metered rate uses more
- 19 than 400 cubic feet, would they pay more than you have
- 20 calculated on this sheet?
- 21 A. Yes, they would.
- Q. If they use less than 400 cubic feet, would
- they pay less than the average?
- 24 A. Yes, they would.
- 25 Q. Do you have at this point a clear report from

- 1 the Company what their actual experience has been for
- 2 metered rate customers?
- 3 A. No, we do not.
- 4 Q. What happens if the average usage for metered
- 5 customers is 800 cubic feet?
- 6 A. The Company would generate more revenue than
- 7 what has been used as part of the calculations in the
- 8 revenue requirement. In other words, they would make
- 9 more money than we had calculated.
- 10 Q. Are there costs associated with the Company
- 11 providing that water?
- 12 A. Yes, there would be. There would be higher
- 13 electricity costs for pumping it, there may be higher
- 14 maintenance and operation costs associated with that,
- 15 replacement of equipment. Costs would go up somewhat
- 16 with increased revenue.
- Q. Okay. When you referred to Exhibit 3 in
- 18 response to the Judge's questions and she asked you
- 19 about the right-hand column and how the residential rate
- 20 design carried across, and I noticed that you have a
- 21 column titled share for the metered rates, and you have
- 22 82.61% for the base rate and 17.39% for the usage rate,
- 23 and what are those percentages meant to reflect?
- 24 A. They're simply meant to reflect of the
- 25 metered customers what share of the revenue is being

- 1 generated by the base rate and what share is being
- 2 generated by the usage or overage rate.
- 3 MS. TENNYSON: Thank you, I have nothing
- 4 further.
- JUDGE RENDAHL: Ms. Malanca.
- 6 MS. MALANCA: Yes.

- 8 RECROSS-EXAMINATION
- 9 BY MS. MALANCA:
- 10 Q. Mr. Ward, I would like to go back to
- 11 Paragraph 12 and pursue a line of questioning that the
- 12 Judge was entertaining with you. After May 1, 2004,
- 13 when this was being reviewed with the Association,
- 14 Paragraph 12, there was an assumption certainly on my
- 15 part that the structure, the settlement structure in
- 16 place, could absorb the assignment of direct costs which
- 17 would be available after the timesheets had been tallied
- 18 and analyzed after a year. So in response to
- 19 questioning by the Judge, it sounded as though there
- 20 could be further negotiations necessary to plug these
- 21 direct actual costs into a new model. I think you
- 22 referred to a new model would have to be created, or
- 23 would it be created and could it be created just by
- 24 using the complete information that is not available
- 25 now?

- 1 A. To answer your question, I don't know. I
- 2 think we could use the existing model removing some of
- 3 the allocated costs that we have removed from this
- 4 model. But to see the information that they have
- 5 proposed and how that would affect this model, I don't
- 6 know at this point.
- 7 Q. My question, Mr. Ward, is not the impact on
- 8 potential rates, but just the use of the current model
- 9 as it's been negotiated and its ability to accept actual
- 10 times and figures versus the standard or estimated, and
- 11 you can't -- you don't -- you don't feel you can answer
- 12 that question if you have actuals instead of what's been
- 13 used, standard or estimated, however you want to term
- 14 those?
- 15 A. I think most of the model would remain as it
- 16 is, but without seeing those timesheets and what
- 17 timesheets are being kept, I don't know the impact.
- 18 Q. Does that response reflect more the nature of
- 19 the record keeping versus the result of and the actual
- 20 data that would be available if that's accurate and
- 21 properly done?
- 22 A. I think it would -- both.
- 23 Q. If there are more negotiations, because of
- 24 the intervention by the Association, would we be
- 25 included in those negotiations, or would this be a new

- 1 filing?
- 2 A. I will defer that question to my attorney.
- 3 MS. TENNYSON: Perhaps I could ask Mr. Ward a
- 4 follow-up question that might clarify this.
- 5 JUDGE RENDAHL: Thank you.

- 7 REDIRECT EXAMINATION
- 8 BY MS. TENNYSON:
- 9 Q. Mr. Ward, if a review of the Company's actual
- 10 time records after May 1st, 2004, shows that there
- 11 should be a different allocation of costs, would you
- 12 expect the Company to file a new rate case?
- 13 A. That I believe would depend on the water
- 14 company under review for that. This is the first
- 15 company to use this form of the model. The Company, or
- 16 the Company, Mr. Harrington currently has six regulated
- 17 water systems, water companies. I don't know what the
- 18 result would be on each of the individual companies with
- 19 a revised model using more accurate information.
- Q. Okay. Referring to Paragraph 12, as
- 21 Ms. Malanca has just referred you to, indicates the
- 22 Company and Staff have agreed that UMS would need to
- 23 assign direct costs using timesheet information instead
- 24 of estimates. If the estimates that are reflected in
- 25 this agreement show that there should be a, you know, a

- 1 major change in the allocation, does this, does the
- 2 agreement reflect that they would -- the Commission --
- 3 the UMS would need to do a different allocation and
- 4 essentially revise the model?
- 5 A. Yes, I believe it does.
- 6 MS. TENNYSON: I don't believe that we have
- 7 actually offered the exhibits, and I would like to do so
- 8 so we can be sure that they are in the record.
- JUDGE RENDAHL: Thank you.
- 10 Is there any objection to the exhibits being
- 11 admitted?
- MR. HARRINGTON: None.
- MS. MALANCA: No objection, I have follow up.
- JUDGE RENDAHL: Please go ahead.
- 15 MS. MALANCA: Okay, I had a couple questions,
- 16 I had one left.

- 18 RECROSS-EXAMINATION
- 19 BY MS. MALANCA:
- 20 Q. As far as the affiliated company contract, I
- 21 will just state to you that I -- it's my understanding
- 22 that the statute, state statute, requires that the
- 23 affiliated companies file and I thought it required
- 24 approval of the Commission of the contracts, the service
- 25 contracts, the operational service contracts, and I am

- 1 also aware and I have seen copies of what have been
- 2 filed by Timberline Village. Do you know if those are
- 3 on forms that are supplied, the filing is on forms
- 4 supplied by the Commission?
- 5 A. No, they are not on forms supplied by the
- 6 Commission. They are in answer to question form that
- 7 the Commission has.
- 8 Q. On an annual basis and sent out --
- 9 A. On an annual basis.
- 10 Q. -- to the companies?
- 11 A. Yes.
- 12 Q. And that --
- 13 A. As part.
- MS. MALANCA: Thank you. That's my question.
- JUDGE RENDAHL: Ms. Tennyson or
- 16 Mr. Harrington, do you have any further follow up for
- 17 this witness?
- MR. HARRINGTON: No.
- JUDGE RENDAHL: Okay, at this point,
- 20 Mr. Ward, you are excused.
- 21 Let's be off the record for a moment.
- 22 (Discussion off the record.)
- 23 (Recess taken.)
- JUDGE RENDAHL: In case it was not clear on
- 25 the record before we took our break, I have admitted

- 1 Exhibits 1, 2, and 3 as there were no objections from
- 2 the parties.
- We're now turning to a statement by the
- 4 Company. I won't indicate it's necessarily a testimony.
- 5 I guess it could be testimony from the Company. Would
- 6 you wish it to be testimony rather than a statement?
- 7 MR. HARRINGTON: Either, it doesn't make any
- 8 difference to me.
- 9 JUDGE RENDAHL: Okay, well, why don't we
- 10 swear you in just in case.
- MR. HARRINGTON: Okay.
- 12 JUDGE RENDAHL: I guess you gave your
- 13 appearance.
- MR. HARRINGTON: Right.
- 15 JUDGE RENDAHL: So that would suffice as your
- 16 name and address, and if you would raise your right
- 17 hand, please.
- 18 (Witness Stephen L. Harrington sworn.)
- 19
- 20 JUDGE RENDAHL: Please go ahead and make
- 21 whatever statement you wish to make about the settlement
- 22 and about the larger than residential meter issue.
- 23
- 24
- 25

- 1 Whereupon,
- 2 STEPHEN L. HARRINGTON,
- 3 having been first duly sworn, was called as a witness
- 4 herein and was examined and testified as follows:

- 6 MR. HARRINGTON: First thing I think is
- 7 important to get out is that the Department of Health
- 8 endeavored about ten years ago to try to improve the
- 9 quality of water service in smaller community water
- 10 systems, in other words, anything other than a city or
- 11 town delivery of water. And one of the means that they
- 12 chose to use is a satellite management agency process
- 13 where someone that meets and is licensed by the
- 14 Department of Health meets their standards and passes
- 15 their licensing tests and keeps up their license by
- 16 attending continuing education unit classes is deemed
- 17 eligible to manage and operate community water systems.
- 18 And in that, what they were looking to do is also try to
- 19 consolidate that management under a fewer number of
- 20 people so that they had more direct control, if you
- 21 will, over the public health side of the operation of
- 22 water systems.
- 23 And as the former director of the Thurston
- 24 County Health Department I was very familiar with this
- 25 law when it was put into place, and we set up Utility

- 1 Management Services to provide the professional
- 2 operation and management services that we have talked
- 3 about, and it provides it to our six regulated companies
- 4 and --
- 5 (Bridge line interruption.)
- 6 JUDGE RENDAHL: That beep is just someone
- 7 joining us on the conference bridge.
- 8 MR. HARRINGTON: And the UMS provides that
- 9 services to the six regulated companies, including
- 10 Timberline Village. And so we operate Utility
- 11 Management Services to make sure that we can give the
- 12 highest level of service as is deemed appropriate
- 13 through the Department of Health standards.
- 14 The other thing I wanted to make clear is
- 15 that there is no management salary in the utility
- 16 management rate that's charged to the regulated
- 17 companies.
- Those are the two points that I wanted to
- 19 make about UMS. The model that we have worked on has
- 20 been one that's been kind of a work in progress for the
- 21 last several years to attempt to make it easier for the
- 22 Company and the Staff to evaluate the costs that are
- 23 appropriate for UMS as it provides services to the six
- 24 regulated companies. And I think we're getting very
- 25 close to a more perfect model. And when we have the

- 1 timesheet information, it will be much more accurate.
- 2 Regarding Timberline Village, I just wanted
- 3 to mention that we have no metered rate customers. The
- 4 rate that we have for flat rate is \$27.60, and the
- 5 proposal that we filed, the filing for the tariff on
- 6 March 26th, had four different rates for larger than
- 7 residential services. Our 3/4 inch service was filed at
- 8 \$32.50. That's the general rate which has now been
- 9 through settlement agreed to at \$27.60 or actually
- 10 \$22.80 for the metered rate. The 1 inch service was
- 11 filed at \$54.27, the 1 1/2 inch service was filed at
- 12 \$108.22, and the 2 inch service was filed at \$173.22.
- 13 And those numbers are different than what appears in
- 14 Exhibit 3 under the larger than residential rate design.
- 15 The discussions during the settlement were
- 16 silent on the larger than residential rate design. The
- 17 numbers kind of fell out I think according to the
- 18 spreadsheet that Staff has prepared much like the column
- 19 on the right in Exhibit 3 where it mentions a rate
- 20 called pool rate. There is a pool at Timberline
- 21 Village, but we do not have anywhere in our tariff
- 22 filing a pool rate. So I think this spreadsheet was
- 23 embellished in some fashion to maybe address some
- 24 questions or concerns or issues that may have been
- 25 raised by customers at Timberline Village.

- 1 The proposal for a facilities charge was made
- 2 because we have identified our service area, we have
- 3 identified the area our water rights serves, and there
- 4 are properties immediately adjacent to Timberline
- 5 Village that have made inquiries to us about connection
- 6 to the water system. And the reason that we proposed
- 7 the facilities charge is so that the costs that would be
- 8 involved in making the system capable of handling the
- 9 additional requested services would be paid by those new
- 10 customers that would want to hook up to the Timberline
- 11 Village system. All the other customers have been
- 12 paying on an ongoing basis for the operation of the
- 13 water system, and the facilities charge would help the
- 14 existing customers.
- 15 Let's see, is there anything else that I want
- 16 to bring up? I don't think so.
- 17 JUDGE RENDAHL: Okay.
- 18 Ms. Malanca or I guess Ms. Tennyson, do you
- 19 have questions for Mr. Harrington?
- MS. TENNYSON: (Shaking head.)
- JUDGE RENDAHL: No.
- Ms. Malanca, do you have questions?
- MS. MALANCA: No.
- JUDGE RENDAHL: Okay.

## 1 EXAMINATION

- 2 BY JUDGE RENDAHL:
- 3 Q. Mr. Harrington, just going back to the
- 4 discussion of the larger than residential rates, I
- 5 understand from Mr. Ward's comments as well that that
- 6 was not something that was discussed during the
- 7 settlement. Is it your understanding that the rates as
- 8 proposed are what will go into tariff or that there will
- 9 be no inclusion in the tariff for larger than
- 10 residential meter size?
- 11 A. It's our preference and understanding that it
- 12 would be at the rates proposed in the initial filing.
- 13 Q. Have you, during the settlement discussions,
- 14 were the calculations set forth in Exhibit 3, was that a
- 15 part of the settlement discussion, or was this developed
- 16 purely for filing the settlement? Maybe that's a
- 17 question for Mr. Ward. I mean had you seen this prior
- 18 to the settlement being filed?
- 19 A. We had seen this prior to the settlement, and
- 20 kind of the theory that I was operating under is that if
- 21 it hadn't been addressed that it was acceptable.
- JUDGE RENDAHL: Okay.
- 23 Are there any other questions?
- MS. TENNYSON: I do have some follow-up
- 25 questions.

- 1 BY JUDGE RENDAHL:
- 2 Q. Mr. Harrington, I think, has a continuation
- 3 of his statement.
- 4 A. I think I just wanted to make one additional
- 5 comment. There's two, maybe three potential
- 6 connections, and two of those three are not in operation
- 7 or in business at this time and haven't been for all of
- 8 this year and a good portion of last year, one being the
- 9 restaurant, the other one being the motel.
- 10 Q. Now are those proposed businesses that are
- 11 not constructed yet or --
- 12 A. They're constructed and just closed. The
- 13 economy I don't think was capable of supporting the
- 14 facilities that are there.
- 15 Q. And do those facilities, the motel and the
- 16 restaurant, do those have larger than residential?
- 17 A. I believe they have a 1 inch line going to
- 18 the restaurant and a 2 inch line going to the motel.
- 19 Q. And then you mentioned a third potential
- 20 connection, is that a proposed construction?
- 21 A. Well, no, it's actually the pool, and my hope
- 22 is that we'll continue along the lines. Many of the
- 23 neighbors that are heavily involved in the pool wanted
- 24 to see no charge for the water provided at the pool.
- 25 The potential charge for the pool would be the same rate

- 1 as is currently charged for a residential connection on
- 2 a flat rate basis. They do have a meter installed in
- 3 the service that provides water for the filling and
- 4 maintenance of the pool and also for the showers and the
- 5 dressing room. And then there are a few other customers
- 6 that would just as soon not see the community
- 7 association, well, how do I phrase this, well, the pool
- 8 not get off scott free.
- 9 MR. HARRINGTON: Is that fair?
- MS. MALANCA: Mm-hm.
- 11 MR. HARRINGTON: Okay.
- 12 BY JUDGE RENDAHL:
- 13 Q. Just to clarify, the pool, is that a
- 14 residential connection so a 3/4 inch size pipe?
- 15 A. You know, I put that in myself and I'm trying
- 16 to remember. I think it might be a 1 inch.
- 17 Q. But at this point in the way the rates have
- 18 been calculated for purposes of settlement, there's no
- 19 separate rate for the pool, and that the --
- 20 A. I don't believe the pool is being charged at
- 21 all.
- JUDGE RENDAHL: Thank you. Do you have any
- 23 further statement or comment?
- MR. HARRINGTON: No, thank you.
- JUDGE RENDAHL: Okay, Ms. Tennyson.

- 2 CROSS-EXAMINATION
- 3 BY MS. TENNYSON:
- 4 Q. Mr. Harrington, you have raised the question
- 5 of the larger than residential rate design, and I
- 6 believe I heard you just indicate that you thought that
- 7 the tariff filing you would do would be based on what
- 8 you originally filed. Is that --
- 9 A. For the larger minimum monthly rate, right.
- 10 Q. When you did your filing of Schedule Number 6
- 11 with a metered rate service, what did you base your 1
- 12 inch service rate on?
- 13 A. We based it --
- Q. Excuse me a minute. You had a 3/4 inch
- 15 service in that at \$32.50 which we're now at the metered
- 16 base rate of \$22.80.
- 17 A. Correct. The whole point was we had our own
- 18 X factor, if you will, as to how we determined what
- 19 capacity should be in place. I think Mr. Ward
- 20 adequately explained the viewpoint that's been used in
- 21 the past between the UTC and the Department of Health.
- 22 And if need be, the Company is certainly willing to just
- 23 go with the rates that are on the Exhibit 3 for purposes
- 24 of facilitating and not having this become a sticking
- 25 point, if you will.

- 1 Q. Okay. As Mr. Eckhardt next to me actually
- 2 did some quick calculations, it appears that if we --
- 3 looking at your calculation of the rates included for
- 4 the larger services in your Schedule Number 6 as filed
- 5 that you actually used a 1.67 factor, and Mr. Ward used
- 6 1.7 for the 1 inch meter. And you used 3.32, whereas he
- 7 used 3.30 for the 1 1/2 inch meter. For the 2 inch
- 8 meter that you used 5.32, he used 5.30. Which is
- 9 they're virtually identical, they're very, you know,
- 10 obviously a couple of decimal points off.
- 11 A. Yeah, I think the difference is making the
- 12 assumption of how much consumption might occur, but I
- 13 could be wrong on that. I just looked at our filing 2
- 14 inch service as \$173.22, and I look at the base for the
- 15 larger than residential here, and it says \$120.84. That
- 16 difference of about \$53 seems to be more than a
- 17 difference of 5.32 versus 5.3, but that's just --
- 18 Q. But wasn't your calculation based on a base
- of the 3/4 inch meter rate of \$32.50?
- 20 A. Yes, it was.
- Q. Which is much larger than the \$22 --
- 22 A. Correct.
- Q. Okay. You also in your statement you made
- 24 reference to the facility charge. Now you have signed
- 25 an agreement that includes zero dollars for the facility

- 1 charge. By your testimony today, are you saying you've
- 2 changed your mind and you don't agree with that?
- 3 A. No, I just want it to be on the record,
- 4 because even though I made a point of it during the
- 5 settlement agreement, I wanted to get that point on the
- 6 record that, in fact, we had been approached by several
- 7 property owners immediately adjacent to the Timberline
- 8 Village area to provide them with water, and we thought
- 9 it was very appropriate that the existing customers
- 10 benefit as a result of a facilities charge to be charged
- 11 by those folks to be connected to the system.
- MS. TENNYSON: Okay, thank you.
- JUDGE RENDAHL: Ms. Tennyson, do you have
- 14 further questions?
- 15 MS. TENNYSON: I don't believe so, thank you.
- 16 JUDGE RENDAHL: Okay.
- 17 Ms. Malanca, do you have any questions for
- 18 Mr. Harrington?
- MS. MALANCA: No.
- JUDGE RENDAHL: Okay.
- 21 So at this point I guess what I would request
- 22 the parties to do on the issue of the larger than
- 23 residential rates, unless Mr. Harrington at this point
- 24 you're, you know, since your concession to what's in
- 25 Exhibit 3 is correct, I would expect a letter from the

- 1 parties clarifying this point.
- 2 MR. HARRINGTON: We're prepared just to
- 3 accept what's in Exhibit 3. We don't want to protract
- 4 the process. Make it easier for you to meet your
- 5 vacation schedule and our need to get on with it.
- JUDGE RENDAHL: Okay.
- 7 MR. HARRINGTON: Please.
- 8 JUDGE RENDAHL: Thank you, thank you for that
- 9 clarification.
- Okay, with that, you're excused as a witness.
- 11 And, Ms. Malanca, do you have a statement you
- 12 would like to make --
- MS. MALANCA: No, I don't.
- 14 JUDGE RENDAHL: -- on behalf of the
- 15 Association?
- MS. MALANCA: No.
- 17 JUDGE RENDAHL: With that, I think our formal
- 18 portion of the hearing is concluded, and we have gone
- 19 into what was the question and answer session, but
- 20 there's nobody here. So let's be off the record, we
- 21 will be adjourned, the formal portion of this hearing is
- 22 adjourned, and we will be off the record, thank you.
- 23 (Hearing adjourned at 5:15 p.m.)