



February 28, 2014

Via Electronic Filing

Mr. Steven V. King, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

RE: Advice No. WA CT 14-03 for CenturyTel of Washington, Inc. d/b/a CenturyLink

Dear Mr. King:

Enclosed for filing please find CenturyTel of Washington, Inc. d/b/a CenturyLink Tariff WN U-3. This filing is submitted with a proposed effective date of April 1, 2014. This tariff will replace WN U-2 in its entirety with the exception of maps contained in WN U-1 and WN U-2. This filing is in compliance with the Stipulated Plan for Alternative Form of Regulation (AFOR) in Docket No. UT-130477 and the services in the new tariff are:

1. Exchange Areas, Local Calling Areas, and Maps
2. Washington Telephone Assistance Program (WTAP)
3. Tribal Lifeline and Tribal Link-up
4. Basic and Enhanced Universal Emergency Number Services (911/E-911)

The following changes were made to the new tariff:

1. Tariff sheet headings were revised to reflect the new tariff number, WN U-3, pursuant to WAC 480-80-101.
2. Each tariff sheet is shown as an Original Sheet;
3. Renumbering of the tariff sequentially by each tariff section;
4. Revised tariff section references within the body of the tariff due to the renumbering of various sections; and
5. Revised Index and Table of Contents to reflect new section numbers and tariff sheet numbers.

All other terms and conditions, service descriptions and rates which were found previously in WN U-2 will be moved to CenturyTel of Washington, Inc. d/b/a CenturyLink's *Local Terms of Service* document which will be located at www.centurylink.com/tariffs, as of April 1, 2014.

I, Debra Levy, in compliance with WAC 480-80-121, certify that I have authority to issue tariff revisions on behalf of CenturyTel of Washington, Inc. d/b/a CenturyLink. Please feel free to contact me or Mark Reynolds at 206-345-1568 if you have any questions regarding this filing.

Sincerely,

A handwritten signature in cursive script that reads "Debra Levy".

Debra Levy

Enclosures

pc: Lisa Anderl
Mark Reynolds
John Felz

WA CT 14-03

Debra Levv
Tariff Analyst
Debra.Levv@CenturyLink.com
5454 West 110th Street #5020
Overland Park, KS 66211
Tel: 913-345-7571

THIS TARIFF WN U-3
REPLACES
WN U-2 PREVIOUSLY IN EFFECT
WITH THE EXCEPTION OF MAPS CONTAINED IN
WN U-1 AND WN U-2
AND IS ISSUED FOR THE PURPOSE OF
NAMING RATES
FOR
TELEPHONE SERVICE FOR
CENTURYTEL OF WASHINGTON, INC.
d/b/a CENTURYLINK (Issuing Utility)
AND
CENTURYTEL OF INTER ISLAND, INC.*
d/b/a CENTURYLINK (Issuing and Concurring Utility)
AT
ALL WASHINGTON EXCHANGES
AND
CONTAINING RULES AND REGULATIONS
GOVERNING SERVICE

* CenturyTel of Inter Island, Inc. d/b/a CenturyLink, (as both an issuing and concurring Utility) delegates its issuing authority in this tariff to CenturyTel of Washington, Inc. d/b/a CenturyLink.

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SYMBOLS

Symbols are used to indicate the purpose and effect of all tariff material submitted to the Commission. They appear on the right hand side of the text to which they apply and within the lined margin of the sheet.

<u>Symbol</u>	<u>Definition</u>
(C)	Signifies a changed rule or condition -- the meaning or concept is changed.
(D)	Signifies a discontinued rate, regulation or condition.
(I)	Signifies an increased rate.
(K)	Signifies material has been transferred to another sheet or place in the tariff.
(M)	Signifies material has been transferred from another sheet or place in the tariff
(N)	Signifies a new rate, regulation, condition or sheet.
(O)	Signifies no change.*
(R)	Signifies a reduced rate.
(T)	Signifies a change in text for clarification -- such things as spelling corrections and rewording for clarification fall into this category.

* The use of the symbol "O" is discretionary unless its use in the interest of clarity is evident or specifically requested by the Commission.

TRADEMARKS AND SERVICE MARKS USED IN THIS TARIFF

Below is a list of trademarks which may be used in this Tariff. These designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trademarks that are owned by CenturyLink cannot be used by another party without authorization.

CENTURYLINK®

EXCHANGES AND EXTENDED AREA SERVICE (EAS)

WN U-3
CenturyTel of Washington, Inc.
d/b/a CenturyLink

SECTION 1

Original Contents Sheet 1

EXCHANGES AND EXTENDED AREA SERVICE (EAS)

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EXCHANGES AND EXTENDED AREA SERVICE (EAS)

A. EXCHANGES AND EXTENDED AREA SERVICE (EAS)

1. EXCHANGES

Telephone service is provided in the following exchanges as authorized by the Washington Utilities and Transportation Commission:

Ames Lake	Fall City	Medical Lake	Reardan
Carnation	Forks [3]	Mineral	San Juan [9]
Cheney	Gig Harbor [4]	Montesano	Snoqualmie Pass
Chewelah[1]	Glenoma	Morton	South Prairie
Clearwater	Kettle Falls	North Bend	Spangle
Connell [2]	Kingston [5]	Orting	Twisp [10]
Creston	Long Beach [6]	Packwood	Vashon
Davenport	Mathews Corner [7]	Puget Island [8]	Washtucna
Elma	McCleary	Randle	

[1] Chewelah includes the geographical area formerly served by the Hunters exchange.

[2] Connell includes the geographical areas formerly served by the Basin City, Kahlotus and Mesa exchanges.

[3] Forks includes the geographical areas formerly served by the Beaver, Clallam Bay and Neah Bay exchanges.

[4] Gig Harbor includes the geographical areas formerly served by the Arletta, Fox Island and Lakebay exchanges.

[5] Kingston includes the geographical areas formerly served by the Hansville exchange.

[6] Long Beach includes the geographical areas formerly served by the Ocean Park and Chinook exchanges.

[7] Mathews Corner includes the geographical area formerly served by the Eltopia exchange.

[8] Puget Island includes the geographical area formerly served by the Cathlamet exchange.

[9] San Juan includes the geographical areas formerly served by the Friday Harbor, Lopez, East Sound and Blakely exchanges.

[10] Twisp includes the geographical area formerly served by the Winthrop exchange.

EXCHANGE SERVICE RATES

A. EXCHANGES AND EXTENDED AREA SERVICE (Continued)

2. EXTENDED AREA SERVICE

1. Extended Area Service, herein termed as EAS, is provided by means of special EAS trunks between the subscribers home exchange to other exchanges for the purpose of extending the local calling areas of such exchanges.

EXTENDED AREA SERVICE EXCHANGES

<u>EXCHANGE</u>	<u>EAS EXCHANGE(S)</u>
Carnation	Ames Lake, Bellevue, Duval, Fall City, Issaquah, Kirkland-Redmond, North Bend, Snoqualmie Pass
Cheney	Edwall/Tyler, Spangle, Spokane, Sprague
Chewelah [1]	Colville, Kettle Falls
Clearwater	Forks
Connell [2]	Mathews Corner
Creston	Almira, Coulee City, Wilbur
Davenport	Harrington
Elma	McCleary, Montesano
Fall City	Bellevue, Carnation, Issaquah, Kirkland-Redmond, North Bend, Snoqualmie Pass
Forks [3]	Clearwater
Glenoma	Mineral, Morton, Packwood, Randle
Gig Harbor [4]	Bremerton, Port Orchard, Tacoma

[1] Chewelah includes former EAS exchange of Hunters.

[2] Connell includes former EAS exchanges of Basin City, Kahlotus and Mesa.

[3] Forks includes former EAS exchanges of Beaver, Clallam Bay and Neah Bay.

[4] Gig Harbor includes former EAS exchanges of Arletta, Fox Island and Lakebay.

EXCHANGE SERVICE RATES

A. EXCHANGES AND EXTENDED AREA SERVICE (Continued)

2. EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES (Continued)

<u>EXCHANGE</u>	<u>EAS EXCHANGE(S)</u>
Kettle Falls	Chewelah, Colville
Kingston [1]	Poulsbo, Silverdale, Suquamish
Long Beach [2]	None
Mathews Corners [3]	Connell, Pasco
Medical Lake	Edwall-Tyler, Spokane
McCleary	Elma, Montesano
Mineral	Glenoma, Morton, Packwood, Randle
Montesano	Aberdeen, Elma, Hoquiam, McCleary
Morton	Glenoma, Mineral, Packwood, Randle
North Bend	Ames Lake, Bellevue, Carnation, Fall City, Issaquah, Kirkland-Redmond, Snoqualmie Pass
Orting	Buckley, Enumclaw, Graham, Puyallup, South Prairie, Sumner, Tacoma
Packwood	Glenoma, Mineral, Morton, Randle
Randle	Glenoma, Mineral, Morton, Packwood
Reardan	Spokane

[1] Kingston includes former EAS exchange of Hansville.

[2] Long Beach includes former EAS exchanges of Chinook and Ocean Park.

[3] Mathews Corner includes former EAS exchange of Eltopia.

EXCHANGE SERVICE RATES

A. EXCHANGES AND EXTENDED AREA SERVICE (Continued)

2. EXTENDED AREA SERVICE (Continued)

EXTENDED AREA SERVICE EXCHANGES

<u>EXCHANGE</u>	<u>EAS EXCHANGE(S)</u>
San Juan [1]	None
Snoqualmie Pass	Bellevue, Carnation, Fall City, Issaquah
South Prairie	Buckley, Enumclaw, Orting, Puyallup, Sumner, Tacoma
Spangle	Cheney, Spokane
Twisp [2]	None
Vashon	Seattle
Washtucna	Lind, Ritzville

[1] San Juan includes former EAS exchanges of Blakely, East Sound, Friday Harbor and Lopez.

[2] Twisp includes former EAS exchange of Winthrop.

TELEPHONE ASSISTANCE PROGRAMS

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TELEPHONE ASSISTANCE PROGRAMS

A. WASHINGTON TELEPHONE ASSISTANCE PROGRAM

1. DESCRIPTION

The Washington Telephone Assistance Program (WTAP) is designed to help low income households afford access to local exchange telephone service. The program is only available to customers who meet eligibility requirements established by statute.

Residents of Tribal Lands not qualified based on the preceding requirements, may qualify for the Federal Lifeline discounts per conditions in C following.

2. TERMS AND CONDITIONS

- a. Certain qualifying residential customers are eligible for service under WTAP. See the appropriate section of the Washington Administrative Code (WAC) 388-273. If eligible, the program includes the following:
 - Single party, voice grade access to the Public Switched Network
 - Access to emergency service (e.g., 911, E911)
 - Access to operator services
 - Access to interexchange services, unless toll blocking is chosen
 - Access to directory assistance
 - Toll restriction services
- b. Effective August 1, 2012, the federally funded monthly reduction off local exchange telephone service is \$9.25 for qualified customers. When combined with any applicable state program credits, eligible applicants will receive a discount sufficient to reduce the monthly rate for the lowest available grade of flat rate local exchange telephone service to \$8.00 inclusive of the FCC's End User Access charge.
- c. Deposit requirements do not apply to WTAP customers if call restriction (toll blocking) is employed.
- d. A 50% reduction in the installation charges associated with installing the access line (up to \$22.00).

B. TRIBAL LIFELINE

1. Additional federal Lifeline support of up to \$25.00 is available for residents of Tribal Lands. Tribal Lands are defined as lands adjacent or contiguous to reservations that generally have been considered tribal lands for purposes of other federal programs targeted to federally recognized Indian tribes.
2. Designated counties are as follows: Clallam, Cowlitz, Douglas, Ferry, Grant, Grays Harbor, Jefferson, King, Kitsap, Klickitat, Lewis, Lincoln, Mason, Pacific, Pend Oreille, Pierce, Okanogan, Skagit, Skamania, Snohomish, Spokane, Stevens, Thurston, Whatcom, and Yakima and the cities of Asotin, Clarkston, Ellensburg, Hoquiam and Wenatchee.

TELEPHONE ASSISTANCE PROGRAMS

B. TRIBAL LIFELINE (Continued)

1. Residents of Tribal Lands who qualify for Lifeline based on the requirements listed in 2.a. preceding are eligible for the additional Tribal Lifeline support. Residents of Tribal Lands who do not meet those requirements are eligible for the Tribal Lifeline support if they participate in one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)
- Bureau of Indian Affairs (BIA) general assistance program
- Tribally administered Temporary Assistance for Needy Families (TANF)
- Head Start programs (under income qualifying eligibility provision only)
- National School Lunch Program's free lunch program
- Food Distribution Program on Indian Reservations

Residents of Tribal Lands are also eligible for Tribal Lifeline support when the household income of the named subscriber to the local telecommunications service is at or below 135% of the Federal Poverty Guidelines.

2. The following applies for those eligible residents of Tribal Lands who qualify only for Tribal Lifeline support. The Company must obtain the customer's signature on a document in which the eligible customer certifies, under penalty of perjury, that such customer receives benefits from at least one of the programs mentioned above, and lives on or near a reservation. In addition to identifying the program or programs from which that customer receives benefits, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.
3. The Tribal Lifeline support applies to local residential access line service, including any mileage, zonal, or other nondiscretionary charges associated with basic residential service. However the reduction may not bring the basic local residential rate below \$1.00 per month.

TELEPHONE ASSISTANCE PROGRAMS

C. TRIBAL LINK UP

Beginning April 1, 2012, non-Tribal Lifeline customers are no longer eligible for Link Up support. Also beginning April 1, 2012, eligible residents of Federal Tribal Lands may receive Link Up support to cover 100% of the customary charges up to \$100 in connection with commencing telecommunications service to the qualifying customer's principal place of residence on Tribal Lands. Tribal Link Up applies to qualifying low-income residence customers of the Company who apply for basic residential service and who meet the eligibility criteria established by the Federal Communications Commission. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include the deposit if required.

An eligible resident of Tribal Lands may receive the benefit of the Tribal Link Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link Up assistance was provided previously.

9-1-1 EMERGENCY SERVICE

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9-1-1 EMERGENCY SERVICE

A. DESCRIPTION

9-1-1 is the three-digit telephone number designated throughout the U.S. as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services. The Company offers three types of 9-1-1 Services: Basic 9-1-1, Basic 9-1-1 with ANI provisioning, and Enhanced 9-1-1. Each of these services is further defined in this schedule.

B. DEFINITIONS

1. 9-1-1

A three digit telephone number to facilitate the reporting of an incident or situation requiring response by a public safety agency.

2. 9-1-1 ANI-Only Service

9-1-1 ANI-ONLY Service includes Automatic Number Identification (ANI) which is the provision of the caller's telephone number to the Public Safety Answering Point (PSAP). ANI may not be provided from multiparty end users. For calls placed to a PSAP from off-premises stations and stations behind business systems, where ANI is provided, it may provide the identity of the primary telephone service billing or lead number.

3. 9-1-1 Basic Service

9-1-1 Basic Service provides for routing all 9-1-1 calls originated by stations with given central office prefix codes to a single PSAP which is prepared to receive those calls via a 9-1-1 Service Line.

4. 9-1-1 Enhanced Service

9-1-1 Enhanced Service is enhanced to include ANI, Automatic Line Identification (ALI), and Selective Routing (optional), to facilitate appropriate public safety response.

5. 9-1-1 Service Area

The geographic area in which the 9-1-1 customer will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

6. 9-1-1 Service Line

A facility connecting a PSAP to its serving Central Office.

7. 9-1-1 Transport

A dedicated circuit between central offices for the provision of 9-1-1 service.

9-1-1 EMERGENCY SERVICE

B. DEFINITIONS (Continued)

8. 9-1-1 Transport Termination

A connection at each end of the 9-1-1 transport circuit.

9. Alternate Routing

The capability of automatically rerouting 9-1-1 calls to a designated alternate location(s) if all 9-1-1 trunks from a central office or to a primary PSAP are busy or out of service. May also be activated upon request, or automatically if detectable, when 9-1-1 equipment fails or the PSAP itself is disabled.

10. Automatic Location Identification (ALI)

The automatic display at the PSAP of the caller's telephone number, the service address for the telephone line and supplementary information.

11. Automatic Location Identification Records

The telephone number, the service address for the telephone line, and Emergency Service Number (ESN), and supplementary information for display at a PSAP.

12. Automatic Location Identification Storage/Retrieval

Equipment and software used to store and retrieve ALI Records.

13. Automatic Number Identification (ANI)

The feature by which the calling party's telephone number is forwarded to the 9-1-1 customer's premises equipment for display.

14. Called Party Hold

The capability to maintain control of an incoming 9-1-1 call by a PSAP attendant for tracing or confirmation of an emergency even if the caller hangs up.

15. Called Transfer

The extending of a 9-1-1 call by a PSAP attendant to connect the caller with the action agency.

16. Caller

An individual who places a 9-1-1 call in an effort to request assistance of a public safety nature. May also be referred to as an end user.

9-1-1 EMERGENCY SERVICE

B. DEFINITIONS (Continued)

17. Central Office (CO)

A telephone company facility that houses the switching and trunking equipment serving telephones in a defined area.

18. Code Recognition

Enables a Central Office to accept 9-1-1 calls and direct them to a 9-1-1 transport facility.

19. Customer

Governmental unit or other entity authorized to receive and process 9-1-1 calls.

20. Customer Premises Equipment (CPE)

Terminal equipment at the PSAP.

21. Data Base

A collection of information organized in a computer to facilitate rapid search and retrieval. Data Bases include ALI, Master Street Address Guide (MSAG), telephone number/Emergency Service Number (ESN), and subscriber line data.

22. Data Management System (DMS)

The combination of manual procedures and computer programs used to create, store, manipulate, and update data required to provide selective routing and ALI.

23. Dedicated Circuit

A telephone circuit used for one purpose only; e.g. transmission of 9-1-1 calls.

24. Default Routing (DR)

The capability to route a 9-1-1 call to a designated (default) PSAP when the incoming 9-1-1 call cannot be selectively routed due to an ANI failure, unreadable digits or other cause.

25. Dial Tone First

The provision of dial tone to enable a caller to originate and complete 9-1-1 calls from public telephones without inserting a coin or any other device. Also known as coin free dialing.

9-1-1 EMERGENCY SERVICE

B. DEFINITIONS (Continued)

26. Diverse Routing

The practice of routing calls through different circuit paths in an effort to prevent total loss of the 9-1-1 system in the event an individual circuit is disabled.

27. Emergency Service Number (ESN)

A number used in the DMS to designate the public safety agencies responsible for service to the location of each telephone in a 9-1-1 service area, for the purpose of determining call routing. Also see ESZ.

28. Emergency Service Zone (ESZ)

A defined geographical territory consisting of a specific combination of law enforcement, fire, and emergency medical coverage areas. Also see ESN.

29. End Office

A central office which receives originating 9-1-1 calls.

30. Enhanced 9-1-1

A telephone system which includes ANI, ALI, and (optionally) Selective Routing, to facilitate appropriate public safety response.

31. Exchange

A defined area, served by one or more telephone central offices, within which a telephone company furnishes service.

32. Fixed Transfer

The capability of a PSAP attendant to transfer a 9-1-1 call to a specific agency associated with a single button.

33. Forced Disconnect

The capability of a PSAP attendant to disconnect a 9-1-1 call to prevent jamming of the incoming lines.

34. Interconnect

The connection of the serving telephone company's equipment with the equipment of another vendor. Also a generic term used to refer to a non-telephone company vendor.

9-1-1 EMERGENCY SERVICE

B. DEFINITIONS (Continued)

35. Master Street Address Guide

A data base of street names and address ranges within their associated postal communities defining emergency service zones for 9-1-1 purposes.

36. Non-Alternate Routing

The capability of routing 9-1-1 calls by the use of the NXX or trunk group.

37. NXX

The first three digits of a local telephone number that identifies the central office switching location within its area code.

38. P.01 Grade of Service

A measure of emergency telephone service in which no more than one call in 100 attempts will receive a busy signal during the average busiest hour.

39. PSAP Attendant

A person responsible for answering incoming 9-1-1 calls at a PSAP, determining the action to be taken, and executing the PSAP's procedures in the disposition of such calls.

40. Public Safety Answering Point (PSAP)

A facility equipped and staffed to receive 9-1-1 calls. A primary PSAP receives the calls directly. A secondary PSAP receives the 9-1-1 calls that are relayed or transferred from the Primary PSAP.

41. Public Switched Telephone Network (PSTN)

The totality of equipment, lines, and controls assembled to establish communication paths between calling and called parties.

42. Reverse Search

A query of the ALI database initiated at the PSAP to electronically obtain the ALI data associated with a known telephone number for purposes of handling an emergency call when that telephone number is not directly connected to the PSAP. It can also be used for an ANI failure on a telephone line that is connected to the PSAP.

43. Ring Back

The capability permitting a PSAP attendant to cause the telephone on a held circuit to ring. Also known as Re-Ring.

9-1-1 EMERGENCY SERVICE

B. DEFINITIONS (Continued)

44. Selective Transfer

The capability of transferring a 9-1-1 call to the pre-programmed number typically designated as Police, Fire or Emergency Medical, based on the origin of the incoming call and the nature of the response required.

45. Serving Central Office

The central office (CO) from which a PSAP is served. Also see Central Office.

46. Subscriber

A person or business that orders access line service from a telephone company.

47. Subscriber Line Data

The telephone number, service address for telephone line, and supplementary information for development and maintenance of ALI and MSAG.

48. Subscriber Line Data Receipt

The acceptance and processing of Subscriber Line Data from other entities and creation of ALI Records.

9-1-1 EMERGENCY SERVICE

C. CONDITIONS

1. The Company shall not be required to provide 9-1-1 service to less than an entire Central Office serving area.
2. The Company does not answer and/or forward 9-1-1 calls, but furnishes the use of its facilities to enable the 9-1-1 customer's personnel to receive such calls.
3. There will be no charge for originating a 9-1-1 call.
4. The calling party forfeits any privacy rights afforded by a non-published or non-listed service when calling 9-1-1.
5. If a 9-1-1 call comes via Inter-exchange Carrier or a non local Exchange Company (LEC) such as a Company Radio Based IMTS cellular provider, alternative operator provider or shared service provider, the completeness and accuracy of the ANI and ALI information forwarded cannot be assured.
6. Services offered under this tariff are not subject to voluntary suspension by either party.
7. A Companies 9-1-1 network related service is limited to the transport of a 9-1-1 call from a caller (end user) to a public safety answering point (PSAP).
8. The Company will provide one type of 9-1-1 service per Central Office at the same time, either Basic or Enhanced, but not both.
9. 9-1-1 Service furnished to the PSAPs' is restricted to one-way incoming service. Outgoing calls are allowed on a transfer basis using alternate routing.
10. When ANI is not available, a 9-1-1 call will be default routed to a customer designated PSAP.
11. Rates charged for 9-1-1 Service include normal public switch dedicated network monitoring of facilities to discover errors, defects and malfunctions in the network, but do not include any additional monitoring. If available, the LEC may provide additional inspection and monitoring of facilities for an additional charge upon customer request.
12. Options for diversity will be reviewed at the time of system design, and also at the annual anniversary of system turn up. The actual level of diversity will be a joint decision between the LEC and the customer. Additional charges may apply under Special Construction or Individual Case Basis (ICB).

9-1-1 EMERGENCY SERVICE

C. CONDITIONS (Continued)

13. The company may begin MSAG preparation upon application from the customer with assurance that: 1) 90% of the access lines associated with the proposed Enhanced 9-1-1 system have standard service addressing (i.e., house numbers, street names, and postal communities), 2) a plan to resolve the remaining 10% has been determined.
14. The LEC will build and maintain Master Street Address Guide file in concert with customer utilizing standard service addresses (i.e. house numbers, street names, and postal communities).
15. The rates and charges for 9-1-1 Service elements are based upon utilizing standard service addresses (i.e. house numbers, street names, and postal communities) in populating the DMS (Data Management System). Addressing not in this format will be negotiated with the LECs.
16. Routine MSAG changes will be made within two business days of receipt. Special large changes and annexations may require more than two business days. Charges for customer-initiated changes and rearrangements affecting the subscriber's service address and ALI database records (e.g., street name and number changes, emergency services zone and name change, jurisdictional boundary changes and rearrangements, etc..) other than those processed in normal daily updates, will be based upon the actual cost for such changes and rearrangements. In such cases a valid comparative listing of changes must be supplied by the customer providing direct and individual references to existing designations.
17. The LEC will provide a range of Emergency Service Numbers (ESN) that would be available for assignment by the customer.
18. The LEC that maintains the MSAG file will provide an updated file to the customer and other LECs quarterly.
19. The maintenance of the ALI database, as well as the 9-1-1 call routing, for those telephone accounts that work in location outside of their normal central office serving territory will require special procedures. Telephone lines terminated in locations outside of their central office territory may not provide normal 9-1-1 routing or ALI records. The Company will determine how this will be handled and advise the customer.
20. The 9-1-1 customer will process all calls 24 hours per day, 7 days per week, 52 weeks per year, that come in from the Central Office whether or not it is outside the answering 9-1-1 customer's (9-1-1 providers) jurisdiction.

9-1-1 EMERGENCY SERVICE

C. CONDITIONS (Continued)

21. The 9-1-1 service is not a replacement for a telephone number of the PSAP. The PSAP will have at least one 7-digit unlisted, and one listed number available 24 hours a day for a total of two 7-digit numbers.
22. Customer will make application for 9-1-1 service in writing. The customer or agent for the customer must provide satisfactory proof of appointment. 9-1-1 jurisdictional disputes and resolutions are between the parties and not the Company.
23. A public safety answering point shall be allowed to reverse search the automatic location identification (ALI) database when a 9-1-1 emergency call has been placed and the connection is lost. Reverse search shall not be used for criminal or legal investigations or other non-emergency purposes.
24. All 9-1-1 customers must purchase 9-1-1 service elements contained within the tariff sufficient to maintain P.01 grade of service. A minimum of two circuits is required between each central office and the serving central office and/or the end office and the 9-1-1 control office. This requirement may be waived when an end office is a remotely controlled switch.
25. Prior to dispatch the 9-1-1 PSAP attendant dispatcher will attempt to obtain the location of the incident from the caller. The address information maintained by the LEC may not be the actual location of the caller's need.
26. CPE must be compatible with the service and interface standards of the Company. Upon request the Company will make available standards for interface with CPE.
27. The CPE must be compatible with the service furnished by the LEC.
28. The Company or customer shall notify the other in the event the system is not functioning properly.
29. Company obligations for 9-1-1 service may be further defined with each customer. Provisioning of 9-1-1 service will conform to state and federal rules & regulations.
30. The following features are examples of 911 Features the Company offers:
 - Called Party Hold
 - Forced Disconnect
 - Ring Back
 - Switch Hook Status
 - Ideal Tone
31. 9-1-1 Service Line charge applies only when the customer (PSAP Center) is located within the Companies serving area. A Service Line must be ordered per Central Office within an exchange. The Transport and Transport Termination charge will only apply when the PSAP is not in the serving exchange.

9-1-1 EMERGENCY SERVICE

D. LIABILITY

1. The Company and its employees, directors, officers or agents in providing emergency communications systems or services including data base information to emergency communication system personnel shall not be liable for civil damages caused by an act or omission of the company, its employees, directors, officers or agents in the:
 - a. Good-faith release of information not in the public record, including unpublished or unlisted subscriber information to emergency service providers responding to calls placed to a 911 or enhanced 911 emergency service, or
 - b. Design, development, installation, maintenance, or provision of consolidated 9-1-1 or enhanced 9-1-1 emergency communication systems or services other than an act or omission constituting gross negligence or wanton or willful misconduct.
2. The Company's liability for civil damages to the customer or any person for interruption or failure of 9-1-1 service shall be limited by the terms set forth in this section and in any sections of other tariffs which apply to the provision of 9-1-1 service by the Company. This 9-1-1 service is offered solely to assist the customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this service to the customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the customer, except as caused by the Company's gross negligence or willful or wanton misconduct.
3. The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, installation, maintenance or provision of 9-1-1 service other than an act or omission constituting gross negligence or wanton or willful misconduct. However, except for gross negligence and/or wanton or willful misconduct, the Company's liability to any person, corporation, or other entity for any loss or damage shall not exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption to service or facilities continues, after notice by the customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.

9-1-1 EMERGENCY SERVICE

D. LIABILITY (Continued)

4. The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 service when there is a failure of or interruption in 9-1-1 service due to the attachment of any equipment by a customer to Company facilities. The customer may with the prior written consent of the Company, which consent shall not be unreasonably withheld, attach features, devices, or equipment of other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 9-1-1 system ordered by the customer, Company facilities, or otherwise affect its telephone operations.
5. The Company shall have no liability whatsoever to any person arising from its provision of, or failure to provide, 9-1-1 Service to any subscriber to a non-regulated telephone service (e.g., shared tenant service). It is the obligation of the customer to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all 9-1-1 telephone calls that originate from telephones within the customer's service area. The Company shall have no responsibility for the accuracy of the ANI or ALI information for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the customer's service area, or for calls originating from mobile/cellular telephones.
6. The Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused by the negligence or willful act of any person other than the Company, or arising from the use of customer provided facilities or equipment.
7. 9-1-1 service is provided solely for the benefit of the 9-1-1 customer operating the Public Safety Answering Point (PSAP). The provision of 9-1-1 service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any person or legal entity other than the 9-1-1 customer. The Company's tort liabilities, if any, to third parties should be limited to instances in which the Company's conduct constitutes gross negligence or willful or wanton misconduct.

9-1-1 EMERGENCY SERVICE

E. RATES

1. Matrix

<u>Rate Element</u>	<u>Rate Per Month</u>	<u>Nonrecurring Charge</u>
a. Code Recognition (Per C.O.)	\$ 8.57	ICB
b. Features	ICB	ICB
c. ANI (Per Trunk)	N/A	N/A
d. 9-1-1 Service Line	17.65	\$29.50
e. 9-1-1 Transport (Per Trunk Mile)	N/A	N/A
f. 9-1-1 Transport Termination (Per Trunk)	N/A	N/A
g. ALI (Per System)	N/A	N/A
h. Subscriber Line Data (Per 1,000 Lines)	N/A	N/A
i. Subscriber Line Data Receipt (Per 1,000 Lines)	N/A	N/A
j. ALI Storage/Retrieval (Per 1,000 Lines)	N/A	N/A
k. Alternate Routing	N/A	N/A
i. Per Trunk	N/A	N/A
ii. Per Trunk Mile	N/A	N/A

ICB = Individual Case Basis
N/A = Not Applicable

MAPS OF EXCHANGE AREAS - INDEX

All references contained within WN U-1 and WN U-2 to "Telephone Utilities of Washington"; "Pacific Telecom Inc. and subsidiaries"; "Telephone Utilities of WA PTI Communications"; and "PTI Communications", hereby refer to and are replaced by "CenturyTel of Washington, Inc."

<u>Exchange</u>	<u>Tariff No.</u>	<u>Sheet No.</u>	<u>Revision No.</u>
Ames Lake	WN U-1	M33	Original
Arletta (see Gig Harbor)	WN U-2	M 3	Second Revised
Basin City (see Connell)	WN U-2	M 6	Third Revised
Blakely (see San Juan)	WN U-2	M38.1	Original
Carnation	WN U-2	M34	Second Revised
Cheney	WN U-1	M23	Fourth Revised
Chewelah (includes former exchange of Hunters)	WN U-2	M30	Fourth Revised
Chinook (see Long Beach)	WN U-2	M 2	Third Revised
Clearwater	WN U-1	M36	Original
Connell (includes former exchanges of Basin City, Mesa & Kahlotus)	WN U-2	M 6	Third Revised
Creston	WN U-1	M28	First Revised
Davenport	WN U-1	M27	First Revised
East Sound (see San Juan)	WN U-2	M38.1	Original
Elma	WN U-1	M17	First Revised
Eltopia (see Mathews Corner)	WN U-1	M10	Second Revised
Fall City	WN U-2	M32	Second Revised
Forks	WN U-2	M37	Second Revised
Fox Island (see Gig Harbor)	WN U-2	M 3	Second Revised
Friday Harbor (see San Juan)	WN U-2	M38.1	Original
Gig Harbor (includes former exchanges of Arletta, Fox Island & Lakebay)	WN U-2	M 3	Second Revised
Glenoma	WN U-1	M 4	Second Revised
Kahlotus (see Connell)	WN U-2	M 6	Third Revised
Kettle Falls	WN U-1	M31	Fifth Revised
Kingston	WN U-2	M19	Second Revised
Lakebay (see Gig Harbor)	WN U-2	M 3	Second Revised
Long Beach (includes former exchanges of Chinook & Ocean Park)	WN U-2	M 2	Third Revised
Lopez (see San Juan)	WN U-2	M38.1	Original
Mathews Corner (includes former exchange of Eltopia)	WN U-2	M10	Second Revised
McCleary	WN U-1	M16	Original
Medical Lake	WN U-1	M26	First Revised
Mesa (see Connell)	WN U-2	M 6	Third Revised
Mineral	WN U-1	M 4	Second Revised
Montesano	WN U-1	M18	Original
Morton	WN U-1	M 4	Second Revised
North Bend	WN U-2	M29	Third Revised
Ocean Park (see Long Beach)	WN U-2	M 2	Third Revised
Orting	WN U-1	M 5	First Revised
Packwood	WN U-2	M13	Second Revised
Puget Island (also includes Cathlamet for reference)	WN U-1	M14	First Revised

MAPS OF EXCHANGE AREAS - INDEX

All references herein to "Telephone Utilities of Washington"; "Pacific Telecom Inc. and subsidiaries"; "Telephone Utilities of WA PTI Communications"; and "PTI Communications", hereby refer to and are replaced by "CenturyTel of Washington, Inc." (Continued)

<u>Exchange</u>	<u>Tariff No.</u>	<u>Sheet No.</u>	<u>Revision No.</u>
Randle	WN U-1	M 4	Second Revised
Reardan	WN U-1	M25	Original
Reserved For Future Use	WN U-2	M38	First Revised
Reserved For Future Use	WN U-2	M39	First Revised
Reserved For Future Use	WN U-2	M40	First Revised
Reserved For Future Use	WN U-2	M41	Second Revised
Reserved For Future Use	WN U-2	M42	First Revised
San Juan (includes former exchanges of Blakely, East Sound, Friday Harbor & Lopez)	WN U-2	M38.1	Original
Snoqualmie Pass	WN U-2	M35	Second Revised
South Prairie	WN U-1	M 5	First Revised
Spangle	WN U-1	M24	First Revised
Twisp (includes former exchange of Winthrop)	WN U-1	M20	Second Revised
Vashon	WN U-1	M22	First Revised
Washtucna	WN U-1	M12	Original
Winthrop (see Twisp)	WN U-1	M20	Second Revised