

October 8, 2009

Audience: CLEC, Reseller, ISP, IXC, Wireless

Re: Verizon Data Center Connectivity Changes / Action Required

Verizon plans to realign its data centers in the second quarter of 2010. If you interconnect with the Verizon Fort Wayne, Indiana data center, or if you do business with Verizon in Arizona, California, Idaho, Illinois, Indiana, Michigan, Nevada, North Carolina, Ohio, Oregon, South Carolina, Washington, or Wisconsin, you may need to change your connections with Verizon through which you conduct electronic data transactions with Verizon (for instance, to access Operations Support Systems functions, such as submitting orders for service and repair requests).

We would like to meet with you to develop a coordinated schedule of any Verizon data connectivity-related changes that may be required. Some data connections between Verizon and other companies currently are provided by 56KB, T1 or DS3 circuits. Other data connections are made by means of a VPN arrangement (Virtual Private Network-encrypted IPSEC interconnect tunnel). Verizon's preferred data connection is through a VPN arrangement.

Rearrangements, if necessary, must be completed by April 1, 2010. You will be responsible for paying any Verizon charges that apply to these data connection changes, as well as for any other charges or costs you may incur in relation to the data connection changes and your data connection arrangements with Verizon.

At this time, we would like to meet with you to develop a coordinated schedule of any data connectivity related changes that are required. Please contact connectivity.management.team@verizon.com at your earliest convenience to set up a meeting.

In general, the timelines to complete data connectivity changes are:

- Dedicated Circuit: It typically takes from 30 to 90 days to establish a dedicated circuit.
- VPN (preferred method): It usually takes about two (2) weeks to build the VPN tunnel configuration and complete the firewall policy.

If you have any questions about this process, please feel free to contact your Verizon Partner Solutions account manager.