

ATTACHMENT 11

DEFINITIONS

“**AAA**” means the American Arbitration Association.

"**Act**" means the Telecommunications Act of 1996.

"**Advanced Intelligent Network (AIN)**" is a network functionality that permits specific conditions to be programmed into a switch which, when met, directs the switch to suspend call processing and to receive special instructions for further call handling instructions in order to enable carriers to offer advanced features and services.

“**Affiliate**” means, with respect to any Party, a corporation or other entity directly or indirectly controlled by, controlling or under common control with such Party. “Control” means the power to direct the management and policies of the entity whether through the ownership of voting securities by agreement, or otherwise.

“**Agreement**” has the meaning set forth in the preamble.

“**AIN Services**” has the meaning set forth in Section 27.1 of the Agreement.

"**AMA**" means the Automated Message Accounting structure inherent in switch technology that initially records telecommunication message information. AMA format is contained in the Automated Message Accounting document, published by Bellcore as GR-1100-CORE which defines the industry standard for message recording.

"**Applicable Law**" shall mean all laws, statutes, common law, regulations, ordinances, codes, rules, guidelines, orders, permits and approvals of any Governmental Authority, including without limitation those relating to the environment, health and safety, which apply or relate to Work Locations or the subject matter of this Agreement.

“**Arbitrator**” has the meaning set forth in Section 6.1 of Attachment 1.

"**As Defined in the Act**" or "**As Described in the Act**" means as specifically defined or as described, respectively, in the Act as from time to time interpreted in the duly authorized rules and regulations of the FCC or the Commission.

"**AT&T**" has the meaning set forth in the preamble.

"**AT&T Customer**" means any business or residential customer for AT&T

Telecommunication services.

"Attachment" is any placement of one Party's equipment or facilities in or on another Party's Poles, Ducts, Conduits, or Rights of Way.

"Attachment Request" is a request for attachment made pursuant to Section 3.4 of Attachment 3.

"Automatic Location Identification/Data Management System (ALI/DMS)" means the emergency services (E911/911) database containing customer location information (including name, address, telephone number, and sometimes special information from the local service provider) used to determine to which Public Safety Answering Point ("PSAP") to route the call.

"Automatic Route Selection (ARS)" is a service feature that provides for automatic selection of the least expensive or most appropriate transmission facility for each call based on criteria programmed into the system.

"Bill" means bill submitted by one Party to the other Party for Charges.

"Business Day" has the meaning set forth in Section 23.8 of the Agreement.

"BLV/BLI (Busy Line Verify/Busy Line Interrupt) Traffic" or "BLV/BLI Call" means an operator call in which the end user inquires as to the busy status of, or requests an interruption of, a call on an Exchange Service.

"CABS" means the Carrier Access Billing System which is contained in a document prepared under the direction of the Billing Committee of the OBF. The Carrier Access Billing System document is published by Bellcore in Volumes 1, 1A, 2, 3, 3A, 4 and 5 as Special Reports SR-OPT-001868, SR-OPT-001869, SR-OPT-001871, SR-OPT-001872, SR-OPT-001873, SR-OPT-001874, and SR-OPT-001875, respectively, and contains the recommended guidelines for the billing of access and other connectivity services.

"Central Office Switch" means a switch used to provide Telecommunications Services including (i) "End Office Switches" which are Class 5 switches from which end user Exchange Services are directly connected and offered, and (ii) "Tandem Office Switches" which are Class 4 switches which are used to connect and switch trunk circuits between and among central office switches. Central office switches may be employed as combination end office/tandem office switches (combination Class 5/Class 4).

"CENTRANET" means a Telecommunications Service that uses central office

switching equipment for call routing to handle direct dialing of calls, and to provide many private branch exchange-like features.

“Charge” means an amount charged by one Party to the other Party for services rendered or products purchased hereunder.

“Claim” has the meaning set forth in Section 10.4 of the Agreement.

“CLASS (Custom Local Area Signaling Service) and LASS (Local Area Signaling Service)” means a grouping of optional enhancements to basic local exchange service that offers special call handling features to residential and single-line business customers (e.g., call waiting, call forwarding and automatic redial).

“CLEC” means competitive local exchange carrier.

“CLLI codes” means Common Language Location Identifier Codes.

“Collocation” has the meaning set forth in Section 2.1 of Attachment 3.

“Combinations” has the meaning set forth in Section 1 of the Agreement

“Commission” means the Utilities and Transportation Commission of the State of Washington.

“Common Transport” has the meaning set forth in Section 7.1 of Attachment 2.

“Complaint” and **“Complaining Party”** have the respective meanings set forth in Section 2(b) of Appendix I to Attachment 1.

“Conduit” means a tube or protected through that may be used to house communication or electrical cables. Conduit may be underground or above ground (for example, inside buildings) and may contain one or more inner ducts.

“Confidential Information” has the meaning set forth in Section 17.1 of the Agreement.

“Contract Year” means a twelve (12) month period during the term of the contract commencing on the Effective Date and each anniversary thereof.

“Customer Usage Data” means the local Telecommunications Services usage data of an AT&T Customer, measured in minutes, sub-minute increments, message units, or otherwise, that is recorded by GTE and forwarded to AT&T.

“DA Listing Information” has the meaning set forth in Section 20.1 of the Agreement.

“Damages” has the meaning set forth in Section 10.4.1 of the Agreement.

“Dedicated Transport” has the meaning set forth in Section 8.1 of Attachment 2.

“Directory Listings” has the meaning set forth in Sections 19.1 and 19.2 of the Agreement.

“Directory Assistance Service” has the meaning set forth in Section 6.1 of Attachment 2.

“Discloser” means that Party to this Agreement which has disclosed Confidential Information to the other Party.

“Disputes” mean all disputes, claims or disagreements arising under or related to this Agreement or the breach thereof.

“Duct” has the meaning set forth in Section 3.1.3 of Attachment 3 of the Agreement.

“Effective Date” has the meaning set forth in Section 2 of the Agreement.

“EMR” means the Exchange Message Record System used among LECs for exchanging telecommunications message information for billable, non-billable, sample, settlement and study data. EMR format is contained in BR-010-200-010 CRIS Exchange Message Record, published by Bellcore which defines the industry standard for exchange message records.

“Environmental Hazard” means any substance the presence, use, transport, abandonment or disposal of which (i) requires investigation, remediation, compensation, fine or penalty under any Applicable Law (including, without limitation, the Comprehensive Environmental Response Compensation and Liability Act, Superfund Amendment and Reauthorization Act, Resource Conservation Recovery Act, the Occupational Safety and Health Act and provisions with similar purposes in applicable foreign, state and local jurisdictions) or (ii) poses risks to human health, safety or the environment (including, without limitation, indoor, outdoor or orbital space environments) and is regulated under any Applicable Law.

“Enhanced White Pages” means optional features available for White Pages Directory listings (e.g., bold, all capitals, additional line of text, indented).

"Enhanced Yellow Pages" means optional features available for Yellow Pages Directory listings (e.g., red type, bold, all capitals, additional line of text, indented).

"Exchange Service" refers to all basic access line services, or any other services offered to end users which provide end users with a telephonic connection to, and a unique telephone number address on, the public switched telecommunications network ("PSTN"), and which enable such end users to place or receive calls to all other stations on the PSTN.

"Excluded Environmental Liabilities" has the meaning set forth in Section 8.1 of the Agreement.

"E911 Service" is a method of routing 911 calls to a PSAP that uses customer location data in the ALI/DMS to determine the PSAP to which a call should be routed.

"Facility" and **"Facilities"** has the meaning set forth in Section 3.1.4 of Attachment 3 of the Agreement.

"FCC" means the Federal Communications Commission.

"Governmental Authority" means any federal, state, local, foreign or international court, government, department, commission, board, bureau, agency, official, or other regulatory, administrative, legislative or judicial authority with jurisdiction over GTE or AT&T.

"Grooming Plan" has the meaning set forth in Section 41.1 of the Agreement.

"GTE" has the meaning set forth in the preface of this Agreement.

"GTE Customer" means any business or residential customer for GTE Telecommunication services.

"Impairment in Service", **"Impaired Party"** and **"Impairing Party"** shall have the respective meanings set forth in Section 4 of Attachment 9.

"Inner Duct" has the meaning set forth in Section 3.1.5 of Attachment 3 of the Agreement.

"Intellectual Property" means copyrights, patents, trademarks, trade secrets, mask works and all other intellectual property rights.

"**Intellectual Property Right**" has the meaning set forth in Section 10.4 of the Agreement.

"**Inter-Company Review Board**" means an inter-company review board established pursuant to Section 3.1 of Attachment 1.

"**Interconnection Services**" has the meaning set forth in Section 1 of the Agreement.

"**Interim Number Portability (INP)**" means the delivery of LNP capabilities, from a customer standpoint in terms of call completion, with as little impairment of functioning, quality, reliability, and convenience as possible and from a carrier standpoint in terms of compensation, through the use of existing and available call routing, forwarding, and addressing capabilities.

"**LATA**" means local access transport area.

"**Line Information Data Base(s) (LIDB)**" has the meaning set forth in Section 11.3.1 of Attachment 2 of the Agreement.

"**LEC**" means local exchange carrier.

"**LOA**" has the meaning set forth in Section 25.1.1 of the Agreement.

"**Local Number Portability (LNP)**" means the ability of users of telecommunications services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability, or convenience when switching from one telecommunications carrier to another.

"**Local Services**" has the meaning set forth in Section 24 of the Agreement.

"**Local Service Bill**" means a Bill for Local Service Charges.

"**Local Service Charges**" has the meaning set forth in Section 2.1 of Appendix A to Attachment 6 of the Agreement.

"**Local Traffic**" for purposes of interconnection and mutual compensation under this Agreement means traffic: (i) that originates and terminates in the same GTE exchange area; or (ii) originates and terminates in different GTE exchange areas that share a common mandatory local calling area such as mandatory Extended Area Service (EAS). Local Traffic does not include optional EAS which are those arrangements where the originating end user has a choice between rate plans,

one rate plan which does include the identified route and one rate plan which does not include the identified route within the end user's flat-rate calling area.

“**Loop**” and “**Loop Combination**” have the respective meanings set forth in Section 3 of Attachment 2 of the Agreement.

“**Loop Concentrator/Multiplexer**” has the meaning set forth in Section 3.3.1 of Attachment 2 of the Agreement.

“**Loop Distribution Media**” has the meaning set forth in Section 3.2.1 of Attachment 2 of the Agreement.

“**Loop Feeder**” has the meaning set forth in Section 3.4.1 of Attachment 2 of the Agreement.

“**LSR**” means the Local Services request form and processes for ordering services for an end user customer which are approved by the OBF and may be modified by mutual agreement of the Parties.

“**Manhole**” has the meaning set forth in Section 3.1.7 of Attachment 3 of the Agreement.

“**MECAB**” means the Multiple Exchange Carrier Access Billing (MECAB) document prepared under the direction of the Billing Committee of the OBF which functions under the auspices of the Carrier Liaison Committee of the Alliance for Telecommunications Industry Solutions. The MECAB document, published by Bellcore as Special Report SR-BDS-000983, contains the recommended guidelines for the billing of access and other connectivity services provided by two or more LECs (including LECs and CLECs), or by one LEC or CLEC in two or more states within a single LATA.

“**MECOD**” means the Multiple Exchange Carriers Ordering and Design (MECOD) Guidelines for Access Services- Industry Support Interface, a document developed under the auspices of the Billing Committee of the OBF which functions under the auspices of the Carrier Liaison Committee of the Alliance for Telecommunications Industry Solutions. The MECOD document, published by Bellcore as Special Report SR STS-002643, establishes recommended guidelines for processing orders for access and other connectivity services which is to be provided by two or more LECs (including a LEC and a CLEC), or by one LEC or CLEC in two or more states within a single LATA.

“**Network Element**” or “**Element**” means a facility or equipment used in the provision of a Telecommunications Service. Network Element includes features, functions, and capabilities that are provided by means of such facility or

equipment, including subscriber numbers, databases, signaling systems, and information sufficient for billing and collection or used in the transmission, routing, or other provision of a telecommunications service.

"Network Interface Device" or **"NID"** has the meaning set forth in Section 2.1 of Attachment 2 of the Agreement.

"New Services Request" means a request from AT&T to GTE to obtain facilities, features, capabilities, functionality or services that are not already available under this Agreement.

"North American Numbering Plan" or "NANP" means the numbering plan used in the United States that also serves Canada, Bermuda, Puerto Rico and certain Caribbean Islands. The NANP format is a 10 digit number that consists of a 3 digit NPA code (commonly referred to as the area code), followed by a 3 digit NXX code and a 4 digit line number.

"NXX" means the three digit code which appears as the first three digits of a seven digit telephone number.

"911 Service" means a universal telephone number which gives the public direct access to the PSAP. Basic 911 service collects 911 calls from one or more local exchange switches that serve a geographic area. The calls are then sent to the correct authority designated to receive such calls.

"OBF" means the Ordering and Billing Forum (OBF), which functions under the auspices of the Carrier Liaison Committee (CLC) of the Alliance for Telecommunications Industry Solutions (ATIS).

"Operator Service" has the meaning set forth in Section 5.1.1 of Attachment 2 of the Agreement.

"OSS" means operations support systems.

"Parties" means AT&T and GTE.

"Permanent Number Portability (PNP)" means the use of the Location Routing Number (LRN) database solution to provide fully transparent LNP for all customers and all providers without limitation.

"Pole Attachment" means the connection of a facility to a utility pole. Some examples of facilities are mechanical hardware, grounding and transmission cable, and equipment boxes.

"Public Safety Answering Point" or "PSAP" means an answering location for 9 1 1 calls originating in a given area. A PSAP may be designed as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only, and generally serve as a centralized answering location for a particular type of emergency call. PSAP's are staffed by employees of Service Agencies such as police, fire or emergency medical agencies or by employees of a common bureau serving a group of such entities.

"Quality Standards" are referenced in Section 11.3, Sections 9 and 9.4.1 of Attachment 5, and Attachment 12 of the Agreement.

"Real Time" means interactive system-to-system communications and response (of the type described in Section 29.1.2 and Attachment 13) in the actual time in which an event takes place, with the reporting on or recording of the event practically simultaneous (given or assuming network and systems' capabilities) with the occurrence of the event.

"Recipient" means that party to this Agreement to which Confidential Information has been disclosed by the other party.

"Recorded Usage Data" has the meaning set forth in Attachment 7 of the Agreement.

"Remote Call Forwarding" or ("RCF") has the meaning set forth in Section 2.2 of Attachment 8 of the Agreement.

"Release" means any release, spill, emission, leaking, pumping, injection, deposit, disposal, discharge, dispersal, leaching, or migration, including without limitation, the movement of Environmental Hazards through or in the air, soil, surface water or groundwater, or any action or omission that causes Environmental Hazards to spread or become more toxic or more expensive to investigate or remediate.

"Right of Way (ROW)" has the meaning set forth in Section 3.1.9 of Attachment 3 of the Agreement.

"SECAB" means the Small Exchange Carrier Access Billing document prepared by the Billing Committee of the OBF. The Small Exchange Carrier Access Billing document, published by Bellcore as Special Report SR OPT - 001856, contains the recommended guidelines for the billing of access and other connectivity services.

"Served Premises" means collectively, all of the locations selected by AT&T for

or to which AT&T orders Network Elements, Ancillary Functions or Combinations.

“Signaling Link Transport” has the meaning set forth in Section 9.1 of Attachment 2 of the Agreement.

“Signaling Transfer Points” has the meaning set forth in Section 10.1 of Attachment 2 of the Agreement.

“State” has the meaning set forth in the preamble.

“Structure” has the meaning set forth in Section 3.1.4.1 of Attachment 3 of the Agreement.

“Tandem Switching” has the meaning set forth in Section 12.1 of Attachment 2 of the Agreement.

Telecommunications Service has the meaning set forth in Section 3 of the Act.

“Telephone Relay Service” has the meaning set forth in Section 26.6 of the Agreement.

“TSLRIC” has the meaning set forth in Section 2 of Attachment 14 of the Agreement.

“Thousands Block of Numbers” shall mean 1000 or more consecutive numbers beginning and ending on a digit boundary, e.g., 949-1000 to 949-1999.

“Transit Service” has the meaning set forth in Section 37.5.2 of the Agreement.

“Unbundled Network Element Bill” means a Bill for Unbundled Network Element Charges.

“Unbundled Network Element Charges” has the meaning set forth in Section 2.1 of Appendix B to Attachment 6 of the Agreement.

“Voluntary Federal Customer Financial Assistance Programs” are Telecommunications Services provided to low-income subscribers, pursuant to requirements established by the appropriate state regulatory body.

“Waste” means all hazardous and non-hazardous substances and materials which are intended to be discarded, scrapped, or recycled, associated with activities AT&T or GTE or their respective contractors or agents perform at Work

Locations. It shall be presumed that all substances or materials associated with such activities, that are not in use or incorporated into structures (including without limitation damaged components or tools, leftovers, containers, garbage, scrap, residues or byproducts), except for substances and materials that AT&T, GTE or their respective contractors or agents intend to use in their original form in connection with similar activities, are Waste. "Waste" shall not include substances, materials or components incorporated into structures (such as cable routes) even after such components or structure are no longer in current use.

"Wire Center" means a building or space within a building that serves as an aggregation point on a LEC's network, where transmission facilities and circuits are connected or switched.

"Work Locations" means all buildings, equipment, structures, and other items located on a single site or contiguous or adjacent sites owned or operated by the same person or persons for the purpose of providing Telecommunications Services in connection with this Agreement.