

**BEFORE THE WASHINGTON
UTILITIES & TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

THE CENTRUYLINK COMPANIES - QWEST CORPORATION; CENTURYTEL OF
WASHINGTON; CENTURYTEL OF INTERISLAND; CENTURYTEL OF
COWICHE; AND UNITED TELEPHONE COMPANY OF THE NORTHWEST

Respondent.

DOCKET UT-240029

**STEPHANIE K. CHASE
ON BEHALF OF THE
WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL
PUBLIC COUNSEL UNIT**

EXHIBIT SKC-4

Excel spreadsheet tabulating the numbers of complaints from Exhibit SKC-2.

April 3, 2024

Column1	Number of complaints	Number of complainants over age 59	Percentage of complainants over age 59	Number of complainants in rural counties	Percentage of complainants in rural counties	Number of complainants rural counties over age 59	Percentage of complainants in rural counties over age 59
2018	302	116	38%	54	18%	24	44%
2019	256	101	39%	56	21%	22	39%
2020	288	128	44%	51	18%	28	55%
2021	215	91	42%	47	22%	25	53%
2022	212	113	53%	59	27%	34	57%
2023	445	159	36%	62	14%	36	58%
Total	1718	708	41%	329	19%	169	51%

Washington County Populations 2020 Census

County Name Population WA DOH Rural/Urban Classification

Adams	20,613	Rural
Asotin	22,285	Rural
Benton	206,873	Urban
Chelan	79,074	Rural
Clallam	77,155	Rural
Clark	503,311	Urban
Columbia	3,952	Rural
Cowlitz	110,730	Rural
Douglas	42,938	Rural
Ferry	7,178	Rural
Franklin	96,749	Rural
Garfield	2,286	Rural
Grant	99,123	Rural
Grays Harbor	75,636	Rural
Island	86,857	Rural
Jefferson	32,977	Rural
King	2,269,675	Urban
Kitsap	275,611	Urban
Kittitas	44,337	Rural
Klickitat	22,735	Rural
Lewis	82,149	Rural
Lincoln	10,876	Rural
Mason	65,726	Rural
Okanogan	42,104	Rural
Pacific	23,365	Rural
Pend Oreille	13,401	Rural
Pierce	921,130	Urban
San Juan	17,788	Rural
Skagit	129,523	Rural
Skamania	12,036	Rural
Snohomish	827,957	Urban
Spokane	539,339	Urban
Stevens	46,445	Rural
Thurston	294,793	Urban
Wahkiakum	4,422	Rural
Walla Walla	62,584	Rural
Whatcom	226,847	Urban
Whitman	47,973	Rural
Yakima	256,728	Rural

Total population 7,705,281

Total urban 6,065,536 79%

Total rural 1,639,745 21%

Age group	2020 Total				
0-4	437,142				
5-9	473,005				
10-14	488,337				
15-19	475,428				
20-24	494,135				
25-29	555,317				
30-34	579,568				
35-39	561,695				
40-44	495,462				
45-49	463,942				
50-54	464,438				
55-59	486,948				
60-64	478,618				
65-69	425,453				
70-74	340,300				
75-79	221,272				
80-84	134,275				
85 +	130,975				
Total	7,706,310	Total over 60	1,730,893	Percentage 60+	22%

OFM Census data by age