

**PUGET SOUND ENERGY
Electric Tariff G**

SCHEDULE 80

GENERAL RULES AND PROVISIONS (Continued)

17. **DISCONTINUANCE OF SERVICE:** (Continued) Prior to implementing changes to its credit and collections practices as allowed in Order 32 in Docket UE-220066, the Company shall conduct targeted outreach in the form of telephone or written (email) communication provided to any current Customer who has a current arrearage balance above \$250 and is currently more than ninety (90) days overdue. Such targeted outreach shall include the Customer's past-due balance as of the date of the outreach and shall inform the Customer of all bill assistance options available to them, and shall identify Community Action Agencies in the Customer's area.

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(K) Transferred to Sheet No. 80-R.2

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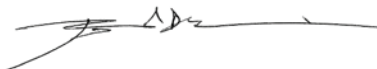
Effective: June 5, 2024

Advice No.: 2024-22

By Authority of Order 32 of the Washington Utilities and Transportation Commission in Dockets UE-220066 & UG-220067

Issued By Puget Sound Energy

By:



Birud D. Jhaveri

Title: Director, Regulatory Affairs

**PUGET SOUND ENERGY
Electric Tariff G**

**SCHEDULE 80
GENERAL RULES AND PROVISIONS (Continued)**

18. **CONNECTION AND RECONNECTION CHARGES:** (Continued) The Company shall collect a charge for a visit by a Company representative to the Customer’s service address for the purpose of reconnection of service whenever (1) service has been discontinued for failure of a Customer to comply with these Rules or the Washington Administrative Code, or (2) service has been discontinued for one year or less due to vacancy or any other reason (including seasonal service), and the former Customer or a former tenant (who was a tenant at the time of disconnection) requests reconnection. The Company shall collect a charge for a visit by a Company representative to the Customer’s service address for the purpose of connection of service whenever service is connected at the request of a Customer that is new to the location. The connection or reconnection charge does not apply to connection of new Service Lines constructed under the provisions of Schedule 85. If satisfactory arrangements for payment of all proper charges are made with the Company during normal service hours (7:30 a.m. through 6:30 p.m. Monday through Friday, except holidays), the charge for connection shall be \$24.00 and for reconnection shall be \$37.00. If such payment arrangements are made with the Company other than during normal service hours and the Company agrees that service will be connected or reconnected other than during normal service hours due to Customer request, the charge shall be \$61.00 for connection and \$74.00 for reconnection, except if service is to be connected or reconnected during normal service hours, the charge for connection shall be \$24.00 and for reconnection will be \$37.00. In addition, if such arrangements for payment are made between the hours of 6:30 p.m. and 7:30 a.m. (the following day), the connection or reconnection shall be completed during normal service hours except where the Company determines that conditions warrant otherwise. If such payment arrangements include an employee picking up payment at the Customer’s premise, such payment shall be in the form of a check or money order unless the Company determines that conditions warrant otherwise. Conditions that warrant Company review include medical emergencies and a Customer disconnected in error. The amounts charged for connection or reconnection shall also apply to non-safety-related service calls for the Customer’s convenience such as (1) when the Customer does not provide access, or (2) fails to cancel a service call, or (3) when the Customer’s equipment beyond the Point of Delivery is the cause of the service call.

COVID-19 Pandemic Exception: The Company shall suspend its collection of the reconnection charge until 30 days after the Commission issues its Order Adopting Rules or otherwise determines these charges in Docket U-210800.

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