

**BEFORE THE WASHINGTON
UTILITIES & TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC,

Respondent.

DOCKET UT-181051

BRIAN ROSEN

**ON BEHALF OF THE
WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL
PUBLIC COUNSEL UNIT**

Exhibit BR-29C

Comtech Confidential Response to Public Counsel Data Request No. 9
(Revised September 16, 2021)

December 15, 2021

**Shaded Information is Designated Confidential
per Protective Order in Docket UT-181051**

REDACTED VERSION

PC9. Regarding the links between Comtech and Intrado that were used for ALI query and response, both the PSAP to ALI (for all Washington PSAPs) and ALI to MPC/GMLC/VPC:

a. Were the links fully operational throughout the incident?

RESPONSE:

NoaNet provided the underlying connectivity for the ALI links to PSAPs served by TSYS at the time of the CenturyLink outage, not CenturyLink or Intrado. As explained above in response to PC8, [REDACTED]

[REDACTED]

[REDACTED] during the CenturyLink outage.

[REDACTED]

b. If any of the links were affected, was that communicated to CenturyLink?

RESPONSE:

Not applicable as the ESInet ALI links to PSAPs were provided by NoaNet, not CenturyLink.

[REDACTED]

c. Please describe how the outage was communicated to CenturyLink and supply copies of outage trouble reports.

RESPONSE:

TSYS did not have an ALI outage during the CenturyLink outage period.

**Respondents for PC9: Susan Ornstein, Senior Director, Legal & Regulatory Affairs
Todd Poremba, Vice President, Product Management
Ruobo Lu, Senior Director, NOC Services**