

Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington May 2015 - May 2015

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

July 14, 2015

CenturyLink QC Performance Results - Current 271 PID

	tate Carrie	PID r Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015 W		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015 W		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.723555	-1.439
May 2015 W		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation		N/A	XXX	XXX	XXX	XXX		05.040	0.000/	0.550/	0.40500	1 0000
May 2015 W May 2015 W		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk Residence	Parity	N/A N/A	XXX	XXX	XXX	XXX	3,600	65,216 402.578	0.00%	0.55% 9.41%	-0.13503 -0.09499	
May 2015 W		Maintenance and Repair Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSI		Parity	N/A	XXX	XXX	XXX	XXX	3,000	402,576	0.09%	9.41%	-0.09499	-1.057
May 2015 W		Network Performance	NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/r TGS			N/A	XXX	XXX	XXX	XXX						-
May 2015 W		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						-
May 2015 W		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-1.393477	-1.8471
May 2015 W	A XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	11	24	45.83%	49.83%	-1.06515	-1.6475
May 2015 W	A XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015 W	A XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-0.717149	-1.435
May 2015 W	A XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	123:36	21	5:53	3:22	-0.931214	-1.566
May 2015 W	A XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	7:56	1	7:56	0:00		
May 2015 W	A XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.651988	-2.004
May 2015 W	A XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	93644:52	3,171	29:32	32:53	-2.607264	-2.585
May 2015 W	A XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.438178	-1.266
May 2015 W	A XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	0	1	0.00%	0.00%		
May 2015 W	A XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-1.095445	-1.665
May 2015 W	A XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	328	3,504	9.36%	29.13%	0.208182	-0.873
May 2015 W	A XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	3,258	1.57%	12.41%	-0.236922	-1.144
May 2015 W	A XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.076623	-1.046
May 2015 W		Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX	XXX	3,600	402,578	0.89%	9.41%	-0.09499	
May 2015 W	A XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.453325	-1.27
May 2015 W		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	0.559458	-0.65
May 2015 W		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-2.023006	
May 2015 W	A XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A	XXX	XXX	XXX	XXX	51	3,532	1.44%	11.93%	-0.241945	-1.14
May 2015 W		Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	4,348	584,837	0.74%	8.59%	-4.539602	-3.75
May 2015 W		Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSI		Parity	N/A	XXX	XXX	XXX	XXX						
May 2015 W		Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	XXX	XXX						
May 2015 W		Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX	XXX	XXX	XXX						
May 2015 W		Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX	XXX	XXX	XXX	240	3	80.00	95.69	-0.14481	-1.088
May 2015 W		Ordering and Provisioning		Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015 W		Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	3	3	100.00%	0.00%		
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark		XXX	XXX	XXX	XXX						
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	9	15	60.00%	48.99%	-2.154729	-2.309
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	XXX	XXX						_
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark		XXX	XXX	XXX	XXX						_
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						_
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						_
May 2015 W		Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	XXX	XXX			400.000/	0.000/		-
May 2015 W		Ordering and Provisioning		New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A N/A	XXX		XXX	XXX	2	2	100.00%	0.00%		-
May 2015 W		Ordering and Provisioning		New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	· unity	14// 1	7000	XXX	,,,,,,	XXX	2	2	100.0070	0.0070		-
May 2015 W		Ordering and Provisioning Ordering and Provisioning		New Service Installation Quality New Service Installation Quality	Unbundled Loop - DS1 Capable Unbundled Loop Analog	Parity	N/A N/A	XXX	XXX	XXX	XXX	2.807	2.985	100.00% 94.04%	0.00% 23.68%	-0.940019	4.57
May 2015 W					1	. ,						2,807	2,985	94.04%	23.68%	-0.940019	-1.5/1
May 2015 W May 2015 W		Pre-Ordering Pre-Ordering	PO-2A PO-2B	All Electronic LSRs All Flow-through Eligible LSRs	Unbundled Loop Aggregate Unbundled Loop Aggregate	Diagnostic Diagnostic	N/A	XXX	XXX	XXX	XXX						-
May 2015 W		Pre-Ordering Pre-Ordering	PO-2B PO-3X	All Flow-through Eligible LSRs Flectronic LSRs Rejected Manually		Diagnostic		XXX	XXX	XXX	XXX						-
,		Pre-Ordering Pre-Ordering	PO-3X PO-5A-(b)		Product Aggregate			XXX	XXX	XXX	XXX						-
May 2015 W May 2015 W		Pre-Ordering Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs Unbundled Loop AGG-EELs	Benchmark Benchmark		XXX	XXX	XXX	XXX						-
May 2015 W		Pre-Ordering Pre-Ordering	PO-5B-(b)	Unbundled Loops	Unbundled Loops and Number Portability		90.00% N/A	XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	-0.668803	-1 40
May 2015 W		Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX	10	/5	13.33%	33.99%	-0.0000003	-1.40
May 2015 W		Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation		N/A	XXX	XXX	XXX	XXX						-
May 2015 W		Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.365918	3 -1.22
May 2015 W		Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation		N/A	XXX	XXX	XXX	XXX	05,565	00,120	33.1370	0.5070	-0.303516	*1.22
May 2015 W		Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-0.498179	-1.30
May 2015 W		Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	21	27	77.78%	41.57%	-0.490179	
May 2015 W		Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.045832	
May 2015 W		Maintenance and Repair	MR-6F	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	100:17	25	4:01	4:32	-0.315528	
May 2015 W		Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	23877:57	796	30:00	34:29	-2.303235	
May 2015 W		Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	23077.37	24	16.67%	37.27%	2.230716	
May 2015 W		Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	7	27	25.93%	43.82%	-0.580948	
May 2015 W		Maintenance and Repair	MR-7F	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	93	844	11.02%	31.31%	-1.050121	
May 2015 W		Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	3.258	1.57%	12.41%	-1.21777	
		Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	21	65.216	0.00%	0.55%	-0.150399	
, ==	A YYY						14/73	^^^	^^^	////	7777	- 2	JJ,2 10	0.00/0	0.00%	0.100099	-1.09
May 2015 W May 2015 W May 2015 W		Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	XXX	- 4	1.308	0.08%	2.76%	-0.462204	-1

Month May 2015	State W/A	Carrier	PID Category	PID MR-8	PID Title	Unbundled Loop	Product Category		Benchmark N/A	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score -1.325594	Parity Score
May 2015				MR-8				. ,		XXX	XXX	XXX	XXX	4,348	584.837	0.74%	8.59%	-3.827074	
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	Unbundled Loop	Arialog	1 Circy	14//1	XXX	XXX	XXX	XXX	4,346	504,037	0.74%	6.59%	-3.02/0/4	+ -3.3200
May 2015		XXX	Network Performance	NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$					XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop	DC4 Canabla			XXX	XXX	XXX	XXX		15	60.00%	48.99%	-1.936492	0.4770
May 2015		XXX	Ordering and Provisioning			Unbundled Loop		Benchmark		XXX	XXX	XXX	XXX	9	15	60.00%	46.99%	-1.930492	-2.1773
May 2015		XXX	Ordering and Provisioning				ded Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning				- 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop				XXX	XXX	XXX	XXX	1	3	33.33%	47 14%	-0.707107	7 -1.429
May 2015		XXX	Ordering and Provisioning			Unbundled Loop		Benchmark		XXX	XXX	XXX	XXX	'	3	33.3376	47.1470	-0.707107	-1.423
May 2015		XXX	Ordering and Provisioning			Unbundled Loop		Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop		Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning				ded Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning Ordering and Provisioning				- 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						-
.,																			-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop		Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop		Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Ordering and Provisioning				- 2 Wire Non-Loaded			XXX	XXX	XXX	XXX	2	2	100.00%	0.00%		-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop		. ,		XXX	XXX	XXX	XXX	18	18	100.00%	0.00%		
May 2015		XXX	Ordering and Provisioning			Unbundled Loop	Analog			XXX	XXX	XXX	XXX	2,807	2,985	94.04%	23.68%	-0.7113	-1.432
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo			Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregat	e W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop	Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop	Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggrega	ite	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop	AGG-EELs	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregat	e	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop	AGG-EELs	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	I NP		Benchmark	90.00%	XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-9B			s and Number Portability			XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	-0.424604	-1 25
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk	3 and reamber i ortability			XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.432947	
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			. ,		XXX	XXX	XXX	XXX		05,210	0.0076	0.5576	*0.432347	-2.526
May 2015		XXX		NI-1A NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			Diagnostic		XXX	XXX	XXX	XXX						-2.520
.,			Network Performance			LIS Trunk													-
May 2015		XXX	Pre-Ordering	PO-2A				Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-2B		LNP		Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggrega	ite	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A		UNEs and Resal		Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resal	e Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.793568	-1.482
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence		Parity	N/A	XXX	XXX	XXX	XXX	3,600	402,578	0.89%	9.41%	-0.134335	-1.08
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregat	e W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregat	e W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggrega	ite	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregat	e	Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3A		UNEs and Resal		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A		UNEs and Resal				XXX	XXX	XXX	XXX	65,583	66.120	99.19%	8.98%	-0.20233	-1.123
May 2015		XXX	Billing	BI-3A	33 3	UNEs and Resal	35 -5	Diagnostic		XXX	XXX	XXX	XXX	22,000	22,.20	22270	2.2070	5.25200	120
May 2015		XXX	Billing	BI-4A		UNEs and Resal	. 55 -5			XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.404614	-1 2/15
May 2015		XXX	Pre-Ordering	PO-2A	33 3		e W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX	00,003	00,120	33.13/0	0.50%	-004014	-1.240
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B						XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-5A-(a)	3	Resale Aggregat	e W/O UNE-P-POTS	Diagnostic Benchmark		XXX	XXX	XXX	XXX						-
.,		XXX	Billing	PU-5A-(a) BI-3A						XXX	XXX	XXX	XXX						-
May 2015						UNEs and Resal		Diagnostic											
May 2015			Billing	BI-4A	33 3 3	UNEs and Resal	e Aggregate			XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.20233	
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk				XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.214529	-1.13
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF					XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			Parity	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$	LIS Trunk		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP		Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggrega	ite	Diagnostic		XXX	XXX	XXX	XXX						
		XXX	Pre-Ordering	PO-5A-(c)		LNP		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP		Benchmark		XXX	XXX	XXX	XXX						+-
May 2015 May 2015	WA			. 0 00-(0)															-
May 2015			Billing	BL3B	Rilling Accuracy - Adjustments for Errors	Pacinrocal Com-	nancation	Diagnostic											
	WA	XXX	Billing Billing	BI-3B BI-4B		Reciprocal Comp Reciprocal Comp		Diagnostic Diagnostic		XXX	XXX	XXX	XXX						-

	State	Carrier	PID Category	PID	PID Title	Product Category		Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX	XXX	XXX	XXX						-
May 2015 May 2015		XXX	Network Performance	NI-1C PO-2A	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS All Electronic LSRs	LIS Trunk	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		INP	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-3X		Product Aggregate	Diagnostic Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66.120	99.19%	8.98%	-1.088428	-1.661
May 2015	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX	XXX						-
May 2015		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-1.922498	-2.168
May 2015	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	21	27	77.78%	41.57%	-0.524891	-1.31
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	7:56	1	7:56	0:00		
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.383853	-1.84
May 2015	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-6E		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	100:17	25	4:01	4:32	-0.401896	
May 2015		XXX	Maintenance and Repair	MR-7D		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	0	1	0.00%	0.00%	-0.841621	
May 2015		XXX	Maintenance and Repair	MR-7D	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.828079	-1.50
May 2015		XXX	Maintenance and Repair	MR-7E		Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-7E	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	7	27	25.93%	43.82%	-0.580948	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	1.516803	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48		1.52%	12.22%	-0.694748	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop - XDSLi	Parity	N/A	XXX	XXX	XXX	XXX	51	3,532	1.44%	11.93%	-0.681631	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	4,348		0.74%	8.59%	-0.086546	
May 2015		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A N/A	XXX	XXX	XXX	XXX	240		80.00	95.69	-0.669745	-1.40
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity			XXX	XXX	XXX	3	3	100.00%	0.00%		-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	9	15	60.00%	48.99%	-0.790569	-1.4
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	1	3	33.33%	47.14%	-0.387298	-1.2
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						-
May 2015 May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						-
May 2015 May 2015		XXX	Ordering and Provisioning Ordering and Provisioning			Unbundled Loop - DS1 Capable Unbundled Loop - 2 Wire Non-Loaded	Benchmark Parity	5.50 N/A	XXX	XXX	XXX	XXX	2	2	100.00%	0.00%	-1.288891	-1.7
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	18	18	100.00%	0.00%	-1.200091	-1.7
May 2015		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX	10	10	100.00%	0.00%		-
May 2015		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-9B		Unbundled Loops and Number Portability		N/A	XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	-1.118958	-1.6
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX	10		10.0070	00.0070	1.110000	1.0
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.43389	-1.26
May 2015		XXX	Maintenance and Repair	MR-5A	00 0	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	11	24	45.83%	49.83%	-0.183211	-1.11
May 2015		XXX	Maintenance and Repair	MR-5A		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-1.024695	-1.6
May 2015		XXX	Maintenance and Repair	MR-6D		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	123:36	21	5:53	3:22	-0.292646	
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.113751	-1.67
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.979796	-1.59
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.438178	-1.26
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	3,258	1.57%	12.41%	-1.305104	-1.79
May 2015	WA	XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.21643	-1.:
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.98324	-1.5
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	1	3	33.33%	47.14%	-0.67449	-1.4
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	18	18	100.00%	0.00%		
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-9B		Unbundled Loops and Number Portability		N/A	XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	-1.118958	-1.6
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(c)	1 000 on Timo for Fally Electronic Eerte	LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	\Λ/ Δ	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX	XXX						

Month May 2015	State W A	Carrier	PID Category Ordering and Provisioning	PID OP-8C	PID Title Number Portability Timeliness without Loop Coo	Product Category	Standard Benchmark	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015		XXX		PO-2A		I NP	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX		PO-2B		I NP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-5B-(c)		I NP	Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX		BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	3	BI-4A	3	UNEs and Resale Aggregate			XXX	XXX	XXX	XXX	65.583	66,120	99.19%	8.98%	-0.803796	-1.488673
May 2015		XXX	9	MR-8	00 0	Residence	Parity		XXX	XXX	XXX	XXX	3.600	402.578	0.89%	9.41%	-0.09499	
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX	-,,,,,					
May 2015		XXX	9	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	J	BI-4A		UNEs and Resale Aggregate	Parity		XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-1.12525	-1.684103
May 2015		XXX		BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation			XXX	XXX	XXX	XXX		00,120				
May 2015		XXX	J	MR-5A		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	11	24	45.83%	49.83%	-0.150969	-1.091783
May 2015		XXX		MR-5A		UNBUNDLED LOOP - ADSL COMPATIBLE			XXX	XXX	XXX	XXX		2.1	10.0070	10.00%	0.100000	1.001700
May 2015		XXX		MR-5A		Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-0.222205	-1 135091
May 2015		XXX		MR-6D		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	123:36	21	5:53	3:22	-0.083082	
May 2015		XXX		MR-6D			Parity		XXX	XXX	XXX	XXX	7:56	1	7:56	0:00	0.000002	1.00001
May 2015		XXX		MR-6D		Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-0 584218	-1.355179
May 2015		XXX		MR-6D		Unbundled Loop Analog	Parity		XXX	XXX	XXX	XXX	93644:52	3,171	29:32	32:53		-1.571892
May 2015		XXX		MR-7D		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	33044.32	24	16.67%	37.27%		-1.266393
May 2015		XXX		MR-7D		UNBUNDLED LOOP - ADSL COMPATIBLE	Parity		XXX	XXX	XXX	XXX	0	4	0.00%	0.00%	3.430176	1.200393
May 2015		XXX		MR-7D		Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-1.041091	-1.632939
May 2015		XXX		MR-7D	4 - 4 - 4 - 4 - 4 - 4 - 4 - 4 - 4 - 4 -	Unbundled Loop - DST Capable Unbundled Loop Analog	Parity		XXX	XXX	XXX	XXX	328	3.504	9.36%	29.13%	-0.55638	
May 2015		XXX		MR-8		Enhanced Extended Loops - DS1 Capable			XXX	XXX	XXX	XXX	51	3,504	1.57%	12.41%	-0.55636	
May 2015		XXX		MR-8		LIS Trunk	Parity Parity		XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.40007 -0.413488	1.201001
May 2015		XXX		MR-8	Trouble Fullo	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity		XXX	XXX	XXX	XXX	1	1.308	0.00%	2.76%	1.657989	1.201000
May 2015		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity		XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.735515	
May 2015		XXX		MR-8		Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.735515	
May 2015		XXX		MR-8		Unbundled Loop Analog	Parity		XXX	XXX	XXX	XXX	4,348	584.837	0.74%	8.59%		-2.911413
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity		XXX	XXX	XXX	XXX	4,348	584,837	0.74%	8.59%	-3.143995	
May 2015		XXX		NI-1A NI-1B	Trunk Blockage to CTL-Q Tandem Ofc WITGSF Trunk Blockage to CTL-Q End Ofc wiTGSR exc				XXX	XXX	XXX	XXX						-3
.,							Parity		XXX		XXX	XXX						-3
May 2015		XXX		NI-1C NI-1D	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic Diagnostic		XXX	XXX	XXX	XXX						
May 2015					Trunk Blockage to CTL-Q End Ofc w/o TGSR e													
May 2015 May 2015		XXX	Ordering and Provisioning Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark Benchmark		XXX	XXX	XXX	XXX						_
.,		XXX				UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark		XXX	XXX	XXX	XXX						_
May 2015			Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded						XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable			XXX	XXX	XXX		9	15	60.00%	48.99%	-1.86501	-2.133845
May 2015		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark					XXX						
May 2015		XXX	Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			UNBUNDLED LOOP - ADSL COMPATIBLE			XXX	XXX	XXX	XXX	2	2	100.00%	0.00%	-0.67449	-1.410061
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - 2 Wire Non-Loaded	Parity		XXX	XXX	XXX	XXX	2	2	100.00%	0.00%		-
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	18	18	100.00%	0.00%		
May 2015		XXX	Ordering and Provisioning			Unbundled Loop Analog	Parity		XXX	XXX	XXX	XXX	2,807	2,985	94.04%	23.68%	-0.754321	-1.458595
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-2A		LNP	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX		PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						\vdash
May 2015		XXX		PO-2B		LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-5A-(c)	1 000 on Tano ion I day Elocatorilo Eorto	LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-9B		Unbundled Loops and Number Portability	. ,		XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	-11.222702	-7.822919
May 2015	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.156726	-1.095283
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.172421	-1.104825
		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015	WA	////																
		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						-3

Month May 2015	State	Carrier	PID Category	PID NI-1D	PID Title Trunk Blockage to CTL-Q End Ofc w/o TGSR e	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX		BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX		BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65.583	66,120	99.19%	8.98%	-0.948259	-1.576
May 2015		XXX		MR-8	00 0	Residence		N/A	XXX	XXX	XXX	XXX	3,600	402.578	0.89%	9.41%	-0.212402	
May 2015		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX	0,000	102,010	0.0070	0.1170	0.212102	1112010
May 2015		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	J	MR-8		LIS Trunk		N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.166442	-1.101
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX	XXX	XXX	XXX	2	03,210	0.0070	0.5576	-0.100442	-1.101
May 2015		XXX		NI-1B	Trunk Blockage to CTL-Q Fail delli Cic wi TGSR exc		Parity	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX		NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.089799	1.0545
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX		05,210	0.0076	0.5576	-0.065755	-1.0343
-		XXX	Billing	BI-4A		00 0	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66.120	99.19%	8.98%	-0.180971	4 4400
May 2015						UNEs and Resale Aggregate												
May 2015		XXX		MR-8		Residence		N/A	XXX	XXX	XXX	XXX	3,600	402,578	0.89%	9.41%	-0.402998	-1.2450
May 2015		XXX	9	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX		BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-1.763487	
May 2015		XXX	maintonanoo ana rtopaii	MR-5X	Out of dol vide cloured with 1 floure	Business		N/A	XXX	XXX	XXX	XXX	383	609	62.89%	48.31%	-1.084571	-1.6593
May 2015		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.180971	-1.11002
May 2015	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A	XXX	XXX	XXX	XXX	383	609	62.89%	48.31%	-0.767536	-1.4666
May 2015		XXX	Pre-Ordering	PO-2A	All Flectronic I SRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual I SRs	Resale Aggregate	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		MR-5B		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	1	1	100.00%	0.00%		
May 2015		XXX		MR-6E		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	1:24	. 1	1:24	0:00		_
May 2015		XXX		MR-7E		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	0	1	0.00%	0.00%		
May 2015		XXX		MR-8	The state of the s	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	2.542702	0.5458
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX	2	03,210	0.0070	0.5576	2.542702	0.5450
May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX		PO-2A		INP	Diagnostic		XXX	XXX	XXX	XXX						-
						INP						XXX						_
May 2015		XXX	Pre-Ordering	PO-2B			Diagnostic		XXX	XXX	XXX							-
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX		MR-8		LIS Trunk		N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.262555	-1.1596
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3B	3 , ,,	Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.178521	-1.1085
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						
	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015					Trunk Blockage to CTL-Q End Ofc w/o TGSR e.		Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015	WA	XXX	Network Performance	NI-1D	Trunk blockage to CTL-Q End Oic w/o TGSK e	LIS TIUTIK	Diagnostic	13/75										
		XXX	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile		Benchmark		XXX	XXX	XXX	XXX						

Month May 2015	State	Carrier	PID Category Pre-Ordering	PID PO-2A	PID Title	Product Category	Standard Diagnostic	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B	7 III EIOOIIOIIIO EOI TO	I NP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		INP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.180971	-1 11001
May 2015		XXX	Maintenance and Repair	MR-8		Residence		N/A	XXX	XXX	XXX	XXX	3,600	402.578	0.89%	9.41%	-0.189979	
May 2015		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX	3,000	402,370	0.0370	3.4170	-0.103373	-1.11040
May 2015		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(a)	0 0	Resale Aggregate	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		PO-2A	3 , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	I NP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	I NP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	J	MR-8		I IS Trunk	Parity		XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.381288	-1 2318
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTI -Q Tandem Ofc wi TGSF		Parity		XXX	XXX	XXX	XXX		03,210	0.0070	0.5570	-0.301200	-1.2010
May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	J	MR-8		I IS Trunk			XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.193792	-1 1178
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				XXX	XXX	XXX	XXX		03,210	0.0076	0.5576	-0.153752	-2.7289
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						-2.7209
May 2015		XXX		OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		INP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B	7 til Eldottomo Edito	INP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3C		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		I NP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5R-(c)		INP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5C-(c)		INP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5D			Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A	FOCs provided for ASRs requesting LIS Trunks. Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		MR-5X		Business	Parity		XXX	XXX	XXX	XXX	383	609	62.89%	48.31%	-0.767536	1 4666
May 2015		XXX		MR-8		LIS Trunk	Parity		XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.10764	
May 2015		XXX		MR-8		Residence	Parity	N/A	XXX	XXX	XXX	XXX	3.600	402.578	0.89%	9.41%	-0.232675	
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity		XXX	XXX	XXX	XXX	3,000	402,576	0.09%	9.41%	-0.232075	-1.14143
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS				XXX	XXX	XXX	XXX						
,		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D				XXX	XXX	XXX	XXX	12	2	6.00	0.00		
May 2015		XXX	Ordering and Provisioning			LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	0	2	0.00%	0.00%		
May 2015					3		Parity						U	2	0.00%	0.00%		
May 2015 May 2015		XXX	Ordering and Provisioning Billing	BI-3A	Number Portability Timeliness without Loop Coo Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Benchmark Diagnostic	95.00% N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	J	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.098361	-1.05979
.,		XXX	Network Performance	NI-1A				N/A N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.098361	-1.05979
May 2015					Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity		XXX			XXX						
May 2015		XXX		NI-1B NI-1C	Trunk Blockage to CTL-Q End Ofc wi TGSR exc Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Parity		XXX	XXX	XXX							-2.76
May 2015		XXX		NI-1C NI-1D	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX		XXX						
May 2015		XXX					Diagnostic				XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX		65.583	00.100	00.4001	0.0001	0.000.40=	1.0555
May 2015		XXX		BI-4A		UNEs and Resale Aggregate	Parity		XXX	XXX	XXX	XXX	,	66,120	99.19%	8.98%	-0.090487	
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-1.82659	-2.1104
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	05 500	00.100	00.1001	0.0001	0.000000	4.5000
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.823869	
May 2015		XXX		MR-5A		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	11	24	45.83%	49.83%	0.459112	
May 2015		XXX		MR-5A		Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-1.024695	
May 2015		XXX		MR-5B		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	21	27	77.78%	41.57%	-0.524891	
May 2015		XXX		MR-5B		Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	21	27	77.78%	41.57%	-0.524891	
May 2015		XXX		MR-6D		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	123:36	21	5:53	3:22	-0.587494	
May 2015		XXX		MR-6D		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.124298	
May 2015		XXX		MR-6D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	93644:52	3,171	29:32	32:53	-1.516127	
May 2015		XXX		MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	100:17	25	4:01	4:32	-0.182378	
May 2015		XXX		MR-6E		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	100:17	25	4:01	4:32	-0.499059	
May 2015		XXX		MR-6E		Unbundled Loop Analog	Parity		XXX	XXX	XXX	XXX	23877:57	796	30:00	34:29	-0.552624	
May 2015		XXX	maintonanoo ana rtopaii	MR-7D		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.607644	
May 2015		XXX		MR-7D		Unbundled Loop - DS1 Capable	Parity		XXX	XXX	XXX	XXX	4		16.67%	37.27%	-0.438178	
May 2015		XXX		MR-7D		Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	328	3,504	9.36%	29.13%	0.451791	
May 2015	WA	XXX	Maintenance and Repair	MR-7E		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	7	27	25.93%	43.82%	-0.580948	
Iviay 2013				MR-7E		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	7	27	25.93%	43.82%		-1.35319

Month May 2015	State	Carrier	PID Category	PID MR-7F	PID Title Repair Repeat Report Rate-Zone 2	Product Category Unbundled Loop Analog	Standard	Benchmark N/A	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation 31.31%	Modified Z Score	Parity Score
May 2015		XXX	Maintenance and Repair	MR-8		Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	3.258	1.57%	12.41%	-0.337248	
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.240971	-1.1465
May 2015		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.00%	2.76%	-0.119704	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.931038	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	4.348	584,837	0.74%	8.59%	-2.311727	
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX	1,010	001,007	0.7 170	0.0070	LIGITIE	-3
May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	9	15	60.00%	48.99%	-1.084652	-1.659422
May 2015		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	18	18	100.00%	0.00%		
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	2.807	2.985	94.04%	23.68%	-0.562614	-1.342045
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark	95.00%	XXX	XXX	XXX	XXX		-,000				
May 2015		XXX	Pre-Ordering	PO-2A		INP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B		I NP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		I NP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		I NP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability		N/A	XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	-0.692343	-1.420915
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX	10	7.0	10.0070	00.0070	0.002010	1.120010
May 2015		XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65.583	66,120	99.19%	8.98%	-0.443210	-1.269458
May 2015		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX	00,000	00,120	33.1370	0.3070	-0.440213	-1.203400
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.216497	-1.131621
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX	XXX	3,600	402,578	0.89%	9.41%	-0.232675	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.02765	
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	4.348	584.837	0.74%	8.59%		-2.025348
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX	1,010	001,007	0.7 170	0.0070	1.000011	-3
May 2015		XXX	Network Performance	NI-1B	Trunk Blockage to CTI -Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning			Unbundled Loop Analog		N/A	XXX	XXX	XXX	XXX	2.807	2.985	94.04%	23.68%	-0.562614	-1 34204F
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX	2,001	2,000	0 1.0 170	20.0070	0.002011	1.012010
May 2015		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B		I NP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		I NP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-5B-(b)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-5B-(C)	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk		N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.176512	-1 107311
May 2015		XXX		OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX		05,210	0.00/6	0.55%	-0.170312	1.10/312
May 2015		XXX	Pre-Ordering	PO-2A		INP	Diagnostic		XXX	XXX	XXX	XXX						
,		XXX				INP			XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-3X			Diagnostic		XXX	XXX	XXX	XXX						
May 2015						Product Aggregate	Diagnostic											
May 2015 May 2015		XXX	Pre-Ordering Pre-Ordering	PO-5A-(c) PO-5B-(c)		LNP	Benchmark Benchmark		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Pre-Ordering Billing	PO-5B-(c) BI-3A			Diagnostic Diagnostic		XXX	XXX	XXX	XXX						
.,		XXX	Billing	BI-3A BI-4A		UNEs and Resale Aggregate		N/A N/A	XXX	XXX		XXX	65.583	66.120	99.19%	8.98%	2 25722	1.041051
May 2015						UNEs and Resale Aggregate			XXX		XXX		65,583	66,120	99.19%	8.98%	3.35723	1.041051
May 2015		XXX	Pre-Ordering	PO-2A		E	Diagnostic			XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)	1 000 on Timo for Fully Electronic Eorte	LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate	. ,	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.734762	-1.446704
May 2015		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						
		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						

Month	State		PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015		XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Pre-Ordering Pre-Ordering	PO-5A-(a) PO-5B-(a)	FOCs on Time for Fully Electronic LSRs FOCs on Time for Electronic/Manual LSRs	Resale Aggregate Resale Aggregate	Benchmark Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	PU-5B-(a) BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.439253	-1 2670
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS		Parity	N/A	XXX	XXX	XXX	XXX		03,210	0.0076	0.5576	*0.435233	-1.2070
May 2015		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex		Parity	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG			N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-1.106993	-1.6730
May 2015	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	11	24	45.83%	49.83%	-1.06515	-1.6475
May 2015	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-1.004942	-1.6109
May 2015	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	21	27	77.78%	41.57%	1.48354	-0.0980
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	123:36	21	5:53	3:22	-1.614566	
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.322584	-1.8040
May 2015		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	93644:52	3,171	29:32	32:53	-0.781798	-1.47
May 2015		XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	100:17	25	4:01	4:32	0.712751	-0.5666
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.438178	
May 2015	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.828079	-1.5034
May 2015		XXX		MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	328	3,504	9.36%	29.13%	-0.454347	-1.2762
May 2015		XXX		MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	7	27	25.93%	43.82%	-0.807294	-1.49
May 2015		XXX		MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	3,258	1.57%	12.41%	-1.175173	
May 2015		XXX		MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.354786	
May 2015		XXX		MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.756682	
May 2015		XXX		MR-8 MR-8	Trouble Rate Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A N/A	XXX	XXX	XXX	XXX	48	3,166 584.837	1.52% 0.74%	12.22%	-2.122387	-2.2903
May 2015		XXX	Maintenance and Repair	MR-8 NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGS	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	4,348	584,837	0.74%	8.59%	-2.512154	-2.5272
May 2015 May 2015		XXX	Network Performance	NI-1A NI-1B	Trunk Blockage to CTL-Q Fandem Orc wi TGSR ex		Parity	N/A N/A	XXX	XXX	XXX	XXX						
,		XXX		NI-1B NI-1C	Trunk Blockage to CTL-Q End Ofc WITGSR ex		,		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Fnd Ofc w/o TGSR e		Diagnostic Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	9	15	60.00%	48.99%	-1.290994	-1 7848
May 2015		XXX	Ordering and Provisioning		Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	XXX	XXX	-		00.0070	10.0070	1.200001	1
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	2	2	100.00%	0.00%		
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	18	18	100.00%	0.00%		
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	2,807	2,985	94.04%	23.68%	-0.251777	-1.153
May 2015	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks		Benchmark		XXX	XXX	XXX	XXX			10.111			
May 2015		XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	0.147679	-0.9102
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Billing	BI-4A MR-8	UNEs and Resale Aggregate Trouble Rate	UNEs and Resale Aggregate		N/A N/A	XXX	XXX	XXX	XXX	65,583 3.600	66,120 402.578	99.19% 0.89%	8.98%	-0.090487 -0.189979	
.,			Maintenance and Repair			Residence							3,600	402,578	0.89%	9.41%	-0.189979	-1.1154
May 2015		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2B PO-5B-(a)	All Flow-through Eligible LSRs FOCs on Time for Electronic/Manual LSRs	Resale Aggregate W/O UNE-P-POTS Resale Aggregate	Diagnostic Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	PU-5B-(a) BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65.583	66,120	99.19%	8.98%	-0.373044	-1 2267
May 2015		XXX		MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	10	21	47.62%	49.94%	-1.417285	
May 2015		XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.916879	
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101.45	24	16.67%	37.27%	0.374957	
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1.308	0.08%	2.76%	-0.137	-1.083
May 2015		XXX		MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	3.166	1.52%	12.22%	0.867285	
May 2015			Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX	40	3,100	1.52 /6	12.22/0	3.007 203	3.7121
	**/*	^^^	. 13-Ordering	. U-2A	, iii Liootionio Lorto		Diagriustic	. 4773	^^^	^^^	^^^	777						

Month May 2015	State	Carrier	PID Category Pre-Ordering	PID PO-2A	PID Title	Product Category Unbundled Loop Aggregate	Standard Diagnostic	Benchmark	CLEC Numerator XXX	CLEC Denominator XXX	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	XXX	XXX	1	1.308	0.08%	2.76%	-0.091357	-1.055541
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48		1.52%	12.22%		-1.150769
May 2015		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX		5,100				
May 2015		XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk		N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.13503	-1.082093
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A	XXX	XXX	XXX	XXX	-	00,210	0.0070	0.0070	0.10000	-3
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Clc W/ TGS			N/A	XXX	XXX	XXX	XXX	_					-
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.20233	-1.123008
May 2015		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX	03,303	00,120	33.1370	0.3070	-0.20200	-1.120000
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2R	All Flow-through Fligible I SRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	30 -0	Benchmark		XXX	XXX	XXX	XXX						_
.,				()		Resale Aggregate												_
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-2.307154	
May 2015		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable		N/A	XXX	XXX	XXX	XXX	11	24	45.83%	49.83%	-1.775251	-2.079276
May 2015		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE		N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	10		47.62%	49.94%	-0.353306	-1.214795
May 2015	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	21	27	77.78%	41.57%	0.173741	-0.894373
May 2015	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	21	27	77.78%	41.57%	0.173741	-0.894373
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	123:36	21	5:53	3:22	-1.699624	-2.033298
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	XXX	7:56	1	7:56	0:00		
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	7:56	1	7:56	0:00		
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	101:45	18	5:39	3:05	-1.338945	-1.814021
May 2015	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	93644:52	3,171	29:32	32:53	-2.643171	-2.606934
May 2015		XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	100:17	25	4:01	4:32	1.453806	-0.116148
May 2015		XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	100:17	25	4:01	4:32		-0.457257
May 2015	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	23877:57	796	30:00	34:29	-1.070553	-1.65085
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.730297	-1.443989
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDI ED LOOP - ADSI COMPATIBLE	Parity	N/A	XXX	XXX	XXX	XXX	. 0		0.00%	0.00%	0.700207	1.110000
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	0		0.00%	0.00%	-1.593219	-1.968608
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	4		16.67%	37.27%	1.071779	
May 2015		XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	328		9.36%	29.13%	0.408029	
May 2015		XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	320	3,504	25.93%	43.82%	-0.807294	
May 2015		XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	7	27	25.93%	43.82%	-0.807294	
				MR-7E					XXX				7					
May 2015		XXX	Maintenance and Repair		Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A		XXX	XXX	XXX	93		11.02%	31.31%	-0.497076	
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	-,	1.57%	12.41%	-0.012508	
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	00,000	0.00%	0.55%	-0.278952	
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE		N/A	XXX	XXX	XXX	XXX	1		0.08%	2.76%	0.563421	
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	1.916243	
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	-,	1.52%	12.22%	-1.717935	
May 2015		XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	4,348	584,837	0.74%	8.59%	-8.073415	
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR ex	T		N/A	XXX	XXX	XXX	XXX						-3
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	9	15	60.00%	48.99%	-2.026108	-2.231786
May 2015	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark		XXX	XXX	XXX	XXX	_					_
May 2015		XXX	Ordering and Provisioning Ordering and Provisioning		Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	*****	XXX	XXX	XXX	XXX						-
May 2015													-		100.000/	0.000/	4 24011	4 000 404
	vv A	AAA	Ordering and Provisioning	UP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	2	2	100.00%	0.00%	-1.34944	-1.820401

Month May 2015	State	Carrier	PID Category Ordering and Provisioning	PID OP-5A	PID Title New Service Installation Quality	Product Category Unbundled Loop - DS1 Capable		Benchmark N/A	CLEC Numerator XXX	CLEC Denominator XXX	CLEC Result	CLEC Standard Deviation XXX	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result 100.00%	CTL-Q Standard Deviation 0.00%	Modified Z Score	Parity Score
May 2015			Ordering and Provisioning			Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	2,807	2,985	94.04%	23.68%	-0.722081	-1.438994
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-9B		Unbundled Loops and Number Portability			XXX	XXX	XXX	XXX	10	75	13.33%	33.99%	-7.476081	-5.54513
May 2015		XXX	Billing	BI-3A	3, .,	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Billing	BI-3A BI-4A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.180971	-1.11002
May 2015		XXX	Billing Maintenance and Repair	MR-8		UNEs and Resale Aggregate Enhanced Extended Loops - DS1 Capable			XXX	XXX	XXX	XXX	51	3.258	1.57%	12.41%	-0.180971	
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk			XXX	XXX	XXX	XXX	2		0.00%	0.55%	-0.436042	
May 2015		XXX	Maintenance and Repair	MR-8		SUB-LOOP UNBUNDLING			XXX	XXX	XXX	XXX	51	3.534	1.44%	11.93%	-0.120989	
May 2015		XXX		MR-8		UNBUNDLED LOOP - ADSL COMPATIBLE			XXX	XXX	XXX	XXX	1	0,00	0.08%	2.76%	-0.420068	
May 2015		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded			XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.039088	
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.175412	-1.10664
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk		N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk			XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.286155	-1.1739
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		,		XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Ordering and Provisioning Pre-Ordering	PO-2A	Number Portability Timeliness without Loop Coo All Electronic LSRs	LNP	Benchmark Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		INP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015			Pre-Ordering Pre-Ordering	PO-2B PO-5A-(c)		INP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)	FOCs provided for ASRs requesting LIS Trunks.	=-::	Benchmark		XXX	XXX	XXX	XXX						
May 2015			Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		MR-8	3 , , , ,	Residence			XXX	XXX	XXX	XXX	3,600	402,578	0.89%	9.41%	-0.164526	-1.10003
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX	0,000					
May 2015	WA	XXX	Billing	BI-4A		UNEs and Resale Aggregate			XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.72918	-1.4433
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.2943	-1.17892
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF				XXX	XXX	XXX	XXX						-2.012
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B	7 III TION THOUGHT ENGINE COTTO	LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015			Pre-Ordering	PO-5B-(c) PO-5D		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015			Pre-Ordering	PO-5D BI-3A	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Billing	BI-3A BI-4A		UNEs and Resale Aggregate UNEs and Resale Aggregate	Diagnostic Parity		XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.20233	1 1000
May 2015		XXX	Maintenance and Repair	MR-8		SUB-I OOP UNBUNDI ING	. ,		XXX	XXX	XXX	XXX	51	3.534	1.44%	11.93%	-1.632942	
May 2015		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Diagnostic		XXX	XXX	XXX	XXX	51	3,334	1.44/0	11.53%	1.032342	1.35273
May 2015		XXX	Pre-Ordering	PO-5B-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
		XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	00.009/	XXX	XXX	XXX	XXX						

Month May 2015	State WA	Carrier	PID Category Maintenance and Repair	PID MR-8	PID Title	Product Category LIS Trunk		Benchmark N/A	CLEC Numerator XXX	CLEC Denominator XXX	CLEC Result	CLEC Standard Deviation XXX	CTL-Q Numerator	CTL-Q Denominator 65,216	CTL-Q Result 0.00%	CTL-Q Standard Deviation 0.55%	Modified Z Score -0.082002	Parity Score
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS			N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning		Interval for Pending Orders Delayed Past Due D		Parity	N/A	XXX	XXX	XXX	XXX	12	2	6.00	0.00		
May 2015		XXX	Ordering and Provisioning			LIS Trunk		N/A	XXX	XXX	XXX	XXX	0	2	0.00%	0.00%		
May 2015		XXX	Ordering and Provisioning		Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering			LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Pre-Ordering Pre-Ordering			LNP	Diagnostic Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering Pre-Ordering			Product Aggregate I NP	Benchmark		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering Pre-Ordering			I NP	Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering		FOCs provided for ASRs requesting LIS Trunks.	E	Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing			UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65.583	66,120	99.19%	8.98%	-0.127968	-1.077799
May 2015		XXX		MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.066381	
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.224118	-1.136254
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc		Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering		7 til Elootroffio Eorto	LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering			LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering			LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing		0, .,	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing			UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%		-1.173953
May 2015		XXX	Maintenance and Repair	MR-8		Unbundled Loop - 2 Wire Non-Loaded		N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.338391	
May 2015		XXX		MR-8		Unbundled Loop - DS1 Capable		N/A	XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.446441	-1.271417
May 2015		XXX	Pre-Ordering			Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering			Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering		,	Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing			UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.127968	-1.077799
May 2015		XXX	Billing			UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX	05 500	00.400	99.19%	0.000/	0.000000	4.445546
May 2015		XXX	Billing			UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.239396	-1.145543
May 2015 May 2015		XXX	Billing Billing	BI-3A BI-3B	Billing Accuracy - Adjustments for Errors Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate Reciprocal Compensation		N/A N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65,583	66.120	99.19%	8.98%	-0.495511	-1.30125
May 2015		XXX	Billing			Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX	05,565	00,120	33.1370	0.5076	-0.455511	-1.30123
May 2015		XXX		MR-8		LIS Trunk		N/A	XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.381288	-1.231807
May 2015		XXX				Residence		N/A	XXX	XXX	XXX	XXX	3.600	402.578	0.89%	9.41%	-0.09499	
May 2015		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.03%	2.76%	-0.29546	
May 2015		XXX		MR-8		Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	XXX	4.348	584.837	0.74%	8.59%	-2.09936	
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX	1,040	201,007	5.7 1,0	0.0070		-3
May 2015		XXX	Network Performance		Trunk Blockage to CTL-Q End Ofc wi TGSR exc			N/A	XXX	XXX	XXX	XXX						-3
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX			Trunk Blockage to CTL-Q End Ofc w/o TGSR e		Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo		Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering		All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering		All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	3,258	1.57%	12.41%	-0.518597	-1.315285
May 2015	WA	XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.076623	-1.046583
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.209507	-1.127371
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.27722	-1.168538
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						-2.768571
		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIC Terrels	Diagnostic	NI/A	XXX	XXX	XXX	XXX						

Month May 2015	State	Carrier	PID Category	PID BI-3A	PID Title Billing Accuracy - Adjustments for Errors	Product Category UNEs and Resale Aggregate	Standard Diagnostic	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015			Billing	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						-
.,			Billing	BI-4A					XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.271446	4.405
May 2015						UNEs and Resale Aggregate							65,583	66,120	99.19%	8.98%	-0.271446	-1.1650
May 2015		XXX		BI-4B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX				10.0001		
May 2015		XXX		MR-5A		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	11	24	45.83%	49.83%	-1.775251	
May 2015		XXX		MR-6D		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	123:36	21	5:53	3:22	-1.450479	
May 2015		XXX		MR-7D	The state of the s	Enhanced Extended Loops - DS1 Capable			XXX	XXX	XXX	XXX	4	24	16.67%	37.27%	-0.730297	
May 2015		XXX		MR-8		Enhanced Extended Loops - DS1 Capable	Parity		XXX	XXX	XXX	XXX	51	3,258	1.57%	12.41%	1.24385	
May 2015	WA	XXX		MR-8		LIS Trunk	Parity		XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.283977	-1.172
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	9	9	100.00%	0.00%		
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	14	14	100.00%	0.00%		
May 2015	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		INP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B		INP	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
.,		XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark		XXX	XXX	XXX	XXX						-
May 2015				(.)														-
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX		BI-3A	3 , ,, .,	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coo	LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-5A-(c)		INP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		INP	Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	J	MR-8		LIS Trunk			XXX	XXX	XXX	XXX	2	65.216	0.00%	0.55%	-0.137679	-1.0
													2		0.0010			
May 2015		XXX		MR-8		Unbundled Loop - 2 Wire Non-Loaded			XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.152215	-1.0
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity		XXX	XXX	XXX	XXX						
May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TG\$				XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.090487	-1.05
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	51	3,258	1.57%	12.41%	-0.802439	-1.48
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.182467	-1.11
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTI -Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-2A		I NP	Diagnostic		XXX	XXX	XXX	XXX						_
		XXX	Pre-Ordering	PO-2B		INP	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015					3	LNP												-
May 2015		XXX	Pre-Ordering	PO-5A-(c)			Benchmark		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5C-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.127968	-1.07
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.046965	-1.02
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Maintenance and Repair	MR-8		LIS Trunk	Parity		XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.060609	-1.01
May 2015		XXX		NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity		XXX	XXX	XXX	XXX	-	55,2.0	2.0070	0.0070		7.5
May 2015		XXX		NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/r TGSF				XXX	XXX	XXX	XXX						-
May 2015		XXX		BI-3A	· ·	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
			J										6E 500	66 100	00.4007	8.98%	0.000407	-1.0
May 2015				BI-4A		UNEs and Resale Aggregate			XXX	XXX	XXX	XXX	65,583	66,120	99.19%	0.0070	-0.090487	
May 2015		XXX		MR-8		Residence			XXX	XXX	XXX	XXX	3,600	402,578	0.89%	9.41%	-0.268669	
1ay 2015		XXX	Ordering and Provisioning			Residence			XXX	XXX	XXX	XXX	1,603	1,608	99.69%	5.57%	-0.055832	
May 2015		XXX	Ordering and Provisioning			Residence	7		XXX	XXX	XXX	XXX	566	522	1.08	0.42	-0.200081	-1
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A	XXX	XXX	XXX	XXX	3,697	3,994	92.56%	26.24%	-0.2834	-1.1
/lay 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
/ay 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A		UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015			Billing	BI-4A	3, ,,	UNEs and Resale Aggregate			XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.127968	-1.0
May 2015		XXX	J	MR-8		Unbundled Loop - DS1 Capable			XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.124055	
			maintonanoo ana repair	1111111			· unity	14// 1	7001	7000	7000	7001	48	3,166	1.52%	12.22%	-0.124055	-1.
May 2015		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX	XXX						
		XXX	Pre-Ordering	PO-2A	All Electronic LSRs	INP	Diagnostic	N/A	XXX	XXX	XXX	XXX						

Month May 2015	State W A	Carrier	PID Category Pre-Ordering	PID PO-2B	PID Title All Flow-through Eligible LSRs	Product Category	Standard Diagnostic	Benchmark N/A	CLEC Numerator XXX	CLEC Denominator	CLEC Result	CLEC Standard Deviation XXX	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocation	All	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Database Updates	DB-1B		LIDB	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Database Updates	DB-1C-1		Directory Listing	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX		MR-8		LIS Trunk		N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.204446	
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX						-2.92435
May 2015		XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc			N/A	XXX	XXX	XXX	XXX						-2.991305
May 2015		XXX	Network Performance	NI-1C NI-1D	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015 May 2015		XXX	Network Performance		Trunk Blockage to CTL-Q End Ofc w/o TGSR e Number Portability Timeliness without Loop Coo		Diagnostic Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Ordering and Provisioning Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-4A		UNEs and Resale Aggregate UNEs and Resale Aggregate		N/A	XXX	XXX	XXX	XXX	65.583	66.120	99.19%	8.98%	-0.511754	-1.311124
May 2015		XXX		MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX	XXX	3,600	402,578	0.89%	9.41%	-0.511754	
May 2015		XXX	Pre-Ordering	PO-2A		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX	3,000	402,378	0.0376	5.4170	-0.05455	-1.03773
May 2015		XXX	Pre-Ordering	PO-2B		Resale Aggregate W/O UNE-P-POTS	Diagnostic		XXX	XXX	XXX	XXX						_
May 2015		XXX	Pre-Ordering	PO-5A-(a)		Resale Aggregate	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(a)		Resale Aggregate	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		MR-8		Residence	Parity	N/A	XXX	XXX	XXX	XXX	3,600	402.578	0.89%	9.41%	-0.09499	-1.05775
May 2015		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	XXX	XXX	5,500	.02,010	2.0070	0.1170	2.30 .00	
May 2015		XXX	Pre-Ordering	PO-2B		I NP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3C		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Billing	BI-3B		Reciprocal Compensation	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65.583	66,120	99.19%	8.98%	-0.255924	-1.15559
May 2015		XXX	Billing	BI-4B		Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable		N/A	XXX	XXX	XXX	XXX	51	3,258	1.57%	12.41%	-1.265986	-1.769665
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.204446	-1.124294
May 2015	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	XXX	1	1,308	0.08%	2.76%	-0.462716	-1.281311
May 2015	WA	XXX	Maintenance and Repair	MR-8		Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	XXX	48	3,166	1.52%	12.22%	-0.57995	-1.352584
May 2015	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX						-2.946522
May 2015	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	4	4	100.00%	0.00%		
May 2015	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	XXX	14	14	100.00%	0.00%		
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B		Unbundled Loop Aggregate	Diagnostic		XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(b)		Unbundled Loop AGG-EELs	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5A-(c)		LNP	Benchmark	95.00%	XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.		Benchmark		XXX	XXX	XXX	XXX						
May 2015		XXX		MR-8		LIS Trunk		N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.225672	-1.137199
May 2015		XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity	N/A	XXX	XXX	XXX	XXX						-3
May 2015		XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS		Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2A		LNP	Diagnostic		XXX	XXX	XXX	XXX						
May 2015		XXX	Pre-Ordering	PO-2B		LNP	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-3X		Product Aggregate	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-5A-(c)	1 000 off Tillio for Fally Electronic Eorte	LNP	Benchmark		XXX	XXX	XXX	XXX	_					-
May 2015		XXX	Pre-Ordering	PO-5B-(c)		LNP	Benchmark		XXX	XXX	XXX	XXX			0.000		0.001111	4.40000
May 2015		XXX	Maintenance and Repair	MR-8 NI-1A		LIS Trunk		N/A N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.224118	-1.136254 -3
May 2015			Network Performance		Trunk Blockage to CTL-Q Tandem Ofc wi TGSF		Parity											-3
May 2015 May 2015		XXX	Network Performance	NI-1C PO-2A	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic		XXX	XXX	XXX	XXX						-
May 2015 May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-3X		Product Aggregate	Diagnostic Diagnostic		XXX	XXX	XXX	XXX						-
.,				PO-3X PO-5B-(c)		Product Aggregate			XXX	XXX	XXX	XXX						-
May 2015		XXX	Pre-Ordering	PO-5B-(c) MR-8		LIS Trunk	Benchmark		XXX	XXX		XXX	2	65.216	0.00%	0.55%	0.450575	-1.092759
May 2015 May 2015		XXX	Maintenance and Repair Network Performance	MR-8 NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF			N/A N/A	XXX	XXX	XXX	XXX	2	65,216	0.00%	0.55%	-0.1525/5	-1.092/59
.,		XXX		NI-1A NI-1C					XXX	XXX	XXX	XXX						-3
May 2015 May 2015			Network Performance Ordering and Provisioning		Trunk Blockage to CTL-Q Tandem Ofc w/o TGS Number Portability Timeliness without Loop Coo		Diagnostic Benchmark		XXX	XXX	XXX	XXX						-
May 2015 May 2015		XXX	Ordering and Provisioning Pre-Ordering	PO-2A		INP			XXX	XXX	XXX	XXX						-
May 2015 May 2015		XXX	Pre-Ordering Pre-Ordering	PO-2A PO-2B		LNP	Diagnostic Diagnostic		XXX	XXX	XXX	XXX						-
.,	WA					E141												-
			Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	IN/A	XXX	XXX	XXX	XXX						

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
May 2015				PO-5A-(c)	FOCs on Time for Fully Electronic LSRs		Benchmark		XXX			XXX						
May 2015	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX	XXX						
May 2015	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	XXX	65,583	66,120	99.19%	8.98%	-0.090487	-1.055012