

Service Date: November 1, 2022



UT-220749

STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503  
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State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

November 1, 2022

Telecommunications Companies

**RE: Docket UT-220749 - Action Required by December 31, 2022  
Annual Compliance with Washington Administrative Code 480-120-414**

Dear Service Provider:

Please provide your current emergency and non-emergency contact information to the Washington Utilities and Transportation Commission (Commission) staff in compliance with WAC 480-120-414. Please verify the Commission has accurate information by December 31, 2022. You may submit the information electronically at [efiling.utc.wa.gov/form](http://efiling.utc.wa.gov/form), Please select *WAC Required Reports* for the Filing Type, select 220749 for the docket number, and attach a cover letter and the information requested. The information can also be submitted by regular mail to Amanda Maxwell, Executive Director and Secretary, Washington Utilities and Transportation Commission, Attention Records Center (Docket UT-220749), P.O. Box 47250, Olympia, WA 98504-7250.

The Commission maintains a list of contacts for registered telecommunications providers in Washington. If you are a service provider and have customers in Washington State, the Commission must know how to reach the correct personnel in both the event of an emergency and non-emergency. The Commission and the Washington Military Department, Emergency Operations Center, maintain duplicate lists of contacts. If you have inquiries about this matter, please contact Rebecca Beaton at (360) 664-1287, [rebecca.beaton@utc.wa.gov](mailto:rebecca.beaton@utc.wa.gov) or Jonathon Church at (360) 664-1295, [jonathon.church@utc.wa.gov](mailto:jonathon.church@utc.wa.gov).

Information requested may be found in the tables below.

1	Company name	Great America Networks, Inc.
2	Services provided	Voice & Data
3	Emergency plan (Y/N)	N
4	Emergency plan filed with the UTC (Y/N)	Y
5	Company network operations center (Y/N)	Y
6	Network operation center location	IO Data Center - Phoenix, AZ

		Name	Title	24-hour (Y/N)	Address	Email	Tel	Cell	Change from 2021 submission (Y/N)
7	Regulatory contact	Mindy Rizzo	Compliance Admin	N	12155 Mora Drive	mrizzo@btigroup.com	312-432-5316	N/A	N
8	Primary emergency contact	Eric Brackett	President	N	12155 Mora Drive	ebrackett@btigroup.com	562-298-5001	N/A	N
9	Alternate emergency contact	Eric Brackett	President	N	12155 Mora Drive	ebrackett@btigroup.com	562-298-5001	N/A	N
10	Network operations center	Eric Brackett	President	N	12155 Mora Drive	ebrackett@btigroup.com	562-298-5001	N/A	N
11	24-hour emergency contact	Eric Brackett	President	N	12155 Mora Drive	ebrackett@btigroup.com	562-298-5001	N/A	N

### WAC-480-120-414 Emergency operation.

- (1) Each company must maintain, revise and provide to the commission the following:
- (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and
  - (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.
- (2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:
- (a) Local network operations center;
  - (b) Regional network operations center; or
  - (c) Emergency operations center.

Amanda Maxwell  
Executive Director and Secretary