



IMPORTANT NOTICE FOR PELICAN POINT WATER CO CUSTOMERS

Dear Customers,

In July 2021, a subsidiary of NW Natural Water Company, LLC (“NW Natural Water”), Cascadia Water, LLC (“Cascadia Water”), filed an application with the Washington Utilities and Transportation Commission (“UTC”) to acquire the assets of Pelican Point Water Co (“Pelican Point”). This transfer was approved by the UTC and Pelican Point customers have officially joined the NW Natural Water family!

Pelican Point water system will continue to be operated locally with the oversight of another NW Natural Water subsidiary, Gem State Infrastructure. NW Natural Water expects that the transition will be seamless to customers. Pelican Point’s current rates and charges will not change as a result of this transaction and NW Natural Water will be required to notify all affected customers of any future rate increases.

Your customer service number remains the same:

Gem State at
1.877.755.9287

Please continue to send your payments to
Gem State P.O. Box 3388 Coeur D' Alene ID 83816
Please make checks payable to **Pelican Point**.

We look forward to many years of service.

Thank you,
Gem State Staff