

### **CONFIDENTIAL FILING**

June 21, 2017

# **VIA ELECTRONIC FILING SYSTEM**

Mr. Steven V. King, Acting Executive Director and Secretary Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive SW Olympia, WA 98504-7250

RE: Confidential Financial Information Subject to Protective Order in WC Docket

Nos. 10-90, 07-135, 05-337, 03-109, and 14-58 CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications

Commission

Dear Mr. King:

MASHELL TELECOM, INC. DBA RAINIER CONNECT ("MASHELL"), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted Line 3005 financial data. MASHELL respectfully provides the Commission with its confidential financial data so that all its reporting obligations are satisfied.

MASHELL, by its authorized representative, respectfully submits confidential information in compliance with 47 C.F.R. §§ 54.313 and 54.422, under seal, as specified with the Protective Ordered adopted on November 16, 2012 reference DA 12-1857 ("Protective Order") and also in conjunction with WAC 480-07-160.

MASHELL requests confidential treatment of certain information submitted with its annual reporting requirements as a privately-held rate of return carrier and high-cost recipient in Docket No. 10-90. The confidential information is required by 47 C.F.R. § 54.313(f)(2) and includes detailed financial information that is competitively sensitive. Disclosure of this confidential information would have a substantial negative impact on MASHELL. Such information would not normally be made available to the public for inspection because of the financial information and should be afforded confidential treatment under WAC 480-07-160.

As specified in the WAC 480-07-140, copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION" and the confidential submission is marked



"CONFIDENTIAL PER WAC 480-07-160". There is no native format available for the attached submission.

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

Danielle Clause, Controller

For Mashell Telecom Inc. dba Rainier Connect

Enclosures

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Danielle Clausen	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3608324130 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	danielle.clausen@rainierconnect.net	
	Form Type	54.313 and 54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Co	ode				522431						
<015>	Study Area Name					MASHELL TEL	ECOM INC					
<020>	> Program Year				2018							
<030>	Contact Name	e - Person USAC	should contac	ct regarding this	s data	Danielle Cl	ausen					
<035>	35> Contact Telephone Number - Number of person identified in data line <030>				3608324130	ext.						
<039>	Contact Email	Address - Ema	il Address of pe	erson identified	l in data line <030>	danielle.cl	ausen@rainierconn	ect.net				
<210>	<210> For the prior calendar year, were there any reportable voice service of					outages?	No					
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>

\u/	\D1>	\DZ>	\D3>	\U+/	\C1>	\CZ>	\u/	107	\1/	`8′	SIIZ
NORS									Did This Outage		
Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
											B
Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
<b>—</b>											

	fulfilled Service Request lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net	
<300> ∪	Infulfilled service request (voice)	0	
<310>	Detail on attempts (voice)		
	Nam	ne of Attached Document	<u> </u>
<320> Unfulfilled service request (broadband)		0	
<330>	Detail on attempts (broadband)	Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should conta	ct regarding this data  Danielle Clausen	
<035>	Contact Telephone Number - Number of p <030>	erson identified in data line 3608324130 ext	
<039>	Contact Email Address - Email Address of p <030>	erson identified in data line danielle.cla	sen@rainierconnect.net
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or or	telephony service in the prior Offere you are designated an ETC for	d only fixed voice
<410>	Complaints per 1000 customers for fixed v	0.0	
<420>	Complaints per 1000 customers for mobile	voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or greathe prior calendar year for each service are an ETC for any facilities you own, operate,	ater) for broadband service in Offere a in which you are designated	d only fixed broadband
<440>	Complaints per 1000 customers for fixed b	roadband 0.0	
<450>	Complaints per 1000 customers for mobile	broadband	

• •	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010×	Study Area Code	522431	
<010> <015>	Study Area Code Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net	
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules Yes	
		522431wa510.pdf	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	ules Compliance	
<515>	Certify compliance with applicable minimum service standards		

(600) Functionality in Emergency Situations	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	522431wa610.pdf

(700) Price Offerings including Voice Rate Data		FCC Form 481			
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010> Study Area Code	522431				
<015> Study Area Name	MASHELL TELECOM INC				
<020> Program Year	2018				
<030> Contact Name - Person USAC should contact regarding this data	Danielle Clausen				
<035> Contact Telephone Number - Number of person identified in data	ine <030> 3608324130 ext.				
<039> Contact Email Address - Email Address of person identified in data	line <030> danielle.clausen@rainierconnect.net				
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge					

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					Soo of	tached worksheet			
					See at	tached worksheet			
l			l .		l	l			-

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 52	22431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				_					
				- See attacl	<del>hed</del>				
			,	worksheet -					

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		522431
<015>	Study Area Name		MASHELL TELECOM INC
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
<810>	Reporting Carrier	Mashell Telecom, Inc.	
<811>	Holding Company	Mashell Inc.	
<812>	Operating Company	Mashell Telecom, Inc.	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See atta	ched worksh	et

	ection Form	FCC Form 481 OMB Control No. 3060-( July 2013	0986/OMB Control No. 3060-0819
40105	Charle Assa Code	522431	
<010> <015>	Study Area Code Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net	
<900>	Does the filing entity offer tribal land services? (Y/N)	No	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Document	
If your co	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes		
	m the status described on the attached PDF, on line 920,	<u></u>	
	rates coordination with the Tribal government pursuant to	Select	
	(a)(9) includes:	Yes or No or	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	Not Applicable	
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
	Compliance with Land Use permitting requirements		
	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
J_0.	Compliance with Tribal Business and Licensing requirements.		

				i ugo 1
	oice and Broadband Service Rate Comparability ection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
				July 2013
<010>	Study Area Code		522431	
<015>	Study Area Name		MASHELL TELECOM INC	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line	<030>	3608324130 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	e <030>	danielle.clausen@rainierconnect.net	
<1000>	Voice services rate comparability certification	Yes	3	
<1010>	Attach detailed description for voice services rate comparability compliance	5224	31wa1010.pdf	
			Name of Attached Document	
<1020>	Broadband comparability certification		s - Pricing is no more than the Wireline Competition Bureau	most recent applicable benchmark announced by
<1030>	Attach detailed description for broadband comparability compliance		Name of Attached Document	
			Mairie di Attacheu Documeni	L Company of the Comp

	o Terrestrial Backhaul Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	S kbps

(1200) Te	erms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
<b>Data Coll</b>	ection Form	July 2013
<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	Name of Attached Document
<1220>	Link to Public Website HTTP ht	tps://www.rainierconnect.com/legal-notices-tariffs
or the we	heck these boxes below to confirm that the attached document(s), on line 1210, obsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2005) Pi	ice Cap Carrier Additional Documentation		FCC Form 481
Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	522431	
<015>	Study Area Name	MASHELL TELECOM INC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

danielle.clausen@rainierconnect.net

# **Incremental Connect America Phase I reporting**

<039> Contact Email Address - Email Address of person identified in data line <030>

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		$\neg$
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

(2005) Price Cap Carrier Additional Document	ation	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819	
Including Rate-of-Return Carriers affiliated with	Price Cap Local Exchange Carriers	July 2013	ontrol No. 3060-0819
Price Cap Carrier Connect An	nerica ICC Support {47 CFR § 54.313(d)} used to build broadband		
Connect America Phase II Rep			
<2017A> Connect America Fund	d Phase II recipient?		
<2017C> Total amount of Phas capital expenditures	e II support, if any, the price cap carrier used for in 2016.		
institutions to which	names, and addresses of community anchor the carrier newly began providing access to the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	
Internet access servi broadband service t libraries universal se libraries located with receiving Phase II me	at it bid on category one telecommunications and ices in response to all FCC Form 470 postings seeking that meets the connectivity targets for the schools and ervice support program for eligible schools and nin any area in a census block where the carrier is odel-based support, and that such bids were at rates ble to rates charged to eligible schools and libraries in		

urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)				
` ,		Υe	es - Att	ach Certifica	ation
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}				522431wa3010.pdf
(3010B)	Please Provide Attachment	Name of Attached Docui	ment List	ting Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community	Anchors		
(3012B)	Please Provide Attachment	Name of Attached Docui	ment Lis	ting Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<b>O</b>	0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	lacktriangle	O	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			v	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			V	522431wa3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docu Information	ment Lis	ting Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	0	0	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers				
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows				
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:				
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers				
(3023)	Underlying information subjected to a review by an independent certified public accountant				
(3024)	Underlying information subjected to an officer certification.				
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows				
(3026)	Attach the worksheet listing required information	Name of Attached Docui	ment Lis	ting Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net
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ı	(4005) Rural Broadband Experiment Additional Documentation	FCC Form 481
ı	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data l	ine <030> danielle.clausen@rainierconnect.net

# **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

# Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

# Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

# If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

#### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: MASHELL TELECOM INC

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/21/2017

Printed name of Authorized Officer: Brian Haynes

Title or position of Authorized Officer: President/CEO

Telephone number of Authorized Officer: 3608324130 ext.

Study Area Code of Reporting Carrier: 522431 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

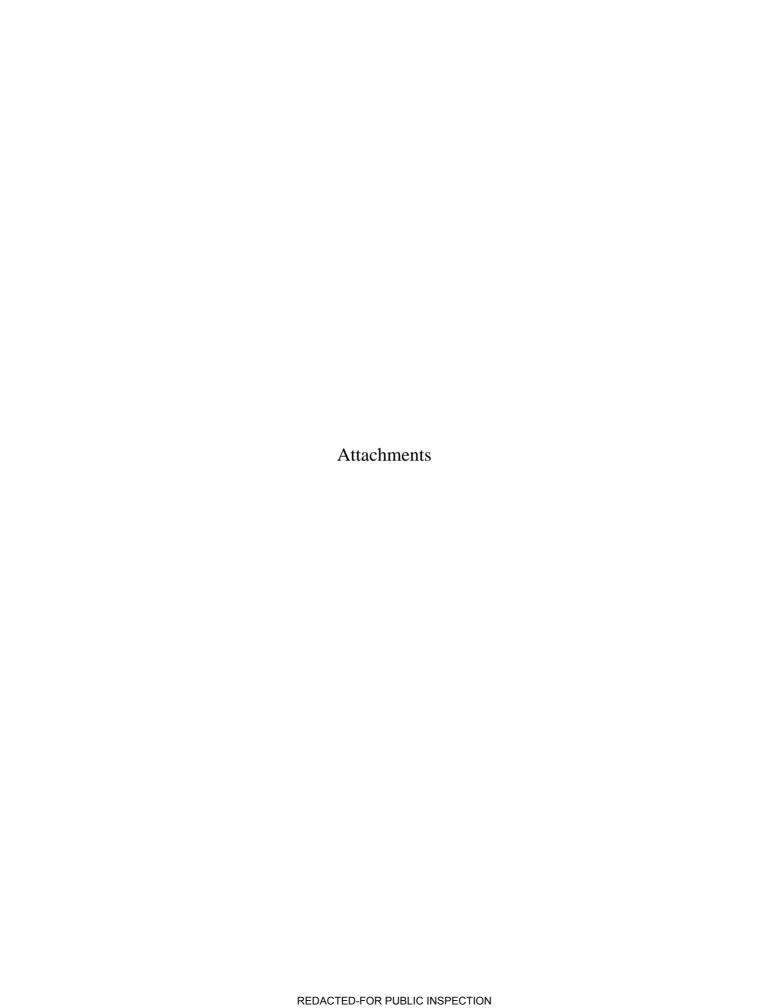
Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports ar	is authorized to submit the information reported on behalf of the reporting carrier. responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized lata provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	nts on Behalf of Reporting Carrier			
	norized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat				
Name of Reporting Carrier:					
Name of Authorized Agent Firm:					
Signature of Authorized Agent or Employee of Agent:		Date:			
Name of Authorized Agent Employee:					
Title or position of Authorized Agent or Employee of Agen	t				
Telephone number of Authorized Agent or Employee of A	gent:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:				
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title			



(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

<701> Residential Local Service Charge Effective Date 1/1/2017
<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC) Eatonville/ETVLWACS	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
WA			FR	18.0	0.0	0.0	0.0	18.0
WA	Kapowsin/KPWSWAXA		FR	18.0	0.0	0.0	0.0	18.0

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	522431
<015>	Study Area Name	MASHELL TELECOM INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3608324130 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	danielle.clausen@rainierconnect.net

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	· <d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	WA	Eatonville/ETVLWA	41.95	0.0	41.95	6.0	0.512	999999.0	Other, No Limit on Usage Allowance
	WA	Eatonville/ETVLWA C	51.95	0.0	51.95	12.0	1.0	999999.0	Other, No Limit on Usage Allowance
	WA	Eatonville/ETVLW AC	61.95	0.0	61.95	20.0	1.0	999999.0	Other, No Limit on Usage Allowance
	WA	Eatonville/ETVLW AC	41.95	0.0	41.95	1.5	0.768	999999.0	Other, No Limit on Usage Allowance
	WA	Kapowsin/KPWSWAXA	41.95	0.0	41.95	1.5	0.768	999999.0	Other, No Limit on Usage Allowance
	WA	Kapowsin/KPWSWAX A	41.95	0.0	41.95	6.0	0.512	999999.0	Other, No Limit on Usage Allowance
	WA	Kapowsin/KPWSWAX A	51.95	0.0	51.95	12.0	1.0	999999.0	Other, No Limit on Usage Allowance
	WA	Kapowsin/KPWSWAX A	61.95	0.0	61.95	20.0	1.0	999999.0	Other, No Limit on Usage Allowance

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		522431
<015>	Study Area Name		MASHELL TELECOM INC
<020>	Program Year		2018
<030>	Contact Name - Person USA	AC should contact regarding this data	Danielle Clausen
<035>	Contact Telephone Numbe	r - Number of person identified in data line <030>	3608324130 ext.
<039>	9> Contact Email Address - Email Address of person identified in data line <030>		danielle.clausen@rainierconnect.net
<810>	Reporting Carrier	Mashell Telecom, Inc.	
<811>	Holding Company	Mashell Inc.	
<812>	Operating Company	Mashell Telecom, Inc.	
	·	·	

<813>	<a1></a1>	<a2></a2>	<a3></a3>			
	Affiliates	SAC	Doing Business As Company or Brand Designation			
	Mashell Telecom, Inc.	522431	Rainier Connect, Rainier Group, Local Access			
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Response Line 510 Mashell Telecom, Inc. Study Area 522431

### Voice Network

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) MASHELL TELECOM, INC. is in compliance with appropriate FCC Service Quality Standards and Consumer Protection Rules. This document details the processes and procedures that Mashell Telecom, Inc. (the "Company") follows to ensure compliance with service quality standards and consumer protection rules as laid out in FCC Form 481 Instructions.

Mashell Telecom, Inc. provides CPNI training to its new employees and trains existing employees on an annual basis. The Company also conducts subscriber outreach regarding Customer Proprietary Network Information (CPNI) by periodically placing CPNI explanation messages into subscriber's bills. In addition, Mashell Telecom, Inc. trains staff on FTC Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and FTC Red Flag training and understand obligations to adherence of applicable rules.

For service quality standards that are affected by plant issues, the Company engineers and installs its plant and other facilities in such a way as to ensure, to the greatest extent possible, compliance with service quality standards that exist at the time that the plant and facilities are constructed.

In addition, employees are periodically briefed on service quality standards and consumer protection issues. In particular, if any set of issues appear to be prevalent, employees are given briefings on how to handle such issues. A recent example is the call completion problems that have arisen and the customer calls that are generated as a result. Although this is not a service quality problem caused by the Company, it does affect customers of the Company and, therefore, deserves the attention of the Company employees.

The Company also periodically reviews its operating procedures to be sure that those operating procedures are in compliance with service quality standards and that the operating procedures are not in violation of consumer protection rules. If questions arise, legal counsel is sought as needed.

If complaints are filed with the Company related to service quality standards or consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made. It should be noted that the Company has received very few complaints in the past five years regarding service quality standards or consumer protection rules as they relate to the service offered by the Company other than call completion issues, which, as noted above, are not caused by the Company.

### **Broadband Network**

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) MASHELL TELECOM, INC. (ILEC) is in compliance with applicable FCC Service Quality Standards and Consumer Protection Rules. ILEC trains staff on applicable rules for broadband service issues on an annual basis. In addition, ILEC has placed on its website at <a href="https://www.rainierconnect.net">www.rainierconnect.net</a> its network practices and policies regarding FCC's Net Neutrality

Rules. ILEC also outlines it rates, terms, and conditions under which ILEC offers Broadband service in NECA Tariff #5 to Internet Service Providers ("ISP"). The Tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Public inspection of NECA Tariff #5 can be found on NECA's website. Retail DSL rates, terms, and conditions for retail services are provided by the ISP.

Response Line 610 Mashell Telecom, Inc. Study Area 522431

# Functionality in Emergency Situations:

# Voice & Broadband Network

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) MASHELL TELECOM, INC. meets the requirements to remain functional in emergency situations and has the following capabilities; back-up power is provided to Mashell Telecom, Inc.'s central office by use of a fixed generator and batteries that provide it with 100 hours of emergency power. We have made arrangements for emergency refueling, and have contingency plans in the event that fuel trucks are unable to reach the central office. In addition, Mashell Telecom, Inc. field electronics have 8 hours of battery back-up power extended by use of fixed or mobile generators. Mashell Telecom, Inc. also has SONET technology deployed in its core fiber optic network that is self-healing and will automatically reroute traffic should a fiber cut occur. Lastly, Mashell Telecom, Inc. is prepared and capable of managing traffic spikes resulting from emergency situations.

Response to Line 1010 Mashell Telecom, Inc. Study Area 522431

# Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Mashell Telecom, Inc. ("Company") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$41.07 as specified in Public Notice DA 16-362 issued on April 5, 2016. Company's current total residential local end-user rate of \$18.00 (which includes a local fee of \$18.00, mandated state fees of \$0.00 and mandatory extended area service charges of \$0.00) is not above the standard deviation as specified in the USF/ICC Transformation Order.

-

<sup>&</sup>lt;sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

<sup>&</sup>lt;sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Response Line 3010 Mashell Telecom, Inc. Study Area 522431

# **Certification of Public Interest Obligations**

Pursuant to 47 C.F.R. § 54.202(a) Mashell Telecom, Inc. ("Company") provides this certification that it is taking reasonable steps to provide upon reasonable request broadband speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to offerings in urban areas as determined in an annual survey as specified in Public Notice DA 15-470, and that requests for such service are met within a reasonable amount of time.

Response Line 3010 Mashell Telecom, Inc. Study Area 522431

# **Certification of Public Interest Obligations**

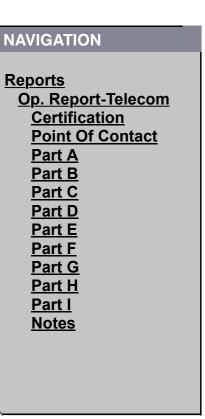
Pursuant to 47 C.F.R. § 54.202(a) Mashell Telecom, Inc. ("Company") provides this certification that it is taking reasonable steps to provide upon reasonable request broadband speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to offerings in urban areas as determined in an annual survey as specified in Public Notice DA 15-470, and that requests for such service are met within a reasonable amount of time. Details on how Company is meeting its obligations for broadband goals and required obligations are specified within the FCC Form 481 annual filing.





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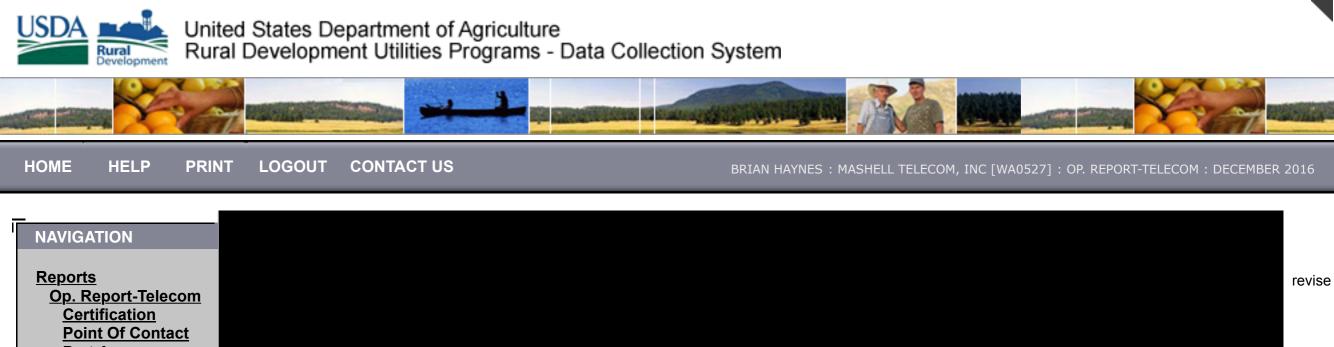
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Part H

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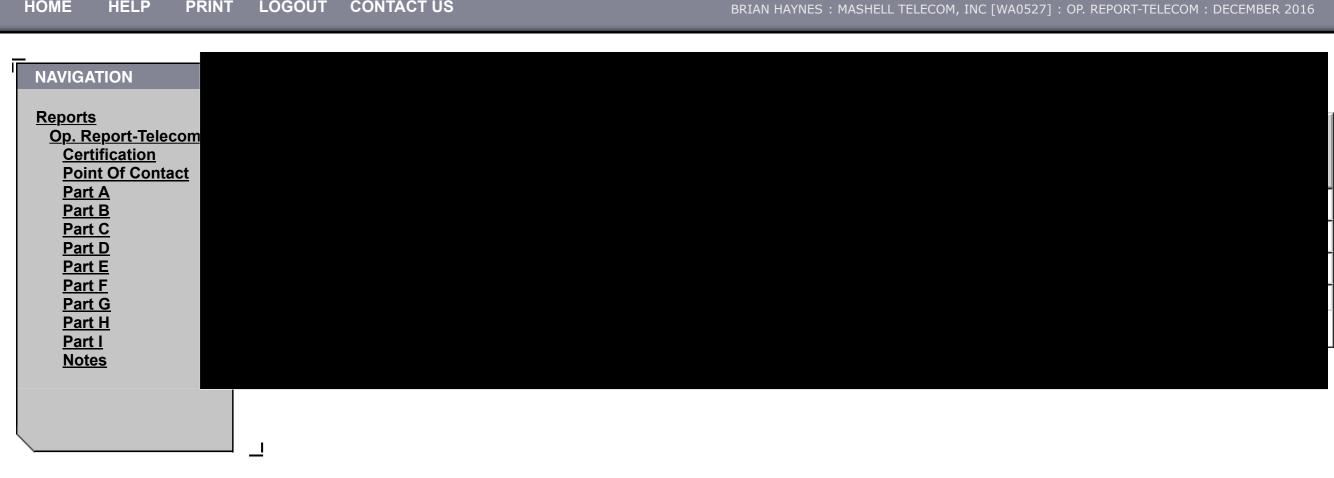
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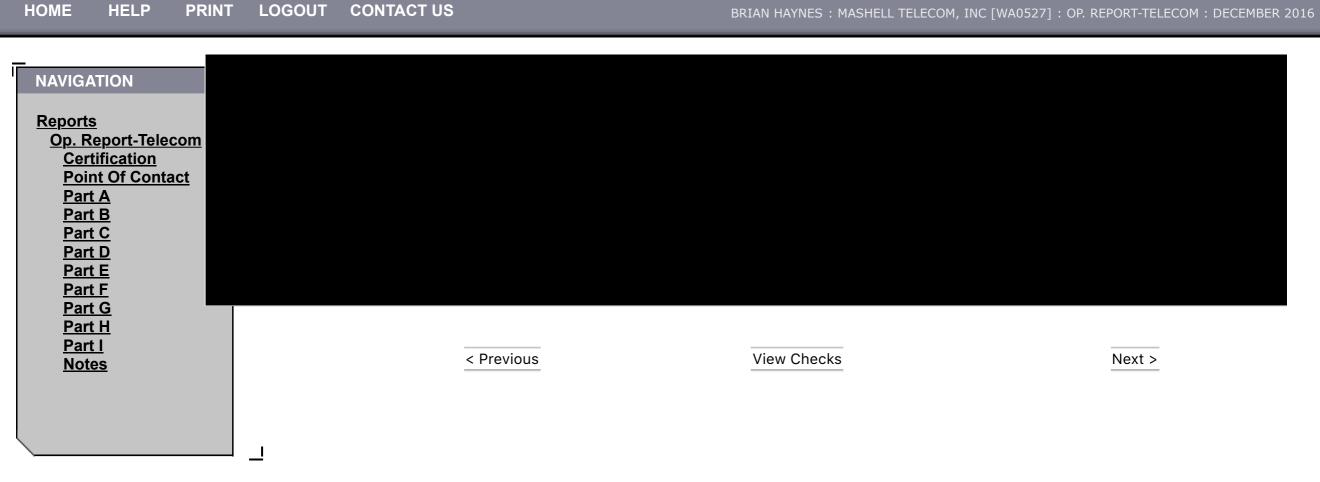
















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