



8113 W. GRANDRIDGE BLVD., KENNEWICK, WASHINGTON 99336-7166
 TELEPHONE 509-734-4500 FACSIMILE 509-737-7166
 www.cngc.com

VIA ELECTRONIC MAIL
records@utc.wa.gov

May 28, 2015

Records Center
 Washington Utilities and Transportation Commission
 1300 S. Evergreen Park Drive SW
 Olympia, WA 98504

Re: U-144155 – Cascade Natural Gas’s Supplemental Comments

Cascade Natural Gas Corporation submitted comments on May 14, 2015, in response to the Washington Utilities and Transportation Commission’s (WUTC’s) Notice of Opportunity to Submit Written Comments, issued in Docket No. U-144155. The Company now supplements its initial response to question number 2 with the following data on stopped meters.

Comments

As stated in the Company’s initial comments, we do not have most of the requested information. However, we have been manually tracking the number of investigated meters and dead meters since 2013. The table below provides the counts we have:

	Number of meters	# of meters investigated in the field	# of checked meters operating correctly	# of meters off for remodeling	# of remaining meters with zero read	% of dead meters
2013	203,214	1533	815	52	186	0.09%
2014	206,107	3074	1530	82	410	0.20%
YTD 2015	208,408	1761	1017	41	213	0.10%

Also, as mentioned, at the May 2, 2015, workshop, the Company is planning to make changes to its billing system in Q4 of this year that will allow us to track the number of dead meters we have experienced in the field.

We do not have a manual count of meters investigated for unidentified usage. As mentioned in our comments, any meter with unidentified usage is flagged for investigation immediately. We do not have minimum usage threshold before we provide notice at the premise, telling the occupant to establish an account or expect to be disconnected in 48 hours. Our policy on managing these is aggressive.

If you have any questions regarding this report, please contact me at (509) 734-4593.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Parvinen", with a long horizontal flourish extending to the right.

Michael Parvinen
Director, Regulatory Affairs