December 5, 2014

**ERRATUM CORRECTING INVESTIGATION REPORT**

RE: *Investigation Report, Quest Corporation d/b/a/ CenturyLink QC,* Docket UT-140597

TO ALL PARTIES:

On Dec. 2, 2014, the Washington Utilities and Transportation Commission (Commission) served CenturyLink with an Investigation Report, which includes staff recommendations for penalties related to the state’s emergency 911 statewide outage on April 9 and 10, 2014.

The Commission has subsequently become aware of an error in the Investigation Report. This erratum notes and corrects the following error:

In the Penalty Recommendation Section, bullet 3, the penalty recommendation is incorrectly stated as “Up to $100 for each of 51 violations of WAC 480-120-412(2) for failing to promptly notify PSAPs of a major outage, for a potential penalty of $12,750” and is corrected to state “Up to **$250** for each of 51 violations of WAC 480-120-412(2) for failing to promptly notify PSAPs of a major outage, for a potential penalty of $12,750.”

STEVEN V. KING

Executive Director and Secretary