BEFORE THE WASHINGTON
UTILITIES & TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC,

Respondent.

DOCKET UT-181051

BRIAN ROSEN
ON BEHALF OF THE
WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL
PUBLIC COUNSEL UNIT

Exhibit BR-25

Comtech Response to Public Counsel Data Request No. 17

December 15, 2021
PC17. We understand that during the incident there were no calls, and PSAPs were transitioning to the Comtech ESInet in the previous year. However,
   a. Please supply call counts for calls by hour, by PSAP, for the 30 days preceding the incident up until 30 days after the incident;
   b. Supply the total call counts by hour (all PSAPs) for the 30 days preceding the incident up until 30 days after the incident;
   c. Supply the total calls per day per PSAP for the 30 days preceding the incident up until 30 days after the incident; and
   d. Supply the total call counts per day per PSAP for the same days in the prior year and the following three years.

RESPONSE:
   a. This information is attached hereto as Attachment 1(a)
   b. This information is included in Attachment 1(a)
   c. This information is attached hereto as Attachment 1(b)
   d. The requested information for November 27, 2019 – January 27, 2020 and November 27, 2020 – January 27, 2021 hereto as Attachment 1(c) and Attachment 1(d). TSYS is not able to provide call information for November 27, 2017 through January 27, 2018, since TSYS did not begin cutting over PSAPs to ESInet 2 in the State of Washington until May 1, 2018. TSYS also does not have call count information for the future dates of November 27, 2021 through January 27, 2022.

RESPONDENTS: Susan Ornstein, Senior Director, Legal & Regulatory Affairs
             Todd Poremba, Vice President, Product Management