

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

PROOF OF SERVICE

DOCKET NO. TV-971477

KNOW ALL PERSONS BY THESE PRESENTS That the undersigned, an employee of the Washington Utilities and Transportation Commission at Olympia, Washington, hereby certifies that a copy of the document referred to below was served on the parties of record in said proceeding in the following manner:

On the 8TH day of FEBRUARY, 1999, a true copy of CAROLE WASHBURN LETTER TO CLERK OF THURSTON COUNTY COURT RE: TRANSMITS COPY OF RECORD; LETTER TO J. LAWRENCE CONIFF, RE: NOTIFICATION OF FILING OF COURT RECORD; CERTIFICATE FOR COURT RECORD; INDEX OF DOCUMENTS FILED.

in the above-entitled cause now pending before the Commission was enclosed in an envelope addressed to each of the parties of record as set forth below. Each envelope was addressed to the address shown in the official files attached hereto, sealed with the required first-class postage thereon, and deposited on said date in the United States mail in the City of Olympia, County of Thurston, State of Washington.

PARTIES OF RECORD AND OTHERS RECEIVING NOTICE

Thurston County Clerk - via hand delivery (complete copy)

J. Lawrence Coniff - correspondence only

WA Movers Conference - correspondence only

Central Moving - correspondence only

Morrison Moving - correspondence only

Ann Rendahl - hand delivery - complete copy



Katherine Hunter, Records Center Manager

J. Lawrence Coniff, Attorney
State & Sawyer Building, 2nd Floor
2120 State Ave. NE Ste. 101
Olympia WA 98506

Washington Movers Conference
930 S. 336th St. Ste. B
Federal Way, WA 98003

Central Moving & Storage, L.L.C.
1701 Anderson Rd.
Mt. Vernon WA 98273

Morrison Moving & Storage, Co., Inc.
W. 304 Pacific Ave.
Spokane WA 99204





STATE OF WASHINGTON

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

February 8, 1999

Clerk of the Superior Court
Thurston County Courthouse
2000 Lakeridge Dr. SW.
Olympia WA 98502

RE: Washington Movers Conference, Central Moving & Storage, L.L.C., and
Morrison Moving & Storage,
v. Washington Utilities and Transportation Commission
Thurston County Cause No. 99-2-00038-0

Dear Clerk:

Enclosed for filing is the record of respondent Washington Utilities and Transportation Commission in the above-entitled matter. The record consists of the documents listed on the attached sheets.

Sincerely,

Carole J. Washburn
Secretary

cc: J. Lawrence Coniff
Washington Movers Conference
Central Moving & Storage
Morrison Moving & Storage, Inc.
Ann Rendahl, AAG

Enclosure



IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON

THURSTON COUNTY SUPERIOR COURT

Washington Movers Conference)
Central Moving & Storage, L.L.C.,)
& Morrison Moving & Storage, Co.,)
Inc.,)

Petitioners,)
v.)

Washington Utilities and)
Transportation Commission)

Respondent.)
.....)

CAUSE NO. 99-2-00038-0

CERTIFICATE

STATE OF WASHINGTON

ss.

County of Thurston)

I, Carol J. Washburn, Secretary of the Washington Utilities and Transportation Commission, hereby certify that the foregoing and attached documents contain a full, true, and correct copy of the record in that certain cause lately pending before the Washington Utilities and Transportation Commission, Amending WAC 480-12, Relating to Household Goods Movers, being Docket No. TV-971477 of the record of formal files of the Commission.

IN TESTIMONY WHEREOF I have hereunto set my hand and affixed the official seal of the Washington Utilities and Transportation Commission this 8th day of February, 1999.

Carol J. Washburn

Carole J. Washburn
Secretary





STATE OF WASHINGTON

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

February 8, 1999

J. Lawrence Coniff, Attorney
State & Sawyer Building, 2nd Floor
2120 State Ave. NE Ste. 101
Olympia WA 98506

RE: Washington Movers Conference, Central Moving & Storage, L.L.C., and
Morrison Moving & Storage,
v. THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,
Thurston County Cause No. 99-2-00038-0

Dear Mr. Coniff:

The Commission record in the above matter is being delivered to the Clerk of Thurston County today. The record consists of the documents listed on the attached sheets.

If you believe that this record is deficient, please advise immediately and consideration will be given to the filing of a supplemental record.

Sincerely,

A handwritten signature in cursive script that reads "Carole J. Washburn".

Carole J. Washburn
Secretary

cc: Washington Movers Conference
Central Moving & Storage
Morrison Moving & Storage, Inc.
Ann Rendahl, AAG

Enclosure



RETURN

RE:

WASHINGTON MOVERS CONFERENCE, a domestic non-profit corporation;
CENTRAL MOVING & STORAGE, L.L.C., organized under Washington law;
MORRISON MOVING & STORAGE CO., INC. a domestic corporation,

Petitioners,

vs.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,
an agency of the State of Washington,

Respondents.

Thurston County Cause No. 99-2-00038-0

Docket No. TV-971477

Page No.

- 0001 Rulemaking Analysis dated October 1, 1997.
- 0009 Concise Explanatory Statement - Open Meeting Back-up Memo and Attachments, Docket No. TV-971477 - presented by Kim Dobyms, dated October 22, 1997.
- 0010a Washington State Register, Issue 97-22 - WSR 97-22-082 - Preproposal Statement of Inquiry - Utilities and Transportation Commission, dated November 4, 1997.
- 0011 Letter to Interested Persons, from Steve McLellan, Secretary, RE: Notice of intent to conduct a rulemaking for motor carriers with authority to transport household goods, dated November 5, 1997, with Proof of Service.
- 0063 Facsimile transmission from Tacoma Moving & Storage, RE: Please include in future notices, received November 6, 1997.
- 0064 E-mail transmission from Doug Ross, on behalf of Spokane Transfer & Storage Co., RE: Request to be added to service list in the docket, received November 10, 1997.

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- 0065 Letter to Paul Curl, Deputy Director, Regulatory Services, from James R. Tutton, Jr., on behalf of Washington Movers Conference, RE: Request to have letter of November 4, 1997 (served November 5, 1997) rescinded and rewritten in a more logical, unbiased form that would allow a much less confrontational atmosphere among all interested parties once the stakeholders meeting begin in January, 1998, received November 10, 1997.
- 0067 E-mail transmission from Patty Sanders, on behalf of All American Moving & Storage, RE: Request to be added to the service list as an interested party, received November 11, 1997.
- 0068 Comments on behalf of Allwest Transportation, Inc., from Harry W. Naubert, Jr., received November 13, 1997.
- 0070 Letter to Steve McLellan, Secretary, from Russell M. Allen, Attorney, RE: Request to be included as an interested party in the proceeding, received November 17, 1997.
- 0071 Comments on behalf of PomArleau Transfer & Storage Corp., from Terry PomArleau, received November 17, 1997.
- 0073 E-mail transmission from Hanco, Inc., RE: Request to be on the service list for the docket, received November 18, 1997.
- 0074 Letter to James R. Tutton, Jr., from Patsy J. Dutton, RE: Response to their letter to Paul Curl, of November 7th, dated November 18, 1997.
- 0075 E-mail transmission from Gary A. Vandiver, on behalf of Ballard Storage & Transfer, RE: Request to be added to the interested persons list in the docket, received November 19, 1997.
- 0076 Comments on behalf of Crown Moving Co., Inc., from Scott M. Creek, received November 20, 1997.
- 0078 E-mail transmission from Fred Sewrey, RE: Request for a copy of the letter and CR-101 for the household goods rulemaking. He does not wish to be added to the mailing list, received November 20, 1997.
- 0079 E-mail transmission from Chris Vernon, staff, on behalf of Bellingham Transfer & Storage, RE: Request to add the company to the interested persons list and to send a copy of documents in the file to them, received November 21, 1997.

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- 0080 Letter to Steve McLellan, Secretary, from David W. Wiley, Attorney, RE: Request to be included on the interested persons list for the docket, received November 26, 1997.
- 0081 Letter to the Records Center, from Melissa Bolin, on behalf of Coleman American Moving Services, Inc., RE: Request to be added to the service list, received December 1, 1997.
- 0082 E-mail transmission from Steve Johnson, on behalf of World Wide Movers, Inc., RE: Request to add Dennis White to the service list for the docket, received December 1, 1997.
- 0083 Letter to Steve McLellan, Secretary, from Todd G. Glass, Attorney, on behalf of Public Storage Pickup & Delivery, Inc., RE: Request for stakeholder status in the rulemaking proceeding, received December 1, 1997.
- 0084 Letter to the Records Center from Stuart Soules, on behalf of System Transfer & Storage Co., RE: Request to continue sending information regarding the rulemaking to the company, received December 3, 1997.
- 0085 Comments from Brian C. McCulloch, received December 4, 1997.
- 0089 Comments from Mike the Mover, received December 4, 1997.
- 0092 E-mail transmission from David White, Attorney, RE: Request to be added to the service list in the docket, received December 5, 1997.
- 0093 Letter to Steve McLellan, Secretary, from Andrew L. Vandenberg, on behalf of Air Van northAmerican, RE: Still obtaining opinions and information, unable to provide a response at this time, received December 10, 1997, with fax cover sheet received December 5, 1997.
- 0095 Comments from Victoria Zadeh, via e-mail transmission, received December 8, 1997.
- 0096 Letter to WUTC from Susan Powell, on behalf of Groat Brothers, Inc., RE: Request to keep receiving information on the docket, received December 18, 1997.
- 0097 Letter to Brian C. McCulloch, from Patsy J. Dutton, RE: Response to letter of December 2, 1997 requesting information, dated December 18, 1997, with Proof of Service.

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- 0162 Comments on behalf of Department of General Administration, via facsimile, from Deborah Chakos, received January 14, 1998.
- 0168 Letter to Interested Persons from Paul Curl, Acting Secretary, RE: Requesting interested parties to attend a public stakeholders meeting on January 29, 1998, dated January 16, 1998, with Proof of Service.
- 0172 E-mail transmission from Terry Olsen, on behalf of All America Moving, Inc., RE: Request to be added to the mailing list, received January 19, 1998.
- 0173 Comments on behalf of Washington Movers Conference, from James R. Tutton, Jr., received January 22, 1998, with fax cover sheet received January 20, 1998.
- 0178 Letter to All Interested Persons, from Paul Curl, Acting Secretary, RE: Stakeholders meeting to be held on January 29, 1998, with enclosed discussion draft, dated January 23, 1998, with Proof of Service.
- 0216 Comments on behalf of Northwest Moving & Packing, via facsimile, from Michele Marsh, received January 23, 1998.
- 0218 Letter to All Interested Persons from Paul Curl, Acting Secretary, RE: Notice of discussion draft and stakeholders meeting, dated January 26, 1998, with Proof of Service.
- 0232 Comments on behalf of American Moving and Storage Association, from Joe Harrison, received January 26, 1998.
- 0239 E-mail transmission from Bonnie Allen, staff, RE: Correcting address for Clancy's Transfer & Storage, Inc., received January 28, 1998.
- 0240 E-mail transmission from Kim Dobyms, staff, RE: Request to add Russell Allen, Attorney, to the interested persons list, received January 28, 1998.
- 0241 Letter to Kim Dobyms, from Victoria Zadeh, consumer, RE: Request to have statement read during rulemaking proceeding on January 29, 1998, received January 28, 1998.
- 0257 E-mail transmission from Carla Gentile, staff, RE: Response to request for address correction on L.S.B. Transportation Systems, Inc., d/b/a Drake Moving & Storage, with copy of returned mail envelope, received January 29, 1998.

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- 0259 Sign-in sheet from January 29, 1998, Stakeholders Meeting, with attached lists and business cards.
- 0274 Note from Paul D. Blake, on behalf of Blake's Excavating & Construction, RE: Request to be removed from the mailing list, received January 30, 1998.
- 0275 E-mail transmission from Kim Dobyms, staff, RE: Request to add Ann Wilson, American Moving and Storage Association to the interested persons list, received February 2, 1998.
- 0276 Letter to Robert Johnston, staff, from Steven K. Levan, on behalf of Starving Students, RE: Submission of documents used by the California Public Utility Commission to enhance disclosure of moving services, rates, and liability coverage, received February 3, 1998.
- 0279 Letter to All Interested Parties from Paul Curl, Acting Secretary, RE: Thanks for attending workshop; comments received not later than 2/27/87 will be considered in the second discussion draft; second draft available not later than 3/20/98, and a second Stakeholder Meeting will be held on April 9, 1998, dated February 3, 1998, with Proof of Service.
- 0283 Facsimile transmission to Pat Dutton from Jim Tutton, on behalf of Washington Movers Conference, RE: Request to reschedule the Stakeholder Meeting for a date prior to or immediately following April 5-9, 1998, time period, received February 5, 1998.
- 0284 Letter to Pat Dutton from James R. Tutton, Jr., on behalf of Washington Movers Conference, RE: Comments regarding the on-going Household Goods Rulemaking, and invitation to participate with their Board of Directors at their next scheduled Board meeting of February 24, 1998 (Note from Pat Dutton dated 2/9/98, RE: Responded by phone to letter), received February 5, 1998.
- 0286 Facsimile transmission to Pat Dutton, from Jim Tutton, on behalf of Washington Movers Conference, RE: Responses to questions posed in phone conversation of 2/9/98, received February 6, 1998.
- 0287 Comments on behalf of PomArleau Transfer & Storage Corp., from Terry PomArleau, received February 9, 1998.
- 0288 Comments on behalf of Rainier Moving Systems, Inc., from George Fouch, received February 9, 1998.

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- 0290 Memo to Pat Dutton, from Jim Tutton, on behalf of Washington Movers Conference, RE: Submission of information of what is going on in Florida, (Note from Pat Dutton, RE: Acknowledging receipt) received February 9, 1998.
- 0291 Letter to Pat Dutton from Dennis E. White, on behalf of World Wide Movers, Inc., RE: Questions from the January 29, 1998 meeting, received February 9, 1998.
- 0293 Letter to Pat Dutton, from Steve Yates, on behalf of Northwest Moving Services, Inc., RE: Questions regarding intrastate moves and requirements by the military for a WUTC permit, received February 11, 1998.
- 0295 E-mail transmission from Kim Dobyons, staff, on behalf of the Federal Trade Commission, RE: Request to add Charles Harwood, Regional Director, to the interested persons list, received February 12, 1998.
- 0296 Comments on behalf of City Moving Systems, from Mike MacDowell, dated February 13, 1998.
- 0302 Comments on behalf of PomArleau Transfer & Storage Corp., from Mike Marsh, received February 17, 1998.
- 0304 Letter to Foster Fernandez (sic), from B.R. Geddes, RE: Submission of information regarding a claim against Duncan & Bros. Moving Co., received February 18, 1998.
- 0323 Comments on behalf of A.A. Star Transfer Company, from Jane Purkey, dated February 20, 1998.
- 0325 Comments on behalf of Pratt Moving & Storage, from Al Jones, received February 20, 1998.
- 0327 Comments on behalf of Bekins, from James M. Bunger, received February 20, 1998.
- 0330 Comments on behalf of Crown Moving Co., Inc., from Scott M. Creek, received via facsimile February 23, 1998.
- 0335 Letter to All Interested Persons from Paul Curl, Acting Secretary, RE: Notification of Change of Stakeholders Meeting to April 14, 1998, dated February 25, 1998, with Proof of Service.

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- 0351 Letter to Consumers from Paul Curl, Acting Secretary, RE: Requesting comments and inviting consumers to next Stakeholder Meeting on April 14, 1998, including Fact Sheet, dated February 25, 1998, with Proof of Service.
- 0360 Comments on behalf of S & M Moving Systems, from Jim Connors, received via facsimile February 26, 1998.
- 0362 Comments on behalf of Alexander's Moving & Storage, from Garry Lynch, received February 26, 1998.
- 0363 Comments on behalf of American Moving and Storage Association, from Joe Harrison, received February 27, 1998.
- 0366 Comments from David W. Wiley, Attorney, received March 2, 1998, with fax cover sheet received March 2, 1998.
- 0369 Comments from Grace Lee, consumer, received via e-mail transmission March 2, 1998.
- 0371 Comments from Victoria Zadeh, consumer, received via e-mail transmission March 2, 1998.
- 0372 Comments on behalf of Grayport Transfer & Storage Co., from P. Alan Purkey, received March 3, 1998.
- 0375 E-mail transmission from Kim Dobyms, staff, RE: Request to add Betsy Valedock to the interested persons list and send a copy of the 2/25/98 consumer letter and fact sheet, received March 4, 1998.
- 0376 Memo to Pat Dutton from Jim Tutton, Washington Movers Conference, RE: Submission of information regarding Household Goods Movers for the New York State, received March 4, 1998.
- 0381 Comments from Julian Gladstone, consumer, received March 4, 1998.
- 0383 Comments from Ray Schwehr, consumer, received March 5, 1998.
- 0384 Letter to Joe Harrison from Patsy J. Dutton, RE: Response to letter of January 23rd containing comments to the California PUC regarding Shurgard Storage Company, and comments regarding the household goods rulemaking, dated March 6, 1998, with Proof of Service.
- 0387 Comments from Cynthia J. Lanphear, consumer, received March 9, 1998.

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- 0388 E-mail transmission from Kim Dobyons, staff, RE: Request to add Jim Smith, Director, JPPSO - Lewis, to the interested persons list in the docket, received March 9, 1998.
- 0389 E-mail transmission from Bonnie Allen, staff, on behalf of Starving Students, RE: Request to add Steve Levan to the interested persons list in the docket, received March 10, 1998.
- 0390 Letter to Kim Dobyons, from Janee Briesemeister, on behalf of Consumers Union, RE: Submission of information regarding Texas' regulation of household movers, received March 13, 1998.
- 0407 E-mail transmission on behalf of Evergreen Moving Systems, Inc., RE: Request to be added to the interested persons list in the docket, received March 16, 1998.
- 0408 Copy of letter to Riva Averick, Cendent Mobility, from Betsy Preston, consumer, RE: Details from relocation experience with Graebel, (Note from Kim Dobyons RE: Consumer protection clearly identify who to contact and who is responsible in case of loss or damage) received March 17, 1998.
- 0410 E-mail transmission from Kim Dobyons/Bruce Grimm, staff, RE: Request to add Matthew Throop, Advantage Moving and Den Engelking, Affordable Moving, Inc., to the interested persons list in the docket, received March 25, 1998.
- 0411 Notice of Workshop (9:30 a.m., to 4:00 p.m., April 14, 1998), including Draft 2 of the Household Goods Rulemaking , dated March 31, 1998, with Proof of Service.
- 0470 Comments on behalf of Washington Movers Conference, from James R. Tutton, Jr., received via facsimile April 2, 1998.
- 0472 E-mail transmission from Kim Dobyons/Linda Elhardt, staff, RE: Request to add A.A.R.K. Moving to the interested persons list in the docket, received April 9, 1998.
- 0473 Letter to James R. Tutton, Jr., from Patsy J. Dutton, RE: Response to his letter of April 2nd, dated April 9, 1998, with Proof of Service.
- 0482 Comments on behalf of Corporate Moving Systems, from Richard K. Smith, received via facsimile April 9, 1998.

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- 0484 E-mail transmission from Kim Dobyys/Linda Elhardt, staff, RE: Request to add Yukio Haberzetto, consumer, to the interested persons list in the docket, received April 13, 1998.
- 0485 Sign-in Sheets, various business cards, and attendees list from HHG Stakeholders Meeting, dated April 14, 1998.
- 0500 Handouts from Stakeholders Meeting, dated April 14, 1998.
- 0516 Copy of letter to William A. Mullins, Attorney, from Michael J. Falk, Trial Attorney, U S Department of Transportation, dated January 20, 1998, (Submitted at stakeholders meeting regarding definitions) received April 16, 1998.
- 0527 Letter to the WUTC from Jack R. Davis, Attorney, RE: List of questions that were submitted at the Stakeholders Meeting on April 14, 1998, received April 20, 1998.
- 0531 Comments on behalf of Boush Moving and Storage, from Robert Boush, Jr., received April 20, 1998.
- 0533 Comments from Dave Tilton, received via e-mail transmission April 20, 1998.
- 0534 E-mail transmission from Kim Dobyys, staff, RE: Request to add James Gray, Louisiana Public Service Commission to the interested persons list in the docket, received April 20, 1998.
- 0535 Comments from Charlene Blankenship, consumer, received April 24, 1998.
- 0536 E-mail transmission from Kim Dobyys/Pat Dutton, staff, RE: Request to add Michael Karp, consumer, to the interested persons list in the docket, received May 5, 1998.
- 0537 E-mail transmission from Kim Dobyys, staff, RE: Request to add Regina Cullen, Assistant Attorney General, to the interested persons list in the docket, received May 6, 1998.
- 0538 Notice of Rule Drafting Session (May 15, 1998, 9:30 a.m., to 4:30 p.m.), including agenda, ground rules, and Draft 3 of the Household Goods Rulemaking, dated May 8, 1998, with Proof of Service.

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- 0599 E-mail transmission from Kim Dobyms, staff, RE: Request to add Tim Wahler, consumer, to the interested persons list in the docket, received May 11, 1998.
- 0600 Sign-in Sheets, and various business cards, from Rule Drafting Session, dated May 15, 1998.
- 0604 Notice of Rule Drafting Session (May 26, 1998, 9:30 a.m., to 4:00 p.m.), including Draft 3-A of the Household Goods Rulemaking, dated May 20, 1998, with Proof of Service.
- 0673 Sign-in Sheets from Rule Drafting Session, dated May 26, 1998.
- 0675 Comments on behalf of Michael Karp & Associates, Public Interest Consulting, from Michael Karp, received June 1, 1998.
- 0679 Notice of Rule Drafting Session (June 5, 1998, 9:30 a.m., to 4:00 p.m.), including Draft 3-B of the Household Goods Rulemaking dated June 2, 1998, with Proof of Service.
- 0759 Sign-in Sheets, various business cards, and attendees list from Rule Drafting Session, dated June 5, 1998.
- 0762 Handouts from Rule Drafting Session, dated June 5, 1998.
- 0843 Comments on behalf of Crown Moving Co., Inc., from Scott M. Creek, received June 8, 1998.
- 0844 Comments on behalf of Acordia Northwest, Inc; Acordia/Pettit-Morry Co., Insurance Brokers, from Dick Goff, received June 19, 1998.
- 0848 Handouts from Brainstorm Session, dated June 25, 1998.
- 0864 Letter to Pat Dutton, from James R. Tutton, Jr., on behalf of Washington Movers Conference, RE: Submission of "draft language," received July 6, 1998, with fax cover sheet received July 2, 1998.
- 0870 Notice of Workshop (July 29, 1998, 9:30 a.m., to 4:00 p.m.), including Draft 4-C of the Household Goods Rulemaking, dated July 15, 1998, with Proof of Service.
- 0931a Comments from Victoria Zadeh, consumer, received via e-mail transmission July 20, 1998.
- 0933 Sign-in Sheet from Workshop, dated July 29, 1998.

RETURN

- 0937 Handouts from Workshop, dated July 29, 1998.
- 1000 Comments on behalf of Washington Movers Conference, from James R. Tutton, Jr., received August 6, 1998, with fax cover sheet received August 4, 1998.
- 1012 Comments on behalf of Door to Door Storage, Inc., from David W. Wiley, Attorney, received August 6, 1998, with fax cover received August 4, 1998.
- 1015 Comments on behalf of Shurgard Storage, from Christine Mullaney McKay, received August 10, 1998, with fax cover sheet received August 4, 1998.
- 1018 Comments on behalf of The Association of Independent Movers of Washington, from Brian C. McCulloch, received via facsimile August 5, 1998.
- 1021 Letter to All Interested Parties from Carole J. Washburn, Secretary, RE: Final Draft of Rule and Notice of the Commission's Open Meeting on August 12, 1998, dated August 7, 1998, with Proof of Service.
- 1077 Comments on behalf of The Association of Independent Movers of Washington, received via e-mail transmission August 11, 1998.
- 1081 Rulemaking Analysis dated August 12, 1998.
- 1089 Concise Explanatory Statement - Open Meeting Back-up Memo and Attachments, Docket No. TV-971477 - presented by Kim Dobyns, dated August 12, 1998.
- 1187 Transcript from CR-102 meeting, (Note: Partial transcript of Open Meeting), dated August 12, 1998.
- 1198 Status of Household Goods Movers Rulemaking letter to Legislature to Bill Backlund, Washington State House of Representatives, dated August 19, 1998.
- 1210 Comments from Edward (Ed) Mitchell, consumer, received via e-mail transmission September 8, 1998.
- 1213 Washington State Register, Issue 98-19 - WSR 98-16-060 - Proposed Rules - Utilities and Transportation Commission, dated September 16, 1998.

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- 1239 Comments from Edward Mitchell, consumer, received September 21, 1998, with fax cover sheet received September 17, 1998.
- 1282 Notice of Opportunity to Submit Written Comments on Proposed Rule (October 30, 1998) and Notice of Proposed Rule Adoption Hearing (November 16, 1998), including copy of CR-102 Proposed Rulemaking, Summary of Small Business Economic Impact Statement - Household Goods Mover Rules, and copy of chapter 480-15 WAC, dated September 25, 1998, with Proof of Service.
- 1386 Letter to Pat Dutton, from James R. Tutton, Jr., on behalf of Washington Movers Conference, RE: Submission of cost data information (Note dated 10/14/98, from Pat Dutton, RE: Gene Eckhardt, Tom McLain (sic), and Pat Dutton met with Mr. Tutton to discuss letter, no further response necessary), received October 14, 1998.
- 1388 Letter to James R. Tutton, from Patsy J. Dutton, RE: Response to letter of October 9th requesting information concerning Commission staff resources and the staff's intent regarding special compliance audits as proposed in WAC 480-15-300, dated October 19, 1998, with Proof of Service.
- 1392 Comments of Edward Mitchell, consumer, received October 21, 1998, with fax cover sheet received October 20, 1998.
- 1401 Comments on behalf of Public Counsel of the Attorney General of Washington State, from Michael Karp, received October 20, 1998.
- 1402 Comments on behalf of the State of Washington House of Representatives, from Georgia Gardner, Representative, received October 21, 1998.
- 1403 Letter to Carol J. Washburn (sic) from J. Lawrence Coniff, on behalf of Washington Trucking Association, RE: Request permission to file comments on Monday, November 2, 1998, rather than Friday, October 30, 1998, as specified in the notice, received October 26, 1998.
- 1404 Comments on behalf of Crown Moving Co., Inc., from Scott M. Creek (Note dated 11/3/98 from Pat Dutton, RE: Acknowledged receipt with Scott and advised comments would be included in formal record), received October 26, 1998.
- 1406 Comments on behalf of Public Storage Pickup & Delivery, L.P., from Todd G. Glass, Atty., received October 28, 1998.

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- 1411 Errata Notice and Notice of Modifications to Proposed Rules, dated October 28, 1998, with Proof of Service.
- 1418a Errata Notice, dated October 28, 1998, with Proof of Service.
- 1423 Comments from Andrew Ward, consumer, received October 29, 1998.
- 1424 Comments on behalf of The Association of Independent Movers of Washington, from Brian C. McCulloch, received via facsimile October 30, 1998.
- 1427 Comments on behalf of Door to Door Storage, Inc., from David W. Wiley, Atty., received November 2, 1998, with fax cover sheet received November 2, 1998.
- 1431 Comments on behalf of the Washington State Senate, from Mary Margaret Haugen, State Senator, received November 5, 1998, with fax cover sheet received November 3, 1998.
- 1435 Comments on behalf the Washington Movers Conference, from Jim Tutton, received via e-mail transmission November 4, 1998.
- 1436 Comments on behalf of the Washington Trucking Associations and the Washington Movers Conference, by Edward J. Nikula, James R. Tutton, and J. Lawrence Coniff, from J. Lawrence Coniff, Atty., (Note: Dates received vary throughout the packet, as the comments of Edward J. Nikula and J. Lawrence Coniff, were received prior to receiving the packet submitted by James R. Tutton), received November 5, 1998.
- 1555 Facsimile to Jim Tutton, from Pat Dutton, RE: Memorandum dated November 9, 1998, to Pat Dutton, from Gene Eckhardt and Tom MacLean, regarding The Economics of Banded Rates, dated November 12, 1998, with fax confirmation.
- 1570 Facsimile to Jim Tutton, from Pat Dutton, RE: Copy of draft Open Meeting Back-up Memo of November 16, 1998, regarding Docket No. TV-971477, dated November 12, 1998, with fax confirmation.
- 1582 Letter to Jack R. Davis, Atty., from Pat Dutton, RE: Responses to questions posed in April 16, 1998, letter of comment, dated November 16, 1998, with Proof of Service.
- 1597 Reply to Staff's Recommendation - Comments of J. Lawrence Coniff, Atty., on behalf of the Washington Movers Conference, received November 16, 1998.

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- 1624 Concise Explanatory Statement - Open Meeting Back-up Memo and Attachments, Docket No. TV-971477 - presented by Kim Dobyms, dated November 16, 1998.
- 1736 Transcript from Adoption meeting, Open Meeting, dated November 16, 1998.
- 1759 Letter to Carole J. Washburn, Executive Secretary, from Simon J. ffitich, Assistant Attorney General, Public Counsel Section,. RE: Request to remove Robert F. Manifold and substitute Simon J. ffitich, as attorney for Public Counsel, received November 30, 1998.
- 1760 Letter to All Interested Persons from Carole J. Washburn, Secretary, RE: The Commission filed the rule and the order of adoption with the Code Reviser on December 15, 1998. The rule will become effective January 15, 1999. Please direct questions about the rule to Cathie Anderson, Bonnie Allen or Foster Hernandez, dated December 21, 1998, with Proof of Service.

MISCELLANEOUS FOLDERS

- 1857 **Household Goods - General Information**
- 1858 E-mail transmission to Kim Dobyms, from Pat Dutton, staff, RE: Response to concerns regarding the Household Goods Rulemaking, dated January 7, 1998.
- 1859 Executive Order on Regulatory Reform (EO 94-07) from the Office of the Governor, dated June 6, 1994.
- 1865 Online Library Document - 1996 Strategic Plan, dated July, 1996.
- 1869 Washington Utilities and Transportation Commission Strategic Plan, dated November, 1998.
- 1870 Online Library Document - Draft Industry Analysis Report, Transportation Industries. dated October 24, 1997.
- 1901 Public Law 103-305 of the 103rd Congress -- 2nd Session, H.R. 2739 - An Act to amend the Airport and Airway Improvement Act of 1982, to authorize appropriations for fiscal years 1994, 1995, and 1996, and for other purposes, dated August 23, 1994.

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- 1945 Public Law 104-88 of the 104th Congress -- 1st Session, H.R. 2539 - An Act to abolish the Interstate Commerce Commission, to amend subtitle IV of title 49, United States Code, to reform economic regulation of transportation, and for other purposes, dated December 29, 1995.
- 2121 Summary of household goods industry rulemaking (TV-971477) for Fact Sheets, dated February 9, 1998.
- 2126 Fact Sheet - Proposed Changes to Protect Consumers on the Move, dated February 25, 1998.
- 2128 Consumer News, Volume 3, Issue No. 2, dated Spring, 1998.
- 2136 Information provided by the Washington Mover's Conference for the Chairwoman (et al) tour, dated June 3, 1998. (*Note: This item was copied and added after pagination, therefore, the numbers are 2136a thru 2136bbi - an additional 139 pages.)
- 2137 E-mail transmission to Kim Dobyms, from Pat Dutton, staff, RE: Population Increases in Washington for Rulemaking File, TV-971477, dated November 12, 1998.
- 2138 WUTC FY 1998 Goals (Note: Commission's goals reported to the Governor).
- 2139 Research information about moving services via the Internet.
- 2214 **Customer Survey - Commission Survey All Industries**
- 2215 Customer Survey 1998 - Executive Summary, dated December 2, 1998.
- 2246 1998 Customer Feedback Report for: WUTC - Indirect Customers (300 Respondents), dated November 10, 1998.
- 2312 1998 Customer Feedback Report for: WUTC - Regulated Companies (200 Respondents), dated November 30, 1998.
- 2362 1998 Customer Feedback Report for: WUTC - Direct Customers (Complainants and Interested Persons) (300 Respondents), dated November 30, 1998.
- 2438 Importance and Performance Scores for the 1998 Customers Feedback Reports for the WUTC, dated December 1, 1998.
- 2441 List of books read for background research about transportation

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regulation.

2442 **Household Goods - Definitions**

2443 E-mail transmission to Kim Dobyms, from Bonnie Allen, staff, RE: Self-Storage Containerized Household Goods, dated October 7, 1998.

2444 E-mail transmission to Bonnie Allen, staff, from Ann Rendahl, Asst. Attorney General, RE: Oregon's Position on Containerized Shipments, dated October 22, 1998.

2445 E-mail transmission to Cathie Anderson, Paul Curl, Vicki Elliott, and Terry Stapleton, from Bob Wallis, staff, RE: Answer to the question, "Is Household goods authority needed to transport mobile homes containing furnishings or the personal possessions of the owner?" dated October 24, 1994.

2446 Letter to Steve McLellan, Secretary, from David W. Wiley, Attorney, RE: Request for Staff Opinion on Regulatory Status of Proposed Operations, received September 19, 1995.

2448 Letter to David W. Wiley, Attorney, from Steve McLellan, Secretary, RE: Response to inquiry regarding authority required to transport storage containers in Washington intrastate commerce, dated January 9, 1996.

2452 Notes from team discussion RE: Pros and Cons to regulate as a Household Goods carrier or continue to regulate as a general commodities.

2453 Definition of carrier of household goods as a commodity, per 480-12-990 WAC.

2454 Definition of HHG - other states legal opinions.

2488 **Historical Orders Pertaining to Public Convenience & Necessity**

2491 Order M.V. No. 148596, in Hearing No. E-78164, In re Application of Son M. Pae, d/b/a Western Moving Co., for extension of authority under CC-57171, Commission Decision and Order Modifying Initial Order; Granting Application, in Part, dated June 12, 1995.

2501 Order M.V. No. 146721, in Hearing No. P-76468, In re Application of Daniel S. Sonnabend, d/b/a Pianos Only for a permit to operate as a Common Carrier, Findings of Fact Conclusions of Law and Initial Order

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Denying Application (Note: Fitness issue), dated June 18, 1993.

- 2507 Order M.V. No. 110952, in Hearing No. E-17289, In re Application of Richard A. Thayer for extension of authority under CC-24461, Final Order Affirming and Adopting Proposed Order, (Note: Explanation of PC&N) dated January 26, 1976.
- 2514 Order M.V. No. 118096, in Hearing No. P-62264, In re Application of Robert W. Henningsen for permit to operate as a Common Carrier, Proposed Decision and Order Granting Application in Part (Note: PC&N pages 3&4), dated March 22, 1979.
- 2523 Order M.V. No. 115225, in Hearing No. P-59990, In re Application of Gary W. Parish, d/b/a Parish Supply and Salvage for Common Carrier Permit, Final Order Reviewing Exceptions and Affirming Proposed Order in Part but Denying Application (Note: PC&N fitness), dated February 24, 1978.
- 2540 Order M.V. No. 128233, in Hearing No. E-18663, In re Application of Bower Transportation Services, Inc., for extension of authority under CC-1324, Findings of Fact Conclusions of Law and Proposed Order Granting Application (Note: Granted), dated August 26, 1983.
- 2554 Order M.V. No. 128303, in Hearing No. P-67157, In re Application of John F. Mitchell for permit to operate as a Common Carrier, Proposed Order of Administrative Law Judge Granting Amended Application in Part (Note: Partially granted), dated September 2, 1983.
- 2563 Order M.V. No. 128308, in Hearing No. P-67107, In re Application of James D. Herbel, d/b/a Expressit for permit to operate as a Common Carrier, Findings of Fact Conclusions of Law and Proposed Decision Denying Application (Note: Denied), dated September 6, 1983.
- 2567 Order M.V. No. 128668, in Hearing No. 67246, In re Application of Icicle Builders & Cabinets, Ltd., for permit to operate as a Common Carrier, Findings of Fact Conclusions of Law and Proposed Order Denying Application (Note: Denied), dated October 24, 1983.
- 2571 Order M.V. No. 128671, in Hearing No. P-67126, In re Application of Larry G. Gladsjo, d/b/a L.G. Logging for permit to operate as a Common Carrier, Commission Decision and Order Affirming Proposed Order Granting Application in Part (Note: Logs - No PC&N proved on v/s - Denied), dated October 25, 1983.

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- 2577 Order M.V. No. 129164, in Hearing No. E-18920, In re Application of Merle Endersby, d/b/a Endersby Trucking, for extension of authority under Common Carrier Permit No. 15201, Findings of Fact Conclusions of Law and Proposed Order Denying Application as Amended (Note: Denied - No PC&N), dated January 25, 1984.
- 2581 Order M.V. No. 128981, in Hearing No. P-67188, In re Application of G & L Transport, Inc., for permit to operate as a Common Carrier, Proposed Order of Administrative Law Judge Granting Amended Application (Note: Granted - concept of PCN), dated December 21, 1983.
- 2597 Order M.V. No. 129469, in Hearing No. E-18899, In re Application of Thomas R. Abbott for extension of authority under CC-29934, Commission Decision and Order Affirming Proposed Order (Note: Granted logs hauling Clallam County), dated April 19, 1984.
- 2602 Order M.V. No. 129556, in Hearing No. P-67117, In re Application of Continental Traffic Company, Inc., for permit to operate as a Common Carrier Broker, Findings of Fact Conclusions of Law and Proposed Order Granting Application in Part as Amended, dated April 13, 1984.
- 2615 Order M.V. No. 129581, in Hearing No. P-67188, In re Application of G & L Transport, Inc., for permit to operate as a Common Carrier, Commission Order Reversing Proposed Order; Denying Application (Note: Denied - PCN not proven), dated April 27, 1984.
- 2624 Transportation Digest (Pgs. 87 to 160), 1995 Edition, RE: RCW 81.80.070 Grant or denial of permit.
- 2698 **Entry - Household Goods**
- 2699 General Order M.V. No. 178, In the Matter of Exempting from Regulation Under RCW 81.80 the Cities of Edmonds, Mountlake Terrace, Bellevue, Mercer Island (City), Kent and Auburn, Order Exempting Regulation (Note: Local cartage), dated March 3, 1965.
- 2701 General Order M.V. No. 199, In the Matter of Exempting from Regulation under RCW 81.80 the City of Ellensburg, Order Exempting Regulation, dated April 17, 1968.
- 2702 General Order No. R-66, in Cause No. T-717, In the Matter of Amending WAC 480-08-320 Relating to Practice and Procedure and WAC 480-12-080 Relating to Motor Carriers, Order Amending and Adopting

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Rules Permanently (Note: Local Cartage), dated May 8, 1974.

- 2706 Senate Bill 1086, RE: Revises the definition of "self-service storage facility," and provides that the owner or operator of a self-service storage facility or a household goods carrier may transport and store individual storage containers, as defined, subject to certain restrictions. Makes a statement of legislative intent. Declares that it is to take effect immediately as an urgency statute, dated May 29, 1998.
- 2713 Business & Professions Code, Division 8. Special Business Regulations - Chapter 10. Self-Service Storage Facilities, Cal Bus & Prof Code @ 21701, dated August 18, 1998.
- 2719 Proposed Order of the Department of Transportation of the State of Oregon, ODOT Case No. 64840, In the Matter of the Application for Oregon Intrastate Transport of Household Goods of Shurgard's Storage To Go, Inc., (File No. 234834), dated April 10, 1998.
- 2730 Revised Proposed Order of the Department of Transportation of the State of Oregon, ODOT Case No. 64840, In the Matter of the Application for Oregon Intrastate Transport of Household Goods of Shurgard's Storage To Go, Inc., (File No. 234834), dated June 16, 1998.
- 2742 Substituted Proposed Order of the Department of Transportation of the State of Oregon, ODOT Case No. 64840, In the Matter of the Application for Oregon Intrastate Transport of Household Goods of Shurgard's Storage To Go, Inc., (File No. 234834), dated October 8, 1998.
- 2759 Opinion Before the Public Utilities Commission of the State of California R.97-10-050 (Filed October 22, 1997), RE: Order Instituting Rulemaking on the Commission's own motion into the regulation of containerized shipments of used household goods and personal effects transported to and from self service storage facilities, dated February 23, 1998.
- 2780 Advisory Opinion Before the Transportation Services Authority of Nevada, Docket No. 97-11007, In Re Petition of Public Storage Pickup and Delivery, LP., for an Advisory Opinion as to request the Authority to issues a private carrier license or, in the alternative, an order or letter which would enable Public Storage to obtain such a license from DMV, dated November 3, 1997.
- 2795 Chart of County population and percentage of State total.
- City, County & State Populations obtained from the 1997 State of Washington OFM Forecasting Data. 2796

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- 2797 Populations of Cities, Towns, and Counties: April 1, 1990, to April 1, 1997.
- 2806 E-mail transmission to Kim Dobyms, from Pat Dutton, staff, RE: Population Increases in Washington, dated November 12, 1998.
- 2807 Letter to Steve McLellan, Secretary, from Tamara Veit, RE: Request to withdraw application #P07656 (sic), including attachments, received October 3, 1997.
- 2816 List of Household Goods Companies.
- 2822 "Regulation" The Cato Review of Business & Government, with the article Clearing the Track - The Remaining Transportation Regulations, by Thomas Gale Moore, via Internet transmission of January 5, 1998.
- 2834 "More competition for household movers," an article by George Erb, Staff Writer from the Puget Sound Business Journal, dated May 8-14, 1998.
- 2835 "A moving story of competition, prices and grandfathers," an article by Bruce Ramsey, from the Seattle P-I, dated April 29, 1998.
- 2836 "Consumers can comment on moving-industry rules," an article from the Seattle Times, dated April 18, 1998.
- 2837 Application for Temporary Household Goods Permit.
- 2845 Temporary Household Goods Permit Application - Statement of Support.
- 2847 Accounting formulas to measure fitness from the U.S. Master Accounting Guide.
- 2849 Number of CC permits by year - WUTC report.
- 2850 **Rates - Household Goods**
- 2851 E-mail transmission to Kim Dobyms, from Cathie Anderson/Thomas MacLean, staff, RE: Tariff information, dated December 9, 1998.
- 2853 E-mail transmission to Kim Dobyms, from Cathie Anderson/Thomas MacLean, staff, RE: American Moving & Storage Association, dated December 9, 1998.
- 2854 E-mail transmission to Kim Dobyms, from Pat Dutton, staff, RE: November 9, 1998 Telephone Conversation w/Jim Tutton, dated November 12, 1998.

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- 2855 E-mail transmission to Paul Curl and HHG Rulemaking Team, from Pat Dutton, staff, RE: HHG Rulemaking - Meeting with Jim Tutton, WMC, (Note: On Oct. 8 Kim Dobyons & Pat Dutton met w/ Larry Pursley, Jim Tutton & Mary McLaughlin, LTC staff. We discussed the same issues as above. I agreed to arrange a meeting with Tutton and our staff regarding the rate spread. On October 14 staff met with Jim Tutton re: the rate spread - No additional comments or information was provided), dated October 5, 1998.
- 2856 E-mail transmission to Teresa Osinski, from Pat Dutton, staff, RE; Meeting with Senator Haugen RE: HHG rules, dated September 22, 1998.
- 2857 E-mail transmission to Pat Dutton, Gene Eckhardt, and Kim Dobyons, from Thomas MacLean, staff, RE: Comments of Edward J. Nikula, dated November 3, 1998.
- 2858 Memorandum to Pat Dutton, from Gene Eckhardt and Tom MacLean, staff, RE: Customer Choice and the Benefits of Banded Rates, dated August 6, 1998.
- 2861 Memorandum to Anne Levinson, Bill Gillis, and Dick Hemstad, from Tom MacLean and Gene Eckhardt, staff RE: Notes on Predatory Pricing, dated September 1, 1998.
- 2863 Memorandum to Pat Dutton, from Gene Eckhardt and Tom MacLean, staff, RE: Customer Choice and the Benefits of Banded Rates, dated September 17, 1998.
- 2868 E-mail transmission to Gene Eckhardt, from Pat Dutton/Cathie Anderson, staff, RE: Intra state Household Moves, dated October 7, 1998.
- 2870 Memorandum to Household Goods Tariff Section, from Deborah Chakos, on behalf of the Department of General Administration, RE: Discounts obtained form WUTC Tariff 15, including copies of "Tender of Agreements" from various carriers through out Washington State, dated March 27, 1998.
- 3085 Bottom Line Discount that carriers have agreed to provide to Washington State Government. (Note: Per agreements w/OSP in effect 2/1/98 - 1/31/99).
- 3092 Annual Report Filing Status - Fees paid in calendar year 1998 based on calendar year 1997 gross intrastate operating revenue, dated August 20, 1998.

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- 3102 Schedule to compute base rate based on GDP from the Department of Commerce, Bureau of Economic Analysis (Note: From Gene Eckhardt).
- 3103 Letter to Paul Curl, from Robert J. Hulscher, on behalf of the Pacific Inland Tariff Bureau, RE: Petition seeking general rate relief in WUTC Tariff No. 15, Household Goods, dated August 26, 1993.
- 3200 Copy of Local and Joint Freight Tariff No. 15, effective February 4, 1989.
- 3240 **Estimates - Household Goods**
- 3241 Discussion draft to stakeholders - Binding estimates - How to estimate costs for the end of move.
- 3245 Outline used to brief Senator Mary Haugen regarding proposed binding estimates and percentage caps.
- 3246 "Your Rights and Responsibilities When you Move," prepared by the Federal Highway Administration (Internet research concerning federal rules on binding estimates).
- 3255 E-mail transmission to Tim Sweeney, from Cathie Anderson, staff, RE: Need some recent examples for HHG Media (Note: Research done at media's request concerning underestimating), dated August 19, 1998.
- 3256 Study received from Consumer's Union concerning caps on estimates.
- 3257 "Your Rights & Responsibilities When You Move," from Avatar Moving Systems, Inc., prepared by the Interstate Commerce Commission, Office of Compliance & Enforcement (Note: Internet research concerning binding estimates & loss & damage claims). dated June 16, 1998.
- 3272 "Just Charge It!" from Mayflower Transit (Note: Internet research - binding estimates), dated June 16, 1998.
- 3276 Staff working drafts concerning under estimate rules begun under previous rulemaking, Docket No. TV-950239.
- 3293 Notes from Pat Dutton's teleconference call to discuss ways carriers could cooperate with each other to offer binding estimates, dated May 18, 1998.
- 3296 Notes: Suggestions for discussion for Marjorie at the rules drafting meeting on May 15, 1998.

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- 3297 Research - Other states Attorney General comments on proposed federal regulations concerning household goods and consumer protection.
- 3319 Federal Register - Part II - Department of Transportation, Federal Highway Administration, 49 CFR Parts 375 and 377, Transportation of Household Goods; Consumer Protection Regulations; Proposed Rule, dated May 15, 1998.
- 3353 "Beware hidden costs of moving," an article by Felicia Palk, from the Eastside Journal, Personal Finance section (Note: Concerning binding estimates), dated September 13, 1998.
- 3354 General Order M.V. No. 140, in Hearing No. 4151, In the Matter of the Adoption of Proposed Rules Governing the Giving of Estimates of Charges by Motor Common Carriers to Prospective Shippers of Household Goods, and Other Practices (Note: Pg. 6, Underestimates), dated August 6, 1960.
- 3369 **Valuation/Cargo Insurance - Household Goods**
- 3370 Administrative Rules of Montana RE: Cargo Insurance, including attachments from 49 CFR Ch. 111 (10-1-97 Edition), dated March 31, 1991.
- 3376 "Preparing For Your Move" from GV Moving Systems, Inc. (Note: Internet research), dated June 16, 1998.
- 3379 Letter to Pat Dutton, from Dick Goff, on behalf of Acordia Northwest, Inc., RE: Comments on valuation, received June 19, 1998.
- 3382 United States Code Annotated - Title 49 Transportation. Etc. and Enforcement Etc., Chapter 147, 1997, (Pgs. 446 - 467).
- 3393 WUTC Tariff No. 15 - Household Goods Tariff - Original Pgs. 8 through 10, Item 16 - Declaration of Value - Liability Limitation.
- 3396 Previous WAC 480-12-445.
- 3401 "Insurance versus Valuation - It pays to know the difference!" from Avatar Moving Systems, Inc., prepared by Mayflower Transit, Inc., dated June 25, 1998.
- 3405 FH-7703, In the Matter of Consideration of Released Valuation for the Hauling of Household Goods, WUTC Supplemental Findings and Order, dated March 25, 1974.

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- 3406 Cause No. TV-955, In the Matter of Change in Rules and Regulations Pertaining to the Transportation of Household Goods as Published in WUTC Tariff No. 4-A, Findings of Fact, Conclusions of Law, and Proposed Order Granting Petition in Part, dated August 29, 1977.
- 3409 Cause No. TV-955, In the Matter of Change in Rules and Regulations Pertaining to the Transportation of Household Goods as Published in WUTC Tariff No. 4-A, Final Order: Granting Exceptions and Adopting Proposed Order With Certain Modifications, dated December 6, 1977.
- 3413 Information regarding damage complaint by Craig McCallum against Blue Ribbon Van & Storage (Note: From Bob Johnston's Investigation Files), dated June 18, 1998.
- 3418 Insurance/Protection Options for Moving & Storage Customers - Washington State.
- 3420 Questions to Stakeholders RE: Valuation.
- 3421 Research concerning costs of cargo insurance, per Bonnie Allen, staff, dated August 5, 1998.
- 3422 **Other Consumer Protection Issues**
- 3423 Response to Written Comments Received from Edward Mitchell on September 14, 1998 (Note: Spoke w/Ed Mitchell RE: Comments), dated September 14, 1998.
- 3427 Copy of comments submitted by the Attorney General of Washington to Federal Household Goods Rulemaking, dated May 15, 1998.
- 3449 "It's Your Move," brochure from American Forces Information Service, Department of Defense, 1994.
- 3463 Federal Register - Part II - Department of Transportation, Federal Highway Administration, 49 CFR Parts 375 and 377, Transportation of Household Goods; Consumer Protection Regulations; Proposed Rule, dated May 15, 1998.
- 3497 Draft of new section WAC 480-15-XXX Advertising, with attachments, i.e., RCW 81.80.357 Advertising--Household goods--Permit number required--Penalty; Section 1455.90 Advertising Practices (Illinois); and 4 CSR 265-10.100 Regulation of Advertising by Motor Carriers (Missouri).
- 3502 Draft of WAC 480-12-235 Claims for loss or damage.

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- 3505 Draft of WAC 480-12-460 Complaint procedures, with attachment of WAC 480-70-790 (Note: WUTC Solid Waste Rules), Complaints and disputes.
- 3513 Draft of new rule WAC 480-15-XXX Refusal of Service with attachments, i.e., WAC 480-70-730 Refusal of service (Solid Waste Companies); WAC 480-100-056 Refusal of service (Electric Companies); and WAC 480-120-061 Refusal of service (Telephone Companies).
- 3519 **Compliance/Complaints**
- 3520 E-mail transmission to Kim Dobyms, from Bonnie Allen, staff, RE: Draft response to Jim Tutton letter requesting information regarding compliance issues, dated October 12, 1998.
- 3521 Miscellaneous Penalty Assessment orders and documentation.
- 3653 Household Goods Investigation and Compliance Activity Reports.
- 3722 E-mail transmission to Kim Dobyms, from Melinda Carruth, staff, RE: Household Goods Underestimating/Rate Violations, dated August 17, 1998.
- 3723 Executive Order 97-02 from the Office of the Governor, RE: Regulatory Improvement, dated March 25, 1997.
- 3728 E-mail transmission to Melinda Carruth and Sally Turnbull, from Cathie Anderson, staff, RE: Request of Deborah Chakos, Department of General Administration, to receive a copy of the household goods report, dated April 15, 1998.
- 3729 "Starving Students Movers - Warning - Starving Students Movers are not Recommended!" an article from the Internet, dated June 3, 1998.
- 3735 Samples of complaints received by the Office of the Attorney General, dated June 23, 1998.
- 3861 **Small Business Economic Impact Statement**
- 3862 Personal Services Contract between the Washington Utilities and Transportation Commission and Jim Lazar, d/b/a Microdesign Northwest, dated August 5, 1998.
- 3866 Letter to Pat Dutton, from Jim Lazar, Consulting Economist, RE: Household Moving Rulemaking Small Business EIS, dated May 21, 1998.

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- 3870 Affected Standard Industrial Classification (SIC) Codes.
- 3871 Copy of blank Appendix D - Department of Revenue - Information Request Form.
- 3872 Copy of Pgs. 270-273, from Standard Industrial Classifications Codes, Major Group 42. -- Motor Freight Transportation and Warehousing.
- 3876 Listings of those companies under specific SIC Codes, 4212, 4213, and 4214.
- 3906 **MISCELLANEOUS INFORMATION PROVIDED AT STAKEHOLDERS MEETINGS**
- 3907 Flip Chart Notes from Stakeholders Meeting, dated May 15, 1998.
- 3909 Flip Chart Notes from Rule Drafting Session, dated May 26, 1998.
- 3921 Flip Chart Notes from Rule Drafting Session, dated June 5, 1998.
- 3923 Flip Chart Notes from Valuation Brainstorm Session, dated June 25, 1998.
- 3925 Oral comments given at the Stakeholders Meeting, dated January 29, 1998.
- 3961 E-mail transmission to Kim Dobyms, from Pat Dutton, staff, RE: Letter to Brian McCulloch regarding his written comments, dated October 28, 1998.
- 3962 Handout #1 from Stakeholders Meeting.
- 3966 Minutes from Rule Drafting Session.
- 3989 Written Comments from Victoria Zadeh, consumer, received at Stakeholders Meeting of December 5, 1997.
- 3991 Summary of Written Comments, dated March 31, 1998.
- 4005 Summary of Written Comments from Draft 2, dated May 14, 1998.
- 4014 Rules to be Repealed (Note: Mailed as a part of 4/14/98 Stakeholder Meeting or handed out at the meeting), dated April 14, 1998.
- 4015 Evaluation Forms from Stakeholders Meeting of April 14, 1998.
- 4025 Ground Rules from the Rulemaking Workshop, dated July 29, 1998.

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- 4026 Content Changes (Attachment 1) made by staff since draft 4-C was sent to interested persons.
- 4028 **Staff Drafts and Notes**
- 4029 Minutes from Household Goods Rulemaking Team, December 22, 1997, through November 17, 1998.
- 4115 E-mail transmission to Kim Dobyms, from Bonnie Allen, staff, RE: WAC 480-15-530(4) Binder, dated August 6, 1998.
- 4116 Note on the definition of "Agent."
- 4117 Team Issue Decisions, dated June 15, 1998.
- 4118 New Section: WAC 480-15-XXX, What if it is not cost effective to physically visit the termination site of a shipper's move when preparing the cost bid for service? et al.
- 4121 Household Goods Rulemaking Draft 3-C, dated June 2, 1998.
- 4188 Household Goods Rulemaking Draft 4, dated June 26, 1998.
- 4246 Household Goods Rulemaking Draft 4a, dated July 9, 1998.
- 4305 Household Goods Rulemaking Draft 4b, dated July 14, 1998.
- 4363 Staff Changes to Draft 4-C.
- 4398 Household Goods Rulemaking Draft 4-D, dated July 30, 1998.
- 4448 Household Goods Rulemaking changes between 4c - 5.
- 4514 Household Goods Rulemaking Draft 5.
- 4565 Mover's Conference Changes to Draft 5, received via facsimile August 4, 1998.
- 4569 **State Survey Research**
- 4773 **Other State Information - Household Goods**
- 4774 California

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6762 **Fort Lewis - Household Goods Contract**

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Audio tapes from the following presentations:

Open Meeting of October 22, 1997
Stakeholders Meeting of January 29, 1998 (4 Tapes)
Household Goods Workshop of July 29, 1998 (4 Tapes)
Open Meeting of August 12, 1998 (2 Tapes)
Open Meeting of November 16, 1998 (2 Tapes)

