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1850 M Street, NW  
Suite 300  
Washington, DC 20036  
Tel (202) 367 7600  
www.winstar.com

February 24, 2004

Carole J. Washburn, Executive Secretary  
Washington Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, Washington 98504-7250  
ATTN: David Dittmore / UT-031755

RE: Emergency Information / Docket No. UT-031755

Dear Ms. Washburn:

In accordance with WAC 480-120-414, Winstar Communications, LLC hereby provides the following information:

**WAC 480-120-414 (1)(a)** The titles and telephone numbers of the company's disaster services coordinator and alternates:

Primary Contact

James Jackson  
Vice President, Network Operations  
Office: 703-889-4006  
Cell: 571-436-8334

Alternate Contact

Richard Shifflett  
Director, Network Management Center - East  
Office: 703-889-6945  
Cell: 571-436-8335

**WAC 480-120-414 (1)(b)** The company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the State of Washington:

In the event if a power outage in a building, all buildings on Winstar's network (on-net buildings) are served by battery plants that are capable of maintaining service to our customers in an affected building for up to 24 hours. Major concentration points in Winstar's network (a Winstar hub) which serve multiple buildings may be connected to emergency generator service in the event of prolonged power outages which extend for more than 24 hours.



**WAC 480-120-414 (1)(b)** (continued)

If a radio serving a building on Winstar's network is damaged or destroyed, that radio will be replaced within 24 hours, if the building is intact and unfettered access to the building is provided by the building owner.

In the event that a Winstar hub becomes unavailable, Winstar will make every effort to re-establish communications to customers in affected buildings served by that hub by repairing the hub and returning it to service, or by connecting the affected buildings to a different Winstar hub.

Winstar communications traffic is concentrated at Winstar hubs and sent to Winstar's service node located at 1000 Second Avenue in Seattle. In the event of a power outage, backup diesel generators serving that site protect the service node. Winstar interconnects to many carriers at this site. If the network of a carrier of Winstar's traffic is damaged or destroyed, Winstar will migrate any traffic that is sent to that carrier to a different carrier in this building.

In the event that Winstar's service node becomes unavailable, Winstar will make every effort to re-establish communications to customers in Seattle by repairing the service node and returning it to service. Obviously this will be a function of the severity and extent of the damage that was incurred at the service node. Alternatively, Winstar may decide to migrate traffic from Winstar's network to an alternative Local Exchange Carrier.

Please date stamp and return the enclosed extra copy of this filing in the stamped, self-addressed envelope provided. Should you have any questions concerning this filing, please do not hesitate to contact me at 202-367-7654.

Sincerely,

Kimberley Bradley

Senior Director, Regulatory Affairs