

**BEFORE THE WASHINGTON  
UTILITIES & TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYLINK COMMUNICATIONS, LLC,

Respondent.

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DOCKET UT-181051

**BRIAN ROSEN**

**ON BEHALF OF THE  
WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL  
PUBLIC COUNSEL UNIT**

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**Exhibit BR-19**

CenturyLink Response to Public Counsel Data Request No. 23

**December 15, 2021**

Docket UT-181051  
CenturyLink's Responses to Public Counsel DR Nos. 20–33  
Date: July 14, 2021  
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PC-23 During the outage incident, was CenturyLink aware of any ALI query failures?

**RESPONSE:**

CLC interprets this question as relating specifically to ALI query failures relating to Washington 911 calls. CLC is unaware of any ALI impacts in the state of Washington as a result of the outage incident that is the subject of this complaint.

**Respondent: Stacy Hartman, Vice President Public Policy and Compliance**