

**From:** Jennifer Cox [mailto:jacox@windermere.com]  
**Sent:** Monday, March 28, 2011 3:35 PM  
**To:** UTC DL Records Center  
**Subject:** Public Comment Docket 101661 & Docket 042090

PLEASE DOCKET T-101661 and A-042090  
Commissioners  
Washington Utilities and Transportation Commission  
Olympia, Washington  
Re: Comments Docket T-101661 and Docket A-042090

Commissioners:

My family and I are frequent users of Whidbey Seatac Shuttle and I do not understand your recent attempt to deny them the ability to recover spiking fuel costs via fuel surcharges. The shuttle is an integral part of our transportation here on the Island and has provided quality, reliable service without a fare increase for the past six years. Fuel surcharges have permitted them to provide me with a stable fare in an environment of increasing costs which affects every other aspect of my day to day expenses. I urge you to consider the value this service provides us at fair and reasonable price.

I may also add that they are the only service on the island. Their service allows us to stay off the highways, promote use of the HOV lanes, and remain on our jobs while knowing family and friends will make it safely to the island for convenient pickup.

**Jennifer Cox** | Office Manager

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