



August 24, 2015

H&R Waterworks, Inc.

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IMPORTANT NOTICE OF **MANDATORY** WATER USE RESTRICTIONS IN EFFECT IMMEDIATELY

Hello "Reserve on Cooper Point Water" System Customers:

As you know H&R Waterworks, Inc. has been working to be sure all customers are aware of the water limits which exist for the water system. Our July 6, 2015 notice of mandatory restriction on use of water for sprinkling **has not been successful**.

The water system continues to experience **EXCESSIVE OVERUSE** and this will cause exceedance of our authorized annual water limit. Through the last billing period ended August 15, 2015 the water right was 81% utilized with four plus months remaining in the water use year.

Thus effective IMMEDIATELY the company is making it mandatory that each customer comply with the following schedule and restrictions:

1. All customers whose residence address ends in an even number may sprinkle or irrigate for NO MORE THAN TWO HOURS on each Saturday.
2. All customers whose residence address ends in an odd number may sprinkle or irrigate for NO MORE THAN TWO HOURS on each Sunday.
3. Please check and adjust your sprinkling/irrigation controllers so that sprinkling/irrigation only occurs after 1 am and that your two hour sprinkling duration concludes before 5 am on your assigned day. *If you need assistance adjusting your irrigation controller please call for an appointment.* If you do not have a sprinkler system, all Non automatic sprinkling shall occur between 10 am and 4 pm and shall only be through a sprinkling device, not from a hose with no sprinkler attached for a duration which does not exceed two hours total. Plant and shrub watering is included in your two hour allocation.
4. **Importantly, if there is not strict adherence to this mandatory watering schedule, our next step as provided in our tariff rules is to prohibit ALL outdoor water use. Non-compliance with this order may result in disconnection of your water service.**

Your full cooperation in reducing water use is beneficial for all and appreciated.

We will continue to monitor your consumption and will advise if further action will be necessitated. Thank you for your understanding.

Sincerely,

Stephen L. Harrington

Stephen L. Harrington

General Manager, Founder and Owner

H&R Waterworks, Inc.

DOH Satellite Management Agency License #123

Water Distribution Manager 3, License #7904