



UTILITIES AND TRANSPORTATION  
COMMISSION

# Assignment Report Motor Carrier Safety

New Entrant?  Yes  No Was a CR conducted between 6-18 months after the permit was issued?  Yes  No

1. Investigator(s): Gagne 2. Assignment No.: 117013  
 3. Current Date: 3/21/2017 4. Date of Activity: 3/21/2017  
 5. Carrier Name: Suseyi, Ibrahim A.  
 6. Company ID: 16828 7. Industry Code: 207 8. USDOT #: 2547762  
 9. Carrier is: Intrastate  Yes  No  Intra and Interstate

### 10. Destination Check

Has a copy of the Destination Check Safety plan been attached?  Yes  No  
 Any special emphasis placed on the destination check?  Yes  No  
 Describe Special Emphasis: \_\_\_\_\_

### 11. Compliance Review

SI Rating:  Satisfactory  Unsatisfactory  Conditional  Not Rated  
 Number of Current Vehicles: 5  Number of Current Drivers: 5  
 Total Miles Prior Year: 4,666  Recordable Accidents Prior Year: 0  
 Accident Ratio: n/a

CSA Investigation:  Yes  No  Full Investigation  Focused Investigation  
 Carrier Type:  Passenger Carrier  Property Carrier  Other: \_\_\_\_\_

### 12. Part B Violations

Part	Violations	Part	Violations	Part	Violations
382/40		383		387	
390		391	6	392	
395	1	396	1	397	

### 13. Vehicle Inspection Data

	TRK						
Inspections	3						
Defective Vehicles	3						
OOS Vehicles	0						
Level	5						

# Assignment Report

## Motor Carrier Safety

### 14. Vehicle Inspection Violations

	<b>TRK</b>					
Comments:	No copies of annual inspections					
Other	3					

### 15. Driver Inspection Violations

Medical Card	Medical Waiver	Hours of Service	Driver's License
Comment:			

### 16. Relevant Carrier History:

Carrier obtained provisional HHG authority in February of 2015 and attended HHG training in November 2015. This is their initial review.

### 17. Findings:

Carrier is very cooperative and made several changes immediately after discovery during the investigation. Carrier was not aware medical cards were required for all of its drivers and did obtain most of them during the course of this review. Recordkeeping requirements were not met in several key areas resulting in violations.

### 18. Recommended Safety Action:    Yes    No

- Require the company to submit a compliance plan in response to the 15 day letter requirement.
- Require the company to submit a compliance plan in response to the 385 letter requirement (45 days).
- Recheck – Safety Investigation                      (Date: \_\_\_\_\_ )
- Revisit to recheck a specific issue                      (Date: \_\_\_\_\_ )
- Send the company a compliance letter. Require a response:     Yes     No
- Issue administrative penalties.
- Issue a complaint.
- Stop company operations.

### 19. Is this carrier considered a high risk carrier as a result of this activity?    Yes    No

- Carrier accident ratio is higher than aggregate ratio.
- Carrier had an out-of-service ratio 25% higher at the last vehicle inspection.
- Carrier had a defect ratio 75% or higher at the last vehicle inspection.
- Carrier received more than one conditional or unsatisfactory safety investigation rating in more than one of the last four safety investigations (or less than four if four are not completed).
- Other (please explain):

### 20. Additional Comments:

Recommend permanent authority be granted based on the acceptance of a very specific 15 day letter.

Assignment Report  
Motor Carrier Safety

Investigator's Signature: Francis Gagne Date: 3/21/2017

**OFFICE USE ONLY**

Initial Review By: [Signature] Date: 3/30/2017

Initial Reviewer's Recommendation: \_\_\_\_\_


Require carrier to submit 15 days letter including proof of medical certificates, updated applications, required annual abstracts, and an updated MCS-150. Issue administrative penalties for critical and critical type violations (CFR 391 and 395 violations.)

Final Review By: David Pratt Date: 3/30/17


Final Reviewer's Recommendation: Agree with recommendations. Require 15-day letter and proof that medical cards were obtained, and other violations were corrected. We will pursue penalties for critical violations - 391.45(a) and critical type - 395.8(a). Once penalty situation is resolved and verification of corrections is received, ok to refer to licensing to move carrier to permanent authority.

<b>Internal Processing</b>	
Date Closed: <u>04/03/2017</u>	By: <u>[Signature]</u>
Company Name: <u>Ibrahim Suseyi dba The Suseyi Pro Moving Service Company</u>	
Assignment #: <u>117013</u>	Staff Assigned: <u>Gagne</u>

**Washington Utilities and Transportation Commission**

	<b>US DOT #</b>	<b>Legal: THE SUSEYI PRO MOVING SERVICE</b>				
	2547762	<b>Operating (DBA):</b>				
<b>MC/MX #:</b>	<b>State #:</b> THG065765	<b>Federal Tax ID:</b> 536-37-1777 (SSN)				
<b>Review Type:</b> Compliance Review (CR)						
<b>Scope:</b>	Principal Office	<b>Location of Review/Audit:</b> Company facility in the U. S.		<b>Territory:</b>		
<b>Operation Types</b>						
	<b>Interstate</b>	<b>Intrastate</b>				
<b>Carrier:</b>	N/A	Non-HM	<b>Business:</b> Individual			
<b>Shipper:</b>	N/A	N/A	<b>Gross Revenue:</b> \$430,906.77	<b>for year ending:</b> 12/31/2016		
<b>Cargo Tank:</b>	N/A					
<b>Company Physical Address:</b>						
4949 NE AVALON LANE BAINBRIDGE ISLAND, WA 98110						
<b>Contact Name:</b> Ibrahim Suseyi						
<b>Phone numbers:</b> (1) 206- 372-4619		(2)	<b>Fax</b>			
<b>E-Mail Address:</b> suseyipromovers@gmail.com						
<b>Company Mailing Address:</b>						
4949 NE AVALON LANE BAINBRIDGE ISLAND, WA 98110						
<b>Carrier Classification</b>						
Authorized for Hire						
<b>Cargo Classification</b>						
Household Goods						
<b>Equipment</b>						
	<b>Owned</b>	<b>Term Leased</b>	<b>Trip Leased</b>	<b>Owned</b>	<b>Term Leased</b>	<b>Trip Leased</b>
Truck	5	0	0			
Power units used in the U.S.:5						
Percentage of time used in the U.S.:100						
<b>Does carrier transport placardable quantities of HM?</b> No						
<b>Is an HM Permit required?</b> N/A						
<b>Driver Information</b>						
	<b>Inter</b>	<b>Intra</b>	<b>Average trip leased drivers/month:</b> 0			
< 100 Miles:		5	<b>Total Drivers:</b> 5			
>= 100 Miles:			<b>CDL Drivers:</b> 0			



	<b>THE SUSEYI PRO MOVING SERVICE</b> U.S. DOT #: 2547762	Review Date: 03/21/2017				
<b>Part A</b>						
<p>QUESTIONS regarding this report or the Federal Motor Carrier Safety or rules may be addressed to the UTC Attn: Francine Gagne at:</p> <p>PO Box 47250 Olympia, WA 98504-7250 Phone: (360) 664-1231 Fax: (360) 586-1150 Email: fgagne@utc.wa.gov</p>						
<b>This report will be used to assess your safety compliance.</b>						
<b>Person(s) Interviewed</b> <table data-bbox="81 588 1542 672"><tr><td><b>Name:</b> Ibrahim Suseyi</td><td><b>Title:</b> Owner</td></tr><tr><td><b>Name:</b> Sara Suseyi</td><td><b>Title:</b> Office Manager</td></tr></table>			<b>Name:</b> Ibrahim Suseyi	<b>Title:</b> Owner	<b>Name:</b> Sara Suseyi	<b>Title:</b> Office Manager
<b>Name:</b> Ibrahim Suseyi	<b>Title:</b> Owner					
<b>Name:</b> Sara Suseyi	<b>Title:</b> Office Manager					





THE SUSEYI PRO MOVING SERVICE

U.S. DOT #: 2547762

State #: THG065765

Review Date:

03/21/2017

Part B Violations

1 STATE <b>CRITICAL</b>	Primary: 391.45(a) Secondary: 391.11(a) CFR Equivalent: 391.45(a)	Discovered 5	Checked 5	Drivers/Vehicles In Violation 5	Checked 5
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Description

Using a driver not medically examined and certified.

Example

Driver name: Alexander Ohannes

Trip date: 2/2/2017

Description of violation: Driver did not have a medical certificate

Driver name: Michael Rogass

Trip date: 9/28/2016

Description of violation: Driver did not have a medical certificate

Driver name: Altyn Stevens III

Trip date: 2/26/2017

Description of violation: Driver did not have a medical certificate

Driver name: Jack Le

Trip date: 2/21/2017

Description of violation: Driver did not have a medical certificate

Driver name: Kelly Merritt

Trip date: 9/1/2016

Description of violation: Driver did not have a medical certificate

2 STATE	Primary: 391.21(a) CFR Equivalent: 391.21(a)	Discovered 4	Checked 5	Drivers/Vehicles In Violation 4	Checked 5
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Description

Using a driver who has not completed and furnished an employment application.

Example

Driver name: Alexander Ohannes

Trip date: 2/2/2017

Description of violation: Application missing name and address of employer, length at current address, driver's license expiration date, driving experience and equipment, three year crash and traffic history and three year employment history

Driver name: Michael Rogass

Trip date: 9/28/2016

Description of violation: Application missing name and address of employer and driving experience and equipment

Driver name: Altyn Stevens III

Trip date: 2/26/2017

Description of violation: Application missing name and address of employer, social security number, driver's license type, answers to FMCSR/DOT questions

Driver name: Jack Le

Trip date: 2/21/2017

Description of violation: Application missing name and address of employer, driver's license type, answers to FMCSR/DOT questions





**THE SUSEYI PRO MOVING SERVICE**  
U.S. DOT #: 2547762

State #: THG065765

Review Date:  
03/21/2017

**Part B Violations**

3 STATE	Primary: 391.23(c) CFR Equivalent: 391.23(c)	Discovered 5	Checked 5	Drivers/Vehicles In Violation	Checked 5
<p><b>Description</b> Failing to investigate driver's background within 30 days of employment.</p> <p><b>Example</b> Driver name: Alexander Ohannes Trip date: 2/2/2017 Description of violation: Carrier did not obtain time of hire MVR</p> <p>Driver name: Michael Rogass Trip date: 9/28/2016 Description of violation: Carrier did not obtain time of hire MVR</p> <p>Driver name: Altyn Stevens III Trip date: 2/26/2017 Description of violation: Carrier did not obtain time of hire MVR</p> <p>Driver name: Jack Le Trip date: 2/21/2017 Description of violation: Carrier did not obtain time of hire MVR</p> <p>Driver name: Kelly Merritt Trip date: 9/1/2016 Description of violation: Carrier did not obtain time of hire MVR</p>					
4 STATE	Primary: 391.25(a) CFR Equivalent: 391.25(a)	Discovered 1	Checked 1	Drivers/Vehicles In Violation	Checked 1
<p><b>Description</b> Failing to make an inquiry into the driving record of each driver to the appropriate State agencies in which the driver held a commercial motor vehicle operator's license at least once every 12 months.</p> <p><b>Example</b> Driver name: Kelly Merritt Trip date: 9/1/2016 Description of violation: Carrier did not obtain annual MVR</p>					
5 STATE	Primary: 391.25(b) CFR Equivalent: 391.25(b)	Discovered 1	Checked 1	Drivers/Vehicles In Violation	Checked 1
<p><b>Description</b> Failing to review the driving record of each driver to determine whether that driver meets minimum requirements for safe driving or is disqualified to drive.</p> <p><b>Example</b> Driver name: Kelly Merritt Trip date: 9/1/2016 Description of violation: Carrier did not conduct annual driving record review</p>					





**THE SUSEYI PRO MOVING SERVICE**  
U.S. DOT #: 2547762

State #: THG065765

Review Date:  
03/21/2017

**Part B Violations**

6 STATE	Primary: 391.27(a)	Discovered 1	Checked 1	Drivers/Vehicles In Violation 1	Checked 1
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**Description**  
Except as provided in subpart G of this part, each motor carrier shall, at least once every 12 months, require each driver it employs to prepare and furnish it with a list of all violations of motor vehicle traffic laws and ordinances (other than violations involving only parking) of which the driver has been convicted or on account of which he/she has forfeited bond or collateral during the preceding 12 months

**Example**  
Driver name: Kelly Merritt  
Trip date: 9/1/2016  
Description of violation: Carrier did not require driver to provide annual list of violations

7 STATE	Primary: 395.8(a) Secondary: 395.8(a)(1) CFR Equivalent: 395.8(a)(1)	Discovered 14	Checked 150	Drivers/Vehicles In Violation 3	Checked 5
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**Description**  
Failing to require driver to make a record of duty status.

**Example**  
Trip date: 9/24/2016  
Driver name: Michael Rogass  
Description of Violation: Exceeded 12 hours of on duty time, unable to utilize short haul exemption

Trip date: 9/2/2016, 9/3/2016  
Driver name: Michael Rogass  
Description of Violation: Failed to record start and end times, unable to utilize short haul exemption

Trip date: 2/21/2017, 2/24/2017, 2/26/2017  
Driver name: Altyn Stevens III  
Description of Violation: Failed to record start and end times, unable to utilize short haul exemption

Trip date: 8/28/2016  
Driver name: Kelly Merritt  
Description of Violation: Exceeded 12 hours of on duty time, unable to utilize short haul exemption

Trip date: 9/1/2016, 9/2/2016, 9/3/2016, 9/10/2016, 9/11/2016, 9/12/2016, 9/14/2016  
Driver name: Kelly Merritt  
Description of Violation: Failed to record start and end times, unable to utilize short haul exemption

8 STATE	Primary: 396.21(b) CFR Equivalent: 396.21(b)	Discovered 3	Checked 3	Drivers/Vehicles In Violation 3	Checked 3
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**Description**  
Failing to retain periodic inspection report for 14 months from date of inspection.

**Example**  
Vehicle identification: Beast  
Trip date: 12/28/2016

Vehicle identification: Shakey  
Trip date: 1/26/2017

Vehicle identification: Shabby  
Trip date: 12/29/2016



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THE SUSEYI PRO MOVING SERVICE

U.S. DOT #: 2547762

State #: THG065765

Review Date:

03/21/2017

Part B Violations

Safety Fitness Rating Information:

Total Miles Operated	4,666
Recordable Accidents	0
Recordable Accidents/Million Miles	0.00

OOS Vehicle (CR): 0

Number of Vehicle Inspected (CR): 3

OOS Vehicle (MCMIS): 0

Number of Vehicles Inspected (MCMIS): 0

Your proposed safety rating is :

**SATISFACTORY**

Rating Factors		Acute	Critical
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Factor 1:	S	0	0
Factor 2:	C	0	1
Factor 3:	S	0	0
Factor 4:	S	0	0
Factor 5:	N	0	0
Factor 6:	S	-	-





**THE SUSEYI PRO MOVING SERVICE**

U.S. DOT #: 2547762

State #: THG065765

Review Date:

03/21/2017

**Part B Requirements and/or Recommendations**

**1. DRIVER FITNESS BASIC PROCESS BREAKDOWN: Policies and Procedures**

DESCRIPTION OF PROCESS BREAKDOWN Ibrahim Suseyi dba The Suseyi Pro Moving Service has not developed an effective procedure of obtaining and maintaining the proper documentation in each driver file.

**BASIC SPECIFIC RECOMMENDED REMEDIES**

Implement Safety Improvement Practices: The following are recommended practices related to Policies and Procedures.

- Develop a policy for the periodic review (at least twice per year) of driver qualification files. The motor carrier should not rely on third-party sources, such as insurance agencies. The procedure should include controls to ensure that documents requiring renewals are in place, to remind drivers of expiration dates on medical certificates, so they can schedule another physical examination in advance, and to prevent falsification of documents related to driver qualification.
- Establish a policy requiring drivers to submit copies of all vehicle and roadside inspections and moving violations to carrier management within 24 hours, and to notify management of suspended or revoked Commercial Driver's Licenses (CDLs) immediately following notification of suspension/revocation.
- Develop a policy for document retention and recordkeeping, including documents that are to be in the possession of the driver as proof of credentials.
- Develop a process to ensure that operations will always have the proper amount of fit drivers. This process would address how to deal with issues such as sick leave, vacation, training, suspension, and termination.
- Develop a written and progressive disciplinary policy focused on taking corrective action to ensure drivers comply with regulations and policies. A progressive disciplinary policy could include, among other things, written warnings, suspensions, or work restrictions, monetary penalties, and termination. This policy should also specify consequences for any carrier official who knowingly and willfully allows Driver Fitness Violations.

**2. HOS COMPLIANCE BASIC PROCESS BREAKDOWN: Training and Communication**

DESCRIPTION OF PROCESS BREAKDOWN Ibrahim Suseyi dba The Suseyi Pro Moving Service has not developed an effective training program for drivers to properly record Hours of Service.

**BASIC SPECIFIC RECOMMENDED REMEDIES**

Implement Safety Improvement Practices: The following are recommended practices related to Communication and Training.

- Convey expectations to all applicable staff for adhering to Hours-of-Service (HOS) regulations and company policies and procedures, and for executing responsibilities by providing new-hire and refresher training, and establish communication channels such as newsletters and/or meetings focused on conflicts between scheduling and HOS rules.
- Inform drivers that management will be monitoring and tracking Records of Duty Status (RODS).
- Ensure that managers and supervisors communicate their ongoing commitment to abiding by Hours-of-Service (HOS) regulations and to not driving when fatigued for any reason, including illness.
- Ensure that all staff (drivers, dispatchers, sales) involved in the Hours-of-Service (HOS) process receives training as required by regulations and/or company policies.
- Train managers, supervisors, and dispatchers on how to track and communicate drivers' Hours of Service (HOS), including checking the prior seven-day duty statement for intermittent drivers.
- Train the safety director and dispatchers on how to schedule routes that can be completed within Hours-of-Service (HOS) regulations.
- Train dispatchers and drivers to understand that drivers cannot be assigned a run if illness impairs their ability and/or alertness.
- Train all staff who are required to monitor and track Hours of Service (HOS) on appropriate company policies, including those related to discipline and incentives.
- Provide training/testing program to current drivers on proper log completion, how to achieve proper rest on trips by instructing them on the difference between on-duty not driving, for example a driver waits while trailer is loaded, and off-duty, and the importance of proper rest between shifts.
- Ensure that drivers are trained in driver Out-of-Service (OOS) rules, their responsibilities in adhering to those





Part B Requirements and/or Recommendations

rules, and the carrier's procedures for reporting OOS violations and communicating appropriately with other personnel.

- Provide hiring officials with guidance on how best to attract, screen, and qualify applicants who are most likely to adhere to Hours-of-Service (HOS) regulations and company policies and procedures.
• Reinforce training about Hours-of-Service (HOS) policies, procedures, and responsibilities to drivers, dispatchers and other employees, using job aids, post-training testing, and/or refresher training. Encourage informal feedback among them so that they can help each other to improve.

3. VEHICLE MAINTENANCE BASIC - INSPECTION-REPAIR-MAINTENANCE PROCESS BREAKDOWN: Policies and Procedures

DESCRIPTION OF PROCESS BREAKDOWN Ibrahim Suseyi dba The Suseyi Pro Moving Service has not developed an effective procedure of maintaining required maintenance related documentation.

BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Policies and Procedures.

- Develop a system of preventive maintenance for compliant, safe, and efficient fleet operations, including a schedule for periodic maintenance, inspection, and recordkeeping. This system should be attuned to manufacturer recommendations, the carrier's own experience, and regulatory requirements.
• Develop a procedure ensuring that vehicle defects that impact safety and/or safety compliance are reported, repaired, and certified before the vehicle is operated.
• Develop procedures to ensure that management is notified of vehicle defects through the use of Driver Vehicle Inspection Records (DVIRs) and other communication channels, such as driver call-in and e-mail from mechanics.
• Develop a policy ensuring that drivers are qualified to complete thorough and timely Driver Vehicle Inspection Records (DVIRs) by the end of the day of the trip and prior to a subsequent assignment.
• Establish a policy requiring drivers to submit copies of all roadside inspections to carrier management within 24 hours.
• Develop policies and procedures requiring drivers to immediately notify appropriate management of any roadside vehicle Out-of-Service (OOS) order.
• Develop a written and progressive disciplinary policy focused on taking corrective action to ensure drivers comply with regulations and policies. A progressive disciplinary policy could include, among other things, written warnings, suspensions, or work restrictions, monetary penalties, and termination. This policy should also specify consequences for any carrier official who knowingly and willfully allows vehicle maintenance violations.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: http://ai.fmcsa.dot.gov/SMS. You will need to use your PIN Number that has been provided by the FMCSA.
• Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

4. • Understand Why Compliance Saves Time and Money Compliance with MCSR's will not only save lives but also saves your business time and money. Tracking how much your business spends on non-compliance activities can help you understand the many benefits of compliance to your business and why safety is good business.

- Document and Follow Through on Action Plans: Document and follow through on action plans to ensure the actions you are taking are creating improvement in safety management and compliance.

• NOTICE: A pattern and/or repeated violations of the same related acute or critical regulations (violations of the same Part in Title 49, Code of Federal Regulations) will cause the maximum penalties allowed by law to be assessed under Section 222 of the Motor Carrier Safety Improvement Act of 1999 (MCSIA). A pattern of violations means two or more violations of acute and/or critical regulations in three or more Parts of Title 49, Code of Federal Regulations discovered during any eligible investigation. Repeated violations means violation(s) of an acute regulation of the same Part of Title 49, Code of Federal Regulations discovered in an investigation after one or more





**THE SUSEYI PRO MOVING SERVICE**

U.S. DOT #: 2547762

State #: THG065765

Review Date:

03/21/2017

### Part B Requirements and/or Recommendations

closed enforcement actions within a six year period and/or violation(s) of a critical regulation in the same Part of Title 49, Code of Federal Regulations discovered in an investigation after two or more closed enforcement actions within a six year period.

• NOTICE: 49 FR Part 391.2 requires prospective employers o at a minimum, nvestigate a driver employment information, crash record, and alcohol and controlled substances history from all employers the driver worked for within the previous 3 years.

The Pre-Employment Screening Program (PSP) is a screening tool that assists motor carriers in investigating crash history and roadside safety performance of prospective drivers. The PSP allows motor carriers to purchase 5 years of crash data and 3 years of roadside inspection data from the Federal Motor Carrier Safety Administration's (FMCSA) Motor Carrier Management Information System (MCMIS). Records are available 24 hours a day via Web request. Motor carriers should visit the following website for more information:  
<http://www.psp.fmcsa.dot.gov/Pages/default.aspx>

• All motor carriers and truck drivers are eeded o ight against terrorism and hijacking. ou could be a target. Protect yourself, your trucks, your cargo, and your facilities. Discuss with your employees/drivers the "Security Measures for Truck Drivers and Companies" which were provided and reviewed with motor carrier official. Motor carriers should visit the following website for more information:  
<http://www.fmcsa.dot.gov/documents/Hijacking-Brochure.pdf>

5. Within 15 days, send a letter to the UTC describing what actions you have taken in response to this review to ensure that you are complying with the Motor Carrier Safety Regulations.


Identify each violation and why the violations were permitted to occur.

Address the actions taken to correct the deficiency or deficiencies that allowed the violations to occur. Include actual documentation of this corrective action (new policies, procedures, training programs etc.).

Outline actions taken to ensure that similar violations do not reoccur in the future.

Address your response to:  
Washington Utilities and Transportation Commission  
Attention Francine Gagne  
PO Box 47250  
Olympia, WA 98504-7250



	<b>THE SUSEYI PRO MOVING SERVICE</b> U.S. DOT #: 2547762	State #: THG065765	Review Date: 03/21/2017
	<b>Part C</b>		

Reason for Review: Compliance Review  
 Planned Action: Compliance Monitoring

**Parts Reviewed Certification:**

325	382	383	387	390	391	392	393	395	396	397	398	399	171	172	173	177	178	180
	✓	✓	✓	✓	✓	✓	✓	✓	✓									

Prior Reviews      Prior Prosecutions

**Unsat/Unfit Information**

Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?

Does carrier transport placardable quantities of hazardous materials?

Unsat/Unfit rule: Not Applicable

Corporate Contact: Ibrahim Suseyi  
 Corporate Contact Title: Owner

**Special Study Information:**

**Remarks:**

INVESTIGATIVE REPORT RECEIVED BY:

Name: Ibrahim Suseyi  
 Title: Owner  
 Carrier/Shipper Name: Suseyi, Ibrahim A. dba The Suseyi Pro Moving Service Company  
 Date: April 6, 2017

**REASON FOR THE INVESTIGATION:**

This compliance investigation of Suseyi, Ibrahim A. dba The Suseyi Pro Moving Service Company was assigned to Special Investigator Francine Gagne by the Washington State Utilities and Transportation Commission as part of a 2017 work plan.

**SCOPE OF THE INVESTIGATION:**

A comprehensive investigation was conducted starting March 1, 2017, at the carrier's PPOB (4949 NE Avalon Ln, Bainbridge Island, WA) Present during the investigation were Investigator Gagne and Ibrahim and Sara Suseyi, owners Pro Moving Service Company. SMS was checked at the start of the investigation and Pro Moving Service Company had no BASIC's in alert. The carrier is a provisional HHG carrier and this is the initial investigation.

**CARRIER OPERATION DESCRIPTION:**

Pro Moving Service Company operates as an intrastate household goods carrier. Pro Moving Service Company received temporary operating authority on February 20, 2015.

Pro Moving Service Company owns five vehicles. They are located at the PPOB. Pro Moving Service Company reported 4,666 intrastate miles in 2016 and reported an annual gross revenue intrastate of \$430,906.77 for the fiscal year ending on December 31, 2016. The carrier's MCS-150 report shows two vehicles, however it is dated 10/19/2015.

Pro Moving Service Company employed sixteen employees. They currently employ five drivers. Pro Moving Service Company operated in Washington State only. Pro Moving Service Company does not use any third party for safety. Pro Moving Service Company was not involved in any emergency relief efforts or operating under an exemption waiver in the past 365 days.





**THE SUSEYI PRO MOVING SERVICE**

U.S. DOT #: 2547762

State #: THG065765

Review Date:

03/21/2017

**Part C**

**PRE-INVESTIGATION:**

On January 30, 2017, Investigator Gagne contacted the carrier and planned a full review to begin on March 1, 2017. Multiple scheduling conflicts were mutually resolved in arriving at this date. Also on January 30, 2016, a carrier information packet was emailed to the carrier requesting investigation information, the records that would need to be reviewed and the information the carrier would need to make available. The carrier was requested to fill-out and return the carrier information packet with a list of all commercial motor vehicle drivers utilized in the past 12 months and a list of all commercial motor vehicles utilized in the last 12 months prior to the start of this investigation.

The carrier packet was returned at the meeting on March 1, 2017. Most of the documents requested were made available to the investigator for review including a list of all accidents for the past 365 days from the date of review, driver qualification files for all drivers used within the past 12 months, insurance documentation, alcohol and controlled substance testing information, all records of duty status (log books/time cards) for the previous six months, all maintenance files and records for each unit, including leased units, copies of driver vehicle inspection reports (DVIR's) for the last three months. A copy of the carrier's profile was obtained through MCMIS on March 1, 2017 along with a copy of the MCS-150.

**CDLIS (DRIVER LICENSE) CHECK:**

Pro Moving Service Company does not operate vehicles that require a commercial driver license. All drivers checked through Washington Department of Licensing (DOL) have valid licenses.

**AUTHORITY**

Pro Moving Service Company operates under the USDOT number 2547762. Pro Moving Service Company has temporary intrastate authority through the commission under Household Goods Permit THG-65765.

**INSURANCE**

Pro Moving Service Company is insured by Progressive Insurance Company, through DCI under policy number 03104309-2, liability limit of \$750,000. This matches the Form E on file with the commission. See Part 387 for details.

**RED FLAG DRIVERS:**

No Red Flag Drivers were found during the investigation.

**DRUG AND ALCOHOL SUPPLEMENTAL REVIEW**

This is a full comprehensive investigation therefore a Drug and Alcohol Supplemental Review was not required.

**HAZARDOUS MATERIALS SUPPLEMENTAL REVIEW**

Pro Moving Service Company does not transport any hazardous materials.

**INVESTIGATION:**

Parts 171, 172, 173, 177, 178, 180, & 397 Hazardous Materials

Pro Moving Service Company does not transport any hazardous materials.

Part 376 Lease and Interchange of Vehicles

Pro Moving Service Company does not lease vehicles.

Part 380 Special Training

Pro Moving Service Company does not operate vehicles that require special training.

Part 382 Controlled Substances and Alcohol Use and Testing





**THE SUSEYI PRO MOVING SERVICE**

U.S. DOT #: 2547762

State #: THG065765

Review Date:

03/21/2017

**Part C**

Pro Moving Service Company does not employ drivers with CDLs and does not require a controlled substance and alcohol program.

**Part 383 Commercial Drivers' License**

Pro Moving Service Company does not employ drivers with CDLs. Driver's licenses were checked through Washington DOL website and all were valid.

**Part 387 Financial Responsibility**

Pro Moving Service Company maintains \$750,000 in liability coverage required for-hire household goods carriers. On March 15, 2017, insurance was verified by Debbie Danner from DCI insurance (Progressive Insurance Company). The effective date of the current policy (03104309-2) was May 19, 2016. This matches the Form E on file with the commission. Ms. Danner confirmed that Pro Moving Service Company had no accidents in the past 365 days that involved a towed unit or fatalities. The carrier had no lapse in coverage in the past 365 days.

**Part 390 General**

Pro Moving Service Company MCS-150 Form was last updated on October 19, 2015 and the VMT was listed as one mile. The annual report shows 20,785 intrastate miles driven for 2015. Pro Moving Service Company operates only intrastate and is not required to pay Unified Carrier Registration fees, however UCR fees have been paid since 2014. The carrier has an MC number but no active interstate authority. The company filed for interstate authority in error and did not complete a Safety Audit. Pro Moving Service Company maintains an accident register on file at the PPOB. Mr. Suseyi was notified the MCS 150 needed to be updated. No violation was taken.

WAC 480-15-555 requires household goods carriers to conduct criminal background checks (CBC) on all employees the carrier intends to hire. A list of all persons employed by the carrier within the past 365 days was obtained to ensure that a CBC was performed. CBC's are performed as part of the hiring process and records are maintained as required.

Pro Moving Service Company was informed that texting while driving and radar detectors are prohibited and subject to penalties if found to be in violation.

**Part 391 Qualification of Drivers**

The carrier currently employs five drivers. Per EFOTM, five driver qualification files were required to be reviewed. Drivers selected were Michael Rogass, Alexander Ohannes, Kelly Merritt, Altyn Stevens and Jack Le. Driver qualification files are maintained at the carrier's PPOB.

The carrier utilizes the job application from the UTC Safety Guide, although does not require drivers to completely fill out the required information.

Michael Rogass' application is missing the name and address of employer and driving and equipment experience.

Alexander Ohannes' application is missing the name and address of employer, length at current address, driver's license expiration date, driving and equipment experience, three year crash and traffic history and three year employment history.

Altyn Stevens III application is missing the name and address of employer, social security number, driver's license type and answers to FMCSA/DOT questions.

Jack Le's application is missing the name and address of employer, driver's license type and answers to FMCSA/DOT questions.

This resulted in four violations of CFR 391.21(a).

The carrier failed to obtain motor vehicle abstracts for all five drivers within 30 days of employment resulting in five violations of 391.23(c).

Only one driver, Kelly Merritt, was employed for over one year requiring annual abstracts as well as carrier review and driver certifications. The carrier failed to obtain any of the required information resulting in violations of CFR 391.25(a), CFR





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**Part C**

391.25(b) and CFR 391.27(a).

The carrier failed to require drivers to obtain medical cards resulting in five critical violations of CFR 391.45(a). The carrier did obtain medical cards for all drivers during the course of this review.

Driver Altyn Stevens III was hired on February 19, 2017 and drove on February 21, 24 and 26, 2017.

Driver Jack Le was hired on February 7, 2017 and drove on February 9, 10 and 11, 2017.

Driver Alexander Ohannes was hired on October 4, 2016 and drove on October 5, 24, 28, 30, November 5, 28, December 2, 5, 7, 13, 14, 15, 19, 20, January 6, 7, 25, 26, 27, 28, February 2, 3, 4, 10, 11, 15, 18, 27 and March 1, 2, 4, 7, 8, 11 in the previous six months.

Driver Michael Rogass was hired April 11, 2016 and drove on September 1, 2, 3, 4, 7, 8, 10, 16, 17, 18, 21, 22, 23, 24, 28, 29, October 1, 2, 8, 14, 15, 21, 22, 23, 29, 30, November 3, 5, 10, 11, 12, 18, 19, January 17, 19, 21, 24, 25, 26, 27, 28, 29, 30, 31, February 3, 4, 19, 21, 23, 26 and March 1, 2, 3, 4 in the previous six months.

Driver Kelly Merritt was hired December 1, 2015 and drove on September 1, 2, 3, 10, 11, 12, 14, 17, 18, 19, 21, 22, 23, 24, 29, October 1, 5, 8, 30, November 1, 2, 3, 4, 5, 22, 23, December 10, 11, 12, 13, 16, 17, January 3, 4, 15, 16, 20, 21, 24, 25, 26, 27, 28 and February 20, 22, 25 in the previous six months.

This represents a total of 140 occurrences in the previous six months.

**Part 392 Driving of CMV's and Authority**

Pro Moving Service Company is not required to pay Unified Carrier Registration fees because it only operates in intrastate commerce. No violations were discovered.

**Part 395 Hours of Service**

Pro Moving Service Company operates seven days a week under the 70 hour rule and qualifies for the short haul exemption. Suseyi, Ibrahim A. dba The Suseyi Pro Moving Service Company is required to maintain and retain for a period of six months accurate and true time records showing the time the driver reports for duty each day, the time the driver is released from duty each day, and the total number of hours the driver is on duty each day.

Per eFOTM the records of duty status for five drivers were required to be reviewed for a period of 30 days. Michael Rogass Alexander Ohannes, Kelly Merritt, Altyn Stevens III and Jack Le were selected for review. Driver Altyn Stevens was hired February 19, 2017 and only had 12 days of RODS. Driver Jack Le was hired on February 11, 2017 and only had 20 days of RODS. Additional RODS were sampled from each of the remaining drivers to total 150 days checked.

Driver Michael Rogass exceeded twelve hours on duty on September 24, 2016 was unable to utilize the short haul exemption and failed to create a log.

Driver Michael Rogass failed to record start and end times on September 2 and 3, 2016 was unable to utilize the short haul exemption and failed to create a log.

Driver Altyn Stevens III failed to record start and end times on February 21, 24 and 26, 2017 was unable to utilize the short haul exemption and failed to create a log.

Driver Kelly Merritt exceeded twelve hours on duty on August 28, 2016 was unable to utilize the short haul exemption and failed to create a log.

Driver Kelly Merritt failed to record start and end times on September 1, 2, 3, 10, 11, 12, and 14, 2016 was unable to utilize the short haul exemption and failed to create a log.

These failures total 14 critical type violations of CFR 395.8(a) (1). CFR 395.8(a) has been replaced in the regulations with CFR 395.8(a) (1)

No evidence of false logs was discovered.







**THE SUSEYI PRO MOVING SERVICE**

U.S. DOT #: 2547762

State #: THG065765

Review Date:

03/21/2017

**Part C**

**Part 393 & 396 Maintenance and Inspection**

Pro Moving Service Company obtains all of its maintenance through third parties. Per EFOTM, five maintenance files were reviewed. Files were marked as required. Records of maintenance performed are maintained as required.

All files were missing copies of current and previous annual inspections. Receipts were present indicating inspections were conducted. This is a violation of 396.21(b). The carrier obtained new copies of previously performed annual inspections for all vehicle during the course of this investigation.

The carrier is aware of the requirement for DVIRs to be prepared when the driver is made aware of defects. No evidence of missing DVIRs discovered after reviewing information available. No violations noted.

Three Level 5 inspections were conducted. Violations were noted on the Aspen reports for failing to maintain copies of annual inspections in the vehicle.

**CLOSING INTERVIEW**

The closing was conducted on April 6, 2016, at the PPOB. Present at the closing was Investigator Gagne, Sara and Ibrahim Suseyi. The violations were discussed at length and the actions Suseyi, Ibrahim A. dba The Suseyi Pro Moving Service Company would need to take to come into full compliance. This review resulted in a proposed satisfactory rating.

**DOCUMENTS GIVEN TO THE CARRIER**

Mr. Suseyi was provided with a copy of the UTC safety guide "Your Guide to Achieving a Satisfactory Safety Rating".

**FOLLOW-ON ACTION:**

Recommend permanent authority be granted and continued compliance monitoring.

<b>Upload Authorized:</b>	<b>Yes</b>	<b>No</b>	
<b>Authorized by:</b>			<b>Date:</b>
<b>Uploaded:</b>	<b>Yes</b>	<b>No</b>	<b>Failure Code:</b>
<b>Verified by:</b>			<b>Date:</b>



DRIVER/VEHICLE EXAMINATION REPORT

Aspen 3.0.0.17



Washington State Patrol
Commercial Vehicle Enforcement Section
PO Box 42614
Olympia, WA 98504-2614
360-596-3815 safetynet@wsp.wa.gov

Report Number: WA0005000181
Inspection Date: 03/01/2017
Start: 12:05 PM PT End: 12:40:00 PM PT
Inspection Level: V - Terminal
HM Inspection Type: None

THE SUSEYI PRO MOVING SERVICE
4949 NE AVALON LN
BAINBRIDGE ISLAND, WA 98110

USDOT#: 02547762 Phone#: (206)372-4619
MC/MX#: State#: Fax#:
State#:

Location: 4949 NE AVALON LN BAINBRIDGE I MilePost:
Highway: Origin:
County: KITSAP, WA Destination:

Driver: License#: State:
Date of Birth:
CoDriver: License#: State:
Date of Birth: Shipper:
Bill of Lading:
Cargo:

VEHICLE IDENTIFICATION

Table with columns: Unit, Type, Make, Year, State, Plate #, Equipment ID, VIN, GVWR, CVSA #, CVSA Issued #, OOS Sticker. Row 1: 1, TR, ISU, 1991, WA, C60619E, SHABBY, JALH6A1NXM3101972, 20,500

BRAKE ADJUSTMENTS

Table with columns: Axle #, 1, 2. Rows: Right (N/A, N/A), Left (N/A, N/A), Chamber (HYDR, HYDR)

VIOLATIONS

Table with columns: Vio Code, Section, Unit, OOS, Citation #, Verify, Crash, Violations Discovered. Row 1: 396.17C, 396.17(c), 1, N, N, N, N, Operating a CMV without proof of a periodic inspection

HazMat: No HM Transported.

Placard: No Cargo Tank:

Special Checks: No Data for Special Checks.

The undersigned certifies that all violations noted on this report have been corrected and action has been taken to ensure compliance with applicable Federal and State regulations.

Signature Of Motor Carrier X: Title: Date:

Report Prepared By: F. GAGNE

Badge #: WAU583

Copy Received By:

Page 1 of 1



02547762 WA WA0005000181

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X

DRIVER/VEHICLE EXAMINATION REPORT

Aspen 3.0.0.17



Washington State Patrol
Commercial Vehicle Enforcement Section
PO Box 42614
Olympia, WA 98504-2614
360-596-3815 safetynet@wsp.wa.gov

Report Number: WA0005000179
Inspection Date: 03/01/2017
Start: 10:27 AM PT End: 11:00:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

THE SUSEYI PRO MOVING SERVICE
4949 NE AVALON LN
BAINBRIDGE ISLAND, WA 98110

USDOT#: 02547762 Phone#: (206)372-4619
MC/MX#: Fax#:
State#:

Location: 4949 NE AVALON LN BAINBRIDGE I
Highway:
County: KITSAP, WA

MilePost:
Origin:
Destination:

Driver:
License#: State:
Date of Birth:
CoDriver:
License#: State:
Date of Birth:

Shipper:
Bill of Lading:
Cargo:

VEHICLE IDENTIFICATION

Table with columns: Unit, Type, Make, Year, State, Plate #, Equipment ID, VIN, GVWR, CVSA #, CVSA Issued #, OOS Sticker. Row 1: 1, TR, INTL, 2000, WA, C25219E, BEAST, 1HTSCABM9YH292785, 11,967

BRAKE ADJUSTMENTS

Table with columns: Axle #, 1, 2. Rows: Right (N/A, N/A), Left (N/A, N/A), Chamber (HYDR, HYDR)

VIOLATIONS

Table with columns: Vio Code, Section, Unit, OOS, Citation #, Verify, Crash, Violations Discovered. Row 1: 396.17C, 396.17(c), 1, N, N, N, N, Operating a CMV without proof of a periodic inspection

HazMat: No HM Transported.

Placard: No Cargo Tank:

Special Checks: No Data for Special Checks.

The undersigned certifies that all violations noted on this report have been corrected and action has been taken to ensure compliance with applicable Federal and State regulations.

Signature Of Motor Carrier X: Title: Date:

Report Prepared By: F. GAGNE

Badge #: WAU583

Copy Received By:



X

X

DRIVER/VEHICLE EXAMINATION REPORT

Aspen 3.0.0.17



Washington State Patrol
Commercial Vehicle Enforcement Section
PO Box 42614
Olympia, WA 98504-2614
360-596-3815 safetynet@wsp.wa.gov

Report Number: WA0005000180
Inspection Date: 03/01/2017
Start: 11:15 AM PT End: 11:40:00 AM PT
Inspection Level: V - Terminal
HM Inspection Type: None

THE SUSEYI PRO MOVING SERVICE
4949 NE AVALON LN
BAINBRIDGE ISLAND, WA 98110
USDOT#: 02547762 Phone#: (206)372-4619
MC/MX#: Fax#:
State#:
Location: 4949 NE AVALON LN BAINBRIDGE I
Highway:
County: KITSAP, WA

Driver:
License#: State:
Date of Birth:
CoDriver:
License#: State:
Date of Birth:
Shipper:
Bill of Lading:
Cargo:

VEHICLE IDENTIFICATION

Table with columns: Unit, Type, Make, Year, State, Plate #, Equipment ID, VIN, GVWR, CVSA #, CVSA Issued #, OOS Sticker. Row 1: 1, TR, ISU, 1992, WA, B79894N, SHAKEY, JALB4B1K4N7009709, 11,050

BRAKE ADJUSTMENTS

Table with columns: Axle #, Right, Left, Chamber. Row 1: 1, 2, N/A, N/A, N/A, N/A, HYDR, HYDR

VIOLATIONS

Table with columns: Vio Code, Section, Unit, OOS, Citation #, Verify, Crash, Violations Discovered. Row 1: 396.17C, 396.17(c), 1, N, N, N, N, Operating a CMV without proof of a periodic inspection

HazMat: No HM Transported. Placard: No Cargo Tank:

Special Checks: No Data for Special Checks.

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Signature Of Motor Carrier X: Title: Date:

Report Prepared By: F. GAGNE

Badge #: WAU583

Copy Received By:

Page 1 of 1



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