|  |  |
| --- | --- |
| CNG-Color-300dpi | 8113 W. GRANDRIDGE BLVD., KENNEWICK, WASHINGTON 99336-7166TELEPHONE 509-734-4500 FACSIMILE 509-737-7166www.cngc.com |

VIA ELECTRONIC MAIL

records@utc.wa.gov

May 28, 2015

Records Center

Washington Utilities and Transportation Commission

1300 S. Evergreen Park Drive SW

Olympia, WA 98504

Re: U-144155 – Cascade Natural Gas’s Supplemental Comments

 Cascade Natural Gas Corporation submitted comments on May 14, 2015, in response to the Washington Utilities and Transportation Commission’s (WUTC’s) Notice of Opportunity to Submit Written Comments, issued in Docket No. U-144155. The Company now supplements its initial response to question number 2 with the following data on stopped meters.

**Comments**

As stated in the Company’s initial comments, we do not have most of the requested information. However, we have been manually tracking the number of investigated meters and dead meters since 2013. The table below provides the counts we have:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Number of meters | # of meters investigated in the field | # of checked meters operating correctly | # of meters off for remodeling | # of remaining meters with zero read | % of dead meters |
| 2013 | 203,214 | 1533 | 815 | 52 | 186 | 0.09% |
| 2014 | 206,107 | 3074 | 1530 | 82 | 410 | 0.20% |
| YTD 2015 | 208,408 | 1761 | 1017 | 41 | 213 | 0.10% |

Also, as mentioned, at the May 2, 2015, workshop, the Company is planning to make changes to its billing system in Q4 of this year that will allow us to track the number of dead meters we have experienced in the field.

We do not have a manual count of meters investigated for unidentified usage. As mentioned in our comments, any meter with unidentified usage is flagged for investigation immediately. We do not have minimum usage threshold before we provide notice at the premise, telling the occupant to establish an account or expect to be disconnected in 48 hours. Our policy on managing these is aggressive.

If you have any questions regarding this report, please contact me at (509) 734-4593.

Sincerely,

Michael Parvinen

Director, Regulatory Affairs