BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

MIKE AND GLENDA BECK,) DOCKET UW-132268
Complainants,) ORDER 02
v.) PREHEARING CONFERENCE) ORDER; NOTICE OF HEARING
CRISTALINA, LLC,	(Evidentiary Hearing Set forWednesday, May 21, 2014,
Respondent.) at 9:30 a.m.)
)

- BACKGROUND. On December 13, 2013, Mike and Glenda Beck (Becks or Complainants) filed with the Washington Utilities and Transportation Commission (Commission) a formal complaint against Cristalina, LLC (Cristalina or Company). The Becks alleged that Cristalina unlawfully shut off water service to their home on November 26, 2013, due to non-payment of disputed water bills incurred between 2007 and 2010. The Becks asked the Commission to, among other things, order Cristalina to immediately reconnect their water service.
- On December 23, 2013, the Commission convened an emergency hearing in this docket at its headquarters in Olympia, Washington, before Administrative Law Judge Adam E. Torem. By agreement of the parties, that hearing was limited to the issue of determining the legal sufficiency of the Company's disconnection of the Becks' water service. The Commission found Cristalina's disconnection improper and ordered Cristalina to reconnect the Becks no later than 3:00 p.m. on December 24, 2013. The Commission also required both parties to file by January 23, 2014, a list of proposed issues to be resolved in this proceeding.
- CONFERENCE. On February 10, 2014, the Commission convened a prehearing conference before Judge Torem to determine the scope of the issues to be presented in this docket and to adopt a procedural schedule.
- 4 **APPEARANCES.** Barry Kombol, Rainier Legal Center, Inc., P.S., Black Diamond, represents Complainants. Eric Gillett, Preg O'Donnell & Gillett, Seattle, represents respondent Cristalina.

- 5 **INTERVENTION.** No party sought to intervene in the proceeding.
- **DISCOVERY.** Formal discovery under the Commission's discovery rules, WAC 480-07-400-425, is not authorized at this time. However, the parties may engage in informal discovery.
- ISSUES. Complainants filed a proposed issues list on January 23, 2014. Respondent did not file a proposed issues list. After hearing from all parties, the Commission determines that it will consider only the following issues:
 - Amount owed by the Becks to Cristalina for provision of water service
 - Terms for payment of that amount and continued provision of service

Complainants' other proposed issues will not be considered in this proceeding.

8 **PROCEDURAL SCHEDULE.** The parties agreed upon, and the Commission adopts, the following procedural schedule:

Friday, March 28, 2014	Complainants file witness list, exhibit list, and copies of each proposed exhibit
Friday, April 25, 2014	Respondent files witness list, exhibit list, and copies of each proposed exhibit
Friday, May 2, 2014	Complainants file rebuttal witness list, rebuttal exhibit list, and copies of proposed rebuttal exhibits (<i>if necessary</i>)
Friday, May 9, 2014	Respondent files rebuttal witness list, rebuttal exhibit list, and copies of proposed rebuttal exhibits (<i>if necessary</i>)
Friday, May 16, 2014	Both parties file cross examination exhibit list and exhibits

Wednesday, May 21, 2014 Evidentiary Hearing (beginning at 9:30 a.m.) & Thursday, May 22, 2014 (*if necessary*)

The Commission reserves the issue of post-hearing briefs until the close of the evidentiary hearing.

- WITNESS LISTS AND EXHIBIT LISTS. Witness lists must provide the name, address, and contact telephone number for each witness listed, along with a brief summary describing what the witness will testify to at hearing. Exhibits lists must describe each exhibit and include a page count for each individual exhibit. Proposed exhibits shall be identified with the initials of the sponsoring witness and numbered in sequence (e.g., William M. Anderson's exhibits will be marked WMA-1, WMA-2, etc.). Exhibits proposed to be used with more than one witness need not be resubmitted for each witness but only marked for the first witness to use the exhibit.
- EXHIBITS FOR CROSS-EXAMINATION. Each party's cross-examination exhibit list must be filed with the Commission and served on all parties by 3:00 p.m. on Friday, May 16, 2014. Parties are required to electronically submit to the Commission all proposed cross-examination exhibits by 3:00 p.m. on Friday, May 16, 2014, and file hard copies of the same by noon on Monday, May 19, 2014. Cross-examination exhibits must be accompanied by an exhibit list and must be organized according to the witness the party intends to cross examine with the exhibits. Cross-examination exhibits not conforming to these requirements may be rejected. Proposed cross-examination exhibits must be served on all parties at the time they are filed with the Commission. Two copies must be furnished to the party sponsoring the witness the other party intends to cross examine with the exhibits. The Commission will not permit the use of documents during cross-examination of witnesses during the evidentiary hearing unless those documents are already part of the record in this docket or have been filed and served as required in this Order.

- NOTICE OF HEARING. The Commission will hold an evidentiary hearing in this matter commencing on Wednesday, May 21, 2014, at 9:30 a.m., in the Commission's Headquarters, Room 108, First Floor, Richard Hemstad Building, 1300 S. Evergreen Park Drive S.W., Olympia, Washington. As necessary, the hearing will continue and be completed on Thursday, May 22, 2014.
- DOCUMENT PREPARATION AND FILING REQUIREMENTS. Parties must file an **original plus 1 copy** of all pleadings, motions, briefs, and other prefiled materials. These materials must conform to the format and publication guidelines in WAC 480-07-395 and WAC 480-07-460. The Commission prefers that materials be three-hole punched with *oversized* holes to allow easy handling. The Commission may require a party to refile any document that fails to conform to these standards.
- All filings must be mailed or delivered to the Executive Director and Secretary, Washington Utilities and Transportation Commission, P.O. Box 47250, 1300 S. Evergreen Park Drive S.W. Olympia, Washington 98504-7250. Both the post office box and street address are required to expedite deliveries by the U.S. Postal Service.
- An electronic copy of all filings must be provided through the Commission's Web Portal (www.utc.wa.gov/e-filing) or by e-mail delivery to <records@utc.wa.gov >. Alternatively, parties may furnish an electronic copy by delivering with each filing a 3.5-inch IBM-formatted high-density diskette, a flash drive, or CD including the filed document(s). Parties must furnish electronic copies in MS Word 6.0 (or later) supplemented by a separate file in .pdf (Adobe Acrobat) format. Parties must follow WAC 480-07-140(5) in organizing and identifying electronic files.
- 15 **ELECTRONIC SUBMISSION OF DOCUMENTS.** Parties may submit documents electronically to the Commission on the filing deadline to expedite the filing process, but must file an original, plus 1 paper copy, of the documents with the Commission by 12:00 noon on the first business day following the filing deadline

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¹ The Commission's Hearing Room (Room 206) will be available for the following day, May 22, 2014, and may become available for the first day of hearing. If so, the Commission will move the hearing to the larger facility within its headquarters.

established in the procedural schedule. WAC 480-07-145(6). Parties may submit documents electronically through the Commission's Web Portal (www.utc.wa.gov/efiling) or by e-mail to records@utc.wa.gov. Finally, to perfect filing, parties must simultaneously provide e-mail courtesy copies of filings to the presiding administrative law judge at atorem@utc.wa.gov as well as to the parties to the proceeding.

- ALTERNATE DISPUTE RESOLUTION. The Commission supports the informal settlement of matters before it. Parties are encouraged to consider means of resolving disputes informally. The Commission does have limited ability to provide dispute resolution services; if you wish to explore those services, please call the Director, Administrative Law Division, at 360-664-1355.
- NOTICE TO PARTIES: A party who objects to any portion of this Order must file a written objection within ten (10) calendar days after the service date of this Order, pursuant to WAC 480-07-430 and WAC 480-07-810. The service date appears on the first page of the order in the upper right-hand corner. Absent such objection, this Order will control further proceedings in this matter, subject to Commission review.

DATED at Olympia, Washington, and effective February 12, 2014.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

ADAM E. TOREM Administrative Law Judge