### RECEIVED TELECOMMUNICATIONS COMPANIES **ANNUAL REPORT** WASH. UT. & TP. COMM TERED IN COMPUTER audity Telephone 1000 N Rear 1 St DEC 1 1 2009 Correct name and address, if different than shown Full name and address of Company WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION for the YEAR ENDED DECEMBER 31, 2008 **SECTION I** INQUIRIES CONCERNING THIS ANNUAL REPORT SHOULD BE ADDRESSED TO: -rank mchovern TITLE: Sr J. P. \_\_\_ STATE:\_\_\_\_ 6363 FAX: 975 546 999/ E-MAIL: Forcqueen ag le le phone com The company must notify the Commission, in writing, of any changes to the above information. **SECTION II** TYPE OF PAYMENT - DO NOT SEND CASH IN THE MAIL For Commission Use Only Credit Card Authorization #: Check \_\_\_ Money Order \_\_\_ AMEX \_\_\_ Visa \_\_\_ MasterCard **Expiration Date** Month/Year Credit Card Number: CERTIFICATION: I, the undersigned, under penalty for false statement, certify that the information is true, valid and correct, that I am authorized to execute on behalf of the applicant, and that I agree to pay the above total amount according to card issuer agreement. Name (Printed) Signature For Commission Use Only

001-111-02-68-032-05:\_\_

001-111-02-68-170-11:\_\_\_\_\_

\_\_\_\_\_ Reference Number:

0019561

001-111-02-68-170-01:\_ **30. 17**)

Reception Number:

SECTION III				
Have you attached the following additional documents (please check to show what's attached):				
Income statement ( <u>required</u> ):				
Balance sheet ( <u>required</u> ):				
Regulatory Fee Calculation Schedule ( <u>required</u> ):				
Additional information if required under <u>WAC 480-120-385</u> (1) (c) (i), (ii), or (iii).				
Other documents (please describe):				
2 Washington Unified Business Identifier (UBI) No.: UT 090901  If you do not know your UBI Number you may contact the Department of Licensing at (360)664-1400.				
3 Services a. Does your company provide operator services (automated or live assistance to customers in completing or billing a telephone call) at a call aggregator location, such as at a pay phone? ☐ Yes ☑No				
b. Does your company provide local exchange services in Washington?				
4. Lines in service  a. If your company filed Form 477 with the FCC within the last 12 months for its Washington operations, please proceed to Section IV, otherwise proceed to 4.b. (below):				
b. If the company did not file FCC <u>Form 477</u> for its Washington operations within the last 12 months, please complete the following:  Washington State Data as of December 31, 2008				
1. Total voice-grade equivalent lines and voice-grade equivalent wireless channels in service: $28$				
2. Total lines and channels you currently provided to end users: 28				
SECTION IV				
ANNUAL REPORT CERTIFICATION				
the responsible account officer for Avaluty Telephane, have examined the foregoing report; that, to the best of my knowledge, information and belief, all statements of fact contained in said report are true and said report is a correct statement of the business and affairs of the above-named respondent in respect to each and every matter set forth therein during the period from January 1, 2008, to December 31, 2008, inclusive.				
Name (Printed) F m Gave(n) Title Sol. P.  Signature Date 92469				

### **Online Annual Report Certification**

I acknowledge that the foregoing Annual Report has been submitted electronically; that, to the best of my knowledge, information and belief, all statements of fact contained in all attached schedules are true and said report is a correct statement of the business and affairs of the above-named respondent in respect to each and every matter set forth therein during the period from January 1, 2008, to December 31, 2008, inclusive. I agree that my name typed in lieu of my handwritten signature shall be sufficient to deem the report complete.

Authorized By:	Francis X. Mc Govern	
·	Please Type Full Name Here	
Authorized Date:	09/24/09	
	Please Type Full Date Here	

#### **SECTION V -- OPTIONAL**

Companies that have been granted minimal regulation of their bundled telecommunications services under RCW 80.36.332 may use this section to certify compliance if so required by Commission order.

#### **CERTIFICATION AS TO BUNDLED SERVICES**

I am an officer of or attorney for	(the "Company")			
and hereby certify (or declare) under penalty of perjury under	the laws of the State of Washington			
that as of the date of execution of this document, the Company's packages or bundles of				
telecommunications services that are offered on a minimally regulated basis comply with <a href="RCW 80.36.332">RCW 80.36.332</a> and with UTC Order # in Docket UT				
The foregoing is true and correct:				
Name (Printed) Title				
Signature	Date ————			

### **Regulatory Fee Calculation Schedule**

Company Name Annua	nnual Report Year <u>2008</u>			
In accordance with Title 81 RCW chapter 81.24.010 "Regulatory Fees", the Commission re and III Railroad companies to file reports of gross intrastate operating revenue and pay reg Every company subject to regulation shall file with the Commission a statement under oath gross intrastate operating revenue from operations for the preceding calendar year and pay Commission a fee as instructed below. The fee shall in no case be less than one dollar.	ulatory fees on that showing its	revenue.		
Operating Revenue				
Total Gross Intrastate Operating Revenue (from Schedule 5)	\$ 1973			
2. Less Non-fee Paying Revenue (non-regulated revenues from Schedule 5)	(\$ )			
3. Balance - Intrastate Gross Operating Revenue Subject to Fee (subtract line 2 from line 1)	\$			
4. Regulatory fee amount owed (Multiply line 3 by .015) (Minimum fee of \$1.00)	\$ 29,60	(210-01)		
Complete this section if you are paying your regulatory fees AFTER May 1st				
5. If paying regulatory fees after May 1st, insert regulatory fees owed from line 4	\$ 30			
6. Multiply line 5 by .02 (or 2%)	\$	60		
7. For each month thereafter multiply line 5 x .01 (or 1%) x number of months past due	\$			
8. Fee amount owed from lines 6 and 7 if paying after May 1st	\$	(210-11)		

9. Total Regulatory Fees owed for 2003 (add lines 4 and 8)

\$

30.00

#### REGULATORY FEE CALCULATION SCHEDULE

Company Name

Rughty Telephone The

Annual Report Year

2008

In accordance with chapter 80.24.010 RCW "Regulatory Fees", the Commission requires Telecommunication companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the Commission a statement under oath showing its gross intrastate operating revenue for the preceding year and pay to the Commission a fee as instructed below.

1	Total Gross Intrastate Operating Revenue **						1	\$	1973
2	Less Non Fee-Paying Revenue						2	\$	
3	Balance-Adjusted Gross, Intrastate Operating Revenue (subtract line 2 from 1)						3	\$	1973
4	Regulatory Fee Calculations:						4		
4a	If line 3 is ${\bf UNDER}\$ \$20,000, Enter ${\bf ZERO}$ (Filing ${\bf ZERO}$ indicates schedule is complete.)	ete)					48	\$	0
4b	If line 3 is <b>BETWEEN</b> \$20,000 and \$50,000-enter amount from line 3	4b	\$		x .1	% (.001	1) =	\$	
	(Filing BETWEEN \$20,000 and \$50,000 indicates schedule is complete. If filing aff	er N	1ay	1 go to Line 6)					
4c	If line 3 is <b>OVER</b> \$50,000-enter amount from line 3	4c	\$						
4d	First \$50,000 is subject to .1% regulatory fee	4d	\$	50,000.00	x .1	% (.001	) =	\$	
4e	Adjustment of Gross Intrastate Operating Revenue (subtract Line 4d from 4c)	4e	\$		x .2	% (.00	2) =	\$	
5	Total Regulatory Fees owed (enter line 4b, or add 4d and 4e)						5	\$	
					Acc	nicyldse	Of by	00	Kinjayesej70.00
	Complete Lines 6 through 9 if filing after May 1								
6	Penalties on Regulatory Fees filed after May 1						6		
6a	Total Penalties on Regulatory Fees owed - enter amount from line 5	6a	\$		x 2	% (.02)	=	\$	
7	Interest on Regulatory Fees filed after May 1						7		
7a	Amount from line 5x Number of months past May	x	1%	(.01) =			7a	\$	
8	Total Penalties and Interest owed (add lines 6a and 7a)						8	\$	
					Age	nc/Use	Only	00	(-144502-68-1705);;;
9	Total Regulatory, Penalty and Interest Fees Due (add lines 5 and 8)						9	\$	

Note: The revenues subject to the Commission's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e. "Gross Revenues" means before any deductions from Revenue Receipts.

### Quality Telephone Inc. Profit & Loss

	Jan - Dec 08
Income	
4000 · Customer Payments	
4011 · ACE Customer Payments	930,596.73
4013 · Western Union	78,510.42
4015 · APS / QuickPay	323,963.80
4018 · IPP Deposits 4019 · Mailed In Payments	75,700.44 254,744.92
4020 · Money Gram	65,720.25
4021 · WF Credit Card	1,220.91
4022 · Merchant Services	1,056,979.98
4030 · AmeriCash	6,135.47
4040 · Global Express	25,749.26
4060 · Strictly Serivces	6,618.54
4110 · QT AGENT ACH	66,671.95
Total 4000 · Customer Payments	2,892,612.67
4500 · Remitances 4510 · Verizon - New Jersey Remitance	113.41
Total 4500 · Remitances	113.41
4600 · Expert Satelite 4700 · CABS Revenue	250.00
4715 · ITC DeltaCom	10.30
4720 · Qwest - CABS	9,241.53
4730 · Broadwing	16.92
4735 · AT&T CABS	3,109.86
4740 · Verizon - CABS	6,073.49
4745 · Bell South - CABS	13.32
4750 · McLeod USA	351.71
4755 · Verizon Global Networks Inc	533.62
4775 · Sprint Nextel - CABS 4780 · Delta Com CABS	6,223.81
4700 · CABS Revenue - Other	0.15 3,014.73
Total 4700 · CABS Revenue	28,589.44
4999 · Uncategorized Income 5001 · Interest Inc	6,575.52 1,163.95
Total Income	2,929,304.99
Expense	
4001 · Reconciliation Discrepancies	
4002 · Opening Balance Error	1,162.00
Total 4001 · Reconciliation Discrepancies	1,162.00
5000 · Telephone - Wholesale	
5002 · Valor	1,469.05
5004 · Frontier	4,678.97
5006 · Consolidated	8,400.98
5009 · Bell South - TN 5509 · Bell South - TN UNE	44,019.26
5510 · Bell South - TN - 615 Resale	39,732.40
5009 · Bell South - TN - Other	16,937.03
Total 5009 · Bell South - TN	100,688.69
	100,000.09
5010 · Bell South - Florida	47.000.00
5014 · Bell South 904 UNE 5016 · Bell South 305 UNE	17,380.02
5018 · Bell South 561 UNE	1,461.85 2,746.21
5511 · Bell South 904	52,670.41
5512 · Bell South 305	6,280.87
5513 · Bell South 561	4,608.87
5010 · Bell South - Florida - Other	4,316.23
Total 5010 · Bell South - Florida	89,464.46
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# Quality Telephone Inc. Profit & Loss

	Jan - Dec 08
5011 · Bell South - North Carolina	31,937.94
5017 · Bell South - Mississippi	1,334.84
5019 · Bell South - KY	2,384.14
5025 · Qwest - Az	11 212 40
5810 · Qwest - AZ UNE 5811 · Qwest - Az - Resale	11,313.49 12,029.50
5025 · Qwest - Az - Other	17,229.55
Total 5025 · Qwest - Az	40,572.54
5026 · Qwest - Washington	
5820 · Qwest - Washington UNE	545.23
5026 · Qwest - Washington - Other	952.00
Total 5026 · Qwest - Washington	1,497.23
5027 · Qwest - Oregon	
5815 · Qwest - Oregon - UNE	113.01
Total 5027 · Qwest - Oregon	113.01
5028 · Qwest - Colorado	55,731.28
5029 · Qwest - New Mexico	11,195.32
5033 · SBC - L Accounts 5035 · SBC - Indiana	9,902.68 5,075.29
5041 · SBC - Pac Bell	5,075.29
5401 · SBC - Pac Bell 401	243.42
5730 · SBC - Pac Bell UNE	22,651.65
5041 · SBC - Pac Bell - Other	684.87
Total 5041 · SBC - Pac Bell	23,579.94
5042 · SBC - TX	0.004.04
5044 · SBC - TX - Dallas 5046 · SBC - Tx - M	2,821.34 394.96
5607 · SBC - TX - 310	62,383.44
5608 · SBC - TX - 410	3,451.77
5610 · SBC - TX - 610	72,047.73
5611 · SBC - TX - 710	42,050.49
5612 · SBC - TX - 510 5613 · SBC - Tx - L01 214	102,494.33
5614 · SBC - TX - L01 210	83,224.00 55,397.16
5615 · SBC - TX - L01 713	67,680.07
5616 · SBC - TX - L01 405	1,865.63
5617 · SBC - TX - L01 501	28,669.68
5042 · SBC - TX - Other	39,494.00
Total 5042 · SBC - TX	561,974.60
5050 · Sprint 5058 · Sprint - 396	2,336.83
5050 · Sprint - Other	91,573.08
Total 5050 · Sprint	93,909.91
5079 · Verizon - New Jersey - TelLogic	225,258.23
5700 · Verizon Wholesale	·
5070 · Verizon - Florida	24,823.69
5071 · Verizon - Pennsyvania 5072 · Verizon - Indiana	25,878.54 1,216.57
5072 · verizon - Indiana 5080 · Verizon - Maryland	74,803.41
5081 · Verizon - New Jersey	5,014.30
5082 · Verizon - Texas	23,283.90
5083 · Verizon - California	13,065.76
5084 · Verizon - Rhode Island	3,954.24
5086 · Verizon - Nevada	662.60
5089 · Verizon - Texas 972-197-8125	9,105.90

### Quality Telephone Inc. Profit & Loss

	Jan - Dec 08
5090 · Verizon - Mass 5095 · Verizon - Michigan	3,328.45 19,376.64
Total 5700 · Verizon Wholesale	204,514.00
Total 5000 · Telephone - Wholesale	1,473,683.10
5100 · Customer Refund 5105 · Customer Cancelled Service 5106 · No Service Area 5107 · Busines Address	1,370.27 2,023.20 35.00
Total 5100 · Customer Refund	3,428.47
5900 · Long Distance - Customer 5920 · Qwest - Long Distance 5921 · Red River Networks 5923 · Reunion Communicatoins 5900 · Long Distance - Customer - Other	16,512.54 81,885.15 1,200.00 400.00
Total 5900 · Long Distance - Customer	99,997.69
6000 · Wages and Salaries 6010 · Customer Service Wages 6011 · Customer Service Performance 6012 · Customer Service Commission 6015 · Manager Salaries 6018 · Manager Performance Bonus 6066 · Jim Houghtalin - Bonus 6067 · Frank McGovern - Bonus 6068 · Joan Parker - Bonus 6069 · Peter Jucha - Bonus 6081 · Rebecca Rhoades Bonus	236,074.22 49.25 8,350.00 161,225.44 5,366.34 8,638.74 2,850.00 3,364.96 1,500.00
Total 6018 · Manager Performance Bonus	21,720.04
6020 · Payroll Tax Expenses 6021 · CSR Loan 6025 · Christmas Thanks 6030 · Insurance Medical 6055 · CSR Replacement Check 6060 · Workmans Comp Insurance 6075 · Personal Trainer 6000 · Wages and Salaries · Other	48,822.44 500.25 500.00 7,381.00 10,346.51 6,188.04 2,400.00 3,232.89
Total 6000 · Wages and Salaries	506,790.08
6700 · Contract Labor 6710 · Management Labor 6711 · K. Surtees 6718 · R.Baker 6720 · Rebecca Rhoades-Herrera 6729 · Elizaberth Hartzel 6731 · Nichole Steele 6736 · Luis Cantu 6737 · F. Morales 6738 · Kina Williams 6739 · Jose Piziana 6740 · Renae X. Elliott 6742 · M Maynez 6743 · Lillian Bonner 6744 · Bertha X Washington 6745 · Rebecca X Baker 6746 · Mario A. Maynez 6747 · L Parker	2,000.00 3,035.00 120.25 48,000.00 411.75 960.00 429.00 389.10 102.13 2,460.01 573.62 305.50 483.29 1,025.00 55.50 979.95 50.00
6700 · Contract Labor - Other	2,288.44
Total 6700 · Contract Labor	63,668.54

## Quality Telephone Inc. Profit & Loss

	Jan - Dec 08
6999 · Uncategorized Expenses	15,592.84
7013 · Smart Telecom	30,000.00
7015 · Computer Consulting	858.64
7016 · Legal & Prof Fees	15,788.03
7020 · Bank Charge 7022 · Returned Check	308.33
7023 · CC Late Charge	436.00
7024 · CC Finance Charge	1,184.24
7025 · Volume of Deposits	311.20
7026 · Monthly Fees	633.68
7027 · CC Charges	49.84
7028 · Wire Transfer	121.75
7029 · adjustment 7752 · Intest on Small Business Loan	25.00 855.58
7020 · Bank Charge - Other	4,907.71
Total 7020 · Bank Charge	8,833.33
7021 · Interest Expense	20,819.22
7030 · Process Customer Payment	
7032 · Money Gram Process Fee	260.00
7033 · ACE Cost of Payments	5,243.00
7036 · PayPal	85.00
7030 · Process Customer Payment - Other	2,270.01
Total 7030 · Process Customer Payment	7,858.01
7031 · Credit Card Process 7100 · CABS BILLING	25,888.38
7110 · Cowlitz	11,825.24
7100 · CABS BILLING - Other	-483.10
Total 7100 · CABS BILLING	11,342.14
7500 · Marketing & Advertising	
7505 · Advertising Other	160.00
7530 · Internet Expense 7540 · Print Adds	17,012.39
7542 · Greensheet	20,226.68
Total 7540 · Print Adds	20,226.68
7550 · Printing - Flyers	12,632.51
7569 · TV Spots	
7574 · WLMT, UPN-Memphis	-528.75
Total 7569 · TV Spots	-528.75
7590 · Agent Promotions	4,641.82
7596 · CSR Promotion	19,884.00
7500 · Marketing & Advertising - Other	3,469.17
Total 7500 · Marketing & Advertising	77,497.82
7600 · Telephone - Usage 7630 · Wireless Cell Phon 7640 · Long Distance	1,270.39
McLeod Long Distance 7640 · Long Distance - Other	41,740.86 17.27
Total 7640 · Long Distance	41,758.13
7650 · Internet / Web	587.29
7655 · AOL Internet	118.65
7666 · Competitive Telephone Usage	755.54
7668 · direct TV	213.80
Total 7600 · Telephone - Usage	44,703.80
7710 · NALA Meeting	13,613.61

4:56 PM 12/07/09 Cash Basis

# Quality Telephone Inc. Profit & Loss

	Jan - Dec 08
7800 · Market Expansion 7820 · Expansion Agent Set-up 7840 · Market Expansion - M 7850 · market Expansion - Y 7860 · Market Expansion - IN 7800 · Market Expansion - Other	-2,244.08 80,856.64 6,347.51 9,869.61 45.00
Total 7800 · Market Expansion	94,874.68
7900 · Travel Expenses 7910 · Air Line Tickets 7950 · Travel Peter 7951 · Hotel - Peter 7952 · Food - Peter 7954 · car & Gas Peter 7955 · Air Peter 7959 · Travel Peter Other 7950 · Travel Peter - Other	7,747.65  2,125.58 515.33 367.55 765.00 818.03 80.00
Total 7950 · Travel Peter	4,671.49
7960 · Travel - Frank 7961 · Hotel - FXM 7964 · Car & Gas FXM 7965 · Air FXM	426.61 62.50 907.00
Total 7960 · Travel - Frank	1,396.11
7900 · Travel Expenses - Other	14.00
Total 7900 · Travel Expenses	13,829.25
8000 · Auto 8001 · Fuel 8006 · Tolls and Travel 8007 · Auto Repair	39.95 322.00 2,386.99
Total 8000 · Auto	2,748.94
8050 · Office 8041 · Parking Spaces 8042 · Dart Rail Pass 8043 · Inurance Business 8053 · News Paper 8054 · Business Lunches 8055 · Supplies 8058 · Office Rent 8059 · Team Lunches etc 8610 · Computes & Equipment 8613 · Move	6,272.50 525.00 1,504.00 94.00 73.74 22,463.91 53,194.86 857.85 14,767.85 7,374.55
Total 8050 · Office	107,128.26
8060 · Postage and Delivery 8061 · UPS 8062 · Postage Equipment 8063 · US Postage 8065 · Postage for Meter 8067 · DHL 8060 · Postage and Delivery - Other	2,721.42 1,151.24 1,974.00 7,272.80 484.41 30,912.14
Total 8060 · Postage and Delivery	44,516.01

# Quality Telephone Inc. Profit & Loss

	Jan - Dec 08
8070 · Regulatory State Fees	
8071 · PUC Charges	3,709.25
8072 · Municipal Charges	3,761.51
8073 · Biz Filings	3,016.30
8077 · Regulatory Other	1,086.08
8078 · Regulatory Fines	1,335.56
8079 · Secretary of State Fees	1,300.00
8870 · NECA Services	313.86
8070 · Regulatory State Fees - Other	1,480.00
Total 8070 · Regulatory State Fees	16,002.56
8075 · Regulatory Lawyers	762.58
8076 · Industury Organizational Dues	-40.99
8080 · Tax, Business	400.04
8081 · Federal Income Tax	100.94
8088 · State / Tennessee	220.00
8090 · State / Michigan	150.00 175.00
8091 · State / Kentucky 8092 · State / Florida	450.00
8601 · State / North Carolina	180.00
8602 · State / Colorado	10.00
8603 · State / Arizona	90.00
8605 · State / Massachusetts	875.34
8607 · State / Georgia	40.00
8608 · State / New Mexico	100.00
8614 · State / South Carolina	25.00
8080 · Tax, Business - Other	225.00
Total 8080 · Tax, Business	2,641.28
8100 · Utilities	
8110 · Gas & Electric	336.27
8100 · Utilities - Other	2,783.81
Total 8100 · Utilities	3,120.08
9100 · Citi Cards	
9105 · Void	0.00
9100 · Citi Cards - Other	120,263.97
Total 9100 · Citi Cards	120,263.97
9300 · Special Service	202.00
9301 · Lucy A. McGovern	-200.00
Total 9300 · Special Service	-200.00
9400 · Electric Support	6,990.00
9700 · Payroll Expenses	508.85
9800 · Fraud	3,510.66
9999 · Miscalaneous	252.10
Total Expense	2,838,433.93
Net Income	90,871.06

## Quality Telephone Inc. Balance Sheet

As of December 31, 2008

	Dec 31, 08
ASSETS	
Current Assets	
Checking/Savings 1001 · Wachovia Checking 4862	-16,864.35
1002 · Wells Fargo Checking 7267	1,088.20
1005 · Wachovia Money Market 0161	4,282.62
1006 · B of A Checking 3664	-22,452.66
1007 · B or A CD 1075	2,432.15
1011 · Chase Money Market for Arizona	25,000.00
1020 · Chase Checking 1029	-11,546.86
1021 · Chase Saving 0074	50,004.79
1025 · Chase Money Market 4676	26,127.64
Total Checking/Savings	58,071.53
Other Current Assets	
1350 · Loan Due/From ClearView	-20,500.00
1499 · Undeposited Funds	1,382.18
Total Other Current Assets	-19,117.82
Total Current Assets	38,953.71
Fixed Assets	
1500 · Computer Equipment	18,307.73
1501 · Accum. Depreciation	-9,252.33
1517 · Software & Software Dev	9,126.45
Total Fixed Assets	18,181.85
Other Assets	
1655 · Leters of Credit Deposited BOA	50,000.00
1690 · Office Deposit	6,562.28
1700 · Employee Loans	
1708 · Employee Loan - Peter B.	1,800.00
Total 1700 · Employee Loans	1,800.00
Total Other Assets	58,362.28
TOTAL ASSETS	115,497.84
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2050 · Accounts Payable	-3,938.45
Total Accounts Payable	-3,938.45
Total Current Liabilities	-3,938.45
Long Term Liabilities 2552 · Notes Payable Frank McGovern	169,809.52
Total Long Term Liabilities	169,809.52
Total Liabilities	165,871.07
	100,07 1.07
Equity	61 250 42
3000 · Opening Bal Equity	61,359.43 -202,603.72
3900 · Retained Earnings Net Income	-202,603.72 90,871.06
Total Equity	-50,373.23
TOTAL LIABILITIES & EQUITY	115,497.84