

Specialist Name _____

Consumer Informal Complaint Form
Washington State Utilities and Transportation Commission
Consumer Protection Section

P.O. Box 47250
Olympia, WA 98504-7250
Statewide Toll-Free: 1-888-333-WUTC (9882)
Fax: 360-664-4291

Hearing Impaired Toll-Free - TTY: 1-800-416-5289
E-mail: consumer@wutc.wa.gov Web site: www.wutc.wa.gov

RECEIVED
OCT 03 2019
WASH. UT. & TP. COMM

CONSUMER INFORMATION

Name on Account: _____

Your Name: Kiriaell Ereenn
(Please Print or Type) Last First Middle Initial

Service Address: 11292 NW Quiet Waters Way

City: Seabeck County: Kitsap State: WA Zip: 98380

About Your Complaint

Please explain your complaint in detail (use additional pages if necessary):

I called W.M. to request drive-in-home pickup service - as I live 1/4 mile from Seabeck Hwy - the usual pick service. I was told W.M. would investigate whether they can provide service to our home. (I called and spoke with Yvette R. at 11:50 on 25 September, she said a site survey would be conducted) I have not received any further information from W.M.

Total amount of the charges you are disputing \$: NA

Have you tried to resolve the dispute with your utility or transportation company? Yes _____ No _____
If yes, what was the result?

As above

What do you think the company should do to resolve your complaint?

Either provide the service needed by residents like our family - or allow other service providers to provide needed services.

SIGNATURE

In filing this complaint with the Washington Utilities and Transportation Commission you are stating that the information you are providing is true to the best of your knowledge.

Note: Please be aware that the information you submit using this form is a public record. You may request that your personal information (name, address, telephone number, etc.) not be included in public records requests.

Erinn Kuciall
Signature

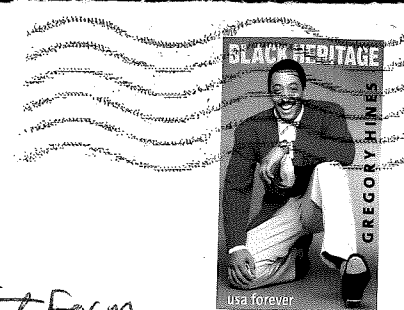
30 Sep 2019
Date

Check here if you would you like to receive UTC Connections our periodical consumer newsletter.

August 2009 CA-505-6

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PO Box 596
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OLYMPIA WA
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