

Exh. MSN-3  
Docket UE-19\_\_\_\_  
Witness: Melissa S. Nottingham

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFICORP dba  
PACIFIC POWER & LIGHT COMPANY

Respondent.

Docket UE-19\_\_\_\_

**PACIFICORP  
EXHIBIT OF MELISSA S. NOTTINGHAM**

**Bill Credit Calculation**

**December 2019**

**Proposed Automatic Electronic Payment Credit Calculation**

Payment Type	Incremental		Volume w/ Forecast Change	Forecast Change Factor	Payment Volume <sup>1</sup>
	Cost to Process Payment	Percent of Total Volumes			
Credit Card	\$1.85	24%	308,688	2.00	154,344
Paystation	\$1.50	14%	175,903	1.00	175,903
Check in the Mail	\$0.22	22%	284,475	0.80	355,594
Weighted Average of Other Payment Options	\$1.17	61%			
Electronic Payments	\$0.06	39%	<u>501,554</u>	0.86	<u>584,779</u>
Difference in Incremental Cost	<u>-\$1.11</u>				
Proposed Automatic Electronic Payment Credit	<u>-\$1.00</u>				
Total Payment Volume			1,270,620		1,270,620

<sup>1</sup>Payment volumes provided by IT for the 12 months ending June 2019

**Proposed Paperless Credit Calculation**

Average Cost of One Sheet Paper Bill

Paper	\$0.0107
Envelope	\$0.0382
Printing and Mailing	\$0.0562
Postage	\$0.3910
Total Cost	\$0.4961

Proposed Paperless Credit 

(\$0.50)
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