

DATE PREPARED: November 4, 2022 DOCKET: TG-220243-220215 REQUESTER: Basin Disposal, Inc.	WITNESS: Brian Wilhelm Skyler Rachford Responder: Packaging Corporation of America and Skyler Rachford
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DATA REQUEST NO. 8:

Produce every Communication between PCA and Basin Disposal by which PCA “expres[ed] frustration with [Basin’s] service and requested that BDI correct the problems,” as stated on page 17 of the prefiled testimony of Skyler Rachford in Exhibit No. 01T [sic].

RESPONSE:

For documents responsive to this Data Request, please see the PDF titled “PCA Responsive Documents to DR 8.”

PCA reserves the right to supplement or amend its response.

From: Holm, Sam [/O=PACKAGINGCORP/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=E53D662511A94BD591EEA1F8D5DE3110-HOLM, SAM]
Sent: 4/27/2021 3:00:41 PM
To: Charlie Dietrich [charlied@basindisposal.com]; Kris May [kris@basindisposal.com]
CC: Rachford, Skyler [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=6784500e517c498eb9db9cee3fb99590-Rachford,]
Subject: FW: OCC Rejects BDI Dumpsters
Attachments: Attachments.html

Charlie and Kris,
Things are moving faster here at the OCC plant and we need your support to keep things running smoothly.

Please read the comments below and review the photo attached.

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Can you provide service to empty / replace 7-8 dumpsters per day and ensure that we have 10 empty dumpsters on site before going into Sunday.

Please review this request and information today and then let's plan on talking it through.

Sam

Citrix Attachments Expires May 27, 2021

20210426_061415.jpg 7.6 MB

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Samuel Holm uses Citrix Files to share documents securely.

Samuel Holm
C# 509-627-9155

From: Rachford, Skyler <SkylerRachford@packagingcorp.com>
Sent: Monday, April 26, 2021 4:59 PM
To: Lockard, Mitch <MitchLockard@packagingcorp.com>; Holm, Sam <SamHolm@packagingcorp.com>; Wilhelm, Brian <BrianWilhelm@packagingcorp.com>
Cc: Thorne, Kurt <KurtThorne@packagingcorp.com>; Markland, Kasey <KaseyMarkland@packagingcorp.com>
Subject: OCC Rejects BDI Dumpsters

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I appreciate your help on this and let me know if there's anything you need from me!

Thanks,

Skyler Rachford

Assistant Supt. – OCC & Recycled Fiber

Office: Ext. 3327

Cell: (509) 316-1354

SkylerRachford@packagingcorp.com



Wallula, WA

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Sent: 4/27/2021 3:27:18 PM
To: Holm, Sam [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=e53d662511a94bd591eea1f8d5de3110-Holm, Sam]; Kris May [kris@basindisposal.com]
CC: Rachford, Skyler [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=6784500e517c498eb9db9cee3fb99590-Rachford,]; Andy Foxx [andyf@basindisposal.com]
Subject: [EXTERNAL] RE: OCC Rejects BDI Dumpsters

Sam,

Thank you for your email. I will review with my folks and we will reach out.

As a reminder, there have continued to be instances where dumpsters are not able to be hauled because of their water content.

We have hired additional labor and are working to train them and move other labor around with the goal of having one truck and driver completely dedicated to this haul every evening, along with support during the day. We have also been adding additional labor on Saturday as needed.

We continue to adjust as necessary.

Thanks,
Charlie

From: Holm, Sam <SamHolm@packagingcorp.com>
Sent: Tuesday, April 27, 2021 8:01 AM
To: Charlie Dietrich <charlied@basindisposal.com>; Kris May <kris@basindisposal.com>
Cc: Rachford, Skyler <SkylerRachford@packagingcorp.com>
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Wallula, WA

From: Andy Foxx [andyf@basindisposal.com]
Sent: 4/28/2021 8:19:14 PM
To: Thorne, Kurt [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=63a0fe866d634b9eb2c1c186aab09c38-Thorne, Ku]
CC: Charlie Dietrich [charlied@basindisposal.com]; Rachford, Skyler [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=6784500e517c498eb9db9cee3fb99590-Rachford,]; Kris May [kris@basindisposal.com]; Holm, Sam [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=e53d662511a94bd591eea1f8d5de3110-Holm, Sam]
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Good afternoon Kurt,

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I looked at the total number of hauls from April 1st through the 24th and we averaged 8 hauls a day. We average 10-11 hauls on Saturday's, (these numbers do not reflect the containers we could have hauled if they weren't too wet).

As Charlie mentioned, we have hired a couple drivers and they are currently in training. One of which will be dedicated to this project. We have added additional drivers to our Saturday rotation to assist with the current volume.

I'm sure you understand that we had to see what this project was going to entail before adding an additional driver to our headcount. As soon as we saw the volume, we began recruiting for this project.

We are dedicated to our partnership with you.

Thank you,
Andy

Andy Foxx

PO Box 3850, Pasco, WA 99302-3850

Ph. 509-544-7712

Cell 509-528-2417



From: Charlie Dietrich
Sent: Tuesday, April 27, 2021 8:27 AM
To: Holm, Sam <SamHolm@packagingcorp.com>; Kris May <kris@basindisposal.com>
Cc: Rachford, Skyler <SkylerRachford@packagingcorp.com>; Andy Foxx <andyf@basindisposal.com>
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Sent: 4/28/2021 11:40:56 PM
To: Andy Foxx [andyf@basindisposal.com]
CC: Charlie Dietrich [charlied@basindisposal.com]; Rachford, Skyler [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=6784500e517c498eb9db9cee3fb99590-Rachford,]; Kris May [kris@basindisposal.com]; Holm, Sam [/o=PackagingCorp/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=e53d662511a94bd591eea1f8d5de3110-Holm, Sam]
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Andy,

Thanks for the email. Understand....we are still working out the kinks as well. Sounds like you are on your way to being able to handle the added volume – good to hear.

Kurt

From: Andy Foxx <andyf@basindisposal.com>
Sent: Wednesday, April 28, 2021 1:19 PM
To: Thorne, Kurt <KurtThorne@packagingcorp.com>
Cc: Charlie Dietrich <charlied@basindisposal.com>; Rachford, Skyler <SkylerRachford@packagingcorp.com>; Kris May <kris@basindisposal.com>; Holm, Sam <SamHolm@packagingcorp.com>
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