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OCT 08 2019

Specialist Name _____

WASH. UT. & TP. COMM Consumer Informal Complaint Form
Washington State Utilities and Transportation Commission
Consumer Protection Section

P.O. Box 47250

Olympia, WA 98504-7250

Statewide Toll-Free: 1-888-333-WUTC (9882)

Fax: 360-664-4291

Hearing Impaired Toll-Free - TTY: 1-800-416-5289

E-mail: consumer@wutc.wa.gov Web site: www.wutc.wa.gov

CONSUMER INFORMATION

Name on Account: _____

Your Name: Ray Gleason Raymond E
(Please Print or Type) Last First Middle Initial

Service Address: 7293 Larson Ln. N.W.

City: Seabeck County: Kitsap State: Wa Zip: 98350

About Your Complaint

Please explain your complaint in detail (use additional pages if necessary):

W.M. is trying to put our garbage company out of Business (Superior Waste & Recycle) Waste Management has said in court that they would not do house pick service, they only pick at their Pickup Location. On April 10th 2019 Waste Management said if Superior waste & recycle wins the case, they will gain direct competition with Daniel Stein (D.B.A. S.W.R.) and put him out of Business.
Total amount of the charges you are disputing \$: NA

Have you tried to resolve the dispute with your utility or transportation company? Yes No
If yes, what was the result?

I called Waste Management for house pickup service (Sept 27, 2019) 4:10 pm. WM said they would call me back on House pickup service. No Call Back

What do you think the company should do to resolve your complaint?

Due to WM pickup location is 1.25 miles from my house. This will not work because, I am 75 year old and unable to lift garbage can into my pickup. If S.W.R. is out of business, I will have to find another way to have my garbage hauled away.

SIGNATURE

In filing this complaint with the Washington Utilities and Transportation Commission you are stating that the information you are providing is true to the best of your knowledge.

Note: Please be aware that the information you submit using this form is a public record. You may request that your personal information (name, address, telephone number, etc.) not be included in public records requests.

Raymond Gleason
Signature

Sept. 30, 2019
Date

Check here if you would you like to receive UTC Connections our periodical consumer newsletter.

August 2009 CA-505-6

R. Gleason
7293 Larson Ln. N.W.
Seabeck, Wash, 98380



UTC
621 Woodland Square Loop S.E.
Lacey, Washington

98503

Att. consumer Informal Form
consumer Protection section