



STATE OF WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION

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December 22, 2021

Amanda Maxwell, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop S.E.  
Lacey, Washington 98504-7250  
P. O. Box 47250  
Olympia, Washington 98504-7250

RE: *Washington Utilities and Transportation Commission v. Avista Corporation, d/b/a Avista Utilitie*, Docket UE-190334, UG-190335, and UE-190222 (*Consolidated*)

Dear Amanda Maxwell:

On March 25, 2020, the Washington Utilities and Transportation Commission (Commission) entered Order 09 in above-referenced dockets, Final Order Rejecting Tariff Sheets; Approving and Adopting Partial Multiparty Settlement Stipulation; Resolving Contested Issues; Authorizing and Requiring Compliance Filing (Order 09). Order 09, among other things, required Avista Corporation (Avista) to develop a Disconnection Reduction Plan that will limit disconnections prospectively, in consultation with the Energy Assistance Advisory Group, within one year of the date of the order.<sup>1</sup> Avista is also required to gather and report disconnection data annually to the Commission and Public Counsel.<sup>2</sup>

On March 17, 2021, Avista filed with the Commission its Disconnection Reduction Plan. The Company's Report described its current business practices, improvements to its Low Income Rate Assistance Program and its prospective disconnection reduction plan involving the upcoming arrearage management plan, percent of income payment plan, preferred due date

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<sup>1</sup> Order 09, ¶58

<sup>2</sup>*Id.*

alignment, Cash Coashes and Budget Alerts. In Exhibit A of the plan, Avista reported its disconnection data for calendar year 2019 to serve as a baseline for future reports.

Commission Staff (Staff) reviewed the compliance filing provided by Avista dated March 17, 2021, and finds that it contains sufficient detail with respect to the Commission's requirement on disconnection reduction plan and report. Therefore, Staff believes that the filing complies with the Commission's Order 09, entered March 25, 2020.

Sincerely,

Jing Liu  
Deputy Assistant Director  
Energy Regulation  
Utilities and Transportation Commission