

Gafken, Lisa (ATG)

From: MARGARET LEE [ptmlee@olyphen.com]
Sent: Saturday, October 12, 2013 12:53 PM
To: Gafken, Lisa (ATG)
Subject: AFOR and Century Link?

Ms. Gafken, hello.

I received a "Public Notice" postcard from Century Link informing me that the Washington Utilities and Transportation Commission will hold a public hearing on October 16, 2013 as part of the process to allow an "Alternative Form of Regulation".

The fine print on the card was hard to decipher but I persisted. And, though I have spent considerable time reading the "Docket" of this case, I yet do not understand the "settlements reached with various parties" and **why** Century Link may "be relieved of automatic reporting requirements" to the UTC.

Why is the Department of Defense involved in this settlement?

Could the contemplated changes affect my telephone rates or ability to appeal to the UTC?

Please explain this proposed change, this case, so I can understand it, *hopefully in time to submit a comment to the Commission.*

Respectfully,

Margaret Lee
809 Gaines Street
Port Townsend, WA 98368

ptmlee@olyphen.com
360-385-5739

Ritchie, Annya (ATG)

From: ATG MI CPR Contact AGO
Sent: Wednesday, October 23, 2013 8:41 AM
To: Ritchie, Annya (ATG)
Subject: CCTN # 241544 - FW: Contact AGO - CenturyLink pricing flexibility - UT-130477
Attachments: SaveData.txt

The following Public Counsel CCTN has been received and assigned to the proper division:

From: ATG WWW Email AGO temporary
Sent: Tuesday, October 22, 2013 3:55 PM
To: ATG MI CPR Contact AGO
Subject: FW: Contact AGO - CenturyLink pricing flexibility - UT-130477

From: creinsch@comcast.net [mailto:creinsch@comcast.net]
Sent: Tuesday, October 22, 2013 3:54 PM
To: ATG WWW Email AGO temporary
Subject: Contact AGO - CenturyLink pricing flexibility - UT-130477

The following message has been submitted to staff at the Attorney General's Office. While we make every effort to respond promptly, depending on the complexity of your request and the volume of messages received, it may take more time for our staff to respond. We appreciate your patience. Please do not respond directly to this message as the ATG WWW Email AGO mailbox is unmonitored. If you need to reach us again, please return to this form: <https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx>

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|----------------|---|-------------|------|
| From: | Reinsch, Charles | | |
| Email Address: | creinsch@comcast.net | | |
| Address: | 2002 Condon Way West | | |
| | Seattle WA 98199 | | |
| Address Type: | Home | | |
| Phone: | 206-281-0713 | Phone Type: | Home |
| Subject: | CenturyLink pricing flexibility - UT-130477 | | |
| Message: | <p>Dear Mr Ferguson:</p> <p>Thank you for your recent email regarding activities in your office.</p> <p>I am writing to ask your assistance in following up on a comment and complaint i submitted to the Utilities and Transportation Commission. It has been week since submitting the complaint (see below), and I have not received an acknowledgement, much less a response.</p> <p>The issue being that the Commission appears to be preparing to grant CenturyLink "competitive" status, so that its rates will no longer be</p> | | |

regulated. On Tuesday October 15, 2013 I received a postcard from CenturyLink advising me that a hearing was scheduled for Wednesday October 16. I contend that 24 hours is insufficient notice for citizens to offer comment or appear in person, especially if they have to travel.

Whether or not the Commission agrees with me, I had hoped that they would have the courtesy to respond.

If your office is unable to pursue this, can you please tell me to whom this complaint should be sent, so that it can be addressed.

Thank you,

Charles Reinsch
2002 Condon Way West
Seattle, Washington 98199
206-281-0713

----- Original Message -----

From: creinsch

To: comments@utc.wa.gov ; consumer@utc.wa.gov

Cc: Byron D. Coney

Sent: Tuesday, October 15, 2013 2:53 PM

Subject: CenturyLink pricing flexibility - UT-130477

Hello:

Today is October 15, 2013. It is 2:40 pm, and my mail just arrived. There were two items: My bill from CenturyLink, and a Public Notice from CenturyLink announcing a hearing scheduled for tomorrow in Olympia.

Can you please explain in what circumstances 24 hour notice is sufficient to advise the public of upcoming hearings to which they might wish to give comment?

I request that this hearing be postponed and rescheduled to a time sufficient to allow 30 days advance notice to the public, and that CenturyLink be responsible for providing said notice and certifying that such notice has been given.

To fail to allow public comment to a hearing such as this, where the UTC is about to give a regulated company free reign to increase its rates arbitrarily without demonstrating need or qualification, is outrageous.

Thank you,

Charles Reinsch

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|---|-----|-------|------------|
| 2002 Condon Way West Seattle, Washington 98199 206-281-0713 | | | |
| Previous Contact: | Yes | Date: | 08/02/2012 |
| Regarding: | | | |
| public records request | | | |

Consumer protection issues constantly change, with new scams and threats emerging every week. To be automatically notified, please consider signing up for one or more of our newsletters to keep up-to-date on the latest AGO news, opinions, consumer alerts, Ask the AG columns, and blog posts.

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