

**From:** [Cupp, John \(UTC\)](#)  
**To:** [UTC DL Records Center](#)  
**Subject:** Comment on TG-181023, please post  
**Date:** Wednesday, October 9, 2019 4:05:42 PM  
**Attachments:** [image001.png](#)

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From: James Poole

Superior provides better service and will come right down to my home and grab all my garbage and not ask for any additional information. He will not charge 5 times the amount Waste Management does and his cans are larger. Feels like we have a monopoly with Waste Management and they can dictate what they want to charge and does not seem to be correct. It is very frustrating because they are using the laws of the state but is still a hardship on the customers.

**John Cupp**

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*In July 2019, the commission moved from Olympia to Lacey. Our new offices are located at 621 Woodland Square Loop.*



This email/letter states the informal opinions of commission staff, offered as technical assistance, and are not intended as legal advice. We reserve the right to amend these opinions should circumstances change or additional information be brought to our attention. Staff's opinions are not binding on the commission.

Received  
Records Management  
10/09/19 16:41  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION