

REPORT OF THE TOLEDO TELEPHONE CO., INC. COMPANY UNDER THE
WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM
IN COMPLIANCE WITH WAC 480-123-130

July 2nd, 2023

Docket UT-220634

File electronically

1. WAC 480-123-130(1)(a) - Access Lines Served [NECA 1.3 working loops]

	January 1, 2021	December 31, 2022
Residential	_____78_____	_____54_____
Business	_____34_____	_____31_____
Broadband	1762	1773

2. WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communications services program in calendar year 2022 represent monies that the Company formerly received through the Washington Exchange Carrier Association (WECA) pooling process and the reduction of support under the Federal Communications Commission's (FCC's) Connect America Fund InterCarrier Compensation Fund (CAF ICC) program. As such, the funds from the universal communications services program contributed to defrayal of the ongoing operation and maintenance expenses of the Company. The funds from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service to customers residing in the area the Company serves.

In December 2022, the Company received \$291,054 from the universal communications services program for the fiscal year ending June 30, 2023.

During the last six months of 2022 the Company constructed 42 new residential broadband lines. During the first six months of 2023, the Company constructed over a dozen new residential fiber/broadband services for homes still under construction. The Company purchased new ONT's for every location adding the capability for Wifi 6 and customer managed WiFi with greater security including Provisioning, Trouble analysis, and Performance Measurement software for a total cost of \$312,612.05. Our middle mile costs for 2022 were over \$194,378.88. Billing, accounting, and workflow software was \$175,123.77. The funds received from the universal communications services program can be viewed as contributing to the Company's ability to perform those services including, without limitation, the repayment of loan funds. In the second half of 2023 the Company plans to add an additional 10 to 15 new residential fiber/broadband locations.

3. WAC 480-123-130(1)(c) - Unfilled Consumer Requests for New Basic Telecommunications Service*

None

* Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

4. WAC 480-123-130(1)(i) – Please refer to previously filed data under Docket UT-230043.

5. WAC 480-123-130(1)(f) - Report on Operational Efficiencies/Business Plan Modifications

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company. To meet the demand for new broadband services the company has purchased three additional fleet vehicles and increased technical staff. The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies.

6. WAC 480-123-130(1)(g) and (h) - Other information

N/A

Certified Statement as required by WAC 480-123-130(1)(e):

I Dale Merten am an officer of The Toledo Telephone Co., Inc., and upon personal knowledge and with responsibility therefor, hereby certify under penalty of perjury, that The Toledo Telephone Co., Inc., materially complied with Commission rules under Chapter 480-120 WAC that are applicable to the Company and its provision of service within the area for which the Company received universal communications services program support.

Signed at Toledo Washington, Washington July 2nd, 2023.



VP/COO