

Store Delivery screen captured 4/6/2020

The screenshot shows the lugg.com website interface. At the top, the navigation bar includes the lugg logo with the tagline "moving & delivery", and links for "Shop", "Services", "Cities", "Partner", "Get an estimate", and a "Book now" button. A dropdown menu is open under "Services", listing: "Store delivery", "Small moves", "Storage moves", "Craiglist delivery", "Donations", and "Junk removal". Below the menu is an illustration of a white pickup truck with a lugg logo on the back, and two workers loading boxes onto a hand truck. At the bottom, logos for partner stores are displayed: World Market, west elm, RH, Pottery Barn, Costco Wholesale, and Crate&Barrel.

## Store delivery in under 1-hour

Shop that new sofa from your local furniture store and let us pick it up and deliver into your home, right where you want it. Same day. Effortlessly.

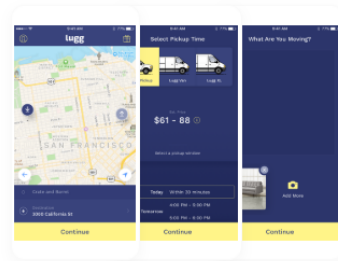
↑ Pickup address  
Enter pickup

↓ Destination  
Enter destination

Get estimate

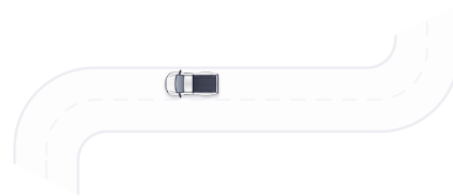
## Anything delivered

In 3 easy steps



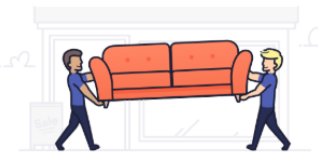
### 1 Request a lugg

Open the Lugg app, set your destination, add a photo of your receipt, and set a time you like us to pickup your items.



### 2 We pickup your items

Head on home, no need to stick around at the store. We'll arrive and load your items.



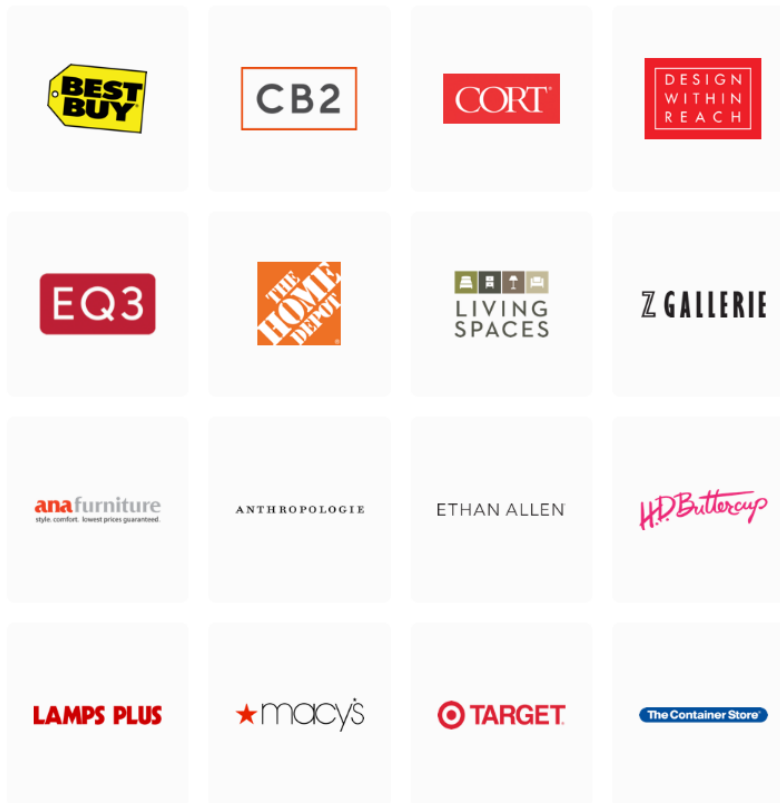


### 3 We deliver into your home

We place your items right where you want them. Tell us about your experience and tip your Luggers for a job well done.

### Delivery from these stores & more





Small Moves screen captured 4/6/2020

es - Lugg x +

lugg.com/services/small-moves

**lugg** moving & delivery   Shop   Services   Cities   Partner   Get an estimate   [Book now](#)

### Move into your apartment with a tap

Enjoy the ease of moving with Lugg. In just few simple steps book 2 strong movers and a truck to move all your items into your new place.

- Schedule within minutes**  
Don't spend hours looking for movers. It takes a few minutes to request 2 of our best Luggers to move you.
- Don't lift a finger**  
Our Luggers will do the impossible to get all your items to your destination safely. You sit back while we do the lifting.
- Peace of mind**  
We are licensed and insured. Your move with Lugg will be backed by our multi-million dollar insurance policy.

↑ Pickup address  
Enter pickup

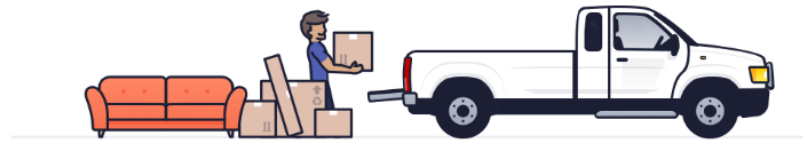
↓ Destination  
Enter destination

[Get estimate](#)

**We move it all**

## We move it all

From your sofa to your whole place



Lugg Pickup

### Your sofa

Whether you're moving your sofa or just some boxes, **Lugg Pickup** is the perfect vehicle for moving a few items.



Lugg Van

### Your living room

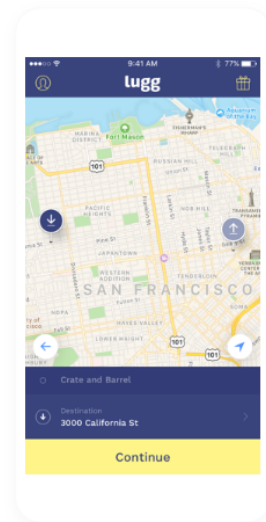
**Lugg Van** is the right match for a room full of stuff, such as a living room, dining room, or bedroom.



Lugg XL

## Your whole place

Lugg XL is great fit for moving your whole apartment, small office, and other oversized items.



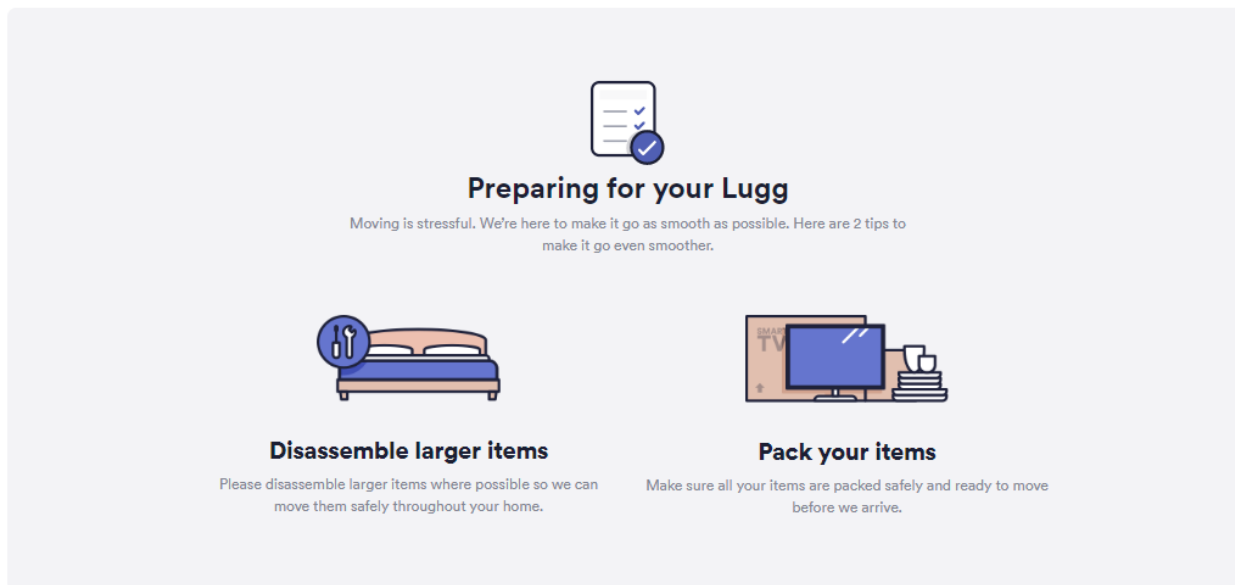
## Request in the app

- 1 Set pickup & destination
- 2 Choose vehicle & time
- 3 Tell us what you're moving

### Don't have the app?

Enter your phone number and we'll send you a link to download the app along with a \$10 promo code 📦

Enter phone number



The graphic is a light gray rectangular box containing instructions for preparing for a move. At the top center is an icon of a checklist with a blue checkmark. Below it is the title "Preparing for your Lugg" in bold black text. Underneath the title is a paragraph of text: "Moving is stressful. We're here to make it go as smooth as possible. Here are 2 tips to make it go even smoother." Below this text are two columns of information. The left column features an icon of a bed with a blue circle containing a wrench and screwdriver. Below the icon is the title "Disassemble larger items" in bold black text, followed by the text "Please disassemble larger items where possible so we can move them safely throughout your home." The right column features an icon of a television on a stand next to a stack of boxes. Below the icon is the title "Pack your items" in bold black text, followed by the text "Make sure all your items are packed safely and ready to move before we arrive."

**Preparing for your Lugg**

Moving is stressful. We're here to make it go as smooth as possible. Here are 2 tips to make it go even smoother.

**Disassemble larger items**

Please disassemble larger items where possible so we can move them safely throughout your home.

**Pack your items**

Make sure all your items are packed safely and ready to move before we arrive.

Storage Moves screenshot 4/6/20





### Pick up and delivery to and from storage

Effortlessly move your belongings in and out of your storage unit. Store your things with a tap and have them back in as little as an hour when you need them.



#### Store anywhere

Store your belongings at your nearest storage unit or your parents garage. We'll load, haul, and deliver anything, anywhere.



#### Convenient access

Your storage unit and everything in it just a tap away. Picked up and delivered in under an hour.



#### Your things protected

Your Lugg will be backed by our multi-million dollar insurance policy from the moment your items are in our hands.

↑ Pickup address  
Enter pickup

↓ Destination  
Enter destination

Get estimate

## Seamless integration with **Public Storage**

With Lugg and Public Storage you store anything in a heartbeat and have it back with just a tap.

### Get your items into storage today!

1

#### Reserve your unit

Booking a Public Storage unit is super easy and only takes a few minutes. All online.

2

#### Move in with Lugg

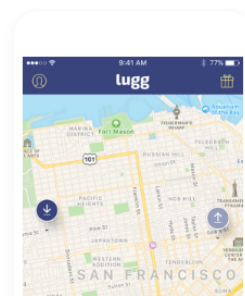
We come and pick up your items and bring them into your storage unit.

3

#### Your stuff one tap away

Have everything or just 1 item back home in just matter of a tap with Lugg.

[Reserve a Public Storage Unit](#) →



### Scheduled through the app

1

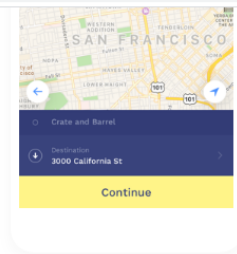
Set pickup & destination

2

Choose vehicle & time

3

Tell us what you're moving



**Don't have the app?**

Enter your phone number and we'll send you a link to download the app along with a \$10 promo code 🍷

Enter phone number  [Send link](#)



**Preparing for your Lugg**

Moving is stressful. We're here to make it go as smooth as possible. Here are 2 tips to make it go even smoother.



**Disassemble larger items**

Please disassemble larger items where possible so we can move them safely throughout your home.



**Pack your items**

Make sure all your items are packed safely and ready to move before we arrive.



### Craigslist pick up and delivery

Shop used, buy local. It's never been easier to buy on services like Craigslist, Offerup & Letgo. Pay online and let Lugg pick it up and deliver into your home.



#### Anything, anywhere

We'll go the distance to pick up that item you love. We deliver up to 150 miles outside our service area.



#### Pay the seller

No more runs to the ATM. Pay for your items using services like Venmo or Square Cash prior to pickup.



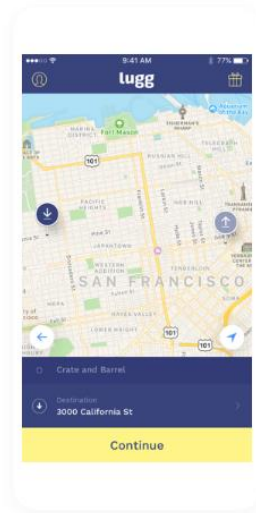
#### Delivered into your home

Just let the seller know that Lugg will pick up your purchase for you. You don't even have to leave the house.

↑ Pickup address  
Enter pickup

↓ Destination  
Enter destination

[Get estimate](#)



### Request in the app

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Enter phone number

Send link

Donations page captured on 4/6/2020

99

x +

lugg.com/services/donations

**lugg** moving & delivery

Shop

Services

Cities

Partner

Get an estimate

Book now



## Donation pick up and delivery with a tap

Connect with movers and a truck to help with your Goodwill and Salvation Army delivery donations same day!



### Any donation center

Find your nearest drop-off station of your preferred charity or other organization.



### On your schedule

Two Luggers and a truck will pick up your unwanted items when you're ready.



### Donated for you

We'll deliver your unwanted to your nearest donation center of choice.

↑ Pickup address  
Enter pickup

↓ Destination  
Enter destination

Get estimate

## Donate your items

We can donate your items to any charity of your preference



### Furniture

Dressers, tables, sofas, bed frames, (except waterbed frames), etc.



### Clothing

Shirts, sweaters, jeans, shoes, boots, suits, jackets, jewelry, accessories, etc.



### Electronics

Personal computers, televisions, stereos, radios, VCRs, DVD players, etc.



### Housewares

Dishes, glassware, silverware, pots & pans, utensils, baskets, picture frames, etc.



### Toys & sports equipment

Dolls, stuffed animals, bicycles, golf clubs, tennis racquets, treadmills, etc.



### Hand tools

Drills, screwdrivers, wrenches, mechanical tools, saws, shovels, workbenches, etc.



### We ♥ Goodwill

"It's simple. When you donate your stuff to Goodwill, you create opportunities for individuals in your community looking to find a job and build skills, including veterans and military families, single mothers and many others."

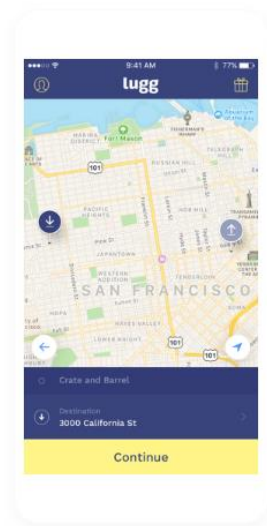
[Find drop-off center →](#)



### We ♥ Salvation Army

"When you donate goods to The Salvation Army, those items are then sold at our Family Stores. And the proceeds are used to fund our Adult Rehabilitation Centers, where those in the grip of addiction find help, hope, and a second chance at life."

[Find drop-off center →](#)



### Request in the app

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### Don't have the app?

Enter your phone number and we'll send you a link to download the app along with a \$10 promo code 🍷

Enter phone number




Junk removal page captured on 4/6/2020

Lugg x +




lugg.com/services/junk-removal

**lugg** moving & delivery   Shop   Services   Cities   Partner   Get an estimate   [Book now](#)



### Junk removal with a tap

We send a truck and movers same day to remove and haul away your junk to the nearest transfer station.

- **Snap a picture**  
Take a quick picture of what you want to get removed. It's that easy.
- **On your schedule**  
Two Luggers and a truck will pick up your junk when you're ready.
- **A clean house**  
Your junk removed in no time.

↑ Pickup address  
Enter pickup

↓ Destination  
Enter destination

[Get estimate](#)

## Recycle your items

We're happy to clear out the following items for you



### Bedding

Mattresses (incl. waterbed mattresses), boxsprings, sleeping pillows, and covers.



### Damaged items

Damaged electronics, dvds, furniture, tools and other items.



### Small Appliances

Small refrigerators, freezers, washers/dryers, and other small appliances.



### Closing times

After you set a dump or recycle station as the destination in the app please take their closing times in account when you select a pick up time. They mostly close early afternoon.



### Additional fee

Dump and recycle stations charge a fee to dispose of your items which will be added to your total fare. This could range from \$40 to \$100+ based on the size and weight.



### Few things we won't take

Check with your recycle center for more information.



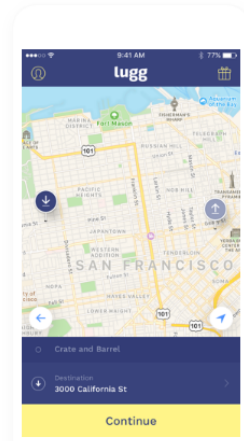
#### Chemicals and liquids

We won't take paint, chemical liquids, chemical waste, or any other type of illegal substances.



#### Raw materials

We won't take loose trash or raw materials like soil, compost, and misc. garden waste such as branches or trees.



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Enter phone number  [Send link](#)



Jennifer

★★★★★

"Lugg is awesome! As soon as I requested them they were here in less than 15 min. Grabbed all my junk and took it off my hands. I will definitely use them again and spread the word"

[Read more customer reviews](#) →

### Other ways to use us



Store delivery



Small moves



Craigslist delivery



Storage moves



Donations

