BEFORE THE WASHINGTON UTILITIES & TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

Puget Sound Energy

Respondent.

DOCKETS UE-220066, UG-220067, and UG-210918 (Consolidated)

COREY J. DAHL ON BEHALF OF THE WASHINGTON STATE OFFICE OF THE ATTORNEY GENERAL PUBLIC COUNSEL UNIT

EXHIBIT CJD-12

Puget Sound Energy Response to Public Counsel Data Request No. 428

December 8, 2023

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

Puget Sound Energy 2022 General Rate Case

PUBLIC COUNSEL DATA REQUEST NO. 428:

REQUESTED BY: David Konisky

Re: Docket U-210800, Presentation Materials of David Konisky for the Credit and Collections Workshop filed June 22, 2023.

Research conducted and presented by Dr. Konisky demonstrates disparities in inability to pay energy bill, receiving disconnection notices, and being disconnected among non-white households. Does PSE contest these findings? Please explain your answer with particularity.

Response:

Puget Sound Energy ("PSE") neither contests nor concurs with the referenced study. PSE would like to point out that the referenced study took place in different geographic regions with different customer demographics and dunning processes. PSE does not collect household-level ethnic background information on our customers, nor does it use demographic information such as race or ethnicity as a determinant in any dunning or disconnection action taken.