Expert Telecom Compliance

1725 Windward Concourse Suite 150 Alpharetta, Georgia 30005

April 29, 2020

VIA ELECTRONIC DELIVERY

Mark L. Johnson, Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE PO Box 47250 Lacey, WA 98503

> Re: Q LINK WIRELESS LLC Quarterly Report

> > Docket No. UT-130702

Dear Mr. Johnson:

Attached please find for filing Q LINK WIRELESS LLC'S ("Company") Quarterly Lifeline Report for Q1 2020.

THE COMPANY RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160 AND RCW 80.04.095. The enclosed report contains valuable commercial information, including confidential customer-specific usage information.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 678-672-2831 or etc@telecomcounsel.com. Thank you for your attention to this matter.

Respectfully submitted,

/s/ Victoria Martin

Victoria Martin, Regulatory Specialist **Expert Telecom Compliance**

Attachments

Company: Q LINK WIRELESS LLC State: Washington Docket: UT-130702	Conf Year Quarter	idential pe 2020 1	er WAC 480)-07-160
Lifeline Quarterly Customer Report	<u>JAN</u>	<u>FEB</u>	MAR	<u>Total</u>
Total number of customers at end of period	54,192	53,508	54,120	
Total number of new customers enrolled	991	1176	1376	3,543
Total number of customers de-enrolled due to inactivity				
Free Lifeline Plan 1000 Minutes & 3 GE	3,185	1,132	442	4,759
Free Lifeline Tribal Plan UNLIMITED Minutes	0	0	0	0
Discounted Lifeline Plan(s)	0	0	0	0
Total number of customers de-enrolled due to failed annual verification		•		
Free Lifeline Plan 1000 Minutes & 3 GE	3 0	0	0	0
Free Lifeline Tribal Plan UNLIMITED Minutes	0	0	0	0
Discounted Lifeline Plan(s)	0	0	0	0
Total number of customers/applicants de-enrolled				
Free Lifeline Plan 1000 Minutes & 3 GE	4,442	4,442	637	9,521
Free Lifeline Tribal Plan UNLIMITED Minutes	0	0	0	0
Discounted Lifeline Plan(s)	0	0	0	0