# BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

| WASHINGTON UTILITIES AND   |
|----------------------------|
| TRANSPORTATION COMMISSION, |
|                            |

DOCKETS UE-220066 and UG-220067 (Consolidated)

Complainant,

v.

PUGET SOUND ENERGY,

Respondent.

**EXHIBIT APR-4** 

PSE Response to TEP DR 132

December 8, 2023

#### BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

## Dockets UE-220066 & UG-220067 Puget Sound Energy 2022 General Rate Case

## THE ENERGY PROJECT DATA REQUEST NO. 132:

Reference: Wallace, CLW-29, Equity Features of Customers Past Due Customers.

- a. Please add and fill out columns with past due thresholds of >\$250, \$500-749, \$750-\$999, and >\$1,000.
- b. Please add and fill out a column for customers with past due thresholds over \$1,000 and earning above 200% FPL (ie, customers for are eligible for resumed collections in Phase One, as of May 2022).
- c. Please replicate categories and bins included in the table, included those added in parts a and b above, but provide dollar arrearage figures rather than customer counts.

#### Response:

Please note that on November 30, 2023, counsel for Puget Sound Energy ("PSE") received an email from counsel for The Energy Project requesting modification of the additional thresholds requested in The Energy Project Data Request No. 132(a) due to a prior data request response. Accordingly, instead of column additions with past due thresholds of >\$250, \$500-749, \$750-\$999, and >\$1,000, PSE is providing column additions with past due thresholds of \$150-249, \$250-499, \$500-749, \$750-999, and >1000, as requested.

a. Please see below Table 1, which includes the requested column additions to CLW-29. Please note that this data is valid as of October 31, 2023. Some categories below, such as customer counts of Known Low-Income and High Vulnerability Populations, update automatically in Puget Sound Energy's ("PSE") data system. As a result, PSE used the most recent arrearage data (10/31/2023) to be consistent with the date of customer features.

Table 1

| Doot Due      |         |         | <b>0150</b> | <b></b> | <b>¢</b> E00 | <b>¢7</b> E0 |         |
|---------------|---------|---------|-------------|---------|--------------|--------------|---------|
| Past Due      | >\$1    | >\$70   | \$150-      | \$250-  | \$500-       | \$750-       | >\$1000 |
| Threshold     | -       | -       | \$249       | \$499   | \$749        | \$999        |         |
| Total         |         |         |             |         |              |              |         |
| Customer      | 262,599 | 192,588 | 32,984      | 37,880  | 21,682       | 16,757       | 29,876  |
| Count         |         |         |             |         |              |              |         |
| Number in     |         |         |             |         |              |              |         |
| Highly        | 88,270  | 67,301  | 10,799      | 13,165  | 7,942        | 6,457        | 11,963  |
| Impacted      | (33.6%) | (34.9%) | (32.7%)     | (34.8%) | (36.6%)      | (38.5%)      | (40.0%) |
| Community     | ,       | ,       | ,           | ,       | ,            | ,            | ,       |
| (HIC)         |         |         |             |         |              |              |         |
| Number in     |         |         |             |         |              |              |         |
| High          | 124,272 | 94,304  | 14,855      | 18,495  | 11,166       | 9,130        | 16,744  |
| Vulnerability | (47.3%) | (49.0%) | (45.0%)     | (48.8%) | (51.5%)      | (54.5%)      | (56.0%) |
| Population    |         |         |             |         |              |              |         |
|               | 40.000  | 40.504  | 4 705       | 0.700   | 4.000        | 4 407        | 0.055   |
| Number        | 13,933  | 12,521  | 1,705       | 2,782   | 1,830        | 1,407        | 3,055   |
| Known         | (5.3%)  | (6.5%)  | (5.2%)      | (7.3%)  | (8.4%)       | (8.4%)       | (10.2%) |
| Low-Income    |         |         |             |         |              |              |         |
| Number        | 120,045 | 92,836  | 14,293      | 17,724  | 10,999       | 8,993        | 18,447  |
| Estimated     | (45.7%) | (48.2%) | (43.3%)     | (46.8%) | (50.7%)      | (53.7%)      | (61.7%) |
| Low-Income    | ,       | ,       | ,           | ,       | ,            | , ,          | ,       |
| Number        | 46,684  | 38,598  | 5,348       | 7,025   | 4,344        | 3,485        | 10,967  |
| Energy        | (17.8%) | (20.0%) | (16.2%)     | (18.5%) | (20.0%)      | (20.8%)      | (36.7%) |
| Burdened      | , ,     | , ,     | , ,         | , ,     | , ,          | , ,          |         |

b. Please see below Table 2, which includes the requested column addition to Table 1 in part a. Please note that this data is valid as of October 31, 2023. Some categories below, such as customer counts of Known Low-Income and High Vulnerability Populations, update automatically in PSE's data system. As a result, PSE used the most recent arrearage data (10/31/2023) to be consistent with the date of customer features.

Table 2

| Past Due<br>Threshold                                 | >\$1               | >\$70             | \$150-<br>\$249   | \$250-<br>\$499   | \$500-<br>\$749   | \$750-<br>\$999  | >\$1000           | >\$1000<br>and<br>>200%<br>FPL |
|---|--------------------|-------------------|-------------------|-------------------|-------------------|------------------|-------------------|--------------------------------|
| Total Customer<br>Count                               | 262,599            | 192,588           | 32,984            | 37,880            | 21,682            | 16,757           | 29,876            | 19,218                         |
| Number in<br>Highly<br>Impacted<br>Community<br>(HIC) | 88,270<br>(33.6%)  | 67,301<br>(34.9%) | 10,799<br>(32.7%) | 13,165<br>(34.8%) | 7,942<br>(36.6%)  | 6,457<br>(38.5%) | 11,963<br>(40.0%) | 7,065<br>(36.8%)               |
| Number in<br>High<br>Vulnerability<br>Population      | 124,272<br>(47.3%) | 94,304<br>(49.0%) | 14,855<br>(45.0%) | 18,495<br>(48.8%) | 11,166<br>(51.5%) | 9,130<br>(54.5%) | 16,744<br>(56.0%) | 9,773<br>(50.9%)               |
| Number<br>Known Low-<br>Income                        | 13,933<br>(5.3%)   | 12,521<br>(6.5%)  | 1,705<br>(5.2%)   | 2,782<br>(7.3%)   | 1,830<br>(8.4%)   | 1,407<br>(8.4%)  | 3,055<br>(10.2%)  | 1,871<br>(9.7%)                |
| Number<br>Estimated<br>Low-Income                     | 120,045<br>(45.7%) | 92,836<br>(48.2%) | 14,293<br>(43.3%) | 17,724<br>(46.8%) | 10,999<br>(50.7%) | 8,993<br>(53.7%) | 18,447<br>(61.7%) | 8,974<br>(46.7%)               |
| Number<br>Energy<br>Burdened                          | 46,684<br>(17.8%)  | 38,598<br>(20.0%) | 5,348<br>(16.2%)  | 7,025<br>(18.5%)  | 4,344<br>(20.0%)  | 3,485<br>(20.8%) | 10,967<br>(36.7%) | 3,487<br>(18.1%)               |

c. Please see below Table 3, which includes the requested categories and bins by total past due amounts rather than customer counts. Please note that this data is valid as of October 31, 2023. Some categories below, such as customer counts of Known Low-Income and High Vulnerability Populations, update automatically in PSE's data system. As a result, PSE used the most recent arrearage data (10/31/2023) to be consistent with the date of customer features.

Table 3

| Past Due<br>Threshold                                   | >\$1          | >\$70         | \$150-\$249 | \$250-\$499  | \$500-\$749  | \$750-\$999  | >\$1000      | >\$1000 and<br>>200% FPL |
|---|---------------|---------------|-------------|--------------|--------------|--------------|--------------|--------------------------|
| Total Past<br>Due<br>Amount                             | \$140,410,808 | \$137,795,502 | \$6,411,570 | \$13,546,298 | \$13,326,196 | \$14,596,713 | \$84,231,194 | \$59,900,460             |
| Past Due in<br>Highly<br>Impacted<br>Community<br>(HIC) | \$51,854,789  | \$51,064,639  | \$2,100,677 | \$4,725,904  | \$4,912,956  | \$5,621,400  | \$31,915,539 | \$21,363,706             |
| Past Due in<br>High<br>Vulnerability<br>Population      | \$67,238,511  | \$66,097,015  | \$2,894,200 | \$6,650,304  | \$6,902,279  | \$7,955,301  | \$39,179,470 | \$24,575,750             |
| Past Due<br>from Known<br>Low-Income                    | \$9,666,253   | \$9,610,950   | \$340,161   | \$1,015,800  | \$1,138,491  | \$1,229,270  | \$5,701,117  | \$3,399,934              |
| Past Due from Estimated Low-Income                      | \$64,835,125  | \$63,792,751  | \$2,789,342 | \$6,377,082  | \$6,806,199  | \$7,842,697  | \$37,615,836 | \$17,234,072             |
| Past Due<br>from Energy<br>Burdened                     | \$35,770,272  | \$35,466,991  | \$1,048,308 | \$2,522,775  | \$2,679,695  | \$3,036,578  | \$25,386,838 | \$8,218,813              |