

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,

Complainant,

v.

PUGET SOUND ENERGY,

Respondent.

DOCKETS UE-220066 and UG-220067  
*(Consolidated)*

EXHIBIT SNS-10

PSE Response to Public Counsel DR 425

December 8, 2023

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**Dockets UE-220066 & UG-220067  
Puget Sound Energy  
2022 General Rate Case**

**PUBLIC COUNSEL DATA REQUEST NO. 425:**

REQUESTED BY: David Konisky

**Re: Docket U-210800, Joint Comments of Public Counsel, The Energy Project, Front & Centered, NW Energy Coalition, And Sierra Club filed October 17, 2022.**

The Parties' comments cite multiple studies that demonstrate that households headed by people of color, particularly Black households, are more likely to receive disconnection notices and be disconnected from service than white households at similar income levels. Does PSE contest these findings? Please explain your answer with particularity.

**Response:**

Puget Sound Energy ("PSE") neither contests nor concurs with the referenced studies. PSE would like to point out that some of the referenced studies took place in different geographic regions with different customer demographics and dunning processes. PSE does not collect household-level ethnic background information on our customers, nor does it use demographic information such as race or ethnicity as a determinant in any dunning or disconnection action taken.