

Contact Information

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Comments

Utility Company Name * Whidbey-SeaTac Airport Shuttle
Do you support the filing issue? Yes No Undecided
How would you like to be contacted? * Email Mail None

Comments:

While I have no doubt that your commission provides a valuable service to Washington consumers that amply justifies your existence, even in these straightened budgetary times, it would appear that, in this instance, you seem to be insisting on a SOLUTION FOR WHICH THERE IS NO PROBLEM. Since the end result of your proposal would ultimately be higher costs, increased bureaucratic paperwork and no apparent tangible benefit whatsoever, I respectfully suggest that you reconsider.

I have been a satisfied customer of Whidbey-SeaTac Shuttle since moving to the Island a little less than 6 years ago. They provide a friendly, reliable, cost-effective service that meets a definite need in our community. In the summer when, as we all know, gas prices go up, they add a small fuel surcharge; in the fall, it goes away. Simple and fair. I certainly don't feel cheated, and am unaware of any customer complaints about the surcharge, since the need for it is self-evident. Unless you have some proof that the Shuttle is unfairly using the surcharge to pad their profits - and I have seen no evidence whatsoever that such is the case - this situation clearly seems to fall under the umbrella of "If it ain't broke, don't fix it."

In my mind, the Whidbey-SeaTac Shuttle exemplifies the type of entrepreneurial small business that needs to be nurtured by local government, rather than smothered by over-zealous and counterproductive regulation, if our economy is to recover. It provides jobs, it pays taxes, it is an integral part of our community.

It would give me the greatest pleasure to report to my elected representatives that your commission decided to eschew the heavy-handed bureaucratic option in favor of a more pro-business, common-sense course of action by allowing the Whidbey-SeaTac Shuttle to continue employing what has proven to be a practical, effective and popular business model.