

**Exh. JHJ-5
Dockets UE-220066, UG-220067,
UG-210918
Witness: Jacque Hawkins-Jones**

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY,

Respondent.

**DOCKETS UE-220066, UG-220067,
UG-210918 (Consolidated)**

In the Matter of the Petition of

PUGET SOUND ENERGY

**For an Order Authorizing Deferred
Accounting Treatment for Puget Sound
Energy's Share of Costs Associated with
the Tacoma LNG Facility**

EXHIBIT TO RESPONSE TESTIMONY OF

JACQUE HAWKINS-JONES

**STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

PSE Response to The Energy Project Data Request 116

December 8, 2023

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**Dockets UE-220066 & UG-220067
Puget Sound Energy
2022 General Rate Case**

THE ENERGY PROJECT DATA REQUEST NO. 116:

Reference: Wallace, CLW-13T at 19:10-11

Witness Wallace states that of customers who enter dunning, 54% act on their account and exit dunning. Of the customers who do not act on their account and exit dunning, please separately identify how many of these customers are estimated low income, in highly impacted communities, or in vulnerable populations?

Response:

Attached as Attachment A to Puget Sound Energy's Response to The Energy Project Data Request No. 116, please find an Excel workbook containing requested data regarding customers who do not act on their account and exit dunning, as referenced in Exh. CLW-13T at 19:10-11..

**ATTACHMENT A to PSE's Response to
The Energy Project
Data Request No. 116**

	Count	%
Total residential customers who entered dunning 1/1/2023 - 10/31/2023	49,817	
Total customers who took action and exited dunning 1/1/2023 - 10/31/2023	27,394	55%
Total residential customers that hit the disconnect queue between 1/1/2023 - 10/31/2023	22,423	45%

Of customers who failed to take action prior to hitting the disconnect queue:

Known Low Income	2,320	10%
Estimated Low Income	10,393	46%
Highly Impacted Community	6,293	28%
High Vulnerability Populations	8,544	38%