

**EXH. CLW-29  
DOCKETS UE-220066/UG-220067 et al.  
2022 PSE GENERAL RATE CASE  
WITNESS: CAROL L. WALLACE**

**BEFORE THE  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**PUGET SOUND ENERGY,**

**Respondent.**

**Docket UE-220066  
Docket UG-220067**

**In the Matter of the Petition of**

**PUGET SOUND ENERGY**

**For an Order Authorizing Deferred  
Accounting Treatment for Puget Sound  
Energy's Share of Costs Associated  
with the Tacoma LNG Facility**

**Docket UG-210918**

**SIXTEENTH EXHIBIT (NONCONFIDENTIAL) TO THE  
PREFILED DIRECT TESTIMONY OF**

**CAROL L. WALLACE**

**IN SUPPORT OF PETITION TO AMEND FINAL ORDER  
ON BEHALF OF PUGET SOUND ENERGY**

**NOVEMBER 17, 2023**

# Equity Features of Customers Past Due Customers

Past Due Threshold	> \$1	> \$70	> \$125
<b>Total Customer Count</b>	<b>268,480</b>	<b>194,388</b>	<b>155,511</b>
Number in Highly Impacted Community (HIC)	90,429 (33.7%)	68,325 (35.1%)	55,660 (35.8%)
Number in High Vulnerability Population	127,107 (47.3%)	95,564 (49.2%)	77,639 (49.9%)
Number Known Low-Income	11,831 (4.4%)	10,473 (5.4%)	9,346 (6.0%)
Number Estimated Low-Income	123,692 (46.1%)	95,028 (48.9%)	78,170 (50.3%)
Number Energy Burdened	48,065 (17.9%)	39,282 (20.2%)	33,812 (21.7%)

- Percentages indicate percent out of total customer count for that category (column) of past due customers
- Somewhat *more* past due customers are in HIC, compared to overall customer base (~20%)
- Somewhat *more* past due customers are in High Vulnerability Populations compared to overall customer base (~33%)
- Only *slightly more* past due customers are estimated low income compared to overall customer base (~46%)
- Only *slightly more* past due customers are estimated energy burdened compared to overall customer base (~16%)
- Overall, past due customers are somewhat more likely to be in HIC and High Vulnerability populations, but not any more likely to be estimated low income or energy burdened.