

*Lisa Bergman*  
Pianist / Accompanist

UT-40072e

'90 OCT 16 AS:37

7217 Sycamore Avenue N.W.  
Seattle, Washington 98117  
Telephone (206) 784-9157

October 12, 1990

Utilities and Transportation Commission  
Chandler Plaza Bldg. FY-11  
1300 S. Evergreen Park Dr. SW  
Olympia, WA 98504

Sirs:

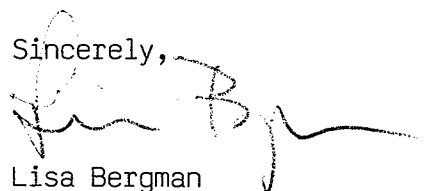
I strongly support the proposed measures which would eliminate the rampant abuse of consumers who, when placing calls on privately-owned pay phones, find to their disbelief that they are actually **prevented** from accessing their preferred phone company when dialing directly.

I refer to an actual happening of the above on August 18, 1990 at a pay phone at the 4th St. Market & Deli in Marysville, Washington at 11:31 AM. This pay phone is operated by Paytel NW Inc.  
1321 S. Central Suite D  
Kent, WA 98032

Only when I **insisted** on speaking with an AT&T operator was I able to place the call according to my preferences. My attempts at dialing directly, using my AT&T access code, failed completely when the phone ceased accepting my dialing before I was finished !. Infuriated, I contacted AT&T when I returned home and was informed that this is an illegal practice. Is this true?

If there is a way to protect the consumer, then go to it, fellows, with my support!

Sincerely,

  
Lisa Bergman

00313