EXHIBIT B
Chronology of Communications with Stakeholders

Copies of TCS’s communications with stakeholders regarding the Washington Outage are provided below.
Comtech has been informed of 911 calls getting fast busy for the following PSAP-

**Seattle Police Dept**

810 Virginia St.

Seattle WA 98101

Comtech Ticket # INC00000126515 has been opened by Comtech for tracking this issue.

Comtech will continue to provide updates as we receive them

Thank you-

**Andre Vannoy** | Network Analyst, Safety and Security Technologies (SST) | Comtech Telecommunications Corp.
NOC: 800.959.3749 opt. 7 | +1.206.792.2193 | noc@comtechtel.com
WARNING: External Email: Exercise Caution

Andre,
I have received reports that other agencies have also experienced problems with 911. Both NORCOM and Valley Comm have had issues. Note that these agencies are still using West ESI net

Beth Knieps
E-911 PSAP Equipment Administrator
King County E-911 Program Office
Mobile 206-595-0460 | Desk 206-477-4916
On call 206-477-4919
Team email: KCE911Tech@kingcounty.gov
24/7 Response: KCE911Emer@kingcounty.gov

Sent from my mobile device.

From: Andre Vannoy <andre.vannoy@comtechtel.com>
Sent: [REDACTED VERSION]
To: Ahlborn, Tom; KCE911Tech; kenneth.stmyers@seattle.gov; spd_comm_managers@seattle.gov
Cc: e911technicalservices@mil.wa.gov; #COMTECH NOC; Greg Pittsford
Subject: Comtech SoWA NOTIFICATION || INC000000126515 || Seattle PD || 911 calls get fast busy

Comtech has been informed of 911 calls getting fast busy for the following PSAP-

**Seattle Police Dept**

810 Virginia St.

Seattle WA 98101

Comtech Ticket # INC000000126515 has been opened by Comtech for tracking this issue.

Comtech will continue to provide updates as we receive them

Thank you-
NOTICE TO RECIPIENT: This email, including attachments, may contain information which is confidential, proprietary, attorney-client privileged and/or controlled under U.S. export laws and regulations and may be restricted from disclosure by applicable State and Federal law. Nothing in this email shall create any legal binding agreement between the parties unless expressly stated herein and provided by an authorized representative of Comtech Telecommunications Corp. or its subsidiaries. If you are not the intended recipient of this message, be advised that any dissemination, distribution, or use of the contents of this message is strictly prohibited. If you received this message in error, please notify us immediately by return email and permanently delete all copies of the original email and any attached documentation from any computer or other media.
From: Donald Kunz <dkunz@noanet.net>
Sent: #COMTECH NOC
To: NoaNet Network Operations Center
Cc: Site Outages

WARNING: External Email: Exercise Caution

Hello Comtech,

Per my conversation with Melissa, here are the affected sites:

We have condensed these, and are tracking this out of ticket INC0069834.

Regards,

Donald Kunz
NOC Analyst II, NoaNet
NOC: (866) 662-6380 | www.noanet.net
What about WA:WSP – Bellevue?

From: Donald Kunz <dkunz@noanet.net>
Sent: Thursday, December 27, 2018 2:23 AM
To: #COMTECH NOC <noc@comtechtel.com>
Cc: NoaNet Network Operations Center <noc@noanet.net>
Subject: Site Outages

WARNING: External Email: Exercise Caution

Hello Comtech,

Per my conversation with Melissa, here are the affected sites:
Lincoln County B-Side
WSP Vancouver B-Side
Newport B-Side
Columbia County B-Side
Kittcom B-Side
Ferry County B-Side
Whitcom B-Side
Okanogan Sheriff B-Side
Skamania B-Side
Farwell B-Side
Klickitat B-Side
Garfield County B-Side
Lewis County B-Side
Ritzcom (Adams County) B-Side
WSP Spokane B-Side
WSP Marysville A-Side

We have condensed these, and are tracking this out of ticket INC0069834.

Regards,

Donald Kunz
NOC Analyst II, NoaNet
NOC: (866) 662-6380 | www.noanet.net
Rebecca Miller

From: Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>
Sent: Thursday, December 27, 2018 6:17 AM
To: #COMTECH NOC
Cc: Leneweaver, William A (MIL); Wasserman, Adam R (MIL)
Subject: RE: High Washington Impairment: INC000000126430 - New

WARNING: External Email: Exercise Caution

Pat/NOC,

Was this sent to all Washington State PSAPs? If not, can you do so? As well, you may find the following extract beneficial ...

From Beth Knieps to many within King County:
<Extract>

Century Link is experiencing a massive Nationwide outage, affecting Inter-tandem trunks, back lines, etc. More than just 911. Its a whole mess. There are techs around the country working on it.

I asked if there was any notification email thread we could be added to. He said there was no email that he was aware of. We just have to call back and reference their master ticket # MC790244. There is no specific ticket number for NORCOM.

Thank you Zeb for this information from CenturyLink 911 Repair. Seattle PD has reported the same issues so this is impacting PSAPs which are on the Comtech ESInet as well. Valley Com reports they have not been affected as far as they are aware. I will pass on additional information as it becomes available.

<EOM>

From: Comtech NOC <na5@na5.xmatters.com>
Sent: Thursday, December 27, 2018 6:07 AM
To: MIL DL E911 Outages <E911Outages@mil.wa.gov>
Subject: High Washington Impairment: INC000000126430 - New
Importance: High

Comtech Impairment Notification for Washington

Reference ID: INC0000000126430
Status: New

Priority Level: High

Incident Start Time: [REDACTED]

Estimated End Time: No ETR at this time

Description: [REDACTED]

PSAPs Affected: All

Please address any questions or concerns to noc@comtechtel.com or contact us at (800) 959-3749.

Pat Margherio

Network Operations Center

Safety and Security Technologies (SST)

Comtech Telecommunications Corp

Phone: 800-959-3749 | Email: noc@comtechtel.com
Thanks Kenn,

Yes this went to all PSAPs on the Comtech ESI.net. We have received about the same from CenturyLink. No ETR was provided the last time we spoke to them.

Pat

---

From: Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
Sent: RE: High Washington Impairment: INC000000126430 - New  
To: #COMTECH NOC <noc@comtechtel.com>  
Cc: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; Wasserman, Adam R (MIL) <Adam.Wasserman@mil.wa.gov>  
Subject: RE: High Washington Impairment: INC000000126430 - New

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<EOM>

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Sent:  

To: MIL DL E911 Outages <E911Outages@mil.wa.gov>
Subject: High Washington Impairment: INC000000126430 - New
Importance: High

Comtech Impairment Notification for Washington

Reference ID: INC000000126430

Status: New

Priority Level: High

Incident Start Time: [REDACTED]

Estimated End Time: No ETR at this time

Description: [REDACTED]

PSAPs Affected: All

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Pat Margherio

Network Operations Center

Safety and Security Technologies (SST)

Comtech Telecommunications Corp

Phone: 800-959-3749 | Email: noc@comtechtel.com
We just got off hold on a follow up call. They stated things are recovering but no ETR on a full recovery. We will send an update to everyone with that.

Pat

---

From: Pat Margherio <Pat.Margherio@comtechtel.com>
Sent: [redacted]
To: Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>; #COMTECH NOC <noc@comtechtel.com>
Cc: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; Wasserman, Adam R (MIL) <Adam.Wasserman@mil.wa.gov>; Pat Margherio <Pat.Margherio@comtechtel.com>
Subject: RE: High Washington Impairment: INC000000126430 - New

Thanks Kenn,

Yes this went to all PSAPs on the Comtech ESInet. We have received about the same from CenturyLink. No ETR was provided the last time we spoke to them.

Pat

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From: Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>
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From: Comtech NOC <na5@na5.xmatters.com>
Sent: [REDACTED VERSION]
To: MIL DL E911 Outages <E911Outages@mil.wa.gov>
Subject: High Washington Impairment: INC000000126430 - New

Comtech Impairment Notification for Washington

Reference ID: INC000000126430
Status: New
Priority Level: High
Incident Start Time:
Estimated End Time: No ETR at this time
Description:
PSAPs Affected: All

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Pat Margherio

Network Operations Center
Thanks Pat ... setting the bar ever higher 😄

Regards,

Kenn

---

We just got off hold on a follow up call. They stated things are recovering but no ETR on a full recovery. We will send an update to everyone with that.

Pat

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Thanks Kenn,

Yes this went to all PSAPs on the Comtech ESInet. We have received about the same from CenturyLink. No ETR was provided the last time we spoke to them.

Pat
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From: Comtech NOC <na5@na5.xmatters.com>
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To: MIL DL E911 Outages <E911Outages@mil.wa.gov>
Subject: High Washington Impairment: INC000000126430 - New
Importance: High

Comtech Impairment Notification for Washington

Reference ID: INC000000126430
Status: New
Priority Level: High
Incident Start Time: 
Estimated End Time: No ETR at this time
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Pat Margherio

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Good Morning,

Do you have information on the number of 911 calls that were not presented to the PSAP due to the outage we had early this morning?

Thanks,

Walt

Walt Miller
Communications Systems Specialist
South Sound 911
253-495-7136
Walt.Miller@SouthSound911.org
**WARNING: External Email: Exercise Caution**

Latest from field (King county)... although seems to narrow things down to VoIP calls, I would not trust that.

---

From: Breier, Ben <bbreier@kingcounty.gov>
Sent: [REDACTED VERSION]
To: Knieps, Beth <Beth.Knieps@kingcounty.gov>; David Schlaege <dave.schlaegel@bothellwa.gov>; tannis.rhoton@bothellwa.gov; aaron.emmons@bothellwa.gov; bhueller@police.ci.enumclaw.wa.us; ssottlemeyer@police.ci.enumclaw.wa.us; ChrisWI@issaquahwa.gov; gracial@issaquahwa.gov; paulfr@issaquahwa.gov; Higashi, John <jigashi@kingcounty.gov>; torr@norcom.org; ssotebeer@norcom.org; rlouie@norcom.org; zmiddleton@norcom.org; Supervisor <supervisor@norcom.org>; E911Outage@norcom.org; Wassall.S@portseattle.org; Wassall.S@portseattle.org; Crippen, Jennifer <crippen.j@portseattle.org>; mano.j@portseattle.org; smullen@redmond.gov; rclemmons@redmond.gov; jcfisher@redmond.gov; Michael.Sharp@seattle.gov; Gregory.Hough@seattle.gov; Christopher.Nastos@seattle.gov; Dale.Watanabe@seattle.gov; Michael.Poole@seattle.gov; kunitsp@seattle.gov; nick.murphy@seattle.gov; tim.ancich@seattle.gov; dan.whipple@seattle.gov; george.bray@seattle.gov; Sale, Nellie <nellie.sale@seattle.gov>; Kenneth.StMyers@seattle.gov; Brian.Smith@Seattle.Gov; SPD_Comm_Supervisors@seattle.gov; scott.remillard@seattle.gov; craigw@uw.edu; jmpat26@u.washington.edu; Kevin Lovell <uwpd911@uw.edu>; lorau@valleycom.org; vonniem@valleycom.org; angeeb@valleycom.org; Supervisors@valleycom.org; E911alerts@valleycom.org; amelia.cooper@wsp.wa.gov; G-D-D2CommSupervisors@wsp.wa.gov; tfloyd@police.ci.enumclaw.wa.us; Kevin Bayer <Kevin.bayer@bothellwa.gov>; Tony Toppano <tonyt@valleycom.org>; Kristin Meitzler <kristinm@valleycom.org>; Tiedeman, Ron <rtiedeman@norcom.org>; Dan Werr <dwerr@redmond.gov>; ZZGrp, 911 Supervisors <911sups@kingcounty.gov>; Flohr, Jeffrey <Jeffrey.Flohr@kingcounty.gov>; Pompeo, Kathryn <Kathryn.Pompeo@kingcounty.gov>; Grobler, Garrett M <Garrett.Grobler@kingcounty.gov>; ECC, KK <KC.ECC@kingcounty.gov>
Cc: Hyett, Vicki <vicki.hyett@centurylink.com>; Clow, Jacob <Jacob.Clow@CenturyLink.com>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; KCE911Tech <KCE911Tech@kingcounty.gov>; Potts, Bob <Bob.Potts@kingcounty.gov>
Subject: RE: 911 call delivery interruption

Received an update from Jake at CenturyLink...

The outage is nationwide, impacting many services. They are still working on restoring services, however it is still unknown at this time the full extent of all services out as well as an ETA for full restoration. It is possible that some services that have been restored will go out again due to the restoration efforts. However, at this time it is believed that 9-1-1 service is operational in our area; though many callers’ VoIP service is impacted, meaning that they cannot call 9-1-1 for service.

Ben Breier
E-911 Program Manager
King County Regional Services / E-911 Program Office
I reached out to Jake Clow with CenturyLink for an update when I wasn't able to get through to 911 Repair (disconnected after waiting for the next available technician for over 45 minutes).

Troubleshooting and restoral efforts continue. No ETR yet. Large scale outage possibly transport related.

Beth Knieps
E-911 PSAP Equipment Administrator
King County E-911 Program Office

Mobile 206-595-0460 | Desk 206-477-4916

On call 206-477-4919

Team email: KCE911Tech@kingcounty.gov

24/7 Response: KCE911Emer@kingcounty.gov
CenturyLink 911 Repair has opened ticket MW101867 so that I will get notified with any updates to their master MC790244. At this time CenturyLink is still working to isolate the trouble and there is no Estimated time to Restore.

Please keep me informed of impact to your 911 call delivery and transfer capability.

Thank you,

Beth Knieps
E-911 PSAP Equipment Administrator
King County E-911 Program Office
Mobile 206-595-0460 | Desk 206-477-4916

On call 206-477-4919
Team email: KCE911Tech@kingcounty.gov
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Century Link is experiencing a massive Nationwide outage, affecting Inter-tandem trunks, back lines, etc. More than just 911. Its a whole mess. There are techs around the country working on it.

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King County E-911 Program Office
Mobile 206-595-0460 Desk 206-477-4916
On call 206-477-4919
Team email: KCE911Tech@kingcounty.gov
24/7 Response: KCE911Emer@kingcounty.gov
Hello Walt,

We do not have that information on hand as the impairment was upstream to Comtech’s network. We cannot see what calls didn’t reach our network to deliver. We will request that information from CenturyLink but I cannot guarantee they will provide us that detail.

Pat

Good Morning,

Do you have information on the number of 911 calls that were not presented to the PSAP due to the outage we had early this morning?

Thanks,

Walt

Walt Miller
Communications Systems Specialist
South Sound 911
253-495-7136
Walt.Miller@SouthSound911.org

SOUTH SOUND 911
YOUR CONNECTION TO POLICE, FIRE AND MEDICAL AID
FYI

-----Original Message-----
From: Miller, Walt <Walt.Miller@SouthSound911.org>
Sent: 
To: Pat Margherio <Pat.Margherio@comtechtel.com>
Subject: Re: INC000000126430

WARNING: External Email: Exercise Caution

Pat,

I will wait to hear what they have to say.

Thank you,

Walt

Walt Miller
Communications Systems Specialist
South Sound 911
253-495-7136
Walt.Miller@SouthSound911.org

[...]

-------- Original message --------
From: Pat Margherio <Pat.Margherio@comtechtel.com>
Date: 
To: "Miller, Walt" <Walt.Miller@SouthSound911.org>, #COMTECH NOC <noc@comtechtel.com>
Cc: Pat Margherio <Pat.Margherio@comtechtel.com>
Subject: RE: INC000000126430

Hello Walt,
We do not have that information on hand as the impairment was upstream to Comtech’s network. We cannot see what calls didn’t reach out network to deliver. We will request that information from CenturyLink but I cannot guarantee they will provide us that detail.

Pat

From: Miller, Walt <Walt.Miller@SouthSound911.org>
Sent: [REDACTED]
To: #COMTECH NOC <noc@comtechtel.com>
Subject: INC000000126430

WARNING: External Email: Exercise Caution

Good Morning,

Do you have information on the number of 911 calls that were not presented to the PSAP due to the outage we had early this morning?

Thanks,

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Walt Miller
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South Sound 911
253-495-7136 m
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NOC,

Sorry to be slow, today has been bad day ...never-the-less is it Carl advising you that the identified star-codes do not work? If so is the “we” following the list you or Carl? (did not see any break between end of his email and continuation of yours.

Blind Transfer Issue:
If the “we” is you (the NOC), we are trying to educate our migrated PSAPs of the Blind Transfer issue. That is, this was (and is) a capability of our CenturyLink/West provided ESInet, as such many PSAPs have operationally become accustomed to this and struggle(?) to remember not to do it. We will continue to work the issue ... I’m thinking a bulletin to our migrated PSAPs that the feature will not be available until the 1.2.2 release(?) and the associated date with same.

Star-Codes
The SECP provided Comtech with the list of star-codes currently in use on the CenturyLink/West ESInet ... unfortunately the list contained no two (or 3 if you count the *) digit star codes at all. We will need to 1) find out if these were codes that translated to a CenturyLink SR (non-dialable 10D number) and ANI (original calling party) was available along with the transfer 2) if no ANI accompanied these calls, a 10-D dialable PSTN number. This will take a couple of days to research and get back to you ...maybe several given that almost everyone I have called this week is OOO until the New Year. As well I have more than a couple of fires to put out myself before COB tomorrow

Kenn
Kenneth Andrew Moisey
E911 Technical Manager
Washington State Emergency Management Division
Washington Military Department
Kenneth.Moisey@mil.wa.gov
Office: 253-512-7466
Mobile: 253-348-0766

The WA Military Department has moved to a 4/10 work schedule. Effective March 16, 2015 the State E911 Coordination Office (SECO) will be closed on Mondays. Holidays falling on Mondays will be observed on the PRIOR Friday.
Comtech has been informed of the following list of star codes that do not work at this time.

INC000000126529 has been opened by Comtech for tracking this issue.

From: Karl Hatton [mailto:KHatton@jcpsn.us]
Sent: [REDACTED VERSION]
To: Huynh, Douglas <DHuynh@regmail.west.com>
Subject: [EXT] Ticket 214288

The following Agencies have a 911 transfer associated with a star code that does not appear to work at this time.

Olympic Nation Park - *41
Quinalt - *40
Hoh - *49
Klaloch - *38
Indian Island (Nescom) - *791 (does not work)
United States Coast Guard Seattle - *24
ValleyCom – we show both *559 and *562

We may find more – but this is what we have so far. I suspect that those * codes are meaningless inside the Comtech world and need to be mapped to a real phone number.

The additional issue that we chatted about is the blind transfer for 911 calls. When we blind transfer it would appear that as soon as we disconnect on our side, the call drops for the caller – even if it was ringing to the secondary location.

These star codes are a priority for us and are impacting daily operations. A resolution is needed as soon as possible. Frankly- the same is true with the blind transfer,

Thanks.

Comtech will continue to provide updates as we receive them. Currently this ticket has been escalated to our Data Integrity Group for investigation.

Thank you,
Comtech NOC | Safety & Security Technologies | Comtech Telecommunications Corp. |  NOC: 800.959.3749 | noc@comtechtel.com

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Rebecca Miller

From: #COMTECH NOC
Sent:  
To: Moisey, Kenneth A (MIL); #COMTECH NOC
Cc: MIL DL E911 Technical Services Team; Greg Pittsford
Subject: RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

Kenneth,

The smaller, offset email which possesses the “we” in question was originally sent to West by Karl, and West informed them that those PSAPs had moved to Comtech. At which point Karl sent the chain on to Comtech.

I’ll attach your email and notes about the Star-Codes to the ticket itself so that the tech who works on this ticket sees it. Today is a Comtech Company Holiday, so that team isn’t in the office. I appreciate the input on this though. I’m unsure what information our Data Integrity Group has that’s relevant to this, but when I checked the list of WA PSAPs available to the NOC, I didn’t see any which obviously correlated with the names which were correlated with those star codes in Karl’s email.

Thank you,
Jonathan Wilson | Network Analyst | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | noc@comtechtel.com

From: Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>
Sent:  
To: #COMTECH NOC <noc@comtechtel.com>
Cc: MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>; Greg Pittsford <greg.pittsford@comtechtel.com>
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Star-Codes
The SECP provided Comtech with the list of star-codes currently in use on the CenturyLink/West ESInet ... unfortunately the list contained no two (or 3 if you count the *) digit star codes at all. We will need to 1) find out if these were codes that translated to a CenturyLink SR (non-dialable 10D number) and ANI (original calling party) was available along with
the transfer 2) if no ANI accompanied these calls, a 10-D dialable PSTN number. This will take a couple of days to
research and get back to you ...maybe several given that almost everyone I have called this week is OOO until the New
Year. As well I have more than a couple of fires to put out myself before COB tomorrow

Kenn
Kenneth Andrew Moisey
E911 Technical Manager
Washington State Emergency Management Division
Washington Military Department
Kenneth.Moisey@mil.wa.gov
Office: 253-512-7466
Mobile: 253-348-0766

The WA Military Department has moved to a 4/10 work schedule. Effective March 16, 2015 the State E911 Coordination Office (SECO) will be
closed on Mondays. Holidays falling on Mondays will be observed on the PRIOR Friday.

From: #COMTECH NOC <noc@comtechtel.com>
Sent:  
Cc: MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>; #COMTECH NOC
<noc@comtechtel.com>; Greg Pittsford <greg.pittsford@comtechtel.com>
Subject: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

Comtech has been informed of the following list of star codes that do not work at this time.

INC000000126529 has been opened by Comtech for tracking this issue.

From: Karl Hatton (mailto:KHatton@jcpsn.us)
Sent:  
To: Huynh, Douglas <DHuynh@regmail.west.com>
Subject: [EXT] Ticket 214288

The following Agencies have a 911 transfer associated with a star code that does not appear to work at this time.

Olympic Nation Park - *41
Quinalt - *40
Hoh - *49
Klaloch - *38
Indian Island (Nescom) - *791 (does not work)
United States Coast Guard Seattle - *24
ValleyCom – we show both *559 and *562

We may find more – but this is what we have so far. I suspect that those * codes are meaningless inside the Comtech world
and need to be mapped to a real phone number.

The additional issue that we chatted about is the blind transfer for 911 calls. When we blind transfer it would appear that
as soon as we disconnect on our side, the call drops for the caller – even if it was ringing to the secondary location.

These star codes are a priority for us and are impacting daily operations. A resolution is needed as soon as
possible. Frankly- the same is true with the blind transfer,

Thanks.
Comtech will continue to provide updates as we receive them. Currently this ticket has been escalated to our Data Integrity Group for investigation.

Thank you,
Comtech NOC | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | noc@comtechtel.com

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Kenneth,

After sending my previous email, I realized that those star codes are representing agencies which the PSAPs transfer to, not PSAPs themselves.

Thank you,
Jonathan Wilson | Network Analyst | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | noc@comtechtel.com

Kenneth,

The smaller, offset email which possesses the “we” in question was originally sent to West by Karl, and West informed them that those PSAPs had moved to Comtech. At which point Karl sent the chain on to Comtech.

I’ll attach your email and notes about the Star-Codes to the ticket itself so that the tech who works on this ticket sees it. Today is a Comtech Company Holiday, so that team isn’t in the office. I appreciate the input on this though. I’m unsure what information our Data Integrity Group has that’s relevant to this, but when I checked the list of WA PSAPs available to the NOC, I didn’t see any which obviously correlated with the names which were correlated with those star codes in Karl’s email.

Thank you,
Jonathan Wilson | Network Analyst | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | noc@comtechtel.com
NOC,

Sorry to be slow, today has been bad day ...never-the-less is it Carl advising you that the identified star-codes do not work? If so is the “we” following the list you or Carl? (did not see any break between end of his email and continuation of yours.

Blind Transfer Issue:
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Correct, except perhaps for ValleyCom as it will soon be on ESInetII and as such not require and 10D number.

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Does anyone have any info on the Centurylink problems. We have been chasing reports for the past few hours, but so far every test has been successful. That includes where Centurylink is the local carrier (Colfax and Clarkston).

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
From: Mark Bailey <mbailey@whitcom.org>
Sent: 
To: #COMTECH NOC <noc@comtechtel.com>
Cc: MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>
Subject: Centurylink Status

Does anyone have any info on the Centurylink problems. We have been chasing reports for the past few hours, but so far every test has been successful. That includes where Centurylink is the local carrier (Colfax and Clarkston).

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
Good day. We have been advised there is a 911 outage. I tried calling 800-959-3749 and received a fast busy signal. One report is that the outage is nationwide. Can you advise?

CO3 Franklin Sweet  
Communications Supervisor  
WSP Spokane  
(509) 227-6560  
VOIP: 40240
WARNING: External Email: Exercise Caution

Lincoln County’s 9-1-1 is down. Callers are reporting a fast busy.

Jo Borden

911 Coordinator
Our agency has not received an incoming 911 call since [REDACTED]. We have only received second hand information from other PSAPS in the area who have received calls that should have been routed to us.

CO3 Michele Cuevas X134
WSP Bellevue Communications
2803 156th Ave SE
Bellevue, WA 98007
Micro: 20100
(425) 401-7700
"Service with Humility"
We are not receiving 911 calls from the upstream provider. We are working to get a status update from them on what is going on.

Pat

Good day. We have been advised there is a 911 outage. I tried calling 800-959-3749 and received a fast busy signal. One report is that the outage is nationwide. Can you advise?

CO3 Franklin Sweet
Communications Supervisor
WSP Spokane
(509) 227-6560
VOIP: 40240
Jo,

We are not receiving calls from the upstream provider. We are actively working to get a status update from them.

Pat

-----Original Message-----
From: Jo Borden <jborden@co.lincoln.wa.us>
Sent: 
To: #COMTECH NOC <noc@comtechtel.com>
Subject: Lincoln County

WARNING: External Email: Exercise Caution

Lincoln County’s 9-1-1 is down. Callers are reporting a fast busy.

Jo Borden

911 Coordinator
Rebecca Miller

Subject: Outage Bridge
Location: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

Start: [Blocked]  
End: [Blocked]  
Show Time As: Tentative  
Recurrence: (none)  
Meeting Status: Not yet responded  
Organizer: Leneweaver, William A (MIL)  

WARNING: External Email: Exercise Caution

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#  
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT  
Primary Access Number: 1-720-279-0026  
Guest Passcode: 939773
Additional Access:

USA    1-720-279-0026
USA, Dallas 1-877-820-7831
Hi,

This is PenCom 911 Center in Port Angeles, Wa. We have a couple issues going on that need immediate assistance.

I have attempted to call Comtech NOC from a cell phone unsuccessfully. Pressing option 2 & then option 1 just rings and goes to voicemail.

It's my understanding that JeffCom, Jefferson County, WA. is still receiving 911 calls. Any assistance that can be provided would be greatly appreciated.

Thank you!

Debbie Homan
Communications Supervisor
PenCom
321 E 5th Street
Port Angeles, WA 98362
360-417-4970
dhoman@co.clallam.wa.us
Deb,

We are currently not receiving calls from the upstream provider. We have been receiving a high volume of calls and I apologize you couldn’t get through.

We will provide an update when we have one.

Pat

Hi,

This is PenCom 911 Center in Port Angeles, Wa. We have a couple issues going on that need immediate assistance.

I have attempted to call Comtech NOC from a cell phone unsuccessfully. Pressing option 2 & then option 1 just rings and goes to voicemail.

It’s my understanding that JeffCom, Jefferson County, WA. is still receiving 911 calls. Any assistance that can be provided would be greatly appreciated.

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Communications Supervisor
PenCom
321 E 5th Street
Port Angeles, WA 98362
360-417-4970
WARNING: External Email: Exercise Caution

Skamania County 911 is down. Please activate abandonment to 10 digit. 509-427-4040.

Sent from my iPhone
Lewis County 911 PSAP is NOT receiving 911 calls. Please open a problem ticket. We want to make sure if we are or are not part of the National 911 outage.

Thanks!

Patty Marsden
Chief of Operations
Lewis County 911
360.740.1248 O
360.991.7769 C

“Perfection is not attainable, but if we chase perfection we will catch excellence!”
~Vince Lombardi~
Rebecca Miller

From: Pat Margherio
Sent: Jason Fritz; #COMTECH NOC
To: Pat Margherio
Cc: RE: Skamania County 911 || INC000000126430

Jason,

Currently Comtech is not receiving 911 calls from the upstream provider. We cannot alternate route calls for your PSAP as we are not receiving them. We are working to get a status update from CenturyLink on what is happening.

Pat

-----Original Message-----
From: Jason Fritz <jasonf@co.skamania.wa.us>
Sent: [REDACTED VERSION]
To: #COMTECH NOC <noc@comtechtel.com>
Subject: Skamania County 911

WARNING: External Email: Exercise Caution

Skamania County 911 is down. Please activate abandonment to 10 digit. 509-427-4040.

Sent from my iPhone
Hello this is Walla walla and our 911 lines are down. Can you please transfer all our 911 calls to 509-527-1960.
Rebecca Miller

From: Pat Margherio
Sent: Tammy Smith; #COMTECH NOC
Cc: Pat Margherio
Subject: RE: 911 lines down || INC000000126430

Tammy,

Currently Comtech is not receiving 911 calls from the upstream provider. We cannot alternate route calls for your PSAP as we are not receiving them. We are working to get a status update from CenturyLink on what is happening.

Pat

From: Tammy Smith <tlsmith@wallawallawa.gov>
Sent: #COMTECH NOC <noc@comtechtel.com>
To: #COMTECH NOC <noc@comtechtel.com>
Subject: 911 lines down

WARNING: External Email: Exercise Caution

Hello this is Walla walla and our 911 lines are down. Can you please transfer all our 911 calls to 509-527-1960.

Tammy Smith
Dispatch Supervisor
WESCOM
509.524.4491
tlsmith@wallawallawa.gov

* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
Okay, thank you.

Tammy,

Currently Comtech is not receiving 911 calls from the upstream provider. We cannot alternate route calls for your PSAP as we are not receiving them. We are working to get a status update from CenturyLink on what is happening.

Pat

Hello this is Walla walla and our 911 lines are down. Can you please transfer all our 911 calls to 509-527-1960.

Tammy Smith
Dispatch Supervisor
WESCOM
509.524.4491
tlsmit@wallawallawa.gov
Andy,

Comtech is currently not receiving 911 calls from the upstream provider. Currently there are some offnet PSAPs that are receiving 911 calls, if we were to reroute your PSAP 911 calls would still not go to the alternate and transfers would go to that alternate number instead of over the 911 trunks.

Pat

From: Andy Malchert <amalchert@gh911.org>
Sent: [REDACTED VERSION]
To: #COMTECH NOC <noc@comtechtel.com>
Cc: Dispatch Account <dispatch@gh911.org>; Arica French <afrench@gh911.org>; Brenda Cantu <bcantu@gh911.org>
Subject: Request to forward 911 calls for Grays Harbor 911 (Aberdeen, WA) to 10-digit number
Importance: High

WARNING: External Email: Exercise Caution

Because we are unable to telephone the Comtech NOC at this time, this request is coming through email.

PSAP FCC ID: 7279
PRF Token: DONALD DUCK

If possible, please forward any 911 calls for Grays Harbor 911 to 360-533-8765 per our primary abandonment route. This is the 10-digit business line for our primary 911 Center and is currently staffed. Please respond to this email as soon as possible.

Thank you,

Andy Malchert

System Support Analyst
Grays Harbor Communications Center
Aberdeen, WA 98520
(360) 533-7885
amalchert@gh911.org
I understand. Thank you for that prompt response.

Andy Malchert

System Support Analyst
Grays Harbor Communications Center
Aberdeen, WA 98520
(360) 533-7885
amalchert@gh911.org

From: Pat Margherio [mailto:Pat.Margherio@comtechtel.com]
To: Andy Malchert <amalchert@gh911.org>; #COMTECH NOC <noc@comtechtel.com>
Cc: Dispatch Account <dispatch@gh911.org>; Arica French <afrench@gh911.org>; Brenda Cantu <bcantu@gh911.org>
Subject: RE: Request to forward 911 calls for Grays Harbor 911 (Aberdeen, WA) to 10-digit number || INC000000126430

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Andy Malchert
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Aberdeen, WA 98520
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From: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Sent: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris Devore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford

Subject: RE: Outage Bridge -

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.
This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Rosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smithener (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Mooker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)
Subject: Outage Bridge
When:
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![Connect Me](image)

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| Primary Access Number: | 1-720-279-0026 |
| Guest Passcode: | 939773 |
| Additional Access: | USA 1-720-279-0026 |
| | USA, Dallas 1-877-820-7831 |
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ALL: Comtech reports that [REDACTED VERSION] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.
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RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

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Rick Anderson / Stevens County
From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]

Sent: [date]

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William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: 9/11/2020 10:35 PM
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Samuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck EPN (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerra (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy
Subject: Outage Bridge

When: [REDACTED VERSION]

Where: [REDACTED VERSION] https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

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You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

[Connect Me]

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:  
[REDACTED VERSION]

Web Meeting:  
https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

Primary Access Number: 1-720-279-0026

Guest Passcode: 939773

Additional Access:

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831
From: Tina Meier <TMeier@co.garfield.wa.us>
Sent: Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams);
911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas);
911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark);
911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant);
911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM);
911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap);
Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln);
911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific);
911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911);
Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit);
911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane);
911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum);
911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom);
911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A.
Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes);
Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo
Kuheaana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney
(Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia
Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf
(Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie
Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie
Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie
Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San
Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee
Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski;
Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden;
Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott
Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall;
Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki True (Pierce County);
Steve Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages;
jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford
Cc: seoc83 (MIL)
Subject: Re: Outage Bridge - [REDACTED] Update

WARNING: External Email: Exercise Caution

Garfield Co now has long distance!

Sent from my Samsung Galaxy smartphone.
-------- Original message --------
From: Darlene Mainwaring <mainwaring@kittcom.org>
Date: 
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>, "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, "911 Outage Notification (Chelan/Douglas)" <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.gov>, "911 Outage Notification (Columbia)" <911dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, 911 Outages <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcps.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, Kittcom <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, "911 Outage Notification (Walla Walla)" <citypublicsafetycommunications@wallawallawawa.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <CG-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacom@yakimawwa.gov>, "Bruce Walker (FABF)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@co.stevens.wa.us>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <martindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FABF)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Phinney (Columbia)" <Barbara_Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, Brad Coughenour <brad.coughenour@yakimawwa.gov>, Brenta Cantu <b.cantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuanem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, helend@co.skagit.wa.us, Jackie Jones <j.jones@macc911.org>, Jim Fosse <jfosse@rivercom911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jeffk@klickitatcounty.org>, Jo Borden <jborden@co.lincoln.wa.us>, Joann Boggs <jbggs@pendoreille.org>, Joanie Kuhlmeier <kuhlmejer@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcps.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.lettrick@bces.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pitarus (King County)" <Laura.Pitarus@kingcounty.gov>, Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizell@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey <mbailey@whitcom.org>, Mark Janowski <mjanowski@co.asotin.wa.us>, Mary Ransier <mransier@macecom.org>,
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: [date]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.gov>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usrarmy,jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs9111staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (S911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla)
ALL: Comtech reports that the Outage Bridge is ready to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get 

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy

William Andrew Leneweaver
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Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icodispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Larsen) <911outages@co.larsen.wa.us>; 911 Outage Notification (Lewis) <Scott.Smitherman@lewiscountywa.gov>; 911 Outage Notification (Okanogan) <911outage@co.okanogan.wa.us>; 911 Outage Notification (Skagit) <mvoss@co.skagit.wa.us>; 911 Outage Notification (Spokane) <lmizell@spokanecounty.org>; 911 Outage Notification (Thurston) <wendy.hall@thurston911.org>; 911 Outage Notification (Walla Walla) <911outage@co.walla.wa.us>
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [redacted].

CenturyLink has asked Comtech to help ensure that engineers are getting on a separate call. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 📞

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County);
Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge
When: [REDACTED]
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

 USA  1-720-279-0026
 USA, Dallas  1-877-820-7831
Stevens County has long distance phone service back.

Rick Anderson

From: Tina Meier [mailto:TMeier@co.garfield.wa.us]
Sent: [REDACTED VERSION]
To: [REDACTED VERSION]
Cc: [REDACTED VERSION]
Subject: RE: Outage Bridge - [REDACTED VERSION] Update
Garfield Co now has long distance!
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: [removed]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin)
ALL: Comtech reports that the ESI to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [redacted] To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuancom.com>; 911 Outage Notification (Skagit) <ecleadership@co.skgjit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whitcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom2) <911outages@whitcom.org>; 911 Outage Notification (Whatcom) <911outages@whitcom.org>
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
From: Leneweaver, William A (MIL)
Sent: Leneweaver, William A (MIL)
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@maecom.org>; 911 Outage Notification (OKanogan) <osodispatch@co.okanogan.wa.us>; 911 Outage Notification (Okanogan) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@sno911.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC90911@co.wahkiakum.wa.us>; 911 Outage Notification (Whatcom) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <anderson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheluana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecounty.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimaw.gov>; 'Brenda Cantu (Grays Harbor)' <bcantu@gh911.org>; Criselia Grupp (Chelan) <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)' <daveh@sanjuanem.net>; 'Deb Flewwelling (King)' <Deb.Flewwelling@kingcounty.gov>; 'Doug deGraaf (Benton)' <d.degraaf@bces.wa.gov>; 'Greg Erickson (Whatcom County)' <gerickson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; 'Helen Demel (Skagit County)' <helen@co.skagit.wa.us>; 'Jackie Jones (Grant County)' <j.jones@macc911.org>; 'James Fosse (Douglas County)' <fosse@rivercom911.org>; Jason Fritz (Skamania County) <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat)' <jeffk@klickitatcounty.org>; 'Jo Borden (Lincoln County)' <jcb@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille)' <jboggs@pendoreille.org>; 'Joannie M. Kuhlmeny (Wahkiakum County)' <kuhlmeyerj@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat)' <julieb@klickitatcounty.org>; 'Karl Hatton (Jefferson County)' <khatton@jcpsn.us>; 'Katy Myers
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.
Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:  tel://1-720-279-0026:*..939773#
Web Meeting:  https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number:  1-720-279-0026
Guest Passcode:  939773
Additional Access:

USA  1-720-279-0026
USA, Dallas  1-877-820-7831
Darlene Mainwaring <mainwaring@kittcom.org>

Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford

Cc:

Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

And Kittitas County is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring
Sent:  
To: 'Leneweaver, William A (MIL)'; Andy.Leneweaver@mil.wa.gov; 911 Outage Notification (Adams); adamsdispatch@co.adams.wa.us; 911 Outage Notification (Benton/Franklin); <911outages@bc.es.wa.gov>; 911 Outage Notification (Chelan/Douglas); rivercom@rivercom911.org; 911 Outage Notification (Clallam); pencom@co.clallam.wa.us; 911 Outage Notification (Clallam2); Pencom@cityofpfa.us; 911 Outage Notification (Clark); <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia); <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry); <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield); <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant); <operations@macc911.org>; 911 Outage Notification (Grays Harbor); <dispatch@gh911.org>; 911 Outage Notification (Island); <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson); <dispatch@jcpsn.us>; 911 Outage Notification (King); <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap); <notifications@kitsap911.org>; Kittcom; <kittcom@kittcom.org>; 911 Outage Notification (Klickitat); kcso911staff@klickitatcounty.org; 911 Outage Notification (Lewis); <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln); <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason); <theteam@macecom.org>; 911 Outage Notification (Okanogan); <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific); <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille); <SO-Dispatch@pendoreille.org>; Jonathan Brock; <jbrock@co.pierce.wa.us>; Pierce County DEM; <pceoc@co.pierce.wa.us>; Tim Hannah (SS911); <tim.hannah@southsound911.org>; Tim Lenk (Pierce County); <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan); <911outage@sanjuanco.com>; 911 Outage Notification (Skagit); <eleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania); <911outage@co.skamania.org>; 911 Outage Notification (Snohomish); <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane); <911dutysup@speakaneounty.org>; 911 Outage Notification (Stevens); <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston); <director@tcomm911.org>; 911 Outage Notification (Wahkiakum); WCSC0911@co.wahkiakum.wa.us; 911 Outage Notification (Walla Walla); <citypublicsafetycommunications@walllawalla.gov>; 911 Outage Notification (Whatcom); <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom); <911outages@whitcom.org>; 911 Outage Notification (WSP); <D-CommManagers@wsp.gov>; 911 Outage Notification (Yakima); <yakimacomm@yakimawawa.gov>; Bruce Walker (FABF); <bruce.walker.9@us.af.mil>; Deanna Wells; <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County); <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County); <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes); <Scott.Lilly@colvilletribes.com>; Tim Martindale; <tmartindale@co.pacific.wa.us>; Brandon Atkins; <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM); <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF); <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM); <manuel.e.rosas.civ@mail.mil>; McCormick, Amy; <amccormick@speakaneounty.org>; Angie Fode; <angief@co.adams.wa.us>; Barb Phinney (Columbia); <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King); <benbreier@kingcounty.gov>; brad.coughenour@yakimawawa.gov; Brenda Cantu; <bcantu@gh911.org>; Criselia Grupp; <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran; <daveh@sanjuaadem.net>; Flewelling, Deb; <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton); <d.degraaf@bc.es.wa.gov>; gerickson@cob.org; Heather Anderson (WSP); <Heather.Anderson@wsp.gov>; helend@co.skagit.wa.us; Jackie Jones; <j.jones@macc911.org>; Jim Fosse; <jfosse@rivercom911.org>; Jason Fritz; <jasonf@co.skamania.wa.us>; Jeff King (Klickitat); <jeffk@klickitatcounty.org>; Jo Borden; <jborden@co.lincoln.wa.us>; Joann Boggs; <boggs@pendoreille.org>; Joannie Kuhlmeier; <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck; <julieb@klickitatcounty.org>; Karl Hatton; <khatton@jcpsn.us>; Katy Myers (Clark County); <katmyers@clark.wa.gov>; Keith Flewelling; <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce); <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County...
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent:
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso9111staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispach@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <50-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification
ALL: Comtech reports that <<REDACTED>> to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
From: Leneweaver, William A (MIL)  
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Wallawalla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <Q-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsdc@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <brad.coughenour@yakimawa.gov>; Brenda Cantu <bcantu@gh911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Halloran <daveh@sanjuanadem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <jベン頓@co.cowlitz.wa.us>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@mac911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jbboggs@pendoreille.org>; Joannie Kuhlmeyer <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get... Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at...
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CenturyLink has asked Comtech to help ensure [redacted]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

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Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Steven); 911 Outage Notification (Thurston); 911 Outage Notification (Wahtkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston)
Subject: Outage Bridge

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026.*.939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

Canada).
Lincoln County is down as well.

Mikel
And Kittitas County is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring
To: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emers@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSWSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacommm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

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Sent:
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (MIL) <seoc83@mil.wa.gov>
ALL: Comtech reports that [redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
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While this doesn’t provide much new information, work continues and progress is being made.

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Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

  USA  1-720-279-0026
  USA, Dallas  1-877-820-7831
Cowlitz 911 is down on 911 again.

Phil Jurmu
Executive Director
Cowlitz 911
312 SW 1st Ave
From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: [redacted]
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To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure that this bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: [date]
To: [list of recipients]
Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge

When: Canada).

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831
Kittitas is down again.

Darlene Mainwaring, Director
KITCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: 153
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pcedc@co.pierce.wa.us>; Tim Hannah (S5911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification

Page 128 of 614
(Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp_PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacom@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodenman.civ@mail.mil>; Kimo Kuheana (FABB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring <mainwaring@kitcom.org>; Dave Halloran <daveh@sanjuanem.net>; Dewey <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bcws.wa.gov>; Gerard E. Crowther (Cochran) <gerickson@cob.org>; Heath Anderson (WSP) <HeatherAnderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@mac911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboog@pendoreille.org>; Joannie Kuhlmeier <kuhlmeijer@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpn.us>; Katy Myers (Clark County) <katty.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bcws.wa.gov>; Kim Ott (San Juan County) <kimo@sanjuanco.com>; Kris DeVore (CRESA) <Kris.Devore@clark.wa.gov>; Laura Pittarys (King County) <LaURA.PITTARY@COW.columbia.wa.us>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smithster@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpca.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centurylink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>
Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - Update

ALL: Comtech reports that ✊ to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
From: Leneweaver, William A (MIL)
Sent: [REDACTED]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <jbrock@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Wallawalla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakimaw.gov); Brenda Cantu <bcantu@co.clallam.wa.us>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Halloran <daveh@sanjuanadem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jbgogs@pendoreille.org>; Joanne Kuhlemeyer <kuhlemeyer@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen <kendle.allen@co.pierce.wa.us>.
Subject: RE: Outage Bridge - Update

CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get too excited.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at the end of the month.

From: Leneweaver, William A (MIL)
Sent: 12/05/2019 2:46 PM
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalseervices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: [REDACTED VERSION]
Subject: Outage Bridge
When: [REDACTED VERSION]
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:  tel://1-720-279-0026.*.939773#
Web Meeting:  https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode:  939773
Additional Access:
USA  1-720-279-0026
USA, Dallas  1-877-820-7831
From: Jung, Chelsey <cjung@co.clallam.wa.us>
Sent: Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams);
911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas);
@Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification
(Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911
Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage
Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification
(Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom;
911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage
Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification
(Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille);
Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911
Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage
Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification
(Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston);
911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage
Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification
(WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A.
Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes);
Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB);
Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben
Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp;
dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton);
gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim
Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie
Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce);
Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County);
Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane
County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier;
Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil
Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis);
Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom
Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thorouhman (Snohomish);
Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages;
jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford
seoc83 (MIL)
Cc:
Subject: RE: Outage Bridge - [ ] Update (External Email: USE Caution)

WARNING: External Email: Exercise Caution

Clallam is down again. We’ve tested from a cell phone and land line and getting a fast busy.

Chelsey Jung
Communications Supervisor
PenCom
From: Darlene Mainwaring [mailto:mainwaring@kittcom.org]

To: Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLaZerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thorouhman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

Cc: seoc83 (MIL)

Subject: RE: Outage Bridge - Update (External Email: USE Caution)

Kittitas is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring

To: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcres.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <crresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <911outages@co.jefferson.wa.us>; 911 Outage Notification (King) <911outages@co.king.wa.us>; 911 Outage Notification (Kitsap) <911outages@co.kitsap.wa.us>; 911 Outage Notification (Klickitat) <911outages@co.klickitat.wa.us>; 911 Outage Notification (Lewis) <911outages@co.lewis.wa.us>; 911 Outage Notification (Lincoln) <911outages@co.lincoln.wa.us>; 911 Outage Notification (Mason) <911outages@co.mason.wa.us>; 911 Outage Notification (Okanogan) <911outages@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <911outages@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <911outages@co.pendoreille.wa.us>; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Wallawalla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLaZerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thorouhman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)
Kittitas County has tested 911 and so far all is working.
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: [REDACTED VERSION]
To: [REDACTED VERSION]

Cc: [REDACTED VERSION]
ALL: Comtech reports that [Redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Outages: e911outages@mil.wa.gov
911 Outages: 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [Redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcws.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island)
<icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pecoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC9S911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimomm@yakimaw.gov>; Bruce Walker (FAB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <anderson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <scott.lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.army.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodenman.civ@mail.mil>; Kimo Kuheana (FAB) <kimo.kuheana@us.army.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Pinney (Columbia) <Barbara_Pinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.comounour@yakimaw.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.wa.us>; Dave Halloran <daveh@sanjuanadem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <de.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <j.borden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmyer <kuhlmyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klett@bces.wa.gov>; Kim Ott (San Juan County) <kimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.Devore@clark.wa.gov>; Laura Pitars (King County) <Laura.Pitars@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <limzell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <m.bailey@witcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mjeans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <romberg@cityofpa.us>; Steve Ruley <sruley@wallawalla.org>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thorpe (Snohomish) <vicki.thorpe@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.gov>; jacob.clow@centuryLink.com; Comtech NOC <nloc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

Subject: RE: Outage Bridge - Update
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don't get very early indications are that the issues are related. While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

**Andy**

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
**Washington State 911 Coordination Office**
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

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From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: [REDACTED VERSION]

911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuano.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <G-D-CommManagers@wsp.wa.gov>
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Original Appointment

From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); [redacted]

[redacted]@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck EPN (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); [redacted] (Whitcom911); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazzerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); [redacted] (Ferry County); Tina Meier (Garfield); Tom Shaugnessy (Island County); Vanessa Barnes (WSP); Vicki Thorouman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); [redacted]; [redacted]; [redacted]; Comtech NOC; [redacted]; [redacted]

Subject: Outage Bridge
When: [redacted]
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you. Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer? You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*.939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56
From: Jamie Moseley <jmoseley@co.pacific.wa.us>
Sent: 
To: Rebecca Miller

Rebecca Miller

Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

Pacific County is down as well

From: Jurmu,Phillip <jurmup@co.cowlitz.wa.us>
Sent: 
To: 'Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); pc911; 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Wells, Deanna; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford

RE: Outage NOC; Greg Pittsford
Cowlitz 911 is down on 911 again.

Phil Jurmu
Executive Director
Cowlitz 911
312 SW 1st Ave
Kelso, WA 98626

(360) 430-6329 Cell
(360) 577-3078 Office

Subject: RE: Outage Bridge - ✔ Update

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: [redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Cowlitz) <pencom@co.cowlitz.wa.us>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pecoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Wells, Deanna <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil> <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM)
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [Link Redacted].

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [redacted].

CenturyLink has asked Comtech to help ensure [redacted]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

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911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 📞

-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage
Subject: Outage Bridge

When:  

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESI-net II (most of you) please contact (email) the Comtech NOC. For those still on ESI-net I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.
Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831
Lewis county down again. Com Tech confirm receipt please,

---

Davene Rodocker
Supervisor
Lewis County E911
From: Jung, Chelsey <cjung@co.clallam.wa.us>
Sent: [Redacted]
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCOM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; Communications <Communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <ceoc@co.pierce.wa.us>; Tim Hannah (59911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Gp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.e.rosas@msn.com>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angie@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <benbreier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug DeGraaf (Benton) <d.degraaf@bces.wa.gov>; gericson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@mac911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jbreier@co.lincoln.wa.us>; Joann Boggs <jboggs@pendsireille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katymyers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.Devore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell
Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung  
Communications Supervisor  
PenCom  

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Kittitas is down again.
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
Kuhlmeyer <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bcwes.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <phil.jurmu@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpua.us>; Steve Ruley <sruley@wallawalla.gov>; Steve West <sweat@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsd.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; Jacob Clow <jacob.clow@centuryLink.com>; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>
Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge -  Update

Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM ( Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk:  509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcwes.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpua.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy_jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifcations@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <Kcs9111staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage
ALL: Comtech reports that the Outage Bridge is currently [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.
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Sent:  
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CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

---

**Andy**

**William Andrew Leneweaver**
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
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Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
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911 Outages: e911outages@mil.wa.gov | 800-258-5990 📞
Subject: RE: Outage Bridge - CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

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William Andrew Leneweaver
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-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick
Subject: Outage Bridge

When: Canada).

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
Kitsap911 is also down again.

From: Jung, Chelsey <cjung@co.clallam.wa.us>
Sent: 36x
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin)
Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung
Communications Supervisor
PenCom

From: Darlene Mainwaring [mailto:mainwaring@kittcom.org]
Sent: [REDACTED VERSION]
To: Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (YP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Dave Fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki ThorOUGHman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)
Cc: seoc83 (MIL) seoc83@mil.wa.gov
Subject: RE: Outage Bridge - [REDACTED VERSION] Update (External Email: USE Caution)

Kittitas is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

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Sent:  
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcws.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icodispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Pierce) <pierce911@co.pierce.wa.us>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecountywa.gov>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS0911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawalla.gov>; 911 Outage Notification (Whitcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima)
ALL: Comtech reports that

[ blackout]

to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpfa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <ktcittitas@ktcittitas.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuano.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snno911) <911dispatch@co.sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Steens) <911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <GD-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacc@yakimaw.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Pinney@co.columbia.wa.us>; Ben Breier (King) <benbreier@kingcounty.gov>; Cord Coughenour <coughenour@yakimaw.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <de.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@mac911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborde@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeijer@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <kmyers@clark.wa.gov>; Keith Flewelling <keith.flewelling@tcomm911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjananco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarus (King County) <Laura.Pitarus@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mjevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton
CenturyLink continues to work the issue and will be somewhat misleading due to the nature of the system, so don’t get too excited.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [redacted].
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED VERSION]
CenturyLink has asked Comtech to help ensure... To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990
Subject: Outage Bridge

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

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You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:  tel://1-720-279-0026,*,,939773#
Web Meeting:  https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number:  1-720-279-0026
Guest Passcode:  939773
Additional Access:
   USA  1-720-279-0026
   USA, Dallas  1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56
From: PCEOC <PCEOC@piercecountywa.gov>
Sent: Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams);
911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas);
911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage
Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry);
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Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification
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Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage
Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason);
911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage
Notification (Pend Oreille); Jonathan Brock; PCEOC; Tim Hannah; Tim Lenk; 911 Outage
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(WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A.
Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes);
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Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney
(Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia
Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf
(Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie
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Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie
Pybas; Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan
County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell
(Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary
Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil
Jurmu (Cowlitz County); Richard Kirton; Robin DeLaZerda (San Juan); Scott Smitherman
(Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier;
Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman
(Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages;
jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsfod
Cc: seoc83 (MIL)
Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

Pierce County is down again as well

PC EM Duty Officer
From: Darlene Mainwaring <mainwaring@kittcom.org>
Sent: [REDACTED VERSION]
To: [REDACTED VERSION]
And Kittitas County is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

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To: 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usrarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

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ALL: Comtech reports that [redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
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From: Leneweaver, William A (MIL)
Sent: 206
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpfa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usrarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs9111staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Pend Oreille) <Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Whatcom) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima)
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
From: Leneweaver, William A (MIL)
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscitycountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCOS911@co.wahkiakum.wa.us>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacomm@yakimawm.gov>; Bruce Walker (FABF) <bruce.walker.9.us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <anderson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmarx@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokane911.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimawm.gov>; Brenda Cantu (Grays Harbor) <bcantu@gh911.org>; Criselia Grupp (Chelan) <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)' <daveh@sanjuanem.net>; 'Deb Flewelling (King)' <Deb.Flewelling@kingcounty.gov>; 'Doug deGraaf (Benton)' <d.degraaf@bces.wa.gov>; 'Greg Erickson (Whatcom County)' <gerickson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; 'Helen Demel (Skagit County)' <helend@co.skagit.wa.us>; 'Jackie Jones (Grant County)' <j.jones@macc911.org>; 'James Fosse (Douglas County) <jfosse@rivercom911.org>; Jason Fritz (Skamania County) <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat)' <jeffk@klickitatcounty.org>; 'Jo Borden (Lincoln County)' <borden@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille)' <jboggs@pendoreille.org>; Joannie M. Kuhlmeyer (Wahkiakum County) <kuhlmeyerj@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat)' <julieb@klickitatcounty.org>; 'Karl Hatton (Jefferson County)' <khatton@jcpsn.us>; 'Katy Myers
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

---

**Andy**

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov  
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----

From: Leneweaver, William A (MIL)  
Sent:  
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (Island); 911 Outage Notification (Island); 911 Outage Notification (Jefferson); 911 Outage Notification (Kitsap); 911 Outage Notification (Kitsap2); 911 Outage Notification (Linn); 911 Outage Notification (Mason); 911 Outage Notification (Mason2); 911 Outage Notification (Mason2); 911 Outage Notification (Mason3); 911 Outage Notification (Mason4); 911 Outage Notification (Mason5); 911 Outage Notification (Mason6); 911 Outage Notification (Mason7); 911 Outage Notification (Mason8); 911 Outage Notification (Mason9); 911 Outage Notification (Mason10); 911 Outage Notification (Mason11); 911 Outage Notification (Mason12); 911 Outage Notification (Mason13); 911 Outage Notification (Mason14); 911 Outage Notification (Mason15); 911 Outage Notification (Mason16); 911 Outage Notification (Mason17); 911 Outage Notification (Mason18); 911 Outage Notification (Mason19); 911 Outage Notification (Mason20); 911 Outage Notification (Mason21); 911 Outage Notification (Mason22); 911 Outage Notification (Mason23); 911 Outage Notification (Mason24); 911 Outage Notification (Mason25); 911 Outage Notification (Mason26); 911 Outage Notification (Mason27); 911 Outage Notification (Mason28); 911 Outage Notification (Mason29); 911 Outage Notification (Mason30); 911 Outage Notification (Mason31); 911 Outage Notification (Mason32); 911 Outage Notification (Mason33); 911 Outage Notification (Mason34); 911 Outage Notification (Mason35); 911 Outage Notification (Mason36); 911 Outage Notification (Mason37); 911 Outage Notification (Mason38); 911 Outage Notification (Mason39); 911 Outage Notification (Mason40); 911 Outage Notification (Mason41); 911 Outage Notification (Mason42); 911 Outage Notification (Mason43); 911 Outage Notification (Mason44); 911 Outage Notification (Mason45); 911 Outage Notification (Mason46); 911 Outage Notification (Mason47); 911 Outage Notification (Mason48); 911 Outage Notification (Mason49); 911 Outage Notification (Mason50); 911 Outage Notification (Mason51); 911 Outage Notification (Mason52); 911 Outage Notification (Mason53); 911 Outage Notification (Mason54); 911 Outage Notification (Mason55); 911 Outage Notification (Mason56); 911 Outage Notification (Mason57); 911 Outage Notification (Mason58); 911 Outage Notification (Mason59); 911 Outage Notification (Mason60); 911 Outage Notification (Mason61); 911 Outage Notification (Mason62); 911 Outage Notification (Mason63); 911 Outage Notification (Mason64); 911 Outage Notification (Mason65); 911 Outage Notification (Mason66); 911 Outage Notification (Mason67); 911 Outage Notification (Mason68); 911 Outage Notification (Mason69); 911 Outage Notification (Mason70); 911 Outage Notification (Mason71); 911 Outage Notification (Mason72); 911 Outage Notification (Mason73); 911 Outage Notification (Mason74); 911 Outage Notification (Mason75); 911 Outage Notification (Mason76); 911 Outage Notification (Mason77); 911 Outage Notification (Mason78); 911 Outage Notification (Mason79); 911 Outage Notification (Mason80); 911 Outage Notification (Mason81); 911 Outage Notification (Mason82); 911 Outage Notification (Mason83); 911 Outage Notification (Mason84); 911 Outage Notification (Mason85); 911 Outage Notification (Mason86); 911 Outage Notification (Mason87); 911 Outage Notification (Mason88); 911 Outage Notification (Mason89); 911 Outage Notification (Mason90); 911 Outage Notification (Mason91); 911 Outage Notification (Mason92); 911 Outage Notification (Mason93); 911 Outage Notification (Mason94); 911 Outage Notification (Mason95); 911 Outage Notification (Mason96); 911 Outage Notification (Mason97); 911 Outage Notification (Mason98); 911 Outage Notification (Mason99); 911 Outage Notification (Mason100); 911 Outage Notification (Mason101); 911 Outage Notification (Mason102); 911 Outage Notification (Mason103); 911 Outage Notification (Mason104); 911 Outage Notification (Mason105); 911 Outage Notification (Mason106); 911 Outage Notification (Mason107); 911 Outage Notification (Mason108); 911 Outage Notification (Mason109); 911 Outage Notification (Mason110); 911 Outage Notification (Mason111); 911 Outage Notification (Mason112); 911 Outage Notification (Mason113); 911 Outage Notification (Mason114); 911 Outage Notification (Mason115); 911 Outage Notification (Mason116); 911 Outage Notification (Mason117); 911 Outage Notification (Mason118); 911 Outage Not
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.
Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:  
tel://1-720-279-0026,*..939773#

Web Meeting:  
https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

Primary Access Number: 1-720-279-0026

Guest Passcode: 939773

Additional Access:

USA  1-720-279-0026
USA, Dallas 1-877-820-7831
From: dispatch@gh911.org
Sent: 'Jung, Chelsey'; 'Darlene Mainwaring'; 'Leneweaver, William A (MIL)'; '911 Outage Notification (Adams)'; '911 Outage Notification (Benton/Franklin)'; '911 Outage Notification (Chelan/Douglas)'; '@PENCOM'; 'PENCOM'; '911 Outage Notification (Clark)'; '911 Outage Notification (Columbia)'; '911 Outage Notification (Ferry)'; '911 Outage Notification (Garfield)'; '911 Outage Notification (Grant)'; '911 Outage Notification (Island)'; '911 Outage Notification (JBLM)'; '911 Outage Notification (Jefferson)'; '911 Outage Notification (King)'; '911 Outage Notification (Kitsap)'; 'Kittcom'; '911 Outage Notification (Lewis)'; '911 Outage Notification (Lincoln)'; '911 Outage Notification (Mason)'; '911 Outage Notification (Okanogan)'; '911 Outage Notification (Pacific)'; '911 Outage Notification (Pend Oreille)'; 'Jonathan Brock'; 'Pierce County DEM'; 'Tim Hannah (SS911)'; 'Tim Lenk (Pierce County)'; '911 Outage Notification (San Juan)'; '911 Outage Notification (Skagit)'; '911 Outage Notification (Skamania)'; '911 Outage Notification (Snohomish)'; '911 Outage Notification (Spokane)'; '911 Outage Notification (Stevens)'; '911 Outage Notification (Thurston)'; '911 Outage Notification (Wahkiakum)'; '911 Outage Notification (Walla Walla)'; '911 Outage Notification (Whatcom)'; '911 Outage Notification (Whitcom)'; '911 Outage Notification (Yakima)'; 'Bruce Walker (FAFB)'; 'Deanna Wells'; 'Rick A. Rochleau (Franklin County)'; 'Rick Anderson (Stevens County)'; 'Scott Lilly (Colville Tribes)'; 'Tim Martindale'; brandon.atkins@us.af.mil; 'Jeff Rodeman (JBLM)'; 'Kimo Kuheana (FAFB)'; 'Manuel E. Rosas (JBLM)'; 'McCormick, Amy'; 'Angie Fode'; 'Barb Phinney (Columbia)'; 'Ben Breier (King)'; brad.coughenour@yakimawa.gov; 'Brenda Cantu'; 'Criselia Grupp'; dave.fuller@clark.wa.gov; 'Dave Halloran'; 'Flewelling, Deb'; 'Doug deGraaf (Benton)'; gerickson@cob.org; 'Heather Anderson (WSP)'; helend@co.skagit.wa.us; 'Jackie Jones'; 'Jim Fosse'; 'Jason Fritz'; 'Jeff King (Klickitat)'; 'Jo Borden'; 'Joann Boggs'; 'Joannie Kuhlmeier'; 'Julie Buck'; 'Karl Hatton'; 'Katy Myers (Clark County)'; 'Keith Flewelling'; 'Kellie Pybas (Pierce)'; 'Kendle Allen (Stevens County Sheriff)'; 'Kim Lettrick (Benton)'; 'Kim Ott (San Juan County)'; 'Kris DeVore (CRESA)'; 'Laura Pitarys (King County)'; 'Lisa Caldwell'; 'Lorlee Mizell (Spokane County)'; 'Mark C. Bailey (Whitcom911)'; 'Mark Bailey'; 'Mark Janowski'; 'Mary Ransier'; 'Michael Evans (Mason County)'; 'Mike Voss (Skagit County)'; 'Mike Worden'; 'Phil Jurmu (Cowlitz County)'; 'Richard Kirton'; 'Robin DeLazerda (San Juan)'; 'Scott Smitherman (Lewis)'; 'Steve Romberg'; 'Steve Ruley'; 'Steve West'; 'Tara Murker'; 'Karin Hall'; 'Tina Meier'; 'Tom Shaughnessy (Island County)'; 'Vanessa Barnes (WSP)'; 'Vicki Thoroughman (Snohomish)'; 'Wendy Berrett'; 'Wendy Hill (Thurston County)'; 'MIL DL E911 Outages'; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford
Cc: 'seoc83 (MIL)'
Subject: RE: Outage Bridge - [blank] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

Grays Harbor also receiving fast busy on 911.

From: Jung, Chelsey <cjung@co.clallam.wa.us>
Sent: 'Jung, Chelsey'; 'Darlene Mainwaring'; 'Leneweaver, William A (MIL)'; '911 Outage Notification (Adams)'; '911 Outage Notification (Benton/Franklin)'; '911 Outage Notification (Chelan/Douglas)'; '@PENCOM'; 'PENCOM'; '911 Outage Notification (Clark)'; '911 Outage Notification (Columbia)'; '911 Outage Notification (Ferry)'; '911 Outage Notification (Garfield)'; '911 Outage Notification (Grant)'; '911 Outage Notification (Island)'; '911 Outage Notification (JBLM)'; '911 Outage Notification (Jefferson)'; '911 Outage Notification (King)'; '911 Outage Notification (Kitsap)'; 'Kittcom'; '911 Outage Notification (Lewis)'; '911 Outage Notification (Lincoln)'; '911 Outage Notification (Mason)'; '911 Outage Notification (Okanogan)'; '911 Outage Notification (Pacific)'; '911 Outage Notification (Pend Oreille)'; 'Jonathan Brock'; 'Pierce County DEM'; 'Tim Hannah (SS911)'; 'Tim Lenk (Pierce County)'; '911 Outage Notification (San Juan)'; '911 Outage Notification (Skagit)'; '911 Outage Notification (Skamania)'; '911 Outage Notification (Snohomish)'; '911 Outage Notification (Spokane)'; '911 Outage Notification (Stevens)'; '911 Outage Notification (Thurston)'; '911 Outage Notification (Wahkiakum)'; '911 Outage Notification (Walla Walla)'; '911 Outage Notification (Whatcom)'; '911 Outage Notification (Whitcom)'; '911 Outage Notification (Yakima)'; 'Bruce Walker (FAFB)'; 'Deanna Wells'; 'Rick A. Rochleau (Franklin County)'; 'Rick Anderson (Stevens County)'; 'Scott Lilly (Colville Tribes)'; 'Tim Martindale'; brandon.atkins@us.af.mil; 'Jeff Rodeman (JBLM)'; 'Kimo Kuheana (FAFB)'; 'Manuel E. Rosas (JBLM)'; 'McCormick, Amy'; 'Angie Fode'; 'Barb Phinney (Columbia)'; 'Ben Breier (King)'; brad.coughenour@yakimawa.gov; 'Brenda Cantu'; 'Criselia Grupp'; dave.fuller@clark.wa.gov; 'Dave Halloran'; 'Flewelling, Deb'; 'Doug deGraaf (Benton)'; gerickson@cob.org; 'Heather Anderson (WSP)'; helend@co.skagit.wa.us; 'Jackie Jones'; 'Jim Fosse'; 'Jason Fritz'; 'Jeff King (Klickitat)'; 'Jo Borden'; 'Joann Boggs'; 'Joannie Kuhlmeier'; 'Julie Buck'; 'Karl Hatton'; 'Katy Myers (Clark County)'; 'Keith Flewelling'; 'Kellie Pybas (Pierce)'; 'Kendle Allen (Stevens County Sheriff)'; 'Kim Lettrick (Benton)'; 'Kim Ott (San Juan County)'; 'Kris DeVore (CRESA)'; 'Laura Pitarys (King County)'; 'Lisa Caldwell'; 'Lorlee Mizell (Spokane County)'; 'Mark C. Bailey (Whitcom911)'; 'Mark Bailey'; 'Mark Janowski'; 'Mary Ransier'; 'Michael Evans (Mason County)'; 'Mike Voss (Skagit County)'; 'Mike Worden'; 'Phil Jurmu (Cowlitz County)'; 'Richard Kirton'; 'Robin DeLazerda (San Juan)'; 'Scott Smitherman (Lewis)'; 'Steve Romberg'; 'Steve Ruley'; 'Steve West'; 'Tara Murker'; 'Karins Hall'; 'Tina Meier'; 'Tom Shaughnessy (Island County)'; 'Vanessa Barnes (WSP)'; 'Vicki Thoroughman (Snohomish)'; 'Wendy Berrett'; 'Wendy Hill (Thurston County)'; 'MIL DL E911 Outages'; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford
Cc: 'seoc83 (MIL)'
Subject: RE: Outage Bridge - [blank] Update (External Email: USE Caution)
Clallam is down again. We’ve tested from a cell phone and land line and getting a fast busy.

Chelsey Jung
Communications Supervisor
PenCom

Kittitas is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
From: Darlene Mainwaring
Sent: 215
To: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <cocosdispatch@co.okanogan.wa.gov>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacom@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jfreery.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <yakimawa.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <egrupp@rivercom911.org>; Dave Fuller <davefuller@clark.wa.gov>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@co.pacific.wa.us>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; Gerickson, Bob <gerickson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; Helend (Sacramento) <helend@co.sacramento.ca.gov>; Jackie Jones <j.jones@macc911.org>; Jim Bosse <jbosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jbolden@co.lincoln.wa.us>; Joanne Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katmy@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <krisdevore@clark.wa.gov>; Laura Pitarsky (King County) <laurapitarsky@klickitatcounty.org>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorilee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmu@co.cowlitz.wa.us>; Richard Kirton
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <Jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@snom911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountyywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS0911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage
ALL: Comtech reports that [REDACTED VERSION] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

---

**Andy**

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214
From: Leneweaver, William A (MIL)
Sent: [Redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <pencom@cityofponta.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icommdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountrywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <peoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCOS911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawga.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angf@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Scott Ahlers (King County) <scott.ahlers@kingcounty.gov>; Brandon Atkins <brandon.atkins@us.af.mil>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; Gerickson @cob.org; Hannah Anderson (WSP) <Heather_Ander son@wsp.wa.gov>; Helend @co.skagit.wa.us; Jackie Jones <jones@macc911.org>; Jeff Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborder@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeijer@co.wahkiakum.wa.us>; Julie Buck <juliek@khatton@jcpsn.us>; Katy Myers (Clark County) <katmyers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Letrick (Benton) <klettrick@bces.wa.gov>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarsys (King County) <Laura.Pitarsys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at ___.
Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecountygov.org>; 911 Outage Notification (Stevens) <E911@stevenscountygov.wa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp_PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.armymil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountygov.wa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.armymil>; 'Jeff Rodeman (JBLM)' <jeffrey.r.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.army.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecountygov.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcountygov.wa.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimaw.gov>; 'Brenda Cantu (Grays Harbor)' <bcantu@gh911.org>; Criselia Grupp (Chelan) <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clarke.gov>; 'Dave Fullerton (San Juan County)' <daveh@sanjuancom.net>; 'Deb Flewelling (King)' <Deb.Flewelling@kingcountygov.wa.gov>; Doug deGraaf (Benton) <d.degraaf@bcs.gov>; 'Greg Erickson (Whatcom County)' <gerickson@cob.org>; 'Heather Anderson (WSP)' <Heather.Anderson@wsp.wa.gov>; Helen Demel (Skagit County) <helend@co.skagit.wa.us>; Jackie Jones (Grant County) <ljones@mac111org.gov>; 'James Fosse (Douglas County)' <jfoss@rivercom911.org>; Jason Fritz (Skamania County) <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat)' <jeffk@klickitatcountygov.wa.gov>; 'Jo Borden (Lincoln County)' <j.borden@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille)' <jbgoss@pendoreille.org>; Joannie K. Muhlmeier (Wahkiakum County) <kuhlmeier@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat)' <julieb@klickitatcountygov.wa.gov>; 'Karl Hatton (Jefferson County)' <khatton@icomm911.org>; 'Katy Myers (Clark County)' <katmyers@clark.wa.gov>; Keith Flewelling (Thurston County) <Keith.flewelling@tcomm911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountygov.wa.gov>; Kim Lettrick (Benton) <k.j.letrick@bcs.gov>; Kim Ott (San Juan County) <KimO@sanjuancom.com>; 'Kris DeVore (CRESA)' <Kris.DeVore@clarke.gov>; Laura Pityarys (King County) <Laura.Pityarys@kingcountygov.wa.gov>; 'Linda Caldwell (Columbia County)' <Lisa_Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County)' <lmizell@spokanecountygov.org>; 'Mark C. Bailey (Whitcom911) <mark.c.bailey@wsp.wa.gov>; 'Mark C. Bailey (Whitcom911) <mbailey@whitcom.org>; Mark Janowski (Asotin) <MJanowski@co.asotin.wa.us>; 'Mary Ransier (Mason)' <mransier@mac111.org>; 'Michael Evans (Mason County)' <m.evans@mac111.org>; 'Mike Voss (Skagit County)' <mvoss@co.skagit.wa.us>; 'Mike Worden (Okanogan County)' <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jmurmp@co.cowlitz.wa.us>; 'Richard Kirton (Kitsap)' <rkirton@kitsap911.org>; 'Rob DeLazerda (San Juan) <robinder@sanjuancom.com>; Scott Smithener (Lewis) <ScottSmithener@lewiscountygov.wa.gov>; 'Steve Romberg (Clallam County)' <sromberg@cityofpa.us>; 'Steve Ruley (Walla Walla County)' <sruley@wallawallaw.gov>; 'Steve West (Pend Oreille County)' <swest@pendoreille.org>; Tara Murker (Whitcom911) <tmurker@whitcom.org>; Terri Sbree (Ferry County) <terri.sbree@co.ferry.wa.us>; Tina Meier (Garfield) <TMeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; 'Vanessa Barnes (WSP)' <vanessa.barnes@wsp.wa.gov>; Vicki Thorouhour (Snohomish) <vicki.thorouhour@snocounty.org>; Wendy Berrett (Whitman County) <wberrett@wsp.wa.gov>; 'Wendy Hill (Thurston County)' <Wendy.Hill@tbccom.111.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; 'jacob.clow@centurylink.com' <jacob.clow@centurylink.com>; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <g.pittsfords@comtech.com>

Subject: RE: Outage Bridge -

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of -

Page 195 of 614
CenturyLink has asked Comtech to help ensure [redacted]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angi Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina
Subject: Outage Bridge

When: Canada).

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
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Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access: USA 1-720-279-0026
USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56
Skagit is also down again.

Helen Rasmussen
-------- Original message --------
From: Christy Anderson <christyanderson@kitsap911.org>
To: "Jung, Chelsey" <cjung@co.clallam.wa.us>, Darlene Mainwaring <mainwaring@kittcom.org>, "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>, "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, "911 Outage Notification (Chelan/Douglas)" <rivercom@rivercom911.org>, "@Pencom" <Pencom@co.clallam.wa.us>, PENCOM <pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, Notifications <Notifications@kitsap911.org>, Kittcom <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, #EC_Leadership <EC_Leadership@co.skagit.wa.gov>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@sno911.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcomb)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimawa.gov>, "Bruce Walker (FABF)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, brandon.atkins@us.af.mil, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FABF)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e/rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@sno911.org>, Angie Fode <angfode@co.pierce.wa.us>, "Barb Phinney (Columbia)" <Barbara_Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, brad.coughenour@yakimawa.gov, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuanem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug de Graaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, Helen Rasmussen <helen@co.skagit.wa.gov>, "Katy Myers (Clark County)" <Katy.Myers@clark.wa.gov>, "Mark Bailey (King)" <mark.c.bailey@wsu.edu>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pitarys (King County)" <Laura.Pitarys@kingcounty.gov>, Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizell@sno911.org>, "Mark C. Bailey (Whitcomb)" <mark.c.bailey@wsu.edu>, Mark Bailey

Sent from my Verizon, Samsung Galaxy smartphone
Kitsap911 is also down again.

From: Jung, Chelsey <cjung@co.clallam.wa.us>

Sent: [redacted]

To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENC <penc@co.pacific.wa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jpcsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; Notifications @kitsap911.org; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <brock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911utysup@sppokeancounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>;

CAUTION: This email originated from an external email address. Do not click links or open attachments unless you recognize the sender, you are expecting this email and attachments, and you know the content is safe.
Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung
Communications Supervisor
PenCom

From: Darlene Mainwaring [mailto:mainwaring@kittcom.org]
Sent: 
To: Leneweaver, William A (ML); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Whatcom); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (WSF); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil<mailto:brandon.atkins@us.af.mil>); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB);
Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King);
brad.coughenour@yakimawa.gov<mailto:brad.coughenour@yakimawa.gov>; Brenda Cantu; Criselia Grupp;
dave.fuller@clark.wa.gov<mailto:dave.fuller@clark.wa.gov>; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton);
gerickson@cob.org<mailto:gerickson@cob.org>; Heather Anderson (WSF);
helend@co.skagit.wa.us<mailto:helend@co.skagit.wa.us>; Jackie Jones; Jim Bosse; Jason Fritz; Jeff King (Klickitat);
Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County);
Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County);
Kris Devore (CRESA); Laura Pitarsy (King County); Lisa Caldwell; Lorlee Mizell (Spokane County);
Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County);
Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazera (San Juan);
Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County);
Vanessa Barnes (WSF); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County);
Mil DL E911 Outages; jacob.clow@centuryLink.com<mailto:jacob.clow@centuryLink.com>; Comtech NOC; Greg Pittsford (Comtech)
Cc: seoc83 (MIL)
Subject: RE: Outage Bridge - ![Update (External Email: USE Caution)]

Kittitas is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring
Sent: [REDACTED VERSION]

To: ‘Leneweaver, William A (MIL)’ <Andy.Leneweaver@mil.wa.gov<mailto:Andy.Leneweaver@mil.wa.gov>>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us<mailto:adamsdispatch@co.adams.wa.us>>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov<mailto:911outages@bces.wa.gov>>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org<mailto:rivercom@rivercom911.org>>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us<mailto:pencom@co.clallam.wa.us>>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us<mailto:Pencom@cityofpa.us>>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov<mailto:cresa.notifications@clark.wa.gov>>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us<mailto:911_dispatch@co.columbia.wa.us>>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us<mailto:911outage@co.ferry.wa.us>>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us<mailto:911outages@co.garfield.wa.us>>; 911 Outage Notification (Grant) <operations@macc911.org<mailto:operations@macc911.org>>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org<mailto:dispatch@gh911.org>>; 911 Outage Notification (Island) <icomdispatchers@icom911.org<mailto:icomdispatchers@icom911.org>>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil<mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us<mailto:dispatch@jcpns.us>>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov<mailto:KCE911Emer@kingcounty.gov>>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org<mailto:notifications@kitsap911.org>>; Kittcom <kittcom@kittcom.org<mailto:kittcom@kittcom.org>>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org<mailto:kcso911staff@klickitatcounty.org>>; 911 Outage Notification (Lewis)
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: 230
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) rivercom@rivercom911.org; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Skagit) <eclership@co.skagit.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokane911.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>
ALL: Comtech reports that to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Outages: e911outages@mil.wa.gov
911 Outages Update

From: Leneweaver, William A (MIL)
Sent: 20180611 12:40 PM
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM)
REDACTED VERSION

Subject: RE: Outage Bridge - Update
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov  |  Desk: 253-512-7039 | Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov  |  911 Outages: e911outages@mil.wa.gov  |  800-258-5990

From: Leneweaver, William A (MIL)
Sent:  To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.us>; 'Pierce County DEM' <pceoc@co.pierce.us>; 'Tim Hannah (SS911)'
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED].

CenturyLink has asked Comtech to help ensure [REDACTED]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
-----Original Appointment-----

From: Leneweaver, William A (MIL)

Sent: 238

To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil<mailto:brandon.atkins@us.af.mil>); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarsy (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazuerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sbree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com<mailto:jacob.clow@centuryLink.com>; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge

When: 238

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

[Web Meeting]

[Sponsor]
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You’re Invited.

You’ve been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:

Web Meeting:
https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

Primary Access Number:
1-720-279-0026

Guest Passcode:
939773

Additional Access:

USA
1-720-279-0026
USA, Dallas

1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56
From: Mike Evans <mevans@macecom.org>
Sent: dispatch@gh911.org
To: Jung, Chelsey; Darlene Mainwaring; Leneweaer, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pemcom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; Dave Fuller (dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thorouhman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; COMTECH NOC; Greg Pittsford; seoc83 (MIL)

Subject: Re: Outage Bridge - Update (External Email: USE Caution)

WARNING: External Email: Exercise Caution

Mason down on 911.

Michael Evans
On <dispatch@gh911.org> wrote:

Grays Harbor also receiving fast busy on 911.

---

From: Jung, Chelsey <cjung@co.clallam.wa.us>
Sent: 
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCOM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (S9911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snookish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.wa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Whitkom) <WSP> <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochelleau (Franklin County) <rrochelleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <brad.coughenour@yakimawa.gov>; Brenda Cantu <b.cantu@gh911.org>; Criselia Grupp
Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung
Communications Supervisor
PenCom

From: Darlene Mainwaring [mailto:mainwaring@kittcom.org]
Sent: 2023-09-04 14:30
To: Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom911); Dave Halloran <daveh@sanjuandanet.net>; Dave Halloran <daveh@sanjuandanet.net>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jacki Jones <jONES@MACECOM.ORG>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <joborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@icpsn.us>; Katy Myers (Clark County) <katymyers@clark.wa.gov>; Keith Flewelling <kjebb@rivercom911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <Kim0@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mcballey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <ckirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <romberg@cityofpa.us>; Steve Ruley <sruley@wallawalla.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <eh911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@com911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>
Kittitas is down again.

Darlene Mainwaring, Director

KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring
Sent: [REDACTED VERSION]
To: 'Leneweaver, William A (MIL)'<Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>;
911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Wallawalla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <WSP>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochlew (Franklin County) <crochlew@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@sno911.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <yakimaw.gov>; Brenda Cantu <b.cantu@gh911.org>; Criselia Grupp <cggrupp@rivercom911.org>; Dave Fuller <dave.fuller@clark.wa.gov>; Dave Halloran <daveh@sanjuandom.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug DeGraaf (Benton) <d.degraaf@bces.wa.gov>; Gerickson @cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; Helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Bosse <jbosses@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jmboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitars (King County) <Laura.Pitars@kingcounty.gov>; Lisa Caldwell <Lisa.Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark Bailey (Whitehorse 911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvo s@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <Jurmu@co.cowlitz.wa.us>; Richard Kirton <rrkinton@kitsap911.org>; Robin DeLazera (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewicountywa.gov>; Steve Romberg <romberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.ferry.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSWSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snoshim) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; Jacob Clow <centuryLink.com>; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director

KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.
Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov

Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kitsap2) <Kitsap@bces.wa.gov>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Pierce County) <pceoc@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <cleadership@co.skagit.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Walla Walla) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Whatcom) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, not the issue.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED VERSION]
From: Leneweaver, William A (MIL)  
Sent:  
To: 911 Outage Notification (Adams) <adamsdispatcher@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Whatcom) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; 911 Outage Notification (Yakima County) <yakimacomm@yakimawa.gov>; 911 Outage Notification (Cowlitz County) <WellsD@co.cowlitz.wa.us>; 911 Outage Notification (Douglas County) <WellsD@co.cowlitz.wa.us>; 911 Outage Notification (Franklin County) <rrochlein@co.franklin.wa.us>; 911 Outage Notification (Skagit County) <rrochlein@co.franklin.wa.us>; 911 Outage Notification (Skagit County) <rrochlein@co.franklin.wa.us>; 911 Outage Notification (Whatcom County) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima County) <yakimacomm@yakimawa.gov>.

911 Outages: e911outages@mil.wa.gov | 800-258-5990
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).
Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----
From: Leneweaver, William A (MIL)
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Svens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil
Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsf ord (Comtech)

Subject: Outage Bridge
When: [REDACTED VERSION]
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

---

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

---

**You're Invited.**

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**
Click the Connect Me link below. **No need to dial-in.**

**Connect Me**

**Not at your computer?**
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access: USA 1-720-279-0026
USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56
Rebecca Miller

From: Sides, Brynn <Brynn.Sides@yakimawa.gov>
Sent: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heath Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas; Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherton (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thorouman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford
Cc: sean83 (MIL)
Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

Yakima as well.
Pierce County is down again as well

PC EM Duty Officer

From: Darlene Mainwaring <mainwaring@kittcom.org>

To: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usrmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincnln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Orellle) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jonathan.brock@piercecountywa.gov>; PCEOC <PCEOC@piercecountywa.gov>; Tim Hannah <Tim.Hannah@SouthSound911.org>; Tim Lenk <tim.lenk@piercecountywa.gov>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCOSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallaw.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvitertribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <dave@sanjuanem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@ wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <boggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton
And Kittitas County is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring
Sent: [REDACTED VERSION]
To: 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk:  509 925 8530

Subject: RE: Outage Bridge - Update
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: REDACTED VERSION
To: REDACTED VERSION
ALL: Comtech reports that [redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

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From: Leneweaver, William A (MIL)
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CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get too excited yet. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.
Updates will be provided as they become available but CenturyLink will at very least report back at

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

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From: Leneweaver, William A (MIL)
Sent: [omitted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispach@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountwyga.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCOSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rorchleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountwyga.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmtartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecounty.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)'<Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure [redacted]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

**Andy**

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214
-----Original Appointment-----

From: Leneweaver, William A (MIL)

To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Pinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerdale (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge

When: Canada).

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.
For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You’ve been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**
Click the Connect Me link below. **No need to dial-in.**

![Connect Me](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)

**Not at your computer?**
You can join by dialing one of the access numbers below.

- **Mobile:** [tel://1-720-279-0026,*,,939773#](tel://1-720-279-0026,*,,939773#)
- **Web Meeting:** [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)
- **Primary Access Number:** 1-720-279-0026
- **Guest Passcode:** 939773
- **Additional Access:**
  - USA 1-720-279-0026
  - USA, Dallas 1-877-820-7831
Rebecca Miller

From: Cooper, Amelia (WSP) <Amelia.Cooper@wsp.wa.gov>
Sent: Mike Evans; dispatch@gh911.org
To: Jung, Chelsey; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); G-D-CommManagers; 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; Dave Fuller (dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Anderson, Heather (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tera Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Barnes, Vanessa (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

Subject: RE: Outage Bridge - Update (External Email: USE Caution)

WARNING: External Email: Exercise Caution

State Patrol King County is down again

From: Mike Evans <mevans@macecom.org>
Sent: dispatch@gh911.org
To: Jung, Chelsey <cjung@co.clallam.wa.us>; Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); G-D-CommManagers; 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; Dave Fuller (dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Anderson, Heather (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tera Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Barnes, Vanessa (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)
Mason down on 911.

Michael Evans
Executive Director
MACECOM
Mason County 911
360-426-4441
mevans@macecom.org

On [dispatch@gh911.org] wrote:

Grays Harbor also receiving fast busy on 911.

From: Jung, Chelsey <cjung@co.clallam.wa.us>
Sent: [redacted]
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCOM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <_boolean> <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership.co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla)
Clallam is down again. We’ve tested from a cell phone and land line and getting a fast busy.

Chelsey Jung

Communications Supervisor
Kittitas is down again.

Darlene Mainwaring, Director

KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring
Sent: [date]
To: 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mace911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@j CPSN.US>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kc9011staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountryw.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <t hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountyw.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@callwallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrco rchleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountyw.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokane county.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuan com.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton)
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director

KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
ALL: Comtech reports that ___________ to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov

Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
From: Leneweaver, William A (MIL) 
Sent: 
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grants) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Penndoreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (White) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <timmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcan@co.gr911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller <dave.fuller@clark.wa.gov>; Dave Halloran <daveh@sandiego.net>; Floewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <j.borden@co.lincoln.wa.us>; Joann Boggs <joboggs@pendoreille.org>; Joannie Kuhlmeyer <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

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Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
From: Leneweaver, William A (MIL)  
Sent:  
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.gov>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pcdoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <eci@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Spokane) <911dutsup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacommm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@kolvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecounty.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara_Phinney@co.cowlitz.wa.us>; Ben Breier (King) <ben breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimawa.gov>; 'Brenda Cantu (Grays Harbor) <bcan@gh911.org>; Criselia
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).
Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary
Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge  

**When:** Canada)  

**Where:** [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)

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I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

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**You're Invited.**

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**
Click the Connect Me link below. **No need to dial-in.**

**Connect Me**

**Not at your computer?**
You can join by dialing one of the access numbers below.

**Mobile:** tel://1-720-279-0026,*,,939773#  
**Web Meeting:** [https://stateofwa centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**  
USA 1-720-279-0026  
USA, Dallas 1-877-820-7831
NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56
RE: Outage Bridge - Update

Clallam and Jefferson both down
Yakima as well.

From: PCEOC [mailto:PCEOC@piercecountywa.gov]
Sent: 
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jonathan.brock@piercecountywa.gov>; PCEOC <PCEOC@piercecountywa.gov>; Tim Hannah <Tim.Hannah@SouthSound911.org>; Tim Lenk <tim.lenk@piercecountywa.gov>; 911 Outage Notification (San Juan) <911outage@sanjuancom.co>; 911 Outage
PC EM Duty Officer

Pierce County is down again as well

From: Darlene Mainwaring <mainwaring@kittcom.org>
Sent: [REDACTED VERSION]
To: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <rivercom@rivercom911.org>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.gov>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wp.gov>; Yakimacomm <yakimacomm@YAKIMA.WA.GOV>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Sean Grogan (JBLM) <sean.grogan.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Coughenour, Brad <brad.coughenour@YAKIMA.WA.GOV>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heath Anderson (WSP) <Heather.Anderson@wp.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@mac911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joanne Kuhlmeier <kuhlmeier@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcps.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas <kellie.pybas@piercecountywa.gov>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <laurap@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <m.bailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <m.evans@macecom.org>; Mike Voss (Skagit County) <nvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <phil Jurmu@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <s west@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <khall@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vickithoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>
Cc: seoc83 (MIL) <seoc83@mil.wa.gov>
Subject: RE: Outage Bridge - Update

Pierce County is down again as well
And Kittitas County is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: 
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) 
<911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) 
<911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island)
ALL: Comtech reports that ✋ to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

**Andy**

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov  
911 Outages: e911outages@mil.wa.gov | 800-258-5990 📞

From: Leneweaver, William A (MIL)  
Sent: ✋  
To: ✋  
Subject: ✋
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

---

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
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To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Clark) <pencom@co.clallam.wa.us>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pcpecoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@sno911.org>; 911 Outage Notification (Stevens) <F911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS90911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallaw.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAB) <bruce.walkert.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecounty.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimawa.gov>; Brenda Cantu (Grays Harbor) <bcanatu@gh911.org>; Criselia Grupp (Chelan) <cgrp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)' <daveh@sanjuanem.net>; 'Deb Flewelling (King)' <Deb.Flewelling@kingcounty.gov>; 'Doug deGraaf (Benton)' <d.degraaf@bces.wa.gov>; Greg Erickson (Whatcom County) <gericson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; 'Helen Demel (Skagit County) <helend@co.skagit.wa.us>; 'Jackie Jones (Grant County)' <j.jones@macc911.org>; 'James Fosse (Douglas County) <jfosse@rivercom911.org>; 'Jason Fritz (Skamania County) <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat) <jeffk@klickitatcounty.org>; 'Jo Borden (Lincoln County) <j.borden@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille) <jboggs@pendoreille.org>; 'Joannie M. Kuhlmeyer (Wahkiakum County) <kuhlmejeri@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat) <julieb@klickitatcounty.org>; 'Karl Hatton (Jefferson County) <khatton@jcpsn.us>; 'Katy Myers (Clark County) <katy.myers@clark.wa.gov>; 'Keith Flewelling (Thurston County) <Keith.flewelling@tcomm911.org>; 'Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountyw.gov>; 'Kim Lettrick (Benton) <klettrick@bces.wa.gov>; 'Kim Ott (San Juan County) <KimO@sanjuanco.com>; 'Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; 'Laura Pitarus (King County) <Laura.Pitarus@kingcounty.gov>; 'Lisa Caldwell (Columbia County) <Lisa_Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark C. Bailey (Whitcom911)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 🌟

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage
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Subject: Outage Bridge

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.
Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
USA 1-720-279-0026
USA, Dallas 1-877-820-7831

Scanned by Trustwave SEG
Re: Outage Bridge - Update

RiverCom down again

Sent from my iPhone
On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that
[redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov, 800-258-5990

From: Leneweaver, William A (MIL)
Sent: To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcsoc911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <cpublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom)
CenturyLink continues to work the issue and not the issue. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.
Updates will be provided as they become available but CenturyLink will at very least report back at

**Andy**

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Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
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CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).
-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcomb); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris Devore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**
Click the Connect Me link below. **No need to dial-in.**

[Connect Me]

**Not at your computer?**
You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,*,,939773#](tel://1-720-279-0026,*,,939773#)
**Web Meeting:** [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)
**Primary Access Number:** 1-720-279-0026
**Guest Passcode:** 939773
**Additional Access:**
- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831
San Juan County 911 is down as well

Nick Wainwright
San Juan County Sheriff's Office
96 N. Second St. / PO Box 669
Grays Harbor also receiving fast busy on 911.

From: Chelsey <cjung@co.clallam.wa.us>

To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

Sent: [REDACTED VERSION]

Cc: [REDACTED VERSION]

Subject: RE: Outage Bridge - Update (External Email: USE Caution)

Grays Harbor also receiving fast busy on 911.
Clallam is down again. We’ve tested from a cell phone and land line and getting a fast busy.

Chelsey Jung
Communications Supervisor
PenCom
Kittitas is down again.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926
Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring
Sent: 7/22/2023 1:26 PM
To: 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (King County) <director@tcomm911.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Linn) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Okanogan (Pacific)) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS0911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whatcom) <911outages@whitcom.org>; 911 Outage Notification (Whitman) <911outages@whitman911.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)
700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

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Subject: Outage Bridge

When: 

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

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For those on ESI I (most of you) please contact (email) the Comtech NOC. For those still on ESI I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.
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Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56
From: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Sent: #COMTECH NOC
To: UTC DL Telecom-Outage; MIL DL E911 Outages
Cc: Send Outage Reports to:

**WARNING: External Email: Exercise Caution**

telecom-outage@utc.wa.gov

in addition to us here at the State 911 Coordination Office

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
**Washington State 911 Coordination Office**
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 📧
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: James Fosse <jfosse@rivercom911.org>
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton Franklin)" <911outages@bc.es.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpua.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)"
RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov 800-258-5990 😊

From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcnes.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911 Disp@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCEF911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodisp@co.okanogan.wa.us>; 911 Outage Notification (Pacific)
<Subject: RE: Outage Bridge - Update>
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, not the issue. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
<image003.png>
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent:
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outages@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <brock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish)
CenturyLink reported that the outage continues. They are no longer providing an estimated
time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure

To this end, the Comtech and
CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov, 800-258-5990
Subject: Outage Bridge

When: [image012.png]

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

[Connect Me]

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773

USA 1-720-279-0026
USA, Dallas 1-877-820-7831
**SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S):** Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
COLUMBIA COUNTY 911 LINES ARE DOWN, LAND LINES ARE UP
STEVENS COUNTY HAS LONG DISTANCE PHONE SERVICE BACK.

RICK ANDERSON

From: Tina Meier [mailto:TMeier@co.garfield.wa.us]
Sent: [REDACTED VERSION]
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdistdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usrarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Penndreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (9911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sn911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; Dispatch <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcmm911.org>; 911 Outage Notification (Walla Walla)
<citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom)
<Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima)
<yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells
<wellisd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson
<randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale
<tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) 
<brandon.attck.civ@mail.mil>; McCormick, Amy <amccormick@s spokenecounty.org>; Angie Fode
<angier@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King)
<brben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp
<criselia.grupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuanndem.net>; Flewelling, Deb
<deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bcas.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat)
<jjeffk@clickitatcounty.gov>; Jo Borden <j.borden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@clickitatcounty.gov>; Karl Hatton
<khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling
<keith.flewelling@tcmm911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle E. Allen
<kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.kletttrick@bcas.wa.gov>; Kim Ott (San Juan County)
<KimO@sanjuanco.com>; Kris DeVore (CRESA) <kris.devore@clark.wa.gov>; Laura Pitarys (King County)
<Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County)
<lmizell@spokanecounty.gov>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey
<mbailey@whitcom.com>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <m.evans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurchm@co.cowlitz.wa.us>; Richard Keriton
<rirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuancom.com>; Scott Smitherman (Lewis)
<Scott.Smitherman@l Lewis countywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley
<sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <tMURKER@WHITCOM.ORG>; Karin Hall <E911coord@co.ferry.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP)
<vanesa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoo.co.org>; Wendy Berrett
<wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages
<E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford
(Comtech) <greg.pittsford@comtechtel.com>
Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: Re: Outage Bridge - Update

Garfield Co now has long distance!

Sent from my Samsung Galaxy smartphone.

-------- Original message --------
From: Darlene Mainwaring <mainwaring@kittcom.org>
Date: 
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>, "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bcas.wa.gov>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)"
<911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outages <911outages@co.garfield.wa.us>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCEF911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, Kittcom <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscitywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, "911 Outage Notification (Walla Walla)" <citypublicsafetycommunications@wallawallaw.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (Whitman)" <WCSO911@co.whitman.wa.us>, "911 Outage Notification (Yakima)" <yakimacomm@yakimawa.gov>, "Bruce Walker (FABF)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FABF)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Phinney (Columbia)" <Barbara_Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, Brad Coughenour <brad.coughenour@yakimawa.gov>, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, Dave Fuller <dave.fuller@clark.wa.gov>, Dave Halloran <daveh@sanjuandem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, helend@co.skagit.wa.us, Jackie Jones <j.jones@macecom.org>, Jim Posse <jfoss@rivercom911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, Jeff King (Klickitat) <jeffk@klickitatcounty.org>, Jo Borden <JBorden@co.lincoln.wa.us>, Joann Boggs <jboggs@pendoreille.org>, Joannie Kuhlmeier <kuhlmeyerj@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcpsn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.lettrick@bces.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, Kate Myers (Clark County) <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Laura Pitarys (King County)" <Laura.Pitarys@kingcounty.gov>, Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizzel@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey <mbailey@whitcom.org>, Mark Janowski <mjanowski@co.asotin.wa.us>, Mary Ransier <mransier@macecom.org>, "Michael Evans (Mason County)" <mevans@macecom.org>, "Mike Voss (Skagit County)" <mvoss@co.skagit.wa.us>, Mike Worden <mworden@co.okanogan.wa.us>, "Phil Jurmu (Cowlitz County)" <jurmup@co.cowlitz.wa.us>, Richard Kirton <rkirton@kitsap911.org>, "Robin DeLaZerda (San Juan)" <robind@sanjuanco.com>, "Scott Smithener (Lewis)" <Scott.Smithener@lewiscitywa.gov>,
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.
ALL: Comtech reports that [redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
From: Leneweaver, William A (MIL)  
Sent: [REDACTED VERSION]  
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <iocomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Pierce County DEM) <pcneo@co.pierce.wa.us>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whatcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawwa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Steens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Branden Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodenan.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <brad.coughenour@yakimawwa.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <grupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fullen <daveh@sanjuanadem.net>; Flewellin, Deb <deb.flewellin@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; Gerickson @COB; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; Helend @COG; Jackie Jones <jones@macro11.org>; Jim Bosse <jbosse@rivercom911.org>; Joanne Bogg <jbobbs@pendoreille.org>; Joaquin Kuhlmeier <kuhlmeyer@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcountywa.gov>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <kat.myers@clark.wa.gov>; Keith Flewellin <keith.flewellin@TCOMM911.org>; Kendle Allen (Steens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitars (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike  

REDACTED VERSION
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of REDACTED VERSION.

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of 11.
CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink
engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----
From: Leneweaver, William A (MIL)
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angi Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Waikiaum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**
Click the Connect Me link below. **No need to dial-in.**

**Connect Me**

**Not at your computer?**
You can join by dialing one of the access numbers below.

**Mobile:** tel://1-720-279-0026,*,,939773#
**Web Meeting:** https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
**Primary Access Number:** 1-720-279-0026
**Guest Passcode:** 939773
**Additional Access:**

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831
RE: Outage Bridge - Update

COLUMBIA COUNTY SEEMS TO BE UP AT THIS TIME

BARBARA

From: Barbara Phinney
Sent: Redacted
To: Redacted
Cc: seoc83 (MIL); David Finney
Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

COLUMBIA COUNTY SEEMS TO BE UP AT THIS TIME
Subject: RE: Outage Bridge - Update

COLUMBIA COUNTY 911 LINES ARE DOWN, LAND LINES ARE UP

From: Rick Anderson [mailto:randerson@stevenscountywa.gov]

To: 'Rick Anderson'; Tina Meier; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Oakanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County)
STEVENS COUNTY HAS LONG DISTANCE PHONE SERVICE BACK.

RICK ANDERSON

From: Tina Meier [mailto:TMeier@co.garfield.wa.us]
Sent: [REDACTED VERSION]
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamspdispach@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarny.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountrywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispach@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <brock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; Dispatch <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcmm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetymcomunications@wallawallawaga.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rich A. Rochleau (Franklin County) <Rochleau@co.franklin.wa.us>; Rick Anderson <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimokuheana@us.army.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <brad.coughenour@yakimawa.gov>; Brenda Cantu <bcbantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Dave Fuller <davefuller@clark.wa.gov>; Dave Halloran <daveh@sanjuanem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug de Graaf (Benton) <d.degraaf@bces.wa.gov>; Gerickson <cob.org>; Heath Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; Helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skanima.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeijer@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle E. Allen <KAllen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <KAllen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County)
Garfield Co now has long distance!

Sent from my Samsung Galaxy smartphone.

-------- Original message -------
From: Darlene Mainwaring <mainwaring@kittcom.org>
Date: REDACTED VERSION
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>, "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, "911 Outage Notification (Chelan/Douglas)" <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911 Dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, 911 Outages <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, Kittcom <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <Kcs9111staff@klickitatcountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pacific911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snkonishim)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911Dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, "911 Outage Notification (Wallac
Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director
KITTCOM (Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530
We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: From:
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpia.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usrarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us>; 911 Outage Notification (King) <KE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.wa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrchleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodenam.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <ammccormick@speakancounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <brad.coughenour@yakimaw.gov>; Brenda Cantu <bcantu@gh911.org>; Crislia Grupp <ngrupp@rivercom911.org>; Darlene Mainwaring <mainwaring@ttkom.com>; Dave Halloran <daveh@sanjuanadem.net>; Deb Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; Gerrickson <cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; Helendco <cob.skagit.wa.us>; Jackie Jones <jones@mac911.org>; Jim Rosas <jrosas@spokanecounty.org>; Jim Fritz <jasonf@co.skamania.wa.us>; Jo Borden <jborden@co.lincoln.wa.us>; Joanne Boggs <jboggs@pendoreille.org>; Joannie Kuhlmyer <kuhlmyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.kw.gov>; Karl Hatton <khatton@jcpns.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County)
ALL: Comtech reports that calls are beginning to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 🍀
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t get very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.
Updates will be provided as they become available but CenturyLink will at very least report back at

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pcoec@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification ( Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@sno911.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSo911@co.wahkiakum.wa.us>; 911 Outage Notification ( Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification ( Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (JBLM) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecounty.org>; 'Angie Fode (Adams) <angief@co.adams.wa.us>; 'Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima) 

346 Page 321 of 614
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of  

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call. 

This bridge will remain open through the night (although it may take me a few to respond).

---

**Andy**

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Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214
From: Leneweaver, William A (MIL)  
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Wallawalla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angi Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Wallawalla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)  
Subject: Outage Bridge  
When:  
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.
For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**
Click the Connect Me link below. **No need to dial-in.**

**Connect Me**

**Not at your computer?**
You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,*,,939773#](tel://1-720-279-0026,*,,939773#)
**Web Meeting:** [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)
**Primary Access Number:** 1-720-279-0026
**Guest Passcode:** 939773
**Additional Access:**
- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831
Island County is receiving some wireless 911 but landline to 911 is not working.

Kimberli May
Dispatcher Supervisor
ICOM911
840 SE Barrington Dr
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: [REDACTED VERSION]
To: Steve Ruley <sruley@wallawalla.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpacific.wa.gov>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <jdispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (King County) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcos911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <escleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>
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Subject: RE: Outage Bridge - Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

353

Page 328 of 614
Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone
On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that calls are beginning to arrive at ESINet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.
From: Leneweaver, William A (MIL)
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcas.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911 dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@mae.com>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@co.sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokane county.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallaw.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.wa.gov>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochlea (Franklin County) <trochlea@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.army.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.army.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokane county.org>; Angie Fode <angie@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuan.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bcas.wa.gov>
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so not the issue. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [redacted].

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
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From: Leneweaver, William A (MIL)  
Sent: 
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsfords (Comtech)  
Subject: Outage Bridge  
When: 
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
You're Invited.

You’ve been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:  tel://1-720-279-0026,*,,939773#
Web Meeting:  https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number:  1-720-279-0026
Guest Passcode:  939773
Additional Access:

USA    1-720-279-0026
USA, Dallas 1-877-820-7831

* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
Yakima 911 is down and no 800 service.

From: Mark Bailey [mailto:mbailey@whitcom.org]
Sent: 
To: Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin)
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: [Redacted]
To: Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <ksos911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@outhounds911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcmm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp_PD.DispatchSupervisors@cob.org>; 911 Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>
Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanzuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeyer <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@ipsn.us>; Katy Myers (Clark County) <katmyers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <kris.devore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa.Caldwell@co.columbia.wa.us>; Lorilee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mary Ransier <ransier@macecom.org>; Michael Evans (Mason County) <mmevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thorpe (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@icom911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centurylink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: [REDACTED VERSION]
To: James Fosse <fosse@rivercom911.org>; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone
From: James Fosse <jfosse@rivercom911.org>
Date: [redacted]
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@maccom.org>, "911 Outage Notification (Okanogan)" <ocsdispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <brock@co.pierce.wa.us>, Pierce County DEM <pcpem@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <thlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <F911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Whatcom)" <WCSO911@co.wahkiakum.wa.us>, City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>, "911 Outage Notification (White County)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (Whatcom)" <F-D-CommManagers@wpw.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimawa.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <crochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <martindale@co.pacific.wa.us>, "Branson Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FAFB)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, brad.coughenour@yakimawa.gov, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, "Darlene Mainwaring (Kittitas)" <mainwaring@kittcom.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuandem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bcres.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wpw.gov>, helend@co.skagit.wa.us, Jackie Jones <jones@mac911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jeffk@clickitatcounty.org>, Jo Borden <borden@co.lincoln.wa.us>, Joann Boggs <jborgs@penodem.org>, Joannie Kuhlmyer <kuhlmeyerj@co.wahkiakum.wa.us>, Julie Buck <julieb@clickitatcounty.org>, Karl Hatton <khatton@jcpn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.letrick@bcres.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pittarys (King County)" <Laura.Pitarys@kingcounty.gov>, Lisa Caldwell <Lisa.Caldwell@co.columbia.wa.us>, Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED VERSION] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 😊

From: Leneweaver, William A (MIL)
Sent:
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>
Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant)
<operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM)
<usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas)
<kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywaw.gov>; 911 Outage Notification (Lincoln)
<lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific)
<pacific911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>
; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit)
<ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane)
<11dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywaw.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum)
<WCS0911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallahaw.gov>; 911 Outage Notification (Whatcom)
<Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom)
<911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.waw.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawaw.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.waw.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.waw.us>; Rick Anderson (Stevens County) <randerson@stevenscountywaw.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.waw.us>; Brandon Atkins <brandon.atkins@us.af.mil>
; Jeff Rodeman (JBLM) <jfreary.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.waw.org>; Angie Fode <angief@co.adams.waw.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.waw.us>; Ben Breier (King) <ben.breier@kingcounty.waw.gov>; Brad Coughenour <brad.coughenour@yakimawaw.gov>; Brenda Cantu <b.cantu@gh911.org>; Criselia Grupp <ccgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller <dave.fuller@clark.waw.gov>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.waw.gov>; Doug deGraaf (Benton) <d.degraaf@bces.waw.gov>; Gerickson @cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.waw.gov>; Helend@co.skagit.waw.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <j.fosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.waw.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.waw.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmejer@co.wahkiakum.waw.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.waw.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.waw.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywaw.gov>; Kim Lettrick (Benton) <k.lettrick@bces.waw.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.waw.gov>; Laura Pitarsy (King County) <Laura.Pitarsy@kingcounty.waw.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.waw.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecountywaw.gov>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.waw.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mvans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.waw.us>; Mike Worden <mworden@co.okanogan.waw.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.waw.gov>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so not the issue.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [redacted].

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: 2023-05-19 16:09:37
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (WSP)
Subject: Outage Bridge
When: 
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.
You've been invited to a GlobalMeet® web meeting.

Have the meeting call you. Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer? You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
Jeff King <jeffk@klickitatcounty.org>

Subject: Re: Outage Bridge - Update

Klickitat County has successfully placed test call to 911 and long distance calls.

Jeff King, Director
Klickitat County
Department of Emergency Management
On Brad Coughenour, Brad <Brad.Coughenour@yakimawa.gov> wrote:

Yakima 911 is down and no 800 service.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director

Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

---

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
-------- Original message --------

From: James Fosse <jfosse@rivercom911.org>
Date: 
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skgagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@sppokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Whatcom)" <WCSO911@co.wahkiakum.wa.us>, City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>, "911 Outage Notification (Whitcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimcomm@yakimawa.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.
Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov

Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mac911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Okanogan) <911outage@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Skagit) <ecleadership@co.skgit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t
CenturyLink is still working with Comtech to ascertain whether or not the issue are related.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

---

**Andy**

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214  
911 Technical Assistance: e911technicalservices@mil.wa.gov  
911 Outages: e911outages@mil.wa.gov | 800-258-5990

---

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Sent:  
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED].

CenturyLink has asked Comtech to help ensure whether the inter-tandem trunks (the ESInet-to-ESInet [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

**Andy**

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov

Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov

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I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.
I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:      tel://1-720-279-0026,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
USA 1-720-279-0026
USA, Dallas 1-877-820-7831

* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
FYI – latest update from CTL

<table>
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<tr>
<th>From:</th>
<th>Clow, Jacob <a href="mailto:Jacob.Clow@CenturyLink.com">Jacob.Clow@CenturyLink.com</a></th>
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<tr>
<td>Sent:</td>
<td></td>
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<tr>
<td>To:</td>
<td>MIL DL E911 Outages <a href="mailto:E911Outages@mil.wa.gov">E911Outages@mil.wa.gov</a></td>
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<tr>
<td>Cc:</td>
<td><a href="mailto:outage@utc.wa.gov">outage@utc.wa.gov</a>; Moisey, Kenneth A (MIL) <a href="mailto:Kenneth.Moisey@mil.wa.gov">Kenneth.Moisey@mil.wa.gov</a></td>
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<td>Subject:</td>
<td>Centurylink outage</td>
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</tbody>
</table>

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<th>Field</th>
<th>Value</th>
</tr>
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<tbody>
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<td>From:</td>
<td>Clow, Jacob</td>
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<td>Sent:</td>
<td>MIL DL E911 Outages</td>
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<td>To:</td>
<td><a href="mailto:outage@utc.wa.gov">outage@utc.wa.gov</a>; Moisey, Kenneth A (MIL)</td>
</tr>
<tr>
<td>Subject:</td>
<td>Centurylink outage</td>
</tr>
</tbody>
</table>

Jacob Clow
Sr. Post Sales Engineer
This communication is the property of CenturyLink and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.
WARNING: External Email: Exercise Caution

Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.

Tina Meier
E911 Coordinator/Director
Garfield Co Sheriff’s Office
789 Main St; PO Box 338
From: Jeff King [mailto:jeffk@klickitatcounty.org]
To: Coughenour, Brad <Brad.Coughenour@yakimawa.gov>
Cc: Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpn.us>; 911 Outage Notification (King) <KEE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <kitsap@kitscom911.org>; 911 Outage Notification (Kittitas) <kitscom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <thetheam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutyup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS0911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages@whatcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; Yakimacomm <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9.us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmtm@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brenda Cantu <bcantu@gh911.org>; Criselda Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jjones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs
Klickitat County has successfully placed test call to 911 and long distance calls.

Jeff King, Director
Klickitat County
Department of Emergency Management
E911 Dispatch
199 Industrial Way
Goldendale, WA 98620
Office 509-773-0582

EOC 509-773-0570

Public Records: All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.

Yakima 911 is down and no 800 service.

From: Mark Bailey [mailto:mbailey@whitcom.org]
Sent: 
To: Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallaw.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry)

On Coughenour, Brad <Brad.Coughenour@yakimawa.gov> wrote:

Yakima 911 is down and no 800 service.
Subject: RE: Outage Bridge - Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mбаiley@whitcom.org
p. 509-334-6565
c. 509-595-3440
<communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snokomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS0911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsl@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecountytelco.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller <dave.fuller@clark.wa.gov>; Dave Halloran <daveh@sanjuanem.net>; Floewelling, Deb <deb.floewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@mace911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jборден@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeyster <kuhlmeyster@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Floewelling <keith.floewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcountywa.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizzare@spokanecountynoc.com>; Bailey, M <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurnup (Clallam County) <jurnup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@wsp.wa.us>; Tina Meier <tmeier@co.carlsbadfieldwa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.gov>; Vicki Thorup (Snohomish) <vicki.thorouan@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centurylink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov> Subject: RE: Outage Bridge - [redacted] Update
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521

From: Steve Ruley [mailto:sruley@wallawallawa.gov]  
Sent: [REDACTED VERSION]  
To: James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL)  
Subject: Re: Outage Bridge - [REDACTED VERSION]  

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362
-------- Original message --------

From: James Fosse <jfosse@rivercom911.org>

Date: [REDACTED VERSION]

To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>

Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@mace911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@icpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pecoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcmmm.org>, "911 Outage Notification (Wahkiakum)" <WCS911@co.wahkiakum.wa.us>, City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.wa.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)"<yakimacommm@yakimawa.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FAFB)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e/rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie [REDACTED VERSION]
RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.
From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcxes.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jepsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania)
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so don’t

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov

Desk: 253-512-7039 | Mobile: 253-302-9214
<image003.png>

911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990
(Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clackamas) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icolmdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <operations@macc911.org>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Pierce) <jbrock@co.pierce.wa.us>; 911 Outage Notification (Pierce County DEM) <pceoc@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <ES911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)’ <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FBF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane) <amcormick@spokanecounty.org>; 'Angie Fode (Adams)’ <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)’ <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimawa.gov>; 'Brenda Cantu (Grays Harbor)’ <bcantu@gh911.org>; Criselia Grupp (Chelan) <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kitcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)’ <daveh@sanjuandem.net>; 'Deb Flewelling (King)’ <Deb.Flewelling@kingcounty.gov>; 'Doug deGraaf (Benton)’ <d.degraaf@beceywa.gov>; 'Greg Erickson (Whatcom County)’ <gerickson@cob.org>; Heather Anderson (WSP)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED].

CenturyLink has asked Comtech to help ensure [REDACTED]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).
Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov

Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden
I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
   USA  1-720-279-0026
   USA, Dallas 1-877-820-7831

** ** ** ** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
Pend Oreille County has also tested Wireline and Wireless calls and all are working at this time.
Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.

**Tina Meier**

**E911 Coordinator/Director**

Garfield Co Sheriff’s Office
789 Main St; PO Box 338
Pomeroy, WA 99347

Office: 509-843-3494 Cell: 509-566-7250 Fax: 509-843-1347

http://www.co.garfield.wa.us/sheriff/home
Klickitat County has successfully placed test call to 911 and long distance calls.

Jeff King, Director
Klickitat County
Department of Emergency Management
E911/Dispatch
199 Industrial Way
Goldendale, WA 98620
Office 509-773-0582

EOC 509-773-0570

Public Records: All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.

On Coughenour, Brad <Brad.Coughenour@yakimawa.gov> wrote:

Yakima 911 is down and no 800 service.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
From: James Fosse <jfosse@rivercom911.org>

Date: 

To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>

Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpfa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@mace911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispachers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpn.us>, "911 Outage Notification (King)" <KCF911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>

City Public Safety Communications
Subject: Re: Outage Bridge - Update

RiverCom down again

Sent from my iPhone
On [redacted] Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [redacted] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@citvofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jepsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage
Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <brock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; McCormick, Amy <amccormick@sno911.org>; Angie Fode <angief@co.adams.wa.us>; Barb Pinney (Columbia) <Barbara_Pinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgroupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@mace911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <j.borden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@cpns.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Floewelling <keith.flewelling@TCOM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike
CenturyLink continues to work the issue and very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
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CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED VERSION]
CenturyLink has asked Comtech to help ensure [REDACTED VERSION] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
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(Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge
When: Can't remember (Canada).
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

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I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESI net II (most of you) please contact (email) the Comtech NOC. For those still on ESI net I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.
Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile:  tel://1-720-279-0026,*,,939773#
Web Meeting:  https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
Rebecca Miller

From: Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>
Sent: From: Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (JBLM); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (JBLM); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heath Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmyer; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurrmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford

Subject: FW: Centurylink 12/27 outage

WARNING: External Email: Exercise Caution

As requested

From: Clow, Jacob <Jacob.Clow@CenturyLink.com>
Sent: [REDACTED]
To: MIL DL E911 Outages <E911Outages@mil.wa.gov>
CC: outage@utc.wa.gov; Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>
Subject: Centurylink 12/27 outage

Jacob Clow
Sr. Post Sales Engineer
Customer Lifecycle Management
CenturyLink
310 SW Park 7th Fl.
Portland, OR 97205
Office: 503-425-3328
Cell: 503-349-3587
e: jacob.clow@centurylink.com

This communication is the property of CenturyLink and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.
All,

Good morning. I am sending this for widest distribution. I know that we are not through this yet, but wanted to put a timeslot for a Hot wash and more extensive After Action.

This will be an initial quick review of the situation and what happened to hopefully begin to capture lessons learned.
After the Hotwash we will set aside a time next week for a more extensive After Action Discussion and we (State911) will follow it up with an After Action Report.

Thank you everyone for your persistence and dedication to 911.

Please let me know if you have any questions or concerns.

Respectfully,
Adam

Adam R. Wasserman
Washington State Enhanced 911 Coordinator
Washington State Emergency Management Division
Washington Military Department
Adam.Wasserman@mil.wa.gov
Office: (253) 512-7468
Mobile: (253) 363-3484
From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]
Sent: 
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FABF); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FABF); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joanne Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazrda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaugnessy (Island County); Vanessa Barnes (WSP); Vicki Thorouhman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford

Subject: RE: Outage Bridge - 

WARNING: External Email: Exercise Caution

AT TIME, COLUMBIA COUNTY REPORTS THAT ALL LINES ARE WORKING, ALONG WITH LONG DISTANCE.
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

---

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
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911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark);
Subject: Outage Bridge

When: Today 9 am (Central)

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.
Have the meeting call you.  
Click the Connect Me link below. **No need to dial-in.**

Connect Me

**Not at your computer?**
You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831
Skamania 911 appears to be operating normally. Have tested landline and cell. Transfers, long distance and outbound dialing all appear to be functioning.

Sent from my iPhone

On [REDACTED VERSION], Joann Boggs <JBoggs@pendoreille.org> wrote:
Pend Oreille County has also tested Wireline and Wireless calls and all are working at this time.

From: Tina Meier <TMeier@co.garfield.wa.us>
Sent: [REDACTED VERSION]
To: Jeff King <jeffk@klickitatcounty.org>; Coughenour, Brad <Brad.Coughenour@yakimawa.gov>
Cc: Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawalla.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@military.va.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofclallam.com>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCF9111Emer@kingcounty.gov>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Puget Sound) <911outage@co.pierce.wa.us>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sn0911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.gov>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outages <911outages@whitcom.org>; 911 Outage Notification (Whitworth) <G-D-CommManagers@wsp.wa.gov>; Yakimacomm <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.army.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.army.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.gov>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller <dave.fuller@clark.wa.us>; Dave Halloran <daveh@sanjuanendem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bcse.wa.gov>; Gerickson @cob.org; Heath Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; Helend @co.skatig.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <JBoggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County)
Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.

Tina Meier
E911 Coordinator/Director
Garfield Co Sheriff’s Office
789 Main St; PO Box 338
Pomeroy, WA 99347
Office: 509-843-3494 Cell: 509-566-7250 Fax: 509-843-1347
http://www.co.garfield.wa.us/sheriff/home

From: Jeff King [mailto:jeffk@klickitatcounty.org]
Sent: [REDACTED VERSION]
To: Coughenour, Brad <Brad.Coughenour@yakimawa.gov>
Cc: Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs9111staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>
Klickitat County has successfully placed test call to 911 and long distance calls.
Yakima 911 is down and no 800 service.

From: Mark Bailey [mailto:mbailey@whitcom.org]
Sent: 
To: Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawalla.wa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.incom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pecoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan)
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org

p. 509-334-6565
c. 509-595-3440
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
-------- Original message --------

From: James Fosse <jfosse@rivercom911.org>

Date: 

To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>

Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpns.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcs911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pe911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuancom.com>, "911 Outage Notification (Skagit)" <ecl妥善search@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)"
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED VERSION] Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED VERSION] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark)
448
<crea.notifications@clark.wa.gov>; 911 Outage Notification (Columbia)
<911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry)
<911outages@co.ferry.wa.us>; 911 Outage Notification (Garfield)
<911outages@co.garfield.wa.us>; 911 Outage Notification (Grant)
<operations@mace911.org>; 911 Outage Notification (Grays Harbor)
<dispatch@gh911.org>; 911 Outage Notification (Island)
<icomdispatchers@icom911.org>; 911 Outage Notification (JBLM)
<usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (King) 
<KCF911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap)
<notifications@kitsap911.org>; 911 Outage Notification (Kittitas)
<kittcom@kittcom.org>; 911 Outage Notification (Klickitat)
<kcs9111staff@klickitatcounty.org>; 911 Outage Notification (Lewis)
<communications@lewiscountrywa.gov>; 911 Outage Notification (Lincoln)
<linc911@co.lincoln.wa.us>; 911 Outage Notification (Mason)
<theteam@macecom.org>; 911 Outage Notification (Okanogan)
<ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific)
<pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-
Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911)
<tim.hannah@southsound911.org>; Tim Lenk (Pierce County)
<tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan)
<911outage@sanjuancom.com>; 911 Outage Notification (Skagit)
<ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania)
<911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish)
<TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane)
<911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens)
<E911@stevenscountywa.gov>; 911 Outage Notification (Thurston)
<director@tc911.org>; 911 Outage Notification (Wahkiakum)
<WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla)
<citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification
(Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification
(Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-
CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima)
<yakimacomm@yakimawa.gov>; Bruce Walker (FAFB)
<bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick
A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson
(Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville
Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale
<martindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil)
<brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM)
<jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB)
<kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM)
<manuel.e.rosas.civ@mail.mil>; McCormick, Amy
<amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>
; Barb Phinney (Columbia) <Barbara Phinney@co.columbia.wa.us>; Ben Breier
(King) <ben.breier@kingcounty.gov>; Brad Coughenour<yakimawa.gov>
<Brenda Cantu <bcantu@gh911.org>; Criselia Grupp
<cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas)
<mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran
<daveh@sanjuancom.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>;}
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so the issue is related. Very early indications are that the issues are related.
While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION] To: [REDACTED VERSION]

The message content is redacted to protect privacy.
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure
To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990
Subject: Outage Bridge

When: Canada.

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.
You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**

**Connect Me**

**Not at your computer?**

You can join by dialing one of the access numbers below.

- **Mobile:** [tel://1-720-279-0026,*,939773#]
- **Web Meeting:** [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)
- **Primary Access Number:** 1-720-279-0026
- **Guest Passcode:** 939773
- **Additional Access:**
  - USA 1-720-279-0026
  - USA, Dallas 1-877-820-7831

* * * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.*
From: Dispatch <dispatch@co.lincoln.wa.us>
Sent: 'Jason Fritz'; Joann Boggs
To: Tina Meier; Jeff King; Coughenour, Brad; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); SO - Dispatch; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage; 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outages; 911 Outage Notification (Whatcom); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County Sheriff); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heath Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jo Borden; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)
Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

From: Jason Fritz [mailto:jasonf@co.skamania.wa.us]
Sent: [mailto:jasonf@co.skamania.wa.us]
To: Joann Boggs
Cc: Tina Meier; Jeff King; Coughenour, Brad; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); SO - Dispatch; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage; 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outages; 911 Outage Notification (Whatcom); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County Sheriff); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heath Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jo Borden; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)
Skamania 911 appears to be operating normally. Have tested landline and cell. Transfers, long distance and outbound dialing all appear to be functioning.
Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.
From: Jeff King [mailto:jeffk@klickitatcounty.org]
Sent: [REDACTED VERSION]
To: Coughenour, Brad <Brad.Coughenour@yakimawa.gov>
Cc: Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawalla.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcws.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pcpec@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-Commmangers@wsp.wa.gov>; Yakimacomm <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil> <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney

<image001.gif>
(Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.wa.gov>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <debflewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeier@co.wahkiakum.wa.gov>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@tcomm911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <klettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.gov>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuan.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <stromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <TMeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: Re: Outage Bridge - Update

Klickitat County has successfully placed test call to 911 and long distance calls.

Jeff King, Director
Klickitat County
Department of Emergency Management
E911/Dispatch
199 Industrial Way
Goldendale, WA 98620
Office 509-773-0582

EOC 509-773-0570

Public Records: All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.

On Coughenour, Brad <Brad.Coughenour@yakimawa.gov> wrote:

Yakima 911 is down and no 800 service.
From: Mark Bailey [mailto:mbailey@whitcom.org]
Sent: [REDACTED]
To: Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>;
James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@icpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispacht@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <91ldutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; Yakimacomm <yakimacomm@YAKIMAWA.GOV>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King)
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: 2021-04-23 15:20:42
To: Steve Ruley <ruley@wallawalla.wa.gov>; James Fosse <jfosse@rivercom911.org>
Cc: Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <crsa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macec911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <us.army.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skgagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.wa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakima.wa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>.
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: [Censored]
To: James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - [Censored] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: James Fosse <jfosse@rivercom911.org>
Date: [Censored]
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <dispatch@gh911.org>, "911 Outage Notification (Grays Harbor)" <911outages@co.graysharbor.wa.us>, "911 Outage Notification (Jackson)" <kittcom@kittcom.org>, "911 Outage Notification (Jefferson)" < jealousy@jefferson.wa.gov>, "911 Outage Notification (Johnson)" <911outages@co.johnson.wa.us>, "911 Outage Notification (Jefferson)" <jefferson911@co.jefferson.wa.us>, "911 Outage Notification (Kent)" <dispatch@kent911.org>, "911 Outage Notification (Kitsap)" <cresanotifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <911outage@co.lincoln.wa.us>, "911 Outage Notification (Linn)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pe911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pcdem@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimawa.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FAFB)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Pinney (Columbia)" <Barbara_Pinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, brad.coughenour@yakimawa.gov, Brenda Cantu <bcanu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, "Darlene Mainwaring (Kittitas)" <mainwaring@kittcom.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuandem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, helend@co.skagit.wa.us, Jackie Jones
Subject: Re: Outage Bridge - Update

RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) wrote:

ALL: Comtech reports that to arrive at ESNet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.
Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofclallam.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania)
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<TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane)
<911dutysup@snohomishcounty.org>; 911 Outage Notification (Stevens)
<E911@stevenscountywa.gov>; 911 Outage Notification (Thurston)
<director@tcmm911.org>; 911 Outage Notification (Wahkiakum)
<WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla)
<citypublicsafetycommunications@wallawallawawa.gov>; 911 Outage Notification (Whatcom)
<Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom)
<911outages@whitcom.org>; 911 Outage Notification (WSP)
<G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima)
<yakimacomm@yakimawa.gov>; Bruce Walker (FAFB)
<bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County)
<branchleau@co.franklin.wa.us>; Rick Anderson (Stevens County)
<randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes)
<branfallance@federalagency.of.gov>; Tim Martindale
<brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM)
<brurrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB)
<kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM)
<brmanuel.e.rosas.civ@mail.mil>; McCormick, Amy
<amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>

Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King)
<brad.coughenour@yakimawa.gov>
Brenda Cantu <bcantu@gh911.org>; Criselia Grupp
<cgroup@rivercom911.org>; Darlene Mainwaring (Kittitas)
<mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran
<deveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>
Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP)
<Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us

Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>
Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat)
<jeffk@klickitatcountyc.org>; Jo Borden <joborden@co.lincoln.wa.us>; Joann Boggs <jobogs@pendoreille.org>
<joann.kuhlmeier@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcountyc.org>
Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County)
<katy.myers@clark.wa.gov>; Keith Flewelling
<brk@rivercom911.org>; Kendle Allen (Stevens County Sheriff)
<kallen@stevenscountywa.gov>; Kim Lettrick (Benton)
<k.lettrick@bces.wa.gov>; Kim Ott (San Juan County)
<KimO@sanjuanco.com>; Kris DeVore (CRESA)
<Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County)
<brka@rivercom911.org>; Lisa Caldwell
<brk@rivercom911.org>; Lorlee Mizell (Spokane County)
<brkmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911)
<brmark.c.bailey@washington.edu>; Mark Bailey <mbailey@whitcom.org>; Mark
Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier
<brmaryr@co.pacific.wa.us>; Michael Evans (Mason County)
<brm@co.pacific.wa.us>; Mike Voss (Skagit County)
<brmvoss@co.skagit.wa.us>; Mike Worden <mwworden@co.okanogan.wa.us>
Phil Jurmu (Cowlitz County) <jurrmp@co.cowlitz.wa.us>; Richard Kirton
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so the issue

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [date]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcws.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresanotifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpns.us>; 911 Outage Notification (King) <KC9111Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)'<jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawwa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure [Redacted].

To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov

Desk: 253-512-7039 | Mobile: 253-302-9214

<image009.png>
-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: e911outages@mil.wa.gov | 800-258-5990 <image014.png>

To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County);
Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield);
Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman
(Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston
County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC;
Greg Pittsford (Comtech)

Subject: Outage Bridge
When: ____________________________
Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know
how much info I can share (damn little) but the bridge may be helpful for others to
share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not
available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For
those still on ESInet I please contact (email is better) the CenturyLink 911 Service
Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831
** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
Hi Carlton:

There may be a mis-communication in regard to my earlier email.

Ruobo

---

Great info sir. Passed on to our repair teams via our Sr. Director of Service Assurance. This is being assessed by our highest tier of techs for resolution.

- Carlton

---

Hi Carlton:
Let me know if you need any additional information.

Thanks!

---

From: Ruobo Lu
Sent:  
To: Schneider, Carlton <carlton.schneider@centurylink.com>
Subject: Re: 911 Services - State of Washington -

Our engineers are trying to confirm if that only SS7 link is still up at this moment.

Ruobo Lu
Mobile device

---

From: Ruobo Lu <ruobo.lu@comtechtel.com>
Sent:  
To: Schneider, Carlton
Subject: Re: 911 Services - State of Washington -

Carlton,

---
From: Schneider, Carlton <carlton.schneider@centurylink.com>
Sent: [REDACTED]
To: Ruobo Lu
Subject: Fwd: 911 Services - State of Washington - [REDACTED]

WARNING: External Email: Exercise Caution

Can you please confirm?

Sent from my iPhone

Begin forwarded message:

From: "St. Germain, Ellen" <Ellen.St.Germain@Level3.com>
Date: [REDACTED]
To: "Schneider, Carlton" <Carlton.Schneider@Level3.com>
Cc: "Reel, Ryan" <Ryan.Reel@Level3.com>
Subject: RE: 911 Services - State of Washington - [REDACTED]

** Removing Ron

I just confirmed with the PSS NOC the following:

[REDACTED]

Are you saying that is wrong?

-ESG

From: Schneider, Carlton <Carlton.Schneider@Level3.com>
Sent: [REDACTED]
To: St. Germain, Ellen <Ellen.St.Germain@Level3.com>; Pfaff, Ron <Ron.Pfaff@Level3.com>
Cc: Reel, Ryan <Ryan.Reel@Level3.com>
Subject: 911 Services - State of Washington - [REDACTED]

Importance: High

Ron, Ellen –
Ruobo Lu is authorized to support resolution and diagnostics on this ticket on behalf of [REDACTED] and he is reachable at 425-835-3812
Ruobo.Lu@comtechtel.com or ruobo.lu@gmail.com

Thank you - Carlton

Carlton Schneider
Dir Customer Support Team
Wholesale
Work: 720.888.4776

This communication is the property of CenturyLink and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.

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This communication is the property of CenturyLink and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.
Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent:  
To: Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Lenewaever, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcws.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KEF911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <50-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pced@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsounds911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.org>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <GD-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil> ; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokane.gov>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: [REDACTED VERSION]
To: James Fosse [mailto:jfosse@rivercom911.org]; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone
RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESI\nnet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 📞

From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant)
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Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
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Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Outage Notification: e911outages@mil.wa.gov

From: Leneweaver, William A (MIL)
Sent: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [redacted].

CenturyLink has asked Comtech to help ensure [redacted] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

---

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov  
911 Outages: e911outages@mil.wa.gov, 800-258-5990 <image014.png>
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you. Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer? You can join by dialing one of the access numbers below.

Mobile: 
tel://1-720-279-0026,*,,939773#

Web Meeting: 
https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
USA 1-720-279-0026
USA, Dallas 1-877-820-7831

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From:  Dispatch <dispatch@co.lincoln.wa.us>
Sent:  [REDACTED VERSION]
To:  'Lettrick, Kim'; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)
Cc:  911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselina Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazenda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

Subject:  RE: Outage Bridge - [REDACTED VERSION] Update

WARNING: External Email: Exercise Caution

From:  Lettrick, Kim [mailto:K.Lettrick@BCES.WA.GOV]
Sent:  [REDACTED VERSION]
To:  Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)
Cc:  911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselina Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazenda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)
Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: [redacted]
To: Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <911outages@bces.wa.gov>
<pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clallam) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomidispachers@icom911.org>; 911 Outage Notification (JBLM) <usrnmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <notifications@kittcom911.org>; 911 Outage Notification (Klickitat) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS9011@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@ wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacom@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil> <brandon.atkins@us.af.mil>; Jeff Rodem (JBLM) <jeffrey.c.rodem.civ@mail.mil>; Kimo Kuhanea (FAFB) <kimo.kuhanea@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuanndem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jbgogs@pendoreille.org>; Joannie Kuhlmeier <kuhlmejer@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kendle Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <K.Lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarus (King County) <Laura.Pitarus@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; M. Bailey <mbailey@whitcom.org>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jerrmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thorouqham (Snohomish) <vicki.thorouqham@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com;
Subject: RE: Outage Bridge - Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: [redacted]
To: James Fosse <fosse@rivercom911.org>; Leneweaver, William A (MIL)
Subject: Re: Outage Bridge - Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: James Fosse <fosse@rivercom911.org>
Date: [redacted]
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpna.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcs9111staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce
Subject: Re: Outage Bridge - Update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone
On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov; 800-258-5990 🎤
CenturyLink continues to work the issue and are somewhat misleading due to the nature of the system, so not the issue.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.
Updates will be provided as they become available but CenturyLink will at very least report back at

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
<image003.png>
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 😊

From: Leneweaver, William A (MIL)
Sent: To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <7D-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawga.gov>; 911 Outage Notification (Whatcom) <Gp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimommack@ yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellSD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim...
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).
Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov; 800-258-5990 <image014.png>

-----Original Appointment-----
From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)
Subject: Outage Bridge
When: [Redacted] Canada.
Where: [Redacted]

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. **No need to dial-in.**

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

| Mobile: | tel://1-720-279-0026,*,,939773# |
| Web Meeting: | [Redacted] |
| Primary Access Number: | 1-720-279-0026 |
| Guest Passcode: | 939773 |
| Additional Access: | USA 1-720-279-0026 |
| | USA, Dallas 1-877-820-7831 |

**SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S):** Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

Same for Grays Harbor
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <ksos9111staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountygov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <cocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <celeadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@sppanecounty.org>; 911 Outage Notification (Steven) <E911@stevencountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahiakum) <WCSO911@co.wahiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Gp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <richrochlea@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevencountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins.us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana.us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; McCormick, Amy <amccormick@sppanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <dave@sanjuandem.net>; Floewering, Deb <deb@klickitatcounty.org>; deGraaf, Doug <d.degraaf@bcres.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@mac911.org>; Jason Fritz <jasonf@co.sanjuanwa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborde@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeier@co.wahiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@ipsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevencountywa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitaris (King County) <Laura.Pitaris@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@sppanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmurp@co.cowlitz.wa.us>; Richard Kirton <rirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@co.sanjuanw.ai>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thorouman (Snohomish) <vicki.thoroughman@sno.co>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages
Subject: RE: Outage Bridge - Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

From: Mark Bailey <mbailey@whitcom.org>
Sent: [REDACTED VERSION]
To: [REDACTED VERSION]
Cc: [REDACTED VERSION]

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
Subject: RE: Outage Bridge - Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: [REDACTED VERSION]
To: James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.
Subject: Re: Outage Bridge - Update

RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that **RiverCom** to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

**Andy**

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 📞
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so not the issue.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made. Updates will be provided as they become available but CenturyLink will at very least report back.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039  |  Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov  800-258-5990
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy:leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you. Click the Connect Me link below. No need to dial-in.
Not at your computer?
You can join by dialing one of the access numbers below.

**Mobile:** tel://1-720-279-0026,*,,939773#

**Web Meeting:** https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831

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**SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S):** Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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From: Steve Ruley <sruley@wallawalla.gov>
Sent: To: Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A
Cc: 911 Outage Notification (Adams); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rocheleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@class.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeyer; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazherda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thororoughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

Subject: RE: Outage Bridge - Update

WARNING: External Email: Exercise Caution

Same for Walla Walla County.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: [REDACTED VERSION]
To: Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Lenewaver, William A (MIL) <Andy.Lenewaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcws.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outages@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kttcom@kttcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountyw.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <thlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@sokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountyw.gov>; 911 Outage Notification (Thurston) <director@tcotcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountyw.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

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Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362
--- Original message ---

From: James Fosse <jfosse@rivercom911.org>
Date: [redacted]
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Spokane)" <911dutysup@sno911.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Whitcom)" <WCS911@co.wahkiakum.wa.us>, City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimaw.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <anderson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <timmartindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FAFB)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@sno911.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Phinney (Columbia)" <Barbara.Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, "Brad Coughenour@yakimaw.gov", Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, "Darlene Mainwaring (Kittitas)" <mainwaring@kittcom.org>, Dave Fuller <dave.fuller@clark.wa.gov>, Dave Halloran <daveh@sanjuandem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, "Gerickson@cob.org", "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, "Helend@co.skagit.wa.us", Jackie Jones <jones@mac911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jefk@klickitatcounty.org>, Jo Borden <borden@co.lincoln.wa.us>, Joann Boggs <jboogs@pendoreille.org>, Joannie Kuhlmeier <kuhlmeyeri@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcpsn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County
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William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
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Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
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Desk: 253-512-7039 | Mobile: 253-302-9214
911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>
Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM)<usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas)<kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln)<lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan)<ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific)<pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille)<SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <brock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)'<tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)'<tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit)<ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania)<911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish)<TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane)<911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens)<E911@stevenscountywa.gov>; 911 Outage Notification (Thurston)<director@tcomm911.org>; 911 Outage Notification (Whatcom)<Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whatcom)<911outages@whatcom.org>; 911 Outage Notification (Yakima)<yakimacomm@yakimawa.gov>; Bruce Walker (FAFB)<bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County)<WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County)<rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County)<randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes)<Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County)<tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@usaf.mil)<brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)'<jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB)<kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM)<manuel.e/rosas.civ@mail.mil>; Amy McCormick (Spokane)<amcormick@spokanecounty.org>; 'Angie Fode (Adams)'<angief@co.adams.wa.us>; Barb Phinney (Columbia)<Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King)<ben.breier@kingcounty.gov>; Brad Coughenour (Yakima)<brad.coughenour@yakimawa.gov>; 'Brenda Cantu (Grays Harbor)'<bcantu@gh911.org>; Criselia Grupp (Chelan)<cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas)<mainwaring@kittcom.org>; Dave Fuller (CRESA)<Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)'<daveh@sanjuancounty.net>; 'Deb Flewelling (King)'<Deb.Flewelling@kingcounty.gov>; Doug deGraaf (Benton)<d.degraaf@bces.wa.gov>; Greg Erickson (Whatcom County)<gerickson@cob.org>; Heath Anderson (WSP)<Heather.Anderson@wsp.wa.gov>; Hellen Demel (Skagit County)<helend@co.skagit.wa.us>; 'Jackie Jones (Grant County)'<jjones@macc911.org>; 'James Fosse (Douglas County)'<jfosse@rivercom911.org>; 'Jason Fritz (Skamania County)'<jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat)'<jeffk@klickitatcounty.org>; 'Jo Borden (Lincoln County)'<jborden@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille)<jboggs@pendoreille.org>; Joannie M. Kuhlmeyer (Whitman County)<kuhlmeyerj@co.whitman.wa.us>; 'Julie L. Buck ENP (Klickitat)'<julieb@klickitatcounty.org>; 'Karl Hatton (Jefferson County)<khatton@jcpsn.us>; 'Katy Myers (Clark County)'<katy.myers@clark.wa.gov>; 'Keith Flewelling (Thurston County)'<keith.flewelling@tcomm911.org>; 'Kellie Pybas (Pierce)'<kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff)<kallen@stevenscountywa.gov>; 'Kim Lettrick (Benton)'<k.lettrick@bces.wa.gov>; 'Kim Ott (San Juan County)'<kim0@sanjuanco.com>; 'Kris DeVore (CRESA)'<Kris.DeVore@clark.wa.gov>; 'Laura Pitarys (King County)'<Laura.Pitarys@kingcounty.gov>; 'Lisa Caldwell (Columbia County)'<Lisa_Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County)'<lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911)<mark.c.bailey@wsu.edu>; Mark C. Bailey (Whitcom911)<mbailey@whitcom.org>; Mark Janowski (Asotin)<MJanowski@co.asotin.wa.us>; 'Mary Ransier (Mason)'<mtransier@macecom.org>; 'Michael Evans (Mason County)'<mevans@macecom.org>; Mike
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure [REDACTED VERSION] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 <image014.png>

-----Original Appointment-----

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit County); 'Mike Worden (Okanogan County) <mworden@co.okanogan.wa.us>; 'Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; 'Richard Kirton (Kitsap) <rkirton@kitsap911.org>; 'Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; 'Steve Romberg (Clallam County) <sromberg@cityofpa.us>; 'Steve Ruley (Walla Walla County) <sruley@wallawallawa.gov>; 'Steve West (Pend Oreille County) <swest@pendoreille.org>; Tara Murker (Whitcom911) <tmurker@whitcom.org>; Terri Sebree (Ferry County) <911coord@co.ferry.wa.us>; Tina Meier (Garfield) <TMeier@co.garfield.wa.us>; 'Tom Shaughnessy (Island County) <toms@icom911.org>; 'Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; 'Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett (Whitman County) <wberrett@whitcom.org>; 'Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>
Outage Bridge

When: [REDACTED]

Where: [REDACTED]

Subject: Outage Bridge

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.

Click the Connect Me link below. No need to dial-in.

Connect Me
Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
WARNING: External Email: Exercise Caution

Island county also appears to be fully functional now too.

Kimberli May
Dispatcher Supervisor
ICOM911
840 SE Barrington Dr
Oak Harbor, WA 98277
This message contains information that may be confidential. If this message was sent to you in error, any use, disclosure, or distribution of its contents is prohibited. If you receive this message in error, please contact me at the email address listed above and delete this message without printing, copying, or forwarding it.

From: Steve Ruley <sruley@wallawallawa.gov>
Sent: [REDACTED VERSION]
To: Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamdispatch@co.adams.wa.us>; 911Outage <911outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; ICOM Dispatchers <ICOMdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy,jblm.icom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.wa.gov>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Lewis) <communications@lewiscountrywa.gov>; lincoln 911 <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CITYPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Lisa Baker <Liz.Baker@Kingco.wa.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.wa.us>; Dave Fuller <davefuller@clark.wa.gov>; Dave Halloran <daveh@sanjuandem.net>; Floewell, Deb <deb.floewell@kingcounty.gov>; deGraaf, Doug <d.degraaf@bcswa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Kittita) <jeffk@kittitatcounty.org>; Jo Borden <j.borden@co.lincoln.wa.us>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@kittitatcounty.org>; Karl Hatton...
Subject: RE: Outage Bridge - Update

Same for Walla Walla County.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA. 99362
Subject: RE: Outage Bridge - Update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

From: Lettrick, Kim [mailto:K.Lettrick@BCES.WA.GOV]
Sent: 
To: Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)
Cc: 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@sloancounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-Comm-Managers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmatindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas civ@mail.mil>; McCormick, Amy <amccormick@sokaypokane.gov>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_PINHNEY@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <brad.coughenour@yakimawa.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller <dave.fuller@clark.gov>; Dave Halloran <daveh@sanjuanndem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; de Graaf, Doug <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.gov>; Jo Borden <j.borden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeijer@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpn.us>; Katy Myers (Clark County) <kamyers@clark.gov>; Keith Flewelling <keith.flewelling@TComm911.org>; Kellie Pybas (Pierce) <k.pybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.gov>; Bailey, M <mark.c.macie@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@e911@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rikerton@kitsap911.org>; Robin DeLazzerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icomm911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thorouhman (Snouhomish) <vicki.thorouhman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>
Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

From: Mark Bailey <mbailey@whitcom.org>
Sent: [REDACTED VERSION]
To: Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: [REDACTED VERSION]
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Subject: RE: Outage Bridge - Update
From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent:  
To: James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL)
Subject: Re: Outage Bridge - Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [Leneweaver, William A (MIL) <andy.leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.
Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911techanicservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [Redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification
(Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas)
<rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911
Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark)
<crema.notifications@clark.wa.gov>; 911 Outage Notification (Columbia)
<911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911
Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant)
<operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911
Outage Notification (Island) <icmdispatchers@icom911.org>; 911 Outage Notification (JBLM)
<usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification
(Jefferson) <dispatch@icpsn.us>; 911 Outage Notification (King) <KCF911Emer@kingcounty.gov>; 911
Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas)
<kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911
Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln)
<lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911
Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Okanogan)
<ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific)
<pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>

Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah
(SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911
Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit)
<ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania)
<911outage@co.skamania.wa.us>; 911 Outage Notification (Skookamish)
<TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane)
<911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>
; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum)
<WCS911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla)
<citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom)
<Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom)
<911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911
Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB)
<bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin
County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County)
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so not the issue. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at.

Subject: RE: Outage Bridge - Update
Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Outages: e911outages@mil.wa.gov

From: Leneweaver, William A (MIL)
Sent: 10/17/2022 11:47 AM
To: [REDACTED VERSION]

911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCEF911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <brock@co.pierce.wa.us>; 'Pierce County DEM' <pecoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCOS911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawal.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FABF) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure [REDACTED]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
-----Original Appointment-----

From: Leneweaver, William A (MIL)

Sent: [REDACTED]

To: [REDACTED]

Subject: Outage Bridge

When: [REDACTED]

Where: [REDACTED]
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.**
Yakima is also up and running.

From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: [REDACTED VERSION]
To: Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfoss@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Subject: RE: Outage Bridge - Update

Same for Walla Walla County.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA.  99362

From: Dispatch <dispatch@co.lincoln.wa.us>
Sent:  
To: 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton) <911outage@co.benton.wa.us>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clark) <crresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <911outage@co.lincoln.wa.us>; 911 Outage Notification (Okanogan) <oscsdispatcher@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Snohomish) <911outage@co.skamania.wa.us>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <grp.PD.DispatchSupervisors@cob.org>; 911 Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacommm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <welldsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <trochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkinson <brandon.atkins@us.af.mil>; Brandon Atkinson <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>
**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Subject:** RE: Outage Bridge - Update

**From:** Lettrick, Kim [mailto:K.Lettrick@BCES.WA.GOV]

**Sent:**

**To:**

**Cc:**

**CC:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); linenews@co.linn.wa.us; lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSW); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brad.Coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); Dave fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeyer; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden;
Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

From: Mark Bailey <mbarley@whitcom.org>
Sent: [redacted]
To: Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawalla.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: [redacted]
Subject: RE: Outage Bridge - Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

Jacob Clow<br>
Comtech NOC<br>
Greg Pittsford (Comtech)
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: [REDACTED VERSION]
To: Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.gov>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icommdispatcher@mccom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcmm911.org>; 911 Outage Notification (Wahkiakum)
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

---

From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: 509-332-2521
To: James Fosse <fosse@rivercom911.org>; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - Update
Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: James Fosse <jfosse@rivercom911.org>
Date: 
To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grants Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpns.wa.gov>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodisp@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <brock@co.pierce.wa.us>, Pierce County DEM <pecoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WC911@co.wahkiakum.wa.us>, City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimaccom@yahoo.com>, "Bruce Walker (FABF)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochelleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FABF)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Phinney (Columbia)" <Barbara.Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, brad.coughenour@yakimawa.gov, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>,
RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESI-net II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
From: Leneweaver, William A (MIL)
Sent: 
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@cityofclallam.org>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@icpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap.us>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawwa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <icrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour@yakimawa.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraa@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>.
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so not the issue.

Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [ ]

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
<image003.png>
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990 📞
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [redacted].

CenturyLink has asked Comtech to help ensure [redacted] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990
Sent: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandont Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeyer (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge

When: [REDACTED VERSION]

Where: [REDACTED VERSION]

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESnet I please contact (email is better) the CenturyLink 911 Service Center.
You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

* * * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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* * * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.
Lewis County appears to be back up, test calls worked at this time.

Davene K. Rodocker
Supervisor
Lewis County E911
360.740.1105
Island county also appears to be fully functional now too.
Juan) 911outage@sanjuanco.com; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) 911outage@co.skamania.wa.us; 911 Outage Notification (Snohomish) TelcoOutageNotifications@sno911.org; 911 Outage Notification (Spokane) 911dutysup@sno911.org; 911 Outage Notification (Stevens) E911@stevenscountywa.gov; 911 Outage Notification (Thurston) director@tcomm911.org; 911 Outage Notification (Wahkiakum) WCSO911@co.wahkiakum.wa.us; City Public Safety Communications CityPublicSafetyCommunications@wallawallawga.gov; 911 Outage Notification (Whatcom) Grp.PD.DispatchSupervisors@cob.org; 911Outages 911outages@whitcom.org; 911 Outage Notification (WSP) G-D-CommManagers@wsp.wa.gov; 911 Outage Notification (Yakima) yakimacomm@yakimawgov; Bruce Walker (FAFB) bruce.walker.9@us.af.mil; Deanna Wells wellsd@co.cowlitz.wa.us; Rick A. Rochleau (Franklin County) rrochleau@co.franklin.wa.us; Rick Anderson (Stevens County) randerson@stevenscountywa.gov; Scott Lilly (Colville Tribes) Scott.Lilly@colvilletribes.com; Tim Martindale tmartindale@co.pacific.wa.us; Brandon Atkins brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) jeffrey.c.rodeman.civ@mail.mil; Kimo Kuheana (FAFB) kimo.kuheana@us.af.mil; Manuel E. Rosas (JBLM) manuel.e.rosas.civ@mail.mil; McCormick, Amy amccormick@spokanecounty.gov; Angie Fode angief@co.adams.wa.us; Barb Phinney (Columbia) Barbara_Phinney@co.columbia.wa.us; Ben Breier (King) benbreier@kingcounty.gov; brad.coughenour@yakimawgov; Brenda Cantu bcantu@gh911.org; Criselia Grupp cgrupp@rivercom911.org; Darlene Mainwaring (Kittitas) mainwaring@kittcom.com; Dave Fuller clark.wa.gov; Dave Halloran daveh@sanjuanndem.net; Flewelling, Deb deb.flewelling@kingcounty.gov; deGraaf, Doug d.degraelf@bces.wa.gov; gerickson@cob.org; Heather Anderson (WSP) Heatherr.Anderson@wsp.wa.gov; helend@co.skagit.wa.us; Jackie Jones jones@mac911.org; Jason Fritz jasonf@co.skamania.wa.us; Jeff King (Klickitat) jfk@klickitatcounty.org; Jo Borden jboriden@co.lincoln.wa.us; Joann Boggs jboiggs@pendoreille.org; Joannie Kuhlmeier kuhlmeierj@co.wahkiakum.wa.us; Julie Buck julieb@klickitatcounty.org; Karl Hatton khatton@ipsn.us; Katy Myers (Clark County) katy.myers@clark.wa.gov; Keith Flewelling keith.flewelling@tcomm911.org; Kellie Pybas (Pierce) kpybas@co.pierce.wa.us; Kendle Allen (Stevens County Sheriff) kallen@stevenscountywa.gov; Kim Ott (San Juan County) KimO@sanjuanco.com; Kris DeVore (CRESA) Kris.DeVore@clark.wa.gov; Laura Pitarys (King County) Laura.Pitarys@kingcounty.gov; Lisa Caldwell Lisa_Caldwell@co.columbia.wa.us; Lorlee Mizell (Spokane County) lmizell@spokanecounty.org; Bailey, M mark.c.bailey@wsu.edu; Mary Ransier mransier@macecom.org; Michael Evans (Mason County) mevans@macecom.org; Mike Voss (Skagit County) mvoss@co.skagit.wa.us; Mike Worden mworden@co.okanogan.wa.us; Phil Jurmu (Cowlitz County) jurmup@co.cowlitz.wa.us; Richard Kirton rkirton@kitsap911.org; Robin Delazerd (San Juan) robind@sanjuanco.com; Smitherman (Lewis) Scott.smitherman@lewiscountywa.gov; Steve Romberg sromberg@cityofpa.us; Steve West swest@pendoreille.org; Tara Murker tmurker@whitcom.org; Karin Hall e911coord@co.ferry.wa.us; Tina Meier tmeier@co.garfield.wa.us; Tom Shaughnessy toms@icom911.org; Vanessa Barnes (WSP) vanessa.barnes@wsp.wa.gov; Vicki Thorughman (Shoahombis) vicki.thorughman@sno.com; Wendy Berrett wberrett@whitcom.org; Wendy Hill (Thurston County) Wendy.Hill@tcomm911.org; MIL DL E911 Outages E911Outages@mil.wa.gov; jacob.clow@centuryLink.com; Comtech NOC noc@comtechtel.com; Greg Pittsford (Comtech) greg.pittsford@comtechtel.com; seoc83 (MIL) seoc83@mil.wa.gov

**Subject:** RE: Outage Bridge - Update

Same for Walla Walla County.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA. 99362
Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

From: Lettrick, Kim [mailto:K.Lettrick@BCES.WA.GOV]
Sent: [REDACTED VERSION]
To: Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)
Cc: [REDACTED VERSION]

Subject: RE: Outage Bridge - Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.
Subject: RE: Outage Bridge - Update
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: [REDACTED]
To: Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomiddispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <thetheam@macemcom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 911 Outage Notification (Pierce County) <pceoc@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sn0911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp_PD.DispatchSupervisors@cob.org>; 911 Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimaw.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rocheleau (Franklin County) <trochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuele_rosas.civ@mail.mil>; McCormick, Amy <ammcormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour <brad.coughenour@yakimawa.gov>; Brenda Cantu <bcantu@gh911.org>; Krisel Gauff <cgruff@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (Clark) <dave.fuller@clark.wa.gov>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; Gerickson <gerickson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>.
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
Kirton <rkirton@kitsap911.org>, "Robin DeLazerda (San Juan)" <robind@sanjuanco.com>, "Scott Smitherman (Lewis)" <Scott.Smitherman@lewiscountywa.gov>, Steve Romberg <sromberg@cityofpa.us>, Steve Ruley <sruley@wallawalla.gov>, Steve West <swest@pendoreille.org>, Tara Murker <TMURKER@WHITCOM.ORG>, Karin Hall <e911coord@co.ferry.wa.us>, Tina Meier <tmeier@co.garfield.wa.us>, "Tom Shaughnessy (Island County)" <toms@icom911.org>, "Vanessa Barnes (WSP)" <vanessa.barnes@wsp.wa.gov>, "Vicki Thoroughman (Snohomish)" <vicki.thoroughman@snoco.org>, Wendy Berrett <wberrett@whitcom.org>, "Wendy Hill (Thurston County)" <Wendy.Hill@tcomm911.org>, MIL DL E911 Outages <E911Outages@mil.wa.gov>, jacob.clow@centuryLink.com, Comtech NOC <noc@comtechtel.com>, "Greg Pittsford (Comtech)" <greg.pittsford@comtechtel.com>, "seoc83 (MIL)" <seoc83@mil.wa.gov>
Subject: Re: Outage Bridge - Update

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED VERSION] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [REDACTED VERSION]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcws.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pemcom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM)
<usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcco911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenstown.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC9111@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimaccm@yakimawa.gov>; Bruce Walker (FAFB) <bruce walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <trochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenstown.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil> <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller <dave.fuller@clark.wa.gov>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.wa.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Ander@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@mac911.org>; Jim Osso <jim.osso@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <j.boggs@pendoreille.org>; Joannie Kuhlmeyer <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katmyers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenstown.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorilee Mizell (Spokane County) <lmizell@spokanecounty.wa.gov>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <m.bailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <m.evans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawalla.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so not the issue. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [ ]

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From: Leneweaver, William A (MIL)
Sent: [ ]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCEF911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>
Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <brock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)'<
	lenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <eclerleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCS0911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallaw.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimammcomm@yakimagwa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Branden Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecounty.org>; 'Angie Fode (Adams)'
	angie@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimagwa.gov>; 'Brenda Cantu (Grays Harbor)' <bcantu@gh911.org>; Criselia Grupp (Chelan) <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)'
	daveh@sanjuandanem.net); 'Deb Flewelling (King) <Deb.Flewelling@kingcounty.gov>; 'Doug deGraaf (Benton) <d.degraaf@bcres.wa.gov>; 'Greg Erickson (Whatcom County) <gerickson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; 'Helen Demel (Skagit County)'
	<helend@co.skagit.wa.us>; 'Jackie Jones (Grant County) <jjones@mac911.org>; 'James Fosse (Douglas County) <jfosse@rivercom911.org>; 'Jason Fritz (Skamania County) <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat) <jeff@klickitatcounty.gov>; 'Jo Borden (Lincoln County) <joborden@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille) <jbooggs@pendoreille.org>; 'Joannie M. Kuhlmeier (Wahkiakum County) <kuhlmeyerj@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat) <julieb@klickitatcounty.gov>; 'Karl Hatton (Jefferson County) <khatton@jcpsn.us>; 'Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling (Thurston County) <Keith.Flewelling@tcomm911.org>; 'Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; 'Kim Lettrick (Benton) <kl.lettrick@bcres.wa.gov>; 'Kim Ott (San Juan County) <KimO@sanjuanco.com>; 'Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; 'Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; 'Lisa Caldwell (Columbia County) <Lisa_Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark C. Bailey (Whitcom911) <mbailey@whitcom.org>; Mark Janowski (Asotin) <MJanowski@co.asotin.wa.us>; 'Mary Ransier (Mason) <mransier@macecom.org>; 'Michael Evans (Mason County) <mevans@macecom.org>; 'Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; 'Mike Worden (Okanogan County) <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; 'Richard Kirton (Kitsap) <rkirton@kitsap911.org>; 'Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; 'Steve Romberg (Clallam County) <sromberg@cityofpa.us>; 'Steve Ruley (Walla Walla County) <sruley@wallawallaw.gov>; 'Steve West (Pend Oreille County) <swest@pendoreille.org>; Tara Murker (Whitcom911) <tmurker@whitcom.org>; Terri Sbree (Ferry County) <e911coord@co.ferry.wa.us>; Tina Meier (Garfield)
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of.

CenturyLink has asked Comtech to help ensure

To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy
William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990
Subject: Outage Bridge

When: Monday, February 15, 2021

Where: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT

I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you. Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer? You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
USA  1-720-279-0026
USA, Dallas 1-877-820-7831

* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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* * * * * SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

External Email - Remember to think before you click!

This message may contain links with malware, viruses, etc. Please ensure the message is legitimate before opening it.
San Juan County, Friday Harbor PSAP functioning normally.

Dave Halloran

On [REDACTED VERSION], Mary Valerio wrote:
> 911 lines at Kitsap have been up and working after a brief interruption of services from [REDACTED VERSION]
>
Ferry County is back up and running as well.

From: Mary Valerio [mailto:mvalerio@kitsap911.org]
Sent: 
To: Kimberli May <kimberli@icom911.org>; Steve Ruley <sruley@wallawallawa.gov>; Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL)
911 lines at Kitsap have been up and working after a brief interruption of services from 0645-0700.

From: Kimberli May <kimberli@icom911.org>
Sent: [Redacted]
To: Steve Ruley <ruley@wallawallawa.gov>; Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim'
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpfo.us>; 911 Outage Notification (Clark) <clresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grants) <operations@macc911.org>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Lewis) <communications@lewiscountrywa.gov>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Pend Oreille) <So-Dispatch@pendoreille.org>; Pierce County DEM <pceoc@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@co.sanjuan.wa.us>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecountywa.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Whatcom) <WCS0911@co.whatkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <ykimacomm@yakimawa.gov>; 911 Outage Notification (Yakima County) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkinson (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FABF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecountywa.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara.Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kitcom.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; hellend@co.skagit.wa.us; Jackie Jones <jones@mac911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Joel Borden <jborden@co.lincoln.wa.us>; Joann Boggs <boggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co. whatkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kendle Allen (Stevens County
Island County also appears to be fully functional now too.

Kimberli May
Dispatcher Supervisor
ICOM911
840 SE Barrington Dr
Oak Harbor, WA 98277
360-675-3752 office
Email kimberli@icom911.org

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From: Steve Ruley <sruley@wallawallawa.gov>
Sent: [REDACTED VERSION]
To: Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; ICOM Dispatchers <ICOMdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.den@mil.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; lincoln 911 <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodisp@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911)
<tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountygov.org>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCOS911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (Yakima) <yakimacomm@yakimawaw.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@franklin.co.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountygov.org>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jroden@co.skamania.wa.us>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amcormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <benbreier@kingcounty.gov>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller <clark.wa.gov>; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; deGraaf, Doug <d.degraaf@bcswa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jborg@pendoreille.org>; Joannie Kuhlmeier <kuhlmeier@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katymyers@clark.wa.gov>; Keith Flewelling <keith.flewelling@COMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountygov.org>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitaris (King County) <Laura.Pitaris@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mtransier@macecom.org>; Michael Evans (Mason County) <m-evans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmu@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherson (Lewis) <Scott.Smitherson@lewiscountygov.wa.gov>; Steve Romberg <sromberg@cityofspa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.carfield.wa.us>; Tom Shaughnessy <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@sno.org>; Wendy Barret <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centurylink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject**: RE: Outage Bridge - Update

Same for Walla Walla County.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA. 99362
Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

Walla Walla is receiving some wireless 911 calls but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362
Subject: Re: Outage Bridge - Update

RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) wrote:

ALL: Comtech reports that RiverCom to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

---

From: Leneweaver, William A (MIL)
Sent: [redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant)
CenturyLink continues to work the issue and the nature of the system, so not the issue. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at 253-512-7039.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [omitted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icommunicators@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>
Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <peceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification ( Stevens) <E911@stevenscountyny.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountyny.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.army.mil) <brandon.atkins@us.army.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e_rosas.civ@mail.mil>; Amy McCormick (Spokane) <amccormick@spokanecountyny.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimawa.gov>; 'Brenda Cantu (Grays Harbor)' <bcan@gh911.org>; Criselia Grupp (Chelan) <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)' <daveh@sanjuanem.net>; 'Deb Flewelling (King)' <Deb.Flewelling@kingcounty.gov>; 'Doug deGraaf (Benton)' <ed.degraaf@bces.wa.gov>; 'Greg Erickson (Whatcom County)' <gerickson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; 'Helen Demel (Skagit County) <helend@co.skagit.wa.us>; 'Jackie Jones (Grant County)' <j.jones@macc911.org>; 'James Fosse (Douglas County) <jfosse@rivercom911.org>; 'Jason Fritz (Skamania County) <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat) <jeff@klickitatcounty.org>; 'Jo Borden (Lincoln County) <jiborden@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille) <jiboggs@pendoreille.org>; 'Joannie M. Kuhlmeyer (Wahkiakum County) <kuhmeyerj@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat) <julieb@klickitatcounty.org>; 'Karl Hatton (Jefferson County) <kahatton@cpnws.us>; 'Katy Myers (Clark County) <katy.myers@clark.wa.gov>; 'Keith Flewelling (Thurston County) <Keith.flewelling@tcomm911.org>; 'Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountyny.com>; 'Kim Lettrick (Benton) <k.létrick@bces.wa.gov>; 'Kim Ott (San Juan County) <KimO@sanjuanco.com>; 'Kris DeVore (CRESA) <Kris.Devore@clark.wa.gov>; 'Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; 'Lisa Caldwell (Columbia County) <Lisa.Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County) <lmizell@spokanecountyny.org>; 'Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark C. Bailey (Whitcom911) <mbailey@whitcom.org>; Mark Janowski (Asotin) <MJanowski@co.asotin.wa.us>; 'Mary Ransier (Mason) <mransier@macecom.org>; 'Michael Evans (Mason County) <meyevans@macecom.org>; 'Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; 'Mike Worden (Okanogan County) <mworden@co.okanogan.wa.us>; 'Phil Jermu (Cowlitz County) <jermu@co.cowlitz.wa.us>; 'Richard Kirton (Kitsap) <kikton@kitsap911.org>; 'Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; 'Steve Romberg (Clallam County) <sromberg@cityofpa.us>; 'Steve Ruley (Walla Walla County) <sruley@wallawallawa.gov>; 'Steve West
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you. Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer? You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*.,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

** ** ** ** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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** ** ** ** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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Lewis County is up and running.

Scott Smitherman
Lewis County Emer. Coord.
Interim Manager, 911 Comm.
360-740-3394
Scott.Smitherman@Lewiscountywa.gov
Rebecca Miller

From: Tina Meier <TMeier@co.garfield.wa.us>
Sent: Scott Smitherman; ‘Lettrick, Kim’; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)
To: 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); Communications; 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazzerda (San Juan); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

Subject: RE: Outage Bridge

WARNING: External Email: Exercise Caution

Garfield Co is up and running as well

Tina Meier
E911 Coordinator/Director
Garfield Co Sheriff’s Office
789 Main St; PO Box 338
Subject: Outage Bridge

Lewis County is up and running.

Scott Smitherman
Lewis County Emer. Coord.
Interim Manager, 911 Comm.
360-740-3394
Scot.Smitterman@Lewiscountywa.gov
Rebecca Miller

From: Joannie Kuhlmeyer <kuhlmeyerj@co.wahkiakum.wa.us>
Sent: REDACTED VERSION
To: Scott Smitherman; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); Tina Meier
Cc: 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); Communications; 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); wcso911; City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jerrum (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaugnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

Subject: Re: Outage Bridge

WARNING: External Email: Exercise Caution

Wahkiakum is up and running.
Joannie Kuhlmeyer

Get Outlook for Android
Garfield Co is up and running as well
Lewis County is up and running.

Scott Smitherman
Lewis County Emer. Coord.
Interim Manager, 911 Comm.
360-740-3394
Scott.Smitherman@Lewiscountywa.gov
We are now getting reports of long distance outages in Ferry County. 911 lines seem to still be working.
Subject: RE: Outage Bridge - Update

911 lines at Kitsap have been up and working after a brief interruption of services from 0645-0700.
Island county also appears to be fully functional now too.

Kimberli May
Dispatcher Supervisor
ICOM911
840 SE Barrington Dr
Oak Harbor, WA 98277
360-675-3752 office
Email kimberli@icom911.org

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Same for Walla Walla County.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA. 99362
Subject: RE: Outage Bridge - Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

From: Mark Bailey <mbailey@whitcom.org>
Sent: 12/10/2012 4:29 PM
To: Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Whatcom) <whatcom911@whatcom911.org>; 911 Outage Notification (Whatcom2) <whatcom911@whatcom911.org>; 911 Outage Notification (Whatcom3) <whatcom911@whatcom911.org>

911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification ( Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); Lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification ( Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggis; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Snoke County County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jermu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech); seoc83 (MIL)
Notification (Clallam) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usrnry.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <the-team@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@co.sanjuanco.wa.us>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawga.gov>; 911 Outage Notification (Whatcom) <Grp_PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-Comm Managers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAB) <bruce.walker.9@us.army.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrchleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.army.mil) <brandon.atkins@us.army.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuhleona (FAB) <kimo.kuhleona@us.army.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.gov>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; deGraaf, Doug <d.degraaf@bces.org>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klackitat) <jeff@delltatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatten <khatten@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Lettrick, Kim <K.Lettrick@BCEWSA.GOV>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitars (King County) <Laura.Pitars@kingcounty.gov>; Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>; Lorlee Mizzell (Snohomish County) <limizzell@spokanecounty.org>; Bailey, M <mark.baiiley@.wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mkevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <kirton@kitsap911.org>; Robin Delazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thornton (Shoofish County) <vicki.thornton@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL 911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

From: Steve Ruley [mailto:sruley@wallawallawa.gov]
Sent: [REDACTED VERSION]
To: James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - [REDACTED VERSION]

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362
Subject: Re: Outage Bridge - Update

RiverCom down again

Sent from my iPhone

On Leneweaver, William A (MIL) wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov; 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [REDACTED]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant)
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so not the issue. Very early indications are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at .

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214
911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov | 800-258-5990

From: Leneweaver, William A (MIL)
Sent: [Redacted]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bcas.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov, 800-258-5990
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.
Click the Connect Me link below. No need to dial-in.

Connect Me

Not at your computer?
You can join by dialing one of the access numbers below.

Mobile: tel://1-720-279-0026,*,,939773#
Web Meeting: https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:

USA 1-720-279-0026
USA, Dallas 1-877-820-7831

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Ferry County is no longer getting long distance problem reports. We seem to be fully up and running.
911 lines at Kitsap have been up and working after a brief interruption of services from [REDACTED].

From: Kimberli May <kimberli@icom911.org>
Sent: [REDACTED]
To: Steve Ruley <ruley@wallawallawa.gov>; Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatcher@co.adams.wa.us>; 911 Outage Notification (Bates) <911outages@co.bates.wa.us>; 911 Outage Notification (Cowlitz) <cowlitz911outage@co.cowlitz.wa.us>; 911 Outage Notification (Jefferson) <911outage@jefferson911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <911outage@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pco@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokane911.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>
Island county also appears to be fully functional now too.

Kimberli May
Dispatcher Supervisor
ICOM911
840 SE Barrington Dr
Oak Harbor, WA 98277
360-675-3752 office
Email Kimberli@icom911.org

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From: Steve Ruley <sruley@wallawallawa.gov>
Sent: 2023-02-28 12:00
To: Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.org>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; ICOM Dispatchers <ICOMdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountrywa.gov>; lincoln 911 <lincoln91@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911)
Subject: RE: Outage Bridge - Update

Same for Walla Walla County.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA. 99362
Subject: RE: Outage Bridge - Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.
Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey
IT Manager
Whitcom 911
mbailey@whitcom.org
p. 509-334-6565
c. 509-595-3440

From: Mark Janowski <MJanowski@co.asotin.wa.us>
Sent: 
To: Steve Ruley <sruley@wallawalla.wa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>
Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <comdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCF911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Whatcom) <WCS911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.wa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAF) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAF) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e/rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran
Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski
Asotin County
Emergency Services Director
Desk: 509-243-2088
After Hours 24/7 call out 509-332-2521

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager
SUPPORT SERVICES DIVISION
PUBLIC SAFETY COMMUNICATIONS
Walla Walla Police Department
27 N. Second Avenue
Walla Walla, WA 99362
From: James Fosse <jfosse@rivercom911.org>

To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>
Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpfa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.lists.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcs0911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsosdispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.wa.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (Whitcom)" <911outage@co.whitcom.wa.us>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimaw.gov>, "Bruce Walker (FABF)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, "Brandon Atkins (us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FABF)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, Barb Phinney (Columbia) <Barbara_Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben breier@kingcounty.gov>, brad.coughenour@yakimaw.gov, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, "Darlene Mainwaring (Kittitas)" <mainwaring@kittcom.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuanndem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, helend@co.skagit.wa.us, Jackie Jones <jones@macc911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jeffk@klickitatcounty.org>, Jo Borden <j.borden@co.lincoln.wa.us>, Joann Boggs <jbgoss@pendoreille.org>, Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcpsn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.lettrick@bces.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pitarus (King County)" <Laura.Pitarus@kingcounty.gov>, Lisa Caldwell <Lisa_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizell@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey <mbailey@whitcom.org>, Mark Janowski <mjanowski@co.asotin.wa.us>, Mary Ransier <mransier@macecom.org>,
RiverCom down again

Sent from my iPhone

On [masked] Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [masked] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

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Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov; 800-258-5990

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From: Leneweaver, William A (MIL)
Sent: [masked]
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant)
CenturyLink continues to work the issue and be somewhat misleading due to the nature of the system, so the issue are that the issues are related.

While this doesn’t provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at

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William Andrew Leneweaver
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911 Outages: e911outages@mil.wa.gov | 800-258-5990

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From: Leneweaver, William A (MIL)
Sent: REDACTED VERSION
To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mac911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcco911staff@klickitatcounty.org>; 911 Outage Notification (WSP) <911outages@co.whitcom.wa.us>
CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of

CenturyLink has asked Comtech to help ensure. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver
Deputy State 911 Coordinator for Enterprise Systems
Washington State 911 Coordination Office
Washington State Emergency Management Division
Washington Military Department
20 Aviation Drive, Camp Murray, WA 98430-5020
Email: andy.leneweaver@mil.wa.gov
Desk: 253-512-7039 | Mobile: 253-302-9214

911 Technical Assistance: e911technicalservices@mil.wa.gov
911 Outages: e911outages@mil.wa.gov, 800-258-5990 <image014.png>
I have established a bridge for this outage. I am on personal time off so I don’t know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

**You're Invited.**

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**

![Connect Me](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)

**Not at your computer?**

You can join by dialing one of the access numbers below.

Mobile: [tel://1-720-279-0026,*,.939773#]

Web Meeting: [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)

Subject: Outage Bridge

When: Canada.

Where: [https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT](https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT)
Primary Access Number: 1-720-279-0026
Guest Passcode: 939773
Additional Access:
  USA  1-720-279-0026
  USA, Dallas 1-877-820-7831

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