

**EXHIBIT B**

**Chronology of Communications with Stakeholders**

Copies of TCS's communications with stakeholders regarding the Washington Outage are provided below.

**Rebecca Miller**

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**From:** Andre Vannoy  
**Sent:** [REDACTED]  
**To:** Ahlborn, Tom; KCE911tech@kingcounty.gov; Kenneth.stmyers@seattle.gov; spd\_comm\_managers@seattle.gov  
**Cc:** E911TechnicalServices@mil.wa.gov; #COMTECH NOC; Greg Pittsford  
**Subject:** Comtech SoWA NOTIFICATION || INC000000126515 || Seattle PD || 911 calls get fast busy

Comtech has been informed of 911 calls getting fast busy for the following PSAP-

**Seattle Police Dept**

810 Virginia St.

Seattle WA 98101

Comtech Ticket # INC000000126515 has been opened by Comtech for tracking this issue.

Comtech will continue to provide updates as we receive them

Thank you-

**Andre Vannoy** | Network Analyst, Safety and Security Technologies (SST) | Comtech Telecommunications Corp.  
NOC: 800.959.3749 opt. 7 | +1.206.792.2193 | [noc@comtechtel.com](mailto:noc@comtechtel.com)

Rebecca Miller

---

**From:** Knieps, Beth <Beth.Knieps@kingcounty.gov>  
**Sent:** [REDACTED]  
**To:** Andre Vannoy; Ahlborn, Tom; KCE911Tech; kenneth.stmyers@seattle.gov; spd\_comm\_managers@seattle.gov  
**Cc:** e911technicalservices@mil.wa.gov; #COMTECH NOC; Greg Pittsford  
**Subject:** Re: Comtech SoWA NOTIFICATION || INC000000126515 || Seattle PD || 911 calls get fast busy

**WARNING: External Email: Exercise Caution**

Andre,

I have received reports that other agencies have also experienced problems with 911. Both NORCOM and Valley Comm have had issues. Note that these agencies are still using West ESI net

Beth Knieps  
E-911 PSAP Equipment Administrator  
King County E-911 Program Office  
Mobile 206-595-0460 | Desk 206-477-4916  
On call 206-477-4919  
Team email: KCE911Tech@kingcounty.gov  
24/7 Response: KCE911Emer@kingcounty.gov

Sent from my mobile device.

---

**From:** Andre Vannoy <andre.vannoy@comtechtel.com>  
**Sent:** [REDACTED]  
**To:** Ahlborn, Tom; KCE911Tech; kenneth.stmyers@seattle.gov; spd\_comm\_managers@seattle.gov  
**Cc:** e911technicalservices@mil.wa.gov; #COMTECH NOC; Greg Pittsford  
**Subject:** Comtech SoWA NOTIFICATION || INC000000126515 || Seattle PD || 911 calls get fast busy

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Seattle WA 98101

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Thank you-

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Rebecca Miller

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**From:** Donald Kunz <dkunz@noanet.net>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** NoaNet Network Operations Center  
**Subject:** Site Outages

**WARNING: External Email: Exercise Caution**

Hello Comtech,

Per my conversation with Melissa, here are the affected sites:

[REDACTED]

We have condensed these, and are tracking this out of ticket INC0069834.

Regards,

**Donald Kunz**  
NOC Analyst II, NoaNet  
NOC: (866) 662-6380 | [www.noanet.net](http://www.noanet.net)

**Rebecca Miller**

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**From:** Andre Vannoy  
**Sent:** Thursday, December 27, 2018 2:25 AM  
**To:** Donald Kunz; #COMTECH NOC  
**Cc:** NoaNet Network Operations Center  
**Subject:** RE: Site Outages

What about WA:WSP – Bellevue?

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**From:** Donald Kunz <dkunz@noanet.net>  
**Sent:** Thursday, December 27, 2018 2:23 AM  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Cc:** NoaNet Network Operations Center <noc@noanet.net>  
**Subject:** Site Outages

**WARNING: External Email: Exercise Caution**

Hello Comtech,

Per my conversation with Melissa, here are the affected sites:

- Lincoln County B-Side
- WSP Vancouver B-Side
- Newport B-Side
- Columbia County B-Side
- Kittcom B-Side
- Ferry County B-Side
- Whitcom B-Side
- Okanogan Sheriff B-Side
- Skamania B-Side
- Farwell B-Side
- Klickitat B-Side
- Garfield County B-Side
- Lewis County B-Side
- Ritzcom (Adams County) B-Side
- WSP Spokane B-Side
- WSP Marysville A-Side

We have condensed these, and are tracking this out of ticket INC0069834.

Regards,

**Donald Kunz**  
NOC Analyst II, NoaNet  
NOC: (866) 662-6380 | [www.noanet.net](http://www.noanet.net)

Rebecca Miller

---

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** Thursday, December 27, 2018 6:17 AM  
**To:** #COMTECH NOC  
**Cc:** Leneweaver, William A (MIL); Wasserman, Adam R (MIL)  
**Subject:** RE: High Washington Impairment: INC000000126430 - New

**WARNING: External Email: Exercise Caution**

Pat/NOC,

Was this sent to all Washington State PSAPs? If not, can you do so? As well, you may find the following extract beneficial ...

From Beth Knieps to many within King County:  
<Extract>

Century Link is experiencing a massive Nationwide outage, affecting Inter-tandem trunks, back lines, etc. More than just 911. Its a whole mess. There are techs around the country working on it.

I asked if there was any notification email thread we could be added to. He said there was no email that he was aware of. We just have to call back and reference their master ticket # MC790244. There is no specific ticket number for NORCOM.

Thank you Zeb for this information from CenturyLink 911 Repair. Seattle PD has reported the same issues so this is impacting PSAPs which are on the Comtech ESInet as well. Valley Com reports they have not been affected as far as they are aware. I will pass on additional information as it becomes available.

<EOM>

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**From:** Comtech NOC <na5@na5.xmatters.com>  
**Sent:** Thursday, December 27, 2018 6:07 AM  
**To:** MIL DL E911 Outages <E911Outages@mil.wa.gov>  
**Subject:** High Washington Impairment: INC000000126430 - New  
**Importance:** High

## Comtech Impairment Notification for Washington

---

Reference ID: INC000000126430

**Status:** New

**Priority Level:** High

**Incident Start Time:** [REDACTED]

**Estimated End Time:** No ETR at this time

**Description:** [REDACTED]

**PSAPs Affected:** All

Please address any questions or concerns to [noc@comtechtel.com](mailto:noc@comtechtel.com) or contact us at (800) 959-3749.

Pat Margherio

Network Operations Center

Safety and Security Technologies (SST)

Comtech Telecommunications Corp

Phone: 800-959-3749 | Email: [noc@comtechtel.com](mailto:noc@comtechtel.com)



Rebecca Miller

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Moisey, Kenneth A (MIL); #COMTECH NOC  
**Cc:** Leneweaver, William A (MIL); Wasserman, Adam R (MIL); Pat Margherio  
**Subject:** RE: High Washington Impairment: INC000000126430 - New

Thanks Kenn,

Yes this went to all PSAPs on the Comtech ESInet. We have received about the same from CenturyLink. No ETR was provided the last time we spoke to them.

Pat

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**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Cc:** Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; Wasserman, Adam R (MIL) <Adam.Wasserman@mil.wa.gov>  
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<EOM>

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Rebecca Miller

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We just got off hold on a follow up call. They stated things are recovering but no ETR on a full recovery. We will send an update to everyone with that.

Pat

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**From:** Pat Margherio <Pat.Margherio@comtechtel.com>  
**Sent:** [REDACTED]  
**To:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>; #COMTECH NOC <noc@comtechtel.com>  
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**REDACTED VERSION**

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[REDACTED]  
[REDACTED]

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Thanks Pat ... setting the bar ever higher 😊

Regards,

Kenn

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**To:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>; #COMTECH NOC <noc@comtechtel.com>  
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**To:** #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
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**Sent:** [REDACTED]  
**To:** MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>  
**Subject:** High Washington Impairment: INC000000126430 - New  
**Importance:** High

## Comtech Impairment Notification for Washington

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**Estimated End Time:** No ETR at this time

**Description:**

**PSAPs Affected: All**

Please address any questions or concerns to [noc@comtechtel.com](mailto:noc@comtechtel.com) or contact us at (800) 959-3749.

Pat Margherio

Network Operations Center

Safety and Security Technologies (SST)

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Phone: 800-959-3749 | Email: [noc@comtechtel.com](mailto:noc@comtechtel.com)

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**Rebecca Miller**

---

**From:** Miller, Walt <Walt.Miller@SouthSound911.org>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Subject:** INC000000126430

**WARNING: External Email: Exercise Caution**

Good Morning,

Do you have information on the number of 911 calls that were not presented to the PSAP due to the outage we had early this morning?

[REDACTED]

Thanks,

Walt

***Walt Miller***  
Communications Systems Specialist  
South Sound **911**  
253-495-7136 *m*  
Walt.Miller@SouthSound911.org



**Rebecca Miller**

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** Pat Margherio  
**Subject:** FW: 911 call delivery interruption

**WARNING: External Email: Exercise Caution**

Latest from field (King county)... although seems to narrow things down to VoIP calls, I would not trust that.

**From:** Breier, Ben <bbreier@kingcounty.gov>  
**Sent:** [REDACTED]  
**To:** Knieps, Beth <Beth.Knieps@kingcounty.gov>; David Schlaegel <dave.schlaegel@bothellwa.gov>; tannis.rhoton@bothellwa.gov; aaron.emmons@bothellwa.gov; bhuebler@police.ci.enumclaw.wa.us; sstottlemyre@police.ci.enumclaw.wa.us; ChrisWi@issaquahwa.gov; gracel@issaquahwa.gov; paulfr@issaquahwa.gov; Higashi, John <jhigashi@kingcounty.gov>; torr@norcom.org; ssotebeer@norcom.org; rlouie@norcom.org; zmiddleton@norcom.org; Supervisor <supervisor@norcom.org>; E911Outage@norcom.org; Wassall.S@portseattle.org; Wassall.S@portseattle.org; Crippen, Jennifer <crippen.j@portseattle.org>; mano.j@portseattle.org; smullen@redmond.gov; rlemmons@redmond.gov; jcfisher@redmond.gov; Michael.Sharp@seattle.gov; Gregory.Hough@seattle.gov; Christopher.Nastos@seattle.gov; Dale.Watanabe@seattle.gov; Michael.Poole@seattle.gov; kunitsp@seattle.gov; nick.murphy@seattle.gov; tim.ancich@seattle.gov; dan.whipple@seattle.gov; george.bray@seattle.gov; Sale, Nellie <nellie.sale@seattle.gov>; Kenneth.StMyers@seattle.gov; Brian.Smith@Seattle.Gov; SPD\_Comm\_Supervisors@seattle.gov; scott.remillard@seattle.gov; craigw@uw.edu; jmpat26@u.washington.edu; Kevin Lovell <uwpd911@uw.edu>; lorau@valleycom.org; vonniem@valleycom.org; angeeb@valleycom.org; Supervisors@valleycom.org; E911alerts@valleycom.org; amelia.cooper@wsp.wa.gov; G-D-D2CommSupervisors@wsp.wa.gov; tfloyd@police.ci.enumclaw.wa.us; Kevin Bayer <Kevin.bayer@bothellwa.gov>; Tony Toppiano <tonyt@valleycom.org>; Kristin Meitzler <kristinm@valleycom.org>; Tiedeman, Ron <rtiedeman@norcom.org>; Dan Werr <drwerr@redmond.gov>; ZZGrp, 911 Supervisors <911sups@kingcounty.gov>; Flohr, Jeffrey <Jeffrey.Flohr@kingcounty.gov>; Pompeo, Kathryn <Kathryn.Pompeo@kingcounty.gov>; Grobler, Garrett M <Garrett.Grobler@kingcounty.gov>; ECC, KC <KC.ECC@kingcounty.gov>  
**Cc:** Hyett, Vicki <vicki.hyett@centurylink.com>; Clow, Jacob <Jacob.Clow@CenturyLink.com>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; KCE911Tech <KCE911Tech@kingcounty.gov>; Potts, Bob <Bob.Potts@kingcounty.gov>  
**Subject:** RE: 911 call delivery interruption

Received an update from Jake at CenturyLink...

The outage is nationwide, impacting many services. They are still working on restoring services, however it is still unknown at this time the full extent of all services out as well as an ETA for full restoration. It is possible that some services that have been restored will go out again due to the restoration efforts. However, at this time it is believed that 9-1-1 service is operational in our area; though many callers' VoIP service is impacted, meaning that they cannot call 9-1-1 for service.

**Ben Breier**  
 E-911 Program Manager  
 King County Regional Services / E-911 Program Office  
 Ofc: 206-477-4911 | Cell: 206-773-7257 | Fax: 206-455-9429

**IT 24/7 Emergency Response:** [KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)

IT Team email: [KCE911Tech@kingcounty.gov](mailto:KCE911Tech@kingcounty.gov)

GIS/Addressing: [KCE911GIS@kingcounty.gov](mailto:KCE911GIS@kingcounty.gov)

Managers: [KCE911Managers@kingcounty.gov](mailto:KCE911Managers@kingcounty.gov)

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**From:** Knieps, Beth <[Beth.Knieps@kingcounty.gov](mailto:Beth.Knieps@kingcounty.gov)>

**Sent:** [REDACTED]

**To:** David Schlaegel <[dave.schlaegel@bothellwa.gov](mailto:dave.schlaegel@bothellwa.gov)>; [tannis.rhoton@bothellwa.gov](mailto:tannis.rhoton@bothellwa.gov); [aaron.emmons@bothellwa.gov](mailto:aaron.emmons@bothellwa.gov); [bhuebler@police.ci.enumclaw.wa.us](mailto:bhuebler@police.ci.enumclaw.wa.us); [sstottlemyre@police.ci.enumclaw.wa.us](mailto:sstottlemyre@police.ci.enumclaw.wa.us); [ChrisWi@issaquahwa.gov](mailto:ChrisWi@issaquahwa.gov); [gracel@issaquahwa.gov](mailto:gracel@issaquahwa.gov); [paulfr@issaquahwa.gov](mailto:paulfr@issaquahwa.gov); Higashi, John <[jhigashi@kingcounty.gov](mailto:jhigashi@kingcounty.gov)>; [torr@norcom.org](mailto:torr@norcom.org); [ssotebeer@norcom.org](mailto:ssotebeer@norcom.org); [rlouie@norcom.org](mailto:rlouie@norcom.org); [zmiddleton@norcom.org](mailto:zmiddleton@norcom.org); Supervisor <[supervisor@norcom.org](mailto:supervisor@norcom.org)>; [E911Outage@norcom.org](mailto:E911Outage@norcom.org); [Wassall.S@portseattle.org](mailto:Wassall.S@portseattle.org); [Wassall.S@portseattle.org](mailto:Wassall.S@portseattle.org); Crippen, Jennifer <[crippen.j@portseattle.org](mailto:crippen.j@portseattle.org)>; [mano.j@portseattle.org](mailto:mano.j@portseattle.org); [smullen@redmond.gov](mailto:smullen@redmond.gov); [rclenmons@redmond.gov](mailto:rclenmons@redmond.gov); [jcfisher@redmond.gov](mailto:jcfisher@redmond.gov); [Michael.Sharp@seattle.gov](mailto:Michael.Sharp@seattle.gov); [Gregory.Hough@seattle.gov](mailto:Gregory.Hough@seattle.gov); [Christopher.Nastos@seattle.gov](mailto:Christopher.Nastos@seattle.gov); [Dale.Watanabe@seattle.gov](mailto:Dale.Watanabe@seattle.gov); [Michael.Poole@seattle.gov](mailto:Michael.Poole@seattle.gov); [kunitsp@seattle.gov](mailto:kunitsp@seattle.gov); [nick.murphy@seattle.gov](mailto:nick.murphy@seattle.gov); [tim.ancich@seattle.gov](mailto:tim.ancich@seattle.gov); [dan.whipple@seattle.gov](mailto:dan.whipple@seattle.gov); [george.bray@seattle.gov](mailto:george.bray@seattle.gov); Sale, Nellie <[nellie.sale@seattle.gov](mailto:nellie.sale@seattle.gov)>; [Kenneth.StMyers@seattle.gov](mailto:Kenneth.StMyers@seattle.gov); [Brian.Smith@Seattle.Gov](mailto:Brian.Smith@Seattle.Gov); [SPD\\_Comm\\_Supervisors@seattle.gov](mailto:SPD_Comm_Supervisors@seattle.gov); [scott.remillard@seattle.gov](mailto:scott.remillard@seattle.gov); [craigw@uw.edu](mailto:craigw@uw.edu); [jmpat26@u.washington.edu](mailto:jmpat26@u.washington.edu); Kevin Lovell <[uwpd911@uw.edu](mailto:uwpd911@uw.edu)>; [lorau@valleycom.org](mailto:lorau@valleycom.org); [vonniem@valleycom.org](mailto:vonniem@valleycom.org); [angeeb@valleycom.org](mailto:angeeb@valleycom.org); [Supervisors@valleycom.org](mailto:Supervisors@valleycom.org); [E911alerts@valleycom.org](mailto:E911alerts@valleycom.org); [amelia.cooper@wsp.wa.gov](mailto:amelia.cooper@wsp.wa.gov); [G-D-D2CommSupervisors@wsp.wa.gov](mailto:G-D-D2CommSupervisors@wsp.wa.gov); [tfloyd@police.ci.enumclaw.wa.us](mailto:tfloyd@police.ci.enumclaw.wa.us); Kevin Bayer <[Kevin.bayer@bothellwa.gov](mailto:Kevin.bayer@bothellwa.gov)>; Tony Toppano <[tonyt@valleycom.org](mailto:tonyt@valleycom.org)>; Kristin Meitzler <[kristinm@valleycom.org](mailto:kristinm@valleycom.org)>; Tiedeman, Ron <[rtiedeman@norcom.org](mailto:rtiedeman@norcom.org)>; Dan Werr <[drwerr@redmond.gov](mailto:drwerr@redmond.gov)>; ZZGrp, 911 Supervisors <[911sups@kingcounty.gov](mailto:911sups@kingcounty.gov)>; Flohr, Jeffrey <[Jeffrey.Flohr@kingcounty.gov](mailto:Jeffrey.Flohr@kingcounty.gov)>; Pompeo, Kathryn <[Kathryn.Pompeo@kingcounty.gov](mailto:Kathryn.Pompeo@kingcounty.gov)>; Grobler, Garrett M <[Garrett.Grobler@kingcounty.gov](mailto:Garrett.Grobler@kingcounty.gov)>

**Cc:** Hyett, Vicki <[vicki.hyett@centurylink.com](mailto:vicki.hyett@centurylink.com)>; Clow, Jacob <[Jacob.Clow@CenturyLink.com](mailto:Jacob.Clow@CenturyLink.com)>; [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov); [KCE911Tech@kingcounty.gov](mailto:KCE911Tech@kingcounty.gov); Potts, Bob <[Bob.Potts@kingcounty.gov](mailto:Bob.Potts@kingcounty.gov)>

**Subject:** Re: 911 call delivery interruption

I reached out to Jake Clow with CenturyLink for an update when I wasn't able to get through to 911 Repair (disconnected after waiting for the next available technician for over 45 minutes).

Troubleshooting and restoral efforts continue. No ETR yet. Large scale outage possibly transport related.

*Beth Knieps*

E-911 PSAP Equipment Administrator

King County E-911 Program Office

Mobile 206-595-0460  | Desk 206-477-4916 

**On call 206-477-4919** 

Team email: [KCE911Tech@kingcounty.gov](mailto:KCE911Tech@kingcounty.gov)

**24/7 Response:** [KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)

From: Knieps, Beth

Sent: [REDACTED]

To: David Schlaegel; [tannis.rhoton@bothellwa.gov](mailto:tannis.rhoton@bothellwa.gov); [aaron.emmons@bothellwa.gov](mailto:aaron.emmons@bothellwa.gov); [bhuebler@police.ci.enumclaw.wa.us](mailto:bhuebler@police.ci.enumclaw.wa.us); [sstottlemyre@police.ci.enumclaw.wa.us](mailto:sstottlemyre@police.ci.enumclaw.wa.us); [ChrisWi@issaquahwa.gov](mailto:ChrisWi@issaquahwa.gov); [gracel@issaquahwa.gov](mailto:gracel@issaquahwa.gov); [paulfr@issaquahwa.gov](mailto:paulfr@issaquahwa.gov); Higashi, John; [torr@norcom.org](mailto:torr@norcom.org); [ssotebeer@norcom.org](mailto:ssotebeer@norcom.org); [rlouie@norcom.org](mailto:rlouie@norcom.org); [zmiddleton@norcom.org](mailto:zmiddleton@norcom.org); Supervisor; [E911Outage@norcom.org](mailto:E911Outage@norcom.org); [Wassall.S@portseattle.org](mailto:Wassall.S@portseattle.org); [Wassall.S@portseattle.org](mailto:Wassall.S@portseattle.org); Crippen, Jennifer; [mano.j@portseattle.org](mailto:mano.j@portseattle.org); [smullen@redmond.gov](mailto:smullen@redmond.gov); [rclemmons@redmond.gov](mailto:rclemmons@redmond.gov); [jcfisher@redmond.gov](mailto:jcfisher@redmond.gov); [Michael.Sharp@seattle.gov](mailto:Michael.Sharp@seattle.gov); [Gregory.Hough@seattle.gov](mailto:Gregory.Hough@seattle.gov); [Christopher.Nastos@seattle.gov](mailto:Christopher.Nastos@seattle.gov); [Dale.Watanabe@seattle.gov](mailto:Dale.Watanabe@seattle.gov); [Michael.Poole@seattle.gov](mailto:Michael.Poole@seattle.gov); [kunitsp@seattle.gov](mailto:kunitsp@seattle.gov); [nick.murphy@seattle.gov](mailto:nick.murphy@seattle.gov); [tim.ancich@seattle.gov](mailto:tim.ancich@seattle.gov); [dan.whipple@seattle.gov](mailto:dan.whipple@seattle.gov); [george.bray@seattle.gov](mailto:george.bray@seattle.gov); Sale, Nellie; [Kenneth.StMyers@seattle.gov](mailto:Kenneth.StMyers@seattle.gov); [Brian.Smith@Seattle.Gov](mailto:Brian.Smith@Seattle.Gov); [SPD\\_Comm\\_Supervisors@seattle.gov](mailto:SPD_Comm_Supervisors@seattle.gov); [scott.remillard@seattle.gov](mailto:scott.remillard@seattle.gov); [craigw@uw.edu](mailto:craigw@uw.edu); [jmpat26@u.washington.edu](mailto:jmpat26@u.washington.edu); Kevin Lovell; [lorau@valleycom.org](mailto:lorau@valleycom.org); [vonniem@valleycom.org](mailto:vonniem@valleycom.org); [angeeb@valleycom.org](mailto:angeeb@valleycom.org); [Supervisors@valleycom.org](mailto:Supervisors@valleycom.org); [E911alerts@valleycom.org](mailto:E911alerts@valleycom.org); [amelia.cooper@wsp.wa.gov](mailto:amelia.cooper@wsp.wa.gov); [G-D-D2CommSupervisors@wsp.wa.gov](mailto:G-D-D2CommSupervisors@wsp.wa.gov); [tfloyd@police.ci.enumclaw.wa.us](mailto:tfloyd@police.ci.enumclaw.wa.us); Kevin Bayer; Tony Toppano; Kristin Meitzler; Tiedeman, Ron; Dan Werr; ZZGrp, 911 Supervisors; Flohr, Jeffrey; Pompeo, Kathryn; Grobler, Garrett M

Cc: Hyett, Vicki; Clow, Jacob; [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov); KCE911Tech; Potts, Bob

Subject: Re: 911 call delivery interruption

CenturyLink 911 Repair has opened ticket MW101867 so that I will get notified with any updates to their master MC790244. At this time CenturyLink is still working to isolate the trouble and there is no Estimated time to Restore.

Please keep me informed of impact to your 911 call delivery and transfer capability.

Thank you,

*Beth Knieps*

E-911 PSAP Equipment Administrator

King County E-911 Program Office

Mobile 206-595-0460 | Desk 206-477-4916

On call 206-477-4919

Team email: [KCE911Tech@kingcounty.gov](mailto:KCE911Tech@kingcounty.gov)

**24/7 Response: [KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)**

From: Knieps, Beth

Sent: [REDACTED]

To: David Schlaegel; [tannis.rhoton@bothellwa.gov](mailto:tannis.rhoton@bothellwa.gov); [aaron.emmons@bothellwa.gov](mailto:aaron.emmons@bothellwa.gov); [bhuebler@police.ci.enumclaw.wa.us](mailto:bhuebler@police.ci.enumclaw.wa.us); [sstottlemyre@police.ci.enumclaw.wa.us](mailto:sstottlemyre@police.ci.enumclaw.wa.us); [ChrisWi@issaquahwa.gov](mailto:ChrisWi@issaquahwa.gov); [gracel@issaquahwa.gov](mailto:gracel@issaquahwa.gov); [paulfr@issaquahwa.gov](mailto:paulfr@issaquahwa.gov); Higashi, John; [torr@norcom.org](mailto:torr@norcom.org); [ssotebeer@norcom.org](mailto:ssotebeer@norcom.org); [rlouie@norcom.org](mailto:rlouie@norcom.org); [zmiddleton@norcom.org](mailto:zmiddleton@norcom.org); Supervisor; [E911Outage@norcom.org](mailto:E911Outage@norcom.org); [Wassall.S@portseattle.org](mailto:Wassall.S@portseattle.org); [Wassall.S@portseattle.org](mailto:Wassall.S@portseattle.org); Crippen, Jennifer; [mano.j@portseattle.org](mailto:mano.j@portseattle.org); [smullen@redmond.gov](mailto:smullen@redmond.gov); [rclemmons@redmond.gov](mailto:rclemmons@redmond.gov); [jcfisher@redmond.gov](mailto:jcfisher@redmond.gov); [Michael.Sharp@seattle.gov](mailto:Michael.Sharp@seattle.gov); [Gregory.Hough@seattle.gov](mailto:Gregory.Hough@seattle.gov); [Christopher.Nastos@seattle.gov](mailto:Christopher.Nastos@seattle.gov); [Dale.Watanabe@seattle.gov](mailto:Dale.Watanabe@seattle.gov); [Michael.Poole@seattle.gov](mailto:Michael.Poole@seattle.gov); [kunitsp@seattle.gov](mailto:kunitsp@seattle.gov); [nick.murphy@seattle.gov](mailto:nick.murphy@seattle.gov); [tim.ancich@seattle.gov](mailto:tim.ancich@seattle.gov); [dan.whipple@seattle.gov](mailto:dan.whipple@seattle.gov); [george.bray@seattle.gov](mailto:george.bray@seattle.gov); Sale, Nellie; [Kenneth.StMyers@seattle.gov](mailto:Kenneth.StMyers@seattle.gov); [Brian.Smith@Seattle.Gov](mailto:Brian.Smith@Seattle.Gov); [SPD\\_Comm\\_Supervisors@seattle.gov](mailto:SPD_Comm_Supervisors@seattle.gov); [scott.remillard@seattle.gov](mailto:scott.remillard@seattle.gov); [craigw@uw.edu](mailto:craigw@uw.edu); [jmpat26@u.washington.edu](mailto:jmpat26@u.washington.edu); Kevin Lovell; [lorau@valleycom.org](mailto:lorau@valleycom.org); [vonniem@valleycom.org](mailto:vonniem@valleycom.org); [angeeb@valleycom.org](mailto:angeeb@valleycom.org); [Supervisors@valleycom.org](mailto:Supervisors@valleycom.org); [E911alerts@valleycom.org](mailto:E911alerts@valleycom.org); [amelia.cooper@wsp.wa.gov](mailto:amelia.cooper@wsp.wa.gov); [G-D-D2CommSupervisors@wsp.wa.gov](mailto:G-D-D2CommSupervisors@wsp.wa.gov); [tfloyd@police.ci.enumclaw.wa.us](mailto:tfloyd@police.ci.enumclaw.wa.us); Kevin Bayer;

**REDACTED VERSION**

Tony Toppano; Kristin Meitzler; Tiedeman, Ron; Dan Werr; ZZGrp, 911 Supervisors; Flohr, Jeffrey; Pompeo, Kathryn; Grobler, Garrett M

**Cc:** Hyett, Vicki; Clow, Jacob; [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov); KCE911Tech; Potts, Bob

**Subject:** 911 call delivery interruption

Century Link is experiencing a massive Nationwide outage, affecting Inter-tandem trunks, back lines, etc. More than just 911. Its a whole mess. There are techs around the country working on it.

I asked if there was any notification email thread we could be added to. He said there was no email that he was aware of. We just have to call back and reference their master ticket # MC790244. There is no specific ticket number for NORCOM.

Thank you Zeb for this information from CenturyLink 911 Repair. Seattle PD has reported the same issues so this is impacting PSAPs which are on the Comtech ESInet as well. Valley Com reports they have not been affected as far as they are aware. I will pass on additional information as it becomes available.

*Beth Knieps*

E-911 PSAP Equipment Administrator  
King County E-911 Program Office

Mobile 206-595-0460  | Desk 206-477-4916 

**On call 206-477-4919** 

Team email: [KCE911Tech@kingcounty.gov](mailto:KCE911Tech@kingcounty.gov)

**24/7 Response: [KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)**

**Rebecca Miller**

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Miller, Walt; #COMTECH NOC  
**Cc:** Pat Margherio  
**Subject:** RE: INC000000126430

Hello Walt,

We do not have that information on hand as the impairment was upstream to Comtech's network. We cannot see what calls didn't reach out network to deliver. We will request that information from CenturyLink but I cannot guarantee they will provide us that detail.

Pat

---

**From:** Miller, Walt <Walt.Miller@SouthSound911.org>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Subject:** INC000000126430

**WARNING: External Email: Exercise Caution**

Good Morning,

Do you have information on the number of 911 calls that were not presented to the PSAP due to the outage we had early this morning?

[REDACTED]

Thanks,

Walt

**Walt Miller**  
Communications Systems Specialist  
South Sound 911  
253-495-7136 *m*  
[Walt.Miller@SouthSound911.org](mailto:Walt.Miller@SouthSound911.org)



**Rebecca Miller**

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** Pat Margherio  
**Subject:** FW: INC000000126430  
**Attachments:** image001.jpg; HEV\_1525204068644.png

FYI

-----Original Message-----

From: Miller, Walt <Walt.Miller@SouthSound911.org>  
Sent: [REDACTED]  
To: Pat Margherio <Pat.Margherio@comtechtel.com>  
Subject: Re: INC000000126430

WARNING: External Email: Exercise Caution

Pat,

I will wait to hear what they have to say.

Thank you,

Walt

Walt Miller  
Communications Systems Specialist  
South Sound 911  
253-495-7136  
Walt.Miller@SouthSound911.org

[cid:storage\_emulated\_0\_\_EmailTemplmage\_HEV\_1525204068644\_png\_1525204068661]

----- Original message -----

From: Pat Margherio <Pat.Margherio@comtechtel.com>  
Date: [REDACTED]  
To: "Miller, Walt" <Walt.Miller@SouthSound911.org>, #COMTECH NOC <noc@comtechtel.com>  
Cc: Pat Margherio <Pat.Margherio@comtechtel.com>  
Subject: RE: INC000000126430

Hello Walt,

We do not have that information on hand as the impairment was upstream to Comtech's network. We cannot see what calls didn't reach out network to deliver. We will request that information from CenturyLink but I cannot guarantee they will provide us that detail.

Pat

From: Miller, Walt <Walt.Miller@SouthSound911.org>  
Sent: [REDACTED]  
To: #COMTECH NOC <noc@comtechtel.com>  
Subject: INC000000126430

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[REDACTED]

Thanks,

Walt

Walt Miller  
Communications Systems Specialist  
South Sound 911  
253-495-7136 m  
Walt.Miller@SouthSound911.org<mailto:Walt.Miller@SouthSound911.org>  
[SS911 logo]

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Rebecca Miller

---

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** MIL DL E911 Technical Services Team; Greg Pittsford  
**Subject:** RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

**WARNING: External Email: Exercise Caution**

NOC,

Sorry to be slow, today has been bad day ...never-the-less is it Carl advising you that the identified star-codes do not work? If so is the "we" following the list you or Carl? (did not see any break between end of his email and continuation of yours.

Blind Transfer Issue:

If the "we" is you (the NOC), we are trying to educate our migrated PSAPs of the Blind Transfer issue. That is, this was (and is) a capability of our CenturyLink/West provided ESInet, as such many PSAPs have operationally become accustomed to this and struggle(?) to remember not to do it. We will continue to work the issue ... I'm thinking a bulletin to our migrated PSAPs that the feature will not be available until the 1.2.2 release(?) and the associated date with same.

Star-Codes

The SECP provided Comtech with the list of star-codes currently in use on the CenturyLink/West ESInet ... unfortunately the list contained no two (or 3 if you count the \*) digit star codes at all. We will need to 1) find out if these were codes that translated to a CenturyLink SR (non-dialable 10D number) and ANI (original calling party) was available along with the transfer 2) if no ANI accompanied these calls, a 10-D dialable PSTN number. This will take a couple of days to research and get back to you ...maybe several given that almost everyone I have called this week is OOO until the New Year. As well I have more than a couple of fires to put out myself before COB tomorrow

*Kenn*

Kenneth Andrew Moisey  
E911 Technical Manager  
Washington State Emergency Management Division  
Washington Military Department  
[Kenneth.Moisey@mil.wa.gov](mailto:Kenneth.Moisey@mil.wa.gov)  
Office: 253-512-7466  
Mobile: 253-348-0766

**The WA Military Department has moved to a 4/10 work schedule. Effective March 16, 2015 the State E911 Coordination Office (SECO) will be closed on Mondays. Holidays falling on Mondays will be observed on the PRIOR Friday.**

---

**From:** #COMTECH NOC <noc@comtechtel.com>  
**Sent:** [REDACTED]  
**Cc:** MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>; #COMTECH NOC

<noc@comtechtel.com>; Greg Pittsford <greg.pittsford@comtechtel.com>

**Subject:** Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

Comtech has been informed of the following list of star codes that do not work at this time.

INC000000126529 has been opened by Comtech for tracking this issue.

**From:** Karl Hatton [<mailto:KHatton@jcpsn.us>]  
**Sent:** [REDACTED]  
**To:** Huynh, Douglas <[DHuynh@regmail.west.com](mailto:DHuynh@regmail.west.com)>  
**Subject:** [EXT] Ticket 214288

The following Agencies have a 911 transfer associated with a star code that does not appear to work at this time.

Olympic Nation Park - \*41  
Quinalt - \*40  
Hoh - \*49  
Klalloch - \*38  
Indian Island (Nescom) - \*791 (does not work)  
United States Coast Guard Seattle - \*24  
ValleyCom – we show both \*559 and \*562

We may find more – but this is what we have so far. I suspect that those \* codes are meaningless inside the Comtech world and need to be mapped to a real phone number.

The additional issue that we chatted about is the blind transfer for 911 calls. When we blind transfer it would appear that as soon as we disconnect on our side, the call drops for the caller – even if it was ringing to the secondary location.

These star codes are a priority for us and are impacting daily operations. A resolution is needed as soon as possible. Frankly- the same is true with the blind transfer,

Thanks.

Comtech will continue to provide updates as we receive them. Currently this ticket has been escalated to our Data Integrity Group for investigation.

Thank you,

[Comtech NOC | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | noc@comtechtel.com](#)

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Rebecca Miller

---

**From:** #COMTECH NOC  
**Sent:** [REDACTED]  
**To:** Moisey, Kenneth A (MIL); #COMTECH NOC  
**Cc:** MIL DL E911 Technical Services Team; Greg Pittsford  
**Subject:** RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

Kenneth,

The smaller, offset email which possesses the “we” in question was originally sent to West by Karl, and West informed them that those PSAPs had moved to Comtech. At which point Karl sent the chain on to Comtech.

I’ll attach your email and notes about the Star-Codes to the ticket itself so that the tech who works on this ticket sees it. Today is a Comtech Company Holiday, so that team isn’t in the office. I appreciate the input on this though. I’m unsure what information our Data Integrity Group has that’s relevant to this, but when I checked the list of WA PSAPs available to the NOC, I didn’t see any which obviously correlated with the names which were correlated with those star codes in Karl’s email.

Thank you,

[Jonathan Wilson | Network Analyst | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | noc@comtechtel.com](#)

---

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Cc:** MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>; Greg Pittsford <greg.pittsford@comtechtel.com>  
**Subject:** RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

**WARNING: External Email: Exercise Caution**

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**Kenn**

Kenneth Andrew Moisey  
E911 Technical Manager  
Washington State Emergency Management Division  
Washington Military Department  
[Kenneth.Moisey@mil.wa.gov](mailto:Kenneth.Moisey@mil.wa.gov)  
Office: 253-512-7466  
Mobile: 253-348-0766

The WA Military Department has moved to a 4/10 work schedule. Effective March 16, 2015 the State E911 Coordination Office (SECO) will be closed on Mondays. Holidays falling on Mondays will be observed on the PRIOR Friday.

---

**From:** #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
**Sent:** [REDACTED]  
**Cc:** MIL DL E911 Technical Services Team <[E911TechnicalServices@mil.wa.gov](mailto:E911TechnicalServices@mil.wa.gov)>; #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

Comtech has been informed of the following list of star codes that do not work at this time.

INC000000126529 has been opened by Comtech for tracking this issue.

**From:** Karl Hatton [<mailto:KHatton@jcpsn.us>]  
**Sent:** [REDACTED]  
**To:** Huynh, Douglas <[DHuynh@regmail.west.com](mailto:DHuynh@regmail.west.com)>  
**Subject:** [EXT] Ticket 214288

The following Agencies have a 911 transfer associated with a star code that does not appear to work at this time.

- Olympic Nation Park - \*41
- Quinalt - \*40
- Hoh - \*49
- Klaloch - \*38
- Indian Island (Nescom) - \*791 (does not work)
- United States Coast Guard Seattle - \*24
- ValleyCom – we show both \*559 and \*562

We may find more – but this is what we have so far. I suspect that those \* codes are meaningless inside the Comtech world and need to be mapped to a real phone number.

The additional issue that we chatted about is the blind transfer for 911 calls. When we blind transfer it would appear that as soon as we disconnect on our side, the call drops for the caller – even if it was ringing to the secondary location.

These star codes are a priority for us and are impacting daily operations. A resolution is needed as soon as possible. Frankly- the same is true with the blind transfer,

Thanks.

Comtech will continue to provide updates as we receive them. Currently this ticket has been escalated to our Data Integrity Group for investigation.

Thank you,

[Comtech NOC | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | noc@comtechtel.com](#)

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**Rebecca Miller**

---

**From:** #COMTECH NOC  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC; Moisey, Kenneth A (MIL)  
**Cc:** MIL DL E911 Technical Services Team; Greg Pittsford  
**Subject:** RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

Kenneth,

After sending my previous email, I realized that those star codes are representing agencies which the PSAPs transfer to, not PSAPs themselves.

Thank you,

Jonathan Wilson | Network Analyst | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | [noc@comtechtel.com](mailto:noc@comtechtel.com)

---

**From:** #COMTECH NOC  
**Sent:** [REDACTED]  
**To:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>; #COMTECH NOC <noc@comtechtel.com>  
**Cc:** MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>; Greg Pittsford <greg.pittsford@comtechtel.com>  
**Subject:** RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

Kenneth,

The smaller, offset email which possesses the “we” in question was originally sent to West by Karl, and West informed them that those PSAPs had moved to Comtech. At which point Karl sent the chain on to Comtech.

I’ll attach your email and notes about the Star-Codes to the ticket itself so that the tech who works on this ticket sees it. Today is a Comtech Company Holiday, so that team isn’t in the office. I appreciate the input on this though. I’m unsure what information our Data Integrity Group has that’s relevant to this, but when I checked the list of WA PSAPs available to the NOC, I didn’t see any which obviously correlated with the names which were correlated with those star codes in Karl’s email.

Thank you,

Jonathan Wilson | Network Analyst | Safety & Security Technologies | Comtech Telecommunications Corp. | NOC: 800.959.3749 | [noc@comtechtel.com](mailto:noc@comtechtel.com)

---

**From:** Moisey, Kenneth A (MIL) <[Kenneth.Moisey@mil.wa.gov](mailto:Kenneth.Moisey@mil.wa.gov)>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
**Cc:** MIL DL E911 Technical Services Team <[E911TechnicalServices@mil.wa.gov](mailto:E911TechnicalServices@mil.wa.gov)>; Greg Pittsford <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

**WARNING: External Email: Exercise Caution**

NOC,

Sorry to be slow, today has been bad day ...never-the-less is it Carl advising you that the identified star-codes do not work? If so is the "we" following the list you or Carl? (did not see any break between end of his email and continuation of yours.

Blind Transfer Issue:

If the "we" is you (the NOC), we are trying to educate our migrated PSAPs of the Blind Transfer issue. That is, this was (and is) a capability of our CenturyLink/West provided ESInet, as such many PSAPs have operationally become accustomed to this and struggle(?) to remember not to do it. We will continue to work the issue ... I'm thinking a bulletin to our migrated PSAPs that the feature will not be available until the 1.2.2 release(?) and the associated date with same.

Star-Codes

The SECP provided Comtech with the list of star-codes currently in use on the CenturyLink/West ESInet ... unfortunately the list contained no two (or 3 if you count the \*) digit star codes at all. We will need to 1) find out if these were codes that translated to a CenturyLink SR (non-dialable 10D number) and ANI (original calling party) was available along with the transfer 2) if no ANI accompanied these calls, a 10-D dialable PSTN number. This will take a couple of days to research and get back to you ...maybe several given that almost everyone I have called this week is OOO until the New Year. As well I have more than a couple of fires to put out myself before COB tomorrow

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Kenneth Andrew Moisey  
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---

**From:** #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
**Sent:** [REDACTED]  
**Cc:** MIL DL E911 Technical Services Team <[E911TechnicalServices@mil.wa.gov](mailto:E911TechnicalServices@mil.wa.gov)>; #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** Comtech SoWA NOTIFICATION || INCO00000126529 List of SoWA Star codes that do not work at this time.

Comtech has been informed of the following list of star codes that do not work at this time.

INCO00000126529 has been opened by Comtech for tracking this issue.

**From:** Karl Hatton [<mailto:KHatton@jcpsn.us>]  
**Sent:** [REDACTED]  
**To:** Huynh, Douglas <[DHuynh@regmail.west.com](mailto:DHuynh@regmail.west.com)>  
**Subject:** [EXT] Ticket 214288

The following Agencies have a 911 transfer associated with a star code that does not appear to work at this time.

Olympic Nation Park - \*41  
Quinalt - \*40  
Hoh - \*49  
Klaloch - \*38  
Indian Island (Nescom) - \*791 (does not work)  
United States Coast Guard Seattle - \*24  
ValleyCom – we show both \*559 and \*562

We may find more – but this is what we have so far. I suspect that those \* codes are meaningless inside the Comtech world and need to be mapped to a real phone number.

The additional issue that we chatted about is the blind transfer for 911 calls. When we blind transfer it would appear that as soon as we disconnect on our side, the call drops for the caller – even if it was ringing to the secondary location.

These star codes are a priority for us and are impacting daily operations. A resolution is needed as soon as possible. Frankly- the same is true with the blind transfer,

Thanks.

Comtech will continue to provide updates as we receive them. Currently this ticket has been escalated to our Data Integrity Group for investigation.

Thank you,

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Rebecca Miller

---

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Subject:** RE: Comtech SoWA NOTIFICATION || INC000000126529 List of SoWA Star codes that do not work at this time.

**WARNING: External Email: Exercise Caution**

Correct, except perhaps for ValleyCom as it will soon be on ESInetII and as such not require and 10D number.

---

**From:** #COMTECH NOC <noc@comtechtel.com>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>; Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Cc:** MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>; Greg Pittsford <greg.pittsford@comtechtel.com>  
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**From:** #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
**Sent:** [REDACTED]  
**Cc:** MIL DL E911 Technical Services Team <[E911TechnicalServices@mil.wa.gov](mailto:E911TechnicalServices@mil.wa.gov)>; #COMTECH NOC

<[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

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**Sent:** [REDACTED]  
**To:** Huynh, Douglas <[DHuynh@regmail.west.com](mailto:DHuynh@regmail.west.com)>  
**Subject:** [EXT] Ticket 214288

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Quinalt - \*40  
Hoh - \*49  
Klalloch - \*38  
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Rebecca Miller

---

**From:** Mark Bailey <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** MIL DL E911 Technical Services Team  
**Subject:** Centurylink Status

**WARNING: External Email: Exercise Caution**

Does anyone have any info on the Centurylink problems. We have been chasing reports for the past few hours, but so far every test has been successful. That includes where Centurylink is the local carrier (Colfax and Clarkston).

Thank you,

Mark Bailey  
IT Manager  
Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
p. 509-334-6565  
c. 509-595-3440

Rebecca Miller

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [Redacted]  
**To:** Mark Bailey; #COMTECH NOC  
**Cc:** MIL DL E911 Technical Services Team  
**Subject:** RE: Centurylink Status

**WARNING: External Email: Exercise Caution**

[Redacted]

[Redacted]

Kenn

**From:** Mark Bailey <m Bailey@whitcom.org>  
**Sent:** [Redacted]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Cc:** MIL DL E911 Technical Services Team <E911TechnicalServices@mil.wa.gov>  
**Subject:** Centurylink Status

Does anyone have any info on the Centurylink problems. We have been chasing reports for the past few hours, but so far every test has been successful. That includes where Centurylink is the local carrier (Colfax and Clarkston).

Thank you,

Mark Bailey  
IT Manager  
Whitcom 911  
[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)  
p. 509-334-6565  
c. 509-595-3440

Rebecca Miller

---

**From:** Sweet, Franklin (WSP) <Franklin.Sweet@wsp.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Subject:** 911 Outage?

**WARNING: External Email: Exercise Caution**

Good day. We have been advised there is a 911 outage. I tried calling 800-959-3749 and received a fast busy signal. One report is that the outage is nationwide. Can you advise?

CO3 Franklin Sweet  
Communications Supervisor  
WSP Spokane  
(509) 227-6560  
VOIP: 40240

**Rebecca Miller**

---

**From:** Jo Borden <jborden@co.lincoln.wa.us>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Subject:** Lincoln County

WARNING: External Email: Exercise Caution

Lincoln County's 9-1-1 is down. Callers are reporting a fast busy.

Jo Borden

911 Coordinator

Rebecca Miller

---

**From:** Cuevas, Michele (WSP) <Michele.Cuevas@wsp.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** Blas, Dolores (WSP); Benson-O'Mara, Linda (WSP); Cooper, Amelia (WSP)  
**Subject:** IMPACT: MAJOR KING COUNTY WASHINGTON NO 911 CALLS BEING RECEIVED

**WARNING: External Email: Exercise Caution**

Our agency has not received an incoming 911 call since [REDACTED] We have only received second hand information from other PSAPS in the area who have received calls that should have been routed to us.

CO3 Michele Cuevas X134  
WSP Bellevue Communications  
2803 156th Ave SE  
Bellevue, WA 98007  
Micro: 20100  
(425) 401-7700  
"Service with Humility"



Rebecca Miller

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Sweet, Franklin (WSP); #COMTECH NOC  
**Cc:** Pat Margherio  
**Subject:** RE: 911 Outage? || INC000000126430

We are not receiving 911 calls from the upstream provider. We are working to get a status update from them on what is going on.

Pat

---

**From:** Sweet, Franklin (WSP) <Franklin.Sweet@wsp.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Subject:** 911 Outage?

**WARNING: External Email: Exercise Caution**

Good day. We have been advised there is a 911 outage. I tried calling 800-959-3749 and received a fast busy signal. One report is that the outage is nationwide. Can you advise?

CO3 Franklin Sweet  
Communications Supervisor  
WSP Spokane  
(509) 227-6560  
VOIP: 40240

**Rebecca Miller**

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Jo Borden; #COMTECH NOC  
**Cc:** Pat Margherio  
**Subject:** RE: Lincoln County || INC000000126430

Jo,

We are not receiving calls from the upstream provider. We are actively working to get a status update from them.

Pat

-----Original Message-----

**From:** Jo Borden <jborden@co.lincoln.wa.us>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Subject:** Lincoln County

WARNING: External Email: Exercise Caution

Lincoln County's 9-1-1 is down. Callers are reporting a fast busy.

Jo Borden

911 Coordinator

Rebecca Miller

**Subject:** Outage Bridge  
**Location:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Start:** [REDACTED]  
**End:** [REDACTED]  
**Show Time As:** Tentative  
**Recurrence:** (none)  
**Meeting Status:** Not yet responded  
**Organizer:** Leneweaver, William A (MIL)

**WARNING: External Email: Exercise Caution**



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Homan, Deb <dhoman@co.clallam.wa.us>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** Regional Emergency Communications Director  
**Subject:** NEED ASSISTANCE ASAP-911 LINES DOWN & UNABLE TO GET THROUGH TO THE NOC

**WARNING: External Email: Exercise Caution**

Hi,

This is PenCom 911 Center in Port Angeles, Wa. We have a couple issues going on that need immediate assistance. [REDACTED]

I have attempted to call Comtech NOC from a cell phone unsuccessfully. Pressing option 2 & then option 1 just rings and goes to voicemail.

It's my understanding that JeffCom, Jefferson County, WA. is still receiving 911 calls. Any assistance that can be provided would be greatly appreciated.

Thank you!

Debbie Homan  
Communications Supervisor  
PenCom  
321 E 5<sup>th</sup> Street  
Port Angeles, WA 98362  
360-417-4970  
dhoman@co.clallam.wa.us

Rebecca Miller

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Homan, Deb; #COMTECH NOC  
**Cc:** Regional Emergency Communications Director; Pat Margherio  
**Subject:** RE: NEED ASSISTANCE ASAP-911 LINES DOWN & UNABLE TO GET THROUGH TO THE NOC || INC000000126430

Deb,

We are currently not receiving calls from the upstream provider. We have been receiving a high volume of calls and I apologize you couldn't get through.

We will provide an update when we have one.

Pat

---

**From:** Homan, Deb <dhoman@co.clallam.wa.us>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Cc:** Regional Emergency Communications Director <khatton@cityofpa.us>  
**Subject:** NEED ASSISTANCE ASAP-911 LINES DOWN & UNABLE TO GET THROUGH TO THE NOC

**WARNING: External Email: Exercise Caution**

Hi,

This is PenCom 911 Center in Port Angeles, Wa. We have a couple issues going on that need immediate assistance. [REDACTED]

I have attempted to call Comtech NOC from a cell phone unsuccessfully. Pressing option 2 & then option 1 just rings and goes to voicemail.

It's my understanding that JeffCom, Jefferson County, WA. is still receiving 911 calls. Any assistance that can be provided would be greatly appreciated.

Thank you!

Debbie Homan  
Communications Supervisor  
PenCom  
321 E 5<sup>th</sup> Street  
Port Angeles, WA 98362  
360-417-4970



Rebecca Miller

---

**From:** Lettrick, Kim <K.Lettrick@BCES.WA.GOV>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Subject:** Benton and Franklin County Washington 911 Outage  
**Importance:** High

**WARNING: External Email: Exercise Caution**

Southeast Communications Center (Benton and Franklin Counties) [REDACTED]  
[REDACTED]

Kim

---

Kim Lettrick, Communications Manager  
Southeast Communications Center  
651 Truman Ave, Richland, WA 99352  
Voice: 509-628-8595  
Fax: 509-628-2622  
[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)

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This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the system manager. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the organization. Finally, the recipient should check this email and any attachments for the presence of viruses. The organization accepts no liability for any damage caused by any virus transmitted by this email.



**Rebecca Miller**

---

**From:** Jason Fritz <jasonf@co.skamania.wa.us>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Subject:** Skamania County 911

WARNING: External Email: Exercise Caution

Skamania County 911 is down. Please activate abandonment to 10 digit. 509-427- 4040.

Sent from my iPhone

Rebecca Miller

---

**From:** Patty Marsden <Patty.Marsden@lewiscountywa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** Scott Smitherman; Steve Mansfield  
**Subject:** 911 Calls not coming in

**WARNING: External Email: Exercise Caution**

Lewis County 911 PSAP is NOT receiving 911 calls. [REDACTED]  
[REDACTED]

Please open a problem ticket. We want to make sure if we are or are not part of the National 911 outage.

Thanks!

*Patty Marsden*

Chief of Operations

Lewis County 911

360.740.1248 O

360.991.7769 C

“Perfection is not attainable, but if we chase perfection we will catch excellence!”

~Vince Lombardi~

**Rebecca Miller**

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Jason Fritz; #COMTECH NOC  
**Cc:** Pat Margherio  
**Subject:** RE: Skamania County 911 || INC000000126430

Jason,

Currently Comtech is not receiving 911 calls from the upstream provider. We cannot alternate route calls for your PSAP as we are not receiving them. We are working to get a status update from CenturyLink on what is happening.

Pat

-----Original Message-----

**From:** Jason Fritz <jasonf@co.skamania.wa.us>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Subject:** Skamania County 911

WARNING: External Email: Exercise Caution

Skamania County 911 is down. Please activate abandonment to 10 digit. 509-427- 4040.

Sent from my iPhone

Rebecca Miller

---

**From:** Tammy Smith <tlsmith@wallawallawa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Subject:** 911 lines down

**WARNING: External Email: Exercise Caution**

Hello this is Walla walla and our 911 lines are down. Can you please transfer all our 911 calls to 509-527-1960.

**Tammy Smith**

Dispatch Supervisor

WESCOM

509.524.4491

tlsmith@wallawallawa.gov



A WONDERFUL PLACE TO  
**LIVE WORK PLAY**

\* \* \* \* \* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

**Rebecca Miller**

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Tammy Smith; #COMTECH NOC  
**Cc:** Pat Margherio  
**Subject:** RE: 911 lines down || INC000000126430

Tammy,

Currently Comtech is not receiving 911 calls from the upstream provider. We cannot alternate route calls for your PSAP as we are not receiving them. We are working to get a status update from CenturyLink on what is happening.

Pat

---

**From:** Tammy Smith <tlsmith@wallawalla.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Subject:** 911 lines down

**WARNING: External Email: Exercise Caution**

Hello this is Walla walla and our 911 lines are down. Can you please transfer all our 911 calls to 509-527-1960.

**Tammy Smith**  
Dispatch Supervisor  
WESCOM  
509.524.4491  
tlsmith@wallawalla.gov



\* \* \* \* \* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Tammy Smith <tlsmith@wallawallawa.gov>  
**Sent:** [REDACTED]  
**To:** Pat Margherio; #COMTECH NOC  
**Cc:** Steve Ruley  
**Subject:** RE: 911 lines down || INC000000126430

**WARNING: External Email: Exercise Caution**

Okay, thank you.

---

**From:** Pat Margherio <Pat.Margherio@comtechtel.com>  
**Sent:** [REDACTED]  
**To:** Tammy Smith <tlsmith@wallawallawa.gov>; #COMTECH NOC <noc@comtechtel.com>  
**Cc:** Pat Margherio <Pat.Margherio@comtechtel.com>  
**Subject:** RE: 911 lines down || INC000000126430

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Tammy,

Currently Comtech is not receiving 911 calls from the upstream provider. We cannot alternate route calls for your PSAP as we are not receiving them. We are working to get a status update from CenturyLink on what is happening.

Pat

---

**From:** Tammy Smith <[tlsmith@wallawallawa.gov](mailto:tlsmith@wallawallawa.gov)>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
**Subject:** 911 lines down

**WARNING: External Email: Exercise Caution**

Hello this is Walla walla and our 911 lines are down. Can you please transfer all our 911 calls to 509-527-1960.

**Tammy Smith**  
Dispatch Supervisor  
WESCOM  
509.524.4491  
tlsmith@wallawallawa.gov



**REDACTED VERSION**

\* \* \* \* \* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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Rebecca Miller

---

**From:** Pat Margherio  
**Sent:** [REDACTED]  
**To:** Andy Malchert; #COMTECH NOC  
**Cc:** Dispatch Account; Arica French; Brenda Cantu; Pat Margherio  
**Subject:** RE: Request to forward 911 calls for Grays Harbor 911 (Aberdeen, WA) to 10-digit number || INC000000126430

Andy,

Comtech is currently not receiving 911 calls from the upstream provider. Currently there are some offnet PSAPs that are receiving 911 calls, if we were to reroute your PSAP 911 calls would still not go to the alternate and transfers would go to that alternate number instead of over the 911 trunks.

Pat

---

**From:** Andy Malchert <amalchert@gh911.org>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <noc@comtechtel.com>  
**Cc:** Dispatch Account <dispatch@gh911.org>; Arica French <afrench@gh911.org>; Brenda Cantu <bcantu@gh911.org>  
**Subject:** Request to forward 911 calls for Grays Harbor 911 (Aberdeen, WA) to 10-digit number  
**Importance:** High

**WARNING: External Email: Exercise Caution**

Because we are unable to telephone the Comtech NOC at this time, this request is coming through email.

PSAP FCC ID: 7279  
PRF Token: DONALD DUCK

If possible, please forward any 911 calls for Grays Harbor 911 to 360-533-8765 per our primary abandonment route. This is the 10-digit business line for our primary 911 Center and is currently staffed. Please respond to this email as soon as possible.

Thank you,

Andy Malchert

System Support Analyst  
Grays Harbor Communications Center  
Aberdeen, WA 98520  
(360) 533-7885  
[amalchert@gh911.org](mailto:amalchert@gh911.org)



Rebecca Miller

---

**From:** Andy Malchert <amalchert@gh911.org>  
**Sent:** [REDACTED]  
**To:** Pat Margherio; #COMTECH NOC  
**Cc:** Dispatch Account; Arica French; Brenda Cantu  
**Subject:** RE: Request to forward 911 calls for Grays Harbor 911 (Aberdeen, WA) to 10-digit number || INC000000126430

**WARNING: External Email: Exercise Caution**

I understand. Thank you for that prompt response.

Andy Malchert

System Support Analyst  
Grays Harbor Communications Center  
Aberdeen, WA 98520  
(360) 533-7885  
[amalchert@gh911.org](mailto:amalchert@gh911.org)

---

**From:** Pat Margherio [mailto:[Pat.Margherio@comtechtel.com](mailto:Pat.Margherio@comtechtel.com)]  
**Sent:** [REDACTED]  
**To:** Andy Malchert <[amalchert@gh911.org](mailto:amalchert@gh911.org)>; #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
**Cc:** Dispatch Account <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; Arica French <[afrench@gh911.org](mailto:afrench@gh911.org)>; Brenda Cantu <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Pat Margherio <[Pat.Margherio@comtechtel.com](mailto:Pat.Margherio@comtechtel.com)>  
**Subject:** RE: Request to forward 911 calls for Grays Harbor 911 (Aberdeen, WA) to 10-digit number || INC000000126430

Andy,

Comtech is currently not receiving 911 calls from the upstream provider. Currently there are some offnet PSAPs that are receiving 911 calls, if we were to reroute your PSAP 911 calls would still not go to the alternate and transfers would go to that alternate number instead of over the 911 trunks.

Pat

---

**From:** Andy Malchert <[amalchert@gh911.org](mailto:amalchert@gh911.org)>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>  
**Cc:** Dispatch Account <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; Arica French <[afrench@gh911.org](mailto:afrench@gh911.org)>; Brenda Cantu <[bcantu@gh911.org](mailto:bcantu@gh911.org)>  
**Subject:** Request to forward 911 calls for Grays Harbor 911 (Aberdeen, WA) to 10-digit number  
**Importance:** High

**WARNING: External Email: Exercise Caution**

Because we are unable to telephone the Comtech NOC at this time, this request is coming through email.

[REDACTED]

If possible, please forward any 911 calls for Grays Harbor 911 to 360-533-8765 per our primary abandonment route. This is the 10-digit business line for our primary 911 Center and is currently staffed. Please respond to this email as soon as possible.

Thank you,

Andy Malchert

System Support Analyst  
Grays Harbor Communications Center  
Aberdeen, WA 98520  
(360) 533-7885  
[amalchert@gh911.org](mailto:amalchert@gh911.org)

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Rebecca Miller

**From:** Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Subject:** RE: Outage Bridge - [REDACTED]

**WARNING: External Email: Exercise Caution**

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026.\\*.939773#](tel://1-720-279-0026.*.939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**
  - USA 1-720-279-0026
  - USA, Dallas 1-877-820-7831

Rebecca Miller

**From:** Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mac911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells (Cowlitz County) <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale (Pacific County) <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; Amy McCormick (Spokane)

<amccormick@spokanecounty.org>; 'Angie Fode (Adams)' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brad Coughenour (Yakima) <brad.coughenour@yakimawa.gov>; 'Brenda Cantu (Grays Harbor)' <bcantu@gh911.org>; Criselia Grupp (Chelan) <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; Dave Fuller (CRESA) <Dave.Fuller@clark.wa.gov>; 'Dave Halloran (San Juan County)' <daveh@sanjuandem.net>; 'Deb Flewelling (King)' <Deb.Flewelling@kingcounty.gov>; 'Doug deGraaf (Benton)' <d.degraaf@bces.wa.gov>; 'Greg Erickson (Whatcom County)' <gerickson@cob.org>; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; 'Helen Demel (Skagit County)' <helend@co.skagit.wa.us>; 'Jackie Jones (Grant County)' <j.jones@macc911.org>; 'James Fosse (Douglas County)' <jfosse@rivercom911.org>; 'Jason Fritz (Skamania County)' <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat)' <jeffk@klickitatcounty.org>; 'Jo Borden (Lincoln County)' <jborden@co.lincoln.wa.us>; 'JoAnn Boggs (Pend Oreille)' <jboggs@pendoreille.org>; 'Joannie M. Kuhlmeier (Wahkiakum County)' <kuhlmeierj@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat)' <julieb@klickitatcounty.org>; 'Karl Hatton (Jefferson County)' <khatton@jcpsn.us>; 'Katy Myers (Clark County)' <katy.myers@clark.wa.gov>; 'Keith Flewelling (Thurston County)' <Keith.flewelling@tcomm911.org>; 'Kellie Pybas (Pierce)' <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; 'Kim Lettrick (Benton)' <k.lettrick@bces.wa.gov>; 'Kim Ott (San Juan County)' <KimO@sanjuanco.com>; 'Kris DeVore (CRESA)' <Kris.DeVore@clark.wa.gov>; 'Laura Pitarys (King County)' <Laura.Pitarys@kingcounty.gov>; 'Lisa Caldwell (Columbia County)' <Lisa\_Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County)' <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark C. Bailey (Whitcom911) <mbailey@whitcom.org>; Mark Janowski (Asotin) <MJanowski@co.asotin.wa.us>; 'Mary Ransier (Mason)' <mransier@macecom.org>; 'Michael Evans (Mason County)' <mevans@macecom.org>; 'Mike Voss (Skagit County)' <mvoss@co.skagit.wa.us>; 'Mike Worden (Okanogan County)' <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; 'Richard Kirton (Kitsap)' <rkirton@kitsap911.org>; 'Robin DeLazerda (San Juan)' <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; 'Steve Romberg (Clallam County)' <sromberg@cityofpa.us>; 'Steve Ruley (Walla Walla County)' <sruley@wallawallawa.gov>; 'Steve West (Pend Oreille County)' <swest@pendoreille.org>; Tara Murker (Whitcom911) <tmurker@whitcom.org>; Terri Sebree (Ferry County) <e911coord@co.ferry.wa.us>; Tina Meier (Garfield) <TMeier@co.garfield.wa.us>; 'Tom Shaughnessy (Island County)' <toms@icom911.org>; 'Vanessa Barnes (WSP)' <vanessa.barnes@wsp.wa.gov>; 'Vicki Thoroughman (Snohomish)' <vicki.thoroughman@snoco.org>; Wendy Berrett (Whitman County) <wberrett@whitcom.org>; 'Wendy Hill (Thurston County)' <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; 'jacob.clow@centuryLink.com' <jacob.clow@centuryLink.com>; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)





911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**

[Connect Me](#)

### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**  
USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

Rebecca Miller

**From:** Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford seoc83 (MIL)  
**Cc:**  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton)

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
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**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

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**From:** Leneweaver, William A (MIL)  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage

Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WC911@co.wahkiakum.wa.us](mailto:WC911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale (Pacific County) <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; 'Jeff Rodeman (JBLM)' <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. 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**REDACTED VERSION**

(Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED].

CenturyLink has asked Comtech to help ensure [REDACTED]. To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick

(Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**



USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Rick Anderson <randerson@stevenscountywa.gov>  
**Sent:** [REDACTED]  
**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); Dispatch; 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle E. Allen; Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Andy

[REDACTED]

Rick Anderson / Stevens County

**From:** Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mac911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; Dispatch <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

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Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 📞

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
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20 Aviation Drive, Camp Murray, WA 98430-5020  
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-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy

Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; **REDACTED VERSION** [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**

[Connect Me](#)

### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026.\\*.939773#](tel://1-720-279-0026.*.939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Tina Meier <TMeier@co.garfield.wa.us>  
**Sent:** [REDACTED]  
**To:** Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford

**Cc:** seoc83 (MIL)  
**Subject:** Re: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Garfield Co now has long distance!

Sent from my Samsung Galaxy smartphone.



----- Original message -----

From: Darlene Mainwaring <mainwaring@kittcom.org>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>, "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, "911 Outage Notification (Chelan/Douglas)" <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911\_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outages" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@mac911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, Kittcom <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, "911 Outage Notification (Walla Walla)" <citypublicsafetycommunications@wallawalla.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimawa.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FAFB)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Phinney (Columbia)" <Barbara\_Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, brad.coughenour@yakimawa.gov, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuandem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, helend@co.skagit.wa.us, Jackie Jones <j.jones@mac911.org>, Jim Fosse <jfosse@rivercom911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jeffk@klickitatcounty.org>, Jo Borden <jborden@co.lincoln.wa.us>, Joann Boggs <jboggs@pendoreille.org>, Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcpsn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.lettrick@bces.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pitarys (King County)" <Laura.Pitarys@kingcounty.gov>, Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizell@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey <m Bailey@whitcom.org>, Mark Janowski <mjanowski@co.asotin.wa.us>, Mary Ransier <mransier@macecom.org>

"Michael Evans (Mason County)" <mevans@macecom.org>, "Mike Voss (Skagit County)" <mvoss@co.skagit.wa.us>, Mike Worden <mworden@co.okanogan.wa.us>, "Phil Jurmu (Cowlitz County)" <jurmup@co.cowlitz.wa.us>, Richard Kirton <rkirton@kitsap911.org>, "Robin DeLazerda (San Juan)" <robind@sanjuanco.com>, "Scott Smitherman (Lewis)" <Scott.Smitherman@lewiscountywa.gov>, Steve Romberg <sromberg@cityofpa.us>, Steve Ruley <sruley@wallawallawa.gov>, Steve West <swest@pendoreille.org>, Tara Murker <TMURKER@WHITCOM.ORG>, Karin Hall <e911coord@co.ferry.wa.us>, Tina Meier <TMeier@co.garfield.wa.us>, "Tom Shaughnessy (Island County)" <toms@icom911.org>, "Vanessa Barnes (WSP)" <vanessa.barnes@wsp.wa.gov>, "Vicki Thoroughman (Snohomish)" <vicki.thoroughman@snoco.org>, Wendy Berrett <wberrett@whitcom.org>, "Wendy Hill (Thurston County)" <Wendy.Hill@tcomm911.org>, MIL DL E911 Outages <E911Outages@mil.wa.gov>, jacob.clow@centuryLink.com, Comtech NOC <noc@comtechtel.com>, "Greg Pittsford (Comtech)" <greg.pittsford@comtechtel.com>  
Cc: "seoc83 (MIL)" <seoc83@mil.wa.gov>  
Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**From:** Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla)

<citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford

(Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]  
[REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County);

Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026.\\*.939773#](tel://1-720-279-0026.*.939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831



Rebecca Miller

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**From:** Rick Anderson <randerson@stevenscountywa.gov>  
**Sent:** [REDACTED]  
**To:** Tina Meier; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); Dispatch; 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle E. Allen; Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

STEVENS COUNTY HAS LONG DISTANCE PHONE SERVICE BACK.

RICK ANDERSON

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**From:** Tina Meier [mailto:TMeier@co.garfield.wa.us]  
**Sent:** [REDACTED]

**To:** Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; Dispatch <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle E. Allen <KAllen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP)

<vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@sno911.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: Re: Outage Bridge - [REDACTED] Update

Garfield Co now has long distance!

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Darlene Mainwaring <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>

Date: [REDACTED]

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Cc: "seoc83 (MIL)" <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

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**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
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911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

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**From:** Leneweaver, William A (MIL)  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsdispatch@co.okanogan.wa.us](mailto:ocsdispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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Sent: [REDACTED]

To: 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. 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**REDACTED VERSION**

(Clark County)' <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; 'Keith Flewelling (Thurston County)' <[Keith.flewelling@tcomm911.org](mailto:Keith.flewelling@tcomm911.org)>; 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; 'Kim Lettrick (Benton)' <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; 'Kim Ott (San Juan County)' <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; 'Kris DeVore (CRESA)' <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; 'Laura Pitarys (King County)' <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; 'Lisa Caldwell (Columbia County)' <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)' <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvoss@co.skagit.wa.us](mailto:mvoss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification

(JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**

Connect Me

**Not at your computer?**

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*939773#](tel://1-720-279-0026,*939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Darlene Mainwaring <mainwaring@kittcom.org>  
**Sent:** [REDACTED]  
**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

And Kittitas County is down again.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**From:** Darlene Mainwaring

**Sent:** [REDACTED]

**To:** 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County

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**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification

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Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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Subject: RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

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Washington Military Department  
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Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston)

County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831

Rebecca Miller

**From:** Mikel Kneff <mkneff@co.lincoln.wa.us>  
**Sent:** [REDACTED]  
**To:** Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Lincoln County is down as well.

Mikel

**From:** Darlene Mainwaring [mailto:mainwaring@kittcom.org]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mac911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; lincoln 911 <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (S911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. 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Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley

<sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>  
**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

And Kittitas County is down again.

**Darlene Mainwaring, Director  
 KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Darlene Mainwaring

**Sent:** [REDACTED]

**To:** 'Leneweaver, William A (MIL)' <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells

REDACTED VERSION

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamdispatch@co.adams.wa.us](mailto:adamdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage



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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

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911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

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-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification

(JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**

Connect Me

**Not at your computer?**

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Jurmu, Phillip <jurmup@co.cowlitz.wa.us>  
**Sent:** [REDACTED]  
**To:** 'Leneweaver, William A (MIL)'; 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Wells, Deanna; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Cowlitz 911 is down on 911 again.

**Phil Jurmu**  
**Executive Director**  
**Cowlitz 911**  
312 SW 1<sup>st</sup> Ave





(360) 430-6329 Cell  
 (360) 577-3078 Office

**From:** Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <eleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Wells, Deanna <WellsD@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San

Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Jurmu, Phillip <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification

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Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale (Pacific County) <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; 'Jeff Rodeman (JBLM)' <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. 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Buck ENP (Klickitat)' <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; 'Karl Hatton (Jefferson County)' <[khatton@jcpsn.us](mailto:khatton@jcpsn.us)>; 'Katy Myers (Clark County)' <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; 'Keith Flewelling (Thurston County)' <[Keith.flewelling@tcomm911.org](mailto:Keith.flewelling@tcomm911.org)>; 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; 'Kim Lettrick (Benton)' <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; 'Kim Ott (San Juan County)' <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; 'Kris DeVore (CRESA)' <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; 'Laura Pitarys (King County)' <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; 'Lisa Caldwell (Columbia County)' <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)' <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. 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Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford

(Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]  
[REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County);

Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026.\\*.939773#](tel://1-720-279-0026.*.939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Darlene Mainwaring <mainwaring@kittcom.org>  
**Sent:** [REDACTED]  
**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Kittitas is down again.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Darlene Mainwaring

**Sent:** [REDACTED]

**To:** 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County

Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>  
**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESinet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver  
 Deputy State 911 Coordinator for Enterprise Systems  
 Washington State 911 Coordination Office  
 Washington State Emergency Management Division



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 

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**Sent:** [REDACTED]

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REDACTED VERSION

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
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Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

---

**From:** Leneweaver, William A (MIL)  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-](mailto:usarmy.jblm.imcom.list.des-emergency-)

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'jacob.clow@centuryLink.com' <jacob.clow@centuryLink.com>; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

Subject: RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver  
Deputy State 911 Coordinator for Enterprise Systems  
Washington State 911 Coordination Office  
Washington State Emergency Management Division  
Washington Military Department  
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911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

-----Original Appointment-----

From: Leneweaver, William A (MIL)

Sent: [REDACTED]

To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston)

County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Jung, Chelsey <cjung@co.clallam.wa.us>  
**Sent:** [REDACTED]  
**To:** Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung  
Communications Supervisor  
PenCom

**From:** Darlene Mainwaring [mailto:mainwaring@kittcom.org]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Darlene Mainwaring

**Sent:** [REDACTED]

**To:** 'Leneweaver, William A (MIL)' <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage



Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark Bailey <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski <[mjanowski@co.asotin.wa.us](mailto:mjanowski@co.asotin.wa.us)>; Mary Ransier <[mransier@macecom.org](mailto:mransier@macecom.org)>; Michael Evans (Mason County) <[mevans@macecom.org](mailto:mevans@macecom.org)>; Mike Voss (Skagit County) <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; Mike Worden <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; Richard Kirton <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; Robin DeLazerda (San Juan) <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; Steve Romberg <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; Steve West <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker <[TMURKER@WHITCOM.ORG](mailto:TMURKER@WHITCOM.ORG)>; Karin Hall <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier <[tmeier@co.garfield.wa.us](mailto:tmeier@co.garfield.wa.us)>; Tom Shaughnessy (Island County) <[toms@icom911.org](mailto:toms@icom911.org)>; Vanessa Barnes (WSP) <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; Vicki Thoroughman (Snohomish) <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill (Thurston County) <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

William Andrew Leneweaver

Deputy State 911 Coordinator for Enterprise Systems

Washington State 911 Coordination Office

Washington State Emergency Management Division

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima)

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver

Deputy State 911 Coordinator for Enterprise Systems

Washington State 911 Coordination Office

Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**
  - USA 1-720-279-0026
  - USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56



Rebecca Miller

**From:** Jamie Moseley <jmoseley@co.pacific.wa.us>  
**Sent:** [REDACTED]  
**To:** Jurmu, Phillip; 'Leneweaver, William A (MIL)'; 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); pc911; 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Wells, Deanna; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Pacific County is down as well

**From:** Jurmu, Phillip <jurmup@co.cowlitz.wa.us>  
**Sent:** [REDACTED]  
**To:** 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911

Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; pc911 <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Wells, Deanna <WellsD@co.cowlitz.wa.us>; Rick A. 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(Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

Cowlitz 911 is down on 911 again.

**Phil Jurmu**  
**Executive Director**  
**Cowlitz 911**  
 312 SW 1<sup>st</sup> Ave  
 Kelso, WA 98626



(360) 430-6329 Cell  
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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
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**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 📞

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage

Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*.,939773#](tel://1-720-279-0026,*.,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831



Rebecca Miller

**From:** Davene Rodocker <Davene.Rodocker@lewiscountywa.gov>  
**Sent:** [REDACTED]  
**To:** 'Jung, Chelsey'; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); Communications; 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman; Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

Lewis county down again. Com Tech confirm receipt please,

*Davene K. Rodocker*  
Supervisor  
Lewis County E911

**From:** Jung, Chelsey <cjung@co.clallam.wa.us>

**Sent:** [REDACTED]

**To:** Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCOM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; Communications <Communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell

<Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <m Bailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>  
**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung  
 Communications Supervisor  
 PenCom

**From:** Darlene Mainwaring [<mailto:mainwaring@kittcom.org>]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

**Darlene Mainwaring, Director**

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring

Sent: [REDACTED]

To: 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins <brandon.atkins@us.af.mil> <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie

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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**Sent:** [REDACTED]

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

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**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage



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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick

(Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

**REDACTED VERSION**

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56

**External Email - Remember to think before you click!**

**This message may contain links with malware, viruses, etc. Please ensure the message is legitimate before opening it.**

Rebecca Miller

---

**From:** Christy Anderson <christyanderson@kitsap911.org>  
**Sent:** [REDACTED]  
**To:** Jung, Chelsey; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); Notifications; Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

Kitsap911 is also down again.

---

**From:** Jung, Chelsey <cjung@co.clallam.wa.us>  
**Sent:** [REDACTED]  
**To:** Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin)

<911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCUM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; Notifications <Notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. 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Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <m Bailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <m Evans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County)

<Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>  
Cc: seoc83 (MIL) <seoc83@mil.wa.gov>  
Subject: RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung  
Communications Supervisor  
PenCom

---

**From:** Darlene Mainwaring [<mailto:mainwaring@kittcom.org>]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

**From:** Darlene Mainwaring

**Sent:** [REDACTED]

**To:** 'Leneweaver, William A (MIL)' <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**Sent:** [REDACTED]

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Cc: seoc83 (MIL) <seoc83@mil.wa.gov>  
Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**  
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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
 Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
 Washington State Emergency Management Division  
 Washington Military Department  
 20 Aviation Drive, Camp Murray, WA 98430-5020  
 Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
 Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy

Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; **REDACTED VERSION** [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**

[Connect Me](#)

### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026.\\*.939773#](tel://1-720-279-0026.*.939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56

Rebecca Miller

**From:** PCEOC <PCEOC@piercecountywa.gov>  
**Sent:** [REDACTED]  
**To:** Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; PCEOC; Tim Hannah; Tim Lenk; 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas; Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford

**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Pierce County is down again as well

PC EM Duty Officer



**From:** Darlene Mainwaring <mainwaring@kittcom.org>

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mac911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jonathan.brock@piercecounywa.gov>; PCEOC <PCEOC@piercecounywa.gov>; Tim Hannah <Tim.Hannah@SouthSound911.org>; Tim Lenk <tim.lenk@piercecounywa.gov>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. 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Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley

<sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>  
**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

And Kittitas County is down again.

**Darlene Mainwaring, Director  
 KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Darlene Mainwaring

**Sent:** [REDACTED]

**To:** 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells

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**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

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-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification



(JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**

Connect Me

**Not at your computer?**

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

**From:** dispatch@gh911.org  
**Sent:** [REDACTED]  
**To:** 'Jung, Chelsey'; 'Darlene Mainwaring'; 'Leneweaver, William A (MIL)'; '911 Outage Notification (Adams)'; '911 Outage Notification (Benton/Franklin)'; '911 Outage Notification (Chelan/Douglas)'; '@Pencom'; 'PENCOM'; '911 Outage Notification (Clark)'; '911 Outage Notification (Columbia)'; '911 Outage Notification (Ferry)'; '911 Outage Notification (Garfield)'; '911 Outage Notification (Grant)'; '911 Outage Notification (Island)'; '911 Outage Notification (JBLM)'; '911 Outage Notification (Jefferson)'; '911 Outage Notification (King)'; '911 Outage Notification (Kitsap)'; 'Kittcom'; '911 Outage Notification (Klickitat)'; '911 Outage Notification (Lewis)'; '911 Outage Notification (Lincoln)'; '911 Outage Notification (Mason)'; '911 Outage Notification (Okanogan)'; '911 Outage Notification (Pacific)'; '911 Outage Notification (Pend Oreille)'; 'Jonathan Brock'; 'Pierce County DEM'; 'Tim Hannah (SS911)'; 'Tim Lenk (Pierce County)'; '911 Outage Notification (San Juan)'; '911 Outage Notification (Skagit)'; '911 Outage Notification (Skamania)'; '911 Outage Notification (Snohomish)'; '911 Outage Notification (Spokane)'; '911 Outage Notification (Stevens)'; '911 Outage Notification (Thurston)'; '911 Outage Notification (Wahkiakum)'; '911 Outage Notification (Walla Walla)'; '911 Outage Notification (Whatcom)'; '911 Outage Notification (Whitcom)'; '911 Outage Notification (WSP)'; '911 Outage Notification (Yakima)'; 'Bruce Walker (FAFB)'; 'Deanna Wells'; 'Rick A. Rochleau (Franklin County)'; 'Rick Anderson (Stevens County)'; 'Scott Lilly (Colville Tribes)'; 'Tim Martindale'; brandon.atkins@us.af.mil; 'Jeff Rodeman (JBLM)'; 'Kimo Kuheana (FAFB)'; 'Manuel E. Rosas (JBLM)'; 'McCormick, Amy'; 'Angie Fode'; 'Barb Phinney (Columbia)'; 'Ben Breier (King)'; brad.coughenour@yakimawa.gov; 'Brenda Cantu'; 'Criselia Grupp'; dave.fuller@clark.wa.gov; 'Dave Halloran'; 'Flewelling, Deb'; 'Doug deGraaf (Benton)'; gerickson@cob.org; 'Heather Anderson (WSP)'; helend@co.skagit.wa.us; 'Jackie Jones'; 'Jim Fosse'; 'Jason Fritz'; 'Jeff King (Klickitat)'; 'Jo Borden'; 'Joann Boggs'; 'Joannie Kuhlmeier'; 'Julie Buck'; 'Karl Hatton'; 'Katy Myers (Clark County)'; 'Keith Flewelling'; 'Kellie Pybas (Pierce)'; 'Kendle Allen (Stevens County Sheriff)'; 'Kim Lettrick (Benton)'; 'Kim Ott (San Juan County)'; 'Kris DeVore (CRESA)'; 'Laura Pitarys (King County)'; 'Lisa Caldwell'; 'Lorlee Mizell (Spokane County)'; 'Mark C. Bailey (Whitcom911)'; 'Mark Bailey'; 'Mark Janowski'; 'Mary Ransier'; 'Michael Evans (Mason County)'; 'Mike Voss (Skagit County)'; 'Mike Worden'; 'Phil Jurmu (Cowlitz County)'; 'Richard Kirton'; 'Robin DeLazerda (San Juan)'; 'Scott Smitherman (Lewis)'; 'Steve Romberg'; 'Steve Ruley'; 'Steve West'; 'Tara Murker'; 'Karin Hall'; 'Tina Meier'; 'Tom Shaughnessy (Island County)'; 'Vanessa Barnes (WSP)'; 'Vicki Thoroughman (Snohomish)'; 'Wendy Berrett'; 'Wendy Hill (Thurston County)'; 'MIL DL E911 Outages'; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** 'seoc83 (MIL)'  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

Grays Harbor also receiving fast busy on 911.

**From:** Jung, Chelsey <cjung@co.clallam.wa.us>  
**Sent:** [REDACTED]  
**To:** Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>;

911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCOTM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.wa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <m Bailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawalla.wa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish)

REDACTED VERSION

<vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>  
**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung  
Communications Supervisor  
PenCom

---

**From:** Darlene Mainwaring [<mailto:mainwaring@kittcom.org>]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring

Sent: [REDACTED]

To: 'Leneweaver, William A (MIL)' <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamdispatch@co.adams.wa.us](mailto:adamdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawalla.wa.gov](mailto:citypublicsafetycommunications@wallawalla.wa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director  
KITCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**Sent:** [REDACTED]

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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]  
[REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina

Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**
  - USA 1-720-279-0026
  - USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56

Rebecca Miller

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**From:** Helen Rasmussen <helend@co.skagit.wa.us>  
**Sent:** [REDACTED]  
**To:** Christy Anderson; Jung, Chelsey; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); Notifications; Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); #EC\_Leadership; 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss; Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda; Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford seoc83 (MIL)  
**Cc:**  
**Subject:** Re: Outage Bridge - [REDACTED] Update (External Email: USE Caution)  
**Attachments:** image001.png; image002.png; image003.png; image004.png; image005.png; image006.png; image007.png; image008.png

WARNING: External Email: Exercise Caution

Skagit is also down again.

Helen Rasmussen

----- Original message -----

From: Christy Anderson <christyanderson@kitsap911.org>

Date: [REDACTED]

To: "Jung, Chelsey" <cjung@co.clallam.wa.us>, Darlene Mainwaring <mainwaring@kittcom.org>, "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>, "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, "911 Outage Notification (Chelan/Douglas)" <rivercom@rivercom911.org>, "@Pencom" <Pencom@co.clallam.wa.us>, PENCOCM <pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911\_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, Notifications <Notifications@kitsap911.org>, Kittcom <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kcso911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, #EC\_Leadership <#EC\_Leadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WC911@co.wahkiakum.wa.us>, "911 Outage Notification (Walla Walla)" <citypublicsafetycommunications@wallawallawa.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimawa.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, brandon.atkins@us.af.mil, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FAFB)" <kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Phinney (Columbia)" <Barbara\_Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, brad.coughenour@yakimawa.gov, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuandem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, Helen Rasmussen <helend@co.skagit.wa.us>, Jackie Jones <j.jones@macc911.org>, Jim Fosse <jfosse@rivercom911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jeffk@klickitatcounty.org>, Jo Borden <jborden@co.lincoln.wa.us>, Joann Boggs <jboggs@pendoreille.org>, Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcpsn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.lettrick@bces.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pitarys (King County)" <Laura.Pitarys@kingcounty.gov>, Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizell@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey

**REDACTED VERSION**

<m Bailey@whitcom.org>, Mark Janowski <mjanowski@co.asotin.wa.us>, Mary Ransier <mransier@macecom.org>, "Michael Evans (Mason County)" <m Evans@macecom.org>, Mike Voss <mvoss@co.skagit.wa.us>, Mike Worden <mworden@co.okanogan.wa.us>, "Phil Jurmu (Cowlitz County)" <jurmup@co.cowlitz.wa.us>, Richard Kirton <rkirton@kitsap911.org>, Robin DeLazerda <RobinD@sanjuanico.com>, "Scott Smitherman (Lewis)" <Scott.Smitherman@lewiscountywa.gov>, Steve Romberg <sromberg@cityofpa.us>, Steve Ruley <sruley@wallawallawa.gov>, Steve West <swest@pendoreille.org>, Tara Murker <TMURKER@WHITCOM.ORG>, Karin Hall <e911coord@co.ferry.wa.us>, Tina Meier <tmeier@co.garfield.wa.us>, "Tom Shaughnessy (Island County)" <toms@icom911.org>, "Vanessa Barnes (WSP)" <vanessa.barnes@wsp.wa.gov>, "Vicki Thoroughman (Snohomish)" <vicki.thoroughman@snoco.org>, Wendy Berrett <wberrett@whitcom.org>, "Wendy Hill (Thurston County)" <Wendy.Hill@tcomm911.org>, MIL DL E911 Outages <E911Outages@mil.wa.gov>, jacob.clow@centuryLink.com, Comtech NOC <noc@comtechtel.com>, "Greg Pittsford (Comtech)" <greg.pittsford@comtechtel.com>  
Cc: "seoc83 (MIL)" <seoc83@mil.wa.gov>  
Subject: RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

---

CAUTION: This email originated from an external email address. Do not click links or open attachments unless you recognize the sender, you are expecting this email and attachments, and you know the content is safe.

---

Kitsap911 is also down again.

From: Jung, Chelsey <cjung@co.clallam.wa.us>

Sent: [REDACTED]  
To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCOCM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; Notifications <Notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsdispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanico.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>;



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Cc: seoc83 (MIL) <seoc83@mil.wa.gov>  
Subject: RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung  
Communications Supervisor  
PenCom

From: Darlene Mainwaring [mailto:mainwaring@kittcom.org]

Sent: [REDACTED]  
To: Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil<mailto:brandon.atkins@us.af.mil>); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB);

Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov<mailto:brad.coughenour@yakimawa.gov>; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov<mailto:dave.fuller@clark.wa.gov>; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org<mailto:gerickson@cob.org>; Heather Anderson (WSP); helend@co.skagit.wa.us<mailto:helend@co.skagit.wa.us>; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com<mailto:jacob.clow@centuryLink.com>; Comtech NOC; Greg Pittsford (Comtech) Cc: seoc83 (MIL)

Subject: RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Darlene Mainwaring

Sent: [REDACTED]

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Cc: seoc83 (MIL) <seoc83@mil.wa.gov<mailto:seoc83@mil.wa.gov>>  
Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)

700 Elmview Rd, Ellensburg, WA 98926

Desk: 509 925 8530

**REDACTED VERSION**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

From: Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]

Sent: [REDACTED]

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Cc: seoc83 (MIL) <seoc83@mil.wa.gov<mailto:seoc83@mil.wa.gov>>  
Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED]  
to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy  
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 <robind@sanjuanco.com<mailto:robind@sanjuanco.com>>; Scott Smitherman (Lewis)  
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 <Wendy.Hill@tcomm911.org<mailto:Wendy.Hill@tcomm911.org>>; MIL DL E911 Outages  
 <E911Outages@mil.wa.gov<mailto:E911Outages@mil.wa.gov>>;  
 jacob.clow@centuryLink.com<mailto:jacob.clow@centuryLink.com>; Comtech NOC  
 <noc@comtechtel.com<mailto:noc@comtechtel.com>>; Greg Pittsford (Comtech)  
 <greg.pittsford@comtechtel.com<mailto:greg.pittsford@comtechtel.com>>  
 Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

William Andrew Leneweaver

Deputy State 911 Coordinator for Enterprise Systems

Washington State 911 Coordination Office

Washington State Emergency Management Division

Washington Military Department

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Email: andy.leneweaver@mil.wa.gov<mailto:andy.leneweaver@mil.wa.gov>

Desk: 253-512-7039 | Mobile: 253-302-9214

[cid:image005.png@01D3BD17.A0F5D800]

911 Technical Assistance: e911technicalservices@mil.wa.gov<mailto:e911technicalservices@mil.wa.gov>

911 Outages: e911outages@mil.wa.gov<mailto:e911outages@mil.wa.gov> | 800-258-5990 [SECO Logo-Tiny]

From: Leneweaver, William A (MIL)

Sent: [REDACTED]

To: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us<mailto:adamsdispatch@co.adams.wa.us>>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov<mailto:911outages@bces.wa.gov>>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org<mailto:rivercom@rivercom911.org>>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us<mailto:pencom@co.clallam.wa.us>>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us<mailto:Pencom@cityofpa.us>>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov<mailto:cresa.notifications@clark.wa.gov>>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us<mailto:911\_dispatch@co.columbia.wa.us>>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us<mailto:911outage@co.ferry.wa.us>>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us<mailto:911outages@co.garfield.wa.us>>; 911 Outage Notification (Grant) <operations@mac911.org<mailto:operations@mac911.org>>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org<mailto:dispatch@gh911.org>>; 911 Outage Notification (Island) <icomdispatchers@icom911.org<mailto:icomdispatchers@icom911.org>>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil<mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us<mailto:dispatch@jcpsn.us>>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov<mailto:KCE911Emer@kingcounty.gov>>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org<mailto:notifications@kitsap911.org>>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org<mailto:kittcom@kittcom.org>>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org<mailto:kcso911staff@klickitatcounty.org>>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov<mailto:communications@lewiscountywa.gov>>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us<mailto:lincoln911@co.lincoln.wa.us>>; 911 Outage Notification (Mason) <theteam@macecom.org<mailto:theteam@macecom.org>>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us<mailto:ocsodispatch@co.okanogan.wa.us>>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us<mailto:pc911@co.pacific.wa.us>>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org<mailto:SO-Dispatch@pendoreille.org>>; 'Jonathan Brock (Pierce)' <jbrock@co.pierce.wa.us<mailto:jbrock@co.pierce.wa.us>>; 'Pierce County DEM' <pceoc@co.pierce.wa.us<mailto:pceoc@co.pierce.wa.us>>; 'Tim Hannah (SS911)'

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 <911outage@sanjuanco.com<mailto:911outage@sanjuanco.com>>; 911 Outage Notification (Skagit)  
 <ecleadership@co.skagit.wa.us<mailto:ecleadership@co.skagit.wa.us>>; 911 Outage Notification (Skamania)  
 <911outage@co.skamania.wa.us<mailto:911outage@co.skamania.wa.us>>; 911 Outage Notification (Snohomish)  
 <TelcoOutageNotifications@sno911.org<mailto:TelcoOutageNotifications@sno911.org>>; 911 Outage Notification  
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Subject: RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] [REDACTED] [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy  
 William Andrew Leneweaver  
 Deputy State 911 Coordinator for Enterprise Systems  
 Washington State 911 Coordination Office  
 Washington State Emergency Management Division  
 Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: andy.leneweaver@mil.wa.gov<mailto:andy.leneweaver@mil.wa.gov>

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[cid:image005.png@01D3BD17.A0F5D800]

911 Technical Assistance: e911technicalservices@mil.wa.gov<mailto:e911technicalservices@mil.wa.gov>

911 Outages: e911outages@mil.wa.gov<mailto:e911outages@mil.wa.gov> | 800-258-5990 [SECO Logo-Tiny]

-----Original Appointment-----

From: Leneweaver, William A (MIL)

Sent: [REDACTED]

To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil<mailto:brandon.atkins@us.af.mil>); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com<mailto:jacob.clow@centuryLink.com>; Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge  
When: [REDACTED]  
Canada).

Where: <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

[Web Meeting]

[Sponsor]

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

---

You're Invited.

You've been invited to a GlobalMeet® web meeting.

Have the meeting call you.  
Click the Connect Me link below. No need to dial-in.

Connect Me <<https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>>

Not at your computer?  
You can join by dialing one of the access numbers below.

Mobile:

tel://1-720-279-0026,\*,,939773#<tel://1-720-279-0026,\*,,939773>

Web Meeting:

<https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

Primary Access Number:

1-720-279-0026

Guest Passcode:

939773

Additional Access:

USA

1-720-279-0026

USA, Dallas

**REDACTED VERSION**

1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56

Rebecca Miller

---

**From:** Mike Evans <mevans@macecom.org>  
**Sent:** [REDACTED]  
**To:** dispatch@gh911.org  
**Cc:** Jung, Chelsey; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; Dave Fuller (dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** Re: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

Mason down on 911.

**Michael Evans**



**Executive Director**  
**MACECOM**  
**Mason County 911**  
**360-426-4441**  
[mevans@macecom.org](mailto:mevans@macecom.org)



On [REDACTED] <[dispatch@gh911.org](mailto:dispatch@gh911.org)> wrote:

Grays Harbor also receiving fast busy on 911.

---

**From:** Jung, Chelsey <[cjung@co.clallam.wa.us](mailto:cjung@co.clallam.wa.us)>

**Sent:** [REDACTED]

**To:** Darlene Mainwaring <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; @Pencom <[Pencom@co.clallam.wa.us](mailto:Pencom@co.clallam.wa.us)>; PENCOM <[pencom@cityofpa.us](mailto:pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; [brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil); Jeff Rodeman (JBLM) <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. 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<[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran <[daveh@sanjuanadem.net](mailto:daveh@sanjuanadem.net)>; Flewelling, Deb <[deb.flewelling@kingcounty.gov](mailto:deb.flewelling@kingcounty.gov)>; Doug deGraaf (Benton) <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; Jim Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Jason Fritz <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; Jeff King (Klickitat) <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; Jo Borden <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; Joann Boggs <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; Joannie Kuhlmeier <[kuhlmeierj@co.wahkiakum.wa.us](mailto:kuhlmeierj@co.wahkiakum.wa.us)>; Julie Buck <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; Karl Hatton <[khatton@jcpsn.us](mailto:khatton@jcpsn.us)>; Katy Myers (Clark County) <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; Keith Flewelling <[keith.flewelling@TCOMM911.org](mailto:keith.flewelling@TCOMM911.org)>; Kellie Pybas (Pierce) <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; Kim Lettrick (Benton) <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; Kim Ott (San Juan County) <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; Kris DeVore (CRESA) <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; Laura Pitarys (King County) <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; Lisa Caldwell <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; Lorlee Mizell (Spokane County) <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[mjanowski@co.asotin.wa.us](mailto:mjanowski@co.asotin.wa.us)>; Mary Ransier <[mransier@macecom.org](mailto:mransier@macecom.org)>; Michael Evans (Mason County) <[mevans@macecom.org](mailto:mevans@macecom.org)>; Mike Voss (Skagit County) <[mvoss@co.skagit.wa.us](mailto:mvoss@co.skagit.wa.us)>; Mike Worden <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; Richard Kirton <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; Robin DeLazerda (San Juan) <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; Steve Romberg <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; Steve West <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker <[TMURKER@WHITCOM.ORG](mailto:TMURKER@WHITCOM.ORG)>; Karin Hall <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier <[tmeier@co.garfield.wa.us](mailto:tmeier@co.garfield.wa.us)>; Tom Shaughnessy (Island County) <[toms@icom911.org](mailto:toms@icom911.org)>; Vanessa Barnes (WSP) <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; Vicki Thoroughman (Snohomish) <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill (Thurston County) <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; jacob.clow@centuryLink.com; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung

Communications Supervisor

PenCom

---

**From:** Darlene Mainwaring [<mailto:mainwaring@kittcom.org>]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage

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Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

**Darlene Mainwaring, Director**

**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Darlene Mainwaring

**Sent:** [REDACTED]

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**

**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

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**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

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**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, [REDACTED]

[REDACTED] not the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]



Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

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Washington Military Department

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**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcso911staff@klickitatcounty.org](mailto:kcso911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim

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Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. 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Bailey (Whitcom911) <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) 800-258-5990 🇺🇸

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil

Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026.\\*.939773#](tel://1-720-279-0026.*.939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**

USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56

Rebecca Miller

**From:** Sides, Brynn <Brynn.Sides@yakimawa.gov>  
**Sent:** [REDACTED]  
**To:** 'PCEOC'; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Tim Hannah; Tim Lenk; 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas; Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Yakima as well.

**From:** PCEOC [mailto:PCEOC@piercecountywa.gov]  
**Sent:** [REDACTED]  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

Pierce County is down again as well

PC EM Duty Officer

---

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And Kittitas County is down again.

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We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpn.us](mailto:dispatch@jcpn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
 Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
 Washington State Emergency Management Division  
 Washington Military Department  
 20 Aviation Drive, Camp Murray, WA 98430-5020  
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911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
 911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**Sent:** [REDACTED]  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

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<[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. Kuhlmeier (Wahkiakum County)' <[kuhlmeierj@co.wahkiakum.wa.us](mailto:kuhlmeierj@co.wahkiakum.wa.us)>; 'Julie L. Buck ENP (Klickitat)' <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; 'Karl Hatton (Jefferson County)' <[khatton@jcpn.us](mailto:khatton@jcpn.us)>; 'Katy Myers (Clark County)' <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; 'Keith Flewelling (Thurston County)' <[Keith.flewelling@tcomm911.org](mailto:Keith.flewelling@tcomm911.org)>; 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; 'Kim Lettrick (Benton)' <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; 'Kim Ott (San Juan County)' <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; 'Kris DeVore (CRESA)' <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; 'Laura Pitarys (King County)' <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; 'Lisa Caldwell (Columbia County)' <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)' <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
 Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
 Washington State Emergency Management Division  
 Washington Military Department  
 20 Aviation Drive, Camp Murray, WA 98430-5020  
 Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
 Desk: 253-512-7039 | Mobile: 253-302-9214



-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**

Connect Me

### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831



Rebecca Miller

---

**From:** Cooper, Amelia (WSP) <Amelia.Cooper@wsp.wa.gov>  
**Sent:** [REDACTED]  
**To:** Mike Evans; dispatch@gh911.org  
**Cc:** Jung, Chelsey; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENC0M; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); G-D-CommManagers; 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; Dave Fuller (dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Anderson, Heather (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Barnes, Vanessa (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

State Patrol King County is down again

**From:** Mike Evans <mevans@macecom.org>  
**Sent:** [REDACTED]  
**To:** dispatch@gh911.org  
**Cc:** Jung, Chelsey <cjung@co.clallam.wa.us>; Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911

Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENC0M <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; G-D-CommManagers <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. 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jacob.clow@centurylink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech)

<greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** Re: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Mason down on 911.

**Michael Evans**  
**Executive Director**  
**MACECOM**  
**Mason County 911**  
**360-426-4441**  
[mevans@macecom.org](mailto:mevans@macecom.org)



On [REDACTED] <[dispatch@gh911.org](mailto:dispatch@gh911.org)> wrote:

Grays Harbor also receiving fast busy on 911.

---

**From:** Jung, Chelsey <[cjung@co.clallam.wa.us](mailto:cjung@co.clallam.wa.us)>

**Sent:** [REDACTED]

**To:** Darlene Mainwaring <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; @Pencom <[Pencom@co.clallam.wa.us](mailto:Pencom@co.clallam.wa.us)>; PENCOCM <[pencom@cityofpa.us](mailto:pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla)

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung

Communications Supervisor

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**From:** Darlene Mainwaring [<mailto:mainwaring@kittcom.org>]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

**Darlene Mainwaring, Director**

**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Darlene Mainwaring

**Sent:** [REDACTED]

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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**

**KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
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**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**REDACTED VERSION**

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

William Andrew Leneweaver

Deputy State 911 Coordinator for Enterprise Systems

Washington State 911 Coordination Office

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary

Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026\\*939773#](tel://1-720-279-0026*939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**

USA 1-720-279-0026  
 USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56



Rebecca Miller

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**From:** Karl Hatton <KHatton@jcpsn.us>  
**Sent:** [REDACTED]  
**To:** Sides, Brynn; 'PCEOC'; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); dispatch; 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Tim Hannah; Tim Lenk; 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas; Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Clallam and Jefferson both down

Sent from [Mail](#) for Windows 10

**From:** [Sides, Brynn](#)

**Sent:** [REDACTED]

**To:** ['PCEOC'](#); [Darlene Mainwaring](#); [Leneweaver, William A \(MIL\)](#); [911 Outage Notification \(Adams\)](#); [911 Outage Notification \(Benton/Franklin\)](#); [911 Outage Notification \(Chelan/Douglas\)](#); [911 Outage Notification \(Clallam\)](#); [911 Outage Notification \(Clallam2\)](#); [911 Outage Notification \(Clark\)](#); [911 Outage Notification \(Columbia\)](#); [911 Outage Notification \(Ferry\)](#); [911 Outage Notification \(Garfield\)](#); [911 Outage Notification \(Grant\)](#); [911 Outage Notification \(Grays Harbor\)](#); [911 Outage Notification \(Island\)](#); [911 Outage Notification \(JBLM\)](#); [dispatch](#); [911 Outage Notification \(King\)](#); [911 Outage Notification \(Kitsap\)](#); [Kittcom](#); [911 Outage Notification \(Klickitat\)](#); [911 Outage Notification \(Lewis\)](#); [911 Outage Notification \(Lincoln\)](#); [911 Outage Notification \(Mason\)](#); [911 Outage Notification \(Okanogan\)](#); [911 Outage Notification \(Pacific\)](#); [911 Outage Notification \(Pend Oreille\)](#); [Jonathan Brock](#); [Tim Hannah](#); [Tim Lenk](#); [911 Outage Notification \(San Juan\)](#); [911 Outage Notification \(Skagit\)](#); [911 Outage Notification \(Skamania\)](#); [911 Outage Notification \(Snohomish\)](#); [911 Outage Notification \(Spokane\)](#); [911 Outage Notification \(Stevens\)](#); [911 Outage Notification \(Thurston\)](#); [911 Outage Notification \(Wahkiakum\)](#); [911 Outage Notification \(Walla Walla\)](#); [911 Outage Notification \(Whatcom\)](#); [911 Outage Notification \(Whitcom\)](#); [911 Outage Notification \(WSP\)](#); [Yakimacomm](#); [Bruce Walker \(FAFB\)](#); [Deanna Wells](#); [Rick A. Rochleau \(Franklin County\)](#); [Rick Anderson \(Stevens County\)](#); [Scott Lilly \(Colville Tribes\)](#); [Tim Martindale](#); [Brandon Atkins \(brandon.atkins@us.af.mil\)](#); [Jeff Rodeman \(JBLM\)](#); [Kimo Kuheana \(FAFB\)](#); [Manuel E. Rosas \(JBLM\)](#); [McCormick, Amy](#); [Angie Fode](#); [Barb Phinney \(Columbia\)](#); [Ben Breier \(King\)](#); [Coughenour, Brad](#); [Brenda Cantu](#); [Criselia Grupp](#); [dave.fuller@clark.wa.gov](#); [Dave Halloran](#); [Flewelling, Deb](#); [Doug deGraaf \(Benton\)](#); [gerickson@cob.org](#); [Heather Anderson \(WSP\)](#); [helend@co.skagit.wa.us](#); [Jackie Jones](#); [Jim Fosse](#); [Jason Fritz](#); [Jeff King \(Klickitat\)](#); [Jo Borden](#); [Joann Boggs](#); [Joannie Kuhlmeier](#); [Julie Buck](#); [Karl Hatton](#); [Katy Myers \(Clark County\)](#); [Keith Flewelling](#); [Kellie Pybas](#); [Kendle Allen \(Stevens County Sheriff\)](#); [Kim Lettrick \(Benton\)](#); [Kim Ott \(San Juan County\)](#); [Kris DeVore \(CRESA\)](#); [Laura Pitarys \(King County\)](#); [Lisa Caldwell](#); [Lorlee Mizell \(Spokane County\)](#); [Mark C. Bailey \(Whitcom911\)](#); [Mark Bailey](#); [Mark Janowski](#); [Mary Ransier](#); [Michael Evans \(Mason County\)](#); [Mike Voss \(Skagit County\)](#); [Mike Worden](#); [Phil Jurmu \(Cowlitz County\)](#); [Richard Kirton](#); [Robin DeLazerda \(San Juan\)](#); [Scott Smitherman \(Lewis\)](#); [Steve Romberg](#); [Steve Ruley](#); [Steve West](#); [Tara Murker](#); [Karin Hall](#); [Tina Meier](#); [Tom Shaughnessy \(Island County\)](#); [Vanessa Barnes \(WSP\)](#); [Vicki Thoroughman \(Snohomish\)](#); [Wendy Berrett](#); [Wendy Hill \(Thurston County\)](#); [MIL DL E911 Outages](#); [jacob.clow@centuryLink.com](#); [Comtech NOC](#); [Greg Pittsford \(Comtech\)](#)

**Cc:** [seoc83 \(MIL\)](#)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Yakima as well.

---

**From:** PCEOC [<mailto:PCEOC@piercecounitywa.gov>]

**Sent:** [REDACTED]

**To:** [Darlene Mainwaring <mainwaring@kittcom.org>](#); [Leneweaver, William A \(MIL\) <Andy.Leneweaver@mil.wa.gov>](#); [911 Outage Notification \(Adams\) <adamsdispatch@co.adams.wa.us>](#); [911 Outage Notification \(Benton/Franklin\) <911outages@bces.wa.gov>](#); [911 Outage Notification \(Chelan/Douglas\) <rivercom@rivercom911.org>](#); [911 Outage Notification \(Clallam\) <pencom@co.clallam.wa.us>](#); [911 Outage Notification \(Clallam2\) <Pencom@cityofpa.us>](#); [911 Outage Notification \(Clark\) <cresa.notifications@clark.wa.gov>](#); [911 Outage Notification \(Columbia\) <911\\_dispatch@co.columbia.wa.us>](#); [911 Outage Notification \(Ferry\) <911outage@co.ferry.wa.us>](#); [911 Outage Notification \(Garfield\) <911outages@co.garfield.wa.us>](#); [911 Outage Notification \(Grant\) <operations@macc911.org>](#); [911 Outage Notification \(Grays Harbor\) <dispatch@gh911.org>](#); [911 Outage Notification \(Island\) <icomdispatchers@icom911.org>](#); [911 Outage Notification \(JBLM\) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>](#); [911 Outage Notification \(Jefferson\) <dispatch@jcpsn.us>](#); [911 Outage Notification \(King\) <KCE911Emer@kingcounty.gov>](#); [911 Outage Notification \(Kitsap\) <notifications@kitsap911.org>](#); [Kittcom <kittcom@kittcom.org>](#); [911 Outage Notification \(Klickitat\) <kcs911staff@klickitatcounty.org>](#); [911 Outage Notification \(Lewis\) <communications@lewiscountywa.gov>](#); [911 Outage Notification \(Lincoln\) <lincoln911@co.lincoln.wa.us>](#); [911 Outage Notification \(Mason\) <theteam@macecom.org>](#); [911 Outage Notification \(Okanogan\) <ocsdispatch@co.okanogan.wa.us>](#); [911 Outage Notification \(Pacific\) <pc911@co.pacific.wa.us>](#); [911 Outage Notification \(Pend Oreille\) <SO-Dispatch@pendoreille.org>](#); [Jonathan Brock <jonathan.brock@piercecounitywa.gov>](#); [PCEOC <PCEOC@piercecounitywa.gov>](#); [Tim Hannah <Tim.Hannah@SouthSound911.org>](#); [Tim Lenk <tim.lenk@piercecounitywa.gov>](#); [911 Outage Notification \(San Juan\) <911outage@sanjuanco.com>](#); [911 Outage](#)

**REDACTED VERSION**

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**Cc:** seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Pierce County is down again as well

PC EM Duty Officer

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**From:** Darlene Mainwaring <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>

**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

And Kittitas County is down again.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

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**From:** Darlene Mainwaring

**Sent:** [REDACTED]

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems  
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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WC911@co.wahkiakum.wa.us](mailto:WC911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. 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Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911)

REDACTED VERSION

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 📞

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)  
**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage

Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*.,939773#](tel://1-720-279-0026,*.,939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**  
USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

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Scanned by **Trustwave SEG**

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Rebecca Miller

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**From:** James Fosse <jfosse@rivercom911.org>  
**Sent:** [REDACTED]  
**To:** Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** Re: Outage Bridge - [REDACTED] Update  
**Attachments:** image001.png; image002.png; image005.png; image013.png; image011.png

**WARNING: External Email: Exercise Caution**

RiverCom down again  
Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
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20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
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**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom)

<Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <m Bailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED] [REDACTED]

[REDACTED] not the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.





Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214

<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[eleadership@co.skagit.wa.us](mailto:eleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

When: [REDACTED] Canada).

Where: <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile: [tel://1-720-279-0026,\\*.,939773#](tel://1-720-279-0026,*.,939773#)
- Web Meeting: <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number: 1-720-279-0026
- Guest Passcode: 939773
- Additional Access:

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831

Rebecca Miller

**From:** Nicolas Wainwright <nicolasw@sanjuanco.com>  
**Sent:** [REDACTED]  
**To:** 'dispatch@gh911.org'; 'Jung, Chelsey'; 'Darlene Mainwaring'; 'Leneweaver, William A (MIL)'; '911 Outage Notification (Adams)'; '911 Outage Notification (Benton/Franklin)'; '911 Outage Notification (Chelan/Douglas)'; '@Pencom'; 'PENCOM'; '911 Outage Notification (Clark)'; '911 Outage Notification (Columbia)'; '911 Outage Notification (Ferry)'; '911 Outage Notification (Garfield)'; '911 Outage Notification (Grant)'; '911 Outage Notification (Island)'; '911 Outage Notification (JBLM)'; '911 Outage Notification (Jefferson)'; '911 Outage Notification (King)'; '911 Outage Notification (Kitsap)'; 'Kittcom'; '911 Outage Notification (Klickitat)'; '911 Outage Notification (Lewis)'; '911 Outage Notification (Lincoln)'; '911 Outage Notification (Mason)'; '911 Outage Notification (Okanogan)'; '911 Outage Notification (Pacific)'; '911 Outage Notification (Pend Oreille)'; 'Jonathan Brock'; 'Pierce County DEM'; 'Tim Hannah (SS911)'; 'Tim Lenk (Pierce County)'; '911 Outage'; '911 Outage Notification (Skagit)'; '911 Outage Notification (Skamania)'; '911 Outage Notification (Snohomish)'; '911 Outage Notification (Spokane)'; '911 Outage Notification (Stevens)'; '911 Outage Notification (Thurston)'; '911 Outage Notification (Wahkiakum)'; '911 Outage Notification (Walla Walla)'; '911 Outage Notification (Whatcom)'; '911 Outage Notification (Whitcom)'; '911 Outage Notification (WSP)'; '911 Outage Notification (Yakima)'; 'Bruce Walker (FAFB)'; 'Deanna Wells'; 'Rick A. Rochleau (Franklin County)'; 'Rick Anderson (Stevens County)'; 'Scott Lilly (Colville Tribes)'; 'Tim Martindale'; 'brandon.atkins@us.af.mil'; 'Jeff Rodeman (JBLM)'; 'Kimo Kuheana (FAFB)'; 'Manuel E. Rosas (JBLM)'; 'McCormick, Amy'; 'Angie Fode'; 'Barb Phinney (Columbia)'; 'Ben Breier (King)'; 'brad.coughenour@yakimawa.gov'; 'Brenda Cantu'; 'Criselia Grupp'; 'dave.fuller@clark.wa.gov'; 'Dave Halloran'; 'Flewelling, Deb'; 'Doug deGraaf (Benton)'; 'gerickson@cob.org'; 'Heather Anderson (WSP)'; 'helend@co.skagit.wa.us'; 'Jackie Jones'; 'Jim Fosse'; 'Jason Fritz'; 'Jeff King (Klickitat)'; 'Jo Borden'; 'Joann Boggs'; 'Joannie Kuhlmeier'; 'Julie Buck'; 'Karl Hatton'; 'Katy Myers (Clark County)'; 'Keith Flewelling'; 'Kellie Pybas (Pierce)'; 'Kendle Allen (Stevens County Sheriff)'; 'Kim Lettrick (Benton)'; 'Kim Ott'; 'Kris DeVore (CRESA)'; 'Laura Pitarys (King County)'; 'Lisa Caldwell'; 'Lorlee Mizell (Spokane County)'; 'Mark C. Bailey (Whitcom911)'; 'Mark Bailey'; 'Mark Janowski'; 'Mary Ransier'; 'Michael Evans (Mason County)'; 'Mike Voss (Skagit County)'; 'Mike Worden'; 'Phil Jurmu (Cowlitz County)'; 'Richard Kirton'; 'Robin DeLazerda'; 'Scott Smitherman (Lewis)'; 'Steve Romberg'; 'Steve Ruley'; 'Steve West'; 'Tara Murker'; 'Karin Hall'; 'Tina Meier'; 'Tom Shaughnessy (Island County)'; 'Vanessa Barnes (WSP)'; 'Vicki Thoroughman (Snohomish)'; 'Wendy Berrett'; 'Wendy Hill (Thurston County)'; 'MIL DL E911 Outages'; 'jacob.clow@centuryLink.com'; '#COMTECH NOC'; 'Greg Pittsford'  
**Cc:** 'seoc83 (MIL)'  
**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

**WARNING: External Email: Exercise Caution**

San Juan County 911 is down as well

*Nick Wainwright*  
 San Juan County Sheriff's Office  
 96 N. Second St. / PO Box 669

**From:** dispatch@gh911.org <dispatch@gh911.org>

**Sent:** [REDACTED]

**To:** 'Jung, Chelsey' <cjung@co.clallam.wa.us>; 'Darlene Mainwaring' <mainwaring@kittcom.org>; 'Leneweaver, William A (MIL)' <Andy.Leneweaver@mil.wa.gov>; '911 Outage Notification (Adams)' <adamsdispatch@co.adams.wa.us>; '911 Outage Notification (Benton/Franklin)' <911outages@bces.wa.gov>; '911 Outage Notification (Chelan/Douglas)' <rivercom@rivercom911.org>; '@Pencom' <Pencom@co.clallam.wa.us>; 'PENCOM' <pencom@cityofpa.us>; '911 Outage Notification (Clark)' <cresa.notifications@clark.wa.gov>; '911 Outage Notification (Columbia)' <911\_dispatch@co.columbia.wa.us>; '911 Outage Notification (Ferry)' <911outage@co.ferry.wa.us>; '911 Outage Notification (Garfield)' <911outages@co.garfield.wa.us>; '911 Outage Notification (Grant)' <operations@macc911.org>; '911 Outage Notification (Island)' <icomdispatchers@icom911.org>; '911 Outage Notification (JBLM)' <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; '911 Outage Notification (Jefferson)' <dispatch@jcpsn.us>; '911 Outage Notification (King)' <KCE911Emer@kingcounty.gov>; '911 Outage Notification (Kitsap)' <notifications@kitsap911.org>; 'Kittcom' <kittcom@kittcom.org>; '911 Outage Notification (Klickitat)' <kcso911staff@klickitatcounty.org>; '911 Outage Notification (Lewis)' <communications@lewiscountywa.gov>; '911 Outage Notification (Lincoln)' <lincoln911@co.lincoln.wa.us>; '911 Outage Notification (Mason)' <theteam@macecom.org>; '911 Outage Notification (Okanogan)' <ocsodispatch@co.okanogan.wa.us>; '911 Outage Notification (Pacific)' <pc911@co.pacific.wa.us>; '911 Outage Notification (Pend Oreille)' <SO-Dispatch@pendoreille.org>; 'Jonathan Brock' <jbrock@co.pierce.wa.us>; 'Pierce County DEM' <pceoc@co.pierce.wa.us>; 'Tim Hannah (SS911)' <tim.hannah@southsound911.org>; 'Tim Lenk (Pierce County)' <tlenk@co.pierce.wa.us>; '911 Outage' <911outage@sanjuanco.com>; '911 Outage Notification (Skagit)' <ecleadership@co.skagit.wa.us>; '911 Outage Notification (Skamania)' <911outage@co.skamania.wa.us>; '911 Outage Notification (Snohomish)' <TelcoOutageNotifications@sno911.org>; '911 Outage Notification (Spokane)' <911dutysup@spokanecounty.org>; '911 Outage Notification (Stevens)' <E911@stevenscountywa.gov>; '911 Outage Notification (Thurston)' <director@tcomm911.org>; '911 Outage Notification (Wahkiakum)' <WCSO911@co.wahkiakum.wa.us>; '911 Outage Notification (Walla Walla)' <citypublicsafetycommunications@wallawallawa.gov>; '911 Outage Notification (Whatcom)' <Grp.PD.DispatchSupervisors@cob.org>; '911 Outage Notification (Whitcom)' <911outages@whitcom.org>; '911 Outage Notification (WSP)' <G-D-CommManagers@wsp.wa.gov>; '911 Outage Notification (Yakima)' <yakimacomm@yakimawa.gov>; 'Bruce Walker (FAFB)' <bruce.walker.9@us.af.mil>; 'Deanna Wells' <wellsd@co.cowlitz.wa.us>; 'Rick A. Rochleau (Franklin County)' <rrochleau@co.franklin.wa.us>; 'Rick Anderson (Stevens County)' <randerson@stevenscountywa.gov>; 'Scott Lilly (Colville Tribes)' <Scott.Lilly@colvilletribes.com>; 'Tim Martindale' <tmartindale@co.pacific.wa.us>; 'brandon.atkins@us.af.mil'; 'Jeff Rodeman (JBLM)' <jeffrey.c.rodeman.civ@mail.mil>; 'Kimo Kuheana (FAFB)' <kimo.kuheana@us.af.mil>; 'Manuel E. Rosas (JBLM)' <manuel.e.rosas.civ@mail.mil>; 'McCormick, Amy' <amccormick@spokanecounty.org>; 'Angie Fode' <angief@co.adams.wa.us>; 'Barb Phinney (Columbia)' <Barbara\_Phinney@co.columbia.wa.us>; 'Ben Breier (King)' <ben.breier@kingcounty.gov>; 'brad.coughenour@yakimawa.gov'; 'Brenda Cantu' <bcantu@gh911.org>; 'Criselia Grupp' <cgrupp@rivercom911.org>; 'dave.fuller@clark.wa.gov'; 'Dave Halloran' <daveh@sanjuandem.net>; 'Flewelling, Deb' <deb.flewelling@kingcounty.gov>; 'Doug deGraaf (Benton)' <d.degraaf@bces.wa.gov>; 'gerickson@cob.org'; 'Heather Anderson (WSP)' <Heather.Anderson@wsp.wa.gov>; 'helend@co.skagit.wa.us'; 'Jackie Jones' <j.jones@macc911.org>; 'Jim Fosse' <jfosse@rivercom911.org>; 'Jason Fritz' <jasonf@co.skamania.wa.us>; 'Jeff King (Klickitat)' <jeffk@klickitatcounty.org>; 'Jo Borden' <jborden@co.lincoln.wa.us>; 'Joann Boggs' <jboggs@pendoreille.org>; 'Joannie Kuhlmeier' <kuhlmeierj@co.wahkiakum.wa.us>; 'Julie Buck' <julieb@klickitatcounty.org>; 'Karl Hatton' <khatton@jcpsn.us>; 'Katy Myers (Clark County)' <katy.myers@clark.wa.gov>; 'Keith Flewelling' <keith.flewelling@TCOMM911.org>; 'Kellie Pybas (Pierce)' <kpybas@co.pierce.wa.us>; 'Kendle Allen (Stevens County Sheriff)' <kallen@stevenscountywa.gov>; 'Kim Lettrick (Benton)' <k.lettrick@bces.wa.gov>; 'Kim Ott' <KimO@sanjuanco.com>; 'Kris DeVore (CRESA)' <Kris.DeVore@clark.wa.gov>; 'Laura Pitarys (King County)' <Laura.Pitarys@kingcounty.gov>; 'Lisa Caldwell' <Lisa\_Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County)' <lmizell@spokanecounty.org>; 'Mark C. Bailey (Whitcom911)' <mark.c.bailey@wsu.edu>; 'Mark Bailey' <mbailey@whitcom.org>; 'Mark Janowski' <mjanowski@co.asotin.wa.us>; 'Mary Ransier' <mransier@macecom.org>;

'Michael Evans (Mason County)' <mevans@macecom.org>; 'Mike Voss (Skagit County)' <mvoss@co.skagit.wa.us>; 'Mike Worden' <mworden@co.okanogan.wa.us>; 'Phil Jurmu (Cowlitz County)' <jurmup@co.cowlitz.wa.us>; 'Richard Kirton' <rkirton@kitsap911.org>; Robin DeLazerda <RobinD@sanjuanco.com>; 'Scott Smitherman (Lewis)' <Scott.Smitherman@lewiscountywa.gov>; 'Steve Romberg' <sromberg@cityofpa.us>; 'Steve Ruley' <sruley@wallawallawa.gov>; 'Steve West' <swest@pendoreille.org>; 'Tara Murker' <TMURKER@WHITCOM.ORG>; 'Karin Hall' <e911coord@co.ferry.wa.us>; 'Tina Meier' <tmeier@co.garfield.wa.us>; 'Tom Shaughnessy (Island County)' <toms@icom911.org>; 'Vanessa Barnes (WSP)' <vanessa.barnes@wsp.wa.gov>; 'Vicki Thoroughman (Snohomish)' <vicki.thoroughman@snoco.org>; 'Wendy Berrett' <wberrett@whitcom.org>; 'Wendy Hill (Thurston County)' <Wendy.Hill@tcomm911.org>; 'MIL DL E911 Outages' <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; 'Comtech NOC' <noc@comtechtel.com>; 'Greg Pittsford (Comtech)' <greg.pittsford@comtechtel.com>

Cc: 'seoc83 (MIL)' <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Grays Harbor also receiving fast busy on 911.

From: Jung, Chelsey <cjung@co.clallam.wa.us>

Sent: [REDACTED]

To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; @Pencom <Pencom@co.clallam.wa.us>; PENCOM <pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; brandon.atkins@us.af.mil; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP)

<[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; Jim Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Jason Fritz <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; Jeff King (Klickitat) <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; Jo Borden <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; Joann Boggs <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; Joannie Kuhlmeier <[kuhlmeierj@co.wahkiakum.wa.us](mailto:kuhlmeierj@co.wahkiakum.wa.us)>; Julie Buck <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; Karl Hatton <[khatton@jcpsn.us](mailto:khatton@jcpsn.us)>; Katy Myers (Clark County) <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; Keith Flewelling <[keith.flewelling@TCOMM911.org](mailto:keith.flewelling@TCOMM911.org)>; Kellie Pybas (Pierce) <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; Kim Lettrick (Benton) <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; Kim Ott (San Juan County) <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; Kris DeVore (CRESA) <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; Laura Pitarys (King County) <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; Lisa Caldwell <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; Lorlee Mizell (Spokane County) <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark Bailey <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski <[mjanowski@co.asotin.wa.us](mailto:mjanowski@co.asotin.wa.us)>; Mary Ransier <[mransier@macecom.org](mailto:mransier@macecom.org)>; Michael Evans (Mason County) <[mevans@macecom.org](mailto:mevans@macecom.org)>; Mike Voss (Skagit County) <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; Mike Worden <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; Richard Kirton <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; Robin DeLazerda (San Juan) <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; Steve Romberg <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; Steve West <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker <[TMURKER@WHITCOM.ORG](mailto:TMURKER@WHITCOM.ORG)>; Karin Hall <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier <[tmeier@co.garfield.wa.us](mailto:tmeier@co.garfield.wa.us)>; Tom Shaughnessy (Island County) <[toms@icom911.org](mailto:toms@icom911.org)>; Vanessa Barnes (WSP) <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; Vicki Thoroughman (Snohomish) <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill (Thurston County) <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Clallam is down again. We've tested from a cell phone and land line and getting a fast busy.

Chelsey Jung  
 Communications Supervisor  
 PenCom

---

**From:** Darlene Mainwaring [<mailto:mainwaring@kittcom.org>]

**Sent:** [REDACTED]

**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); @Pencom; PENCOM; 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa



Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update (External Email: USE Caution)

Kittitas is down again.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**From:** Darlene Mainwaring

**Sent:** [REDACTED]

**To:** 'Leneweaver, William A (MIL)' <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamdispatch@co.adams.wa.us](mailto:adamdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director**  
**KITCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

---

**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island)

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Cc: seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems  
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**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcso911staff@klickitatcounty.org](mailto:kcso911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale (Pacific County) <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; 'Jeff Rodeman (JBLM)' <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. Kuhlmeier (Wahkiakum County)' <[kuhlmeierj@co.wahkiakum.wa.us](mailto:kuhlmeierj@co.wahkiakum.wa.us)>; 'Julie L. Buck ENP (Klickitat)' <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; 'Karl Hatton (Jefferson County)' <[khatton@jcpsn.us](mailto:khatton@jcpsn.us)>; 'Katy Myers (Clark County)' <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; 'Keith Flewelling (Thurston County)' <[Keith.flewelling@tcomm911.org](mailto:Keith.flewelling@tcomm911.org)>; 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; 'Kim Lettrick (Benton)' <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; 'Kim Ott (San Juan County)' <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; 'Kris DeVore (CRESA)' <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; 'Laura Pitarys (King County)' <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; 'Lisa Caldwell (Columbia County)' <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)' <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911)

<[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvoss@co.skagit.wa.us](mailto:mvoss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 📞

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage

Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.



**Mobile:** [tel://1-720-279-0026,\\*.,939773#](tel://1-720-279-0026,*.,939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**  
USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

NOTICE: This email and any attachments may be subject to disclosure as a public record under the Public Records Act, RCW Chapter 42.56

Rebecca Miller

---

**From:** Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** #COMTECH NOC  
**Cc:** UTC DL Telecom-Outage; MIL DL E911 Outages  
**Subject:** Send Outage Reports to:

**WARNING: External Email: Exercise Caution**

[telecom-outage@utc.wa.gov](mailto:telecom-outage@utc.wa.gov)

in addition to us here at the State 911 Coordination Office

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 

Rebecca Miller

---

**From:** Mark Bailey <m Bailey@whitcom.org>  
**Sent:** [REDACTED]  
**To:** Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
IT Manager  
Whitcom 911

---

**From:** Mark Janowski <MJanowski@co.asotin.wa.us>

**Sent:** [REDACTED]

**To:** Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Crselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County)

**REDACTED VERSION**

<lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mark Bailey <m Bailey@whitcom.org>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvooss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

**From:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

**Date:** [REDACTED]

**To:** "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)"

<[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. Rochleau (Franklin County)" <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>, "Rick Anderson (Stevens County)" <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>, "Scott Lilly (Colville Tribes)" <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>, Tim Martindale <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>, "Brandon Atkins (brandon.atkins@us.af.mil)" <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>, "Jeff Rodeman (JBLM)" <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>, "Kimo Kuheana (FAFB)" <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>, "Manuel E. Rosas (JBLM)" <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>, "McCormick, Amy" <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>, Angie Fode <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>, "Barb Phinney (Columbia)" <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>, "Ben Breier (King)" <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>, [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov), Brenda Cantu <[bcantu@gh911.org](mailto:bcantu@gh911.org)>, Criselia Grupp <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>, "Darlene Mainwaring (Kittitas)" <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>, [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov), Dave Halloran <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>, "Flewelling, Deb" <[deb.flewelling@kingcounty.gov](mailto:deb.flewelling@kingcounty.gov)>, "Doug deGraaf (Benton)" <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>, [gerickson@cob.org](mailto:gerickson@cob.org), "Heather Anderson (WSP)" <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>, [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us), Jackie Jones <[j.jones@macc911.org](mailto:j.jones@macc911.org)>, Jason Fritz <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>, "Jeff King (Klickitat)" <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>, Jo Borden <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>, Joann Boggs <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>, Joannie Kuhlmeier <[kuhlmeierj@co.wahkiakum.wa.us](mailto:kuhlmeierj@co.wahkiakum.wa.us)>, Julie Buck <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>, Karl Hatton <[khatton@jcpsn.us](mailto:khatton@jcpsn.us)>, "Katy Myers (Clark County)" <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>, Keith Flewelling <[keith.flewelling@TCOMM911.org](mailto:keith.flewelling@TCOMM911.org)>, "Kellie Pybas (Pierce)" <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>, "Kendle Allen (Stevens County Sheriff)" <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>, "Kim Lettrick (Benton)" <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>, "Kim Ott (San Juan County)" <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>, "Kris DeVore (CRESA)" <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>, "Laura Pitarys (King County)" <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>, Lisa Caldwell <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>, "Lorlee Mizell (Spokane County)" <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>, "Mark C. 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Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>, "Greg Pittsford (Comtech)" <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>, "seoc83 (MIL)" <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bc.es.wa.gov](mailto:911outages@bc.es.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific)

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**Subject:** RE: Outage Bridge - [REDACTED] Update



CenturyLink continues to work the issue and [REDACTED]  
[REDACTED] be somewhat misleading due to the nature of the system, [REDACTED]  
[REDACTED]

[REDACTED] not the issue [REDACTED]  
[REDACTED] Very early indications  
are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back  
at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 📍

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 Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)'  
 <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard  
 Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott  
 Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)'  
 <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West  
 (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>;  
 Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield)  
 <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa  
 Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)'  
 <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy  
 Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages  
 <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech  
 NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]  
[REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith

Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [Redacted] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026, \\*,939773#](tel://1-720-279-0026,*,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831

**REDACTED VERSION**  
\*\*\*\*\* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Barbara Phinney <Barbara\_Phinney@co.columbia.wa.us>  
**Sent:** [REDACTED]  
**To:** Rick Anderson; Tina Meier; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); Dispatch; 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle E. Allen; Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Cc:** seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

COLUMBIA COUNTY 911 LINES ARE DOWN, LAND LINES ARE UP

---

**From:** Rick Anderson [mailto:randerson@stevenscountywa.gov]  
**Sent:** [REDACTED]  
**To:** Tina Meier; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage

Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); Dispatch; 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barbara Phinney; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle E. Allen; Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

STEVENS COUNTY HAS LONG DISTANCE PHONE SERVICE BACK.

RICK ANDERSON

**From:** Tina Meier [mailto:TMeier@co.garfield.wa.us]

**Sent:** [REDACTED]

**To:** Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; Dispatch <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla)

REDACTED VERSION

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<cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb  
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Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat)  
<jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie  
Kuhlmeyer <kuhlmeyerj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton  
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<keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle E. Allen  
<KAllen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County)  
<KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County)  
<Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County)  
<lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey  
<mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>;  
Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike  
Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton  
<rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis)  
<Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley  
<sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin  
Hall <e911coord@co.ferry.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP)  
<vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett  
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<E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford  
(Comtech) <greg.pittsford@comtechtel.com>

Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: Re: Outage Bridge - [REDACTED] Update

Garfield Co now has long distance!

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Darlene Mainwaring <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>, "911 Outage Notification (Adams)"  
<[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>,  
"911 Outage Notification (Chelan/Douglas)" <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification  
(Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911  
Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)"



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Cc: "seoc83 (MIL)" <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

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**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage

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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

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**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpn.us](mailto:dispatch@jcpn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911

Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale (Pacific County) <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; Jeff Rodeman (JBLM) <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. 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Buck ENP (Klickitat)' <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; 'Karl Hatton (Jefferson County)' <[khatton@jcpn.us](mailto:khatton@jcpn.us)>; 'Katy Myers (Clark County)' <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; 'Keith Flewelling (Thurston County)' <[Keith.flewelling@tcomm911.org](mailto:Keith.flewelling@tcomm911.org)>; 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; 'Kim Lettrick (Benton)' <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; 'Kim Ott (San Juan County)' <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; 'Kris DeVore (CRESA)' <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; 'Laura Pitarys (King County)' <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; 'Lisa Caldwell (Columbia County)' <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)' <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]  
[REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina

Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**
  - USA 1-720-279-0026
  - USA, Dallas 1-877-820-7831



Rebecca Miller

---

**From:** Barbara Phinney <Barbara\_Phinney@co.columbia.wa.us>  
**Sent:** [REDACTED]  
**To:** Rick Anderson; Tina Meier; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); Dispatch; 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle E. Allen; Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford

**Cc:** seoc83 (MIL); David Finney  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

COLUMBIA COUNTY SEEMS TO BE UP AT THIS TIME

BARBARA

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**From:** Barbara Phinney  
**Sent:** [REDACTED]

**To:** 'Rick Anderson'; Tina Meier; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); Dispatch; 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle E. Allen; Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

**Cc:** seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

COLUMBIA COUNTY 911 LINES ARE DOWN, LAND LINES ARE UP

**From:** Rick Anderson [mailto:randerson@stevenscountywa.gov]

**Sent:** [REDACTED]

**To:** Tina Meier; Darlene Mainwaring; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); Kittcom; 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); Dispatch; 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barbara Phinney; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle E. Allen; Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford

(Comtech)

Cc: seoc83 (MIL)

Subject: RE: Outage Bridge - [REDACTED] Update

STEVENS COUNTY HAS LONG DISTANCE PHONE SERVICE BACK.

RICK ANDERSON

From: Tina Meier [mailto:TMeier@co.garfield.wa.us]

Sent: [REDACTED]

To: Darlene Mainwaring <mainwaring@kittcom.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; Kittcom <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; Dispatch <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; 911 Outage Notification (Walla Walla) <citypublicsafetycommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911 Outage Notification (Whitcom) <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jim Fosse <jfosse@rivercom911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle E. Allen <KAllen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County)

<KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Mark C. Bailey (Whitcom911) <mark.c.bailey@wsu.edu>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <mjanowski@co.asotin.wa.us>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve Ruley <sruley@wallawallawa.gov>; Steve West <swest@pendoreille.org>; Tara Murker <TMURKER@WHITCOM.ORG>; Karin Hall <e911coord@co.ferry.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

Cc: seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: Re: Outage Bridge - [REDACTED] Update

Garfield Co now has long distance!

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Darlene Mainwaring <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>, "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, "911 Outage Notification (Chelan/Douglas)" <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outages" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, Kittcom <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, "911 Outage Notification (Walla

Walla)" <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Cc: "seoc83 (MIL)" <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: RE: Outage Bridge - [REDACTED] Update

Kittitas County has tested 911 and so far all is working.

**Darlene Mainwaring, Director  
KITTCOM ( Kittitas County 9-1-1)**

**700 Elmview Rd, Ellensburg, WA 98926**

**Desk: 509 925 8530**

We pledge to provide customers with professional, courteous, and reliable emergency communications. Our goal is the preservation of life, property and public safety, by obtaining information, giving the information to Emergency Services, and verifying its receipt.

**From:** Leneweaver, William A (MIL) [<mailto:Andy.Leneweaver@mil.wa.gov>]

**Sent:** [REDACTED]

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**Cc:** seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

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 911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't get [REDACTED]

[REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.



Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
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-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**

Connect Me

### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

---

**From:** Kimberli May <kimberli@icom911.org>  
**Sent:** [REDACTED]  
**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); ICOM Dispatchers; 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy; Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Island County is receiving some wireless 911 but landline to 911 is not working.

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Oak Harbor, WA 98277  
360-675-3752 office  
Email [kimberli@icom911.org](mailto:kimberli@icom911.org)

**REDACTED VERSION**

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
 IT Manager  
 Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
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**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
 Asotin County  
 Emergency Services Director  
 Desk: 509-243-2088  
 After Hours 24/7 call out 509-332-2521





From: Steve Ruley [mailto:sruley@wallawalla.gov]

Sent: [REDACTED]

To: James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
 SUPPORT SERVICES DIVISION  
 PUBLIC SAFETY COMMUNICATIONS  
 Walla Walla Police Department  
 27 N. Second Avenue  
 Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <jfosse@rivercom911.org>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <Andy.Leneweaver@mil.wa.gov>

Cc: "911 Outage Notification (Adams)" <adamsdispatch@co.adams.wa.us>, "911 Outage Notification (Benton/Franklin)" <911outages@bces.wa.gov>, RiverCom <rivercom@rivercom911.org>, "911 Outage Notification (Clallam)" <pencom@co.clallam.wa.us>, "911 Outage Notification (Clallam2)" <Pencom@cityofpa.us>, "911 Outage Notification (Clark)" <cresa.notifications@clark.wa.gov>, "911 Outage Notification (Columbia)" <911\_dispatch@co.columbia.wa.us>, "911 Outage Notification (Ferry)" <911outage@co.ferry.wa.us>, "911 Outage Notification (Garfield)" <911outages@co.garfield.wa.us>, "911 Outage Notification (Grant)" <operations@macc911.org>, "911 Outage Notification (Grays Harbor)" <dispatch@gh911.org>, "911 Outage Notification (Island)" <icomdispatchers@icom911.org>, "911 Outage Notification (JBLM)" <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>, "911 Outage Notification (Jefferson)" <dispatch@jcpsn.us>, "911 Outage Notification (King)" <KCE911Emer@kingcounty.gov>, "911 Outage Notification (Kitsap)" <notifications@kitsap911.org>, "911 Outage Notification (Kittitas)" <kittcom@kittcom.org>, "911 Outage Notification (Klickitat)" <kco911staff@klickitatcounty.org>, "911 Outage Notification (Lewis)" <communications@lewiscountywa.gov>, "911 Outage Notification (Lincoln)" <lincoln911@co.lincoln.wa.us>, "911 Outage Notification (Mason)" <theteam@macecom.org>, "911 Outage Notification (Okanogan)" <ocsodispatch@co.okanogan.wa.us>, "911 Outage Notification (Pacific)" <pc911@co.pacific.wa.us>, "911 Outage Notification (Pend Oreille)" <SO-Dispatch@pendoreille.org>, Jonathan Brock <jbrock@co.pierce.wa.us>, Pierce County DEM <pceoc@co.pierce.wa.us>, "Tim Hannah (SS911)" <tim.hannah@southsound911.org>, "Tim Lenk (Pierce County)" <tlenk@co.pierce.wa.us>, "911 Outage Notification (San Juan)" <911outage@sanjuanco.com>, "911 Outage Notification (Skagit)" <ecleadership@co.skagit.wa.us>, "911 Outage Notification (Skamania)" <911outage@co.skamania.wa.us>, "911 Outage Notification (Snohomish)" <TelcoOutageNotifications@sno911.org>, "911 Outage Notification (Spokane)" <911dutysup@spokanecounty.org>, "911 Outage Notification (Stevens)" <E911@stevenscountywa.gov>, "911 Outage Notification (Thurston)" <director@tcomm911.org>, "911 Outage Notification (Wahkiakum)" <WCSO911@co.wahkiakum.wa.us>, City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>, "911 Outage Notification (Whatcom)" <Grp.PD.DispatchSupervisors@cob.org>, "911 Outage Notification (Whitcom)" <911outages@whitcom.org>, "911 Outage Notification (WSP)" <G-D-CommManagers@wsp.wa.gov>, "911 Outage Notification (Yakima)" <yakimacomm@yakimawa.gov>, "Bruce Walker (FAFB)" <bruce.walker.9@us.af.mil>, Deanna Wells <wellsd@co.cowlitz.wa.us>, "Rick A. Rochleau (Franklin County)" <rrochleau@co.franklin.wa.us>, "Rick Anderson (Stevens County)" <randerson@stevenscountywa.gov>, "Scott Lilly (Colville Tribes)" <Scott.Lilly@colvilletribes.com>, Tim Martindale <tmartindale@co.pacific.wa.us>, "Brandon Atkins (brandon.atkins@us.af.mil)" <brandon.atkins@us.af.mil>, "Jeff Rodeman (JBLM)" <jeffrey.c.rodeman.civ@mail.mil>, "Kimo Kuheana (FAFB)"

<kimo.kuheana@us.af.mil>, "Manuel E. Rosas (JBLM)" <manuel.e.rosas.civ@mail.mil>, "McCormick, Amy" <amccormick@spokanecounty.org>, Angie Fode <angief@co.adams.wa.us>, "Barb Phinney (Columbia)" <Barbara\_Phinney@co.columbia.wa.us>, "Ben Breier (King)" <ben.breier@kingcounty.gov>, brad.coughenour@yakimawa.gov, Brenda Cantu <bcantu@gh911.org>, Criselia Grupp <cgrupp@rivercom911.org>, "Darlene Mainwaring (Kittitas)" <mainwaring@kittcom.org>, dave.fuller@clark.wa.gov, Dave Halloran <daveh@sanjuandem.net>, "Flewelling, Deb" <deb.flewelling@kingcounty.gov>, "Doug deGraaf (Benton)" <d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, helend@co.skagit.wa.us, Jackie Jones <j.jones@macc911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jeffk@klickitatcounty.org>, Jo Borden <jborden@co.lincoln.wa.us>, Joann Boggs <jboggs@pendoreille.org>, Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcpsn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.lettrick@bces.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pitarys (King County)" <Laura.Pitarys@kingcounty.gov>, Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizell@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey <mbailey@whitcom.org>, Mark Janowski <mjanowski@co.asotin.wa.us>, Mary Ransier <mransier@macecom.org>, "Michael Evans (Mason County)" <mevans@macecom.org>, "Mike Voss (Skagit County)" <mvoss@co.skagit.wa.us>, Mike Worden <mworden@co.okanogan.wa.us>, "Phil Jurmu (Cowlitz County)" <jurmup@co.cowlitz.wa.us>, Richard Kirton <rkirton@kitsap911.org>, "Robin DeLazerda (San Juan)" <robind@sanjuanco.com>, "Scott Smitherman (Lewis)" <Scott.Smitherman@lewiscountywa.gov>, Steve Romberg <stromberg@cityofpa.us>, Steve Ruley <sruley@wallawallawa.gov>, Steve West <swest@pendoreille.org>, Tara Murker <TMURKER@WHITCOM.ORG>, Karin Hall <e911coord@co.ferry.wa.us>, Tina Meier <tmeier@co.garfield.wa.us>, "Tom Shaughnessy (Island County)" <toms@icom911.org>, "Vanessa Barnes (WSP)" <vanessa.barnes@wsp.wa.gov>, "Vicki Thoroughman (Snohomish)" <vicki.thoroughman@snoco.org>, Wendy Berrett <wberrett@whitcom.org>, "Wendy Hill (Thurston County)" <Wendy.Hill@tcomm911.org>, MIL DL E911 Outages <E911Outages@mil.wa.gov>, jacob.clow@centuryLink.com, Comtech NOC <noc@comtechtel.com>, "Greg Pittsford (Comtech)" <greg.pittsford@comtechtel.com>, "seoc83 (MIL)" <seoc83@mil.wa.gov>

Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*  
**William Andrew Leneweaver**  
 Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
 Washington State Emergency Management Division  
 Washington Military Department



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] not the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

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<image003.png>

911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)



**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bc.es.wa.gov](mailto:911outages@bc.es.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
 Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
 Washington State Emergency Management Division  
 Washington Military Department  
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911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
 911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

[REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**

[Connect Me](#)

### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

\* \* \* \* \* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.



Rebecca Miller

---

**From:** Coughenour, Brad <Brad.Coughenour@YAKIMAWA.GOV>  
**Sent:** [REDACTED]  
**To:** 'Mark Bailey'; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Yakima 911 is down and no 800 service.

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**From:** Mark Bailey [mailto:m Bailey@whitcom.org]  
**Sent:** [REDACTED]  
**To:** Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>  
**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin)

<911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; Yakimacomm <yakimacomm@YAKIMAWA.GOV>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. 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<E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
 IT Manager  
 Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
 p. 509-334-6565  
 c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamdispatch@co.adams.wa.us](mailto:adamdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
 Asotin County  
 Emergency Services Director  
 Desk: 509-243-2088  
 After Hours 24/7 call out 509-332-2521




---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
 SUPPORT SERVICES DIVISION  
 PUBLIC SAFETY COMMUNICATIONS  
 Walla Walla Police Department  
 27 N. Second Avenue  
 Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WC911@co.wahkiakum.wa.us](mailto:WC911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bc.es.wa.gov](mailto:911outages@bc.es.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911

Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED] [REDACTED]

[REDACTED] not the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214  
<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 📞

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas)



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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
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Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
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**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification

(Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SEC01T>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

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**From:** Jeff King <jeffk@klickitatcounty.org>  
**Sent:** [REDACTED]  
**To:** Coughenour, Brad  
**Cc:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

**Subject:** Re: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

[Klickitat County has successfully placed test call to 911 and long distance calls.](#)

**Jeff King, Director  
Klickitat County  
Department of Emergency Management**

E911/Dispatch  
 199 Industrial Way  
 Goldendale, WA 98620  
 Office 509-773-0582

EOC 509-773-0570

*Public Records: All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.*

On [REDACTED] Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)> wrote:

Yakima 911 is down and no 800 service.

**From:** Mark Bailey [mailto:[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)]

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; Yakimacomm <[yakimacomm@YAKIMAWA.GOV](mailto:yakimacomm@YAKIMAWA.GOV)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)> <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; Jeff Rodeman (JBLM) <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo

Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; McCormick, Amy <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; Angie Fode <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; Barb Phinney (Columbia) <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Coughenour, Brad <[Brad.Coughenour@YAKIMAWA.GOV](mailto:Brad.Coughenour@YAKIMAWA.GOV)>; Brenda Cantu <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; Flewelling, Deb <[deb.flewelling@kingcounty.gov](mailto:deb.flewelling@kingcounty.gov)>; Doug deGraaf (Benton) <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; Jason Fritz <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; Jeff King (Klickitat) <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; Jo Borden <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; Joann Boggs <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; Joannie Kuhlmeier <[kuhlmeierj@co.wahkiakum.wa.us](mailto:kuhlmeierj@co.wahkiakum.wa.us)>; Julie Buck <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; Karl Hatton <[khatton@jcpsn.us](mailto:khatton@jcpsn.us)>; Katy Myers (Clark County) <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; Keith Flewelling <[keith.flewelling@TCOMM911.org](mailto:keith.flewelling@TCOMM911.org)>; Kellie Pybas (Pierce) <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; Kim Lettrick (Benton) <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; Kim Ott (San Juan County) <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; Kris DeVore (CRESA) <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; Laura Pitarys (King County) <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; Lisa Caldwell <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; Lorlee Mizell (Spokane County) <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Bailey, M <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mary Ransier <[mransier@macecom.org](mailto:mransier@macecom.org)>; Michael Evans (Mason County) <[mevans@macecom.org](mailto:mevans@macecom.org)>; Mike Voss (Skagit County) <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; Mike Worden <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; Richard Kirton <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; Robin DeLazerda (San Juan) <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; Steve Romberg <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; Steve West <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Karin Hall <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier <[tmeier@co.garfield.wa.us](mailto:tmeier@co.garfield.wa.us)>; Tom Shaughnessy (Island County) <[toms@icom911.org](mailto:toms@icom911.org)>; Vanessa Barnes (WSP) <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; Vicki Thoroughman (Snohomish) <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill (Thurston County) <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; jacob.clow@centuryLink.com; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>; seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey

IT Manager

Whitcom 911

[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)

p. 509-334-6565

c. 509-595-3440

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski

Asotin County

Emergency Services Director

Desk: 509-243-2088

After Hours 24/7 call out 509-332-2521



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**From:** Steve Ruley [<mailto:sruley@wallawalla.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager

SUPPORT SERVICES DIVISION

PUBLIC SAFETY COMMUNICATIONS

Walla Walla Police Department

27 N. Second Avenue

Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@mac911.org](mailto:operations@mac911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcso911staff@klickitatcounty.org](mailto:kcso911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. Rochleau (Franklin County)" <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>, "Rick Anderson

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Bailey (Whitcom911)" <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>, Mark Bailey <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>, Mark Janowski <[mjanowski@co.asotin.wa.us](mailto:mjanowski@co.asotin.wa.us)>, Mary Ransier <[mransier@macecom.org](mailto:mransier@macecom.org)>, "Michael Evans (Mason County)" <[mevans@macecom.org](mailto:mevans@macecom.org)>, "Mike Voss (Skagit County)" <[mvoss@co.skagit.wa.us](mailto:mvoss@co.skagit.wa.us)>, Mike Worden <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>, "Phil Jurmu (Cowlitz County)" <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>, Richard Kirton <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>, "Robin DeLazerda (San Juan)" <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>, "Scott Smitherman (Lewis)" <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>, Steve Romberg <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>, Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>, Steve West <[swest@pendoreille.org](mailto:swest@pendoreille.org)>, Tara Murker <[TMURKER@WHITCOM.ORG](mailto:TMURKER@WHITCOM.ORG)>, Karin Hall <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>, Tina Meier <[tmeier@co.garfield.wa.us](mailto:tmeier@co.garfield.wa.us)>, "Tom Shaughnessy (Island County)" <[toms@icom911.org](mailto:toms@icom911.org)>, "Vanessa Barnes (WSP)" <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>, "Vicki Thoroughman (Snohomish)" <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>, Wendy Berrett <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>, "Wendy Hill (Thurston County)" <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>, MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>, [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com), Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>, "Greg Pittsford (Comtech)" <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>, "seoc83 (MIL)" <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpn.us](mailto:dispatch@jcpn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcso911staff@klickitatcounty.org](mailto:kcso911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>;

911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Walla Walla) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so don't [REDACTED]

CenturyLink is still working with Comtech to ascertain whether or not the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpn.us](mailto:dispatch@jcpn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas)

<[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcso911staff@klickitatcounty.org](mailto:kcso911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale (Pacific County) <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)> <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; 'Jeff Rodeman (JBLM)' <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[fosse@rivercom911.org](mailto:fosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. Kuhlmeier (Wahkiakum County)' <[kuhlmeierj@co.wahkiakum.wa.us](mailto:kuhlmeierj@co.wahkiakum.wa.us)>; 'Julie L. Buck ENP (Klickitat)' <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; 'Karl Hatton (Jefferson County)' <[khatton@jcpsn.us](mailto:khatton@jcpsn.us)>; 'Katy Myers (Clark County)' <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>; 'Keith Flewelling (Thurston County)' <[Keith.flewelling@tcomm911.org](mailto:Keith.flewelling@tcomm911.org)>; 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; 'Kim Lettrick (Benton)' <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; 'Kim Ott (San Juan County)' <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; 'Kris DeVore (CRESA)' <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; 'Laura Pitarys (King County)' <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; 'Lisa Caldwell (Columbia County)' <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)' <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911) <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[m Evans@macecom.org](mailto:m Evans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott

Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure whether the inter-tandem trunks (the ESInet-to-ESInet [REDACTED]) To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>



-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

[REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**
  - USA 1-720-279-0026
  - USA, Dallas 1-877-820-7831

\*\*\*\*\* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** Beaton, Rebecca (UTC); joshua.land@whidbeytel.com; #COMTECH NOC  
**Subject:** FW: Centurylink 12/27 outage

**WARNING: External Email: Exercise Caution**

FYI – latest update from CTL

---

**From:** Clow, Jacob <Jacob.Clow@CenturyLink.com>  
**Sent:** [REDACTED]  
**To:** MIL DL E911 Outages <E911Outages@mil.wa.gov>  
**Cc:** outage@utc.wa.gov; Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Subject:** Centurylink [REDACTED] outage

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Jacob Clow**  
Sr. Post Sales Engineer

Customer Lifecycle Management  
CenturyLink  
310 SW Park 7<sup>th</sup> Fl.  
Portland, OR 97205  
Office: 503-425-3328  
Cell: 503-349-3587  
e: [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com)

**REDACTED VERSION**

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Rebecca Miller

**From:** Tina Meier <TMeier@co.garfield.wa.us>  
**Sent:** [REDACTED]  
**To:** Jeff King; Coughenour, Brad  
**Cc:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.

*Tina Meier*  
**E911 Coordinator/Director**  
 Garfield Co Sheriff's Office  
 789 Main St; PO Box 338



**From:** Jeff King [mailto:jeffk@klickitatcounty.org]

**Sent:** [REDACTED]

**To:** Coughenour, Brad <Brad.Coughenour@yakimawa.gov>

**Cc:** Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; Yakimacomm <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs

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<jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@tcomm911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <TMeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** Re: Outage Bridge - [REDACTED] Update

[Klickitat County has successfully placed test call to 911 and long distance calls.](#)

**Jeff King, Director**  
**Klickitat County**  
**Department of Emergency Management**  
**E911/Dispatch**  
**199 Industrial Way**  
**Goldendale, WA 98620**  
**Office 509-773-0582**

**EOC 509-773-0570**

***Public Records:** All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.*

On [REDACTED] Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)> wrote:

Yakima 911 is down and no 800 service.

---

**From:** Mark Bailey [mailto:[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)]

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry)

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey

IT Manager

Whitcom 911

[mbailey@whitcom.org](mailto:mbailey@whitcom.org)

p. 509-334-6565

c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski

Asotin County

Emergency Services Director

Desk: 509-243-2088

After Hours 24/7 call out 509-332-2521



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**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager

SUPPORT SERVICES DIVISION

PUBLIC SAFETY COMMUNICATIONS

Walla Walla Police Department

27 N. Second Avenue

Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@mac911.org](mailto:operations@mac911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcso911staff@klickitatcounty.org](mailto:kcso911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jepsn.us](mailto:dispatch@jepsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania)

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 <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla)  
 <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom)  
 <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom)  
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<[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED]  
[REDACTED] be somewhat misleading due to the nature of the system, so don't [REDACTED]  
[REDACTED]

[REDACTED] issue [REDACTED]  
[REDACTED] Very early indications  
are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report  
back at [REDACTED]

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🌐

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**From:** Leneweaver, William A (MIL)  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage  
Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification



(Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpns.us](mailto:dispatch@jcpns.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. 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Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP)

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<[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)'  
<[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>;  
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<[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis)  
<[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)'  
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<[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina  
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<[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki  
Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman  
County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)'  
<[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>;  
'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC  
<[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]  
[REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden

(Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

\* \* \* \* \* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Joann Boggs <JBoggs@pendoreille.org>  
**Sent:** [REDACTED]  
**To:** Tina Meier; Jeff King; Coughenour, Brad  
**Cc:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); SO - Dispatch; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jo Borden; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Pend Oreille County has also tested Wireline and Wireless calls and all are working at this time.

---

**From:** Tina Meier <TMeier@co.garfield.wa.us>  
**Sent:** [REDACTED]  
**To:** Jeff King <jeffk@klickitatcounty.org>; Coughenour, Brad <Brad.Coughenour@yakimawa.gov>  
**Cc:** Mark Bailey <m Bailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>; 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage

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<greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.

*Tina Meier*

*E911 Coordinator/Director*

Garfield Co Sheriff's Office

789 Main St; PO Box 338

Pomeroy, WA 99347

Office: 509-843-3494 Cell: 509-566-7250 Fax: 509-843-1347

<http://www.co.garfield.wa.us/sheriff/home>



**From:** Jeff King [<mailto:jeffk@klickitatcounty.org>]

**Sent:** [REDACTED]

**To:** Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)>

**Cc:** Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outages <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; Yakimacomm <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville



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**Subject:** Re: Outage Bridge - [REDACTED] Update

[Klickitat County has successfully placed test call to 911 and long distance calls.](#)

**Jeff King, Director  
Klickitat County  
Department of Emergency Management  
E911/Dispatch  
199 Industrial Way  
Goldendale, WA 98620  
Office 509-773-0582**

**EOC 509-773-0570**

*Public Records: All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.*

On [REDACTED] Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)> wrote:

Yakima 911 is down and no 800 service.

**From:** Mark Bailey [mailto:[mbailey@whitcom.org](mailto:mbailey@whitcom.org)]

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey

IT Manager

Whitcom 911

[mbailey@whitcom.org](mailto:mbailey@whitcom.org)

p. 509-334-6565

c. 509-595-3440

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski

Asotin County

Emergency Services Director

Desk: 509-243-2088

After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager

SUPPORT SERVICES DIVISION

PUBLIC SAFETY COMMUNICATIONS

Walla Walla Police Department

27 N. Second Avenue

Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpns.us](mailto:dispatch@jcpns.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications

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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
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 <[mvoos@co.skagit.wa.us](mailto:mvoos@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)'  
 <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>;  
 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)'  
 <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis)  
 <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)'  
 <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>;  
 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911)  
 <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina  
 Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)'  
 <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki  
 Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman  
 County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)'  
 <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>;  
 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC  
 <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]  
[REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification

(Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**



**Not at your computer?**

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026\\*939773#](tel://1-720-279-0026*939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**  
USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

\*\*\*\*\* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Subject:** FW: Centurylink 12/27 outage

**WARNING: External Email: Exercise Caution**

As requested

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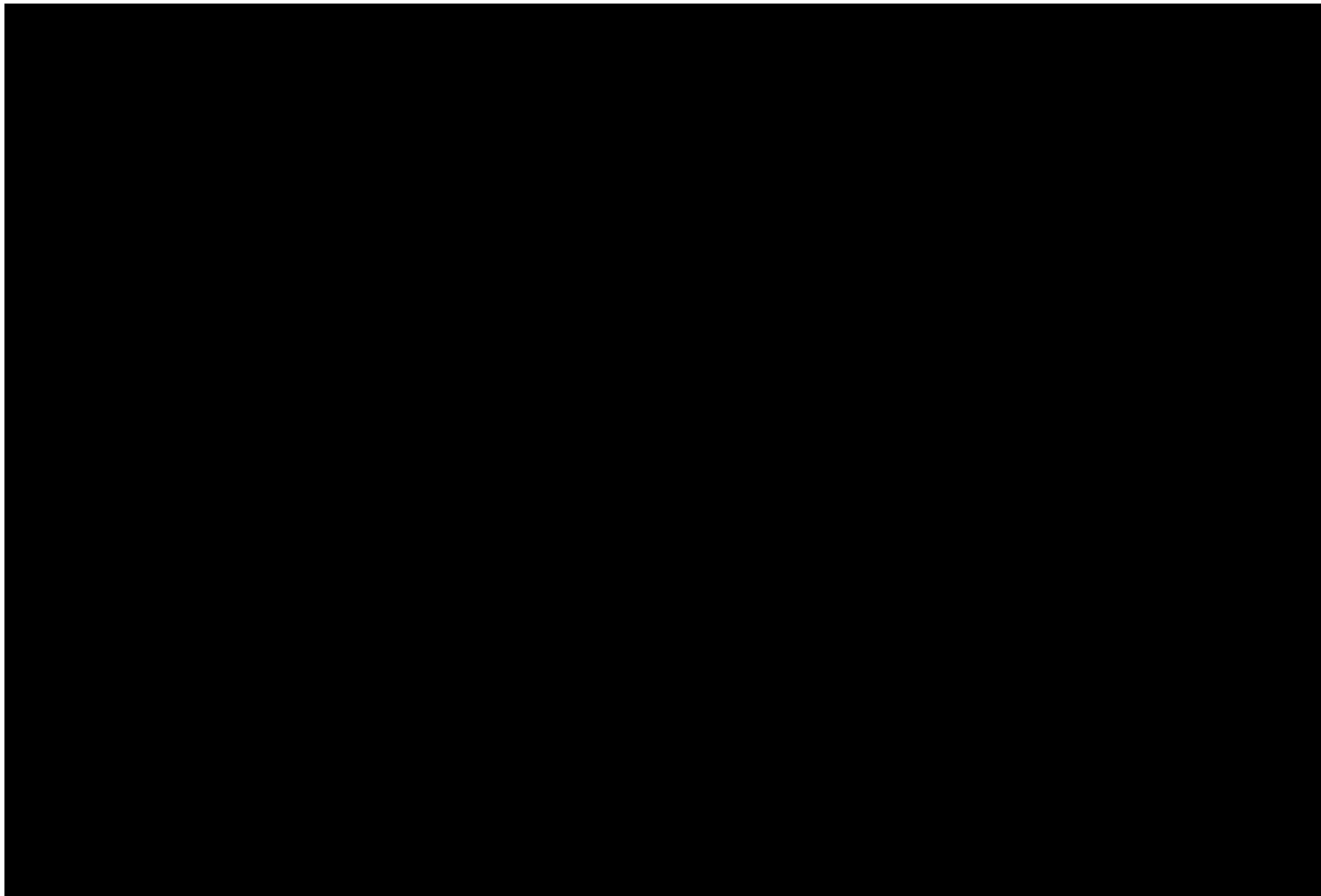
**From:** Clow, Jacob <Jacob.Clow@CenturyLink.com>  
**Sent:** [REDACTED]  
**To:** MIL DL E911 Outages <E911Outages@mil.wa.gov>



Cc: outage@utc.wa.gov; Moisey, Kenneth A (MIL) <Kenneth.Moisey@mil.wa.gov>

**REDACTED VERSION**

Subject: Centurylink 12/27 outage



**Jacob Clow**

Sr. Post Sales Engineer  
Customer Lifecycle Management  
CenturyLink  
310 SW Park 7<sup>th</sup> Fl.  
Portland, OR 97205  
Office: 503-425-3328  
Cell: 503-349-3587  
e: [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com)

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Rebecca Miller

---

**From:** Wasserman, Adam R (MIL) <Adam.Wasserman@mil.wa.gov>  
**Sent:** [REDACTED]  
**To:** Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); Orr, Tom; 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL); Jim Fosse; Steve Ruley

**Subject:** 911 Outage After Action Report

**WARNING: External Email: Exercise Caution**

All,

Good morning. I am sending this for widest distribution. I know that we are not through this yet, but wanted to put a timeslot for a Hot wash and more extensive After Action.

[REDACTED] . This will be an initial quick review of the situation and what happened to hopefully begin to capture lessons learned.

1-720-279-0026 or 1-877-820-7831 121553#

After the Hotwash we will set aside a time next week for a more extensive After Action Discussion and we (State911) will follow it up with an After Action Report.

Thank you everyone for your persistence and dedication to 911.

Please let me know if you have any questions or concerns.

Respectfully,  
Adam

**Adam R. Wasserman**

Washington State Enhanced 911 Coordinator

Washington State Emergency Management Division

Washington Military Department

[Adam.Wasserman@mil.wa.gov](mailto:Adam.Wasserman@mil.wa.gov)

Office: (253) 512-7468

Mobile: (253) 363-3484



Rebecca Miller

---

**From:** Barbara Phinney <Barbara\_Phinney@co.columbia.wa.us>  
**Sent:** [REDACTED]  
**To:** Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Dispatch; 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford  
**Subject:** RE: Outage Bridge - [REDACTED]

**WARNING: External Email: Exercise Caution**

AT TIME, COLUMBIA COUNTY REPORTS THAT ALL LINES ARE WORKING, ALONG WITH LONG DISTANCE.

---

**From:** Leneweaver, William A (MIL) [mailto:Andy.Leneweaver@mil.wa.gov]  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark);

911 Dispatch; 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barbara Phinney; Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jim Fosse; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark Bailey; Mark Janowski; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve Ruley; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark);

911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]  
Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**



**Not at your computer?**

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*939773#](tel://1-720-279-0026,*939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

Rebecca Miller

**From:** Jason Fritz <jasonf@co.skamania.wa.us>  
**Sent:** [REDACTED]  
**To:** Joann Boggs  
**Cc:** Tina Meier; Jeff King; Coughenour, Brad; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); SO - Dispatch; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage; 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jo Borden; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)

**Subject:** Re: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Skamania 911 appears to be operating normally. Have tested landline and cell. Transfers, long distance and outbound dialing all appear to be functioning.

Sent from my iPhone

On [REDACTED], Joann Boggs <[JBoggs@pendoreille.org](mailto:JBoggs@pendoreille.org)> wrote:



Pend Oreille County has also tested Wireline and Wireless calls and all are working at this time.

**From:** Tina Meier <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>

**Sent:** [REDACTED]

**To:** Jeff King <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)>

**Cc:** Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outages <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; SO - Dispatch <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[F911@stevenscountywa.gov](mailto:F911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; Yakimacomm <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.

*Tina Meier*

**E911 Coordinator/Director**

Garfield Co Sheriff's Office

789 Main St; PO Box 338

Pomeroy, WA 99347

**Office:** 509-843-3494 **Cell:** 509-566-7250 **Fax:** 509-843-1347

<http://www.co.garfield.wa.us/sheriff/home>

<image001.gif>

**From:** Jeff King [<mailto:jeffk@klickitatcounty.org>]

**Sent:** [REDACTED]

**To:** Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)>

**Cc:** Mark Bailey <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>; 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outages <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911

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**Subject:** Re: Outage Bridge - [REDACTED] Update

Klickitat County has successfully placed test call to 911 and long distance calls.

Jeff King, Director  
 Klickitat County  
 Department of Emergency Management  
 E911/Dispatch  
 199 Industrial Way  
 Goldendale, WA 98620  
 Office 509-773-0582

EOC 509-773-0570

*Public Records: All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.*

On [REDACTED] Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)> wrote:

Yakima 911 is down and no 800 service.

---

**From:** Mark Bailey [mailto:[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)]

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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 <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; Steve Romberg <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; Steve  
 West <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Karin Hall  
 <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier <[tmeier@co.garfield.wa.us](mailto:tmeier@co.garfield.wa.us)>; Tom Shaughnessy  
 (Island County) <[toms@icom911.org](mailto:toms@icom911.org)>; Vanessa Barnes (WSP)  
 <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; Vicki Thoroughman (Snohomish)  
 <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill  
 (Thurston County) <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages  
 <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC

<[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>; seoc83 (MIL) <[seoc83@mil.wa.gov](mailto:seoc83@mil.wa.gov)>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey

IT Manager

Whitcom 911

[mbailey@whitcom.org](mailto:mbailey@whitcom.org)

p. 509-334-6565

c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kceso911staff@klickitatcounty.org](mailto:kceso911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan)

<[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific)  
 <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski

Asotin County

Emergency Services Director

Desk: 509-243-2088

After Hours 24/7 call out 509-332-2521

<image002.png><image003.png> <image004.png> <image005.png>

---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager

SUPPORT SERVICES DIVISION

PUBLIC SAFETY COMMUNICATIONS

Walla Walla Police Department



27 N. Second Avenue

REDACTED VERSION

Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)"

<[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)"  
 <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)"  
 <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)"  
 <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications  
 <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)"  
 <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)"  
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Subject: Re: Outage Bridge - [REDACTED] Update

REDACTED VERSION

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214  
<image006.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image007.png>

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark)

[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov); 911 Outage Notification (Columbia)  
[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us); 911 Outage Notification (Ferry)  
[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us); 911 Outage Notification (Garfield)  
[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us); 911 Outage Notification (Grant)  
[operations@macc911.org](mailto:operations@macc911.org); 911 Outage Notification (Grays Harbor)  
[dispatch@gh911.org](mailto:dispatch@gh911.org); 911 Outage Notification (Island)  
[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org); 911 Outage Notification (JBLM)  
[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil); 911  
 Outage Notification (Jefferson) [dispatch@jcpsn.us](mailto:dispatch@jcpsn.us); 911 Outage Notification  
 (King) [KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov); 911 Outage Notification (Kitsap)  
[notifications@kitsap911.org](mailto:notifications@kitsap911.org); 911 Outage Notification (Kittitas)  
[kittcom@kittcom.org](mailto:kittcom@kittcom.org); 911 Outage Notification (Klickitat)  
[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org); 911 Outage Notification (Lewis)  
[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov); 911 Outage Notification (Lincoln)  
[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us); 911 Outage Notification (Mason)  
[theteam@macecom.org](mailto:theteam@macecom.org); 911 Outage Notification (Okanogan)  
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[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us); 911 Outage Notification (Pend Oreille) [SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org); Jonathan Brock [jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us); Pierce  
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[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com); 911 Outage Notification (Skagit)  
[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us); 911 Outage Notification (Skamania)  
[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us); 911 Outage Notification (Snohomish)  
[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org); 911 Outage Notification (Spokane)  
[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org); 911 Outage Notification (Stevens)  
[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov); 911 Outage Notification (Thurston)  
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[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov); 911 Outage Notification  
 (Whatcom) [Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org); 911 Outage Notification  
 (Whitcom) [911outages@whitcom.org](mailto:911outages@whitcom.org); 911 Outage Notification (WSP) [G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov); 911 Outage Notification (Yakima)  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] the issue [REDACTED]

Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214

<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image008.png>

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat)

<[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis)  
 <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln)  
 <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason)  
 <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan)  
 <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific)  
 <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)'  
 <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>;  
 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan)  
 <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit)  
 <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania)  
 <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish)  
 <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane)  
 <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens)  
 <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston)  
 <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum)  
 <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla)  
 <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima)  
 <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB)  
 <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County)  
 <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County)  
 <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County)  
 <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes)  
 <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale (Pacific County)  
 <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil))  
 <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; 'Jeff Rodeman (JBLM)'  
 <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB)  
 <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM)  
 <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane)  
 <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)'  
 <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)'  
 <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King)  
 <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima)  
 <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)'  
 <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>;  
 Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)'  
 <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)'  
 <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)'  
 <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)'  
 <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP)  
 <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)'  
 <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)'  
 <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)'  
 <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)'  
 <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)'  
 <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)'

<[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)'  
 <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. Kuhlmeier (Wahkiakum County)'  
 <[kuhlmeyerj@co.wahkiakum.wa.us](mailto:kuhlmeyerj@co.wahkiakum.wa.us)>; 'Julie L. Buck ENP (Klickitat)'  
 <[julieb@klickitatcounty.org](mailto:julieb@klickitatcounty.org)>; 'Karl Hatton (Jefferson County)'  
 <[khatton@jcpns.us](mailto:khatton@jcpns.us)>; 'Katy Myers (Clark County)' <[katy.myers@clark.wa.gov](mailto:katy.myers@clark.wa.gov)>;  
 'Keith Flewelling (Thurston County)' <[Keith.flewelling@tcomm911.org](mailto:Keith.flewelling@tcomm911.org)>;  
 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens  
 County Sheriff) <[kallen@stevenscountywa.gov](mailto:kallen@stevenscountywa.gov)>; 'Kim Lettrick (Benton)'  
 <[k.lettrick@bces.wa.gov](mailto:k.lettrick@bces.wa.gov)>; 'Kim Ott (San Juan County)'  
 <[KimO@sanjuanco.com](mailto:KimO@sanjuanco.com)>; 'Kris DeVore (CRESA)'  
 <[Kris.DeVore@clark.wa.gov](mailto:Kris.DeVore@clark.wa.gov)>; 'Laura Pitarys (King County)'  
 <[Laura.Pitarys@kingcounty.gov](mailto:Laura.Pitarys@kingcounty.gov)>; 'Lisa Caldwell (Columbia County)'  
 <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)'  
 <[lmizell@spokanecounty.org](mailto:lmizell@spokanecounty.org)>; Mark C. Bailey (Whitcom911)  
 <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911)  
 <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin)  
 <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)'  
 <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)'  
 <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)'  
 <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)'  
 <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County)  
 <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)'  
 <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)'  
 <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis)  
 <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)'  
 <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)'  
 <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)'  
 <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911)  
 <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County)  
 <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield)  
 <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)'  
 <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)'  
 <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)'  
 <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County)  
 <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)'  
 <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages  
 <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com'  
 <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg  
 Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]



To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214  
<image009.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage

Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:**

[REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

<image010.png>

<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

# You're Invited.

You've been invited to a GlobalMeet® web meeting.

## Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



## Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026\\*939773#](tel://1-720-279-0026*939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**  
USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

\*\*\*\*\* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Dispatch <dispatch@co.lincoln.wa.us>  
**Sent:** [REDACTED]  
**To:** 'Jason Fritz'; Joann Boggs  
**Cc:** Tina Meier; Jeff King; Coughenour, Brad; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); SO - Dispatch; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage; 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jo Borden; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

---

**From:** Jason Fritz [mailto:jasonf@co.skamania.wa.us]  
**Sent:** [REDACTED]  
**To:** Joann Boggs  
**Cc:** Tina Meier; Jeff King; Coughenour, Brad; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); RiverCom; 911 Outage Notification

(Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); SO - Dispatch; Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage; 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; Doug deGraaf (Benton); gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jo Borden; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** Re: Outage Bridge - [REDACTED] Update

Skamania 911 appears to be operating normally. Have tested landline and cell. Transfers, long distance and outbound dialing all appear to be functioning.

Sent from my iPhone

On [REDACTED], Joann Boggs <[JBoggs@pendoreille.org](mailto:JBoggs@pendoreille.org)> wrote:

Pend Oreille County has also tested Wireline and Wireless calls and all are working at this time.

---

**From:** Tina Meier <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>

**Sent:** [REDACTED]

**To:** Jeff King <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Garfield County is still receiving 911 calls (both wireline and wireless) and can make long distance calls.

*Tina Meier*

**E911 Coordinator/Director**

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Pomeroy, WA 99347

Office: 509-843-3494 Cell: 509-566-7250 Fax: 509-843-1347

<http://www.co.garfield.wa.us/sheriff/home>

<image001.gif>

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**Subject:** Re: Outage Bridge - [REDACTED] Update

[Klickitat County has successfully placed test call to 911 and long distance calls.](#)

**Jeff King, Director  
Klickitat County  
Department of Emergency Management  
E911/Dispatch  
199 Industrial Way  
Goldendale, WA 98620  
Office 509-773-0582**

**EOC 509-773-0570**

*Public Records: All e-mail sent to this address will be received by the Klickitat County e-mail system and is subject to Public Disclosure under Chapter 42.56 RCW. Messages may be viewed by parties other than the intended recipient.*

On [REDACTED] Coughenour, Brad <[Brad.Coughenour@yakimawa.gov](mailto:Brad.Coughenour@yakimawa.gov)> wrote:

Yakima 911 is down and no 800 service.



**From:** Mark Bailey [mailto:[mabiley@whitcom.org](mailto:mabiley@whitcom.org)]

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey

IT Manager

Whitcom 911

[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpn.us](mailto:dispatch@jcpn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)> <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; Jeff Rodeman (JBLM) <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>;

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski

Asotin County

Emergency Services Director

Desk: 509-243-2088

<image002.png><image003.png> <image004.png> <image005.png>

---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager

SUPPORT SERVICES DIVISION

PUBLIC SAFETY COMMUNICATIONS

Walla Walla Police Department

27 N. Second Avenue

Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

**From:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

**Date:** [REDACTED]

**To:** "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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Subject: Re: Outage Bridge - [REDACTED] Update

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RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED] [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

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Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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<image006.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image007.png>

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 Phil Jurmu (Cowlitz County) [jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us); Richard Kirton

<[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; Robin DeLazerda (San Juan)  
 <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis)  
 <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; Steve Romberg  
 <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; Steve  
 West <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker  
 <[TMURKER@WHITCOM.ORG](mailto:TMURKER@WHITCOM.ORG)>; Karin Hall <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>;  
 Tina Meier <[tmeier@co.garfield.wa.us](mailto:tmeier@co.garfield.wa.us)>; Tom Shaughnessy (Island County)  
 <[toms@icom911.org](mailto:toms@icom911.org)>; Vanessa Barnes (WSP) <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>;  
 Vicki Thoroughman (Snohomish) <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy  
 Berrett <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill (Thurston County)  
 <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages  
 <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC  
 <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech)  
 <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED]  
 [REDACTED] be somewhat misleading due to the nature of the  
 system, so [REDACTED]

[REDACTED] the issue  
 [REDACTED]  
 Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress  
 is being made.

Updates will be provided as they become available but CenturyLink will at very  
 least report back at [REDACTED]

*Andy*

**William Andrew Leneweaver**  
 Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
 Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020  
 Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

<image003.png>

911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image008.png>

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsdispatch@co.okanogan.wa.us](mailto:ocsdispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB)

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 'Kellie Pybas (Pierce)' <[kpybas@co.pierce.wa.us](mailto:kpybas@co.pierce.wa.us)>; Kendle Allen (Stevens  
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 <[Lisa\\_Caldwell@co.columbia.wa.us](mailto:Lisa_Caldwell@co.columbia.wa.us)>; 'Lorlee Mizell (Spokane County)'  
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 <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski (Asotin)  
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 <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)'

<[robind@sanjuanico.com](mailto:robind@sanjuanico.com)>; Scott Smitherman (Lewis)  
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<[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)'  
<[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)'  
<[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911)  
<[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County)  
<[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield)  
<[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)'  
<[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)'  
<[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)'  
<[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County)  
<[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)'  
<[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages  
<[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; '[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)'  
<[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED]

To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214

<image009.png>

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County);

Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

<image010.png>

<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)  
**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>  
**Primary Access Number:** 1-720-279-0026  
**Guest Passcode:** 939773  
**Additional Access:**

USA 1-720-279-0026  
USA, Dallas 1-877-820-7831

\*\*\*\*\* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.



Rebecca Miller

---

**From:** Ruobo Lu  
**Sent:** [REDACTED]  
**To:** Schneider, Carlton  
**Cc:** #NOC Management; Volga Mermut; #COMTECH NOC; Lisa Dubuque  
**Subject:** RE: 911 Services - State of Washington - [REDACTED]

Hi Carlton:

There may be a mis-communication in regard to my earlier email. [REDACTED]  
[REDACTED]

Ruobo

**Ruobo Lu** | Director | NOC Services | Safety & Security Technologies | Comtech Telecommunications Corp. | 2401 Elliott Ave, 2nd floor, Seattle, WA 98121 | 206.792.2366 (o) | 425.835.3812 (m)  
| [ruobo.lu@comtechtel.com](mailto:ruobo.lu@comtechtel.com) | [www.comtechtel.com](http://www.comtechtel.com)  
NOC: 800.959.3749 | +1.206.792.2193 | [noc@comtechtel.com](mailto:noc@comtechtel.com)  
CPE NOC: 877.223.1526 | [Support-NG9-1-1@comtechtel.com](mailto:Support-NG9-1-1@comtechtel.com)

The information contained in this message may be privileged and/or confidential. If you are not the intended recipient, or responsible for delivering this message to the intended recipient, any review, forwarding, dissemination, distribution or copying of this communication or any attachment(s) is strictly prohibited. If you have received this message in error, please so notify the sender immediately, and delete it and all attachments from your computer and network.

---

**From:** Schneider, Carlton <Carlton.Schneider@centurylink.com>  
**Sent:** [REDACTED]  
**To:** Ruobo Lu <Ruobo.Lu@comtechtel.com>  
**Cc:** #NOC Management <NOCManagement@telecomsys.com>; Volga Mermut <Volga.Mermut@comtechtel.com>; #COMTECH NOC <noc@comtechtel.com>; Lisa Dubuque <Lisa.Dubuque@comtechtel.com>  
**Subject:** RE: 911 Services - State of Washington - [REDACTED]

**WARNING: External Email: Exercise Caution**

Great info sir. Passed on to our repair teams via our Sr. Director of Service Assurance. This is being assessed by our highest tier of techs for resolution.

- Carlton

---

**From:** Ruobo Lu <[Ruobo.Lu@comtechtel.com](mailto:Ruobo.Lu@comtechtel.com)>  
**Sent:** [REDACTED]  
**To:** Schneider, Carlton <[Carlton.Schneider@Level3.com](mailto:Carlton.Schneider@Level3.com)>  
**Cc:** Ruobo Lu <[Ruobo.Lu@comtechtel.com](mailto:Ruobo.Lu@comtechtel.com)>; #NOC Management <[NOCManagement@telecomsys.com](mailto:NOCManagement@telecomsys.com)>; Volga Mermut <[Volga.Mermut@comtechtel.com](mailto:Volga.Mermut@comtechtel.com)>; #COMTECH NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Lisa Dubuque <[Lisa.Dubuque@comtechtel.com](mailto:Lisa.Dubuque@comtechtel.com)>  
**Subject:** RE: 911 Services - State of Washington - [REDACTED]

Hi Carlton:

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Let me know if you need any additional information.

Thanks!

**Ruobo Lu** | Director | NOC Services | Safety & Security Technologies | Comtech Telecommunications Corp. | 2401 Elliott Ave, 2nd floor, Seattle, WA 98121 | 206.792.2366 (o) | 425.835.3812 (m) | [ruobo.lu@comtechtel.com](mailto:ruobo.lu@comtechtel.com) | [www.comtechtel.com](http://www.comtechtel.com)  
NOC: 800.959.3749 | +1.206.792.2193 | [noc@comtechtel.com](mailto:noc@comtechtel.com)  
CPE NOC: 877.223.1526 | [Support-NG9-1-1@comtechtel.com](mailto:Support-NG9-1-1@comtechtel.com)

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---

**From:** Ruobo Lu  
**Sent:** [Redacted]  
**To:** Schneider, Carlton <[carlton.schneider@centurylink.com](mailto:carlton.schneider@centurylink.com)>  
**Subject:** Re: 911 Services - State of Washington - [Redacted]

Our engineers are trying to confirm if that only SS7 link is still up at this moment.

Ruobo Lu  
Mobile device

---

**From:** Ruobo Lu <[ruobo.lu@comtechtel.com](mailto:ruobo.lu@comtechtel.com)>  
**Sent:** [Redacted]  
**To:** Schneider, Carlton  
**Subject:** Re: 911 Services - State of Washington - [Redacted]

Carlton,

[Redacted]

[Redacted]

Ruobo

Ruobo Lu  
Mobile device

---

**From:** Schneider, Carlton <[carlton.schneider@centurylink.com](mailto:carlton.schneider@centurylink.com)>  
**Sent:** [REDACTED]  
**To:** Ruobo Lu  
**Subject:** Fwd: 911 Services - State of Washington - [REDACTED]

WARNING: External Email: Exercise Caution

Can you please confirm?

Sent from my iPhone

Begin forwarded message:

From: "St. Germain, Ellen" <[Ellen.St.Germain@Level3.com](mailto:Ellen.St.Germain@Level3.com)<<mailto:Ellen.St.Germain@Level3.com>>>  
Date: [REDACTED]  
To: "Schneider, Carlton" <[Carlton.Schneider@Level3.com](mailto:Carlton.Schneider@Level3.com)<<mailto:Carlton.Schneider@Level3.com>>>  
Cc: "Reel, Ryan" <[Ryan.Reel@Level3.com](mailto:Ryan.Reel@Level3.com)<<mailto:Ryan.Reel@Level3.com>>>  
Subject: RE: 911 Services - State of Washington - [REDACTED]

\*\* Removing Ron

I just confirmed with the PSS NOC the following:

[REDACTED]

Are you saying that is wrong?

-ESG

From: Schneider, Carlton <[Carlton.Schneider@Level3.com](mailto:Carlton.Schneider@Level3.com)<<mailto:Carlton.Schneider@Level3.com>>>  
Sent: [REDACTED]  
To: St. Germain, Ellen <[Ellen.St.Germain@Level3.com](mailto:Ellen.St.Germain@Level3.com)<<mailto:Ellen.St.Germain@Level3.com>>>; Pfaff, Ron <[Ron.Pfaff@Level3.com](mailto:Ron.Pfaff@Level3.com)<<mailto:Ron.Pfaff@Level3.com>>>  
Cc: Reel, Ryan <[Ryan.Reel@Level3.com](mailto:Ryan.Reel@Level3.com)<<mailto:Ryan.Reel@Level3.com>>>  
Subject: 911 Services - State of Washington - [REDACTED]  
Importance: High

Ron, Ellen –

[REDACTED]

\* [REDACTED]

[REDACTED]

Ruobo Lu is authorized to support resolution and diagnostics on this ticket on behalf of [REDACTED] and he is reachable at 425-835-3812  
[Ruobo.Lu@comtechtel.com](mailto:Ruobo.Lu@comtechtel.com)<<mailto:Ruobo.Lu@comtechtel.com>> or [ruobo.lu@gmail.com](mailto:ruobo.lu@gmail.com)<<mailto:ruobo.lu@gmail.com>>

Thank you - Carlton

Carlton Schneider

Dir Customer Support Team

Wholesale  
Work: 720.888.4776

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Rebecca Miller

---

**From:** Lettrick, Kim <K.Lettrick@BCES.WA.GOV>  
**Sent:** [REDACTED]  
**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

---

**From:** Mark Bailey <m Bailey@whitcom.org>  
**Sent:** [REDACTED]  
**To:** Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>  
**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>;

RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@mac911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WC911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Crselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; deGraaf, Doug <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@mac911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Lettrick, Kim <K.Lettrick@BCES.WA.GOV>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford

(Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
 IT Manager  
 Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
 p. 509-334-6565  
 c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; Jeff Rodeman (JBLM) <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; McCormick, Amy <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; Angie Fode <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; Barb Phinney (Columbia) <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [mailto:sruley@wallawallawa.gov]

**Sent:** [REDACTED]

**To:** James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone



----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacom@yakimawa.gov](mailto:yakimacom@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 📞

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant)

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED] [REDACTED]

[REDACTED] not the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

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<image003.png>

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Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West

(Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick

Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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Rebecca Miller

---

**From:** Dispatch <dispatch@co.lincoln.wa.us>  
**Sent:** [REDACTED]  
**To:** 'Lettrick, Kim'; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

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**From:** Lettrick, Kim [mailto:K.Lettrick@BCES.WA.GOV]  
**Sent:** [REDACTED]  
**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification

(Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

---

**From:** Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public

Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)> <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; Jeff Rodeman (JBLM) <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
 IT Manager  
 Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
 p. 509-334-6565  
 c. 509-595-3440

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**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam)

<[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

**From:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

**Date:** [REDACTED]

**To:** "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] not the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.





Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

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Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

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<image003.png>

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**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[eleadership@co.skagit.wa.us](mailto:eleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim

Martindale (Pacific County) <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)) <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; 'Jeff Rodeman (JBLM)' <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. 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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

When: [REDACTED] Canada).

Where: <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile: [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)
- Web Meeting: <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number: 1-720-279-0026
- Guest Passcode: 939773
- Additional Access:

- USA 1-720-279-0026
- USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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Rebecca Miller

---

**From:** Brenda Cantu <bcantu@gh911.org>  
**Sent:** [REDACTED]  
**To:** Lettrick, Kim; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); Dispatch Account; 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins; Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Same for Grays Harbor

---

**From:** Lettrick, Kim <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>  
**Sent:** [REDACTED]  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

**From:** Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

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**Sent:** [REDACTED]

**To:** Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcs0911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom)



<Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mark Bailey <m Bailey@whitcom.org>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

Subject: RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



From: Steve Ruley [mailto:sruley@wallawallawa.gov]

Sent: [REDACTED]

To: James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) Subject: Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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REDACTED VERSION

<d.degraaf@bces.wa.gov>, gerickson@cob.org, "Heather Anderson (WSP)" <Heather.Anderson@wsp.wa.gov>, helend@co.skagit.wa.us, Jackie Jones <j.jones@macc911.org>, Jason Fritz <jasonf@co.skamania.wa.us>, "Jeff King (Klickitat)" <jeffk@klickitatcounty.org>, Jo Borden <jborden@co.lincoln.wa.us>, Joann Boggs <jboggs@pendoreille.org>, Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>, Julie Buck <julieb@klickitatcounty.org>, Karl Hatton <khatton@jcpsn.us>, "Katy Myers (Clark County)" <katy.myers@clark.wa.gov>, Keith Flewelling <keith.flewelling@TCOMM911.org>, "Kellie Pybas (Pierce)" <kpybas@co.pierce.wa.us>, "Kendle Allen (Stevens County Sheriff)" <kallen@stevenscountywa.gov>, "Kim Lettrick (Benton)" <k.lettrick@bces.wa.gov>, "Kim Ott (San Juan County)" <KimO@sanjuanco.com>, "Kris DeVore (CRESA)" <Kris.DeVore@clark.wa.gov>, "Laura Pitarys (King County)" <Laura.Pitarys@kingcounty.gov>, Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>, "Lorlee Mizell (Spokane County)" <lmizell@spokanecounty.org>, "Mark C. Bailey (Whitcom911)" <mark.c.bailey@wsu.edu>, Mark Bailey <mbailey@whitcom.org>, Mark Janowski <mjanowski@co.asotin.wa.us>, Mary Ransier <mransier@macecom.org>, "Michael Evans (Mason County)" <mevans@macecom.org>, "Mike Voss (Skagit County)" <mvoss@co.skagit.wa.us>, Mike Worden <mworden@co.okanogan.wa.us>, "Phil Jurmu (Cowlitz County)" <jurmup@co.cowlitz.wa.us>, Richard Kirton <rkirton@kitsap911.org>, "Robin DeLazerda (San Juan)" <robind@sanjuanco.com>, "Scott Smitherman (Lewis)" <Scott.Smitherman@lewiscountywa.gov>, Steve Romberg <srromberg@cityofpa.us>, Steve Ruley <sruley@wallawallawa.gov>, Steve West <swest@pendoreille.org>, Tara Murker <TMURKER@WHITCOM.ORG>, Karin Hall <e911coord@co.ferry.wa.us>, Tina Meier <tmeier@co.garfield.wa.us>, "Tom Shaughnessy (Island County)" <toms@icom911.org>, "Vanessa Barnes (WSP)" <vanessa.barnes@wsp.wa.gov>, "Vicki Thoroughman (Snohomish)" <vicki.thoroughman@snoco.org>, Wendy Berrett <wberrett@whitcom.org>, "Wendy Hill (Thurston County)" <Wendy.Hill@tcomm911.org>, MIL DL E911 Outages <E911Outages@mil.wa.gov>, jacob.clow@centuryLink.com, Comtech NOC <noc@comtechtel.com>, "Greg Pittsford (Comtech)" <greg.pittsford@comtechtel.com>, "seoc83 (MIL)" <seoc83@mil.wa.gov>

Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED] [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 📞

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] not the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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<image003.png>  
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**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

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20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification

(Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [Redacted]  
[Redacted] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**



Connect Me

**Not at your computer?**

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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Rebecca Miller

---

**From:** Steve Ruley <sruley@wallawallawa.gov>  
**Sent:** [REDACTED]  
**To:** Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Same for Walla Walla County.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS

Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA. 99362

REDACTED VERSION

---

**From:** Dispatch <dispatch@co.lincoln.wa.us>

**Sent:** [REDACTED]

**To:** 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawalla.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; lincoln 911 <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; deGraaf, Doug <d.degraaf@bc.es.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA)

<Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**From:** Lettrick, Kim [<mailto:K.Lettrick@BCES.WA.GOV>]

**Sent:** [REDACTED]

**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)

**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; deGraaf, Doug; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

**From:** Mark Bailey <[mab Bailey@whitcom.org](mailto:mab Bailey@whitcom.org)>

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
IT Manager  
Whitcom 911  
[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)  
p. 509-334-6565  
c. 509-595-3440

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**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
 Asotin County  
 Emergency Services Director  
 Desk: 509-243-2088  
 After Hours 24/7 call out 509-332-2521




---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
 SUPPORT SERVICES DIVISION  
 PUBLIC SAFETY COMMUNICATIONS  
 Walla Walla Police Department  
 27 N. Second Avenue  
 Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Subject: Re: Outage Bridge - [REDACTED] Update

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RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

Andy

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911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990

---

**From:** Leneweaver, William A (MIL)  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas)

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] not the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

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<image003.png>  
**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911



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Voss (Skagit County)' <[mvoss@co.skagit.wa.us](mailto:mvoss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>  
**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage

Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [Redacted]  
[Redacted] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

**Have the meeting call you.**

Click the Connect Me link below. **No need to dial-in.**



**Not at your computer?**

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,939773#](tel://1-720-279-0026,*,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Kimberli May <kimberli@icom911.org>  
**Sent:** [REDACTED]  
**To:** Steve Ruley; Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); ICOM Dispatchers; 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy; Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Island county also appears to be fully functional now too.

Kimberli May  
Dispatcher Supervisor  
ICOM911  
840 SE Barrington Dr  
Oak Harbor, WA 98277



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---

**From:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>

**Sent:** [REDACTED]

**To:** Dispatch <[dispatch@co.lincoln.wa.us](mailto:dispatch@co.lincoln.wa.us)>; 'Lettrick, Kim' <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>; Mark Bailey <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; ICOM Dispatchers <[ICOMdispatchers@icom911.org](mailto:ICOMdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; lincoln 911 <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Same for Walla Walla County.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA. 99362

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**From:** Dispatch <[dispatch@co.lincoln.wa.us](mailto:dispatch@co.lincoln.wa.us)>

**Sent:** [REDACTED]

**To:** 'Lettrick, Kim' <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>; Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; lincoln 911 <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage

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**Subject:** RE: Outage Bridge - [REDACTED] Update

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**From:** Lettrick, Kim [<mailto:K.Lettrick@BCES.WA.GOV>]

**Sent:** [REDACTED]

**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)

**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage

Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; deGraaf, Doug; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

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**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
IT Manager  
Whitcom 911  
[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)  
p. 509-334-6565  
c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL)  
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Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacom@yakimawa.gov](mailto:yakimacom@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



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**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

**From:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

**Date:** [REDACTED]

**To:** "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)"

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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.



Be aware that calls are beginning to arrive at PSAPs.

Andy

**William Andrew Leneweaver**  
 Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
 Washington State Emergency Management Division  
 Washington Military Department  
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 Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
 Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

---

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County)

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] not the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214

<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. 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<[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bces.wa.gov](mailto:d.degraaf@bces.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. 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Bailey (Whitcom911) <[mark.c.bailey@wsu.edu](mailto:mark.c.bailey@wsu.edu)>; Mark C. Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; 'Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems

Washington State 911 Coordination Office

Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

[REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile: [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)
- Web Meeting: <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number: 1-720-279-0026
- Guest Passcode: 939773
- Additional Access:

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\*\*\*\*\* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S):** Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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**\*\*\*\*\* SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S):** Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Sides, Brynn <Brynn.Sides@yakimawa.gov>  
**Sent:** [REDACTED]  
**To:** 'Steve Ruley'; Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); Yakimacomm; Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); Coughenour, Brad; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Yakima is also up and running.

---

**From:** Steve Ruley [mailto:sruley@wallawallawa.gov]  
**Sent:** [REDACTED]  
**To:** Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Same for Walla Walla County.

Steven R. Ruley, Manager  
 SUPPORT SERVICES DIVISION  
 PUBLIC SAFETY COMMUNICATIONS  
 Walla Walla Police Department  
 27 N. Second Avenue  
 Walla Walla, WA. 99362

**From:** Dispatch <[dispatch@co.lincoln.wa.us](mailto:dispatch@co.lincoln.wa.us)>

**Sent:** [REDACTED]

**To:** 'Lettrick, Kim' <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>; Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; lincoln 911 <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (S911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

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**From:** Lettrick, Kim [<mailto:K.Lettrick@BCES.WA.GOV>]

**Sent:** [REDACTED]

**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)

**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; deGraaf, Doug; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden;

Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

**From:** Mark Bailey <[mabaily@whitcom.org](mailto:mabaily@whitcom.org)>

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
IT Manager  
Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
p. 509-334-6565  
c. 509-595-3440

---

**From:** Mark Janowski <MJanowski@co.asotin.wa.us>

**Sent:** [REDACTED]

**To:** Steve Ruley <sruley@wallawallawa.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <crea.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum)

<WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications  
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 <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; Doug deGraaf (Benton) <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Lettrick (Benton) <k.lettrick@bces.wa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mark Bailey <m Bailey@whitcom.org>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
 Asotin County  
 Emergency Services Director  
 Desk: 509-243-2088  
 After Hours 24/7 call out 509-332-2521



**From:** Steve Ruley [mailto:sruley@wallawallawa.gov]

**Sent:** [REDACTED]

**To:** James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
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911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990)

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcco911staff@klickitatcounty.org](mailto:kcco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[brock@co.pierce.wa.us](mailto:brock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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Subject: RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED]

[REDACTED] not the issue [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

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Email: andy.leneweaver@mil.wa.gov  
Desk: 253-512-7039 | Mobile: 253-302-9214  
<image003.png>

911 Technical Assistance: e911technicalservices@mil.wa.gov

911 Outages: e911outages@mil.wa.gov | 800-258-5990

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bc.es.wa.gov](mailto:911outages@bc.es.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; 'Jonathan Brock (Pierce)' <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; 'Pierce County DEM' <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; 'Tim Hannah (SS911)' <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; 'Tim Lenk (Pierce County)' <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; 911 Outage Notification (Walla Walla) <[citypublicsafetycommunications@wallawallawa.gov](mailto:citypublicsafetycommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911 Outage Notification (Whitcom) <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells (Cowlitz County) <[WellsD@co.cowlitz.wa.us](mailto:WellsD@co.cowlitz.wa.us)>; Rick A. Rochleau (Franklin County) <[rrochleau@co.franklin.wa.us](mailto:rrochleau@co.franklin.wa.us)>; Rick Anderson (Stevens County) <[randerson@stevenscountywa.gov](mailto:randerson@stevenscountywa.gov)>; Scott Lilly (Colville Tribes) <[Scott.Lilly@colvilletribes.com](mailto:Scott.Lilly@colvilletribes.com)>; Tim Martindale (Pacific County) <[tmartindale@co.pacific.wa.us](mailto:tmartindale@co.pacific.wa.us)>; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)) <[brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)>; 'Jeff Rodeman (JBLM)' <[jeffrey.c.rodeman.civ@mail.mil](mailto:jeffrey.c.rodeman.civ@mail.mil)>; Kimo Kuheana (FAFB) <[kimo.kuheana@us.af.mil](mailto:kimo.kuheana@us.af.mil)>; Manuel E. Rosas (JBLM) <[manuel.e.rosas.civ@mail.mil](mailto:manuel.e.rosas.civ@mail.mil)>; Amy McCormick (Spokane) <[amccormick@spokanecounty.org](mailto:amccormick@spokanecounty.org)>; 'Angie Fode (Adams)' <[angief@co.adams.wa.us](mailto:angief@co.adams.wa.us)>; 'Barb Phinney (Columbia)' <[Barbara\\_Phinney@co.columbia.wa.us](mailto:Barbara_Phinney@co.columbia.wa.us)>; Ben Breier (King) <[ben.breier@kingcounty.gov](mailto:ben.breier@kingcounty.gov)>; Brad Coughenour (Yakima) <[brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov)>; 'Brenda Cantu (Grays Harbor)' <[bcantu@gh911.org](mailto:bcantu@gh911.org)>; Criselia Grupp (Chelan) <[cgrupp@rivercom911.org](mailto:cgrupp@rivercom911.org)>; Darlene Mainwaring (Kittitas) <[mainwaring@kittcom.org](mailto:mainwaring@kittcom.org)>; Dave Fuller (CRESA) <[Dave.Fuller@clark.wa.gov](mailto:Dave.Fuller@clark.wa.gov)>; 'Dave Halloran (San Juan County)' <[daveh@sanjuandem.net](mailto:daveh@sanjuandem.net)>; 'Deb Flewelling (King)' <[Deb.Flewelling@kingcounty.gov](mailto:Deb.Flewelling@kingcounty.gov)>; 'Doug deGraaf (Benton)' <[d.degraaf@bc.es.wa.gov](mailto:d.degraaf@bc.es.wa.gov)>; 'Greg Erickson (Whatcom County)' <[gerickson@cob.org](mailto:gerickson@cob.org)>; Heather Anderson (WSP) <[Heather.Anderson@wsp.wa.gov](mailto:Heather.Anderson@wsp.wa.gov)>; 'Helen Demel (Skagit County)' <[helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us)>; 'Jackie Jones (Grant County)' <[j.jones@macc911.org](mailto:j.jones@macc911.org)>; 'James Fosse (Douglas County)' <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; 'Jason Fritz (Skamania County)' <[jasonf@co.skamania.wa.us](mailto:jasonf@co.skamania.wa.us)>; 'Jeff King (Klickitat)' <[jeffk@klickitatcounty.org](mailto:jeffk@klickitatcounty.org)>; 'Jo Borden (Lincoln County)' <[jborden@co.lincoln.wa.us](mailto:jborden@co.lincoln.wa.us)>; 'JoAnn Boggs (Pend Oreille)' <[jboggs@pendoreille.org](mailto:jboggs@pendoreille.org)>; 'Joannie M. Kuhlmeier (Wahkiakum County)'

<kuhlmeyerj@co.wahkiakum.wa.us>; 'Julie L. Buck ENP (Klickitat)' <julieb@klickitatcounty.org>; 'Karl Hatton (Jefferson County)' <khatton@jcpsn.us>; 'Katy Myers (Clark County)' <katy.myers@clark.wa.gov>; 'Keith Flewelling (Thurston County)' <Keith.flewelling@tcomm911.org>; 'Kellie Pybas (Pierce)' <kpybas@co.pierce.wa.us>; 'Kendle Allen (Stevens County Sheriff)' <kallen@stevenscountywa.gov>; 'Kim Lettrick (Benton)' <k.lettrick@bces.wa.gov>; 'Kim Ott (San Juan County)' <KimO@sanjuanco.com>; 'Kris DeVore (CRESA)' <Kris.DeVore@clark.wa.gov>; 'Laura Pitarys (King County)' <Laura.Pitarys@kingcounty.gov>; 'Lisa Caldwell (Columbia County)' <Lisa.Caldwell@co.columbia.wa.us>; 'Lorlee Mizell (Spokane County)' <lmizell@spokanecounty.org>; 'Mark C. Bailey (Whitcom911)' <mark.c.bailey@wsu.edu>; 'Mark C. Bailey (Whitcom911)' <mbailey@whitcom.org>; 'Mark Janowski (Asotin)' <MJanowski@co.asotin.wa.us>; 'Mary Ransier (Mason)' <mransier@macecom.org>; 'Michael Evans (Mason County)' <mevans@macecom.org>; 'Mike Voss (Skagit County)' <mvooss@co.skagit.wa.us>; 'Mike Worden (Okanogan County)' <mworden@co.okanogan.wa.us>; 'Phil Jurmu (Cowlitz County)' <jurmup@co.cowlitz.wa.us>; 'Richard Kirton (Kitsap)' <rkirton@kitsap911.org>; 'Robin DeLazerda (San Juan)' <robind@sanjuanco.com>; 'Scott Smitherman (Lewis)' <Scott.Smitherman@lewiscountywa.gov>; 'Steve Romberg (Clallam County)' <sromberg@cityofpa.us>; 'Steve Ruley (Walla Walla County)' <sruley@wallawallawa.gov>; 'Steve West (Pend Oreille County)' <swest@pendoreille.org>; 'Tara Murker (Whitcom911)' <tmurker@whitcom.org>; 'Terri Sebree (Ferry County)' <e911coord@co.ferry.wa.us>; 'Tina Meier (Garfield)' <TMeier@co.garfield.wa.us>; 'Tom Shaughnessy (Island County)' <toms@icom911.org>; 'Vanessa Barnes (WSP)' <vanessa.barnes@wsp.wa.gov>; 'Vicki Thoroughman (Snohomish)' <vicki.thoroughman@snoco.org>; 'Wendy Berrett (Whitman County)' <wberrett@whitcom.org>; 'Wendy Hill (Thurston County)' <Wendy.Hill@tcomm911.org>; 'MIL DL E911 Outages' <E911Outages@mil.wa.gov>; 'jacob.clow@centuryLink.com' <jacob.clow@centuryLink.com>; 'Comtech NOC' <noc@comtechtel.com>; 'Greg Pittsford (Comtech)' <greg.pittsford@comtechtel.com>

Subject: RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----  
**From:** Leneweaver, William A (MIL)

Sent: [REDACTED]

To: 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centurylink.com](mailto:jacob.clow@centurylink.com); Comtech NOC; Greg Pittsford (Comtech)

Subject: Outage Bridge

When: [REDACTED]

Canada).

Where: <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

# You're Invited.

You've been invited to a GlobalMeet® web meeting.

## Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



## Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773
- Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

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**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington’s Public Records Act, Ch. 42.56 RCW.

Rebecca Miller

---

**From:** Davene Rodocker <Davene.Rodocker@lewiscountywa.gov>  
**Sent:** [REDACTED]  
**To:** 'Kimberli May'; Steve Ruley; Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); ICOM Dispatchers; 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); Communications; lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman; Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy; Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Lewis County appears to be back up, test calls worked at this time.

*Davene K. Rodocker*  
 Supervisor  
 Lewis County E911  
 360.740.1105

---

**From:** Kimberli May <[kimberli@icom911.org](mailto:kimberli@icom911.org)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; Dispatch <[dispatch@co.lincoln.wa.us](mailto:dispatch@co.lincoln.wa.us)>; 'Lettrick, Kim' <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>; Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Island county also appears to be fully functional now too.

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Same for Walla Walla County.

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**Subject:** RE: Outage Bridge - [REDACTED] Update

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**From:** Lettrick, Kim [<mailto:K.Lettrick@BCES.WA.GOV>]

**Sent:** [REDACTED]

**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; deGraaf, Doug; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

**From:** Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>

**Sent:** [REDACTED]

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Subject: RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
IT Manager  
Whitcom 911  
[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)  
p. 509-334-6565  
c. 509-595-3440

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**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [<mailto:sruley@wallawallawa.gov>]

**Sent:** [REDACTED]

**To:** James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kco911staff@klickitatcounty.org](mailto:kco911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214



911 Technical Assistance: [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

911 Outages: [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM)



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<e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>

**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED] [REDACTED]

[REDACTED] not the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
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Washington Military Department  
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<image003.png>  
**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 🇺🇸

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**From:** Leneweaver, William A (MIL)  
**Sent:** [REDACTED]  
**To:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911 Outage Notification (Benton/Franklin) <911outages@bces.wa.gov>; 911 Outage Notification (Chelan/Douglas) <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911

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Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; Richard Kirton (Kitsap) <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West (Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield)

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

Andy

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy

McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED] Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

- Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)
- Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>
- Primary Access Number:** 1-720-279-0026
- Guest Passcode:** 939773

**Additional Access:**

**REDACTED VERSION**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

**External Email - Remember to think before you click!**

**This message may contain links with malware, viruses, etc. Please ensure the message is legitimate before opening it.**

Rebecca Miller

---

**From:** Dave Halloran <daveh@sanjuandem.net>  
**Sent:** [REDACTED]  
**To:** Mary Valerio  
**Cc:** Kimberli May; Steve Ruley; Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL); 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); ICOM Dispatchers; 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); Notifications; 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy; Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

WARNING: External Email: Exercise Caution

San Juan County, Friday Harbor PSAP functioning normally.

Dave Halloran

On [REDACTED], Mary Valerio wrote:  
 > 911 lines at Kitsap have been up and working after a brief  
 > interruption of services from [REDACTED]  
 >

>



Rebecca Miller

---

**From:** E911 Coordinator <e911coord@co.ferry.wa.us>  
**Sent:** [REDACTED]  
**To:** Mary Valerio; Kimberli May; Steve Ruley; Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911outage@co.ferry.wa.us (group); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); ICOM Dispatchers; 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); Notifications; 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Tina Meier; Tom Shaughnessy; Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Ferry County is back up and running as well.

---

**From:** Mary Valerio [mailto:mvalerio@kitsap911.org]  
**Sent:** [REDACTED]  
**To:** Kimberli May <kimberli@icom911.org>; Steve Ruley <sruley@wallawallawa.gov>; Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL)

**REDACTED VERSION**

<Andy.Leneweaver@mil.wa.gov>

Cc: 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911outage@co.ferry.wa.us (group) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; ICOM Dispatchers <ICOMdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; Notifications <Notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; lincoln 911 <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; deGraaf, Doug <d.degraaf@bc.es.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>; Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Scott Smitherman (Lewis) <Scott.Smitherman@lewiscountywa.gov>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; E911 Coordinator <e911coord@co.ferry.wa.us>; Tina Meier <tmeier@co.garfield.wa.us>; Tom Shaughnessy <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett

<wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

911 lines at Kitsap have been up and working after a brief interruption of services from 0645-0700.

---

**From:** Kimberli May <[kimberli@icom911.org](mailto:kimberli@icom911.org)>  
**Sent:** [REDACTED]  
**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; Dispatch <[dispatch@co.lincoln.wa.us](mailto:dispatch@co.lincoln.wa.us)>; 'Lettrick, Kim' <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>; Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>  
**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; ICOM Dispatchers <[ICOMdispatchers@icom911.org](mailto:ICOMdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; Notifications <[Notifications@kitsap911.org](mailto:Notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; lincoln 911 <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Island county also appears to be fully functional now too.

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**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Same for Walla Walla County.

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 Walla Walla, WA. 99362

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**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

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**From:** Lettrick, Kim [<mailto:K.Lettrick@BCES.WA.GOV>]

**Sent:** [REDACTED]

**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)

**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; deGraaf, Doug; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

---

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**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
 IT Manager  
 Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
 p. 509-334-6565  
 c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [mailto:sruley@wallawallawa.gov]

**Sent:** [REDACTED]

**To:** James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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Subject: Re: Outage Bridge - [REDACTED] Update

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RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
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**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 🇺🇸

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**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED] [REDACTED]

[REDACTED] not the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
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Washington Military Department  
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Desk: 253-512-7039 | Mobile: 253-302-9214

<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 📞

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911



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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick



Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [Redacted]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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Rebecca Miller

---

**From:** Scott Smitherman <Scott.Smitherman@lewiscountywa.gov>  
**Sent:** [REDACTED]  
**To:** 'Lettrick, Kim'; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); Communications; 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** Outage Bridge

**WARNING: External Email: Exercise Caution**

Lewis County is up and running.

Scott Smitherman  
 Lewis County Emer. Coord.  
 Interim Manager, 911 Comm.  
 360-740-3394  
[Scott.Smitherman@Lewiscountywa.gov](mailto:Scott.Smitherman@Lewiscountywa.gov)

Rebecca Miller

---

**From:** Tina Meier <TMeier@co.garfield.wa.us>  
**Sent:** [REDACTED]  
**To:** Scott Smitherman; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); Communications; 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge

**WARNING: External Email: Exercise Caution**

Garfield Co is up and running as well

*Tina Meier*  
**E911 Coordinator/Director**  
Garfield Co Sheriff's Office  
789 Main St; PO Box 338



**From:** Scott Smitherman [mailto:Scott.Smitherman@lewiscountywa.gov]

**Sent:** [REDACTED]

**To:** 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <m Bailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawalla.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcco911staff@klickitatcounty.org>; Communications <Communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <eleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawalla.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. Rosas (JBLM) <manuel.e.rosas.civ@mail.mil>; McCormick, Amy <amccormick@spokanecounty.org>; Angie Fode <angief@co.adams.wa.us>; Barb Phinney (Columbia) <Barbara\_Phinney@co.columbia.wa.us>; Ben Breier (King) <ben.breier@kingcounty.gov>; brad.coughenour@yakimawa.gov; Brenda Cantu <bcantu@gh911.org>; Criselia Grupp <cgrupp@rivercom911.org>; Darlene Mainwaring (Kittitas) <mainwaring@kittcom.org>; dave.fuller@clark.wa.gov; Dave Halloran <daveh@sanjuandem.net>; Flewelling, Deb <deb.flewelling@kingcounty.gov>; deGraaf, Doug <d.degraaf@bces.wa.gov>; gerickson@cob.org; Heather Anderson (WSP) <Heather.Anderson@wsp.wa.gov>; helend@co.skagit.wa.us; Jackie Jones <j.jones@macc911.org>; Jason Fritz <jasonf@co.skamania.wa.us>; Jeff King (Klickitat) <jeffk@klickitatcounty.org>; Jo Borden <jborden@co.lincoln.wa.us>; Joann Boggs <jboggs@pendoreille.org>;

Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>; Julie Buck <julieb@klickitatcounty.org>; Karl Hatton <khatton@jcpsn.us>; Katy Myers (Clark County) <katy.myers@clark.wa.gov>; Keith Flewelling <keith.flewelling@TCOMM911.org>; Kellie Pybas (Pierce) <kpybas@co.pierce.wa.us>; Kendle Allen (Stevens County Sheriff) <kallen@stevenscountywa.gov>; Kim Ott (San Juan County) <KimO@sanjuanco.com>; Kris DeVore (CRESA) <Kris.DeVore@clark.wa.gov>; Laura Pitarys (King County) <Laura.Pitarys@kingcounty.gov>; Lisa Caldwell <Lisa\_Caldwell@co.columbia.wa.us>; Lorlee Mizell (Spokane County) <lmizell@spokanecounty.org>; Bailey, M <mark.c.bailey@wsu.edu>; Mary Ransier <mransier@macecom.org>; Michael Evans (Mason County) <mevans@macecom.org>; Mike Voss (Skagit County) <mvoss@co.skagit.wa.us>; Mike Worden <mworden@co.okanogan.wa.us>; Phil Jurmu (Cowlitz County) <jurmup@co.cowlitz.wa.us>; Richard Kirton <rkirton@kitsap911.org>; Robin DeLazerda (San Juan) <robind@sanjuanco.com>; Steve Romberg <sromberg@cityofpa.us>; Steve West <swest@pendoreille.org>; Tara Murker <tmurker@whitcom.org>; Karin Hall <e911coord@co.ferry.wa.us>; Tina Meier <TMeier@co.garfield.wa.us>; Tom Shaughnessy (Island County) <toms@icom911.org>; Vanessa Barnes (WSP) <vanessa.barnes@wsp.wa.gov>; Vicki Thoroughman (Snohomish) <vicki.thoroughman@snoco.org>; Wendy Berrett <wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>

**Subject:** Outage Bridge

Lewis County is up and running.

Scott Smitherman  
Lewis County Emer. Coord.  
Interim Manager, 911 Comm.  
360-740-3394  
[Scott.Smitherman@Lewiscountywa.gov](mailto:Scott.Smitherman@Lewiscountywa.gov)

Rebecca Miller

---

**From:** Joannie Kuhlmeier <kuhlmeierj@co.wahkiakum.wa.us>  
**Sent:** [REDACTED]  
**To:** Scott Smitherman; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL); Tina Meier  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); Communications; 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); wco911; City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centurylink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** Re: Outage Bridge

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Wahkiakum is up and running.  
Joannie Kuhlmeier

Get [Outlook for Android](#)

---

**From:** Tina Meier <TMeier@co.garfield.wa.us>  
**Sent:** [REDACTED]

**To:** Scott Smitherman; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)

**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outages; 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); Communications; 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); wco911; City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge

Garfield Co is up and running as well

*Tina Meier*

*E911 Coordinator/Director*

Garfield Co Sheriff's Office

789 Main St; PO Box 338

Pomeroy, WA 99347

Office: 509-843-3494 Cell: 509-566-7250 Fax: 509-843-1347

<http://www.co.garfield.wa.us/sheriff/home>




---

**From:** Scott Smitherman [mailto:Scott.Smitherman@lewiscountywa.gov]

**Sent:** [REDACTED]

**To:** 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <m Bailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; Steve Ruley <sruley@wallawalla.gov>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) <Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911



Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911 Outage Notification (Ferry) <911outage@co.ferry.wa.us>; 911 Outages <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; 911 Outage Notification (Island) <icomdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; 911 Outage Notification (Kitsap) <notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kco911staff@klickitatcounty.org>; Communications <Communications@lewiscountywa.gov>; 911 Outage Notification (Lincoln) <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <eleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. 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**Subject:** Outage Bridge

Lewis County is up and running.

Scott Smitherman  
Lewis County Emer. Coord.  
Interim Manager, 911 Comm.  
360-740-3394  
[Scott.Smitherman@Lewiscountywa.gov](mailto:Scott.Smitherman@Lewiscountywa.gov)

Rebecca Miller

---

**From:** E911 Coordinator <e911coord@co.ferry.wa.us>  
**Sent:** [REDACTED]  
**To:** Mary Valerio; Kimberli May; Steve Ruley; Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911outage@co.ferry.wa.us (group); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); ICOM Dispatchers; 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); Notifications; 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Tina Meier; Tom Shaughnessy; Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

We are now getting reports of long distance outages in Ferry County. 911 lines seem to still be working.

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**From:** Mary Valerio [mailto:mvalerio@kitsap911.org]  
**Sent:** [REDACTED]  
**To:** Kimberli May <kimberli@icom911.org>; Steve Ruley <sruley@wallawallawa.gov>; Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL)

**REDACTED VERSION**

<Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911outage@co.ferry.wa.us (group) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; ICOM Dispatchers <ICOMdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; Notifications <Notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; lincoln 911 <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

911 lines at Kitsap have been up and working after a brief interruption of services from 0645-0700.

---

**From:** Kimberli May <[kimberli@icom911.org](mailto:kimberli@icom911.org)>  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

Island county also appears to be fully functional now too.

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Same for Walla Walla County.

Steven R. Ruley, Manager  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

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**From:** Lettrick, Kim [<mailto:K.Lettrick@BCES.WA.GOV>]

**Sent:** [REDACTED]

**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)

**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; deGraaf, Doug; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

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**From:** Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
 IT Manager  
 Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
 p. 509-334-6565  
 c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [mailto:sruley@wallawallawa.gov]

**Sent:** [REDACTED]

**To:** James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

Cc: "911 Outage Notification (Adams)" <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>, "911 Outage Notification (Benton/Franklin)" <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>, RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>, "911 Outage Notification (Clallam)" <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>, "911 Outage Notification (Clallam2)" <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>, "911 Outage Notification (Clark)" <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>, "911 Outage Notification (Columbia)" <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>, "911 Outage Notification (Ferry)" <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>, "911 Outage Notification (Garfield)" <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>, "911 Outage Notification (Grant)" <[operations@macc911.org](mailto:operations@macc911.org)>, "911 Outage Notification (Grays Harbor)" <[dispatch@gh911.org](mailto:dispatch@gh911.org)>, "911 Outage Notification (Island)" <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>, "911 Outage Notification (JBLM)" <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>, "911 Outage Notification (Jefferson)" <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>, "911 Outage Notification (King)" <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>, "911 Outage Notification (Kitsap)" <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>, "911 Outage Notification (Kittitas)" <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>, "911 Outage Notification (Klickitat)" <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>, "911 Outage Notification (Lewis)" <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>, "911 Outage Notification (Lincoln)" <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>, "911 Outage Notification (Mason)" <[theteam@macecom.org](mailto:theteam@macecom.org)>, "911 Outage Notification (Okanogan)" <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>, "911 Outage Notification (Pacific)" <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>, "911 Outage Notification (Pend Oreille)" <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>, Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>, Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>, "Tim Hannah (SS911)" <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>, "Tim Lenk (Pierce County)" <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>, "911 Outage Notification (San Juan)" <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>, "911 Outage Notification (Skagit)" <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>, "911 Outage Notification (Skamania)" <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>, "911 Outage Notification (Snohomish)" <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>, "911 Outage Notification (Spokane)" <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>, "911 Outage Notification (Stevens)" <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>, "911 Outage Notification (Thurston)" <[director@tcomm911.org](mailto:director@tcomm911.org)>, "911 Outage Notification (Wahkiakum)" <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>, City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>, "911 Outage Notification (Whatcom)" <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>, "911 Outage Notification (Whitcom)" <[911outages@whitcom.org](mailto:911outages@whitcom.org)>, "911 Outage Notification (WSP)" <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>, "911 Outage Notification (Yakima)" <[yakimacom@yakimawa.gov](mailto:yakimacom@yakimawa.gov)>, "Bruce Walker (FAFB)" <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>, Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>, "Rick A. 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Subject: Re: Outage Bridge - [REDACTED] Update

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 📞

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant)

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED] [REDACTED]

[REDACTED] not the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

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<image003.png>

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Bailey (Whitcom911) <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski (Asotin) <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; 'Mary Ransier (Mason)' <[mransier@macecom.org](mailto:mransier@macecom.org)>; 'Michael Evans (Mason County)' <[mevans@macecom.org](mailto:mevans@macecom.org)>; 'Mike Voss (Skagit County)' <[mvooss@co.skagit.wa.us](mailto:mvooss@co.skagit.wa.us)>; 'Mike Worden (Okanogan County)' <[mworden@co.okanogan.wa.us](mailto:mworden@co.okanogan.wa.us)>; Phil Jurmu (Cowlitz County) <[jurmup@co.cowlitz.wa.us](mailto:jurmup@co.cowlitz.wa.us)>; 'Richard Kirton (Kitsap)' <[rkirton@kitsap911.org](mailto:rkirton@kitsap911.org)>; 'Robin DeLazerda (San Juan)' <[robind@sanjuanco.com](mailto:robind@sanjuanco.com)>; Scott Smitherman (Lewis) <[Scott.Smitherman@lewiscountywa.gov](mailto:Scott.Smitherman@lewiscountywa.gov)>; 'Steve Romberg (Clallam County)' <[sromberg@cityofpa.us](mailto:sromberg@cityofpa.us)>; 'Steve Ruley (Walla Walla County)' <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; 'Steve West

(Pend Oreille County)' <[swest@pendoreille.org](mailto:swest@pendoreille.org)>; Tara Murker (Whitcom911) <[tmurker@whitcom.org](mailto:tmurker@whitcom.org)>; Terri Sebree (Ferry County) <[e911coord@co.ferry.wa.us](mailto:e911coord@co.ferry.wa.us)>; Tina Meier (Garfield) <[TMeier@co.garfield.wa.us](mailto:TMeier@co.garfield.wa.us)>; 'Tom Shaughnessy (Island County)' <[toms@icom911.org](mailto:toms@icom911.org)>; 'Vanessa Barnes (WSP)' <[vanessa.barnes@wsp.wa.gov](mailto:vanessa.barnes@wsp.wa.gov)>; 'Vicki Thoroughman (Snohomish)' <[vicki.thoroughman@snoco.org](mailto:vicki.thoroughman@snoco.org)>; Wendy Berrett (Whitman County) <[wberrett@whitcom.org](mailto:wberrett@whitcom.org)>; Wendy Hill (Thurston County)' <[Wendy.Hill@tcomm911.org](mailto:Wendy.Hill@tcomm911.org)>; MIL DL E911 Outages <[E911Outages@mil.wa.gov](mailto:E911Outages@mil.wa.gov)>; 'jacob.clow@centuryLink.com' <[jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com)>; Comtech NOC <[noc@comtechtel.com](mailto:noc@comtechtel.com)>; Greg Pittsford (Comtech) <[greg.pittsford@comtechtel.com](mailto:greg.pittsford@comtechtel.com)>

**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick

Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [REDACTED]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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Rebecca Miller

---

**From:** E911 Coordinator <e911coord@co.ferry.wa.us>  
**Sent:** [REDACTED]  
**To:** Mary Valerio; Kimberli May; Steve Ruley; Dispatch; 'Lettrick, Kim'; Mark Bailey; Mark Janowski; James Fosse; Leneweaver, William A (MIL)  
**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911outage@co.ferry.wa.us (group); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); ICOM Dispatchers; 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); Notifications; 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins (brandon.atkins@us.af.mil); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); brad.coughenour@yakimawa.gov; Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); dave.fuller@clark.wa.gov; Dave Halloran; Flewelling, Deb; deGraaf, Doug; gerickson@cob.org; Heather Anderson (WSP); helend@co.skagit.wa.us; Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Tina Meier; Tom Shaughnessy; Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; jacob.clow@centuryLink.com; #COMTECH NOC; Greg Pittsford; seoc83 (MIL)  
**Subject:** RE: Outage Bridge - [REDACTED] Update

**WARNING: External Email: Exercise Caution**

Ferry County is no longer getting long distance problem reports. We seem to be fully up and running.

---

**From:** Mary Valerio [mailto:mvalerio@kitsap911.org]  
**Sent:** [REDACTED]  
**To:** Kimberli May <kimberli@icom911.org>; Steve Ruley <sruley@wallawallawa.gov>; Dispatch <dispatch@co.lincoln.wa.us>; 'Lettrick, Kim' <K.Lettrick@BCES.WA.GOV>; Mark Bailey <mbailey@whitcom.org>; Mark Janowski <MJanowski@co.asotin.wa.us>; James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL)

**REDACTED VERSION**

<Andy.Leneweaver@mil.wa.gov>

**Cc:** 911 Outage Notification (Adams) <adamsdispatch@co.adams.wa.us>; 911Outage <911Outage@BCES.WA.GOV>; RiverCom <rivercom@rivercom911.org>; 911 Outage Notification (Clallam) <pencom@co.clallam.wa.us>; 911 Outage Notification (Clallam2) <Pencom@cityofpa.us>; 911 Outage Notification (Clark) <cresa.notifications@clark.wa.gov>; 911 Outage Notification (Columbia) <911\_dispatch@co.columbia.wa.us>; 911outage@co.ferry.wa.us (group) <911outage@co.ferry.wa.us>; 911 Outage Notification (Garfield) <911outages@co.garfield.wa.us>; 911 Outage Notification (Grant) <operations@macc911.org>; 911 Outage Notification (Grays Harbor) <dispatch@gh911.org>; ICOM Dispatchers <ICOMdispatchers@icom911.org>; 911 Outage Notification (JBLM) <usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil>; 911 Outage Notification (Jefferson) <dispatch@jcpsn.us>; 911 Outage Notification (King) <KCE911Emer@kingcounty.gov>; Notifications <Notifications@kitsap911.org>; 911 Outage Notification (Kittitas) <kittcom@kittcom.org>; 911 Outage Notification (Klickitat) <kcso911staff@klickitatcounty.org>; 911 Outage Notification (Lewis) <communications@lewiscountywa.gov>; lincoln 911 <lincoln911@co.lincoln.wa.us>; 911 Outage Notification (Mason) <theteam@macecom.org>; 911 Outage Notification (Okanogan) <ocsodispatch@co.okanogan.wa.us>; 911 Outage Notification (Pacific) <pc911@co.pacific.wa.us>; 911 Outage Notification (Pend Oreille) <SO-Dispatch@pendoreille.org>; Jonathan Brock <jbrock@co.pierce.wa.us>; Pierce County DEM <pceoc@co.pierce.wa.us>; Tim Hannah (SS911) <tim.hannah@southsound911.org>; Tim Lenk (Pierce County) <tlenk@co.pierce.wa.us>; 911 Outage Notification (San Juan) <911outage@sanjuanco.com>; 911 Outage Notification (Skagit) <ecleadership@co.skagit.wa.us>; 911 Outage Notification (Skamania) <911outage@co.skamania.wa.us>; 911 Outage Notification (Snohomish) <TelcoOutageNotifications@sno911.org>; 911 Outage Notification (Spokane) <911dutysup@spokanecounty.org>; 911 Outage Notification (Stevens) <E911@stevenscountywa.gov>; 911 Outage Notification (Thurston) <director@tcomm911.org>; 911 Outage Notification (Wahkiakum) <WCSO911@co.wahkiakum.wa.us>; City Public Safety Communications <CityPublicSafetyCommunications@wallawallawa.gov>; 911 Outage Notification (Whatcom) <Grp.PD.DispatchSupervisors@cob.org>; 911Outages <911outages@whitcom.org>; 911 Outage Notification (WSP) <G-D-CommManagers@wsp.wa.gov>; 911 Outage Notification (Yakima) <yakimacomm@yakimawa.gov>; Bruce Walker (FAFB) <bruce.walker.9@us.af.mil>; Deanna Wells <wellsd@co.cowlitz.wa.us>; Rick A. Rochleau (Franklin County) <rrochleau@co.franklin.wa.us>; Rick Anderson (Stevens County) <randerson@stevenscountywa.gov>; Scott Lilly (Colville Tribes) <Scott.Lilly@colvilletribes.com>; Tim Martindale <tmartindale@co.pacific.wa.us>; Brandon Atkins (brandon.atkins@us.af.mil) <brandon.atkins@us.af.mil>; Jeff Rodeman (JBLM) <jeffrey.c.rodeman.civ@mail.mil>; Kimo Kuheana (FAFB) <kimo.kuheana@us.af.mil>; Manuel E. 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<wberrett@whitcom.org>; Wendy Hill (Thurston County) <Wendy.Hill@tcomm911.org>; MIL DL E911 Outages <E911Outages@mil.wa.gov>; jacob.clow@centuryLink.com; Comtech NOC <noc@comtechtel.com>; Greg Pittsford (Comtech) <greg.pittsford@comtechtel.com>; seoc83 (MIL) <seoc83@mil.wa.gov>  
**Subject:** RE: Outage Bridge - [REDACTED] Update

911 lines at Kitsap have been up and working after a brief interruption of services from [REDACTED].

**From:** Kimberli May <[kimberli@icom911.org](mailto:kimberli@icom911.org)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; Dispatch <[dispatch@co.lincoln.wa.us](mailto:dispatch@co.lincoln.wa.us)>; 'Lettrick, Kim' <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>; Mark Bailey <[mbailey@whitcom.org](mailto:mbailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>  
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**Subject:** RE: Outage Bridge - [REDACTED] Update

Island county also appears to be fully functional now too.

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Same for Walla Walla County.

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**Sent:** [REDACTED]

**To:** 'Lettrick, Kim' <[K.Lettrick@BCES.WA.GOV](mailto:K.Lettrick@BCES.WA.GOV)>; Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>; Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@mac911.org](mailto:operations@mac911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; lincoln 911 <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

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**From:** Lettrick, Kim [<mailto:K.Lettrick@BCES.WA.GOV>]

**Sent:** [REDACTED]

**To:** Mark Bailey; Mark Janowski; Steve Ruley; James Fosse; Leneweaver, William A (MIL)

**Cc:** 911 Outage Notification (Adams); 911Outage; RiverCom; 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); lincoln 911; 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock; Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); City Public Safety Communications; 911 Outage Notification (Whatcom); 911Outages; 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells; Rick A. Rochleau (Franklin County); Rick Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale; Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); McCormick, Amy; Angie Fode; Barb Phinney (Columbia); Ben Breier (King); [brad.coughenour@yakimawa.gov](mailto:brad.coughenour@yakimawa.gov); Brenda Cantu; Criselia Grupp; Darlene Mainwaring (Kittitas); [dave.fuller@clark.wa.gov](mailto:dave.fuller@clark.wa.gov); Dave Halloran; Flewelling, Deb; deGraaf, Doug; [gerickson@cob.org](mailto:gerickson@cob.org); Heather Anderson (WSP); [helend@co.skagit.wa.us](mailto:helend@co.skagit.wa.us); Jackie Jones; Jason Fritz; Jeff King (Klickitat); Jo Borden; Joann Boggs; Joannie Kuhlmeier; Julie Buck; Karl Hatton; Katy Myers (Clark County); Keith Flewelling; Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell; Lorlee Mizell (Spokane County); Bailey, M; Mary Ransier; Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden; Phil Jurmu (Cowlitz County); Richard Kirton; Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg; Steve West; Tara Murker; Karin Hall; Tina Meier; Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett; Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech); seoc83 (MIL)

**Subject:** RE: Outage Bridge - [REDACTED] Update

Benton and Franklin Counties appear to be working again. All testing indicates we are up and running.

---

**From:** Mark Bailey <[m Bailey@whitcom.org](mailto:m Bailey@whitcom.org)>

**Sent:** [REDACTED]

**To:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>; Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911Outage <[911Outage@BCES.WA.GOV](mailto:911Outage@BCES.WA.GOV)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage

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**Subject:** RE: Outage Bridge - [REDACTED] Update

Whitman County Wireless, VOIP, and Landline test calls have all been successful so far.

Thank you,

Mark Bailey  
 IT Manager  
 Whitcom 911  
[mbailey@whitcom.org](mailto:mbailey@whitcom.org)  
 p. 509-334-6565  
 c. 509-595-3440

---

**From:** Mark Janowski <[MJanowski@co.asotin.wa.us](mailto:MJanowski@co.asotin.wa.us)>

**Sent:** [REDACTED]

**To:** Steve Ruley <[sruley@wallawallawa.gov](mailto:sruley@wallawallawa.gov)>; James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>; Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

**Cc:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; RiverCom <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs0911staff@klickitatcounty.org](mailto:kcs0911staff@klickitatcounty.org)>; 911 Outage Notification (Lewis) <[communications@lewiscountywa.gov](mailto:communications@lewiscountywa.gov)>; 911 Outage Notification (Lincoln) <[lincoln911@co.lincoln.wa.us](mailto:lincoln911@co.lincoln.wa.us)>; 911 Outage Notification (Mason) <[theteam@macecom.org](mailto:theteam@macecom.org)>; 911 Outage Notification (Okanogan) <[ocsodispatch@co.okanogan.wa.us](mailto:ocsodispatch@co.okanogan.wa.us)>; 911 Outage Notification (Pacific) <[pc911@co.pacific.wa.us](mailto:pc911@co.pacific.wa.us)>; 911 Outage Notification (Pend Oreille) <[SO-Dispatch@pendoreille.org](mailto:SO-Dispatch@pendoreille.org)>; Jonathan Brock <[jbrock@co.pierce.wa.us](mailto:jbrock@co.pierce.wa.us)>; Pierce County DEM <[pceoc@co.pierce.wa.us](mailto:pceoc@co.pierce.wa.us)>; Tim Hannah (SS911) <[tim.hannah@southsound911.org](mailto:tim.hannah@southsound911.org)>; Tim Lenk (Pierce County) <[tlenk@co.pierce.wa.us](mailto:tlenk@co.pierce.wa.us)>; 911 Outage Notification (San Juan) <[911outage@sanjuanco.com](mailto:911outage@sanjuanco.com)>; 911 Outage Notification (Skagit) <[ecleadership@co.skagit.wa.us](mailto:ecleadership@co.skagit.wa.us)>; 911 Outage Notification (Skamania) <[911outage@co.skamania.wa.us](mailto:911outage@co.skamania.wa.us)>; 911 Outage Notification (Snohomish) <[TelcoOutageNotifications@sno911.org](mailto:TelcoOutageNotifications@sno911.org)>; 911 Outage Notification (Spokane) <[911dutysup@spokanecounty.org](mailto:911dutysup@spokanecounty.org)>; 911 Outage Notification (Stevens) <[E911@stevenscountywa.gov](mailto:E911@stevenscountywa.gov)>; 911 Outage Notification (Thurston) <[director@tcomm911.org](mailto:director@tcomm911.org)>; 911 Outage Notification (Wahkiakum) <[WCSO911@co.wahkiakum.wa.us](mailto:WCSO911@co.wahkiakum.wa.us)>; City Public Safety Communications <[CityPublicSafetyCommunications@wallawallawa.gov](mailto:CityPublicSafetyCommunications@wallawallawa.gov)>; 911 Outage Notification (Whatcom) <[Grp.PD.DispatchSupervisors@cob.org](mailto:Grp.PD.DispatchSupervisors@cob.org)>; 911Outages <[911outages@whitcom.org](mailto:911outages@whitcom.org)>; 911 Outage Notification (WSP) <[G-D-CommManagers@wsp.wa.gov](mailto:G-D-CommManagers@wsp.wa.gov)>; 911 Outage Notification (Yakima) <[yakimacomm@yakimawa.gov](mailto:yakimacomm@yakimawa.gov)>; Bruce Walker (FAFB) <[bruce.walker.9@us.af.mil](mailto:bruce.walker.9@us.af.mil)>; Deanna Wells <[wellsd@co.cowlitz.wa.us](mailto:wellsd@co.cowlitz.wa.us)>; Rick A. 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**Subject:** RE: Outage Bridge - [REDACTED] Update

Asotin wireless and wireline 911 calls are being delivered to Whitcom.

Mark Janowski  
Asotin County  
Emergency Services Director  
Desk: 509-243-2088  
After Hours 24/7 call out 509-332-2521



---

**From:** Steve Ruley [mailto:sruley@wallawallawa.gov]

**Sent:** [REDACTED]

**To:** James Fosse <jfosse@rivercom911.org>; Leneweaver, William A (MIL) **Subject:** Re: Outage Bridge - [REDACTED] Update

Walla Walla is receiving some wireless 911 but landline to 911 is not working.

Steven R. Ruley, Manager  
SUPPORT SERVICES DIVISION  
PUBLIC SAFETY COMMUNICATIONS  
Walla Walla Police Department  
27 N. Second Avenue  
Walla Walla, WA 99362

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: James Fosse <[jfosse@rivercom911.org](mailto:jfosse@rivercom911.org)>

Date: [REDACTED]

To: "Leneweaver, William A (MIL)" <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)>

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Subject: Re: Outage Bridge - [REDACTED] Update

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RiverCom down again

Sent from my iPhone

On [REDACTED] Leneweaver, William A (MIL) <[Andy.Leneweaver@mil.wa.gov](mailto:Andy.Leneweaver@mil.wa.gov)> wrote:

ALL: Comtech reports that [REDACTED]  
[REDACTED] to arrive at ESInet II for delivery.

Be aware that calls are beginning to arrive at PSAPs.

*Andy*

**William Andrew Leneweaver**  
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**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | 800-258-5990 📞

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**Sent:** [REDACTED]

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**Subject:** RE: Outage Bridge - [REDACTED] Update

CenturyLink continues to work the issue and [REDACTED] [REDACTED] be somewhat misleading due to the nature of the system, so [REDACTED] [REDACTED]

[REDACTED] the issue [REDACTED] [REDACTED] Very early indications are that the issues are related.

While this doesn't provide much new information, work continues and progress is being made.

Updates will be provided as they become available but CenturyLink will at very least report back at [REDACTED]

*Andy*

**William Andrew Leneweaver**

Deputy State 911 Coordinator for Enterprise Systems

**Washington State 911 Coordination Office**

Washington State Emergency Management Division

Washington Military Department

20 Aviation Drive, Camp Murray, WA 98430-5020

Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)

Desk: 253-512-7039 | Mobile: 253-302-9214

<image003.png>

**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)

**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) 📞

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**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams) <[adamsdispatch@co.adams.wa.us](mailto:adamsdispatch@co.adams.wa.us)>; 911 Outage Notification (Benton/Franklin) <[911outages@bces.wa.gov](mailto:911outages@bces.wa.gov)>; 911 Outage Notification (Chelan/Douglas) <[rivercom@rivercom911.org](mailto:rivercom@rivercom911.org)>; 911 Outage Notification (Clallam) <[pencom@co.clallam.wa.us](mailto:pencom@co.clallam.wa.us)>; 911 Outage Notification (Clallam2) <[Pencom@cityofpa.us](mailto:Pencom@cityofpa.us)>; 911 Outage Notification (Clark) <[cresa.notifications@clark.wa.gov](mailto:cresa.notifications@clark.wa.gov)>; 911 Outage Notification (Columbia) <[911\\_dispatch@co.columbia.wa.us](mailto:911_dispatch@co.columbia.wa.us)>; 911 Outage Notification (Ferry) <[911outage@co.ferry.wa.us](mailto:911outage@co.ferry.wa.us)>; 911 Outage Notification (Garfield) <[911outages@co.garfield.wa.us](mailto:911outages@co.garfield.wa.us)>; 911 Outage Notification (Grant) <[operations@macc911.org](mailto:operations@macc911.org)>; 911 Outage Notification (Grays Harbor) <[dispatch@gh911.org](mailto:dispatch@gh911.org)>; 911 Outage Notification (Island) <[icomdispatchers@icom911.org](mailto:icomdispatchers@icom911.org)>; 911 Outage Notification (JBLM) <[usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil](mailto:usarmy.jblm.imcom.list.des-emergency-communication-center@mail.mil)>; 911 Outage Notification (Jefferson) <[dispatch@jcpsn.us](mailto:dispatch@jcpsn.us)>; 911 Outage Notification (King) <[KCE911Emer@kingcounty.gov](mailto:KCE911Emer@kingcounty.gov)>; 911 Outage Notification (Kitsap) <[notifications@kitsap911.org](mailto:notifications@kitsap911.org)>; 911 Outage Notification (Kittitas) <[kittcom@kittcom.org](mailto:kittcom@kittcom.org)>; 911 Outage Notification (Klickitat) <[kcs911staff@klickitatcounty.org](mailto:kcs911staff@klickitatcounty.org)>; 911

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**Subject:** RE: Outage Bridge - [REDACTED]

CenturyLink reported that the outage continues. They are no longer providing an estimated time for restoration but will provide another update in the hour of [REDACTED]

CenturyLink has asked Comtech to help ensure [REDACTED] To this end, the Comtech and CenturyLink engineers are getting on a separate call.

This bridge will remain open through the night (although it may take me a few to respond).

*Andy*

**William Andrew Leneweaver**  
Deputy State 911 Coordinator for Enterprise Systems  
**Washington State 911 Coordination Office**  
Washington State Emergency Management Division  
Washington Military Department  
20 Aviation Drive, Camp Murray, WA 98430-5020  
Email: [andy.leneweaver@mil.wa.gov](mailto:andy.leneweaver@mil.wa.gov)  
Desk: 253-512-7039 | Mobile: 253-302-9214



**911 Technical Assistance:** [e911technicalservices@mil.wa.gov](mailto:e911technicalservices@mil.wa.gov)  
**911 Outages:** [e911outages@mil.wa.gov](mailto:e911outages@mil.wa.gov) | [800-258-5990](tel:800-258-5990) <image014.png>

-----Original Appointment-----

**From:** Leneweaver, William A (MIL)

**Sent:** [REDACTED]

**To:** 911 Outage Notification (Adams); 911 Outage Notification (Benton/Franklin); 911 Outage Notification (Chelan/Douglas); 911 Outage Notification (Clallam); 911 Outage Notification (Clallam2); 911 Outage Notification (Clark); 911 Outage Notification (Columbia); 911 Outage Notification (Ferry); 911 Outage Notification (Garfield); 911 Outage Notification (Grant); 911 Outage Notification (Grays Harbor); 911 Outage Notification (Island); 911 Outage Notification (JBLM); 911 Outage Notification (Jefferson); 911 Outage Notification (King); 911 Outage Notification (Kitsap); 911 Outage Notification (Kittitas); 911 Outage Notification (Klickitat); 911 Outage Notification (Lewis); 911 Outage Notification (Lincoln); 911 Outage Notification (Mason); 911 Outage Notification (Okanogan); 911 Outage Notification (Pacific); 911 Outage Notification (Pend Oreille); Jonathan Brock (Pierce); Pierce County DEM; Tim Hannah (SS911); Tim Lenk (Pierce County); 911 Outage Notification (San Juan); 911 Outage Notification (Skagit); 911 Outage Notification (Skamania); 911 Outage Notification (Snohomish); 911 Outage Notification (Spokane); 911 Outage Notification (Stevens); 911 Outage Notification (Thurston); 911 Outage Notification (Wahkiakum); 911 Outage Notification (Walla Walla); 911 Outage Notification (Whatcom); 911 Outage Notification (Whitcom); 911 Outage Notification (WSP); 911 Outage Notification (Yakima); Bruce Walker (FAFB); Deanna Wells (Cowlitz County); Rick A. Rochleau (Franklin County); Rick

Anderson (Stevens County); Scott Lilly (Colville Tribes); Tim Martindale (Pacific County); Brandon Atkins ([brandon.atkins@us.af.mil](mailto:brandon.atkins@us.af.mil)); Jeff Rodeman (JBLM); Kimo Kuheana (FAFB); Manuel E. Rosas (JBLM); Amy McCormick (Spokane); Angie Fode (Adams); Barb Phinney (Columbia); Ben Breier (King); Brad Coughenour (Yakima); Brenda Cantu (Grays Harbor); Criselia Grupp (Chelan); Darlene Mainwaring (Kittitas); Dave Fuller (CRESA); Dave Halloran (San Juan County); Deb Flewelling (King); Doug deGraaf (Benton); Greg Erickson (Whatcom County); Heather Anderson (WSP); Helen Demel (Skagit County); Jackie Jones (Grant County); James Fosse (Douglas County); Jason Fritz (Skamania County); Jeff King (Klickitat); Jo Borden (Lincoln County); JoAnn Boggs (Pend Oreille); Joannie M. Kuhlmeier (Wahkiakum County); Julie L. Buck ENP (Klickitat); Karl Hatton (Jefferson County); Katy Myers (Clark County); Keith Flewelling (Thurston County); Kellie Pybas (Pierce); Kendle Allen (Stevens County Sheriff); Kim Lettrick (Benton); Kim Ott (San Juan County); Kris DeVore (CRESA); Laura Pitarys (King County); Lisa Caldwell (Columbia County); Lorlee Mizell (Spokane County); Mark C. Bailey (Whitcom911); Mark C. Bailey (Whitcom911); Mark Janowski (Asotin); Mary Ransier (Mason); Michael Evans (Mason County); Mike Voss (Skagit County); Mike Worden (Okanogan County); Phil Jurmu (Cowlitz County); Richard Kirton (Kitsap); Robin DeLazerda (San Juan); Scott Smitherman (Lewis); Steve Romberg (Clallam County); Steve Ruley (Walla Walla County); Steve West (Pend Oreille County); Tara Murker (Whitcom911); Terri Sebree (Ferry County); Tina Meier (Garfield); Tom Shaughnessy (Island County); Vanessa Barnes (WSP); Vicki Thoroughman (Snohomish); Wendy Berrett (Whitman County); Wendy Hill (Thurston County); MIL DL E911 Outages; [jacob.clow@centuryLink.com](mailto:jacob.clow@centuryLink.com); Comtech NOC; Greg Pittsford (Comtech)

**Subject:** Outage Bridge

**When:** [Redacted]

Canada).

**Where:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>



<image012.png>

I have established a bridge for this outage. I am on personal time off so I don't know how much info I can share (damn little) but the bridge may be helpful for others to share.

I have invited Jacob Clow (out new Vicki Hyett – Vicki is on vacation and not available), as well as the Comtech NOC.

For those on ESInet II (most of you) please contact (email) the Comtech NOC. For those still on ESInet I please contact (email is better) the CenturyLink 911 Service Center.

## You're Invited.

You've been invited to a GlobalMeet® web meeting.

### Have the meeting call you.

Click the Connect Me link below. **No need to dial-in.**



### Not at your computer?

You can join by dialing one of the access numbers below.

**Mobile:** [tel://1-720-279-0026,\\*,,939773#](tel://1-720-279-0026,*,,939773#)

**Web Meeting:** <https://stateofwa.centurylinkccc.com/CenturylinkWeb/SECOIT>

**Primary Access Number:** 1-720-279-0026

**Guest Passcode:** 939773

**Additional Access:**

USA 1-720-279-0026

USA, Dallas 1-877-820-7831

**\* \* \* \* \*** SPECIAL PUBLIC DISCLOSURE NOTICE TO RECIPIENT(S): Information contained in any communication to or from the City of Walla Walla, including attachments, may be subject to the disclosure requirements of Washington's Public Records Act, Ch. 42.56 RCW.

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